# Thin Thin (LKKAuto)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Sent: Wednesday, 15 August 2018 5:05 PM

**To:** Thin Thin (LKKAuto)

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF -

CC3/CTI18003287/K1ub3) on 17.02.2018

### Dear Thin Thin,

We are preparing the repudiation letter. Please proceed to close the file at your end.

Thanks & Regards,

# **Hwang Shiang Yi**

Motor Division
Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478 Website : www.sg.cntaiping.com

Email :<u>claimsdept@sg.cntaiping.com</u> shiangyi.hwang@sg.cntaiping.com



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**From:** Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Wednesday, 15 August, 2018 3:43 PM

To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF - CC3/CTI18003287/K1ub3) on

17.02.2018

Importance: High

Dear Shiang Yi,

We refer to the below matter.

Kindly let us have your further instruction as TP is keep on chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi < <a href="mailto:shiangyi.hwang@sg.cntaiping.com">shiang Xi < <a href="mailto:shiangyi.hwangwi.

Sent: Friday, 29 June 2018 10:59 AM

To: Thin Thin (LKKAuto) < thinthin@lkkauto.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF - CC3/CTI18003287/K1ub3) on

17.02.2018

Dear Thin Thin.

Thanks for your reply. We will follow the matter.

Thanks & Regards,

# **Hwang Shiang Yi**

Motor Division
Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]

Sent: Friday, 29 June, 2018 10:56 AM

To: Hwang Shiang Yi < <a href="mailto:shiangyi.hwang@sg.cntaiping.com">shiang Yi < <a href="mailto:shiangyi.hwangwi.h

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF - CC3/CTI18003287/K1ub3) on

17.02.2018

Dear Shiang Yi,

We refer to the below matter.

Please be inform that we have send final reminder and police letter. Please see the attached.

In view of the above, kindly let us have your further instruction.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [mailto:shiangyi.hwang@sg.cntaiping.com]

Sent: Friday, 29 June 2018 10:44 AM

To: Thin Thin (LKKAuto) < <a href="mailto:thin@lkkauto.com">thinthin@lkkauto.com</a>>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF - CC3/CTI18003287/K1ub3) on

17.02.2018

Dear Thin Thin.

Refer to our email dated 23 April 2018.

Please advise the status.

Thanks & Regards,

## **Hwang Shiang Yi**

Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478 Website: <a href="https://www.sg.cntaiping.com">www.sg.cntaiping.com</a>

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Angie Foo

Sent: Monday, 23 April, 2018 9:57 AM

To: 'Shu Pei (LKKAuto)' <<u>shupei@lkkauto.com</u>>; Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>

**Cc:** 'Jas Khine (LKKAuto)' < <u>jaskhine@lkkauto.com</u>>; Sharon Han < <u>sharon.han@sg.cntaiping.com</u>>; Admin A < <u>admin-</u>

a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF - CC3/CTI18003287/K1ub3) on

17.02.2018

Dear Thin Thin,

We refer to our email of 22<sup>nd</sup> February 2018.

Please be advised that our Insured had not filed SAS Report.

Kindly advise have LKK issue police letter, if not, please proceed to issue police letter and keep us updated, in order for us to repudiate due to non reporting.

## Kindly take note, the claim handler is Adeline 63896155

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: <a href="mailto:angie.foo@sg.cntaiping.com">angie.foo@sg.cntaiping.com</a> Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> Website: <a href="mailto:www.sg.cntaiping.com">www.sg.cntaiping.com</a>

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From: Angie Foo

Sent: Thursday, 22 February, 2018 11:26 AM

To: 'Shu Pei (LKKAuto)'

Cc: Sharon Han; Adeline Chng; Admin A; Thin Thin (LKKAuto); Jas Khine (LKKAuto)

Subject: OUR REF: SNM18D00965C02/2/LKKDS & YR REF: SHA6927L (TP: LKK REF - CC3/CTI18003287/K1ub3) on

17.02.2018

Dear Shu Pei,

We refer to your email on even date.

We attached a copy of NON –Reporting Letter for your necessary action.

Kindly take note, the claim handler for this case is Sharon Han 6389 6193.

Thank you.

Regards, Angie Foo Executive Motor Division Claims Department China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com Email: claimsdept@sg.cntaiping.com Website: www.sg.cntaiping.com

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, 22 February, 2018 9:03 AM

To: Claims Dept of CTI

Cc: Sharon Han; Adeline Chng; Admin A; Thin Thin (LKKAuto); Jas Khine (LKKAuto)

Subject: Direct Settlement - Accident Involving SGW3322Y (OI: CAI - TBA) and SHA6927L (TP: LKK REF -

CC3/CTI18003287/K1ub3) on 17.02.2018

## WITHOUT PREJUDICE

Dear Sir /Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 6927L at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank you.

Best Regards,

Shu Pei | Admin

### **LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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