

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 30 April, 2019 5:18 PM
To: Chan, Kian-Meng
Cc: Admin A
Subject: RE: Our ref.: 5443148384SG-003; Accident involving SKT 8599B and SJG 3893P on 10 Feb 2018 at Blk 505 Ang Mo Kio Street 53 Carpark *** LKK REF: CC4/AIG18003200/wa3

Dear Kian Meng,

We refer to the email below.

Please be informed that till date TP did not arrange for survey

In view of the above, We will proceed to close file, no survey done.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie Hidden on 24-12-2018, 05:47:45 [mailto:xxxShawnkaijie.Wui@aig.com]
Sent: Tuesday, 30 April, 2019 5:14 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref.: 5443148384SG-003; Accident involving SKT 8599B and SJG 3893P on 10 Feb 2018 at Blk 505 Ang Mo Kio Street 53 Carpark *** LKK REF: CC4/AIG18003200/wa3

Dear Vivian / Joy,

As I am taking over the claim for Shawn, appreciate your kind assistance to advise claim status and expedite on closure by soonest, as claim has been outstanding for some time.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, March 28, 2018 4:29 PM
To: Wui, Shawnkaijye
Cc: Admin A; Joy Irene (LKKAUTO)
Subject: RE: Our ref.: 5443148384SG-003; Accident involving SKT 8599B and SJG 3893P on 10 Feb 2018 at Blk 505 Ang Mo Kio Street 53 Carpark *** LKK REF: CC4/AIG18003200/wa3

Dear Shawn,

We refer to the above matter.

We had confirm with Tan TT from Daimler that Mr Ng is hirer and assigned user for this car.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 15 March, 2018 3:31 PM
To: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: Our ref.: 5443148384SG-003; Accident involving SKT 8599B and SJG 3893P on 10 Feb 2018 at Blk 505 Ang Mo Kio Street 53 Carpark *** LKK REF: CC4/AIG18003200/wa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Vivian,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaiye [<mailto:Shawnkaiye.Wui@aig.com>]

Sent: Thursday, 15 March, 2018 3:15 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Our ref.: 5443148384SG-003; Accident involving SKT 8599B and SJG 3893P on 10 Feb 2018 at Blk 505 Ang Mo Kio Street 53 Carpark

Dear Sirs,

Please be informed that Mr. Tan is on leave. Hence, I have called his colleague to verify whether the driver of SKT 8599B is an authorized driver.

As SKT 8599B was by OID company, Daimler is unable to verify. Please assist to take over the conduct and verify the authorization to drive with insured's client.

For your info, we have received a letter from M/s A C Syed & Partner (PD), I have called Cheng Hoe – Dorlyn earlier to request her to withdraw the said lawyer.

Kindly follow up closely with Cheng Hoe on arranging the survey after verification of driver status. At the same time, please request a copy of accident video from Dorlyn as her client reported stationary and insured driver reversed and hit her vehicle.

Please acknowledge.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaiye.Wui@aig.com | www.aig.com.sg

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From: Wui, Shawnkaiye

Sent: Thursday, March 15, 2018 2:51 PM

To: 'too_tong.tan@daimler.com'

Cc: Admin A; 'Catherine Chong (LKK Auto)'

Subject: Our ref.: 5443148384SG-003; Accident involving SKT 8599B and SJG 3893P on 10 Feb 2018 at Blk 505 Ang Mo Kio Street 53 Carpark

Dear Mr. Tan,

We refer to abovementioned accident.

Please be informed that we have received a Notification of Third Party Property Damage claim against your company auto policy.

We would like to inform you that our panel M/s LKK Auto Consultants Pte Ltd is assisting us to process the claim.

Please advise whether Mr. Ng Soon Lee (SXXXX121H) is your hirer at the material time.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

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