

INS. CASE OWNER

Sr 22.

CC 3 / DAI18003236

11/10/23^a

11 KK.

IDAC:

Surveyor:

KALVIN

DOI:

20/02/19

Date / Time : _____

2010213

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. SKP 4733C

Claim No. : 7-2017-100

Name of Insured _____

Policy No. _____

Insured Tel No. _____ HP: _____

Make / Model :

Excess Sec II :SS D.O.A : 140

Place of Accident : _____

Is driver the owner?	(YES / NO)	Nature of Accident
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If **NO**, Driver Name / Age :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

(N/L: YES / NO)

Insured Liability :	%	Final ? Yes / No
1. General Liability		
2. Professional Liability		
3. Directors and Officers		
4. Employment Practices		
5. Automobile Liability		
6. Aircraft Liability		
7. Watercraft Liability		
8. Umbrella Liability		
9. Other		

SHC 6915K



INRS:
WSP: *Premier Auto Change*
Tel:
Liability:
RMKS:



INRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

INSRS:
WSP:
Tel:

Date/ Time	STAGE	DATE/ PIC
3/5/18	Non-Reporting ltr (1st):	
CH1	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>
PRELIMINARY ADVICE: Date/Time:	Sent By:	
FINALIZATION Date/Time:	Confirm with:	Confirm by:
Repair Cost: \$5	days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: %	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost: \$2086.50		
Loss of Rental (LOR): \$410.88	(4 days) X \$102.72	
Loss of Use (LOU): \$5	(5 days)	
Loss of Income (LOI): \$200.00	(\$50 x 4 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input checked="" type="checkbox"/>	(Tick only one)	
GIA/LTA Search: \$2.00		
Medical: \$5		1) Claim status: Normal/Reject/Private Settle
Disbursement: \$5	(e.g. Tow/Independent)	2) Report Format:
Legal Cost: \$5		3) Survey fee: \$350.00
Total: \$2699.38	Global Sum \$5:	
FINAL PAYMENT Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1: \$2699.38	Name 1: Premier Automotive Services Pte Ltd	
Payee 2: (Strike if N.A.)	Name 2:	
Payee 3: (Strike if N.A.)	Name 3:	




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL			Ref : CC3/DAI18003236/K1pa3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716			Date : 20-02-2018	
			Code : DAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKP 4733C	Veh. Inspected	SHC 6915K	
Policy No.		Coverage (\$)	0.00	
Claim No.	75267/SN	Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/02/2018	Inspection Date	20/02/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

Direct Asia

19-Feb-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6915 K

1 pc	n/s rocker panel garnish <i>x 2</i>	\$ 286.00
1 pc	Rear n/s door <i>1st</i>	\$ 765.00
1 pc	Rear n/s door hinge upper <i>x 2</i>	\$ 33.00
1 pc	Rear n/s door hinge lower <i>x 2</i>	\$ 33.00
1 pc	Rear n/s fender inner shield <i>x 2</i>	\$ 120.00
1 pc	Rear n/s wheel cover <i>1st</i>	\$ 116.00
	<i>Front n/s door x 2</i>	\$ 1,353.00
	Less 10%	\$ 135.30
		\$ 1,217.70

S/NETT

1 set	n/s door sticker <i>1st</i>	\$ 100.00
1 set	Rear n/s fender inner shield clips <i>x 2</i>	\$ 38.00
1 pc	Rear n/s fender sticker <i>1st</i>	\$ 60.00
1 set	n/s rocker panel garnish clips <i>x 2</i>	\$ 28.00

Sundry *1st*

To check wheel alignment

To dismantle / refit the inner garnishes, inner linings, inner
trim, cushion seat, carpet, etc to facilitate repairs.

To dismantle / refit the rear n/s door inner component into
new shell door

To labour charge for dismantle and renew the accident
damaged parts. Including knock-out, straighten, repair,
reshape and adjust of the rear n/s fender etc

To putty and spray painting on rear n/s door, n/s rocker
panel garnish, rear n/s fender, *Front n/s door*

To apply rustproofing on the repaired and replaced panels.

\$ 50.00	<i>20</i>
\$ 160.00	<i>x 2</i>
\$ 120.00	<i>50</i>
\$ 180.00	<i>50</i>
\$ 850.00	<i>600</i>
\$ 800.00	<i>720</i>
\$ 200.00	<i>50</i>
\$ 3,603.70	

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE
ANY UNFORESEEN DAMAGES.

26/2/18
2/15 + 1950/15/17

1/Calvin (6664)
26/2/18 0940h
3 Reps
Before Print plb

5803.70

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

Direct Asia

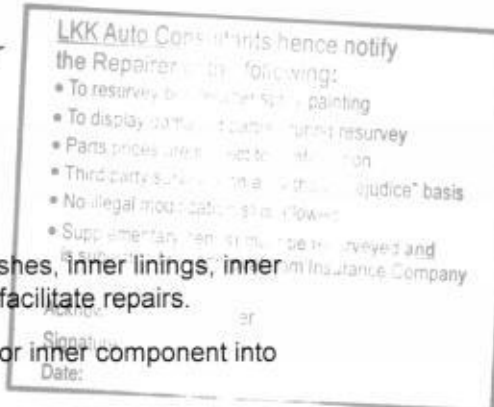
19-Feb-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6915 K

1 pc	n/s rocker panel garnish <i>X 1/2</i>	\$	286.00
1 pc	Rear n/s door <i>✓</i>	\$	765.00
1 pc	Rear n/s door hinge upper <i>X</i>	\$	33.00
1 pc	Rear n/s door hinge lower <i>X</i>	\$	33.00
1 pc	Rear n/s fender inner shield <i>X</i>	\$	120.00
1 pc	Rear n/s wheel cover <i>✓</i>	\$	116.00
	<i>Front n/s Door X 1/2</i>	\$	1,353.00
	Less 10%	\$	135.30
		\$	1,217.70

S/NETT

1 set	n/s door sticker <i>✓</i>	\$	100.00
1 set	Rear n/s fender inner shield clips <i>X</i>	\$	38.00
1 pc	Rear n/s fender sticker <i>✓</i>	\$	60.00
1 set	n/s rocker panel garnish clips <i>X</i>	\$	28.00
	Sundry		
	To check wheel alignment	\$	50.00 20
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	160.00 X
	To dismantle / refit the rear n/s door inner component into new shell door	\$	120.00 50
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear n/s fender etc	\$	180.00 50
	To putty and spray painting on rear n/s door, n/s rocker panel garnish, rear n/s fender, <i>Front n/s Door</i>	\$	850.00 600
	To apply rustproofing on the repaired and replaced panels.	\$	800.00 720
		\$	200.00 50
		\$	3,603.70



(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

1/Calvin (LKK)
2/2/18 0940h.
3/Pyi
P/P
Before Print photo

Mei Kwan (LKKAuto)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Wednesday, 2 May, 2018 4:10 PM
To: Mei Kwan (LKKAuto); Motor Claims; Claim; Hsiao Tong (LKKAuto)
Cc: Derrick Quok; Kenneth Lim; Admin A
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

WITHOUT PREJUDICE

Dear Mei Kwan,

Liability is clear.

The reference number for this matter is 75267/SN.

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, 6 April, 2018 1:48 PM
To: Motor Claims; Claim; Hsiao Tong (LKKAuto)
Cc: Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A
Subject: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Gary Shi <gary.shi@premiertaxi.com>
Sent: Friday, 6 April 2018 11:24 AM
To: Hsiao Tong (LKKAUTO)
Cc: AccReport; CS A Team
Subject: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case)
Attachments: SHC6915K - LOD.pdf; SHC6915K - Scene video.avi

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your Ref: SKP4733C
Our Ref: SHC6915K/GS
Date of accident: 14/02/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from Direct Asia (S) Pte Ltd, as insurers of vehicle number SKP4733C which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 18 May 2018 7:33 AM
To: 'Sreekanth Nair'
Cc: Admin A; Motor Claims (motorclaims@directasia.com); Claim (claim@directasia.com)
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; RENTAL.pdf; Insurance Search Fee.pdf

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Premier Automotive Services Pte Ltd** at **\$2,699.38(all-in)**. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,086.50
2. Loss of Rental (4days x \$102.72)	\$ 410.88
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/ GIA search fee	\$ 2.00
TOTAL	<u>\$ 2,699.38</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [mailto:sreekanth.nair@directasia.com]
Sent: Wednesday, 2 May 2018 4:10 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Hsiao Tong (LKKAuto)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Wednesday, 25 July 2018 12:43 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555
Office: 20 Anson Road, #08-01, S(079912)
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



****Our Service Centre at South Bridge Road will close with effect from 1 Aug 2018 and we are looking for a new home. Stay tuned for updates.**

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 25 June, 2018 9:22 AM
To: Sreekanth Nair
Cc: Admin A; Claim; Motor Claims
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Hi Sree,

Further to our below email.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 May 2018 8:56 AM

To: Sreekanth Nair <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Hi Mr Sree,

We refer to your below email.

For this case, there was no hidden items. So all the parts allowed to be replaced/ repaired during the 1st inspection which were visually damaged. Attached here with the rear door damaged photo for your easy reference.

Hope the above clarified and kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Friday, 18 May 2018 9:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Hi Hsiao Tong,

We refer to your e-mail below.

Please let us know whether the damaged parts were dismantled in front of your surveyor. Further, could you also provide me the photographs which shows that the rear door was dented?

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 18 May, 2018 7:33 AM
To: Sreekanth Nair
Cc: Admin A; Motor Claims; Claim
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Premier Automotive Services Pte Ltd** at **\$2,699.38(all-in)**.
The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,086.50
2. Loss of Rental (4days x \$102.72)	\$ 410.88
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/ GIA search fee	\$ 2.00
TOTAL	<u>\$ 2,699.38</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Wednesday, 2 May 2018 4:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - 75267/SN) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Mei Kwan,

Liability is clear.

The reference number for this matter is 75267/SN.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 6 April, 2018 1:48 PM

To: Motor Claims; Claim; Hsiao Tong (LKKAuto)

Cc: Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A

Subject: [EXT] RE: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed here with CCTV footage for your perusal.

Please advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, 19 March, 2018 10:49 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 21 February 2018 9:21 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKP4733C (OI : DAI - TBA) AND SHC6915K (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6915K at M/s Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 28 July 2018 11:07 AM
To: 'Gary Shi'
Cc: AccReport; CS A Team; Admin A
Subject: RE: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case)
*LKK REF: CC3/DAI18003236/K1pa3

Without Prejudice

Hi Gary,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,086.50
2. Loss of Rental (4days x \$102.72)	\$ 410.88
3. Loss of Income (4days x \$50.00)	\$ 200.00
4. LTA/ GIA search fee	\$ 2.00
TOTAL	<u>\$ 2,699.38</u>

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi <gary.shi@premiertaxi.com>
Sent: Thursday, 5 July 2018 4:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case) *LKK REF: CC3/DAI18003236/K1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any offer for this case?

Hsiao Tong (LKKAuto)

From: Gary Shi <gary.shi@premiertaxi.com>
Sent: Tuesday, 7 August 2018 2:41 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case)
*LKK REF: CC3/DAI18003236/K1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver SHC6915K. Our client is agreeable of your offer of \$2699.38 for the settlement on the above claim.

Kindly forward the Discharge Voucher soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Regards

Gary Shi
Senior Executive, Claims
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 28 July, 2018 11:07 AM
To: Gary Shi
Cc: AccReport; CS A Team; Admin A
Subject: RE: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case) *LKK REF: CC3/DAI18003236/K1pa3

Without Prejudice

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4. LTA/ GIA search fee	\$ 2.00
TOTAL	\$ 2,699.38

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi <gary.shi@premiertaxi.com>

Sent: Thursday, 5 July 2018 4:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case) *LKK REF: CC3/DAI18003236/K1pa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any offer for this case?

Regards

Gary Shi

Senior Executive, Claims

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 6 April, 2018 12:29 PM

To: Gary Shi

Cc: AccReport; CS A Team; Admin A

Subject: RE: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case) *LKK REF: CC3/DAI18003236/K1pa3

Without Prejudice

Hi Gary,

Thank you for your email.

We are pending instruction from Direct Asia and will get back to you soon.

By copy to Mei Kwan,

Kindly assist. Pls forward third party video to DAI. CC3/DAI18003236/K1pa3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gary Shi [<mailto:gary.shi@premiertaxi.com>]

Sent: Friday, 6 April 2018 11:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>; CS A Team <cs-a@lkkauto.com>

Subject: LOD / Accident involving SHC6915K & SKP4733C on 14.02.18 (Direct Asia case)

WITHOUT PREJUDICE

Dear Hsiao Tong,

Your Ref: SKP4733C

Our Ref: SHC6915K/GS

Date of accident: 14/02/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from Direct Asia (S) Pte Ltd, as insurers of vehicle number SKP4733C which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi
Senior Executive, Claims

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC3/DAI18003236/K1pa3s2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 16-08-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKP 4733C	Veh. Inspected	SHC 6915K	
Policy No.		Coverage (\$)	0.00	
Claim No.	75267/SN	Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	KIA OPTIMA	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KNAGM414MF5623411	Colour	SILVER	
Odometer	249074	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/65R16	ACHILLES	7 mm	
L/H Front Tyre	205/65R16	ACHILLES	7 mm	
R/H Rear Tyre	205/65R16	ACHILLES	7 mm	
L/H Rear Tyre	205/65R16	ACHILLES	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/02/2018	Inspection Date	20/02/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 6915K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	N/S ROCKER PANEL GARNISH	TO REPAIR SEE LABOUR	286.00	-
1	REAR N/S DOOR	DENTED	765.00	765.00
1	REAR N/S DOOR HINGE UPPER	SERVICEABLE	33.00	-
1	REAR N/S DOOR HINGE LOWER	SERVICEABLE	33.00	-
1	REAR N/S FENDER INNER SHIELD	SERVICEABLE	120.00	-
1	REAR N/S WHEEL COVER	GRAZED	116.00	116.00
1	FRONT N/S DOOR (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 10% DISCOUNT		-135.30	-88.10
			1,217.70	792.90
SPECIAL NETT ITEMS				
1	SET N/S DOOR STICKER (SN)	NECESSARY	100.00	100.00
1	SET REAR N/S FENDER INNER SHIELD CLIPS (SN)	NOT NECESSARY	38.00	-
1	REAR N/S FENDER STICKER (SN)	NECESSARY	60.00	60.00
1	SET N/S ROCKER PANEL GARNISH CLIPS (SN)	NOT NECESSARY	28.00	-
1	SUNDRY (SN)	NECESSARY	50.00	20.00
			276.00	180.00
LABOUR				
	TO CHECK WHEEL ALIGNMENT.	NOT NECESSARY	160.00	-
	TO DISMANTLE / REFIT THE INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS.		120.00	50.00
	TO DISMANTLE / REFIT THE REAR N/S DOOR INNER COMPONENT INTO NEW SHELL DOOR.		180.00	50.00
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE REAR N/S FENDER ETC. INCLUSIVE OF THE REPAIR OF N/S ROCKER PANEL GARNISH AND FRONT N/S DOOR.		850.00	600.00
	TO PUTTY AND SPRAY PAINTING ON REAR N/S DOOR, N/S ROCKER PANEL GARNISH, REAR N/S FENDER, FRONT N/S DOOR.		800.00	720.00

Report Ref No. CC3/DAI18003236/K1pa3s2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.		200.00	50.00
			2,310.00	1,470.00
GRAND TOTAL			3,803.70	2,442.90
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,950.00

Report Ref No. CC3/DAI18003236/K1pa3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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