

22/03/2001

ASS. REC. BY:

REF: CS/LPC18003208/R/vd3<sup>2</sup>

Special Instruction:

Survivor:  
Merimen

Rasu

ASSIGNMENT (Office)

From (Person):

Gerald poh

of

LPC

Date/Time:

20/2/18 @ 10:25am

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJU 2839 E

Insured:

at Workshop m/s

Wah Hong Motor

Tel:

65155488

of

38 Toh Guan Rd East # 01-57

Policy No:

Z17VPUS016255

Claim No:

17/18/18/VPOS/020389

Sum Insured:

Excess:

-

Make of Veh:

D.O.A.

8/2/18

(Client's Record)

CA /

☒ REV

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:35am @ 20/2/18

Person Contacted:

Anthony

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction

(✓) Estimate

SJU 2839 E-X

20/2/18

Recd approved from Mr Chew by merimen

20/2/18

Informed Michael c/a ex \$0 by email

11/4/18

Final fig \$3306.50 confirmed by email (Red 100, 3/9)

11/4

Pase

LPC

4412A

ASSIGNMENT

Date: 20/2/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect/Vehicle No: SJU 2839E

at/Workshop/Ins: Wah Hong

Insured:

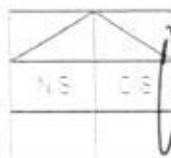
Policy No: 217VP05016255

Damage No: 17/18/18/VP05/020

Sum Insured: Excess: -

Claims Record:

Make of Vehicle:



(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: 22K

ICAO Accident Report: Consistent? : Yes or No

Q/A : PR : Seen: Consistent? : Yes or No

Est. Repairs: days: Rep: Yes or No

Lum Sum: \$: Valid: Yes or No

CA: (RE) / REP / 24 HRS

Date: Person Contacted: Vehicle IN / OUT

Veh No: SJU 2839E

Type: M/Car / M/Cycle/Bike/Motor / Lorry / Truck / Prime Mover

Truck/Trailer:

Make: CITROEN C4 SX 1.6L 1598

Colour: Black

Sp. Reading: 104294

Eng No:

C/N: VF7LC5FWF94564529

Gen. Cntr. Goods: (B) Poor: Burnt:

Steering: (C) Jammed / Leaked / Burnt or

Brake: (C) Jammed / Leaked / Burnt or

Mod: N/A / STD A/Rim or

Tyre Size: R 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / CHTSU / RIR / SUMI

TOYO / YOKO or

Front: 6

Rear: 6

LBa: 6

DOB: 08/02/18

Surveyed at: WAH HONG

Des of Damages: Frt: Rear: (C) N/S / U/O / Rotten or

The U/O / Chassis/frame / Body Structure affected due to collision:

Date/Time: 21/2/2018 Sent preli thru merimen ; seek mandate

RECEIVED 12 APR 2018

Get The File Pass of: ☐ Preli. Report

☐ Final Report

12/4 - typist

Records Format: merimen

Lum Sum: P/p \$ 3306.50

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee: ☐ Site Fee: \$

☐ Transport: \$

☐ Test: \$

☐ Other: \$

130 x 20% = 26

26 + 130 = 156

156

50

50

48

304 + 10

# Survey Department Check List (Case Handler)

Reference No. : CS/LP/18003208/Rlvds

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (

): Case handler to make sure all Information created by the assignment team are ACCURATE.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (

): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 12/4/18

Case Handler

Date

\*C: Critical \*N: Non-Critical

21/05/201




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CS/LPC18003208/R1vd3	
300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555			Date : 20-02-2018	
			Code : LPC2	
<b>1. Policy Particulars :- OWN DAMAGE</b>				
Insured Veh.	Veh. Inspected		SJU 2839E	
Policy No. Z17VP05016255	Coverage (\$)		0.00	
Claim No. 17/18/18/VP05/020389	Excess (\$)		0.00	
Assign From MERIMEN (GERALD POH)	Assign Date		20/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date 08/02/2018	Inspection Date		20/02/2018	
Survey held at	WAH HONG & CREDIT PTE LTD 38 TOH GUAN ROAD EAST #01-57 ENTERPRISE HUB SINGAPORE 608581			
<b>5a. Remarks</b>				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Feb 2018 <a href="#">Sendback Est</a>	20 Feb 2018 10:18 <b>S\$3,406.50</b>	20 Feb 2018 10:25 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	<b>ZHANG NING</b> , ID: S7764412A		
Vehicle Reg. No.:	<b>SJU2839E</b>	Date of Loss:	08/02/2018 13:00 - :59
Claim Type:	<b>OD / 17/18/18/VP05/020389</b>	Policy/Cover Note No.:	Z17VP05016255 (Comprehensive)
		Excess:	S\$0.00
Repairer:	<b>Wah Hong Motors &amp; Credit Pte Ltd (HQ)</b> 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 65155988		
Handling Insurer:	<b>Lonpac Insurance Bhd (HQ)</b> - Tel: +65 62507388 ... [Handled by <b>Gerald Poh</b> - 6250 7388 ext 240]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt</b> due 01/03/2018]		
Adj Asg. Remarks:	SURVEY & REVERT.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 22 February 2018 5:19 PM  
**To:** 'michael@wahhong.sg'  
**Cc:** SUR  
**Subject:** SJU 2839E-DOA: 8/2/2018 (LONPAC OD)

Dear Michael,

As instructed by our client , please proceed to repair the insured vehicle **SJU 2839E on Lump Sum Basis, (Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**SJU2839E (17/18/18/VP05/020389)**

OD

Feb 8 2018 1:00PM

[ZHANG NING]

Wah Hong Motors & Credit Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** Lonpac Insurance Bhd (HQ) (LONPAC\_HQ), sent on 22/02/2018 16:31 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$3306.50) - SJU2839E - Claim Handler: Gerald Poh

Approved:3306.50.

### DOCUMENTS SUMMARY

There are no documents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gerald Poh

Date: 21 Feb 2018

## Preliminary Advice

Vehicle No	: SJU2839E	Accident Date	: 08/02/2018
Make	: CITROEN C4	Policy No.	: Z17VP05016255
Assignment Date	: 20/02/2018	Excess	: S\$0.00
Date of Inspection	: 20/02/2018	Est. Duration of Repair	: 4.00
Inspection At	: WAH HONG MOTORS & CREDIT PTE LTD (HQ) 38 TOH GUAN ROAD EAST, #01-57, ENTERPRISE HUB SINGAPORE 608581		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,406.50
Revised Amount	:S\$	3,306.50
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,306.50
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	22,000.00
COE / PARF Rebate	:S\$	13,586.00
Salvage Value	:S\$	
Margin for Repair	:S\$	8,414.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	08/02/2018 17:19
Date Of Accident	08/02/2018 13:40
Exact Location Of Accident	JTN OF NORTH BUONA VISTA RD & BUONA VISTA FLYOVER
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU2839E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ZHANG NING
NRIC No	S7764412A
Email Address	BLITHEVINCENT@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91804669
Alternative Phone No	OFFICE-91804669

### Vehicle Particulars

Manufacturer	CITROEN
Model	C4-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z17VP05016255
Cover Note Number	

### Driver

Name of Driver	ZHANG NING
NRIC No	S7764412A
Date Of Birth	03/11/1977
Occupation	INDOOR
Date Of Driving Pass	10/10/2006
Driving Experience	11 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91804669
Fax Number	
Contact Number	OFFICE-91804669
EMail Address	BLITHEVINCENT@GMAIL.COM

Address	32 DUCHESS AVENUE #01-01
Postcode	269105
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : SHENG XIAOXIA GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

Please refer to the attached Sketch Plan and the accident details

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKQ9917B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MOHAN SHANKARA KANKANHALLI
NRIC/Passport Number	S2770119A
Contact Number	96238560
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

**SKETCH PLAN**

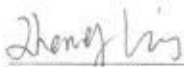
**IMPORTANT NOTICE**

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

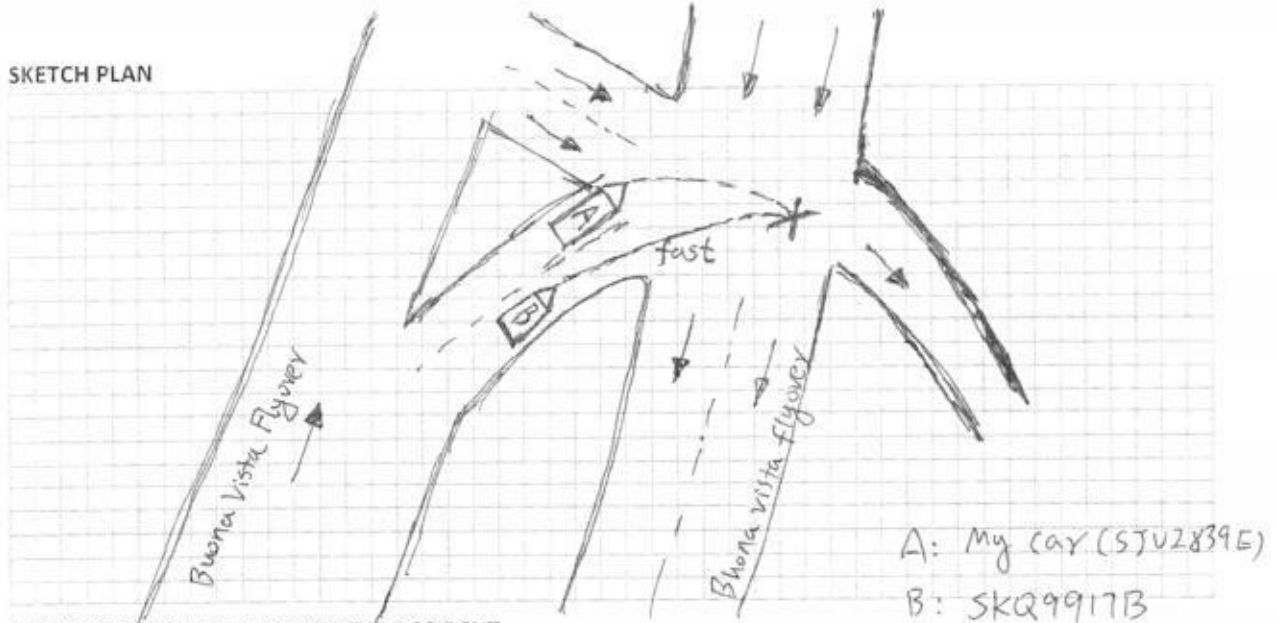
  
Policyholder's Signature  
Date & Time: 8 Feb 2018  
4:50 pm

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 8 Feb 2018 at about 13:41, I was driving my vehicle and turning right onto Buona Vista Flyover. Another car SKQ9917B also turning right onto opposite road branch overtook my vehicle on my right and ~~was~~ appeared very close to my vehicle. It did not slow down and collide into the driver's door <sup>of my car</sup> on the right. I was about to turn and could not stop my <sup>vehicle</sup> intime to prevent the collision.

TP's Vehicle No : SKQ9917B  
Driver name : Mohan Shankara Kankanhalli.  
Driver NRIC : S2770119A

Note: OD claim

DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Thong Lim*  
Policyholder's Signature  
Date & Time: 8 Feb 2018  
4:50pm.

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4412A
Vehicle Details	
Vehicle No.:	SJU2839E
Vehicle to be Exported:	No
Intended De-registration Date:	21 Feb 2018
Vehicle Make:	CITROEN
Vehicle Model:	C4 SX 1.6L VTI AT ABS D/AB P-SR 5DR 2WD
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	10FHBV0612433
Chassis No.:	VF7LC5FWF9Y564529
Maximum Power Output:	88.0 kW (118 bhp)
Open Market Value:	\$18,934.00
Original Registration Date:	<u>26 Nov 2009</u>
First Registration Date:	26 Nov 2009
Transfer Count:	0
Actual ARF Paid:	\$18,934.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Nov 2019
PARF Rebate Amount:	\$10,413.00
Intended COE Rebate Details	

COE Expiry Date:	25 Nov 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,020.00
COE Rebate Amount:	\$3,173.00
<b>Total Rebate Amount:</b>	<b>\$13,586.00</b>

The information contained herein is correct as at 21 Feb 2018

OK

22,000  
13,586  

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8414  
//

## Wah Hong Motors &amp; Credit Pte Ltd (Co. Reg. No: 199806235M)

38 Toh Guan Road East, #01-57, Enterprise Hub

Singapore 608581

Tel: +65 65155988 Fax: +65 68966321 Email: nicholas@wahhong.sg

INSURER: **Lonpac Insurance Bhd (HQ)****PARTICULARS OF CLAIM**

Claim Type:	OD (OWN DAMAGE)	Ref. No:	180208
Policy No:	Z17VP05016255	Date of Loss:	08/02/2018
Vehicle Reg. No.:	SJU2839E	Driveable?	
Driver Age/Info:		Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	ZHANG NING		
Make/Model:	CITROEN C4, 1.6 (A)	Vehicle Reg. Date:	26/11/2009
Vehicle Colour:	BROWN	Chassis No:	VF7C5FWF9Y564529
Engine No:	10FHBV0612433		
Odometer:	0 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	4		
Present Location:	WAH HONG MOTORS & CREDIT PTE LTD (HQ)		

**COST OF CLAIMS**

	Amount
Parts	2,106.50
Miscellaneous Items	0.00
Labour	1,300.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	<b>3,406.50</b>
+ GST 7.00% (\$\$)	238.46
Nett Amount (\$\$)	<b>3,644.96</b>

**This claim is handled by: MICHEAL TEE LIAN HUAT**

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 20 Feb 2018)

**Parts:** 144      CITROEN C4 1.6 (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** Wah Hong Motors & Credit Pte Ltd/SJU2839E/20/02/2018 10:18

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*1 Pc Front R/H Door	0.00	0.00	<i>Per</i> ✓ *1,750.00 F
2	1		*1 Pc Front R/H Door Protector	0.00	0.00	<i>DE</i> ✓ *165.00 F
F=Franchise part.						
Sub Total (S\$)						<b>1,915.00</b>
+ Margin on L,N Items 10.00% (S\$)						191.50
Total Parts (S\$)						<b>2,106.50</b>

Wah Hong Motors & Credit Pte Ltd/SJU2839E/20/02/2018 10:18. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS



## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	remove & replace all the parts mentioned above knocking straighten up necessary affected	New	<del>650.00</del> <sup>600</sup> 650.00
2	spray painting on affected	New	<del>650.00</del> <sup>600</sup> 650.00
Gross Labour Cost (\$\$)			1,300.00

Wah Hong Motors & Credit Pte Ltd/SJU2839E/20/02/2018 10:18. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul  
Hp 90010068

4 days

L/S

20/02/18 @ 1530

EXCESS: ~~AME~~ TBA

REVERT

Resy after repair

*[Signature]*  
23/2/18



日美汽車私人有限公司

**JAE AUTO PTE LTD**

Blk 3018 UBI ROAD 1 #01-121 SINGAPORE 408710  
TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:  
48A SUNGEI KADUT AVE SINGAPORE 729672  
TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WAH HONG MOTORS & CREDIT PTE LTD\*  
38 #01-57 TOH GUAN ROAD EAST

ENTERPRISE HUB  
SINGAPORE 608581  
TEL : 67737377/6515 5778 FAX : 68966321  
ATTN : MICHAEL TEE 97880700

WH

WINDSOR BLADE  
Dept Direct: 6417 6721 / 6745 9250



Dept Direct: 6417 6724

Dept Direct: 6417 6725

Dept Direct: 6417 6726

Dept Direct: 6417 6728

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea),  
Forch (Made in Germany)  
Spark plug: Nippon Denso, NGK (Made in Japan)

TAX INVOICE : AR201803-11272  
DATE : 14/03/2018  
CUSTOMER ID : WAH003  
VEH REG. NO. : SJU2839E  
TERMS : 30 days  
PO NO. :  
PAGE NO. : Page 1 of 1  
CURR. : SGD

SQ STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
1. 8545 AL	FRT DOOR PROTECTOR RH	WH	1	165.00	165.00
		WH			
2. 9004 W4	FRONT RH DOOR	WH	1	1750.00	1,750.00
		WH			

SUB-TOTAL : 1,915.00  
ADD GST 7.00 % 134.05

E. & O.E TOTAL AMOUNT SGD : 2,049.05

[E] 14/03/2018 3:03:27PM

[P] 14/03/2018 3:04:39PM

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: ANN



\*AR201803-11272\*

This is computer generated document.  
No signature is required.

ORIGINAL

Goods Received in Good Order

*[Signature]*

Signature / Co Stamp / Date

**Motor Vehicle Claim  
Owner's Satisfaction / Discharge Voucher**

Our Ref No : 180208

Vehicle Owner : ZHANG NING  
Policy No : Z17VP05016255  
Registration No : SJU2839E  
Vehicle Make / Model : CITROEN C4 - 1.6 (A)  
Accident Date : 08/02/2018  
Time of Accident : 1340 HRS  
Workshop's Name : Wah Hong Motors & Credit Pte Ltd  
Workshop's Address : 38 Toh Guan Road East, #01-57 Enterprise Hub, Singapore 608581

I / We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

  
\_\_\_\_\_  
Policyholder's Signature

19 Mar 2018  
\_\_\_\_\_  
Date

(Witness)

Name :  
NRIC No :  
H/P No :  
Address :

  
\_\_\_\_\_  
Michael Tee Lian Huat  
S0980825-F  
224 Verde View  
Singapore 688769

19/3/18  
\_\_\_\_\_  
Date

## Veron Chen (LKKAUTO)

---

**From:** Michael Tee <michael@wahhong.sg>  
**Sent:** Wednesday, 11 April 2018 1:48 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR  
**Subject:** Re: SJU2839E(B4P3)

OK Parts By Parts At \$3,306.50

On 11 Apr 2018, at 1:30 pm, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Michael,

Please confirmed \$3,306.50 @ 4 working days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Michael Tee [<mailto:michael@wahhong.sg>]

**Sent:** Wednesday, 11 April 2018 12:45 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Fwd: SJU2839E(B4P3)

Begin forwarded message:

**From:** Michael Tee <[michael@wahhong.sg](mailto:michael@wahhong.sg)>

**Subject:** SJU2839E(B4P3)

**Date:** 16 March 2018 12:26:35 pm SGT

**To:** "Rasul (LKKAUTO)" <[rasul@lkkauto.com](mailto:rasul@lkkauto.com)>

<image001.jpg>

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	20 Feb 2018 <a href="#">Sendback Est</a>	20 Feb 2018 10:18 <b>S\$3,406.50</b>	20 Feb 2018 10:25 <a href="#">Edit Adj Rpt</a>	<b>S\$3,306.50</b> <a href="#">Edit Estimates</a>	<b>S\$3,306.50</b> <a href="#">View Rpt</a>	<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

### CLAIM SUBFOLDER DETAILS

Insured:	ZHANG NING, ID: S7764412A			
Vehicle Reg. No.:	SJU2839E	Date of Loss:	08/02/2018 13:00 - :59 [98 Months and 13 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 17/18/18/VP05/020389	Policy/Cover Note No.:	Z17VP05016255 (Comprehensive)	
		Excess:	S\$0.00	
Repairer:	Wah Hong Motors & Credit Pte Ltd (HQ) 38 Toh Guan Road East, #01-57, Enterprise Hub, 608581 Jurong East - Tel: +65 6773 7377			
Handling Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388 ... [Handled by Gerald Poh - 6250 7388 ext 240]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/03/2018]			
Driver/Custodian:	ZHANG NING (), NRIC: S7764412A			
Adj Asg. Remarks:	SURVEY & REVERT.			

[View All](#)   [Compose Case Mail](#)

### ASSOCIATED MAIL RECEIVED

- LONPAC\_HQ (22/02/2018): Alert - Adj Mandate Approved (S\$3306.50) - SJU2839E - Claim Handler: Gerald Poh

### ALL ASSOCIATED TASKS View All   Search Tasks   Create New Task   Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**SJU2839E (17/18/18/VP05/020389)**

**OD**

**Feb 8 2018 1:00PM**

**[ZHANG NING]**

**Wah Hong Motors & Credit Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View**
[View in Browser](#)

### Assessment Reports





















1 per page ☒

No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)		Thumbnail	Print
1	20/02/18 10:18	<b>Repairer Estimates</b>	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/02/18 17:54	<b>Adjuster Immediate Advice</b>	1	Load HTM	

### Photos/Images

3 per page ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
2	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
3	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
4	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
5	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
6	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
7	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
8	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
9	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
10	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
11	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
12	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
13	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
14	21/02/18 17:55	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
15	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
16	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
17	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
18	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
19	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
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22	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
23	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
24	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
25	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
26	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
27	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
28	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
29	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
30	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
31	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
32	21/02/18 17:56	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page ▼	✓
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)	Thumbnail	Print
33	21/02/18 17:56	General View	 Load JPG	✓
34	21/02/18 17:56	General View	 Load JPG	✓
35	21/02/18 17:56	General View	 Load JPG	✓
36	21/02/18 17:56	General View	 Load JPG	✓
37	21/02/18 17:56	General View	 Load JPG	✓
38	21/02/18 17:56	General View	 Load JPG	✓
39	21/02/18 17:56	General View	 Load JPG	✓
40	21/02/18 17:56	General View	 Load JPG	✓
41	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
42	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
43	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
44	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
45	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
46	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
47	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
48	11/04/18 13:25	Reinspection Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	Wah Hong Motors & Credit Pte Ltd (HQ)	Thumbnail	Print
1	20/03/18 16:52	Supplier's Bill	 Load PDF	
2	20/03/18 17:21	Signed DV	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/02/18 10:00	SJU 2839E ESTIMATE	 Load PDF	
2	13/04/18 13:16	PARTS INVOICE	 Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse  
Singapore 199555

**Our File No:** CS/LPC18003208/R1VD3S2**Date:** 13/04/2018**REFERENCE**

Insured/Claimant: ZHANG NING Policy No: Z17VP05016255  
Date of Loss: 08/02/2018 Nature of Claim: OD Claim No: 17/18/18/VP05/020389

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No: **SJU2839E**  
Make & Model: CITROEN C4, 1.6 (A) Engine No: 10FHBV0612433  
Reg. Date: 26/11/2009 (Man. Year: 2009) Chassis No: VF7LC5FWF9Y564529  
Colour: Black Odometer: 104294 km  
Engine Capacity: 1598 cc  
Market Value/New Car Price: S\$22,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

**CONDITION OF TYRES**

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	2,106.50	2,106.50	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,300.00	1,200.00	100.00	7.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,406.50</b>	<b>3,306.50</b>	<b>100.00</b>	<b>2.94</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>238.46</b>	<b>231.46</b>	<b>7.00</b>	<b>2.94</b>
<b>Nett Amount (S\$)</b>	<b>3,644.96</b>	<b>3,537.96</b>	<b>107.00</b>	<b>2.94</b>

**INSPECTION**

Date of Assignment: 20/02/2018 Present Location: Wah Hong Motors & Credit Pte Ltd (HQ)  
Date Inspected: 20/02/2018 Inspected At: Wah Hong Motors & Credit Pte Ltd (HQ)  
Estimated Period of Repair: 4.0 days 38 Toh Guan Road East, #01-57, Enterprise Hub  
Singapore 608581

**Adjuster:** MOHD RASUL**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 13 Apr 2018)
<b>Parts:</b> 144	CITROEN C4 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b> (Unsubmitted, no print-code for SJU2839E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		<b>*1 Pc Front R/H Door</b> (WCP)	Buckled	1,750.00 F	*1,750.00 F
2	1		<b>*1 Pc Front R/H Door Protector</b> (WCP)	Deformed	165.00 F	*165.00 F
				<b>Sub Total (S\$)</b>	<b>1,915.00</b>	<b>1,915.00</b>
				<b>+ Margin on L,N Items 10.00/10.00% (S\$)</b>	191.50	191.50
				<b>Total Parts (S\$)</b>	<b>2,106.50</b>	<b>2,106.50</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	remove & replace all the parts mentioned above knocking straighten up necessary affected	New	650.00	600.00
2	spray painting on affected	New	650.00	600.00
<b>Gross Labour Cost (S\$)</b>			<b>1,300.00</b>	<b>1,200.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >