



**Letter of Claims**  
**Request of direct settlement.**

We are submitting a claim on behalf of our customer Yong Tuck Chee.  
NRIC S1622489H. insured of vehicle SLN994R against  
your insured vehicle number SKP 9890Z. ( AXA. )  
On the accident dated on 20/2/18 (ddmmyyy) along one towards  
Clemenceau Ave (outtram exit).

Dated this 20 (day) of 2 (month) 20 18.



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Volkswagen Group Singapore  
1 Kampong Ampat  
Singapore 368314  
DID: 69223502  
HP: 93867833  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)

**PDI TUAS**

PDI TUAS

YONG TUCK CHEE  
156 JALAN TECK WHYE  
#08-55  
Singapore, 680156  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

**Service Quote**

Customer No. CV039595  
Quote No. SER/QUO/1800308  
QuoteDate 20/02/18  
Salesperson Reeve Hiah  
Page 1

**THIS IS NOT AN OFFICIAL TAX INVOICE**

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Comfortline	1,721	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SLN994R	WVWZZZ3CZGE114429	21/04/17	Reeve Hiah
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 130884	3G24JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	5	UNIT		4,200.00
P B&P MACP PAINT	SPRAY PAINT	5	UNIT		4,000.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	<b>Sum Labor</b>				<b>9,040.00</b>
P 3G0807521B GRU	SPOILER	1	Pieces		124.44
P 3G0853675F JZQ	TSI EMBLEM	1	Pieces		51.65
P 3G0853687 2ZZ	PASSAT EMBLEM	1	Pieces		55.86
P 3G0853835 2ZZ	CENTRE BUMPER MOLDING	1	Pieces		174.41
P 3G0853841 2ZZ	LHR BUMPER MOULDING	1	Pieces		138.17
	Use Predecessor 3G0807367 9B9				
P 3G0853842 2ZZ	RHR BUMPER MOULDING	1	Pieces		138.17
P 3G0945103A	LHR INNER REFLECTOR	1	Pieces		39.29
P 3G0945104A	RHR INNER REFLECTOR	1	Pieces		60.61
P 3G0945105A	LHR OUTER REFLECTOR	1	Pieces		39.29
P 3G0945106A	RHR OUTER REFLECTOR	1	Pieces		60.61
P 3G0998491	REAR SENSOR BRACKET	1	Pieces		55.40
P 3G5807417 GRU	REAR BUMPER	1	Pieces		972.08
P 3G5827025A	BOOT LID	1	Pieces		1,431.69
P 510853617A FOD	VW SIGN	1	Pieces		82.51
P 5G0853675APCWB	BLUEMOTION EMBLEM	1	Pieces		50.05
	Use Predecessor 5G0853675ALC				
<b>Sum carried forward</b>					<b>12,514.21</b>

Payments to: - BBN: - Acc.-No.:

**PDI TUAS**

PDI TUAS

YONG TUCK CHEE  
156 JALAN TECK WHYE  
#08-55  
Singapore, 680156  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
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	1P	CJS 130884	3G24JZ

Continued			12,514.21
P 5Q0919133 9B9	REAR SENSOR O RING	2 Pieces	3.43
P 5Q0919275B GRU	REAR CENTRE SENSOR	2 Pieces	288.80
	Use Predecessor 5Q0919275 GR		
P WHT005263	POP-RIVET	5 Pieces	7.35
	Sum Item		3,773.78

Sum Labor			9,040.00
Sum Item			3,773.78

Total SGD			12,813.78
7% GST	12,813.78		896.99
Total SGD Incl. GST			13,710.78

**Explanations**

P = Proportionately Charged

**Payment Terms** No Credit

Payments to: - BBN: - Acc.-No...:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/02/2018 09:52
Date Of Accident	20/02/2018 09:00
Exact Location Of Accident	CTE TOWARDS CLEMENCEAU AVE (OUTRUM EXIT)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN994R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	YONG TUCK CHEE
NRIC No	S1622489H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98275000
Alternative Phone No	OFFICE-98275000
<b>Vehicle Particulars</b>	
Manufacturer	VOLKSWAGEN
Model	PASSAT 1.8 TSI COMFORTLINE
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA303729/1
Cover Note Number	

### Driver

Name of Driver	YONG YUHENG
NRIC No	S9312332H
Date Of Birth	12/04/1993
Occupation	INDOOR
Date Of Driving Pass	11/10/2016
Driving Experience	1 YEAR AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98275000
Fax Number	
Contact Number	OFFICE-98275000
Email Address	NOEMAIL

Address	BLK 156 JALAN TECK WHYE #08-55
Postcode	680156
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: GRACE LAU GENDER: FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP9890Z
Vehicle Make/Model/Colour	AUDI A1
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAM CHUN TAT, ANGUS
NRIC/Passport Number	S9101106I
Contact Number	97959439
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

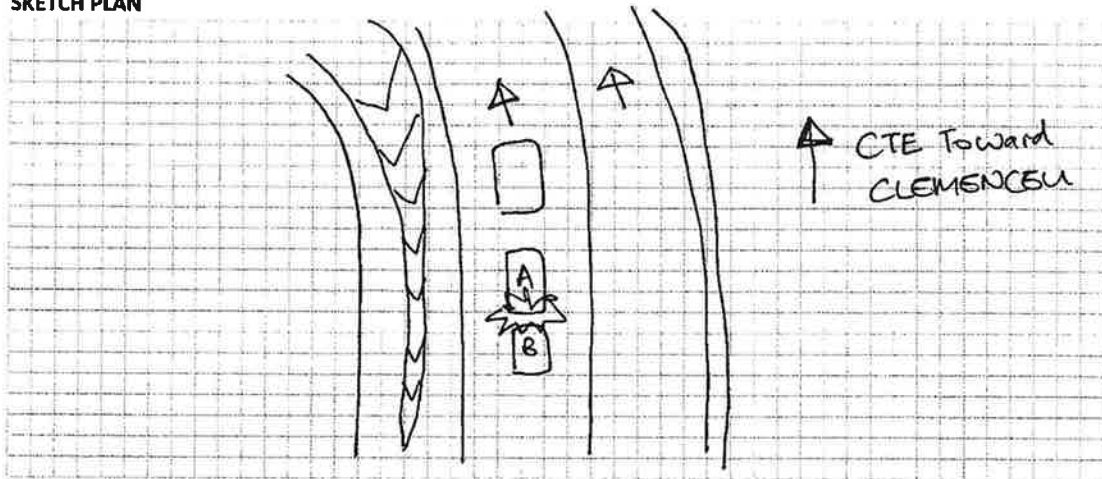
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 20/2/18  
10 05 AM

  
81030002  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### SKETCH PLAN



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

Date: 20/2/18

Time: Est. 9am

Desc: The car in front was brake. There was a jam in front. As I brake and the car has stopped, the car behind (Audi A1, SKP9890Z) crashed into my vehicle.

OPPOSITE PARTY'S PARTICULAR

→ Car: Audi A1, SKP9890Z

Driver: Lam Chun Tat, Angus  
S9101106I

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time: 20/2/18  
10:00 AM



Reporting Centre Personnel's Signature

Name: **810**  
NRIC/FIN No.:



redefining / insurance

AXA Insurance Pte Ltd

1800 880 4888 (Within Singapore)

(65) 6880 4888 (International)

(65) 6880 4740

customer.care@axa.com.sg

www.axa.com.sg

# Certificate of Insurance

account number

14278

-Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules. 1960 - Road Transport Act. 1987 (Malaysia)  
-Motor Vehicles (Third-Party Risks ) Rules, 1959 (Malaysia)

## Policy details

Policyholder name	YONG TUCK CHEE	Certificate number	GA303729 / 1
Cover	Comprehensive	Chassis number	WWWZZ3CZGE114429
Plan name	Flexi	Engine number	CJS130884
NCD applicable	50%		
Vehicle registration number	SLN994R		
Period of Insurance	from 12/12/2017 to 20/04/2019 (both dates inclusive)		
Finance loan company	MAYBANK		

## Persons or classes of persons entitled to drive\*

- (a) The Policyholder  
(b) Any Named Driver as stated in the Policy:  
1. LAU PHAIK EAN  
(c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

## Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Basic Own Damage Excess  
Windscreen Excess

SGD 400.00

SGD 100.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

## Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

## Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.

AXA Insurance Pte Ltd (199903512M)

8 Shenton Way, #24-01, AXA Tower,

Singapore 068811

Customer Centre, #B1-01

1 of 3



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S9312332H



Name  
**YONG YUHENG**  
**楊宇恒**  
Race  
**CHINESE**  
Date of birth  
**12-04-1993**  
Country of birth  
**SINGAPORE**

S9312332H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S9312332H**  
Name:  
**YONG YUHENG**  
Birth Date: **12 Apr 1993**  
Issue Date: **11 Oct 2016**



002618509H



4207164



NRIC No. **S9312332H**

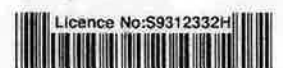
Date of issue  
**18-04-2008**

Address  
**APT BLK 156 JALAN TECK WHAYE  
#08-55  
SINGAPORE 680156**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight  $\leq 2500\text{kg}$  11 Oct 2016



Licence No: S9312332H

NP 428A