

(5/2011)

INS. CASE OWNER:

Shawn

CC3 / AIG18003286 / T/KS3

LKK:

IDAC:

Surveyor:

TAUFIKH

DOI:

19/02/18

Date / Time:

19/02/18

Registered in Merimen:

20/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 9057T

Claim No.:

579377812456

Name of Insured:

POPULAR RENT A CAR PTE LTD

Policy No.:

0999994983

Insured Tel No.:

HP:

Make / Model:

TOYOTA VIOS-1.5E (A)

Excess Sec II :\$5

D.O.A.:

10/02/18

Place of Accident:

TELOK PLANGAH ROAD TOWARDS
TELOK PLANGAH ST 51

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: HOE YEOW CHUAN

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

82007786

(V/L YES / NO)

Insured Liability:

% Final ? Yes / No

SLP 7215A



INSRS:

WSP: Volkswagen Group (Singapore)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
23/02/18 (Tue)	SLP 7215A - X ; SLN 9057T - X	Non-Reporting hr (1st):	
16/02/18 (Sat)	30 sec to OTD (in hoc), confirmed accident details and OTO charged 10% and cancelled with TP. OTO was read any additional photos via email. Informed act. T. claim, aware of procedure and agreed to file. Send letter to OT.	Non-Reporting hr (2nd):	
9:00am		Non-Reporting hr (Final):	
		Notification hr (if non-pickup):	
		Call OI:	7:00pm 18
		After call hr to OI:	
		Documentation Check List:	Handler Typist
		Notification hr (if non-pickup):	
		After call hr to OI:	
20.7.18	FILE PFB TO TYPST TO PROMISE REPORT.	Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time: -	Sent By: -
FINALIZATION	Date/Time: 20.7.18	Confirm with: MTH
Repair Cost: PPD	\$59,456.70	(6 days) Reduction: 37 %
FINAL SETTLEMENT	Date/Time: 13.09.18	Confirm with: MTH
Final Liability:	% 100 -	(Agreed / Assessed) BOLA S/N No.: 15
Repair Cost: N/A	\$5 10,118.69	
Loss of Rental (LOR): N/A	\$5 256.90	(3 days) x 480
Loss of Use (LOU):	\$5 -	(5 days)
Loss of Income (LOI):	\$5 -	(5 days)
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>		[Tick only one]
GIA/LTA Search	\$5 1.45	
Medical:	\$5 -	
Disbursement:	\$5 -	(e.g. Tow/ Independent)
Legal Cost	\$5 -	
Total:	\$5 10,382.99	Global Sum \$5:
FINAL PAYMENT	Date/Time: 13.09.18	Confirm with: MTH
Payee 1:	\$5 10,066.14	Name 1: Volkswagen Centre Singapore
Payee 2: (Strike if N.A.)	\$5 256.90	Name 2: Popular Rent-A-Car Pte Ltd
Payee 3: (Strike if N.A.)	\$5 -	Name 3:

Tauf/Mh

Alex

ASSIGNMENT

From: _____ Date: 19/2/18
 Estimated Cost: _____
 (1) NS / TP RES / OD RES / EVA / INV / M /
 "Assigned" Vehicle No: SLP 7215A
 at Worksite: volkswagen
 of: 247 Alexandra Rd
 Insured: _____
 Policy No: _____
 Date No: _____
 Sum Insured: _____ Excess: _____
 Claims Record: 2.30pm
 Make of Van: _____

NS	DS

Policy Condition:
 Remain. The van had commenced its repair at the time of inspection.

Set of Marked: 4/4
 CAD Accident Form: _____ Consistent? Yes or No
 CA - PR Seen: _____ Consistent? Yes or No
 Est. Repairs: 6 days: Yes Yes or No
 Cum Sum: - \$ 3 val: Yes or No

CA / REV / REP. / 24 HRS bpr
 Date: _____ Person Contacted: _____ Vehicle IN / OUT

Date Time Action Instruction

PIP: + 9,456.72 (Red: + 3,518.51 37%)

Vehicle: SLP7215A Date: 70/7 June
 Type: 0
 Make: Volkswagen Sportvan 1.4 '1595
 Colour: white
 Bodywork: 7228
 Engine: WVVZZZ 49 ZGW 80 82.
 Chassis: _____
 Gen Cond: 00000000000000000000
 Steering: 00000000000000000000
 Brakes: 00000000000000000000
 Mod: NR 00000000000000000000
 Tyre Size: R 225/40R18
 R: _____

BB / DUN / EXNOVA / GY / FS / UZ4 / MID / OHTSU / PR / SUM
 YOYO / YOKO /
 Body: 6
 RRs: 6
 LRs: 6
 DOA: 14/2/18 @ 1440.
 Surveyed at: VW Alexandra
 Description of Damages: Fr. Rear DS NS UC Roofed in
 o/s Rear
 The UC Chassis Frame Body Structure affected location for

Get The File Back of: ☐ Prel. Report
☐ Final Report

Days Of Repair: _____
 Resurvey No. of The: _____

Add Fee: ☐ Stained: 4
☐ Rep: 4
☐ Rep: 4
☐ Rep: 4

Extra Fee: _____
 Signature: _____
 Date: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18003286/T1ks3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 21-02-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLN 8057T	Veh. Inspected	SLP 7215A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	10/02/2018	Inspection Date	19/02/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

PDI TUAS

PDI TUAS

CHIN BIN, MELODY
(CHEN BIN)
130 CLARENCE LANE
#07-36
Singapore, 140130
Singapore

Tanjin 97495745
19/11/18 @ 1440
WP
6 days
serv @ kkanpo.com
* Recovery before paint

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV030202
Quote No. SER/QUO/1800256
QuoteDate 12/02/18
Salesperson Lawrence Tan Say Ch
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SPORTSVAN 1.4 TSI HL	1,428	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLP7215A	WVWZZZAUZGW560562	15/06/17	Lawrence Tan Say Chuan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 082780	AM14HZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT		2520 ✓ 4,200.00
P B&P ALEX LABOUR	R&R RIM & BALANCE	1	UNIT		✓ 50.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT		2400 ✓ 4,000.00
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT -NETT	1			✓ 360.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	ELECT WIRING & MECH COMPO	1	Time Un		✓ 280.00
	Nett				
	Sum Labor				9,370.00
P 311601361	RUBBER VALVE	1	Pieces		✓ 1.49
	Use Predecessor 281601361				
P 510833056N	DOOR RHR	1	Pieces		bb ✓ 1,851.64
P 510839700D	DOOR SEAL	1	Pieces		nel ✓ 123.85
P 510919398 GRU	SENSOR BRACKET	1	Pieces		nel ✓ 19.14
P 5G0601025G 88Z	18" 'DURBAN' RIM ONLY	1	Pieces		ut ✓ 1,322.68
	BRIGHT CHROME				
P 5Q0919133 704	SENSOR O RING	1	Pieces		nel ✓ 1.70
P 5Q0919275B GRU	SENSOR RHR	1	Pieces		nel ✓ 144.40
	Use Predecessor 5Q0919275 GR				
P D 180KU2A1	2KADHESIVE	1	Pieces		nb ✓ 89.84
P D 378500A2	DOOR INSULATOR	1	Pieces		nel ✓ 46.22
P D 822150A1	BONDAGENT	1	Pieces		nel ✓ 64.27
Sum carried forward					13,035.23

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

CHIN BIN, MELODY
(CHEN BIN)
130 CLARENCE LANE
#07-36
Singapore, 140130
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV030202
Quote No. SER/QUO/1800256
QuoteDate 12/02/18
Salesperson Lawrence Tan Say Chuan
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License No.	VIN	Initial Registration	Sales Advisor
SLP7215A	WVWZZZAUZGW560562	15/06/17	Lawrence Tan Say Chuan
Engine Code	Labor Type	Engine No.	Model Code
	1T	CZC 082780	AM14HZ

Continued 13,035.23

Sum Item 3,665.23

Sum Labor 9,370.00
Sum Item 3,665.23

Total SGD 13,035.23
7% GST 13,035.23 912.47
Total SGD Incl. GST 13,947.70

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 23 August 2018 12:07 PM
To: 'Wui, Shawnkaijie'
Subject: [MANDATE REQUEST] Your ref : 5628019380SG, ACCIDENT ON 22/11/2017 INVOLVING SLT 338D (OI) & SBP 821P (TP)

Your ref : **5783778124SG**
Our ref : CC3/AIG18003286/T1ea3

Dear Sirs,

ACCIDENT ON 10/02/2018 INVOLVING SLN 8057T (OI) & SLP 7215A (TP)

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**VOLKSWAGEN GROUP SINGAPORE PTE LTD**" at **\$ 10,382.94 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 13,947.70	\$ 10,118.69
2. Loss of Rental (3days x \$80)(BKW)	\$ 256.80	\$ 256.80 (3days x \$80)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 14,211.95	<u>\$ 10,382.94</u>

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. cc3 / A1910003286 / T1K03

Claimant's Vehicle No. SLP 7215A

Accident on 18.2.18 involving vehicle/s No. SLP 7215A
CLN 8057T along/at vivacity.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 10118.69 Payable to Volkswagen Centre Singapore
2. Loss-of-Use/ Rental: 30 days Payable to 8 DAYS
Car Rental S\$ Low: #60 x 50 days (Rental) (Lau)
= #300 Payable to BKU & CHIN BIN HGHdy-

3. Medical and 7.45 Payable to Volkswagen Centre Singapore
Search Fees S\$

Remarks : _____

Service Adviser _____

Contact No./P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18003286/T1ks3

28 FEBRUARY 2018

POPULAR RENT A CAR PTE LTD
501 GUILLEMARD ROAD
SINGAPORE 399840
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 8057T AND SLP 7215A ON 10.02.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, CHIN BIN, MELODY (the third party claimant") of BLK 130 CLAREX LANE #07-36 S140130 (address), owner of SLP7215A (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLP7215A that was damaged pursuant to the accident which occurred on 10/2/2018 (date) along VIVO CITY (location) involving vehicle no/s SLN8057T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8 (day) of MARCH (month) 2018 (year)

Chin Bin Melody
Signed by "the third party claimant"
(with chop if applicable)

VOLKSWAGEN GROUP SINGAPORE

Signed by "the workshop"
81030001
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTER SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 10,118.49 (Repair Cost), S\$ 356.80 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. SLP 735 A that was damaged pursuant to the accident which occurred on 10/01/2016 (date) along WIND CITY (location) involving vehicle no/s SLK 8687 T. This is pursuant to the inspection conducted on 09/01/2016 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner (Hui Bin & MELDIN) ("the third party claimant") of vehicle no. SLP 735 A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLP 735 A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of Jan (month) 2016 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P16465

Biz Reg. No. 53103069E
GST No. M20096505-2

SERVICE ORDER NO: 18IP0543

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 75 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLP7215A

DATE: 12/04/18

Pickup:

VIN NO.: WVWZZZAUZGW580562

KM : 74,885

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TSI HL

SA: Kong Chuanmei

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA 10/02/2018					
SURVEYOR LKK					
TP VEHICLE SLN8057T					
	Labor				
1	LABOUR	3.00	UNIT	840.00	2,520.00
2	R&R RIM & BALANCE	1.00	UNIT	50.00	50.00
3	SPRAY PAINT	3.00	UNIT	800.00	2,400.00
4	B&P WHEEL ALIGNMENT -NETT	1.00		360.00	360.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
8	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
	Item				
9	RUBBER VALVE	1.00	PCS	1.49	1.49
10	SENSOR BRACKET	1.00	PCS	19.14	19.14
11	DOOR RHR	1.00	PCS	1,851.64	1,851.64
12	DOOR SEAL	1.00	PCS	123.85	123.85
13	18" 'URBAN' RIM ONLY	1.00	PCS	1,322.68	1,322.68
14	SENSOR O RING	1.00	PCS	1.70	1.70

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P16465

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0543

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-15 AIG Building
Singapore

Post Code: 079122

VEH NO.: SLP7215A

DATE: 12/04/18

Pickup:

VIN NO.: WVGZZZAUZGW580562

KM: 74,985

GEARBOX CODE:

Engine No.:

MODEL: SPORTSVAN 1.4 TSI HL

SA: Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	DOOR INSULATOR	1.00	PCS	46.22	46.22

Sub Total 9,456.72
GST (7%) AMOUNT 661.97
TOTAL AMOUNT 10,118.69

for Volkswagen (Singapore) Pte Ltd



Customer

Phone : Fax :



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
18-Jul-2018	P 1061/01

	VHA NO.	DUE DATE	VEH. NO.
	P 1061	18-Jul-2018	SLN 4110 Z
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 07 MARCH 2018 TO 10 MARCH 2018 (INCLUDED ONE SATURDAY) YOUR REF: SLP7215A & SLN8057T (VOLKSWAGEN)	3	80.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

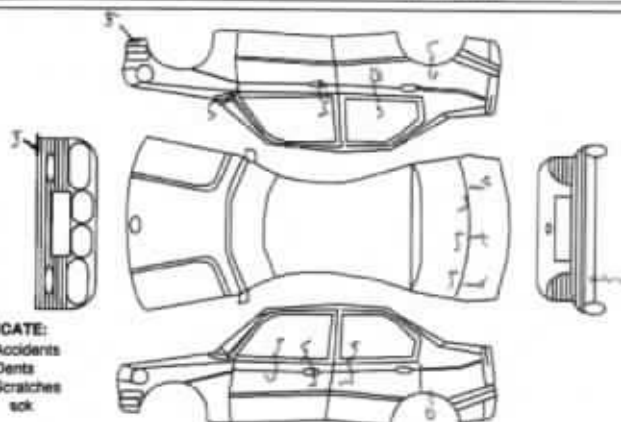


HIRER'S PARTICULARS

Name (as in I/C): **LOUIS MAURICE JEAN-C Celestin**
 NRIC/Passport No: **S8269720J** Date of Birth: **20/04/1982**
 Address: **APT 818 130 CLARENCE LANE** Age: **36**
#07-36 S(**40130**)
 Name & Address of Employer:
 Occupation: Driving Exp: **2**
 Driving Licence No: Passed Date: **24/2/2016**
 D/L Type: Local/Int/Other:
 Tel(O) (F) HP **97732197**

DRIVER'S PARTICULARS

Name (as in I/C):
 NRIC/Passport No: Date of Birth:
 Age: S()
 Occupation: Driving Exp: Yrs
 Driving Licence No: Passed / Expiry Date:
 D/L Type: Local/Int/Other: Contact No:



INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 Y - Yolk

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW/Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other related matters.
- Understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out: **2/3/18** Time Out: **1245** Mileage: **14542** Check By: **N/A** Remarks:

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In: **10/3/18** Time In: **1130** Mileage: **14582** Check By: **Koww** Remarks:

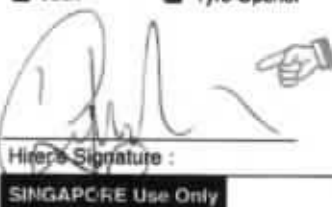
Hirer's Own Vehicle No: SLP 721SA		Replace Veh No:	
Loan Vehicle No: SLN 41102		VR No:	
Make & Model: H. elentra		Auto/Manual Group:	
CHARGES		\$ cts	
Daily	03 day @ \$ 80	Per day	640.00
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
GST		7%	16.80
OR No:		(A) SUB-TOTAL	256.80
Patrol Level & Surcharge	OUT	E	1/4
	IN		
First	km FREE per day	GST	7%
Excess mileage is chargeable at		TOTAL CHARGES	
		684.80	

Security Deposit : \$ Bank: **DBS**
 CASH/NETS/VISA/MC/AMEX/CHQ No: **4628 4500 3549 0284**
 Expiry Date: **12/22** Card ID No: **808**
 Name as in Card: **JEAN C CELESTIN**

NON WAIVER EXCESS (Subject to GST): \$ **2000**

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: 
 SINGAPORE Use Only

Additional Driver's Signature:

Hirer/Driver Signature

Hirer/Driver Signature



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Feb 2018 / 10:46:42

Receipt Date/Time : 15 Feb 2018 / 10:46:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180215-000346

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLN8057T				
As at 10 Feb 2018/13:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLN8057T			
	Enquiry Fee	7.00	0.49	7.49
	20180215104456620647			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx5560	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING






Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2018 Edit Reg		19 Feb 2018 00:00 Edit Adj Rpt	S\$9,456.72 Edit Estimates	S\$9,456.72 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	POPULAR RENT PTE LTD, Co. Reg. No.: 199608195Z								
Main Claimant:	CHIN BIN, MELODY, ID: S8534836A								
Vehicle Reg. No.:	SLP7215A	Date of Loss:	10/02/2018 13:00 - :59 [7 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5783778124SG	Policy/Cover Note No.:	0999994983						
Vehicle Reg. No. (Insured):	SLN8057T	Policy No. (Claimant):	-						
		Excess:							
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaiye.Wui@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/03/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (23/08/2018): Alert - Adj Mandate Approved (S\$10382.94) - SLP7215A - Claim Handler: Wui, Shawn...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLP7215A (5783778124SG)
[SLN8057T]
TP
CHIN BIN, MELODY
Feb 10 2018 1:00PM
[POPULAR RENT PTE LTD]
Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/02/18 11:46	Accident Statement <small>From: SC - Reg. No: SLN8057T, Claimant: POPULAR RENT A CAR PTE LTD</small>	Load HTM	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/07/18 14:58	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	20/07/18 14:58	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
4	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
5	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
6	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
7	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
8	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
9	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
10	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
11	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
12	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
13	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
14	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
15	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
16	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
17	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
18	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
19	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
20	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
21	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
22	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
23	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
24	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
25	20/07/18 14:58	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/18 16:33	TP GIA REPORT	Load PDF	
2	21/02/18 16:33	TP ESTIMATE- MARKED	Load PDF	
3	20/07/18 14:58	RENTAL INVOICE & AGREEMENT	Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	27/07/18 16:43	LTA SEARCH	 Load PDF	
5	27/07/18 16:43	LETTER TO OI	 Load PDF	
6	14/09/18 09:56	WORKSHOP INVOICE	 Load PDF	
7	14/09/18 09:56	AUTHORISATION TO ACT FORM	 Load PDF	
8	14/09/18 09:56	Release Voucher	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLN8057T (Insd veh)	Model:	VOLKSWAGEN SPORTSVAN
	SLP7215A (TP veh)		1.4 (A)
Date of Accident:	10/02/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$		13,947.70
Final Repair Cost	: \$		10,118.69
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$		256.80 3 days
LTA / GIA Search Fee	: \$		7.45
Others:	: \$		0.00
	: \$		
Final Settlement Sum	: \$		10,382.94

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	10,126.14
2)	BKW Rent-A-Car Pte Ltd	: \$	256.80
3)		: \$	

JOANNE LEE KHANG MIN

14 Sep
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003286/T1EA3Q2

Date: 14/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994983

Claimant Vehicle No: SLP7215A

Insured Vehicle No: SLN8057T

Date of Loss: 10/02/2018

Nature of Claim: TP

Claim No: 5783778124SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP7215A

Make & Model: VOLKSWAGEN SPORTSVAN, 1.4 (A)

Engine No: CZC082780

Reg. Date: 15/06/2017 (Man. Year: 2015)

Chassis No: WWWZZZAUZGW560562

Colour: White

Odometer: 7228 km

Engine Capacity: 1395 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40 R18

Rear Tyre Size: 225/40 R18

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,665.23	3,366.72	298.51	8.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,370.00	6,090.00	3,280.00	35.01
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,035.23	9,456.72	3,578.51	27.45
+ GST 7.00/7.00% (S\$)	912.47	661.97	250.50	27.45
Nett Amount (S\$)	13,947.70	10,118.69	3,829.01	27.45
+ Car Rental (3.0 x S\$80.00/day + 7.00% GST) (S\$)		256.80		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		10,382.94		

INSPECTION

Date of Assignment: 19/02/2018

Date Inspected: 19/02/2018 Inspected At:

VOLKSWAGEN CENTRE SINGAPORE
247 ALEXANDRA ROAD
Singapore 159934

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RUBBER VALVE	Necessary	1.49 FS	*1.49 FS
2	1		*DOOR RHR	Bent	1,851.64 FS	*1,851.64 FS
3	1		*DOOR SEAL	Necessary	123.85 FS	*123.85 FS
4	1		*SENSOR BRACKET	Necessary	19.14 FS	*19.14 FS
5	1		*18 DURBAN RIM ONLY BRIGHT CHROME	Cut	1,322.68 FS	*1,322.68 FS
6	1		*SENSOR O RING	Necessary	1.70 FS	*1.70 FS
7	1		*SENSOR RHR	Not Necessary	144.40 FS	*- FS
8	1		*2KADHESIVE	Not Necessary	89.84 FS	*- FS
9	1		*DOOR INSULATOR	Necessary	46.22 FS	*46.22 FS
10	1		*BONDAGENT	Not Necessary	64.27 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 3,665.23 3,366.72

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	4,200.00	2,520.00
2	R&R RIM & BALANCE	New	50.00	50.00
3	SPRAY PAINT	New	4,000.00	2,400.00
4	B&P WHEEL ALIGNMENT	New	360.00	360.00
5	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
6	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			9,370.00	6,090.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >