

Hsiao Tong (LKKAuto)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Wednesday, 25 July 2018 12:43 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Office: 20 Anson Road, #08-01, S(079912)

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



***Our Service Centre at South Bridge Road will close with effect from 1 Aug 2018 and we are looking for a new home. Stay tuned for updates.*

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 25 June, 2018 9:22 AM
To: Sreekanth Nair
Cc: Admin A; Claim; Motor Claims
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Hi Sree,

Further to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 May 2018 8:56 AM

To: Sreekanth Nair <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Hi Mr Sree,

We refer to your below email.

For this case, there was no hidden items. So all the parts allowed to be replaced/ repaired during the 1st inspection which were visually damaged. Attached here with the rear door damaged photo for your easy reference.

Hope the above clarified and kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Friday, 18 May 2018 9:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your e-mail below.

Please let us know whether the damaged parts were dismantled in front of your surveyor. Further, could you also provide me the photographs which shows that the rear door was dented?

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

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www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 18 May, 2018 7:33 AM
To: Sreekanth Nair
Cc: Admin A; Motor Claims; Claim
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Premier Automotive Services Pte Ltd** at **\$2,699.38(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,086.50
2. Loss of Rental (4days x \$102.72)	\$ 410.88
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/ GIA search fee	\$ 2.00
TOTAL	<u>\$ 2,699.38</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Wednesday, 2 May 2018 4:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Mei Kwan,

Liability is clear.

The reference number for this matter is 75267/SN.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 6 April, 2018 1:48 PM

To: Motor Claims; Claim; Hsiao Tong (LKKAuto)

Cc: Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A

Subject: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed here with CCTV footage for your perusal.

Please advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 19 March, 2018 10:49 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 21 February 2018 9:21 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6915K at M/s Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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