

## Mei Kwan (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 1 March, 2018 9:00 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018  
**Attachments:** 01032018085812.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Hi Mei Kwan,

We attached a copy of insured's GIA report for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Thursday, 1 March, 2018 8:32 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; ERIC WOO JUN KIAT; Asher Sng (LKKAuto); Vic (LKKAuto); Admin A  
**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

**Your ref: 17/18/18/VP05/020405**  
**LKK ref : CC4/LPC18003298/Uea3**

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 26 February, 2018 11:16 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

**Your ref: 17/18/18/VP05/020405**  
**LKK ref : CC4/LPC18003298/Uea3**

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLM 803P

Date of survey: 21.02.2018

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 22 February, 2018 9:27 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Wednesday, 21 February 2018 4:02 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Our Ref : 17/18/18/VP05/020405

Dear Catherine,

Kindly proceed to survey the vehicle and revert to them on direct settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]  
**Sent:** Wednesday, 21 February, 2018 12:43 PM  
**To:** MT\_Claim\_SG  
**Subject:** Third Party Survey - SLM803P Your Insured - SKL3437K DOA: 14.02.2018

Your Ref: SKL3437K

Our Ref: SLM803P

DOA: 14.02.2018

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.  
We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 6.2 of Pre-Action Protocol for NIMA Cases, please let us know within 2 working days whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

**Please arrange for survey as soon as possible as the vehicle is currently grounded in our premises.**

Thanks & Regards,

Alvin Low

-AF

Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)