

INS. CASE OWNER:

CC 3/III1800 3197, R1 job 7

LKK:

IDAC

Surveyor:

MLB

DOI:

ASSIGNMENT

Date / Time:

20/2/18

Registered in Merimen:

20/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

STY 2749K

Name of Insured:

CONFORTABLE RENT A CAR PTE LTD

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

10/2/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

SUPARMAN BIN KHAMID

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

MLB18/0040

Policy No.:

MY6080V

Make / Model:

TOYOTA

Place of Accident:

WAYO RD CP

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

STN 7870S



INSRS:

WSP:

Tel:

Liability:

RMKS:

CAC



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

20/2/18  
Jm

STN 7870S - X

STY 2749K - X

OI HIT PARKED TP - NIL - 100%

FOR MANDATE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

NA

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

X

After call ltr to OI:

X

Authorisation To Act:

X

Release Voucher:

X

Final Repair Bill:

X

Car Rental Invoice:

X

Towing Invoice:

X

LTA / GIA:

X

Medical Bill:

X

PIR:

X

Mandate/Reject Instruction:

X

LOD

X

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days )

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

17-6-19

Confirm with

LOI

Email

Call

Final Liability:

S\$

100

(Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3,411.16

Loss of Rental (LOR):

S\$

( days )

Loss of Use (LOU):

S\$

200

(S 50 x 4 days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

3,618.61

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3,618.61

Name 1:

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

COPY SENT 20/6/18

Page

REP:

III

69178

ASSIGNMENT

From: Date: 07/03/2018

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJN 7870S  
at Workshop no: Cycle & Carriage  
of: 201 Pardon Garden

Insured

Policy No

Claims No

SUM Insured

Excess

Client's Record

Make of Veh

Andre

4pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Ball. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Van No: SJN 7870S Vn Reg: 2005 P8B  
Type: (C) M Cycle / Bus / Van / Lorry / Taxi / Prime Mover  
Truck / Trailer or

Make: MITSUBISHI 1-CAN YA CC: 659

Colour: Purple A/C: Insured / Std / Nil / NA

So Reading: 194320 T Read: Insured / Std / Nil / NA

Eng No

C No: 3M9 LRIA 1W9U 000 224

Gen. Cond: Good (C) Fair / Poor / Burnt

Steering: (C) Jorden / Jammed / Leaked / Burnt or

Brake: (C) Jorden / Jammed / Leaked / Burnt or

Mod: Nil / S/RM / STD A/Rim or

Tyre Size: R: 145/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / OKO or

Front

R Bal: 5 mm R Bal: 5 mm

L Bal: 5 mm L Bal: 5 mm

D.O.A: 10/02/18 D.O.I: 07/03/18

Survey held at: C8C (P4)

Des. of Damages: (C) Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

\$ 3,188

RC \$ 765 / 1970

Date/Time: File Pass to:

☐

Preli. Report

☐

Final Report

Date/Time: File Return to:

Report Format

Cump Sum / I.B.I: 3

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transport

1488.00

3000

1000

1000

1000

Add Fee: ☐ Site Insp \$

☐ Insping \$

☐ Test \$

☐ Cleaning \$




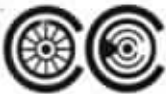
# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC3/III18003197/jb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 20-02-2018		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJY 2749K	Veh. Inspected	SJN 7870S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	10/02/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE AUTOMOTIVE PTE LTD 209 PANDAN GARDENS SINGAPORE 609339			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI  
MOTORS

### ESTIMATE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms Ong Yee Mei	Cust No/Name KCV01262/Ms Ong Yee Mei
76 Hougang Ave 7	Reg No/Reg Date SJN7870S / 27/02/200
#11-21	Date In/Mileage / 0
Singapore 538807	Chassis No JMYLRHAIW9U000224
Contact No 98222389	Engine No 3B20BP8130
	Make/Model MIT/I-CASUAL
	Colour/Trim P03 / GY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
KCV01262	CRDVCH	19/02/2018/ 09:24	QUA	265 / AndreChow	21422		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E	PNT98000	RESPRAY FRONT BUMPER AND BONNET					840 1260.00
E	PNT88000	RENEW FRONT BUMPER, FRONT BONNET					825 1100.00
A	54900099	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM					60 100.00
A	10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST					200.00
M	SUNDRY	SUNDRIES					20 58.00
M	FACE KIT,FR BUMPER		1.00	803.00	00.00		CA 803.00
M	BRACKET,FR BUMPER SIDE,RH		1.00	6.00	00.00		12 6.00
M	BRACKET,FR BUMPER SIDE,LH		1.00	6.00	00.00		12 6.00
M	5900A531 (BONNET)		1.00	385.00	00.00		HA 385.00

SURVEYOR NAME: Rasul - Hp 90010668

SURVEYOR SIGNATURE: *Rasul*

DATE: 07/03/18 @ 1610

REMARKS: 4 days

Refy 64 part

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer:

Signature:

Date:

Confirm &amp; accepted by

7% GST on 3910.00 273.70

Total Payable 4,183.70

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE**

Co Reg No : 197701469G

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : HR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms ONG YEE MEI	Cust No/Name KCV01262/Ms Ong Yee Mei
76 Hougang Ave 7	Reg No/Reg Date SJN7B70S / 27/02/2009
#11-21	Date In/Mileage 21/03/2018/ 195695
Singapore 538807	Chassis/Package JMYLRHA1W9U000224 /DC17R
Contact No *Mobile: 96855150MR PANG	Engine No 3820BP8130
21/03/	Make/Model MIT/I-CASUAL
	Colour/Trim P03 / GY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CTP00040	Cash	17/12/2018/ 16:04	TLA	260 / AITing	21422			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT98000 RESPRAY ON FRONT BUMPER, BONNET, AND ALL OTHER AFFECTED AREAS TO THE SAME								✓ 840.00
E PNT88000 REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, FRONT BONNET, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								✓ 825.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								✓ 60.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE								✓ 200.00
M SUNDRY SUNDRIES								✓ 20.00
X FACE KIT,FR BUMPER					1.00	803.00	00.00	803.00
X BRACKET,FR BUMPER SIDE,RH					1.00	6.00	00.00	6.00
X BRACKET,FR BUMPER SIDE,LH					1.00	6.00	00.00	6.00
X HOOD					1.00	454.00	00.00	454.00
X MARK,THREE-DIA → Supp					1.00	43.00	00.00	43.00
"Guarantee your warranty, maintain with Cycle & Carriage."								
Parts	1,312.00					Nett		3,257.00
Labour	1,925.00				7% GST on	3257.00		227.99
Standard Menu	0.00							
Specialist Job	0.00					Total Payable		3,484.99
Diagnostics Job	0.00							
Sundry/Others	20.00							
Total(w/o GST)	3,257.00							

This is not an official tax invoice.  
This is a computer generated document, no signature is required.



Exceptional Journeys

INSURANCE CO. : AIG

Supplementary Parts For Registration No.: SJN 7870 S

<u>Material</u>	<u>Cost (\$)</u>
1 Mark, three-Diamond	43.00 <i>rm</i>
Total Taxable	43.00
7% GST	3.01
<b>Grand total</b>	<b><u>46.01</u></b>

Thank You.

Yours faithfully  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

*[Signature]*  
LOI AI TING  
CUSTOMER SERVICE ADVISOR  
DID : 6568 45556 / 6568 4501  
FAX : 6567 5258 / 6565 1240

**Enquire Vehicle Insurer**

Vehicle No. incident Date/Time Search Status Insurance Company Code Insurance Company Name

GT849E 26 Dec 2017 / 11:25:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SUD 4151A

VEHICLE NO : SJN 7870 S  
 MODEL : Mit I Casual  
 WIP : 21422

Material	:	\$	<u>1,312.00</u>
Labour	:	\$	<u>1,945.00</u>
Sub-Total	:	\$	<u>3,257.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>3,257.00</u>
GST 7%	:	\$	<u>227.99</u>
Grand Total	:	\$	<u>3,484.99</u>
Finalise By/Date	:	<u>LOI / 17/12/18</u>	

☒ REVERT BACK WITHIN 7 DAYS,  
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 4 WORKING DAYS + 0 Days (    ) Weekends  
 + 0 Days (    ) Public Holiday  
 TOTAL DAYS REPAIR TOOK = 4

☒ TP claim SJY2749K

☒ Claim GIA / LTA fee \$7.45

☒ Claim Loss of ☒ Use / ☐ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report -



18th June 2019

India Ref: MCA18/0040

Ms Joy Irene (Motor Claims Department)  
LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25 Ubi Avenue 1  
Singapore 408933

Dear Madam,

Discharge Voucher for Accident Involving Vehicles SJN7870S and SJY2749K on 10/02/2018

Attached is the Discharge Voucher duly signed.

Kindly process for payment to, Cycle & Carriage Automotive Pte Ltd, the soonest possible.

Appreciate your assistance.

Yours Sincerely,



Loi Ai Ting  
Customer Service Advisor

## Print Received Message

This mail is associated with :

**\*SJN7870S (MCA18/0040)**  
**[SJY2749K]**

TP

ONG YEE MEI

Feb 10 2018 9:00AM

[COMFORTDELGRO RENT-A-CAR PTE LTD]

Cycle & Carriage Automotive Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 10/06/2019 09:01 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3618.61) - SJN7870S - Claim Handler: Lalitha Krishnan

Approved:3618.61.



## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

MITSUBISHI AUTO PROTECTOR

OWN DAMAGE EXCESS S\$600.00 (1)  
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

CERTIFICATE NO. 2100122737-08000

SUM INSURED Market Value  
INSURING WITH COE/PARF No

- 1) VEHICLE REGISTRATION NO. SJN7870S
- 2) NAME OF INSURED Ong Yee Mei
- 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT 27 Feb 2017
- 4) DATE OF EXPIRY OF INSURANCE 26 Feb 2018
- 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :35 years old and above

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / MITSUBISHI AUTHORISED REPAIRERS

1. Cycle & Carriage Pandan Gardens Service Centre - 209 Pandan Gdns (Tel: 6568 4555)

#### APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethos - 30 Bukit Batok Cres (Tel: 66547777)

4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)

6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Moyna Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Bldg D (Tel: 67476106)

LOSS OF USE 15 Days Replacement Car only for repairs at C & C - Refer to policy wordings for details

NAMED DRIVER PANG CHENG BING

HIRE PURCHASE COMPANY NA  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 25 Jan 2017

AIG Asia Pacific Insurance Pte. Ltd.

980720-774  
CYCLE & CARRIAGE - ALICET(MIT)  
239 ALEXANDRA ROAD  
SINGAPORE 159930  
ANSP-MOTOR

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPQCC

Our Ref: SJN7870S  
Your Ref: CC3/III18003197/R1jb3

Date: 22nd March 2019

Ms Joy Irene (Motor Claims Department)  
LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25 Ubi Avenue 1  
Singapore 408933

Dear Sir/Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SJN7870S**

Kindly be informed that our customer, Ms Ong Yee Mei, owner of vehicle registration no. SJN7870S (insured with AIG) holds vehicle registration no. SJY2749K which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 3,411.16
Loss of Use	:	\$ 240.00 (\$60.00 x 4 days)
GIA search fee	:	\$ 7.45
Total	:	\$ 3,658.61

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

MANAGER  
SERVICE OPERATIONS - PG

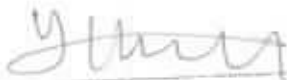
## AUTHORIZATION TO ACT

I, Mr. Ong Yee Mei ("the third party claimant")  
of 76 Honggang Ave 7, #11-21, S(138807) (address), owner of  
SJN 7870S (vehicle no.) hereby authorize  
Cycle & Carriage Automotive Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no. SJK 7870S  
that was damaged pursuant to the accident which occurred on 10/2/18  
(date) along Lloyd Road Carpark (L0005)  
(location) involving vehicle no/s SJY 2749K  
(\*the accident\*).

I further authorized the workshop to settle my above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being  
made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 day of 02 (month) 2018 (year)



Signed by "the third party claimant"



Signed by "the workshop"

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCA18/0040  
Claimant Ref: SJN 7870S

CYCLE & CARRIAGE AUTOMOTIVE PTE. LTD.  
We/I, \_\_\_\_\_ ("The workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 3,411.16 (repair cost), S\$ 200.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no SJN 7870S that was damaged pursuant to the accident which occurred on 10.02.2018 (date) at LLOYD ROAD CARPARK (location) involving vehicle no. SJY 2749K (insured vehicle). This is pursuant to the inspection conducted on 07.03.2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG YEE MEI ("the third party claimant") of vehicle no. SJN 7870S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJN 7870S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,618.61 to CYCLE & CARRIAGE AUTOMOTIVE PTE.LTD.

Dated this 18th day of June 20 19

#### CLAIMANT:

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

Signed by "the workshop" (with shop)

Lo A Ting

97579676E

209 Pandan Gardens

Singapore 609329

Malaysian

Customer Service Advisor

#### WITNESS:

Signature: \_\_\_\_\_

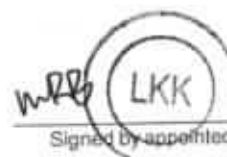
Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVENUE 1 #01-25

PAYA UBI INDUSTRIAL PARK (S) 408933



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
India International Insurance Pte Ltd Motor Claims Department 64 Cecil Street #04/05 IOB Building Singapore 049711	Cust No/Name /Ms Ong Yee Mei Reg No/Reg Date SJN7870S / 27/02/2009 Date In/Mileage 21/03/2018/ 195695 Chassis/Package JMYLRHA1W9U000224 Engine No 3B20BP8130 Make/Model MIT/I-CASUAL Colour/Trim P03 / GY



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	04/03/2019/ 18:36	TLA	260 / AITing	21422	41430059

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT98000 RESPRAY ON FRONT BUMPER, BONNET, AND ALL OTHER AFFECTED AREAS TO THE SAME				840.00
E PNT88000 REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, FRONT BONNET, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				825.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				60.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRIES				20.00
X FACE KIT,FR BUMPER	1.00	803.00	00.00	803.00
X BRACKET,FR BUMPER SIDE,RH	1.00	6.00	00.00	6.00
X BRACKET,FR BUMPER SIDE,LH	1.00	6.00	00.00	6.00
X HOOD	1.00	385.00	00.00	385.00
X MARK,THREE-DIA	1.00	43.00	00.00	43.00
Z TEXT TP CLAIM INDIA SJY2749K DOA : 10.02.18 SURVEYOR RASUL LKK 07.03.18 4 DAYS				

*Cycle & Carriage celebrates 120 years.*  
*Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!*

Parts	1,243.00	Nett	3,188.00
Labour	1,925.00	7% GST on	223.16
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	3,411.16
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	20.00	Total Due	3,411.16
Total (w/o GST)	3,188.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

## TAX INVOICE

Co Reg No : 1977014696

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Ms ONG YEE MEI	Cust No/Name /Ms Ong Yee Mei
76 Hougang Ave 7	Reg No/Reg Date SJN7870S / 27/02/2009
#11-21	Date In/Mileage 21/03/2018/ 195695
Singapore 538807	Chassis/Package JMYLRHA1W9U000224
Contact No *Mobile: 96855150MR PANG	Engine No 3B20BP8130
21/03/	Make/Model MIT/I-CASUAL
	Colour/Trim P03 / GY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	04/03/2019/ 18:36	TLA	260 / AITing	21422	41430059

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT98000 RESpray ON FRONT BUMPER, BONNET, AND ALL OTHER AFFECTED AREAS TO THE SAME				840.00
E PNT88000 REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, FRONT BONNET, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				825.00
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				60.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				200.00
M SUNDRY SUNDRIES				20.00
X FACE KIT,FR BUMPER	1.00	803.00	00.00	803.00
X BRACKET,FR BUMPER SIDE,RH	1.00	6.00	00.00	6.00
X BRACKET,FR BUMPER SIDE,LH	1.00	6.00	00.00	6.00
X HOOD	1.00	385.00	00.00	385.00
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Z TEXT TP CLAIM INDIA SJY2749K DOA : 10.02.18 SURVEYOR RASUL LKK 07.03.18 4 DAYS				
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Parts	1,243.00	7% GST on	3,188.00	3,188.00
Labour	1,925.00			223.16
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	3,411.16
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	3,411.16
Total(w/o GST)	3,188.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Feb 2018 / 17:47:16

Receipt Date/Time : 19 Feb 2018 / 17:47:16

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180219-001401

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJY2749K As at 10 Feb 2018/09:55:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SJY2749K Enquiry Fee 20180219174604454729	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	xxxxxxxxxxxx4595	Credit Card: Visa/MasterCard		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2018 <a href="#">Edit Reg</a>		07 Mar 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,188.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,188.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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## CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORTDELGRO RENT-A-CAR PTE LTD, Co. Reg. No.: 198105775H		
Main Claimant:	ONG YEE MEI, ID: 57106919B		
Vehicle Reg. No.:	SJN7870S	Date of Loss:	10/02/2018 09:00 - :59 [107 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCA18/0040	Policy/Cover Note No.:	M495128/01
Vehicle Reg. No. (Insured):	SJY2749K	Policy No. (Claimant):	2100122737
		Excess:	
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/03/2018]		

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III\_SG (10/06/2019): Alert - Adj Mandate Approved (S\$3618.61) - SJN7870S - Claim Handler: Lalitha Kri...
- III\_SG (28/02/2018): Alert - Adj Mandate Approved (S\$0.00) - SJN7870S - Claim Handler: Lalitha Krishn...




## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJN7870S (MCA18/0040)  
[SJY2749K]  
TP  
ONG YEE MEI  
Feb 10 2018 9:00AM  
[COMFORTDELGRO RENT-A-CAR PTE LTD]  
Cycle & Carriage Automotive Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>		
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	08/06/19 17:00	General View	 Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	20/02/18 10:46	TP EST & GIA REPORT	 Load PDF		
2	09/03/18 15:58	TP ESTIMATE- MARKED	 Load PDF		
3	08/07/19 11:32	WORKSHOP INVOICE	 Load PDF		
4	08/07/19 11:32	AUTHORISATION TO ACT FORM	 Load PDF		
5	08/07/19 11:32	DISCHARGE VOUCHER	 Load PDF		
6	08/07/19 11:32	LTA SEARCH	 Load PDF		
7	08/07/19 11:32	LOD	 Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	21/02/18 08:59	Singapore Accident Statement	 Load PDF		

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III18003197/R1JB3Q2

Date: 08/07/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: M495128/01

Claimant Vehicle No: SJN7870S

Insured Vehicle No: SJY2749K

Date of Loss: 10/02/2018

Nature of Claim: TP

Claim No: MCA18/0040

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN7870S

Make &amp; Model: MITSUBISHI I-CAR, 659cc MIVEC 4A/T M-LINE (A) Engine No: 3B20BP8130

Reg. Date: 27/02/2009 (Man. Year: 2009)

Chassis No: JMYLRHA1W9U000224

Colour: Purple

Odometer: 194320 km

Engine Capacity: 659 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 145/65 R15

Rear Tyre Size: 145/65 R15

Front Left Side: Yokohama 5 mm

Rear Left Side: Yokohama 5 mm

Front Right Side: Yokohama 5 mm

Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,293.00	1,263.00	30.00	2.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,660.00	1,925.00	735.00	27.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,953.00</b>	<b>3,188.00</b>	<b>765.00</b>	<b>19.35</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>276.71</b>	<b>223.16</b>	<b>53.55</b>	<b>19.35</b>
<b>Nett Amount (S\$)</b>	<b>4,229.71</b>	<b>3,411.16</b>	<b>818.55</b>	<b>19.35</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		<b>200.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>3,618.61</b>		

### INSPECTION

Date of Assignment: 07/03/2018

Date Inspected: 07/03/2018 Inspected At:

Cycle & Carriage Automotive Pte Ltd  
(Pandan Gardens)  
209 Pandan Gardens  
Singapore 609339

Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD RASUL**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2019)
<b>Parts:</b>	144	mitsubishi i-CAR 659cc MIVEC 4A/T M-LINE (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJN7870S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
2	1		*FACE KIT ,FR BUMPER	Cracked	803.00 FS	*803.00 FS
3	1		*BRACKET ,FR BUMPER SIDE ,RH	Necessary	6.00 FS	*6.00 FS
4	1		*BRACKET ,FR BUMPER SIDE ,LH	Necessary	6.00 FS	*6.00 FS
5	1		*5900A531 (BONNET )	Bent	385.00 FS	*385.00 FS
6	1		*MARK ,THREE-DIAMOND	Necessary	43.00 FS	*43.00 FS
<b>Total Parts (\$\$)</b>					<b>1,293.00</b>	<b>1,263.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RESPRAY FRONT BUMPER AND BONNET	New	1,260.00	840.00
2	RENEW FRONT BUMPER ,FRONT BONNET	New	1,100.00	825.00
3	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM	New	100.00	60.00
4	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
Gross Labour Cost (S\$)			2,660.00	1,925.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >