

INS. CASE OWNER:

CC 3/CTI1800 3287, F24639

LKK:
IDAC:

Surveyor:

Kdlin

DOI:

ASSIGNMENT

20/2/18

Date / Time:

20/2/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGW 3322Y

Name of Insured:

PULANIPPAAN PAVANMUR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

12/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SNM L5D 0096502/21 KKS

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 6976



INSRS:

WSP:

Tel:

Liability:

RMKS:

WUE
W

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

repudiate claim.

submit w/p.

RECEIVED 15 AUG 2018

PRELIMINARY ADVICE Date/Time:

20/2/18

Sent By:

Dro

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format: W/P

3) Survey fee: 9350.00

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
16/8/18

David V. Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estima. # _____
 OD / IT / ~~RES~~ / TP RES / OD RES / EVA / INV / MV
 To Insp. Vehicle No: _____
 at Work Room: _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Summ. Sgd: _____ Excess: _____
 (Claim Record)
 Make of Veh: _____

(Policy Condition)

Remarks: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Salv. / Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA 6927L Vt Regd: 3 Jan 2014
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Hyundai Ix0 cc 1600
 Colour: Blue A/C: Ins Std / NI / NA
 Sp. Reading: 389982 T. Radio: Ins Std / NI / NA
 Eng. No: _____
 C. No: KMHCD414M54053984
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Ins / Jammed / Leaked / Burnt or
 Brake: Ins / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205 / 60 R16
 R: _____
 ES / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 7 mm R/Bal: 7 mm
 L/Bal: 7 mm L/Bal: 7 mm
 D.O.A. 17/2/18 D.O.I. 20/2/18
 Survey held at: (04E (7.2))
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
22/2/18	Control L/S \$1250 / 20% CTI 4/1
	L/S - \$1250 + CRcd: \$ 1545.78 / 55%)

Date/Time, File Pass to? ☐ : Prell. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

1) Date/Time, File Return to?

2) _____

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)

Survey Fee: _____

Transportation: _____

\$ + PR: \$ _____

Phone: _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18003287/K1ub3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 21-02-2018	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGW 3322Y		Veh. Inspected	SHA 6927L
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	21/02/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	17/02/2018		Inspection Date	20/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

nam: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO 305117538

OWNER	COMFORT TRANSPORTATION PTE LTD	REGN NO	SHA6927L	MILEAGE
IS	7010045	MAKE	HYUNDAI	FUEL
OWNER NO	383 SIN MING DRIVE	MODEL	I-40	E.....1/2.....F
LESS	Singapore SINGAPORE 575717		19.02.2018 09:30	DATE/TIME IN
	65508755	YR OF MANU	03.06.2014	TARGET DATE
(R)	(O)	CHASSIS CODE	KMHLB41UMEU053984	COMPLETION DATE/TIME:
(P)				
COUNT CARD NO.				

Accident Date: 17.02.2018
 ATURE: 3P 17.02.18

JOB DESCRIPTION

MAILED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ledgement Slip		Exit Pass	
No.:	SHA6927L	Vehicle No.:	SHA6927L
f Service Advisor	Signature/Date	Name of Service Advisor	Date
turned to Service Reception upon collection		To be kept by Security Guard	





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTH18003287/K1ub3

Date: 21.02.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA6927L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20.02.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,795.78
Revised Estimate Amount	: S\$	1,591.18
"Check" Items Amount	: S\$	884.60
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 6927L

DATE 19/2/2018 22:22

MAKE :

MODEL : HYUNDAI i40

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ?	\$	180.00	\$ 360.00
	Rear Bumper Side Bracket ?	\$	49.00	\$ 98.00
	Rear Bumper Clips ✓			\$ 22.00
	Rear Bumper Sponge ?			\$ 143.40
	Rear Bumper Under Cover ✓			\$ 225.00
	SUB TOTAL			\$ 1,956.35
	LESS 20%			\$ 391.27
	DISCOUNTED TOTAL			\$ 1,565.08
	License Cover ✓			\$ 100.00
	Rear No. Plate ✓			\$ 25.00
	Rear Bumper Reverse Sensor ✓			\$ 135.70
	Rear Bumper Rubber Mat ✓			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) ✓	\$	100.00	\$ 200.00
				\$ 510.70
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 720.00
	ESTIMATE TOTAL			\$ 2,795.78
	<p>1 car line 16/1/14</p> <p>20/2/18 1200L</p> <p>20/2/18</p> <p>4/3</p> <p>After Rep-2 p/lt</p>			
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p>			
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.			

Our Job Ref No : 305117538
Date : 21/02/2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

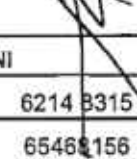
Vehicle Reg No. : SHA6927L


Date of Accident : 17/02/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- SGW3322Y
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges ###
 - Total for Part-By-Part Repair Cost
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$1,250.00
Final Lumpsum Repair cost
3. Estimated normal period for repairs: 2 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 6546 8156

Signature : 
Name : K a / h
Date : 22/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHA 6927L

DATE 19/2/2018 22:22

MAKE :

MODEL : HYUNDAI i40

Jumani

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper <i>Refined</i>			\$ 603.60
	Rear Bumper Reinforcement <i>Xue</i>			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>Xue</i>		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket <i>Xue</i>		\$ 49.00	\$ 98.00
	Rear Bumper Clips <i>rec</i>			\$ 22.00
	Rear Bumper Sponge <i>Xue</i>			\$ 143.40
	Rear Bumper Under Cover <i>cut</i>			\$ 225.00
	SUB TOTAL			\$ 1,956.35
	LESS 20%			\$ 391.27
	DISCOUNTED TOTAL			\$ 1,565.08
	License Cover <i>era</i>			\$ 100.00
	Rear No. Plate <i>era</i>			\$ 25.00
	Rear Bumper Reverse Sensor <i>SLH</i>			\$ 135.70
	Rear Bumper Rubber Mat <i>rec</i>			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH) <i>rec</i>		\$ 100.00	\$ 200.00
				\$ 510.70
	Labour Charge			200
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 720.00
	ESTIMATE TOTAL			\$ 2,795.78
	<p><i>1 car line 16/1/18</i> <i>20/2/18 1200h</i> <i>20/2/18</i> <i>4/3</i> <i>After Rep-2 p/h</i></p>			
	<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer: Signature: Date:</p>			
	<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>			

Shu Pei (LKKAUTO)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Thursday, 1 March 2018 5:13 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SGW3322Y (OI : CAI - TBA) and SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Shu Pei,

No reporting to date.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 1 March, 2018 4:36 PM
To: Sharon Han <sharon.han@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SGW3322Y (OI : CAI - TBA) and SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Han [<mailto:sharon.han@sg.cntaiping.com>]

Sent: Friday, 23 February 2018 9:28 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGW3322Y (OI : CAI - TBA) and SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Shu Pei,

Our insured has yet to report the accident.

Thank you & regards

Sharon Han

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6193

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

sharon.han@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 22 February, 2018 9:03 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGW3322Y (OI : CAI - TBA) and SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 6927L at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeij@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

Our Reference: **SNM18D00965/C02/2**Date: **22 FEBRUARY 2018**

via Ordinary & Registered Mail

**PALANIAPPAN PALANIVELU
BLK 286 CHOA CHU KANG AVE 3
#04-320
SINGAPORE 650286**

Dear Sir / Madam

**ACCIDENT INVOLVING SGW3322Y AND SHA6927L ON 17 FEBRUARY 2018
ALONG PIE/TUAS BEFORE ADAM ROAD EXIT**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHA6927L**, is filing a third party property claim against your vehicle.We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of **our authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.Yours truly,
Claims Department*(This is a computer generated letter and no signature is required.)*

CC: LKK Auto Consultants Pte Ltd

Attn : THIN THIN
Ref : (TP: LKK REF - CC3/CTI18003287/K1ub3)
Contact No : 6841 2360
via Email : thinthin@lkkauto.com

CC: Agent - (AN0495A) - MARAICAR AGENCY PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18003287/K1ub3

02 MAR 2017

PALANIAPPAN PALANIVELU
BLK 286 CHOA CHU KANG AVE 3
#04-320
SINGAPORE 650286

Dear Sir / Madam,

**ACCIDENT INVOLVING SGW3322Y AND SHA6927L ON 17 FEBRUARY 2018
ALONG PIE/TUAS BEFORE ADAM ROAD EXIT**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 22 FEBRUARY 2018.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 09 MAR 2017).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Thin Thin
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18003287/K1ub3

FINAL REMINDER

23 APRIL 2018

PALANIAPPAN PALANIVELU
BLK 286 CHOA CHU KANG AVE 3
#04-320
SINGAPORE 650286

Dear Sir,

**ACCIDENT INVOLVING SGW 3322Y & SHA 6927L ON 17 FEBRUARY 2018
ALONG PIE BEFORE ADAM ROAD EXIT**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any China Taiping Authorized Workshops.

Please note that you had been notified by the via mail by post from our Principal M/s China Taiping Insurance (Singapore) Pte Ltd on 22/02/2018 and from our office dated 02/03/2018.

To enable us to look into the matter immediately, please let us hear from you within **Seven (7) days** from date of this letter (by 01/05/2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal **M/s China Taiping Insurance Pte Ltd** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c Claims Manager

China Taiping Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 17/02/2018
Time of accident : 14:20 hours
Place of accident : **PIE BEFORE ADAM ROAD EXIT**
Third Party's name : COMFORT TRANSPORTATION PTE LTD
Third Party's vehicle number : SHA 6927L
Our insured's name : PALANIAPPAN PALANIVELU
Our insured's vehicle number : SGW 3322Y
Our insured's NRIC number :
Our insured's address : BLK 286 CHOA CHU KANG AVE 3
#04-320
SINGAPORE 650286

Our Insured's telephone number :

A letter dated **(22/02/2018 & 02/03/2018)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter. (Please cite our reference number : **(CC3/CTI18003287/K1ub3)**)

Name and address of insurance company : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
Singapore 079909

Name of contact person : THIN THIN
Contact Number : 6841 2360 / Fax: 6741 4108
Date : 23/04/2018

Thin Thin (LKKAUTO)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Sent: Wednesday, 15 August 2018 5:05 PM
To: Thin Thin (LKKAUTO)
Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Thin Thin,

We are preparing the repudiation letter. Please proceed to close the file at your end.

Thanks & Regards,

Hwang Shiang Yi
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6541
Fax (65) 6224 7175 /62247478
Website :www.sg.cntaiping.com
Email :claimsdept@sg.cntaiping.com
shiangyi.hwang@sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Wednesday, 15 August, 2018 3:43 PM
To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018
Importance: High

Dear Shiang Yi,

We refer to the below matter.

Kindly let us have your further instruction as TP is keep on chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Sent: Friday, 29 June 2018 10:59 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Thin Thin,

Thanks for your reply. We will follow the matter.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Friday, 29 June, 2018 10:56 AM

To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Shiang Yi,

We refer to the below matter.

Please be inform that we have send final reminder and police letter. Please see the attached.

In view of the above, kindly let us have your further instruction.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [mailto:shiangyi.hwang@sg.cntaiping.com]

Sent: Friday, 29 June 2018 10:44 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Thin Thin.

Refer to our email dated 23 April 2018.

Please advise the status.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Angie Foo

Sent: Monday, 23 April, 2018 9:57 AM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: 'Jas Khine (LKKAuto)' <jaskhine@lkkauto.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Thin Thin,

We refer to our email of 22nd February 2018.

Please be advised that our Insured had not filed SAS Report.

Kindly advise have LKK issue police letter, if not, please proceed to issue police letter and keep us updated, in order for us to repudiate due to non reporting.

Kindly take note, the claim handler is Adeline 63896155

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Angie Foo

Sent: Thursday, 22 February, 2018 11:26 AM

To: 'Shu Pei (LKKAUTO)'

Cc: Sharon Han; Adeline Chng; Admin A; Thin Thin (LKKAUTO); Jas Khine (LKKAUTO)

Subject: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

Dear Shu Pei,

We refer to your email on even date.

We attached a copy of NON –Reporting Letter for your necessary action.

Kindly take note, the claim handler for this case is Sharon Han 6389 6193.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, 22 February, 2018 9:03 AM

To: Claims Dept of CTI

Cc: Sharon Han; Adeline Chng; Admin A; Thin Thin (LKKAUTO); Jas Khine (LKKAUTO)

Subject: Direct Settlement - Accident Involving SGW3322Y (OI : CAI - TBA) and SHA6927L (TP : LKK REF - CC3/CTI18003287/K1ub3) on 17.02.2018

WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 6927L at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18003287/K1ub3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 17-08-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGW 3322Y	Veh. Inspected	SHA 6927L	
Policy No.		Coverage (\$)	0.00	
Claim No.	SNM18D00965/C02/2	Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KMHLB41UMEU053984	Colour	BLUE	
Odometer	389982	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	BRIDGESTONE	7 mm	
L/H Front Tyre	205/60 R16	BRIDGESTONE	7 mm	
R/H Rear Tyre	205/60 R16	BRIDGESTONE	7 mm	
L/H Rear Tyre	205/60 R16	BRIDGESTONE	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/02/2018	Inspection Date	20/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 6927L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	603.60	603.60
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
2	REAR BUMPER SIDE BRACKET @\$49.00	SERVICEABLE	98.00	-
1	REAR BUMPER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER	CUT	225.00	225.00
	LESS 20% DISCOUNT		-391.27	-170.12
			1,565.08	680.48
SPECIAL NETT ITEMS				
1	LICENSE COVER (SN)	CRACKED	100.00	100.00
1	REAR NO.PLATE (SN)	CRACKED	25.00	25.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
			510.70	510.70
LABOUR				
	PANEL BEATING .		350.00	200.00
	SPRAY PAINTING CHARGE .		200.00	180.00
	WIRING CHARGE .	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	20.00
			-	-
			-	-
			-	-
			720.00	400.00
GRAND TOTAL			2,795.78	1,591.18
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITE PRE-ACCIDENT CONDITION)				1,250.00

Report Ref No. CC3/CTI18003287/K1ub3q2



Report Ref No. CC3/CT118003287/K1ub3q2

A stylized handwritten signature of Kalvin Ang Wei Kun.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A stylized handwritten signature of Ho Leong Chuan.

HO LEONG CHUAN

Automotive Assessor

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