

Hsiao Tong (LKKAUTO)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Wednesday, 25 July 2018 11:50 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

WITHOUT PREJUDICE

Dear Hsiao Tong,

We note that the third party vehicle had lot of pre-existing damage at the time of the accident we are concerned with. Please attempt for a settlement at \$5,000.00 (all in).

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555
Office: 20 Anson Road, #08-01, S(079912)
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



***Our Service Centre at South Bridge Road will close with effect from 1 Aug 2018 and we are looking for a new home. Stay tuned for updates.*

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 19 July, 2018 3:45 PM
To: Sreekanth Nair
Cc: Motor Claims; Admin A
Subject: RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Without Prejudice

Hi Sree,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **HUA MENG SPRAY PAINTING WKSP** at **\$6,107.49(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,500.00
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2. Loss of Use(10days x \$60.00)	\$ 600.00
3. LTA/ GIA Search Fee	\$ 7.49
TOTAL	<u>\$ 6,107.49</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [mailto:sreekanth.nair@directasia.com]

Sent: Thursday, 12 July 2018 8:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Dear Hsiao Tong,

On a without prejudice basis, we are prepared to direct-settle the claim with the third party provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by our appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist

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www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 28 June 2018 4:00 PM
To: Flora Quek; Sreekanth Nair
Cc: Admin A; Claim
Subject: RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Hi Flora,

We have checked with third party repairer and they are still keen on direct settlement(PD claim).

The lawyer letter is for injury claim.

Kindly advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Flora Quek [<mailto:flora.quek@directasia.com>]
Sent: Thursday, 28 June 2018 3:06 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Sreekanth Nair <sreekanth.nair@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>; Claim <claim@directasia.com>
Subject: RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - 75347/SN) AND SJN5654M (TP : LKK REF -CC6/DAI18003235/Apa3) on 14/02/2018

Without Prejudice

Dear Hsiao Tong,

We heard from Insured that he has receive a letter from Roy and Partners.

Is the workshop still keen to direct settle?

Best regards,

Flora Quek

Direct: +65 6603 3610

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 25 June, 2018 2:18 PM

To: Sreekanth Nair

Cc: Flora Quek; Admin A

Subject: RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC6/DAI18003235/Apa3) on 14/02/2018

Hi Sree,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise if we may proceed Direct Settlement with third party.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Flora Quek [<mailto:flora.quek@directasia.com>]

Sent: Monday, 5 March 2018 11:36 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Motor Claims <motorclaims@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Admin A <admin-a@lkkauto.com>; Joleen Tan <joleen.tan@directasia.com>

Subject: RE: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

Dear Hsiao Tong,

As spoken on Friday 02/03/2018, please do check with your surveyors on repair cost if this is a private settlement.

Liability unclear on this case as Insured has yet to do accident reporting.

Best Regards,

Flora Quek / Assistant Manager, Claims

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 21 February 2018 4:27 PM

To: Motor Claims; Claim; Hsiao Tong (LKKAuto)

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Charandeep Singh; Admin A

Subject: [EXT] Direct Settlement - Accident Involving SJV6007H (OI : DAI - TBA) AND SJN5654M (TP : LKK REF - CC3/DAI18003236/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 5654M at M/s Hua Meng Spray Painting Workshop – Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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