

Ernest

CC 4 ASM AXA1800 3240, U job 9

Surveyor:

marcus

DOI:

ASSIGNMENT

2/2/18

Date / Time:

20/1/18

Registered in Meritex:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKW 39010

Claim No.:

SBM00973 / 31249

Name of Insured:

KAMALAM bin KAMAMUTAMA

Policy No.:

6H23748 / 1

Insured Tel No.:

HP:

Make / Model:

2010 MK

Excess Sec II :SS

D.O.A.:

12/2/18

Place of Accident:

HANDBAN MELO

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

CB 6356M



INSRS: WSP: Tel: Liability: RMKS:

Bedok motor



INSRS: WSP: Tel: Liability: RMKS:

431 0707



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
3-10-18	Non-Reporting ltr (1st):	3-10-18
3-10-18	Non-Reporting ltr (2nd):	
3-10-18	Non-Reporting ltr (Final):	
3-10-18	Notification ltr (if non-pickup):	
3-10-18	Call OI:	
3-10-18	After call ltr to OI:	
3-10-18	Documentation Check List:	Handler Typist
3-10-18	Notification ltr (if non-pickup)	
3-10-18	After call ltr to OI:	
3-10-18	Authorisation To Act:	
3-10-18	Release Voucher:	
3-10-18	Final Repair Bill:	
3-10-18	Car Rental Invoice:	
3-10-18	Towing Invoice:	
3-10-18	LTA / GIA:	
3-10-18	Medical Bill:	
3-10-18	PIR:	
3-10-18	Mandate/Reject Instruction:	
3-10-18	LOD:	
3-10-18	Payment Breakdown Form:	
3-10-18	Post-Repair Photos:	
3-10-18	Others:	

4360 4360

2/18

CB 6356M - SKW 39010 X

Smart claim

DIRR

INVOLVED PIC ID - 62827077

437 STORON IN MIL. REGIA

HE SAID SKW 39010 IS NOT HIS VEHICLE

443 KALAVANI

FIRO - CLAIM DEPT. - NOT AWARE OF ACCIDENT.

\* CLAIM @ INVOLVED.COM.SG

\* THEY CAN CALL POLICE THIS MORNING. 3-10-18.

DISPUTE - POTENTIAL REJECT.

**PRELIMINARY ADVICE** Date/Time: Sent By: Reject Case

**FINALIZATION** Date/Time: Confirm with: 2/2 Confirm by:

Repair Cost: \$5 ( days) Reduction: % 2/2-18 Email  Call

**FINAL SETTLEMENT** Date/Time: Confirm with: Email  Call

Final Liability: %  (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lia:

Repair Cost: \$5

Loss of Rental (LOR): \$5 ( days) VIDEO 23-11-18 REJECTED

Loss of Use (LOU): \$5 (5 x days)

Loss of Income (LOI): \$5 (5 x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)

GIA/LTA Search: \$5

Medical: \$5

Disbursement: \$5 (e.g. Tow/Independent)

Legal Cost: \$5

**Total:** \$5 **Global Sum SS:**

**FINAL PAYMENT** Date/Time: Confirm with: Email  Call

Payee 1: \$5 Name 1:

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$350-

ASM

Date 22/12/18

Estimated Cost

OO / WS / TP RES / OO RES / EVA / INV / M /

To inspect vehicle no CB6356M  
at location Bedok Transport  
at 30/32 Defu Lane 9, 539270

Insured

Policy No

Claim No

Sum Insured

Excess

Client's Record

10am-12pm

Name of User

(Policy Condition)

Remark: The van had commenced its repair at the time of inspection.



Est. of Market Value

ECAC Accident Report Consistent? Yes or No

ECAC PP Seen Consistent? Yes or No

Est. Repair 3 days Yes Yes or No

Est. Sum 1.31 \$ 3 Yes Yes or No

CA / REV / REP / 24 HRS

Date Person Contacted

Vehicle IN / OUT

Date / Time Action / Instruction

21/12/18 only labour  
Contract final by \$2000 work not lye.

Vehicle CB6356M Page 1/00

Type Motor Cycle  Other  Truck  Trailer

Make mit ROSA 4214

Color white

Chassis No 645292

Engine

Cyls BE 637JB00483

Gen. Comp.  Fuel  Pumps  Electrical

Steering  Jammed  Leaked  Burnt

Brake  Jammed  Leaked  Burnt

Mod.  No.  S. Rim  STD.  Air Rim

Tyre Size = 215/75R17.5

B

ES / DUN / EXNOVA / Gr / PS / LISA / MID / CHTEL / PP / SUM

TOYO / YOKO or Advance

Est. 6 Est. 6/6

PS 6 PS 6/6

LS 6 LS 6/6

COA 22/12/18 CO 22/12/18

Surveyed at

Dist. of Damages Fr. Rear Dis. No. LIC. Roofed

OLS Res

The LIC / Chassis / Frame / Body Structure affected must be shown.

R( \$5,431.73/73%)

Can This Report be:

Prel. Report  
 Final Report

Days Of Receipt

Resurvey No. of This

Can This Report be:

Acc.  No.

Report Format

Auto Sum.

Empty rectangular box for additional notes or signatures.



**Bedok Motor Engineering Pte Ltd**  
 30 Defu Lane 9 Singapore 539270  
<http://www.bedokmotor.com>  
[enquire@bedokmotor.com](mailto:enquire@bedokmotor.com)  
 +65 6286 3032

Estimate To Repair CB6356M MITSUBISHI ROSA BE637

Chassis No :BE637JB00483

S/No	Quantity	Description	Amount
<u>LIST ITEMS</u>			
1	1pc	Rear wheel mudguard o/s	\$ 2,479.70
			\$ 2,479.70
			\$ 247.97
			\$ 2,231.73
<u>SPECIAL NETT ITEAMS</u>			
2	1pc	Rear wheel mudguard window glass repair kit	\$ 650.00
			\$ 650.00
<u>LABOUR &amp; MISC CHARGE</u>			
1		Panel beating and weld off o/s rear wheel mudguard panel assy and renew the same.	\$ 2,200.00
2		Putty and spray painting of the affected portion.	\$ 1,800.00
3		To remove and refit seats, interior, fitting, fixture, trimmings, garnish and etc.	\$ 550.00
			\$ 4,550.00
		<b>Total</b>	\$ 7,431.73

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

*Not Admitted*  
*take photo of the repair*  
*3 day.*  
*22/2/18*  
*Tel: 62563561*  
*Marcus.*  
*P/P \$ 2000/-*

*α*

*α*

*1000*

*800*

*200*

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3601F
Vehicle Details	
Vehicle No.:	CB6356M
Vehicle to be Exported:	No
Intended De-registration Date:	22 Feb 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	ROSA BE637
Primary Colour:	White
Manufacturing Year:	2000
Engine No.:	4D33H45538
Chassis No.:	BE637JB00483
Maximum Power Output:	-
Open Market Value:	\$83,995.00
Original Registration Date:	20 Nov 2000
First Registration Date:	20 Nov 2000
Transfer Count:	6
Actual ARF Paid:	\$4,200.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
<b>Total Rebate Amount:</b>	<b>\$0.00</b>

The information contained herein is correct as at 22 Feb 2018

OK



## Re:INSURED DISPUTED LIABILITY

Type

🔔 Question

Message

PLS PROCEED TO REJECT TP CLAIM

Reply

## Joy Irene (LKKAuto)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 23 November 2018 3:30 PM  
**To:** 'shuwen@bedokmotor.com'  
**Cc:** Admin A  
**Subject:** RE: Accident involving Vehicle CB6356M & SKW3901D ON 12/02/2018

WITHOUT PREJUDICE

Dear Shuwen,

We refer to the subject and the video you provided.

From the evidence that you furnished, we observed that your client's vehicle had encroached into our insured's lane whilst your driver did the turning. We further observed that your client's vehicle turned too early hitting our insured's vehicle which was within lane.

In view of this, our opinion is that you're your client should observe due diligence when turning thus, is more to be blamed for the accident.

We sent your video to our principal for their review and we regret to inform you that we have our principal's instruction to deny liability.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [shuwen@bedokmotor.com](mailto:shuwen@bedokmotor.com) [mailto:[shuwen@bedokmotor.com](mailto:shuwen@bedokmotor.com)]  
**Sent:** Thursday, 1 November 2018 10:04 AM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving Vehicle CB6356M & SKW3901D ON 12/02/2018

---

 WhatsApp Video 2018-10-31 at 15.16.51.mp4

Dear Joy,



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003240/Ujb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 12-12-2018	
ATTN:ERNEST TAY		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKW 3901D	Veh. Inspected	CB 6356M
Policy No.	GA287798/1	Coverage (\$)	0.00
Claim No.	S8M00973	Excess (\$)	0.00
Assign From		Assign Date	20/02/2018
2. Vehicle Particulars & Condition			
Make & Model	MITSUBISHI ROSA (M)	c.c	4214
Engine No.	HIDDEN	Year of Reg.	2000
Chassis No.	BE637JB00483	Colour	WHITE
Odometer	645292	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/75 R17.50	ADVANCE	6 mm
L/H Front Tyre	215/75 R17.50	ADVANCE	6 mm
R/H Rear Tyre	215/75 R17.50 (D)	ADVANCE	6/6 mm
L/H Rear Tyre	215/75 R17.50 (D)	ADVANCE	6/6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/02/2018	Inspection Date	22/02/2018
Survey held at	BEDOK TRANSPORT PTE LTD 30/32 DEFU LANE 9 SINGAPORE 539270		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. CB 6356M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR WHEEL MUDGUARD O/S (CONSISTENT)	TO REPAIR SEE LABOUR	2,479.70	-
	LESS 10% DISCOUNT		-247.97	-
	LESS 25% DISCOUNT		-	-
			2,231.73	-
	<b>SPECIAL NETT ITEMS</b>			
1	REAR WHEEL MUDGUARD WINDOW GLASS REPAIR KIT (SN) (CONSISTENT)	NOT NECESSARY	650.00	-
			650.00	-
	<b>LABOUR</b>			
	PANEL BEATING WELD OFF O/S REAR WHEEL MUDGUARD PANEL ASSY AND RENEW THE SAME. INCLUSIVE OF THE REPAIR OF REAR WHEEL MUDGUARD O/S .		2,200.00	1,000.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		1,800.00	800.00
	TO REMOVE AND REFIT SEATS , INTERIOR , FITTING , FIXTURE, TRIMMINGS, GARNISH AND ETC.		550.00	200.00
			4,550.00	2,000.00
	<b>GRAND TOTAL</b>		<b>7,431.73</b>	<b>2,000.00</b>
	<b>RECOMMENDED COST OF REPAIRS</b>			<b>2,000.00</b>

Report Ref No. CC4/ASM18003240/Ujb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

### Service Request Details

Claim	SRH00973
Reference	CC4/ASM18003240/UJ0562
Loss Date	12 February 2018
Request Date	21 August 2018
Due Date	
Vendor Name	LIX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

**Actions**

Next Step: [Wait for Approve Invoice](#)

[Add Evidence](#)

**Vehicle Information**

Incident Vehicle Registration #	CB6356M
Make	TPVD MITSUBISHI
Model	ROSA 4.3
Service Address	

Primary Contact/Insured

RENGANATHAN KALAYANI D/O  
 Singapore  
 BLK 237 #02-386 HOUGANG STREET 21, 530237,  
 62877077  
 MOTOREINSUREHUB.COM.SG

Claim Handler

CHAN Kian Chuan  
 656804269  
 kianchuan.chan@lixa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type:

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Menmen	

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LKK Invoice 1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 CBS35M VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 OCT 10.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 EMAIL FROM INSURED.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 November 2018
 VIDEO FROM TP - BEDOK MOTOR.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	3 October 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 February 2018
 Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	23 February 2018
 EMAIL WITH TP GUA & ESTIMATE.msg	Forms / Claim Documents	Estimate / Quotation	KUMAR Swaleeba	20 February 2018