

Summary

Rafael

REF:

C
3834N

COT RPT 4 - 2019 / PGB

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBB 4169L

at Workshop n/s: Falcon Ave

of No. 8 PANDAN LANE BLK K

Insured: BQ1

Policy No.

Claims No.

Sum Insured: Excess:

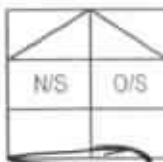
(Client's Record)

Make of Veh:

(Policy Condition)

after 12 pm away

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 12k

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 06 - days Res: Yes or No

Lum Sum: 20. % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: GBB 4169L Yr Regn: 2009 / PGB

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA HILUX 3.0 D4A C.C. 2982

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 383450 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KD42010011814

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195R15C

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 12/02/18 D.O.I: 10/07/18

Survey held at: Falcon - AIA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

US \$ 4000 (Red \$ 1917.92 / 32%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC6/EQ18003195/pb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 20-02-2018



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|-----------|----------------|------------|
| Insured Veh. | GBF 3926D | Veh. Inspected | GBB 4169L |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 20/02/2018 |

2. Vehicle Particulars & Condition

| | | |
|--------------|--------|--------------|
| Make & Model | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. |
| Chassis No. | | Colour |
| Odometer | - | Steering |
| Brakes | | Modification |
| General | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |

4. Description of Damages

| |
|--|
| |
|--|

5. General Information

| | | |
|----------------|---|-----------------|
| Accident Date | 12/02/2018 | Inspection Date |
| Survey held at | FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226 | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/EQ118003195/R1pb3

Date: 12.07.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBB4169L

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 10.07.2018 at the premises of M/s Falcon-Air Auto Services Pte Ltd and have the following to report:-

| | | |
|--------------------------|-------|----------|
| Workshop Estimate Amount | : S\$ | 5,917.92 |
| Revised Estimate Amount | : S\$ | 5,009.98 |
| "Check" Items Amount | : S\$ | 405.45 |
| Market Value | : S\$ | - |
| LTA Reimbursement Value | : S\$ | - |
| Nett Value | : S\$ | - |

Description of Damage:

The vehicle sustained damages at the
Rear portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



FALCON-AIR

ESSENTIAL LIVING SE ASIA PTE LTD
196 PANDAN LOOP #05-15 PANTECH BUSINESS HUB
SINGAPORE 128384

Attention : Motor Claim Department

Contact : 62761380 92386464

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Estimate : ES003115

Date : 14/02/2018

Vehicle Num. : GBB4169L

Make/Model : TOYOTA HIACE-FEB 2009

Chassis/Eng# : KDH2010011814

Accident Date : 12/02/2018

Claim No. :

Reference : TP NTUC VS EQ

Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|--------------------------|----------|---------------------------|------------|--------------------|
| LIST ITEMS : | | | | |
| 1. | 1 | TAILGATE | | 1,969.50 <i>MA</i> |
| 2. | 1 | TAILGATE GLASS | | 1,227.10 <i>MA</i> |
| 3. | 1 | TAILGATE LOGO | | 75.00 <i>MA</i> |
| 4. | 1 | TAILGATE STICKER HI ACE | | 48.00 <i>MA</i> |
| 5. | 1 | TAILGATE OUTER HANDLE | | 155.00 <i>MA</i> |
| 6. | 1 | RH TAILLAMP | | 398.50 <i>MA</i> |
| 7. | 1 | RH TAILLAMP LOWER PANEL | | 338.50 <i>MA</i> |
| 8. | 1 | RH REAR FENDER AIR DUCT | | 55.00 <i>MA</i> |
| 9. | 1 | REAR BUMPER | | 400.20 <i>MA</i> |
| 10. | 1 | REAR BUMPER SIDE RETAINER | | 50.00 <i>MA</i> |
| 11. | 1 | REAR END PANEL | | 330.60 <i>MA</i> |
| 12. | 1 | RH TAILLAMP PANEL | | 545.00 <i>MA</i> |
| List Total S\$: | | | | 5,583.90 |
| 25.00% Discount S\$: | | | | 1,395.98 |
| | | | | 4,187.92 |
| SPECIAL NETT ITEMS : | | | | |
| 1. | 1 | 70 KM/HR STICKER | | 10.00 <i>MA</i> |
| Special Nett Total S\$: | | | | 10.00 |

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

ESSENTIAL LIVING SE ASIA PTE LTD
196 PANDAN LOOP #05-15 PANTECH BUSINESS HUB
SINGAPORE 128384

Attention : Motor Claim Department

Contact : 62761380 92386464

Estimate : ES003115

Date : 14/02/2018

Vehicle Num. : GBB4169L

Make/Model : TOYOTA HIACE-FEB 2009

Chassis/Eng# : KDH2010011814

Accident Date : 12/02/2018

Claim No. :

Reference : TP NTUC VS EQ

Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|------------|------------|------------|
|-----|----------|------------|------------|------------|

LABOUR

TO TRANSFER TAILGATE PARTS/MECHANISM
TO REMOVE/REPLACE REAR WINDSCREEN GLASS
SPRAY PAINTING ON ACCIDENT DAMAGED AREAS
TO CUT/OUT REWELD REAR END PANEL RH TAIL LAMP PANEL
REPAIR REAR FENDER RH INCLUDES KNOCKING &
REPLACEMENT OF PARTS

Labour Total S\$:

~~50.00~~ 40
~~120.00~~ 100
~~800.00~~ 650

~~750.00~~ 600

1,720.00

Passer
Hp 900/10068
6 days
U/S
10/07/18 @ 1255
Resg after repair



E & O.E.

Total S\$

5,917.92

for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants hereby notify
the Repairer of the following:

- To rectify/replace/repair parts
- To display damaged parts during survey
- Parts prices are subject to confirmation
- Third party survey is on a "without prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be returned to the
R subject to final approval from LKK Auto Consultants

Acknowledged by Repairer

Signature:

Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention : Motor Claim Department
Contact : 62239433 Fax No. : 62234190

Estimate : ES003115

Date : 01/04/2018
Vehicle Num. : GBB4169L
Make/Model : TOYOTA HIACE-FEB 2009
Chassis/Eng# : KDH2010011814
Accident Date : 12/02/2018
Claim No. :
Reference : TP NTUC VS EQ
Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|--------------------------|----------|---------------------------|------------|------------|
| LIST ITEMS : | | | | |
| 1. | 1 | TAILGATE | | 1,969.50 |
| 2. | 1 | TAILGATE GLASS | | 1,227.10 |
| 3. | 1 | TAILGATE LOGO | | 75.00 |
| 4. | 1 | TAILGATE STICKER HI ACE | | 48.00 |
| 5. | | TAILGATE OUTER HANDLE | | |
| 6. | 1 | RH TAILLAMP | | 398.50 |
| 7. | 1 | RH TAILLAMP LOWER PANEL | | 100.00 |
| 8. | | RH REAR FENDER AIR DUCT | | |
| 9. | 1 | REAR BUMPER | | 400.20 |
| 10. | 1 | REAR BUMPER SIDE RETAINER | | 50.00 |
| 11. | | REAR END PANEL | | |
| 12. | 1 | RH TAILLAMP PANEL | | 545.00 |
| List TotalS\$: | | | | 4,813.30 |
| 25.00% Discount S\$: | | | | 1,203.33 |
| | | | | 3,609.97 |
| SPECIAL NETT ITEMS : | | | | |
| 1. | 1 | 70 KM/HR STICKER | | 10.00 |
| Special Nett Total S\$: | | | | 10.00 |

CONTINUE / ...

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention : Motor Claim Department

Contact : 62239433 Fax No. : 62234190

Estimate : ES003115

Date : 01/04/2018

Vehicle Num. : GBB4169L

Make/Model : TOYOTA HIACE-FEB 2009

Chassis/Eng# : KDH2010011814

Accident Date : 12/02/2018

Claim No. :

Reference : TP NTUC VS EQ

Policy No. :

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|--|------------|------------|
| | | LABOUR : | | |
| | | TO TRANSFER TAILGATE PARTS/MECHANISM | | 40.00 |
| | | TO REMOVE/REPLACE REAR WINDSCREEN GLASS | | 100.00 |
| | | SPRAY PAINTING ON ACCIDENT DAMAGED AREAS | | 650.00 |
| | | TO CUT/OUT REWELD REAR END PANEL, RH TAIL LAMP PANEL | | |
| | | REPAIR REAR FENDER RH INCLUDES KNOCKING & REPLACEMENT OF PARTS | | 600.00 |
| | | Labour Total S\$: | | 1,390.00 |

E. & O.E.

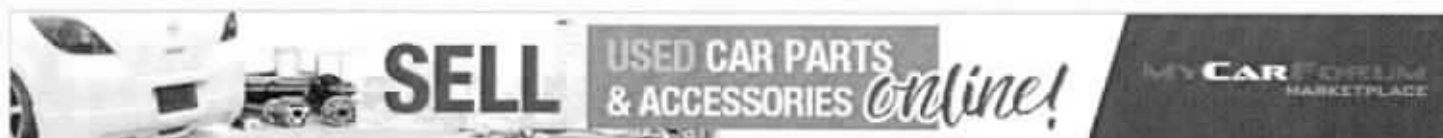
Total S\$: 5,009.97

less 20% - 1000.19

4000.77

for FALCON AIR AUTO SERVICES PTE LTD

L/S 4000.00
6 DAYS



Toyota Hiace

Price Range

Depreciation

2009

Vehicle Type

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PAID PREMIUM



EZY-1 PTE LTD

NEW & USED COMMERCIAL | PRIVATE VEHICLES

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Car Details

| | | |
|---------------|--|----------------------------|
| Price | \$21,800 | |
| Depreciation | \$21,280 /yr <small>View models with similar depreciation</small> | ? |
| Reg Date | 20-Jul-2009 <small>(1yr 9days COE left)</small> | |
| Manufactured | 2009 | ? |
| Mileage | - | |
| Transmission | Auto | ? |
| Engine Cap | 2,982 cc | |
| Curb Weight | 1,780 kg | ? |
| Fuel type | Diesel | |
| Features | - | |
| Accessories | Full Carpet Wooden Floor Board, Floor Mat. | |
| Description | Cheapest Unit. 1 Owner Only. Excellent Condition. Wear And Tear All Replaced. View To Believe It. Call Us Now. | |
| COE | \$16,858 | ? |
| OMV | \$26,945 | ? |
| ARF | \$1,348 | ? |
| Dereg Value | \$1,730 as of today (change) | ? |
| No. of Owners | 1 | ? |
| Type of Veh | Van | |
| Category | Premium Ad Car | |
| Availability | Available | Premium Ad |

[Add to Shortlist](#)[Add to Compare](#)[Add a Note](#)

Posted on: 15-Jun-2018 | Last Updated on: 15-Jun-2018

Tags: Toyota Hiace, 2009 Toyota Hiace, Toyota, Hiace, Used Toyota



Seller Information

| | |
|-------------------|--|
| Company | Ezy-1 Pte Ltd • dealer's pricelist • 22 vehs sold 22 vehs available |
| Address | 15 Yishun Industrial Street 1 #01-21 Search cars nearby this location |
| Location | Win 5 |
| Office No | 68730300 |
| Contact Person(s) | Hao 86885353 Victor 90901068 Jim Lee 90270034 |

Upfront Payment

* based on actual bids

| | | |
|-----------------------|-------------------------------|--------------------|
| Transfer Fee | \$25 | ? |
| Down Payment | \$2,180 (change) | Maximum 90% Loan ? |
| 1st Instalment | \$1,691 | ? |
| Total Upfront Payment | \$3,896 (excluding insurance) | ? |

Estimates based on 90% loan at 3.4% interest rate. Check with seller for exact figure.

Commercial Vehicle

P SERVICE YOU DESERVE. PEOPLE YOU TRUST.

MORE THAN 1,000 FLEET UNIT
Daily, Weekly, Monthly & Yearly Fleet Available

Singtel

STILL FINDING AN AFFORDABLE PLAN?

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 3834N

Vehicle Details

Vehicle No.: GBB4169L

Vehicle to be Exported: Yes

Intended De-registration Date: 15 Feb 2018

Vehicle Make: TOYOTA

Vehicle Model: HIACE 3.0DX A

Primary Colour: White

Manufacturing Year: 2007

Engine No.: 1KD1745020

Chassis No.: KDH2010011814

Maximum Power Output: -

Open Market Value: \$33,267.00

Original Registration Date: 26 Feb 2009

First Registration Date: 26 Feb 2009

Transfer Count: 0

Actual ARF Paid: \$1,664.00

Intended PARF Rebate Details

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 25 Feb 2019

COE Category: C - Goods Vehicle & Bus

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 March 2018 5:14 PM
To: andy@falconair.com.sg
Cc: Zaini (LKK Auto); Admin A; assignments
Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/ps3

Without Prejudice

Hi Sirs/ Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 20 February 2018 10:39 AM
To: andy@falconair.com.sg; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: FW: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/ps3

Dear Andy,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ANDY [<mailto:andy@falconair.com.sg>]

Sent: Tuesday, 20 February 2018 10:22 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'Falcon-Air Pandan' <pandan@falconair.com.sg>

Subject: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018

Dear Sir / Mdm,

Please refer to attached GIA report and estimate of the above mentioned GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018

Please advise liability. Vehicle not in workshop

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65 6779 5665

Fax No : +65 6779 1110



FALCON-AIR

ESSENTIAL LIVING SE ASIA PTE LTD
196 PANDAN LOOP #05-15 PANTECH BUSINESS HUB
SINGAPORE 128384
ANNA

Contact 31575316 62761380 92386464

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice PL113998

Invoice Date: 18/08/2018
Vehicle Num: G884169L
Make/Model: TOYOTA HIACE
Mileage(Km):
POW/O/RO#:
Ref./Remark: SEARCH FEE

| S/N | Quantity | Particular | Unit Price | Amount S\$ |
|-----|----------|--|------------|------------|
| 1 | | BEING SEARCH FEE FOR VEHICLE DOA 1202/2018 EQ INSURANCE COMPANY LTD | 1.87 | 1.87 |

SingDollars : Two Only

E & O E

Total S\$: 1.87
7% GST S\$: 0.13
Amount Due S\$: 2.00

Terms: Cash

Customer's Signature/Co Stamp

for FALCON AIR AUTO SERVICES PTE LTD



FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk 4) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

Hsiao Tong (LKKAuto)

From: ANDY <andy@falconair.com.sg>
Sent: Tuesday, 4 September 2018 8:44 AM
To: Hsiao Tong (LKKAuto)
Cc: Rasul (LKKAuto)
Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/R1pb3

Dear Hsiao Tong,

We are pleased to accept your offer @ \$ 4982.00
Kindly process

Regards
Andy

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, September 03, 2018 5:13 PM
To: ANDY <andy@falconair.com.sg>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/R1pb3

Without Prejudice

Hi Andy,

We refer to the above matter.

We are prepared to improve our offer as follows: -

| | |
|--------------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,280.00 |
| 2. Loss of Rental (7days x \$100.00) | \$ 700.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| TOTAL | <u>\$ 4,982.00</u> |

Please confirm.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 29 August 2018 10:15 AM

To: 'ANDY' <andy@falconair.com.sg>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQ18003195/R1pb3

Without Prejudice

Hi Andy,

We refer to your LOD dated 21/08/2018.

We propose settlement as follows: -

| | |
|-------------------------------------|---------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,280.00 |
| 2. Loss of Rental (7days x \$80.00) | \$ 560.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| TOTAL | <u>\$ 4,842.00</u> |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 16 August 2018 10:55 AM

To: ANDY <andy@falconair.com.sg>

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/ps3

Without Prejudice

Hi Any,

Further to our below email

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rasul (LKKAuto)

Sent: Wednesday, 15 August 2018 3:53 PM

To: ANDY <andy@falconair.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/ps3

Hi Andy,

Finalised amount confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]

Sent: Wednesday, 15 August, 2018 1:57 PM

To: Rasul (LKKAuto)

Cc: Hsiao Tong (LKKAuto)

Subject: RE: GBB4169L CLAIMING TP VS GBF3926D (EQ) DOA 12/02/2018 *** LKK REF - CC6/EQI18003195/ps3

Sir,

Please confirm finalise L/S 4000.00 6 working days

Thanks
Andy
Tel # 67795665

Your message is ready to be sent with the following file or link attachments:

DSCN2691
DSCN2481 - COPY
DSCN2482
DSCN2483
DSCN2484 - COPY
DSCN2688
DSCN2689
DSCN2690

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140D

21 AUGUST 2018

Our Ref: TPC/FAS/EQ/PL0314

Attn: MOTOR CLAIMS DEPARTMENT

EQ INSURANCE SINGAPORE
5 MAXWELL ROAD #17-00
TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

Dear Sir /Madam

RE: ACCIDENT INVOLVING GBB4169L & GBF3926D ON 12/02/2018 ALONG PANDAN ROAD SLIP
ROAD TO JALAN BUROH

We are pleased to have a direct settlement with you based on the following:

| S/N Details | Amount (S\$) |
|----------------------|-----------------|
| 1 Cost of Repair | 4,280.00 |
| 2 Car Rental | 714.29 |
| 3 Vehicle Search Fee | 2.00 |
| | <u>4,996.29</u> |
| | ===== |

Enclosed are the relevant documents for your reference.

Thank you and best regards,

Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sg

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop
(Blk K / Blk 1) Singapore 128226

FALCON-AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/EQ118003195/pb3

09 MARCH 2018

PACIFIC SORBY PTE LTD
191 PANDAN LOOP
SINGAPORE 128380
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 3926D AND GBB 4169L ON 12/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)


AUTHORIZATION TO ACT


I, ESSENTIAL LIVING SE ASIA PTE LTD ("the third party claimant")
of 207 RIVER VALLEY ROAD # 12-51UE SQUARE (S) 238725 (address),
owner of GBR4169L (vehicle no.) hereby authorize
FALCON-AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. GBR4169L that was damaged pursuant to the
accident which occurred on 12/02/18 (date) along
PANDAN ROAD SLIP ROAD TO JLN BUKIT (location)
involving vehicle no/s GBF 3926D
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 10 day of 07 (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"
(with chop)



FALCON-AIR

EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD #17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Attention : Motor Claim Department

Contact : 62239433 Fax No. : 62234190

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

Tax Invoice TH101004

Date 18/08/2018
Vehicle Num. GBB4169L
Make/Model TOYOTA HIACE-FEB 2009
Chassis/Eng# KDH2010011814
Accident Date 12/02/2018
Claim No.
Reference TP NTUC VS EQ L/S \$4000.00
Policy No.

Amount S\$

LUMP SUM REPAIR
INCLUSIVE OF PARTS LABOUR & PAINT

4,000.00

| | | |
|----------|----------------|----------|
| E & O.E. | Total S\$ | 4,000.00 |
| | 7% GST S\$ | 280.00 |
| | Amount Due S\$ | 4,280.00 |



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

176 Sin Ming Drive, #05-16 Sin Ming Autocare Singapore 575721
Tel: 6457 9400 Fax: 6453 0700
Co Reg No.201216371K
GST Reg No.M9-0002514-E

Tax Invoice

Bill To:
Essential Living SE Asia Pte Ltd
207 River Valley Road #12-51 UE Square
Singapore 238275

Date : 09/07/2018
Invoice No : INV 18001559
Ref. No : 1800535/574
Terms : Net 30
Sales Person : Vins Low

Phone : 6276 1380

Fax :

Memo : Sale; Essential Living SE Asia Pte Ltd

Attn : Anna

| Description | Amount (S\$) |
|---|--------------|
| GBE 9063 J (Nissan NV350) 1 week 09/07/2018 to 16/07/2018 | \$714.29 |
| Refundable deposit | \$200.00 |
| Payment by cheque should be crossed and made payable to HORIZON AUTOMOTIVE PTE LTD or Fund Transfer to our DBS Current account: 003-919528-1 | |
| Sub Total | \$914.29 |
| GST (7%) | \$50.00 |
| Total amount to be paid | \$964.29 |

Horizon Automotive Pte Ltd



Authorised Signature



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-024245

Date of Request: 13/02/2018

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 13/02/2018

Enquiry By Francis Ng

TP Vehicle No. GBF3926D

Accident Date 12/02/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 24/09/2018

THIRD PARTY DIRECT SETTLEMENT

| | | | |
|------------------|-----------|------------|--|
| Vehicle No. | GBF 3926D | (Insd Veh) | Your Ref. No. : DMCPHQ17-004457 |
| | GBB 4169L | (TP Veh) | Our Ref. No. : CC6/EQI18003195/R1pb3q2 |
| Date of Accident | 12/2/2018 | | |

| | | |
|----------------------|---------------|--------|
| Liability | 100% | |
| Final Repair Cost | : \$ 4,280.00 | |
| Loss of Use | : \$ | days |
| Rental (If any) | : \$ 700.00 | 7 days |
| Others: | : \$ 2.00 | |
| | : \$ | |
| | 4,982.00 | |
| Final Settlement Sum | : \$ 4,982.00 | |
| Remarks | : | |
| | | |

| <u>Payment Instruction: Payee's Breakdown</u> | | |
|---|----------------------------------|---------------|
| 1) | FALCON-AIR AUTO SERVICES PTE LTD | : \$ 4,982.00 |
| | | : \$ |
| | | |

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|---|-------------------------------|------------|---|
| EQ INSURANCE COMPANY LTD | | Ref : CC6/EQI18003195/R1pb3q2 | | |
| 5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110 | | Date : 24-09-2018 | |  |
| | | Code : EQI | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | GBF 3926D | Veh. Inspected | GBB 4169L | |
| Policy No. | DMCPHQ17-004457 | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 10/07/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | TOYOTA HIACE 3.0DX A | c.c | 2982 | |
| Engine No. | HIDDEN | Year of Reg. | 2009 | |
| Chassis No. | KDH2010011814 | Colour | WHITE | |
| Odometer | 383950 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | NIL | |
| General | FAIR | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 195 R15C | BRIDGESTONE | 6 mm | |
| L/H Front Tyre | 195 R15C | BRIDGESTONE | 6 mm | |
| R/H Rear Tyre | 195 R15C | BRIDGESTONE | 6 mm | |
| L/H Rear Tyre | 195 R15C | BRIDGESTONE | 6 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 12/02/2018 | Inspection Date | 10/07/2018 | |
| Survey held at | FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 6 Working Days | | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 4169L

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|-------------|---------------------------|-------------------|
| | <u>REPLACEMENT OF PARTS</u> | | | |
| 1 | TAILGATE | BENT | 1,969.50 | 1,969.50 |
| 1 | TAILGATE GLASS | BROKEN | 1,227.10 | 1,227.10 |
| 1 | TAILGATE LOGO | NECESSARY | 75.00 | 75.00 |
| 1 | TAILGATE STICKER HI ACE | NECESSARY | 48.00 | 48.00 |
| 1 | TAILGATE OUTER HANDLE | SERVICEABLE | 155.00 | - |
| 1 | RH TAILLAMP | BROKEN | 398.50 | 398.50 |
| 1 | RH TAILLAMP LOWER PANEL | SCRATCHED | 330.00 | 100.00 |
| 1 | RH REAR FENDER AIR DUCT | SERVICEABLE | 55.00 | - |
| 1 | REAR BUMPER | CRACKED | 400.20 | 400.20 |
| 1 | REAR BUMPER SIDE RETAINER | NECESSARY | 50.00 | 50.00 |
| 1 | REAR END PANEL | SERVICEABLE | 330.60 | - |
| 1 | RH TAILLAMP PANEL | BENT | 545.00 | 545.00 |
| | LESS 25% DISCOUNT | | -1,395.98 | -1,203.33 |
| | | | 4,187.92 | 3,609.97 |
| | <u>SPECIAL NETT ITEMS</u> | | | |
| 1 | 70KM/H STICKER (SN) | NECESSARY | 10.00 | 10.00 |
| | | | 10.00 | 10.00 |
| | <u>LABOUR</u> | | | |
| | TO TRANSFER TAILGATE PARTS /MECHANISM. | | 50.00 | 40.00 |
| | TO REMOVE/REPLACE REAR WINDSCREEN GLASS. | | 120.00 | 100.00 |
| | SPRAY PAINTING ON ACCIDENT DAMAGED AREAS. | | 800.00 | 650.00 |
| | TO CUT/OUT REWELD REAR END PANEL ,RH TAIL LAMP PANEL REPAIR REAR FENDER RH INCLUDES KNOCKING & REPLACEMENT OF PARTS. | | 750.00 | 600.00 |
| | | | - | - |
| | | | - | - |
| | | | - | - |
| | | | 1,720.00 | 1,390.00 |
| | GRAND TOTAL | | 5,917.92 | 5,009.97 |



| | | | |
|---|--|--|----------|
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | 4,000.00 |
|---|--|--|----------|

Report Ref No. CC6/EQ118003195/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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