

INSURANCE

INS CASE OWNER:

SREI

FLOPA

CC 6 / DAI18003235 /

Ap 43

LKR

IDAC

ASSIGNMENT

Surveyor:

ADRIAN

DOI:

20/02/18

Date / Time:

20/02/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

ISV 6007H

Claim No.:

75347/SN

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A:

14/02/18

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA- YES / NO )

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SN 6007H



INSRS:

WSP: Hua Meng

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

06/03/18 (HT)

STN 6007H - NALINC/2003101/K4 DAI: 14/02/18  
STN 6007H - NALINC/2003101/K4 DAI: 14/02/18  
\* As spoken on Friday 02/03/18, please do  
check with your surveyors on repair cost &  
this is a private settlement.  
Liability unclear on this case as insured has  
yet to do accident reporting.

25/6/18 -

File pass to typemandate.

RECEIVED 25 JUN 2018

17/9/18 -

File pass to Mr. Lavan to (use sup)

RECEIVED 17 SEP 2018

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ITA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/ITA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

19.25000

TP pushed away

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / FR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 08 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SJN 5654M Yr Regn: 2005 DEC  
 Type: M.Car M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Toyota Altis c.c. 1598  
 Colour: White A/C: Insured / Std / NI / NA  
 Sp. Reading: 279900 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: MR0S3ZEC107108606  
 Gen. Cond: Good Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 155/65 R15  
 R: 195/65 R15  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front Rear  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 20/02/18  
 Survey held at Hua Meng  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Direct Asia.

(L15: \$5,500.00) (Red: \$8,383.92 / 65 %)

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Other

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI18003235/Aps3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 20-02-2018	
		Code : DAI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SJV 6007H	Veh. Inspected	SJN 5654M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/02/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	14/02/2018	Inspection Date	20/02/2018
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

## ESTIMATE

OMAR BIN HAJI MOHAMED SAID  
5 LUCKY VIEW  
S 467437

TP Direct Asia  
Xico Tony

Date :13.03.2018  
Vehicle no :SIN 5654 M  
Make/Model :TOYOTA ALTIS  
Accident date :14.02.2018

No	Description	Qty	Amount (\$)
<u>List Items</u>			
1	Rear windscreen rubber <i>not new</i>	1	\$ 53.8 x
2	Rear boot lid <i>Buckled</i>	1	\$ 845.3 ✓
3	Rear boot lid hinges @ \$56.40 <i>Bent</i>	2	\$ 112.8 ✓
4	Rear boot lid upper lock <i>Damaged</i>	1	\$ 81.7 ✓
5	Rear boot lid lower lock <i>not new</i>	1	\$ 25.8 x
6	Rear boot lid handle <i>cracked</i>	1	\$ 176.5 ✓
7	Rear boot lid 1.6 emblem	1	\$ 44.5 ✓
8	Rear boot lid COROLLA emblem <i>New</i>	1	\$ 24.1 ✓
9	Rear boot lid ALTIS emblem	1	\$ 25.7 ✓
10	Rear boot lid reflector @ \$80.60 <i>cracked</i>	2	\$ 161.2 ✓
11	Rear boot lid weather strip <i>old</i>	1	\$ 143.1 ✓
12	Rear lamp @ \$299.60 <i>cracked</i>	2	\$ 599.2 ✓
13	Rear lamp housing @ \$487.00 <i>Buckled</i>	2	\$ 974 x <i>761</i>
14	Rear lamp lower panel @ \$92.30 <i>Dented</i>	2	\$ 184.6 ✓
15	Rear lamp lower panel revet @ \$8.80 <i>new</i>	8	\$ 70.4 <i>20</i>
16	Rear end panel <i>Dented</i>	1	\$ 708.3 ✓
17	Rear end panel inner top garnish <i>behind</i>	1	\$ 26.5 ✓
18	Rear bumper <i>behind</i>	1	\$ 385.3 ✓
19	Rear bumper side holder @ \$17.20 <i>New</i>	2	\$ 34.4 ✓
20	Rear bumper bracket @ \$51.10 <i>Dented</i>	2	\$ 102.2 ✓
21	Rear bumper clips (1set) <i>new</i>	1	\$ 35 ✓
22	Rear exhaust pipe <i>Bent</i>	1	\$ 337.5 ✓
23	Rear exhasut pipe mounting <i>not new</i>	1	\$ 55 x
24	Rear spare tyre top board <i>toin</i>	1	\$ 49.1 ✓
25	Rear spare tyre well <i>Repair</i>	1	\$ 757 x
26	Rear spare tyre well insulation @ \$57.20 <i>not new</i>	3	\$ 171.6 x
27	Rear fender @ \$758.20 <i>Repair</i>	2	\$ 1516.4 x
28	Rear fender inner shield @ \$35.10 <i>not new</i>	2	\$ 70.2 x
29	Rear fender inner trim @ \$161.20 <i>not new</i>	2	\$ 322.4 x
30	Rear LH fender lower air vent <i>not new</i>	1	\$ 55 x
31	Rear centre exhaust pipe <i>not new</i>	1	\$ 2200 x
32	Rear boot lid cable <i>not new</i>	1	\$ 57.6 x
33	Rear boot lid centre logo <i>new</i>	1	\$ 65.7 <i>40.50</i>
			\$ 10471.9
Less 25% Disc			\$ 2617.98
Total			\$ 7853.92

4938.50  
3703.87

# HUA MENG SPRAY PAINTING WORKSHOP

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883

Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

## ESTIMATE

OMAR BIN HAJI MOHAMED SAID  
S LUCKY VIEW  
S 467437

Date :13.03.2018  
Vehicle no :SIN 5654 M  
Make/Model :TOYOTA ALTIS  
Accident date :14.02.2018

No	Description	Qty	Amount (\$)
----	-------------	-----	-------------

### Special Nett Items

1	Rear bumper reverse sensor <i>Damaged</i>	1	\$ 380 <i>200</i>
2	Rear number plate <i>2 new</i>	1	\$ 50 <i>x</i>
3	Rear number plate holder <i>200</i>	1	\$ 50 <i>x</i>
Total			\$ 480

### Labour Cost

1 To supply rear windscreen sealant	\$ 50	x nm
2 To supply rear sealant	\$ 200	60 new
3 Remove & reinstall rear windscreen	\$ 150	x
4 Remove & reinstall exhaust pipe	\$ 150	80
5 Remove & reinstall reverse sensor	\$ 150	50
6 Remove & reinstall petrol tank	\$ 150	x
7 Remove & reinstall roof lining & cushion	\$ 150	60
8 Remove ,replace & repair consistent to the accident	\$ 1800	1300
9 Respray painting	\$ 1600	1400
10 Tuff kote	\$ 150	50
Total	\$ 4550	
Grand Total	\$ 12883.92	

total 6903.87  
4/5 55K  
08 Days

55K  
08 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## Shirley Hiew (LKK Auto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 March 2018 12:34 PM  
**To:** Flora Quek; Motor Claims  
**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Admin A; Joleen Tan  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Hi Flora,

Thank you for your email.

We will check and get back to you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Flora Quek [<mailto:flora.quek@directasia.com>]  
**Sent:** Monday, 5 March 2018 11:36 AM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Dear Hsiao Tong,

As spoken on Friday 02/03/2018, please do check with your surveyors on repair cost if this is a private settlement.

Liability unclear on this case as Insured has yet to do accident reporting.

Best Regards,

**Flora Quek** / Assistant Manager, Claims

Direct: [+65 6603 3610](tel:+6566033610)

**DirectAsia Insurance**

Customer Service: [+65 6665 5555](tel:+6566655555)

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 21 February 2018 4:27 PM

**To:** Motor Claims; Claim; Hsiao Tong (LKKAuto)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A

**Subject:** [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Hua Meng Spray Painting Workshop – Kaki Bukit.

Enclosed for your perusal is:

TP GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Hsiao Tong (LKKAUTO)

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Friday, 25 May 2018 5:13 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** DIRECT ASIA INSURED:SV 6007 H OUR REF:SVN 5654 M D.O.A:14.02.2018  
**Attachments:** img-525170743.pdf

Dear HsiaoTong

We refer above mentioned accident.

We would like to inform that we have finalized with your surveyor.

Kindly revert your offer.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thanks & regards,

June

Hua Meng Spray Painting Workshop

1 Kaki Bukit Ave 6, Blk C

#01-61 Autobay @ Kaki Bukit

S 417883

Tel: 6746 5519

Fax: 6743 4896



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 25 June 2018 2:18 PM  
**To:** 'Sreekanth Nair'  
**Cc:** 'Flora Quek'; Admin A  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018  
**Attachments:** TP ESTIMATE.pdf; Preliminary Advice - SJN 5654M.pdf; LKK Survey Photos.pdf

Hi Sree,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed Direct Settlement with third party.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Flora Quek [<mailto:flora.quek@directasia.com>]

**Sent:** Monday, 5 March 2018 11:36 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Dear Hsiao Tong,

As spoken on Friday 02/03/2018, please do check with your surveyors on repair cost if this is a private settlement.

Liability unclear on this case as Insured has yet to do accident reporting.

Best Regards,

**Flora Quek** / Assistant Manager, Claims

Direct: [+65 6603 3610](tel:+6566033610)

**DirectAsia Insurance**

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Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 21 February 2018 4:27 PM

**To:** Motor Claims; Claim; Hsiao Tong (LKKAuto)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A

**Subject:** [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Hua Meng Spray Painting Workshop – Kaki Bukit.

Enclosed for your perusal is:

TP GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA

Our ref: CC6/DAI18003235/Apa3

Date: 25.06.2018

The Motor Claims Department  
M/s DIRECT ASIA INSURANCE (SINGAPORE) PL

Dear Sir/Madam

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SJN 5654M**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 20/2/2018 at the premises of M/s HUA MENG SPRAY PAINTING WKSP and have the following to report:-

Workshop Estimate Amount	: S\$	12,883.92
Revised Estimate Amount	: S\$	5,500.00 (Lump Sum)
"Check" Items Amount	: S\$	
Market Value	: S\$	
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	

**Description of Damage:**

The vehicle sustained damages at the  
**REAR**



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 08 days

Yours faithfully,

ADRIAN LING

**Licensed Appraiser**

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 19 July 2018 3:45 PM  
**To:** 'Sreekanth Nair'  
**Cc:** Motor Claims; Admin A  
**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LTA.pdf

Without Prejudice

Hi Sree,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **HUA MENG SPRAY PAINTING WKSP** at **\$6,107.49(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,500.00
2. Loss of Use(10days x \$60.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.49
<b>TOTAL</b>	<b><u>\$ 6,107.49</u></b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sreekanth Nair [mailto:[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)]

**Sent:** Thursday, 12 July 2018 8:44 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Dear Hsiao Tong,

On a without prejudice basis, we are prepared to direct-settle the claim with the third party provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.

## Hsiao Tong (LKKAUTO)

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Tuesday, 11 September 2018 2:10 PM  
**To:** Hsiao Tong (LKKAUTO); CS A Team  
**Subject:** Re: DIRECT ASIA INSURED:SVJ 6007 H OUR REF:SVJ 5654 M D.O.A:14.02.2018

Hi HsiaoTong

We are regret to you we have pass this matter to lawyer since we did not receive your revert.

Regards

June

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Thursday, September 6, 2018 2:29:07 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: DIRECT ASIA INSURED:SVJ 6007 H OUR REF:SVJ 5654 M D.O.A:14.02.2018

URGENT

Dear HsiaoTong

Refer to our tele-conversation just now, we note that you are pending Principal revert.

Kindly let us heard from you by tomorrow, 07.09.2018.

Please note that we have sent you LOD since May 2018.

We will not direct settle for the case if we not heard from you by tomorrow.

Regards

June

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Monday, July 30, 2018 12:29:54 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: DIRECT ASIA INSURED:SVJ 6007 H OUR REF:SVJ 5654 M D.O.A:14.02.2018

Hi HsiaoTong

Thank you for your offer.

We disagree the offer as our client is stationary at accident time.

We should not bear any liability .

Kindly revert your offer soonest.

Kindly take note will pass the matter to solicitor on 03.08.2018 if we not heard from you.

Thanks & Regards  
June

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Saturday, July 28, 2018 10:23:59 AM  
**To:** Hua Meng  
**Subject:** RE: DIRECT ASIA INSURED:SVJ 6007 H OUR REF:SVN 5654 M D.O.A:14.02.2018

Without Prejudice

Hi June,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$5,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hua Meng <huameng@live.com.sg>  
**Sent:** Wednesday, 18 July 2018 1:35 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: DIRECT ASIA INSURED:SVJ 6007 H OUR REF:SVN 5654 M D.O.A:14.02.2018

Dear HsiaoTong

We refer the LOD we sent on 25.05.2018.

Please revert us your offer asap.

Thanks & Regards  
June

---

**From:** Hua Meng <[huameng@live.com.sg](mailto:huameng@live.com.sg)>  
**Sent:** Friday, May 25, 2018 5:12 PM

**To:** Hsiao Tong

**Subject:** DIRECT ASIA INSURED:SVJ 6007 H OUR REF:SJN 5654 M D.O.A:14.02.2018

Dear HsiaoTong

We refer above mentioned accident.

We would like to inform that we have finalized with your surveyor.

Kindly revert your offer.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thanks & regards,

June

Hua Meng Spray Painting Workshop

1 Kaki Bukit Ave 6, Blk C

#01-61 Autobay @ Kaki Bukit

S 417883

Tel: 6746 5519

Fax: 6743 4896





華 明 噴 漆 廠  
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/QOM



Your Ref :

Our Ref :

Date: 25-05-2018

Attn: Motor Claims Dept

**ACCIDENT ON 14.02.2018 INVOLVING VEHICLE SJN 5654 M & SJV 6007 H ALONG  
NORTH BUONA VISTA ROAD**

With regards to the above, we are writing on behalf of the registered owner of vehicle SJN 5654 M which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle SJV 6007 H. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair Cost	\$	5,500.00
2) Loss of use-\$100 X 11days (INCLUDED WEEKEND)	\$	1,100.00
3) LTA serach	\$	7.49
<b>Total</b>	<b>\$</b>	<b>6,607.49</b>

We hereby enclosed herewith the following documents for your consideration of the above claim.

a) Final Repair Bill Of SJN 5654 M

c) LTA SEARCH

b) GIA report

d) Owner / Driver NRIC & Driving License

華 明 噴 漆 廠  
HUA MENG SPRAY PAINTING WORKSHOP  
AUTOBAY@KAKI BUKIT  
1, Kaki Bukit Avenue 6 Blk C #01-34 SINGAPORE 417883  
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP



華 明 噴 漆 廠  
**HUA MENG SPRAY PAINTING WORKSHOP**  
AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883  
Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680  
Reg. No.: 254678/00M



Your Ref :

18/5/2018

Our Ref :

Date: \_\_\_\_\_

VEHICLE NO :SJN 5654 M  
MAKE / MODEL :TOYOTA ALTIS  
NAME :OMAR BIN HAJI MOHAMED SAID  
ADDRESS :5 LUCKY VIEW  
S 467437

---

**FINAL REPAIR BILL FOR VEHICLE NO:SJN 5654 M**

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR  
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING  
(LUMP SUM REPAIR)

\$ 5,500.00

SINGAPORE DOLLARS:FIVE THOUSAND FIVE HUNDRED ONLY



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Feb 2018 / 11:25:13

Receipt Date/Time : 19 Feb 2018 / 11:25:13

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180219-000542

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJV6007H				
As at 14 Feb 2018/15:00:00				
Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJV6007H Enquiry Fee 20180219112412266788	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - GBH634E				
As at 13 Feb 2018/12:15:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - GBH634E Enquiry Fee 20180219112412322898	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		14.00	0.98	14.98
<b>Rounding Difference</b>				0.03
<b>Total Amount Payable</b>				14.95
Paid By				
	20180219112426706	Direct Debit: eNETS Debit (Internet Banking)		14.95
<b>Total</b>				14.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				14.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK Save as PDF

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 15 September 2018 11:10 AM  
**To:** 'Sreekanth Nair'  
**Cc:** Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

Hi Sree,

We refer to the above matter.

Please be informed that third party had passed the case to lawyer for further handling.

In view of this, we will proceed to close file and submit wp report to your good office soon.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 6 September 2018 2:24 PM  
**To:** 'Sreekanth Nair' <sreekanth.nair@directasia.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

Hi Mr Sree,

We refer to our below email.

Kindly let us have your further mandate/ instruction on this matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 14 August 2018 9:27 AM

**To:** 'Sreekanth Nair' <[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

Hi Sree,

We refer to your below email.

We have offered at \$5,000.00(all-in) as per instruction. However third party disagreed on our offer.

Kindly let us have your further mandate/ instruction on this matter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sreekanth Nair <[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)>

**Sent:** Wednesday, 25 July 2018 11:50 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

**WITHOUT PREJUDICE**

Dear Hsiao Tong,

We note that the third party vehicle had lot of pre-existing damage at the time of the accident we are concerned with. Please attempt for a settlement at \$5,000.00 (all in).

Thank you.

**Sreekanth Nair** / Claims Specialist  
Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555  
Office: 20 Anson Road, #08-01, S(079912)  
Retail: 88 South Bridge Road, S(058716)  
[www.directasia.com](http://www.directasia.com)



**\*\*Our Service Centre at South Bridge Road will close with effect from 1 Aug 2018  
and we are looking for a new home. Stay tuned for updates.**

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---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 19 July, 2018 3:45 PM

**To:** Sreekanth Nair

**Cc:** Motor Claims; Admin A

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Without Prejudice

Hi Sree,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **HUA MENG SPRAY PAINTING WKSP** at **\$6,107.49(all-in)**.  
The breakdown is as follows: -

1. Cost of Repair	\$ 5,500.00
2. Loss of Use(10days x \$60.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.49
<b>TOTAL</b>	<b><u>\$ 6,107.49</u></b>

Enclosed herewith the supporting document for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408033)

**From:** Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

**Sent:** Thursday, 12 July 2018 8:44 AM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Dear Hsiao Tong,

On a without prejudice basis, we are prepared to direct-settle the claim with the third party provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

**Sreekanth Nair / Claims Specialist**

Direct: +65 6603 3629

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 28 June 2018 4:00 PM

**To:** Flora Quek; Sreekanth Nair

**Cc:** Admin A; Claim

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Hi Flora,

We have checked with third party repairer and they are still keen on direct settlement(PD claim).

The lawyer letter is for injury claim.

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Flora Quek [<mailto:flora.quek@directasia.com>]

**Sent:** Thursday, 28 June 2018 3:06 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Sreekanth Nair <[sreekanth.nair@directasia.com](mailto:sreekanth.nair@directasia.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claim <[claim@directasia.com](mailto:claim@directasia.com)>

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

Without Prejudice

Dear Hsiao Tong,

We heard from Insured that he has receive a letter from Roy and Partners.

Is the workshop still keen to direct settle?

Best regards,

**Flora Quek**

Direct: +65 6603 3610

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Monday, 25 June, 2018 2:18 PM

**To:** Sreekanth Nair

**Cc:** Flora Quek; Admin A

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

Hi Sree,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair



- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed Direct Settlement with third party.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Flora Quek [<mailto:flora.quek@directasia.com>]

**Sent:** Monday, 5 March 2018 11:36 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Motor Claims <[motorclaims@directasia.com](mailto:motorclaims@directasia.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joleen Tan <[joleen.tan@directasia.com](mailto:joleen.tan@directasia.com)>

**Subject:** RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Dear Hsiao Tong,

As spoken on Friday 02/03/2018, please do check with your surveyors on repair cost if this is a private settlement.

Liability unclear on this case as Insured has yet to do accident reporting.

Best Regards,

**Flora Quek** / Assistant Manager, Claims

Direct: [+65 6603 3610](tel:+6566033610)

**DirectAsia Insurance**

Customer Service: [+65 6665 5555](tel:+6566655555)

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 21 February 2018 4:27 PM

**To:** Motor Claims; Claim; Hsiao Tong (LKKAuto)

**Cc:** Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A

**Subject:** [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

## WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Hua Meng Spray Painting Workshop – Kaki Bukit.

Enclosed for your perusal is:  
- TP GIA report

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (S) PL		Ref : CC6/DAI18003235/Apa3q2		
20 ANSON ROAD		Date : 19-09-2018		
#08-01 TWENTY ANSONS SINGAPORE 079912		Code : DAI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJV 6007H	Veh. Inspected	SJN 5654M	
Policy No.		Coverage (\$)	0.00	
Claim No.	75347/SN	Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA ALTIS	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2005	
Chassis No.	MR053ZEC107108606	Colour	WHITE	
Odometer	279900	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	14/02/2018	Inspection Date	20/02/2018	
Survey held at	HUA MENG SPRAY PAINTING WKSP 1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No. 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJN 5654M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR WINDSCREEN RUBBER	NOT NECESSARY	53.80	-
1	REAR BOOT LID	BUCKLED	845.30	845.30
2	REAR BOOT LID HINGES @\$56.40	BENT	112.80	112.80
1	REAR BOOT LID UPPER LOCK	DAMAGED	81.70	81.70
1	REAR BOOT LID LOWER LOCK	NOT NECESSARY	25.80	-
1	REAR BOOT LID HANDLE	CRACKED	176.50	176.50
1	REAR BOOT LID 1.6 EMBLEM	NECESSARY	44.50	44.50
1	REAR BOOT LID COROLLA EMBLEM	NECESSARY	24.10	24.10
1	REAR BOOT LID ALTIS EMBLEM	NECESSARY	25.70	25.70
2	REAR BOOT LID REFLECTOR @\$80.60	CRACKED	161.20	161.20
1	REAR BOOT LID WEATHER STRIP	CUT	143.10	143.10
2	REAR LAMP @\$299.60	CRACKED	599.20	599.20
2	REAR LAMP HOUSING @\$487.00	BUCKLED	974.00	761.00
2	REAR LAMP LOWER PANEL @\$92.30	DENTED	184.60	184.60
8	REAR LAMP LOWER PANEL REVET @\$8.80	NECESSARY	70.40	30.00
1	REAR END PANEL	DENTED	708.30	708.30
1	REAR END PANEL INNER TOP GARNISH	DEFORMED	26.50	26.50
1	REAR BUMPER	DEFORMED	385.30	385.30
2	REAR BUMPER SIDE HOLDER @\$17.20	NECESSARY	34.40	34.40
2	REAR BUMPER BRACKET @\$51.10	DENTED	102.20	102.20
1	SET REAR BUMPER CLIPS	NECESSARY	35.00	35.00
1	REAR EXHAUST PIPE	BENT	337.50	337.50
1	REAR EXHAUST PIPE MOUNTING	NOT NECESSARY	55.00	-
1	REAR SPARE TYRE TOP BOARD	TORN	49.10	49.10
1	REAR SPARE TYRE WELL	TO REPAIR SEE LABOUR	757.00	-
3	REAR SPARE TYRE WELL INSULATION @\$57.20	NOT NECESSARY	171.60	-
2	REAR FENDER @\$758.20	TO REPAIR SEE LABOUR	1,516.40	-
2	REAR FENDER INNER SHIELD @\$35.10	NOT NECESSARY	70.20	-
2	REAR FENDER INNER TRIM @\$161.20	NOT NECESSARY	322.40	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR LH FENDER LOWER AIR VENT	NOT NECESSARY	55.00	-
1	REAR CENTRE EXHAUST PIPE	NOT NECESSARY	2,200.00	-
1	REAR BOOT LID CABLE	NOT NECESSARY	57.60	-
1	REAR BOOT LID CENTRE LOGO	NECESSARY	65.70	40.50
	LESS 25% DISCOUNT		-2,617.98	-1,227.13
			7,853.92	3,681.37
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR BUMPER REVERSE SENSOR (SN)	DAMAGED	380.00	200.00
1	REAR NUMBER PLATE (SN)	NOT NECESSARY	50.00	-
1	REAR NUMBER PLATE HOLDER (SN)	NOT NECESSARY	50.00	-
1	REAR WINDSCREEN SEALANT (SN)	NOT NECESSARY	50.00	-
1	REAR SEALANT (SN)	NECESSARY	200.00	60.00
			730.00	260.00
	<b><u>LABOUR</u></b>			
	REMOVE & REINSTALL REAR WINDSCREEN.	NOT NECESSARY	150.00	-
	REMOVE & REINSTALL EXHAUST PIPE.		150.00	80.00
	REMOVE & REINSTALL REVERSE SENSOR.		150.00	50.00
	REMOVE & REINSTALL PETROL TANK.	NOT NECESSARY	150.00	-
	REMOVE & REINSTALL ROOF LINING & CUSHION.		150.00	60.00
	REMOVE, REPLACE & REPAIR CONSISTENT TO THE ACCIDENT. INCLUSIVE OF THE REPAIR OF REAR SPARE TYRE WELL AND REAR FENDER.		1,800.00	1,300.00
	RESPRAY PAINTING.		1,600.00	1,400.00
	TUFF KOTE.		150.00	50.00
			4,300.00	2,940.00
	<b>GRAND TOTAL</b>		<b>12,883.92</b>	<b>6,881.37</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>5,500.00</b>

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ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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