(6/9/2018)	76	CC 4/ASI	M1800 377	9 1	PIKASY IDA	c 5110	>
INS. CASE OWNER.	33,55	DATAN DOI:	ASSIGNMENT	h .	Date / Time /	roly	18
Pre-assign / CCU / 1	FTE	20002			Registered in Marimen	-0/20	
Insured Vehicle No.	SIC	P 9890 7	Cla	im No.		096W	_
Name of Insured	PRUN	TED YUAN NA	N Pol	icy No.	: GA167	817/1	_
U		HP: 97950	1438 M	ke / Model	: And	AT	= 10.7
Insured Tel No.	4	D.O.A. 20 02	1 .	ice of Accide	27.5	> mever	and Kel
Excess Sec II :SS	(A)			ice of money			
Is driver the owner?		Nature of Accident		CIA DEDOE	TYBS / NO ; TP GI	DEPORT MES	/NO
If NO, Driver Name Driver Tel N		(VAL: VES		sured Linbility		nal? Yes/No	
SLN 9941	R		→				
INSRS: WSP: VI\U\ Tel: Liability: RMKS:	water #	NSRS: VSP: 'el: iabūity:	4	INSRS: WSP: Tel: Linbility: RMKS:		INSRS: WSP: Tel: Liability: RMKS:	
Date/Time	27 3 3	W 5 888	DH 102		STAGE	DAT	E/PIC
1/3	SIM GURA- X	Skt 1994	De X		Non-Reporting ltr (1st):		
- 113	0	115 / Ha V /	a for all dell	drut	Non-Reporting ltr (2nd) Non-Reporting ltr (Fina		
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	401				Documentation Check		Typist
- The second	D. 2000 07 07	The Thomas and	DirAm		Notification ltr (if non- After call ltr to OI:	suckup)	
:614(3)	PILE PIPES TO TH	YPST TO PREPARE	PEAR1.		Authorisation To Act:	line.	
					Release Voucher:	~	
					Final Repair Bill:	-	
					Car Rental Invoice:		
					Towing Invoice		+ =
					LTA / GIA :	-	
	bee	CHICO IS IN	2 6018		Medical Bill		
	KEU	EIVED 17 AP	K 2018		PIR:	and the same of th	
					Mandate/Reject Instr LOD	nuction:	-
~					Payment Breakdown	Form	
RELIMINARY ADVICE	Parts (Times)	Sent By	- A [[v		Post-Repair Photos:		
RELIMINARY ADVICE	73	V	- HAM		Others:		
INALIZATION	Date/Time:	Confirm	m with:		Confirm by:		
	P 55 13,582.74	(7 days) Reduct		%	1	Email Call	
TNAL SETTLEMENT	Date/Time: 0.3.49	Confirm with Sh			Email Call		
inal Liability.		Agreed / Assessed) BOLA			If NO or B 28, Ass.	Lia:	
Repair Cost: 40 L61	\$\$ 14,555.53		-		010 100-	nded Th	
oss of Rental (LOR):	SS	(days)					
oss of Use (LOU):	82) (6. OCT 22						
oss of Income (LOI):	s\$ - (S	x days)				N 1 150	111
OR only LOU only		LOR+LOI	[Tick only one]		100	NVIA	
GIA/LTA Search	\$\$2.00				1) Claim status; No	anal/Reject/Privat	e Settle
Medical:	S\$ - S\$ -	1994	ow/ Independent)		2) Report Format:	T	- Littling
Disbursement Legal Cost	SS =	(6.2.1	Ow morpanian)		3) Survey fee:	₹350	
Legal Cost	SS J5. 355-55	Global Sum SS:					
FINAL PAYMENT	Date/Time: 12-2-19	Confirm with:			Email Call		
	\$\$75,755.58	Name 1: VOIS		25096455	PTR 130		
Payee 1: Payee 2: (Strike if N.A.)	55	Name 2:	1 1	1.0			
Payce 3: (Strike if N.A.)	85	Fame 3:		The state of			
representation of the property							

ASSIGNATE OF

Prom Date	SLN994R 2017 APR
Estmate Cost	Type MiClar MiCycle Eden Vary Taxo Prime Value
OD TP WS TPRES OD RESIEVA INVINV	Trust Tre and
SLN 994R	VOLKSWASEN PASSOUT 1.8 1798
Vocksughen	SOOL GREY OF THEME SOUND NO
KG AMPAT	Solfeeding 6144 Transplant Stell No. NA.
MSK M	English
Psignite .	WVWZZZ 3CZGE114429
Zemant	Ber Cord Good 😡 Poor Burns
Sumijasumo Excess	Steering form Jammed Leaves Burnt st
Clerts Record	Brava Gran Jamenad Lasked Burnt tr
Maxa of Van	Mod NI P STD ARLE OF
	Tyre Size = 215 55R17
Policy Condition	
Famary. The veh had commenced its	NS CIS BS DUN EXNOVAL BY FS LIZA MIC OHTS F SUM
repair at the time of inspection.	TOYO ! YOKO ::
Ea. or Variet Value	Errors / Pase 6
CAC Accident Room Donaistent? Yes or	No 7.5s 6
(S.A. P.R. Seen; Consistent? Yes or	No Life C Life C
Est. Repers	No 21/02/18
Lm Sur 5 3 kil. Yes or	
CA / REV / REP / 24 HRS	Describerações Pro (Reg) DIS NIS UIC Rochad as enide IN OUT
Cate Paracr Contacted	The U.C. Chassis frame Body Structure afected supplied to
Date Time Action Instruction	
P)P1#13,580.77+ (RED) + 3.	590.99 31/2
,	
Issafine FlaFassiti	Days Of Repair
Final Report	Resurvey No of Tito Suber Fee
let Tricity text of	Transaction of the same of the
4	Add Fee: Ereinsc 3
	*** * ** ** ** ** ** ** ** ** ** ** **
***************************************	Table 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Life 827 18 1	41 x = 1
	142



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	THE RESERVE	Affiliated to Federation Int	ernationale Des Experts En Autom	obile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM18003	3229/R1ka3
8 SH AXA	ENTON WAY #24- TOWERSINGAPO	01 RE 068811	Date: 20-02-2018 Code: ASM	
1.	**************************************	Policy Partic	ulars :- THIRD PARTY CLAI	М
	Insured Veh.	SKP 9890Z	Veh. Inspected	SLN 994R
	Policy No.		Coverage (\$)	0.00
_	Claim No.	S8M0096W	Excess (\$)	0.00
	Assign From		Assign Date	20/02/2018
2.	Marie Books	Vehicle	Particulars & Condition	PARTIE DE LA COMPANION DE LA C
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	1.1
	Odometer		Steering	
	Brakes		Modification	
	General			
3.		C	conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		De	scription of Damages	
5.			Seneral Information	
	Accident Date	20/02/2018	Inspection Date	21/02/2018
	Survey held at	VOLKSWAGEN CENTR	E SINGAPORE	
		1 KAMPONG AMPAT OF SINGAPORE 368314	FF MACPHERSON ROAD	
5a.			Remarks	THE RESERVE
	A)THE INSPECTION	ON WAS CONDUCTED OF	N A"WITHOUT PREJUDICE" BA ONS, WE HAVE NOT AUTHORI	SIS. ISED REPAIRS.

PDI TUAS

PDI TUAS

YONG TUCK CHEE 156 JALAN TECK WHYE #08-55 Singapore, 680156 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV039595

Quote No.

SER/QUO/1800308

QuoteDate Salesperson 20/02/18 Reeve Hiah

Page

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Make Volkswagen Passeng

License No. SLN994R

Engine Code

Model Description

Passat 1.8 TSI Comfortline

WVWZZZ3CZGE114429

Labor Type

1P

Mileage 1,721

Initial Registration

21/04/17 Engine No. Service Advisor Tang Shu Shi Sales Advisor

Reeve Hiah

Model Code CJS 130884 3G24JZ

	No.	Description	Qty.	UoM	Unit Price	Amount
D	B&P MACP LABOUR	LABOUR + PLUMED SHO PRINCE		UNIT		1680 4,200.00
				100000000000000000000000000000000000000		760-4200.00
-	B&P MACP PAINT	SPRAY PAINT	5	UNIT		5.000 2400 4,000.00
1	B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	-1	pcs		74 /80.00
Р	B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P	B&P MECH	ELECT WIRING & MECH COMPO	- 1	Time Un		280.00
		Nett				
		Sum Labor				9,040.00
Р	3G0807521B GRU	SPOILER	4	Pieces		cut 124.44
P	3G0853675F JZQ	TSI EMBLEM	4	Pieces		re- 51.65
P	3G0853687 2ZZ	PASSAT EMBLEM	+	Pieces		Ne 55.86
P	3G0853835 2ZZ	CENTRE BUMPER MOLDING	1	Pieces		cet 174.41
P	3G0853841 2ZZ	LHR BUMPER MOULDING		Pieces		cut / 138.17
		Use Predecessor 3G0807367 9B9				- 5
P	3G0853842 2ZZ	RHR BUMPER MOULDING	4	Pieces		138.17
P	3G0945103A	LHR INNER REFLECTOR	4	Pieces		39.29
P	3G0945104A	RHR INNER REFLECTOR	*	Pieces		SUL X 60.61
P	3G0945105A	LHR OUTER REFLECTOR	4	Pieces	10	39 1 39.29
P	3G0945106A	RHR OUTER REFLECTOR	×	Pieces		300× 60.61
P	3G0998491	REAR SENSOR BRACKET	1	Pieces		Me 55.40
P	3G5807417 GRU	REAR BUMPER	3	Pieces		THE -972.08
P	3G5827025A	BOOT LID		Pieces		R 1,431.69
P	510853617A FOD	VW SIGN		Pieces		New - 82.51
P	5G0853675APCWB	BLUEMOTION EMBLEM Use Predecessor 5G0853675ALC		Pieces		AL -50.05

Sum carried forward

12,514.21

PDI TUAS

PDITUAS

YONG TUCK CHEE 156 JALAN TECK WHYE #08-55 Singapore, 680156 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV039595

Quote No. QuoteDate SER/QUO/1800308

Salesperson

20/02/18 Reeve High

Page

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Make

Volkswagen Passeng

License No.

SLN994R **Engine Code** Model Description

Passat 1.8 TSI Comfortline

VIN

WVWZZZ3CZGE114429

Labor Type

18

Mileage

1,721

Initial Registration

21/04/17

Engine No. CJS 130884 Service Advisor

Tang Shu Shi

Sales Advisor

Reeve High

Model Code

3G24JZ

Continued

12,514.21

P 5Q0919133 9B9

P 5Q0919275B GRU

P WHT005263

REAR SENSOR ORING REAR CENTRE SENSOR

Use Predecessor 5Q0919275 GR

POP-RIVET

Sum Item

2 Pieces 2 Pieces

5 Pieces

ne 3.43 CILC 288.80

ne 735

3,773.78

Res 64 point

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Sum Labor Sum Item

9.040.00 3,773.78

Total 7% GST

SGD

12.813.78

12,813.76 896.99

Total SGD Incl. GST

13,710.78

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation.
- . Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to:

- BBN: - Acc.-No ..:

Service Order Confirmation

SA: Trang Shu Shi

SERVICE ORDER NO: 18/P0590

CUSTOMER NO.: CVCOSSS

CUSTOMER NAME: YONG TUCK O'HE

TELEPHONE NO.

ADDRESS

ISE JALAN TECK WHYE ≠08-55

Singapore

VEH No.: SLN994R

Order Date: Reg Date:

01/03/18

21/04/17

KM

WVWZZZSCZGE114499

ENGINE NO:

VIN NO MODEL:

Passat 1.8 TSi Contuitine

MODEL NO.: 3G84/Z

6,943

	rig.	DESCRIPTION	QTY		DOW	UNIT PAICE	DISC %	AMQUINT
	Later							
1	BEP DIAG	PRICORAMMING & CALIBRATION-NETT		1	TU	480		480
21	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	13	t	TUE	280		280
3	BUP MACE LABOUR	LABOUR + 3 DAYS (REPLACED END PANEL)	9	i	LINET	840		3,360
4	BAP MACE PAINT	SPRAY PAINT + END PANEL			UNIT	800		0.290
60	BAP NUMBER PLATE	B&P NUMBER PLATE - NETT	3	f.	101	80		80
6.	EX100037	Tow-BVD-Quality Recovery Services	9		LINIT	0		0
7	EXT00037	Tow SVC- Quality Recovery Services			UNIT	0		9.
60	BISP MACP LINSOUR	HISR EXHAUST PIPE	(8)		UNIT	940		840
	ttem			-				
9.	3G5807417 GRU	HEAR BUMPER		/	PCS	972 cm		972.08
381	3G0607121B GRU	SPOLEN	U	-	PCS	124:44		124:44
11	WHTgosaea	POP-RIVET	-	-	PCS	1.47		7.55
12	3G085961 3ZZ	LHR BUNFER MOULDING		-	PCS	138.17		138.17
3.3	390653642 2ZZ	FHR DUMPER MOULDING	ä	/	PCS.	138.17		108:17
54	350855835 222	CENTRE BUMPER MOLDING	U	/	PCS	174.41		174.41
15	5G0919133 9m8	REAR SENSOR O RING	0	/	PCS	1.72		3.43
16	3G0098491	REAR SENSOR BRACKET	3	-	POS	55.40		55.40
12	3G0945105A	LHR OUTER REFLECTOR	J	/	PCS	39.29		39.29
78	300853887 222	PASSAT EMBLEM	· v	-	PCS	55.86		55 86
19	3G0853625F JZQ	TBI ENBLEM		1	PCS	51.60		21.65
20	5G08536754PCW8	BLUEMOTION EMBLEM	٥	/	PCS	50.95		50.05
21	\$10852617A FOD	VW SIGN	- 0	/	POS	82.11		82.51
52	305813315	REAR END PANEL	1		PCS	318:30*384	4	318.30
13	D COTECOA!	INCKEPTIAY			PCS	67.97 84	-	67.97
24	D 180000M2	SKADHESIV			POS	286.20 /	-	286.20
325	D:476KD1M2	SEALANT			FCS	77.211 1	-	22.38
.26	3Gsecre63	BUMPER CENTRE BRACKET	1		FC5	47.80 CF	A -	47.80
27	3G0945103A	REFLECTOR OUTER UH	,		PCS	39.24 CA	1	29.28
28	виозгатора	WIRE HOUSING	- 1		PCS	1029 CA	4/	10.29
			L.					

Service Order Confirmation

			1	Authorized Signature	,			Custo	omer
			On Be	half Of "COMPANY"			Certified Goods/Se	ervice reco	ived:
							TAL AMOUNT		14,530.55
						10	TAL T AMOUNT		13,582,76
NO OF REPW	H WOHKING I	DAYS I WORKING	DAYS						
		AH BOOTLIO, END		SPOILER					
SUPPLY BY A	HABUL (LKK)								
TP VEHICLE:	SKP9800Z								
DOA 20102/01	118.								
Remaks: AXA	A DIRECT SET	THEMENT							
3006	25711	REAR SI	CENCER HEAT	SHELD	.1	PCS	103 65 😝	1	103.60
32 3000	53409H	CENTRE	SILENCER		1 4	PCS	1,134.90 7/	-	1,134.90
31 3006	07305	HEARIN	ENFORCEMEN	r .	3	PCS	540.99 Þ f		542.99
	13141T	CLAMP			2	PCS	60.13 PE		138.26
No.	MEDICE	DESCRIPT HEAR S			OTY	UOM PCS	UNIT PRICE	DISC	AMOUNT 684.98
MODEL:	Pessel 1.8	TS Contorting	MODEL N	0.1 8084LZ					
VIN NO.:		30208114429	ENGINE N						SA: Tang Shu Shi .
Reg Date:	21/04/17		KM:	8.943					
Orster Date:	01/03/18								
VEH N	o.: SI	LN994R							
	Sing	papere							
ADDRESS:		JALAN TECK WHY	E #08-55						
TELEPHONE		THE PERSON NAMED IN							
CUSTOMER N		IS TUCK CHEE							
		59096							
SERVICE OND	DERING: 10	F0590							

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

ERNES!



MANDATE REQUEST FOR S8M0096W

Type

Q Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost: \$14,533.53 (w/GST) Loss of Use: \$720.00 (9days x \$80) GIA Search: \$2.00 Total: \$15,255.53 Revised Immediate Advice with Mandate and marked estimate uploaded for your easy referance. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (18/07/2018)

limpho

«

Re:MANDATE REQUEST FOR S8M0096W / S8M0098E

Type

Question

Message

Hi, we agree to the COR but however for the LOU, we will propose \$60 per day. Thank you.

Reply



RE: Re:MANDATE REQUEST FOR S8M0096W / S8M0098E

Type

Question

Message

Hi, TP disagreed with our of LOU @ \$60/day, please refer to TP email and let us have the approval / instruction if any. Thanks - Asher Sng - 10/01/19

Reply



Re:RE: Re:MANDATE REQUEST FOR S8M0096W / S8M0098E

Type

Question

Message

Hi, pls propose \$80 up to \$100 for the LOU. TY.

Reply



LETTER OF DEMAND

our Ref: SEP 989			
Our Ref: SIN4948		-	
ro: AxA INSU	RANCE PTE 1	-(0	
Dear Sirs,			
ACCIDENT INVOLVING	SLNAMER	8 3K P9 8902	ON 30-03 . >011
We are claiming on be	half of our clien	t Young Tuck the	owner of
vehicle number _SLN	994R	involved in accident on _	30.03.3018
with vehicle SICP	18902 al	ong/at CTE Towerds	Clemenceau Ave.
Description of claims:			
Cost of Repairs	\$ 13,58	2 - 7 11 + 7% GST = \$	14,633-53
.oss of Use/Rental	\$\$	+ 7% GST X9	Days = \$_1,0 &0
Medical Fee	\$	+ 7% GST = \$	
Search Fee	\$2	+ 7% GST = \$	2
		TOTAL \$15 . 6	15-53
We are claiming in full	and final settler	ment of \$1 \$, 6)	5.53.
	MgQ		pe payable to Volkswagen Gr
.oss of use/Rental amo	ount/Medical fe	e of \$_1,040	_to be payable to
YOU'L TU	ct chee		

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg

Dated this 8 1 0 3 0 0 0 2



51 UBI AVE 1, 401-25 PAYA UBU INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

07 MARCH 2018

ERLIN YEO YUAN NEE BLOCK 75C REDHILL ROAD #05-74 SINGAPORE 153075

Dear Sir/Madam,

OUR REF : CC4/ASM18003229/R1ka3

YOUR REF : SKP 9890Z

ACCIDENT INVOLVING SKP 9890Z AND SLN 994R ALONG CTE TOWARDS MERCHANT ROAD ON 20.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from VOLKSWAGEN CENTRE SINGAPORE, acting on behalf of the owner of SLN 994R against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLN 994R. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zainizelkkanto.com within 10 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)



51 UBLAVE 1, #01-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933 [TEL: 1005) 62563561 [VAX: 1065] 62564315

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at Zainigelickauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini

Case Handler DID: 6841 2132 FAX: 6741 4108

Email: Zainizzlkkauto.com

c.c. AXA Insurance Pte Ltd (AXA) (Motor Claims Dept)

2.

3.

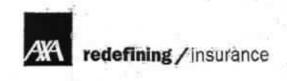
4.



Biz Rep. No. 53103069E GST No. M20098505-2

LETTER OF AUTHORITY

	of BLK 156 JIN TECK WHYE #108-55 S 688156 Owner of Vehicle Registration
	Number SLNGAVR. hereby irrevocable appoint Volkswagen Centre Singapore
	(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247 Alexandra Road, Singapore 159934, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:
1-	To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number
2.	To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of Volkswagen Centre Singapore and give a valid receipt and discharge therefore.
3.	For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
١.	Generally do all such acts as it shall deem necessary for the purpose of settling such claim.
	*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.
	*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.
	*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.
	IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this of the month
	2



CLAIM REF

: S8M0096W

INSURED

: ERLIN YEO YUAN NEE

DISCHARGE VOUCHER

THOUSAND TWO HUNDRED FIFTY FIVE AND CENTS FIFTY THREE ONLY.] [S\$15.255.53] to see/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property and all costs and expenses that we/I have or may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SKP 9890Z] as a result of an accident at [CTE TOWARDS CLEMENCEAU AVE (OUTRUM EXIT)] on [20/02/2018] of which we/I were/was the hirar/owner/driver/pillion/Passenger/ insurer of motor vehicle [SLN 994R].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for all claim(s) whatsoever and whosoever present or future that we/I have or may have against the said insurer, owner and/or driver of vehicle no. [SKP 9890Z] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SKP 9890Z]

Dated this	14	day of	February	2019
Claimant's Signature	:	1		
NRIC no./ Company Stamp	:S	16224	-89 H	
Occupation/ Business	: Asm	Hant General	Manager	
Address	: BIK	156, Jalan	Teck Whye #48-5	5 5(680156)
Telephone No.	: 90	027602		
Witness's Name	:	VOLKSWAG		
Witness's Signature	:	SINGAPO	RE	
Witness's NRIC No.	:	810300	02	

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.sxa.com.sg



Service Tax Invoice No. SV18P12425

fiz Rep. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0590

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO

ADDRESS:

8 SHENTON WAY

#27-01 AXA TOWER

Singapore

Post Code:

VEH NO .:

SLN994R

DATE:

19/03/18

Pickup:

VIN NO.:

MODEL:

WVWZZZ3CZGE114429

6,943

Engine No.:

GEARBOX CODE:

Passat 1.6 TSI Confortine

Tang Snu Shi

Next Appointment Date :

Next Appointment Mileage

No.

DESCRIPTION

QTY

UOM

UNIT PRICE

AMQUNT

AXA DIRECT SETTLEMENT

DOA: 20/02/2018

TP VEHICLE: SKP9890Z SURVEY BY: RASUL (LKK)

SPRAY REAR BUMPER, REAR BOOTLID, END PANEL, REA

NO OF REPAIR WORKING DAYS : 9 WORKING DAYS

37	LABOUR + 3 DAYS (REPLACED END PANEL)	4.00	UNIT	640.00	3,360.00
2	R&R EXHAUST PIPE	1.00	LINIT	840 00	840:00
3	SPRAY PAINT + END PANEL	4.00	GNIT	800.00	3.200 00
4	BSP NUMBER PLATE -NETT	1.00	ST	80.00	80.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
	Tow SVC- Quality Recovery Services	1.00	UNIT		
.7	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	260.00
	ben				
9	CLAMP	2.00	PCS	69.13	138.26
10	REAR SILENCER	1.00	POS	684 98	684 98
11	REAR REINFORCEMENT	1.00	PCS	540.99	540.99
12	SPOILER	1.00	PCS	124.44	124.44



Service Tax Invoice No. SV18P12425

Biz Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0590

SERVICE CUSTOMER NO : CV000016E

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS

B SHENTON WAY

#27-01 AXA TOWER

Singapore

Post Code:

068811

VEH NO .:

SLN994R 19/03/18

Pickup:

DATE VIN NO.

WVWZZZ3CZGE114429

Passat 1.8 TSI Comfortine

6,943

GEARBOX CODE:

Engine No.:

MODEL:

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UCM	UNIT PRICE	AMQUIT
13	78I EMBLEM	1.00	PCS	51.65	51.65
14	PASSAT EMBLEM	1.00	PGS	55.86	55.86
15	CENTRE BUMPER MOLDING	1.00	PCS	174.41	174.40
16	LHR BUMPER MOULDING	1.00	PCS	136.17	106.17
17.	RHR BUMPER MOULDING	1.00	PCS	138 17	138.16
18	REFLECTOR OUTER LH	1.00	PCS	29.26	39.28
18	LHR OUTER REFLECTOR	1.00	PCS	39.29	39.29
20	REAR SENSOR BRACKET	1.00	PCS	55.40	55.40
21	REAR BUMPER	1.00	PCS	972.08	972-00
22	BUMPER CENTRE BRACKET	1.00	PCS	47.80	47.80
23	REAR END PANEL	1.00	PCS	318.30	318.30
24	CENTRE SILENCER	1 00	PCS	1,134.90	1,134.90
25	REAR SILENCER HEAT SHIELD	1.00	PCS	103.60	103.60
26	VW SIGN	1.00	PCS	82.51	82.52
27	BLUEMOTION EMBLEM	1.00	PCS	59.05	50.05
28	REAR SENSOR O RING	2.00	PCS	1.72	343
28	WIRE HOUSING	1.00	PCS	10.29	10.29
30	INOXSPRAY	3.00	PCS	67.97	67.97



Service Tax Invoice No. SV18P12425

Biz Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18/P0590

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME : AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS:

8 SHENTON WAY

#27-01 AXA TOWER

Singapore

Post Code:

068811

VEH NO .:

SLN994R

DATE VIN NO. 19/03/18

Pickup

WVWZZZ3CZGE114429

GEARBOX CODE:

Engine No.

6,943

MODEL

Passat 1.8 TSI Comfortilite

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage :

No. DESCRIPTION gry UOM UNIT PRICE AMQUNT 21 2KADHESIV 1.00 PCS 286 20 296:20 SEALANT 1:00 PCS 77.38 27.38 33 POP-RIVET 5.00 PCS 1.47 7.34

Sub Total

13,582.74

GST (7%) AMOUNT TOTAL AMOUNT

950.79 14,533.53

0 5 APR 2010

Velkswagen Centre Singapore

VOLKSWAGEN GROUP SINGAPORE

Authorised Signatory

Customer

.Phone : Fax :



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-026255

Date of Request:

20/02/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

Enquiry Date

20/02/2018

Enquiry By

Tang Shu Shi

TP Vehicle No.

SKP9890Z

Accident Date

20/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKP9890Z	AXA Insurance Pte Ltd	10/02/2018-09/02/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-026255

Date of Request:

20/02/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

Enquiry Date

20/02/2018

Enquiry By

Tang Shu Shi

TP Vehicle No.

SKP9890Z

Accident Date

20/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKP 9890Z (I	nsd veh)	Model:	VOLKSWAGEN PASSAT
	SLN 994R	(TP veh)		1.8
Date of Accident:	20/02/2018			
Global Sum Settle	ment : [] Yes	13	X] No	
Repair Estimate		: \$	18,301.03	
Final Repair Cost		\$	14,533.53	
oss of Use		: \$	720.00	9days at \$80.00 per day
Rental (if any)		: \$		days
TA / GIA Search	Fee	: \$	2.00	
Others:		: \$	0.00	
		: \$		
inal Settlement S	um	: \$	15,255.53	
elow)	rkshop GIA Registered Registered Workshop:	2007	YES [X	The second secon
DI N ENGLISH V	stered Workshop:			Yes/ No BOLA Scenario No:
	:(%) ability to be filled only fo			(*):(%) ses where BOLA does not apply.
Remarks				
avment Instructi	on: Payee's Breakdow	n.		
	N GROUP SINGAPOR) : \$	15,255.5
VOLKSVVAGE	IN GROOF SINGAPOR	FIELIL	, 13	10,255.5
	A	1		
JOANNE I	LEE KHANG MIN	2	2/02/2019	
	Consultants Pte Ltd	=	Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internati	onale Des Experts En Autom	obile
AXA	INSURANCE PTE	ELTD	Ref : CC4/ASM18003	3229/R1ea3q2
AXA	HENTON WAY #24 TOWERSINGAPON:ERNEST TAY		Date : 22-02-2019 Code : ASM	
1.	أعالكا	Policy Particulars	:- THIRD PARTY CLAI	М
	Insured Veh.	SKP 9890Z	Veh. Inspected	SLN 994R
	Policy No.	GA162817/1	Coverage (\$)	0.00
	Claim No.	S8M0096W	Excess (\$)	0.00
	Assign From		Assign Date	20/02/2018
2.		Vehicle Part	iculars & Condition	
	Make & Model	VOLKSWAGEN PASSAT 1.8	c.c	1798
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	WWZZZ3CZGE114429	Colour	GREY
	Odometer	6144	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condi	tions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/55 R17	PIRELLI	6 mm
	L/H Front Tyre	215/55 R17	PIRELLI	6 mm
	R/H Rear Tyre	215/55 R17	PIRELLI	6 mm
	L/H Rear Tyre	215/55 R17	PIRELLI	6 mm
k.	LE IL TOPE	Descript	ion of Damages	000 100
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE RE ETAILS:	EAR PORTION.	
5.		Genera	al Information	- Let 1 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
	Accident Date	20/02/2018	Inspection Date	21/02/2018
	Survey held at	VOLKSWAGEN CENTRE SING 1 KAMPONG AMPAT OFF MAI SINGAPORE 368314		
ia.		F	Remarks	THE PARTY NAMED IN
	A)THE INSPECTION	ON WAS CONDUCTED ON A'WI	THOUT PREJUDICE" BASI VE HAVE NOT AUTHORISI	S. ED REPAIRS.
ib.			Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	7 Working Days	5



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 994R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	B&P NUMBER PLATE (SN) (CONSISTENT)	BENT	80.00	80.00
1	SPOILER (SN) (CONSISTENT)	CUT	124.44	124.44
1	TSI EMBLEM (SN) (CONSISTENT)	NECESSARY	51.65	51.65
1	PASSAT EMBLEM (SN) (CONSISTENT)	NECESSARY	55.86	55.86
1	CENTRE BUMPER MOLDING (SN) (CONSISTENT)	CUT	174.41	174.40
1	LHR BUMPER MOULDING (SN) (CONSISTENT)	CUT	138.17	138,17
1	RHR BUMPER MOULDING (SN) (CONSISTENT)	NECESSARY	/138.17	138.16
1	LHR INNER REFLECTOR (SN) (CONSISTENT)	SERVICEABLE	39.29	
1	RHR INNER REFLECTOR (SN) (CONSISTENT)	SERVICEABLE	60.61	8
1	LHR OUTER REFLECTOR (SN) (CONSISTENT)	CRACKED	/39.29	39.29
1	RHR OUTER REFLECTOR (SN) (CONSISTENT)	SERVICEABLE	60.61	
1	REAR SENSOR BRACKET (SN) (CONSISTENT)	NECESSARY	55.40	55.40
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	972.08	972.08
1	BOOT LID (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1.431.69	
1	VW SIGN (SN) (CONSISTENT)	NECESSARY	/82.52	82.52
1	BLUEMOTION EMBLEM (SN) (CONSISTENT)	NECESSARY	50.05	50.05
2	REAR SENSOR O RING (SN) (CONSISTENT)	NECESSARY	3.43	3.43
2	REAR CENTRE SENSOR (SN) (CONSISTENT)	SERVICEABLE	288.80	
5	POP-RIVET (SN) (CONSISTENT)	NECESSARY	7.35	7.34
1	REAR END PANEL (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	/318.30	318.30
1	INOXSPRAY (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	67.97	67.97
1	2KADHESIV (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	286.20	286.20
1	SEALANT (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	777.38	77.38
1	BUMPER CENTRE BRACKET (SN) (CONSISTENT) (ADDITIONAL)	CRACKED	✓ 47.80	47.80
	REFLECTOR OUTER LH (SN) (CONSISTENT) (ADDITIONAL)	CRACKED	/39.28	39.28
1	WIRE HOUSING (SN) (CONSISTENT) (ADDITIONAL)	CRACKED	/10.29	10.29
1	REAR SILENCER (SN) (CONSISTENT) (ADDITIONAL)	BENT	684.98	684.98
2	CLAMP (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	138.26	138.26

Report Ref No. CC4/ASM18003229/R1ea3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

13,582.74

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	REAR REINFORCEMENT (SN) (CONSISTENT) (ADDITIONAL)	BENT	/ 540.99	540.99
1	CENTRE SILENCER (SN) (CONSISTENT) (ADDITIONAL)	BENT	1,134.90	1,134.90
1	REAR SILENCER HEAT SHIELD (SN) (CONSISTENT) (ADDITIONAL)	BENT	103.60	103.60
			7,303.77	5,422.74
	LABOUR			
	R&R EXHAUST PIPE (ADDITIONAL)		840.00	840.00
	LABOUR INCLUSIVE OF THE REPAIR OF BOOT LID		-4,200.00	3,360.00
	SPRAY PAINT.		× 4,000.00	3,200.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC		£ 480.00	480.00
	ELECT WIRING & MECH COMPO.		/280.00	280.00
			9,800.00	8,160.00
	GRAND TOTAL		17,103.77	13,582.74

Report Ref No. CC4/ASM18003229/R1ea3q2

MOHAMMED RASUL BIN MOHD YUNUS

RECOMMENDED COST OF REPAIRS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

Figure (198 Autro-consystems of profits) -

CLAIMS MESSAGES SHIVICE REQUESTS *

« Service Request Details

Vehicle Information

Incident Vehicle SUN994R Registration #

Walt for: Approve invoice

Newt Step

CC4/ASM18003229/R16±3±2 🖍

Reference

SBMOONBE

Chies

22 Feb 2018 12:00:00 AM

Report Date

21 August 2018

Request Date

20 February 2018

Lass Date

Actions

TPVD VOLKSWAGEN Make

PASSAT LB TSI COMPORTUNE

Model

Service Address

BLK 75C REDHILL ROAD, 153075

Primary Contact/Insured

UKK AUTO CONSULTANTS PTI.

Vendor Name

Due Date

BLK 75C REDHILL ROAD, #05-74, 153075, ERLIN YED YUAN NEE Singapore

389REN GMAIL COM

Pending werflustion - Direct Settlement

Services

Third Party Webicle Danuge

Type of Loss

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

Metrics Notes Assessment History Documents Messages Invoices

Document Subfype

Document Type

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GIA Report Reports & Statement

DSM1 / 204864045

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payment immediance att	Forms / Claim Decaments	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
100 put	Forms / Claim Decuments	Offices	Lick auto consultants PTE LTD (TP)	26 February 2019
Lickinspection (1) poli	Forms / Claim Decaments	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
Lichtschaftmentla (1) poli	Forms / Claim Documents	Others	LHK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
LKK PHOTO-2-pelf	Forms / Claim Decaments	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
LIXIC PHOTO pulf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
GASEARCH patr	Forms / Claim Distansents	Offers	LHK AUTO CONSULTANTS FTE LTD (TP)	26 February 2019
DISCHARGE VOUCHER put	Forms / Claim Decaments	Satisfaction / Descharge Voucher	LIXX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
AUTHORISATION TO ACT FORM pelf	Forms / Claim Decaments	POA / Authority Letter	LHK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
WORKSHOP INVOICE pelt	PNOCE	Repairer	LKK AUTO CONSULTANTS PTELTD (TP)	25 Felmany 2019
LETTER TO OI putt	Letters and Correspondence	Policy Holders / Insured	LIKK AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
EMAIL FROM WSP DD 040119 pdf	Letters and Correspondence	Workshop	LKK AUTD CONSULTANTS PTE (3D (7P)	30 January 2019
Preparat direct settlement for Star994R Sr09690Z ON 20022018.mg	Letters and Correspondence	Third Party	TAV Errest	36 February 3018

Claim Portal

2/26/2019

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	DATE UPLOADED	28 February 2018	28 February 2018	22 February 2018	22 February 2018	22 February 2018
	AUTHOR	TAY Ernest	TAY Ernest	NIKAM Santosh Pandurang	TEO Kitty	TEO KORTY
Claim Portal	3441-975	Other	Other	GM Report	Policy Schedule / Covernate / Certificate of insurance	Policy Schedule / Covernote / Certificate of insurance
	TYPE	Other	Other	Reports 6 Szärment	Forms / Claim Documents	Forms / Claim Documents
	NAME	TP ESTHMATE - MARKED pol	Pertinency Advice pull	SLAPPARE TP GIA.PQF	GA162III7-Policy Schelbule, pull	GA1A2812-Certificate of Insurance pdf

2/26/2019