

15/5/2010

INS. CASE OWNER:

Jhe Heng

CC 4/AIG1800

3199

M1117193754

LKK:

IDAC:

Surveyor:

myf

DOI:

ASSIGNMENT

1/3/18

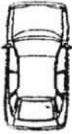
Date / Time:

20/2/18

Registered in Merimen:

20/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKU 2593B

Name of Insured:

YAP KWEE MOON

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

10/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HU LIKHU

Driver Tel No.:

(V/L: YES / NO)

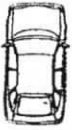
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SDR 2929R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Altered
info

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
1/3/18	SDR 2929R - X	Non-Reporting ltr (1st):	
	TP SAID NOT CONV.	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
01/03/18	MIS REVIEWED. CONFLICTING VERSION.	After call ltr to OI:	01/03/18 - vic
	TP CALLED IN. GOT CONV BUT WILL NOT GIVE US COPY. HE WILL GET US SURVEY BUT DON'T DO P/O.	Documentation Check List:	Handler
	TP DRAINING.	Notification ltr (if non-pickup)	Typist
	GIVE LIABILITY UNCLER.	After call ltr to OI:	
	SEND LETTER TO OI.	Authorisation To Act:	
05/03/18	Call CID confirm details CID mentioned she was on the middle lane and TP drove into her lane without signal and hit to her vehicle.	Release Voucher:	
	CID mentioned that TP told her they have video evidence - CID request to update her report to final review of the claim. CID is aware who will be affected.	Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

TP CHANGED LANE HIT OI.

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

43201920

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAO Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SDR2929 R. Yr Regn: Jun 2012Type: M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NISSAN MURANO. 248Colour: White A/C Insured / Std / NI / NASp. Reading: 100092 T/Radio Insured / Std / NI / NA

Eng/No: _____

C/No: JN1CA75120000114.Gen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/65/18R: 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or TOYO

Front

Rear

R/Bal. 8 mm R/Bal. 8 mmL/Bal. 8 mm L/Bal. 8 mmD.O.A. 10/2/2018 D.O.I. 1/3/2018

Survey held at _____

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

NS FRONT.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4s: ₹ 3,100 (RBD: ₹ 4,344.76 55%)

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1) _____

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time: File Return to?

Survey Fee

2) _____

Transportation

Add Fee: ☐ Site Insp (\$

1 - 3 - 10 - 31

☐ Interview (\$

Photos

☐ Tech Insp (\$

Other

☐ Weekend (\$

Report Format: _____

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18003199/jb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 20-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKU 2593B	Veh. Inspected	SDR 2929R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	10/02/2018	Inspection Date		
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

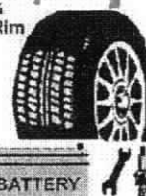


ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com

Tyre &
Sports Rim



Reference No: 27218

Date: 27.2.2018

Ting Song Yin

Blk. 18, St. George's Road, 05-09,
Singapore 320018.

Nissan Murano 2.5 CVT

Estimated Repair Cost for Vehicle Reg. No: SDR 2929 R

REPLACEMENT OF DAMAGED PANELS / PARTS

1 Pc. LH Fender	
1 Pc. LH Fender Dust Garnish	
10 Pcs. LH Fender Dust Garnish Clips	@ 2.50
1 Pc. LH Head Lamp Assy.	
1 Pc. LH Head Lamp Garnish	
1 Pc. LH Head Lamp Holder	
3 Pcs. LH Head Lamp Clips	@ 6.00 nett.
10 Pcs. LH Head Panel Clips	@ 6.00 nett.
1 Pc. Front Grille	
10 Pcs. Front Grille Clips	@ 4.00 nett.
1 Pc. Front Bumper	
1 Pc. Front Bumper Side Catch	
10 Pcs. Front Bumper Clips	@ 4.00 nett.
1 Pc. Front Bumper Side Garnish	
1 Pc. Front Bumper Fog Lamp Assy.	
1 Pc. Front Bumper Lower Sporter	

636.02 nett.	✓	CH
99.44 nett.	✓	STS.
25.00 nett.	✓	NEC.
2,407.50 nett.	✓	1983.90.
128.00 S. nett.	X	ave
38.00 S. nett.	X	ave
18.00 nett.	✓	NEC
60.00 nett.	X	ave
612.00 nett.	X	ave
40.00 nett.	X	ave
904.00 nett.	✓	det
26.00 nett.	✓	STS.
40.00 nett.	✓	NEC
184.00 nett.	X	ave
283.80 nett.	X	ave
593.00 nett.	X	ave

Total (Panels / Parts): 6,094.76 (SGD)

LABOR CHARGES

To check wiring

~~80.00~~ 30

To check Sport Rim & Rebalancing

~~50.00~~ 20

To Panel Beating, knocking, straightening, Repair
& renew Rear accident damaged affected area.

~~900.00~~ 500

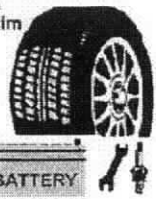


ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com

Tyre &
Sports Rim



To Respray Painting on all accident damage affected
Area. (Pearl White with Two Tone)

1,000.00 700 1/2

To rust proof all accident damaged paints

120.00 20

Total (Labor Charges): 2,150.00 (SGD)

TOTAL COST SUMMARY

PANELS / PARTS	6,094.76
LABOR CHARGES	2,150.00

Grand Total: 8,244.76 (SGD)

to Consultants hence notify
the following:
• To respray before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Not Anthony
4/5 Repair
After paint photo
1/31/2018.
~~42700/2~~
3700/2
4w/1 days
Coul

Date: 27/02/18

To The Motor Claims Manager

M/s AI & Asia Pacific Insurance P. L.
78 Shenton Way #09-16

Singapore 079120

Dear Sirs,

ACCIDENT ON 10/02/18 INVOLVING VEHICLES NOS:
SDR2929R AND SKU2593B.
ALONG / AT Balestier Rd.

I/We, Ting Song Yin of NRIC NO.: 81813635Z
am/are the registered owner of motorcar no: SDR2929R. I/We, hereby
authorised you to release all compensation monies pertaining to the above-mentioned accident,
directly to my repairer, M/s Alfred Auto Services & Supplies.

I/We, hereby authorise the said repairer, M/s Alfred Auto Services & Supplies to collect all
compensation monies due to me from you or any other party, regarding the said accident.

Thank you.

Signature

Owner: Ting Song Yin

Signature

Witness by: Quah Hock Wah

NRIC No: 81748849/2

Date: 27/2/18



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 MARCH 2018

**YAP KWEE CHOON
3 SENGKANG EAST AVENUE
#08-08
SINGAPORE 544813**

By Post and By Email

Dear Sir/Madam,

**OUR REF : CC4/AIG18003199/M1hb3
YOUR REF : SKU 2593B
ACCIDENT INVOLVING SKU 2593B AND SDR 2929R ALONG BALESTIER ROAD ON
10.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SDR 2929R against your motor insurance policy.

Based on the accident report and accident scenario, both drivers reported that the other vehicle cut lane and resulted in this accident. As such, liability may not also be on your favour, unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Hulizhu168@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 1 March, 2018 2:27 PM
To: Hulizhu168@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKU 2593B_ACCIDENT INVOLVING SKU 2593B AND SDR 2929R ALONG BALESTIER ROAD ON 10.02.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

01 MARCH 2018

YAP KWEE CHOON
3 SENGKANG EAST AVENUE
#08-08
SINGAPORE 544813

By Post and By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18003199/M1hb3
YOUR REF : SKU 2593B
ACCIDENT INVOLVING SKU 2593B AND SDR 2929R ALONG BALESTIER ROAD ON 10.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SDR 2929R against your motor insurance policy.

Based on the accident report and accident scenario, both drivers reported that the other vehicle cut lane and resulted in this accident. As such, liability may not also be on your favour, unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Asher Sng (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 12 March 2018 3:32 PM
To: Asher Sng (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: Your Ref: 2611171937SG, ACCIDENT INVOLVING SKU 2593B AND SDR 2929R ON 10/02/2018

Dear Asher,

You may proceed to reject claim under BOLA 15.

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, March 12, 2018 3:22 PM
To: Loh, Chee-Heng
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: Your Ref: 2611171937SG, ACCIDENT INVOLVING SKU 2593B AND SDR 2929R ON 10/02/2018

Your Ref: 2611171937SG
Our Ref: CC4/AIG18003199/M1hb3

Hi Chee Heng,

We refer to the above matter.

ACCIDENT INVOLVING SKU 2593B AND SDR 2929R ON 10/02/2018

TP reported that OI cut into his lane and collided into his front left portion of his vehicle on his GIA report / however his police report stated that he changed lane from lane 3 into lane 2 when OI collided into his vehicle.

OI reported that TP changed/crossed into his lane and damage right side of his vehicle.

We are of the opinion that liability is not in third party's favour as claimant did change lane into our insured lane and collided into insured vehicle.

**** Third party had forward the video footage for us for viewing however third party refuse to let us forward to AIG.****

Video footage clearly show that third party vehicle swerved out to the left and hit our insured vehicle which was traveling straight.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 13 March 2018 11:18 AM
To: Alfred Quah
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: SDR 2929R_ACCIDENT INVOLVING VEHICLES SKU 2593B AND SDR 2929R ON 10/02/2018
Attachments: OI SKETCH PLAN.pdf

Without Prejudice

Hi Alfred,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client changed lane to the left and collided with our insured vehicle which was stated in your client police report.

Therefore we are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAUTO)
Sent: Thursday, 1 March 2018 2:11 PM
To: Alfred Quah <alfredauto@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Your Ref: SDR 2929R_ACCIDENT INVOLVING VEHICLES SKU 2593B AND SDR 2929R ON 10/02/2018

Your Ref: SDR 2929R

"WITHOUT PREJUDICE"

Our Ref: CC4/AIG18003199/M1hb3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES SKU 2593B AND SDR 2929R ON 10/02/2018

We refer to the above matter.

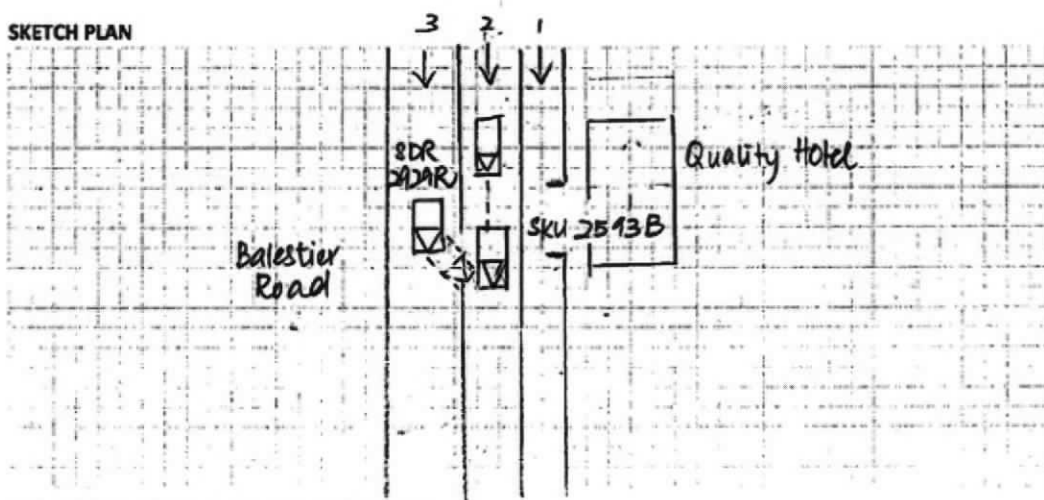
We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The incident happened on Saturday 10/2/2018 at about 1.30pm.
I was driving along Balestier Road and the incident happened near Quality Hotel. I was driving my car in the middle lane when vehicle no. SDR 2929R - which was driving on my right, slightly ahead of my car - changed / crossed into my lane without any warning. As such, his vehicle caused damages to the right side of my vehicle; both doors were also damaged.
No one suffered any injuries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Feb 2018 Edit Reg		20 Feb 2018 00:00 Edit Adj Rpt	S\$3,700.00 Edit Estimates	S\$3,700.00 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS[Created by adjuster]

Insured:Yap Kwee Choon, ID: S1239927H

Main Claimant:TING SONG YIN, ID: S1813635Z

Vehicle Reg. No.:SDR2929RDate of Loss:10/02/2018 14:00 - :59

Claim Type:TP / 2611171937SGPolicy/Cover Note No.:2100421094 (Comprehensive)

Vehicle Reg. No. (Insured):SKU2593BPolicy No. (Claimant):DMPCSN3052121701

Excess:

Repairer:Alfred Auto Services & Supplies (HQ) Blk 5035, Ang Mo Kio Ave 3, #01-351, Ang Mo Kio Industrial Park 2, 569538 Ang Mo Kio - Tel: 64834586/91454773

Handling Insurer:AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com

Claimant's Insurer:China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111

Adjuster:LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 01/03/2018]

ASSOCIATED MAIL RECEIVEDView AllCompose Case Mail

There are no mail for this case.






























ALL ASSOCIATED TASKSView AllSearch TasksCreate New TaskComplete





Due DatePriorityTypeTask GroupSubjectHandlerAssigned ByCompleted OnCreated OnDone?

No results.

Claim Documents

***SDR2929R (2611171937SG)**
[SKU2593B]
TP
TING SONG YIN
Feb 10 2018 2:00PM
[Yap Kwee Choon]
Alfred Auto Services & Supplies

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/02/18 12:24	Accident Statement From:SC - Reg. No: SKU2593B, Claimant: YAP KWEE CHOON	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
2	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
3	13/03/18 11:23	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
4	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
5	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
6	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
7	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
8	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
9	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
10	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
11	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
12	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
13	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
14	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
15	13/03/18 11:23	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
16	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
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23	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
24	13/03/18 11:23	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/02/18 11:11	TP GIA REPORT	 Load PDF	
2	01/03/18 12:19	EMAIL FROM AIG DD 28022018	 Load PDF	
3	01/03/18 14:29	EMAIL TO OI	 Load PDF	
4	01/03/18 14:29	LETTER TO OI	 Load PDF	

5	05/03/18 18:02	TP ESTIMATE- MARKED		Load PDF	
6	12/03/18 14:53	TP POLICE REPORT		Load PDF	
7	13/03/18 11:14	APPROVAL TO REJECT TP CLAIM		Load PDF	
8	13/03/18 11:19	EMAIL WSP TO REJECT TP CLAIM		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18003199/M1HB3Q2
Date: 15/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100421094
Claimant Vehicle No : SDR2929R **Insured Vehicle No :** SKU2593B
Date of Loss: 10/02/2018 Nature of Claim: TP Claim No: 2611171937SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDR2929R**
Make & Model: NISSAN MURANO, 2.5 CVT ABS D/AB 2WD 5DR GAS/D SR (A) Engine No: QR25379350B
Reg. Date: 05/06/2012 (Man. Year: 2012) Chassis No: JN1TCAZ51Z0000114
Colour: Pearl White Odometer: 100092 km
Engine Capacity: 2488 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/65 R18 Rear Tyre Size: 235/65 R18
Front Left Side: Toyo 8 mm Rear Left Side: Toyo 8 mm
Front Right Side: Toyo 8 mm Rear Right Side: Toyo 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,094.76	3,359.12	2,735.64	44.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,150.00	1,270.00	880.00	40.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,244.76	4,629.12	3,615.64	43.85
Approved Total (Overridden) (S\$)		3,700.00		
Nett Amount (S\$)	8,244.76	3,700.00	4,544.76	55.12
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 20/02/2018
Date Inspected: 01/03/2018 Inspected At: Alfred Auto Services & Supplies (HQ)
Blk 5035, Ang Mo Kio Ave 3, #01-351, Ang Mo Kio Industrial Park 2
Singapore 569538
Estimated Period of Repair: 4.0 days

Adjuster: MA CHIN FOOK**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH FENDER	Dented	636.02 F	*636.02 FN
2	1		*LH FENDER DUST GARNISH	Distorted	99.44 F	*99.44 FN
3	10		*LH FENDER DUST GARNISH CLIPS	Necessary	25.00 F	*25.00 FN
4	1		*LH HEAD LAMP ASSY	Cut	2,407.50 F	*1,983.90 FN
5	1		*LH HEAD LAMP GARNISH	Serviceable	128.00 FS	*- FS
6	1		*LH HEAD LAMP HOLDER	Serviceable	38.00 FS	*- FS
7	3		*LH HEAD LAMP CLIPS	Necessary	18.00 F	*18.00 FN
8	10		*LH HEAD PANEL CLIPS	Serviceable	60.00 F	*- FN
9	1		*FRONT GRILLE	Serviceable	612.00 F	*- FN
10	10		*FRONT GRILLE CLIPS	Serviceable	40.00 F	*- FN
11	1		*FRONT BUMPER	Deformed	904.00 F	*904.00 FN
12	1		*FRONT BUMPER SIDE CATCH	Distorted	26.00 F	*26.00 FN
13	10		*FRONT BUMPER CLIPS	Necessary	40.00 F	*40.00 FN
14	1		*FRONT BUMPER SIDE GARNISH	Serviceable	184.00 F	*- FN
15	1		*FRONT BUMPER FOG LAMP ASSY	Serviceable	283.80 F	*- FN
16	1		*FRONT BUMPER LOWER SPORTER	Serviceable	593.00 F	*- FN

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	6,094.76	3,732.36
- Nett Item Discount on N Items 0.00/10.00% (S\$)	0.00	373.24
Total Parts (S\$)	6,094.76	3,359.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING	New	80.00	30.00
2	TO CHECK SPORT RIM & REBALANCING	New	50.00	20.00
3	TO PANEL BEATING ,KNOCKING ,STRAIGHTENING ,REPAIR & RENEW REAR ACCIDENT DAMAGED AFFECTED AREA	New	900.00	500.00
4	TO RESPRAY PAINTING ON ALL ACCIDENT DAMAGE AFFECTED AREA (PEARL WHITE WITH TWO TONE)	New	1,000.00	700.00
5	TO RUST PROOF ALL ACCIDENT DAMAGED PAINTS	New	120.00	20.00
Gross Labour Cost (\$\$)			2,150.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >