

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 29 April, 2019 4:35 PM
To: Claims Dept of CTI; Irene Tay
Cc: Alfred Toh; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: <TP PAYMENT STATUS> RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLQ466H (OI: SNM18D00876C02) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

Importance: High

Dear Irene,

We refer further to our below email.

We had forwarded all the original documents to your good office.

Please be informed that TP is chasing for payment.

Kindly advise for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAUTO)
Sent: Monday, 11 March, 2019 1:45 PM
To: 'Claims Dept of CTI'
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLQ466H (OI: SNM18D00876C02) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP at a global sum of **\$18,550.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 19 February, 2019 3:20 PM

To: Vic (LKKAuto); Admin A

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLQ466H (OI: SNM18D00876C02) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

LKK REF - CC6/CTI18003281/Ahb3

CTI REF – SNM18D00876C02/6 (SLQ466H)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$18,597.45.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 15 February, 2019 11:40 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLQ466H (OI: SNM18D00876C02) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

Importance: High

Dear Sir/Madam,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 31 January, 2019 10:29 AM

To: 'claimsdept@sg.cntaiping.com'

Cc: irene.tay@sg.cntaiping.com; Admin A; 'Alfred Toh'; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLQ466H (OI : CTI - SNM18D00876C02) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

CTI REF – SNM18D00876C02

LKK REF – CC6/CTI18003281/Ahb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLQ 466H (OI) AND YN 9170M (TP) ON 12/02/2018

We refer to the above matter.

It was reported that the Insured vehicle lost control and collided to TP vehicle.

We had spoken to the Insured Driver Mr Patrick Lim where he confirmed accident details and agreed to settle the TP claim and is aware of NCD issues. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PREMIUM CARZ SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 49,062.42	\$ 15,500.00
Loss of Use (\$150 x 25 days)	\$ 3,750.00	\$ 3,000.00 (\$150 x 20 days)
Towing Fee	\$ 90.00	\$ 90.00
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 52,909.87	\$ 18,597.45

Breakdown of days is as follows:

Recommended Days	14 days
Weekends /Downtime / CNY holidays	6 days
TOTAL	11 days xxx 20 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Tuesday, 4 December, 2018 10:58 AM

To: claimsdept@sg.cntaiping.com

Cc: 'Irene Tay'; Admin A; Alfred Toh; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLQ466H (OI : CTI - TBA) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

Your Ref: TBA

WITHOUT PREJUDICE

Dear Irene,

We refer further to our below email.

Enclosed for your perusal are:

- TP estimate – marked
- Inspection and Re-inspection Photos of TP vehicle
- Preliminary Advise

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAuto)

Sent: Tuesday, 27 February, 2018 1:00 PM

To: claimsdept@sg.cntaiping.com

Cc: 'Irene Tay'; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving SLQ466H (OI : CTI - TBA) and YN9170M (TP : LKK REF - CC6/CTI18003281/Ahb3) on 12.02.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle YN 9170M at M/s Premium Carz Services Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
