

INS. CASE OWNER:

7.

Surveyor:

Pre-assign / CCU / FTE

Insured Vehicle No. :

Name of Insured :

Insured Tel No. :

Excess Sec II :SS

Is driver the owner? (YES / NO)

If NO, Driver Name / Age :

Driver Tel No. :

TE

CC 4 / ASM1800 3234

WUA39

LKK:
IDAC:

31243

ASSIGNMENT

DOI:

Date / Time

Registered in Merimen:

Wilson

13/2/2018

20/1/18

SKT 1098B

SPM 00960

Tan Yew Hock

GRT 24088

m-BENZ A180

Junction of Merano Boulevard
Khanes Ave

HP:

D.O.A: 14/2/2018

Nature of Accident :

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

(YES / NO)

Tan Yew Hock Andy

9287279 (VL: YES / NO)

SJG 6641E

→ → →

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOI:

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 03 OCT 2018

RECEIVED 02 MAY 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia : 01

Repair Cost:

S\$

2514.50

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

280.00 (\$70 x 4 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

2796.50

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2796.50

Name 1:

HOCK WAH MOTOR WORKSHOP PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

GRT 24088

3/10/18

Photo our ok

our

Unpublished



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003234/Wua3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 20-02-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh. SKT 1098B	Veh. Inspected	SJG 6641E	
	Policy No.	Coverage (\$)	0.00	
	Claim No. S8M0096D	Excess (\$)	0.00	
	Assign From	Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
	Make & Model	c.c	0	
	Engine No. HIDDEN	Year of Reg.		
	Chassis No.	Colour		
	Odometer -	Steering		
	Brakes	Modification		
	General			
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
	Accident Date 14/02/2018	Inspection Date	23/02/2018	
	Survey held at HOCK WAH MOTOR WORKSHOP PTE LTD BLK 8 KAKI BUKIT AVENUE 4 PREMIER @ KAKI BUKIT (GATE 1) #02-54/55 SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 19960719I

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 625643

Your ref: S8M0096D

Our ref: CC4/ASM18003234/Wua3

Date: 01.03.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJG 6641E

We refer to the above matter.

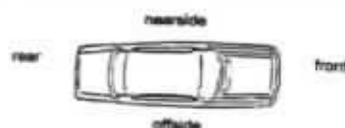
Please be informed that we had conducted the inspection of the above mentioned vehicle on 23.02.2018 at the premises of M/s Hock Wah Motor Workshop Pte Ltd - Tampines and have the following to report:-

Workshop Estimate Amount	: S\$	5,715.40
Revised Estimate Amount	: S\$	3,410.32
"Check" Items Amount	: S\$	1,267.10
Total (Including Check Items)	: S\$	4,677.42

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3~4 days

Yours faithfully,

WILSON TEO
Licensed Appraiser

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204
SINGAPORE 528840
TEL: 67853933 FAX: 67883933
R.O.C No. 200104141D GST Reg No. 20-0104141-D

TO : 53329821X

TERENCE SOON GRABCAR
BLK 282 TAMPINES ST 22
06-294
SINGAPORE
TEL: FAX:
PH: 98320962
ATTN:

ESTIMATE BILL

Number : EBK0000236
Date : 20/02/2018
Case No : ADK0000307
Vehicle No : SJG6641E
Chassis : MR053HY9305070988
Year of Mfr : 2008
Policy No :
Model : TOYOTA VIOS

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	RR BUMPER ✓ DD	1.0	487.90	25	365.93
2	RR BUMPER BRACKET LH RH ✓ NEC	2.0	130.00 75.44	25	112.71
3	RR BUMPER CLIPS ✓ NEC	10.0	4.90	25	36.75
4	RR BUMPER SIDE RETAINER LH RH ✓ NEC	2.0	60.00 88.50	25	132.75
5	RR BUMPER REFLECTOR LH RH ✓	2.0	60.00 75.37	25	113.06
6	RR TAILLAMP LH RH ✓ CRA	2.0	295.90	25	443.85
7	RR BOOTLID ✓ DD	1.0	200.00 857.60	25	643.20
8	RR BOOTLID INNER RUBBER ✓ NEC	1.0	127.80	25	95.85
9	RR BOOTLID LOCK TOP ✓ NN	1.0	282.50	25	211.88
10	RR BOOTLID LOCK BTM ✓ BT	1.0	70.00 92.92	25	69.69
11	RR BOOTLID HINGE LH RH ✓ NN	2.0	75.16	25	112.74
12	RR BOOTLID EMBLEM ✓ NEC	1.0	66.37	25	49.78
13	RR BOOTLID LOGO E ✓ NEC	1.0	75.16	25	56.37
14	RR BOOTLID LOGO VIOS ✓ NEC	1.0	80.50	25	60.38
15	RR END PANEL ✓ R	1.0	698.90	25	524.18
16	RR END PANEL TOP GARNISH ✓ NN	1.0	185.20	25	138.90
17	RR END PANEL TOP GARNISH CLIPS ✓ NN	8.0	4.90	25	29.40
18	RR SPARE TYRE PANEL TOP TRIMBOARD X SUC	1.0	157.31	25	117.98
List Price - Parts Sub Total					3,315.40
19	RR REVERSE SENSOR ✓ NN	1.0	250.00	0	250.00
20	RR NO PLATE W HOLDER X SUC	1.0	70.00	0	70.00
Special Nett Price - Parts Sub Total					320.00
Parts Total					3,635.40
21	RR SPARE TYRE PANEL REPAIR	1.0			
22	RR FENDER LH RH REPAIR X NN	1.0			
23	LABOUR TO REMOVE AND REFIT NECESSARY PARTS	1.0	1,000.00	0	1,000.00
24	SPRAY PAINT ON THE AFFECTED AREAS	1.0	1,000.00	0	1,000.00
25	WIRING	1.0	80.00	0	80.00
Labour 1 Sub Total					2,080.00
SINGAPORE DOLLARS : SIX THOUSAND ONE HUNDRED FIFTEEN AND CENTS FORTY-EIGHT ONLY					
Less Excess					0.00
SUBTOTAL					5,715.40
GST 7.00%					400.08
TOTAL					6,115.48

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

* N = Item not subjected to GST

Page 1 of 2

Issued by : Dehan

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204
SINGAPORE 528840
TEL: 67853933 FAX: 67883033
R.O.C No. 200104141D GST Reg No. 20-0104141-D

TO : 53329821X

TERENCE SOON GRABCAR
BLK 282 TAMPINES ST 22
06-294
SINGAPORE
TEL: FAX:
PH: 98320962
ATTN:

ESTIMATE BILL

Number : EBK0000236
Date : 20/02/2018
Case No : ADK0000307
Vehicle No : SJG6641E
Chassis: MR053HY9305070988
Year of Mfr 2008
Policy No
Model : TOYOTA VIOS

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
	Without Prejudice Lump Sum Repair Parts / Dismantle / Survey Resurvey after Paint Parts Price subject to confirmation 3-4 days repair Wilson, LKK Tel: 67418434 wilson@lkkauto -con.				
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:					
Date of accident : 14/02/2018 09:15 AM. Place : JUNCTION MARINA BLVD AND SHEARES AVE					

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

Wilson (LKKAuto)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 9 April, 2018 11:05 AM
To: Wilson (LKKAuto)
Subject: RE: SJG6641E - FINALISATION

Dear surveyor Wilson,

Cor \$2350.4 days confirmed.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Wilson (LKKAuto) [<mailto:wilson@lkkauto.com>]
Sent: Monday, 9 April, 2018 10:58 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Subject: RE: SJG6641E - FINALISATION

Dear Mr Dehan (Hock Wah Motor),

Kindly refer attached.

Pls revert us in due course.

Thanks with best regards.

Wilson

Surveyor

LKK Auto Consultants Pte Ltd

Hp - 96404178

From: Wilson (LKKAuto)
Sent: Monday, 9 April, 2018 10:12 AM
To: 'motor@hockwah.com.sg'
Subject: RE: SJG6641E - FINALISATION

Dear Mr Dehan (Hock Wah Motor),

Kindly refer attached.

Pls revert us in due course.

Thanks with best regards.

Wilson
Surveyor
LKK Auto Consultants Pte Ltd
Hp - 96404178

From: Wilson (LKKAuto)
Sent: Monday, 9 April, 2018 10:10 AM
To: 'motor@hockwah.com.sg'
Subject: SJG6641E - FINALISATION

Dear Mr Dehan (Hock Wah Motor),

I would like to finalised the above @\$2250 / 4 DAYS REPAIRS

Kindly refer attached.

Pls revert us in due course.

Thanks with best regards.

Wilson
Surveyor
LKK Auto Consultants Pte Ltd
Hp - 96404178

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204
SINGAPORE 528840
TEL: 67853933 FAX: 67883933
R.O.C No. 200104141D GST Reg No. 20-010-141-D

TO : 53329821X

TERENCE SOON GRABCAR

BLK 282 TAMPINES ST 22

06-294

SINGAPORE

TEL : FAX :

PH : 98320962

ATTN :

ESTIMATE BILL

Number : EBK0000236

Date : 20/02/2018

Case No : ADK0000307

Vehicle No : SJG6641E

Chassis : MR05311V9305070988

Year of Mfr : 2008

Policy No

Model : TOYOTA VIOS

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	RR BUMPER ✓ DD	1.0	487.90	25	365.93
2	RR BUMPER BRACKET LH RH ✓ NEC	2.0	130.75	25	112.71
3	RR BUMPER CLIPS ✓ NEC	10.0	4.9	25	36.75
4	RR BUMPER SIDE RETAINER LH RH ✓ NEC	0.20	60.88	25	132.75
5	RR BUMPER REFLECTOR LH RH ✓ clip - RR	0.20	60.75	25	113.06
6	RR TAIL LAMP LH RH ✓ CRA	0.20	293.90	25	443.85
7	RR BOOTLID ✓ DD	1.0	800.85	25	643.20
8	RR BOOTLID INNER RUBBER ✓ NEC	1.0	127.80	25	95.85
9	RR BOOTLID LOCK TOP XNN	1.0	282.50	25	211.88
10	RR BOOTLID LOCK BTM ✓ BT	1.0	70.92	25	69.69
11	RR BOOTLID HINGE LH RH XNN	2.0	75.16	25	112.74
12	RR BOOTLID EMBLEM ✓ NEC	1.0	66.37	25	49.78
13	RR BOOTLID LOGO E ✓ NEC	1.0	75.16	25	56.37
14	RR BOOTLID LOGO VIOS ✓ NEC	1.0	80.50	25	60.38
15	RR END PANEL XNN	1.0	698.90	25	524.18
16	RR END PANEL TOP GARNISH XNN	1.0	185.20	25	138.90
17	RR END PANEL TOP GARNISH CLIPS XNN	8.0	4.90	25	29.40
18	RR SPARE TYRE PANEL TOP TRIMBOARD X SJC	1.0	157.31	25	117.98
List Price - Parts Sub Total					3,315.40
19	RR REVERSE SENSOR XNN	1.0	250.00	0	250.00
20	RR NO PLATE W HOLDER X SJC	1.0	70.00	0	70.00
Special Nett Price - Parts Sub Total					320.00
Parts Total					3,635.40
21	RR SPARE TYRE PANEL REPAIR XNN	1.0	2302.63		
22	RR FENDER LH RH REPAIR XNN	1.0			
23	LABOUR TO REMOVE AND REFIT NECESSARY PARTS	1.0	1,000.00	0	1,000.00
24	SPRAY PAINT ON THE AFFECTED AREAS	1.0	1,000.00	0	1,000.00
25	WIRING	1.0	80.00	0	80.00
Labour I Sub Total					2,080.00
SINGAPORE DOLLARS: SIX THOUSAND ONE HUNDRED FIFTEEN AND CENTS FORTY-EIGHT ONLY					
Less Excess					0.00
SUBTOTAL					5,715.40
GST 7.00%					400.08
TOTAL					6,115.48

E. & O. E.

PARTS \$ 35.50

LABOUR \$ 1230.00

T \$ 3065.50

L/S: \$ 3065.50 - 20% = \$ 2452.40

2 \$ 2450.00

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

Page 1 of 2

* N = Item not subjected to GST

Issued by : Dehan

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204
SINGAPORE 528840
TEL: 67853933 FAX: 67883933
R.O.C No. 200104141D GST Reg No. 20-0104141-D

TO : 53329821X
TERENCE SOON GRABCAR
BLK 282 TAMPINES ST 22
06-294
SINGAPORE
TEL : FAX :
PH : 98320962
ATTN :

* Lump Sum Repair
4 Days Repairs.

ESTIMATE BILL

Number : EBK0000236
Date : 20/02/2018
Case No : ADK0000307
Vehicle No : SJG6641E
Chassis : MR0531HY9305070988
Year of Mfr : 2008
Policy No :
Model : TOYOTA VIOS

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
	Part (Lift)		\$ 23	02	63
	Discount 25%	-	\$ 5	75	66
	Labour		\$ 17	26	97
		+	\$ 12	30	00
	Discount 20% (Lump Sum)	-	\$ 29	56	97
		-	\$ 5	91	39
		-	\$ 23	65	58

Without Prejudice.

Lump Sum Repair

Parts (Dismantle & Re-spray)

Resurvey after Paint

Parts Price subject to Confirmation

3-4 days Repairs

Wilson, LKK

Tel : 67418434

wilson@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Date of accident : 14/02/2018 09:15 AM. Place : JUNCTION MARINA BLVD AND SHEARES AVE

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

* N = Item not subjected to GST

Enquire PARF/COE Rebate for Registered Vehicle

D.O.A → 14/2/2018

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	9821X
Vehicle Details	
Vehicle No.:	SJG6641E
Vehicle to be Exported:	No
Intended De-registration Date:	02 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	Green
Manufacturing Year:	2008
Engine No.:	1NZX775078
Chassis No.:	MRO53HY9305070988
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,344.00
Original Registration Date:	11 Jul 2008
First Registration Date:	11 Jul 2008
Transfer Count:	1
Actual ARF Paid:	\$12,344.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Jul 2018
PARF Rebate Amount:	\$6,172.00 x 50% = \$3086
Intended COE Rebate Details	
COE Expiry Date:	10 Jul 2018
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$14,590.00
COE Rebate Amount:	\$396.00
Total Rebate Amount:	\$6,568.00

The information contained herein is correct as at 02 Apr 2018

OK

Nett Value → \$3000

M.V → \$12654



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: <MANDATE> Direct Settlement - Accident Involving SKT 1098B (OI : AXA - S8M0096D) and SJG 6641E (TP : LKK REF - CC4/ASM18003234/ua3) on 14/02/2018

Type

Question

Message

Liability: The said chain collision involved 3 vehicles whereby our insured was second vehicle. Spoken to insured and he aware the NCD issue. Liability(TP) 100% Proposed Nett Value \$ 2,514.50 Loss of use \$ 240.00 no. of 4 days LTA search fees \$ 2.00 Proposed Total \$ 2,756.50

[Reply](#)



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:RE: <MANDATE> Direct Settlement - Accident Involving SKT 1098B (OI : AXA - S8M0096D) and SJG 6641E (TP : LKK REF - CC4/ASM18003234/ua3) on 14/02/2018

Type

Information

Message

Pls proceed

[Reply](#)



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:RE: Re:RE: <MANDATE> Direct Settlement - Accident Involving SKT 1098B (OI : AXA - S8M0096D) and SJG 6641E (TP : LKK REF - CC4/ASM18003234/ua3) on 14/02/2018

Type

Question

Message

COR \$ 2,514.50 LOU/LOI \$280 LTA:\$2.00 TOTAL \$2,796.50

Reply

Hock Wah Motor Workshop Pte Ltd

Blk 9006 TAMPINES ST 93 #01-204

#01-204

Singapore 528840

Tel: +65 67853933 Fax: +65 67883933

R.O.C No: 200104141D Gst Reg No.: 20-0104141-D

Our Ref: SJG6641E

Date: 01/02/2018

To:

Motor Claims Dept

AXA Insurance Singapore Pte Ltd

8 Shenton Way , , SG 068811

#27-01 AXA Tower

Singapore 068811

Tel: +65 6880 4888

Fax: +65 6880 4838

Dear Sir / Madam

Accident involving vehicle No. SJG6641E and SKT1098B on 14/02/2018
along / at JUNCTION MARINA BLVD AND SHEARES AVE

We refer to the above accident.

We were instructed by our client, TERENCE SOON GRABCAR
the owner of vehicle SJG6641E to claim damages against your insured SKT1098B
in connection with a road traffic accident as above details.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result, our client's vehicle was damaged and our client have to put to loss and expenses. Particulars of which are as follows:

Cost of Repair (W GST)	\$	2514.50
LOSS OF USE	\$	240.00
(\$60.00x 4 Days)		
LOSS OF Income	\$	680.00
LTA FEE	\$	2.00
Total	\$	3436.50

Please revert within the next **seven (7)** days, so that we can advise our third party claimaint for the next course of action.

We support our claim with documents enclosed.

Yours faithfully,



DE HAN

Service Advisor

MOTOR@HOCKWAH.COM.SG

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 9006 Tampines St. 93, #01-204
Singapore 528840
Tel: 6785 3933 (2lines) Fax: 6788 3933



06 MARCH 2018

TAN YEW HOCK
BLK 275 TAMPINES STREET 22
#10-70
SINGAPORE 520275

Dear Sir/Madam,

OUR REF : CC4/ASM18003234/Wua3
YOUR REF : SKT 1098B

**ACCIDENT INVOLVING SKT 1098B / SJG 6641E AND OTHER ALONG JUNCTION OF
MERINA BOULEVARD AND SHEARES AVE 14/02/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **Hock Wah Motor Workshop Pte Ltd** acting on behalf of the owner of SJG 6641E against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (chain collision) where your vehicle was the 2nd vehicle, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) will be withheld for the time being, pending for the final allocation of liability.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT

I, TERENCE SOON GRABCAR ("the third party claimant") of BLK 222 TAMPINES
ST 22 #01-294 S 520282 (address), owner of SJG 66 41E (vehicle no.) hereby
authorize HOCK WAH MOTOR WORKSHOP PTE LTD ("the workshop") to act for
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJG 66 41E that was damaged pursuant to the accident which occurred on 14/02/2018
(date) along JUNCTION MARINA BLVD AND JERARS AVE (location) involving vehicle
no/s SKT1098B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of FEB (month) 2018 (year)



Terence Soon
Grabcar

Signed by "the third party claimant"
(with company stamp if applicable)

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 8000 Tampines St 83, #01-204
Singapore 528540
Tel: 6785 3933 (2Lines) Fax: 6788 3933



Signed by "the workshop"
(with company stamp)



redefining / insurance

CLAIM REF : S8M0096D
INSURED : TAN YEW HOCK

DISCHARGE VOUCHER

We/I (TERENCE SOON GRABCAR. 53329821X) hereby agree to accept the sum of dollars Two Thousand Seven Hundred Ninety Six and Cents Fifty Only (S\$2,796.50) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SKT 1098B as a result of an accident along MARINA BLVD AND SHEARES AVE on 14/02/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SJG 6641E.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKT 1098B in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKT 1098B.

Dated this 2 day of OCTOBER 2018

Claimant's Signature

M

Terence Soon
Grabcar

NRIC no./ Company Stamp

Occupation/ Business

Address

BLK 282 TAMPINES ST 22 #06-294 S(520 282)

Telephone No.

98320962

Witness's Name

Witness's Signature

A

Witness's NRIC No.

98437832A

AXA INSURANCE PTE LTD
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4886 Fax: +65 6336 2522 Website: www.axa.com.sg

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204
SINGAPORE 528840
TEL: 67853933 FAX: 67883933
R.O.C No. 200104141D GST Reg No. 20-0104141-D

TO : 53329821X
AXA Insurance Co Ltd
NO 8 Shenton Way
#27-01 AXA Tower
SINGAPORE 068811
TEL: 63387288 FAX: 6880 4838
PH:
ATTN:

TAX INVOICE

Number : KBI0004661
Date : 09/04/2018
Case No :
Vehicle No : SJG6641E
Chassis: MR053HY9305070988
Year of Mfr 2008
Policy No
Model : TOYOTA VIOS

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	2,350.00	0 0	2,350.00
	Sub Total				2,350.00
	Parts Total				2,350.00
SINGAPORE DOLLARS : TWO THOUSAND FIVE HUNDRED FOURTEEN AND CENTS FIFTY ONLY			Less Excess		0.00
			SUBTOTAL		2,350.00
			GST 7.00%		164.50
			TOTAL		2,514.50

Date of accident : 14/02/2018 09:15 AM. Place : JUNCTION MARINA BLVD AND SHEARES AVE

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 9006 Tampines St. 93, #01-204
Singapore 528840
Tel: 6785 3933 (GLine) Fax: 6785 3933

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-024745
Date of Request: 14/02/2018

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd
Blk 3011, Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Dear Sir/Madam,

Enquiry Date: 14/02/2018
Enquiry By: Xu DeHan
TP Vehicle No.: SKT1098B
Accident Date: 14/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKT1098B	AXA Insurance Pte Ltd	14/11/2017-21/11/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-024745
Date of Request: 14/02/2018

Your Ref No: Online Purchase

Hock Wah Motor Workshop Pte Ltd
Blk 3011, Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977

Dear Sir/Madam,

Enquiry Date 14/02/2018
Enquiry By Xu DeHan
TP Vehicle No. SKT1098B
Accident Date 14/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKT 1098B (Insd veh)	Model:	TPVD TOYOTA VIOS
	SJG 6641E (TP veh)		
Date of Accident:	14/02/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,115.48
Final Repair Cost	:	\$	2,514.50
Loss of Use	:	\$	280.00
Rental (if any)	:	\$	4days at \$70.00 per day
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	2,796.50

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ 0 _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	HOCK WAH MOTOR WORKSHOP PTE LTD	:	\$ 2,796.50

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

13/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim	SSIM009AD
Reference	CC4/ASB418002234/Wua3o2
Loss Date	14 February 2018
Request Date	21 August 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SJG6441E
Make	TMVO TOYOTA
Model	VIOS
Service Address	

Primary Contact/Insured
TAN YEW HOOK
BLK 275 #10-70, TAMPINES ST 22, 520275, Singapore
shirley@insamrt.sg

Claim Handler
CHAN Kian Chuan
656804269
kianchuan.chan@axa.com.sg

Additional Instructions

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

+ Upload Document

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown SJG 6641E.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 November 2018
 Uber Partners _ Payments8.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments5.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments7.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments6.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments3.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 Uber Partners _ Payments4.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 August 2018
 LKK INSPECTION PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Re-Inspection Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 Immediate Advice and Mandate.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	22 May 2018
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 May 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	6 March 2018
 Preliminary Advice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 March 2018
 SKT109(B) INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	20 February 2018
 EMAIL RECEIVED FROM WORKSHOP WITH ESTIMATE & GIA REPORT.mng	Forms / Claim Documents	Estimate / Quotation	DHIWAR Namrata	20 February 2018
 SHCM689A GIA REPORT.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	20 February 2018

Assessment Details

General & Workshop Details				Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts	
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LBT PRICE	DEFIL/ BTTR%	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	1	1			RR BUMPER			Damaged	487.9		25		365.93	Approve	
	2	2			RR BUMPER BRACKET LH RH			Necessary	45		25		97.5	Approve	
	3	10			RR BUMPER CLIPS			Necessary	4.9		25		36.75	Approve	
	4	1			RR BUMPER SIDE RETAINER LH			Necessary	60		25		45	Approve	
	5	1			RR BUMPER REFLECTOR LH			Damaged	60		25		45	Approve	
	6	1			RR BUMPER LH			Cracked	295.9		25		221.93	Approve	
	7	1			RR BOOTLID			Damaged	800		25		600	Approve	
	8	1			RR BOOTLID INNER RUBBER			Necessary	127.8		25		95.85	Approve	
	9	1			RR BOOTLID LOCK TOP			Serviceable	0	0	0	0	0	Deny	
	10	1			RR BOOTLID LOCK BTM			Bent	70		25		52.5	Approve	
	11	2			RR BOOTLID HINGE LH RH			Serviceable	0	0	0	0	0	Deny	
	12	1			RR BOOTLID EMBLEM			Necessary	66.37		25		49.78	Approve	

	EDIT	S/N NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPL/ BTTRN	DISC QUNT'N	SALV AGEN	PART PRICE(NET)	ACTION (PARTS)	REMOVE
		13	1			RR BOOTLID LOGO E			Necessary	75.16		25		56.37	Approve	
		14	1			RR BOOTLID LOGO VIDS			Necessary	80.5		25		60.38	Approve	
		15	1			RR END PANEL			Repair	0	0	0	0	0	Deny	
		16	1			RR END PANEL TOP GARNISH			Serviceable	0	0	0	0	0	Deny	
		17	8			RR END PANEL TOP GARNISH CLIPS			Serviceable	0	0	0	0	0	Deny	
		18	1			RR SPARE TYRE PANEL TOP TRIM(BDART)			Serviceable	0	0	0	0	0	Deny	
		19	1			RR SPARE TYRE PANEL (NPA)			Repair	0	0	0	0	0	Deny	
		20	2			RR FENDER LH RH (NPA)			Serviceable	0	0	0	0	0	Deny	
Labour																
			S/N NO	REPAIR/REPLACE (LABOUR)		PART NAME		LABOUR RSR	LABOUR REPAIR	PAINT	ACTION (LABOUR)		COMMENT		REMOVE	
		1				LABOUR TO REMOVE AND REFIT NECESSARY PARTS		600	0	0	Approve					
		2				SPRAY PAINT ON THE AFFECTED AREAS		600	0	0	Approve					
		3				WIRING		30	0	0	Approve					

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Rates	Parts & Labour	Miscellaneous	Summary
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE		
	1	DAYS OF REPAIR,4 DAYS	Approve					
	2	RR REVERSE SENSOR	Deny	0	NOT NECESSARY			
	3	RR NO PLATE W HOLDER	Deny	0	SERVICEABLE			

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Claim Amount	
Claim Amount		\$2,956.98												\$2,956.98	
CATEGORY		ESTIMATE				REVISED AMOUNT									
Spare Parts		\$1,726.98				\$1,726.98									
Labour		\$1,230.00				\$1,230.00									

Assessment Details

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Flatio	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$2,350.00						\$2,350.00
CATEGORY	ESTIMATE	REVISED AMOUNT						
Miscellaneous	\$2,350.00	\$2,350.00						