

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 3 July 2018 1:54 PM
To: 'Wong, Meiy (VWG Singapore)'; Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO); Foo, John (VWG Singapore); Admin A; Joy Irene (LKKAUTO)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)
Subject: RE: SKN5444R - FINALISE *** LKK REF - CC4/III18003194/T1ea3
Attachments: OI SKETCH PLAN.pdf; Video - IV (1).MP4

Your Ref: SKN 5444R
Our Ref: CC4/III18003194/T1ea3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SKN 5444R AND SHA 3942L ON 14/02/2018

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client encroached into our insured lane after making a right turn collided with our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Meiy (VWG Singapore) [mailto:meiy.wong@vw.com.sg]
Sent: Monday, 2 July 2018 7:02 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: SKN5444R - FINALISE *** LKK REF - CC4/III18003194/T1ea3

Dear All,

Any update on payment status of this claim.
Cause Our finance is chasing for this payment. Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. [Think Blue.](#)

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, May 10, 2018 10:54 AM
To: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: SKN5444R - FINALISE *** LKK REF - CC4/III18003194/T1ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that Zaini is no longer of service with LKK Auto.

This case has been re-assigned to Vic.

Please note that: -

LKK ref	Officer in charge
CC4/III18003194/T1ea3	Asher – 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Thursday, 10 May, 2018 10:37 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Cheong, Pearlyn (VWG Singapore)

<Pearlyn.cheong@vw.com.sg>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: RE: SKN5444R - FINALISE *** LKK REF - CC4/III18003194/T1ks3

Dear LKK,

Invoices attached.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 19 March, 2018 5:14 PM

To: Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAuto); Zaini (LKK Auto)

Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)

Subject: FW: SKN5444R - FINALISE *** LKK REF - CC4/III18003194/T1ks3

Dear Pearlyn,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Taufikh/ Zaini,

For your information and necessary action please.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Monday, 19 March 2018 5:03 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SKN5444R - FINALISE

Dear Taufikh,

Please confirmed

COR \$3057.30 after less excess before GST.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
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Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

