

1952110

INS. CASE OWNER:

Joyce

CC 3/QBE180 03137 / klp03 n2

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

15/02/18

Date / Time:

15/02/18

Registered in Menimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 64370

Claim No.:

VC011200

Name of Insured:

TG GLOBAL RESOURCES PTE LTD

Policy No.:

8-V0008804 - MVA - R002

Insured Tel No.:

HP:

Make / Model:

MITSUBISHI FIVEI JTD4R05A-129D(M)

Excess Sec II :SS

D.O.A.:

14/02/18

Place of Accident:

PUNGGOL WAY

Is driver the owner?

(YES ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: NG THIAM HUNT

OI GIA REPORT ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

8374 7183

(VL ☒ YES / NO)

Insured Liability:

% Final ? Yes / No

SHA 3693E

URGENT



INSRS:

WSP: CME (Layang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
22/02/18 (HT)		
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mar/Car/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 20/02/18 Sent By: Shirley Hsu

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 19/7/18	Confirm with William	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No.:	NIK
Repair Cost:	SS 5729.50	SS 2862.25	
Loss of Rental (LOR):	SS 493.77	(6 days) X \$ 164.59	
Loss of Use (LOU):	SS	(\$ - x - days)	
Loss of Income (LOI):	SS 150.00	(\$ 50 x 6 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOU <input type="checkbox"/>			[Tick only one]
GIA/LTA Search	SS 7.49		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS 3513.51	Global Sum SS: 3500.00	
FINAL PAYMENT	Date/Time: 19/7/18	Confirm with William	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 3500.00	Name 1: Comfortelgro Engineering Pte Ltd.	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

(08/11/12)

Surname: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHA 3693E Yr Regn: 424 2013Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E 220 c.c. 2143Colour: White A/C: Insured / Std / NI / NASp. Reading: 613295 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WPD2120022A757684Gen. Cond: Good / ~~Fair~~ / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / ~~SD~~ A/Rim orTyre Size: F: 205 / 60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wet/lateFront 7 mm Rear 7 mmR/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 14/2/8 D.O.I. 15/2/8Survey held at COAE (67m)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frnt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$ 5350 (Reel \$ 2611.02 / 33%).QBE4214/12/18 (Wed): DOA15/02/18 (Sun): DOA16/02/18 (Sun): PH12/2/18 (Sat): PU17/2/18 (Sun) 10m19/2/18 (Mon) 10m20/2/18 (Tue) 10m

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Insp (\$ _____)

Survey Fee: _____

Transportation: _____

S + RS. \$ _____

Photos _____

Others _____

Report Format: _____




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC3/QBE18003137/K1ps3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 19-02-2018	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 6437D	Veh. Inspected	SHA 3693E	
Policy No.	8-V0008804-MVA-R002	Coverage (\$)	0.00	
Claim No.	VC011200	Excess (\$)	0.00	
Assign From		Assign Date	19/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/02/2018	Inspection Date	15/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/QBE18003137/K1ps3

Date: 20.02.2018

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA 3693E

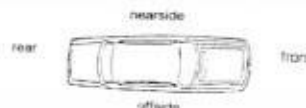
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15.02.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	6,551.92
Revised Estimate Amount	: S\$	5,020.16
"Check" Items Amount	: S\$	1,141.76
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Remarks : Parts price incomplete, supplementary will be impose

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: 3804587 JC NO: 305116889

STOMER	REGN NO	MILEAGE
COMFORT TRANSPORTATION PTE LTD	SHA3693E	
7010045	MAKE	FUEL
STOMER NO	MERCEDES BENZ	E.....1/2.....F
383 SIN MING DRIVE	MODEL	DATE/TIME IN
Singapore SINGAPORE 575717	E220CDI (E5)	14.02.2018 14:00
65508755	YR OF MANU	TARGET DATE
(R)	04.07.2013	
(P)	CHASSIS CODE	COMPLETION DATE/TIME:
	WDD2120022A757684	
COUNT CARD NO.		

Accident Date: 14.02.2018
NATURE: 3P 14.02.18/C

JOB DESCRIPTION

3/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip	Exit Pass
Vehicle No.: SHA3693E FZ QBE LKK	Vehicle No.: SHA3693E
Signature/Date	Name of Service Advisor
Signature/Date	Date
Signature/Date	To be kept by Security Guard

Signature/Date

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 3693E

DATE 14/2/2018 16:51

MAKE :

MODEL : MERCEDES

Fauzy

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt ✓			\$ 1,890.50
	Bumper Protector, Frt/LH ✓			\$ 196.75
	Bumper Bracket, Frt/LH ✓			\$ 95.00
	Bumper Absorber, Frt/LH ✓			\$ 207.00
	Bumper Frame, Frt/LH ✓			\$ 39.45
	Bumper Sponge, Frt/Centre ✓			\$ 285.00
	Bumper Sponge, Frt/LH ✓			\$ 250.00
	Bumper Sponge Extension , Frt/LH ✓			\$ 54.00
	Bumper Grille, Frt/Centre ?			\$ 290.50
	Bumper Grille, Frt/LH ?			\$ 240.50
	Bumper Inner Clip, Frt ✓			\$ 22.00
	Daylight (LH) ?			\$ 439.20
	Head Lamp Assy (LH) ✓			\$ 2,380.00
	Head Lamp Bracket (LH) ✓			\$ 300.00
	Front LH Fender ✓			
	Front LH Fender Inner line ✓			
	SUB TOTAL			\$ 6,689.90
	LESS 20%			\$ 1,337.98
	DISCOUNTED TOTAL			\$ 5,351.92
	Labour Charge			
	Panel Beating			\$ 500.00 400
	Spray Painting Charge			\$ 500.00 360
	Tuff Kote			\$ 50.00 x
	Remove/Refix Aircon & Refill Gas			\$ 150.00 50
	TOTAL LABOUR			\$ 1,200.00
	ESTIMATE TOTAL			\$ 6,551.92
	K. L. LKK 15/2/18 0855hrs. 3 Days 4/5 After Repair photo			
	<div>LKK Auto Consultants hence notify the Repairer of the following:<ul style="list-style-type: none">• To resurvey before/after spray painting• To display damaged part(s) during resurvey• Parts prices are subject to confirmation• Third party survey is on a "Without Prejudice" basis• No illegal modification(s) is allowed• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance CompanyAcknowledged by Repairer Signature: Date:</div>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 3693E

DATE 14/2/2018 16:51

MAKE :

MODEL : MERCEDES

Fauzy

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt			\$ 1,890.50
	Bumper Protector, Frt/LH			\$ 196.75
	Bumper Bracket, Frt/LH			\$ 95.00
	Bumper Absorber, Frt/LH			\$ 207.00
	Bumper Frame, Frt/LH			\$ 39.45
	Bumper Sponge, Frt/Centre			\$ 285.00
	Bumper Sponge, Frt/LH			\$ 250.00
	Bumper Sponge Extension, Frt/LH			\$ 54.00
	Bumper Grille, Frt/Centre			\$ 290.50
	Bumper Grille, Frt/LH			\$ 240.50
	Bumper Inner Clip, Frt			\$ 22.00
	Daylight (LH)			\$ 439.20
	Head Lamp Assy (LH)			\$ 2,380.00
	Head Lamp Bracket (LH)			\$ 300.00
	Front LH Fender			\$ 966.10
	Front LH Fender Inner Liner			\$ 212.50
	Daylight Moulding			\$ 230.50
				SUB TOTAL
				\$ 6,689.90
				LESS 20%
				\$ 1,337.98
				DISCOUNTED TOTAL
				\$ 5,351.92
	Labour Charge			
	Panel Beating			\$ 500.00
	Spray Painting Charge			\$ 360.00
	Tuff Kote			\$ 50.00
	Remove/Refix Aircon & Refill Gas			\$ 150.00
				TOTAL LABOUR
				\$ 1,200.00
				ESTIMATE TOTAL
				\$ 6,551.92

K. L. LKK
 15/2/18 0855hrs.
 3 Days
 4/5
 After Repair photo

7961.02

7679.20

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

[illegible]

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305116889

Date : 26.02.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attrn : KALVIN

Vehicle Reg No. : SHA3693E

Date of Accident : 14.02.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE --- XD 6437D

2. The finalized amount shall be:

(a) Spare Parts after List discount \$0.00

(b) Labour Charges \$0.00

Total for Part-By-Part Repair Cost \$0.00

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20% \$5,350.00

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as ~~Correct and Confirmed~~ if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Kalvin

Date : 27/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Shirley Hiew (LKK Auto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 21 February 2018 9:04 AM
To: Shirley Hiew (LKK Auto); Hsiao Tong (LKKAuto)
Cc: Zaini (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018
Attachments: XD6437D.pdf

Our Ref. VC011200

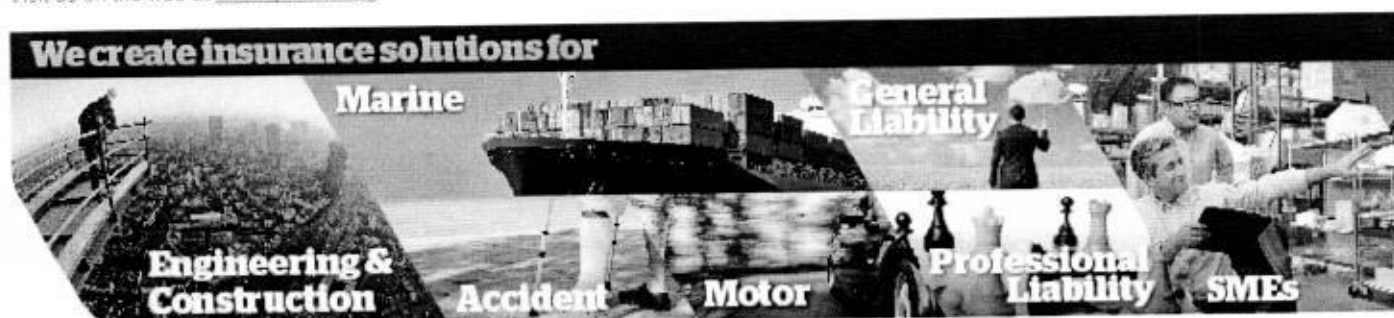
Hi

Attached OI GIA report for your retention. Please request for video footage from third party.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Tuesday, 20 February, 2018 9:47 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Our Policy No. V0008804

Dear Shirley

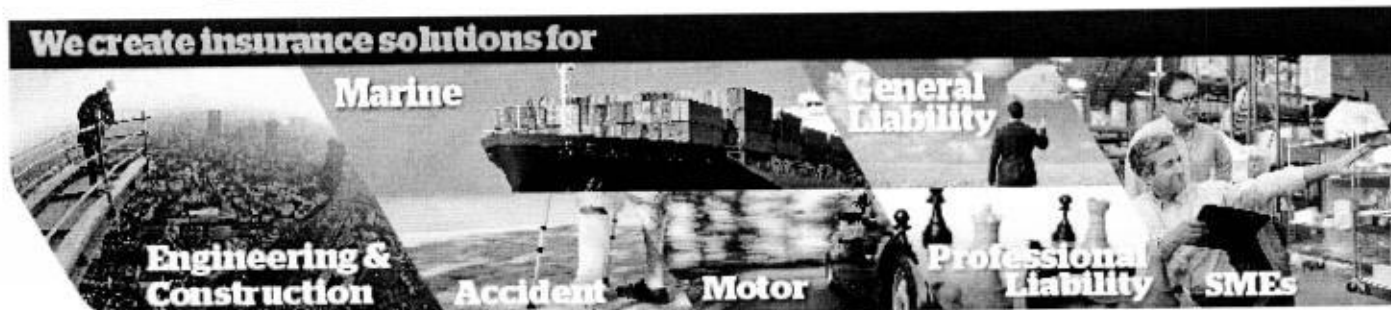
We refer to the above.

Regret to note that our Insured has yet to report. We will send them a chaser.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 20 February, 2018 9:23 AM
To: Joyce Foo <joyce.foo@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHA 3693E at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 29 March 2018 11:08 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: <Request for Video Footage> Your Ref: T 0218/ SHA3693E/ WT(st) *Our Ref: CC3/QBE18003137/K1ps3 [ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018]
Attachments: XD 6437D - QBE.PDF

Your Ref: **T 0218/ SHA3693E/ WT(st)**
Our Ref: CC3/QBE18003137/K1ps3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that he was driving straight, your client changed lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 29 March 2018 2:11 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <Request for Video Footage> Your Ref: T 0218/ SHA3693E/ WT(st) *Our Ref: CC3/QBE18003137/K1ps3 [ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018] - video attached
Attachments: SHA3693E doa 14.2.18.mov

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S19, both vehicles lane changing.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 29/03/2018 11:08 AM
Subject: <Request for Video Footage> Your Ref: T 0218/ SHA3693E/ WT(st) *Our Ref: CC3/QBE18003137/K1ps3 [ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018]

video footage

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 7 May 2018 5:41 PM
To: Joyce Foo
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018
Attachments: SHA3693E doa 14.2.18.mov

Hi Joyce,

We refer to the above matter.

Attached here with a copy of video footage from third party for your easy reference. We are of the view that both parties changed lane and resulted the accident.

Kindly let us have your comments/instruction after viewing the video footage.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Wednesday, 21 February 2018 9:04 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Our Ref. VC011200

Hi

Attached OI GIA report for your retention. Please request for video footage from third party.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 4 June 2018 10:46 AM
To: Hsiao Tong (LKKAUTO); claims-singapore@qbe.com
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018 [VC011200]
Attachments: SHA3693E doa 14.2.18.mov

Hi Hsiao Tong

We are agreeable to settle at 50/50. Please proceed.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 2 June, 2018 1:22 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Hi Joyce,

We refer to our email dated 07/05/2018.

Kindly let us have your instruction if we may propose 50/50 for this case.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 7 May 2018 5:41 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Hi Joyce,

We refer to the above matter.

Attached here with a copy of video footage from third party for your easy reference. We are of the view that both parties changed lane and resulted the accident.

Kindly let us have your comments/instruction after viewing the video footage.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Wednesday, 21 February 2018 9:04 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Our Ref. VC011200

Hi

Attached OI GIA report for your retention. Please request for video footage from third party.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo
Sent: Tuesday, 20 February, 2018 9:47 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Our Policy No. V0008804

Dear Shirley

We refer to the above.

Regret to note that our Insured has yet to report. We will send them a chaser.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, 20 February, 2018 9:23 AM

To: Joyce Foo <joyce.foo@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHA 3693E at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

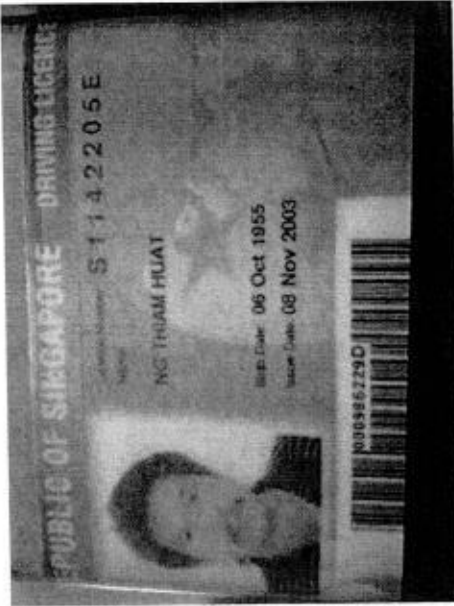
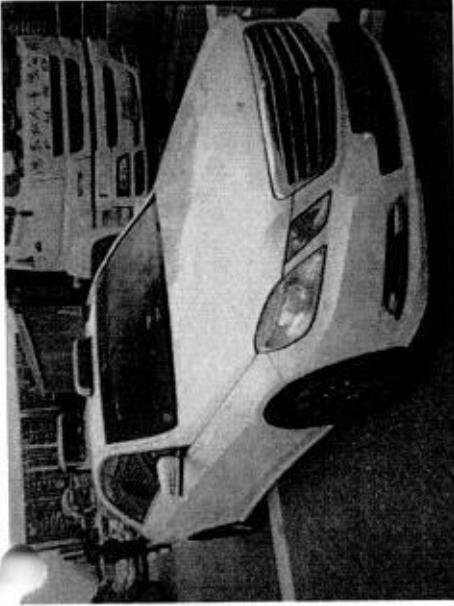
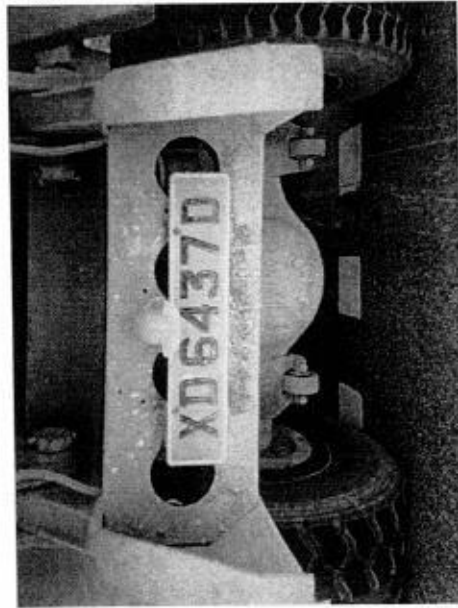
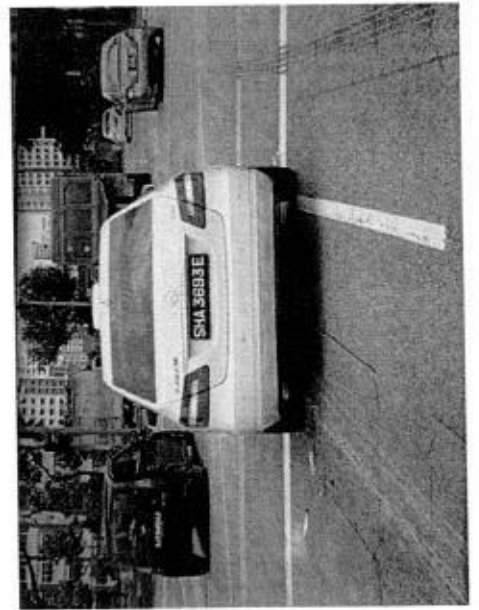
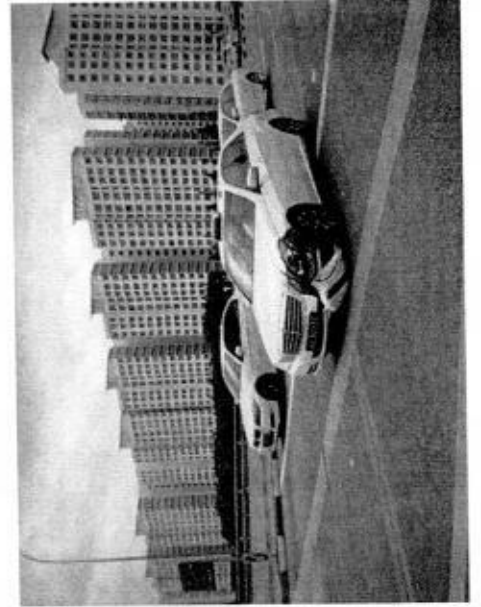
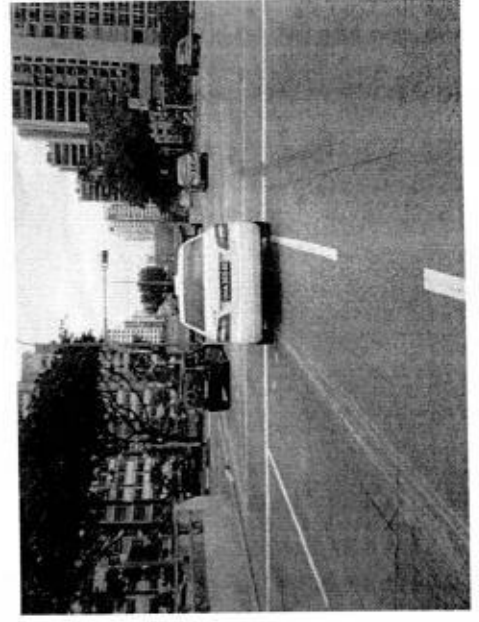
LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 19 July 2018 12:48 PM
To: 'Joyce Foo'; 'claims-singapore@qbe.com'
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018 [VC011200]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SHA 3693E.pdf

Your ref : **VC011200**

Our ref : CC3/QBE18003137/K1pa3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 6437D(OI) & SHA 3693E(TP) ON 14/02/2018

We refer to the above matter.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,513.51(all-in)**.

The summary is as follows: -

	Claimed Amount		Revised Amount
1. Cost of Repair (w/GST)	\$ 8,216.74		\$ 5,724.50
2. Loss of Rental (7days x \$164.59)	\$ 1,152.13		\$ 987.54 (6days x \$164.59)
3. Loss of Income (7days x \$80.00)	\$ 560.00		\$ 300.00 (6days x \$50.00)
			\$ 7,012.04
		@ 50%	\$ 3,506.02
3. LTA/GIA search fee	\$ 7.49		\$ 7.49
Total	\$ 9,936.36		<u>\$ 3,513.51</u>

**03days recommendation for repair + 1Inspection + 2PH(CNY) = 6days.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Thursday, 28 June 2018 5:04 PM

Hsiao Tong (LKKAUTO)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Thursday, 19 July 2018 1:32 PM
To: Hsiao Tong (LKKAUTO); claims-singapore@qbe.com
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018 [VC011200]

Our Ref: VC011200

Hi Hsiao Tong

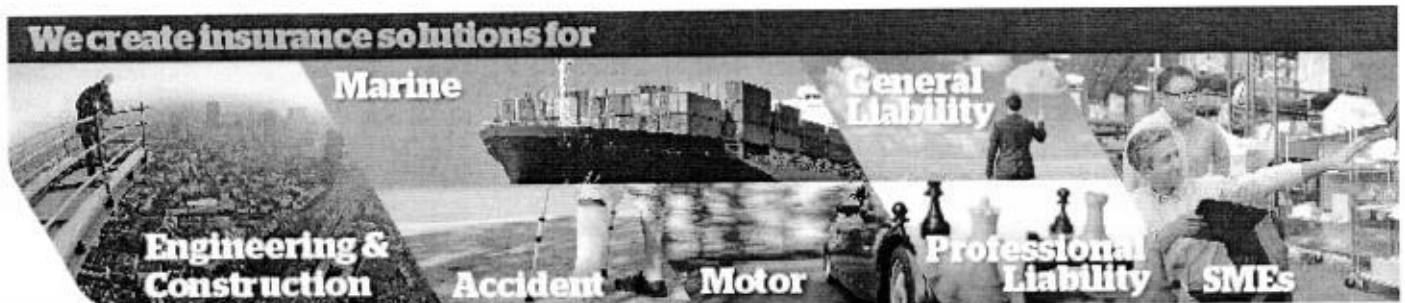
We refer to the above.

Please proceed to settle as advised.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 19 July, 2018 12:48 PM
To: Joyce Foo <joyce.foo@qbe.com>; claims-singapore@qbe.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018 [VC011200]

Your ref : **VC011200**
Our ref : CC3/QBE18003137/K1pa3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD 6437D(OI) & SHA 3693E(TP) ON 14/02/2018

We refer to the above matter.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,513.51(all-in).**

The summary is as follows: -

	Claimed Amount		Revised Amount
1. Cost of Repair (w/GST)	\$ 8,216.74		\$ 5,724.50
2. Loss of Rental (7days x \$164.59)	\$ 1,152.13		\$ 987.54 (6days x \$164.59)
3. Loss of Income (7days x \$80.00)	\$ 560.00		\$ 300.00 (6days x \$50.00)
			\$ 7,012.04
		@ 50%	\$ 3,506.02
3. LTA/GIA search fee	\$ 7.49		\$ 7.49
Total	\$ 9,936.36		<u>\$ 3,513.51</u>

**03days recommendation for repair + 1inspection + 2PH(CNY) = 6days.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 June 2018 5:04 PM

To: Joyce Foo <joyce.foo@qbe.com>; claims-singapore@qbe.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018 [VC011200]

Hi Joyce,

We are preparing report in order to seek mandate from your good office.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Thursday, 28 June 2018 4:50 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; claims-singapore@qbe.com

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018 [VC011200]

Hi

We refer to the above.

Please advise status of the claim.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Wednesday, 21 February, 2018 9:04 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Zaini (LKK Auto)' <Zaini@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Our Ref. VC011200

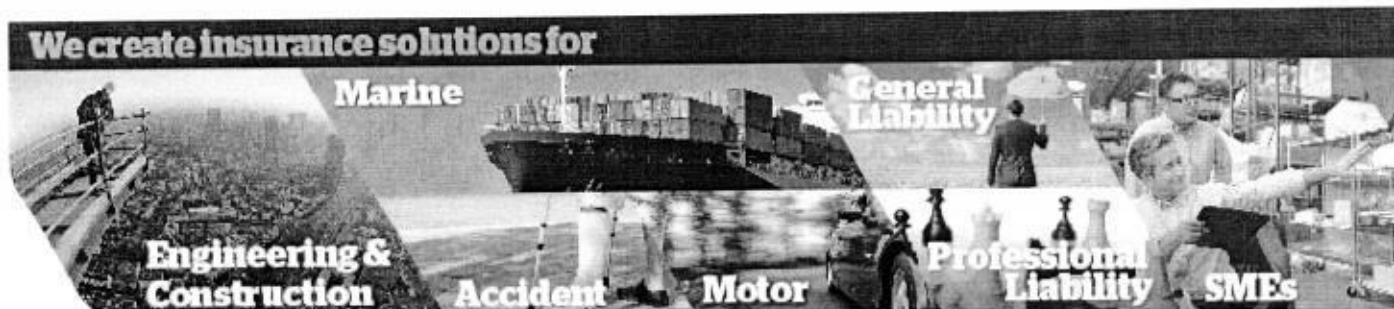
Hi

Attached OI GIA report for your retention. Please request for video footage from third party.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Tuesday, 20 February, 2018 9:47 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Our Policy No. V0008804

Dear Shirley

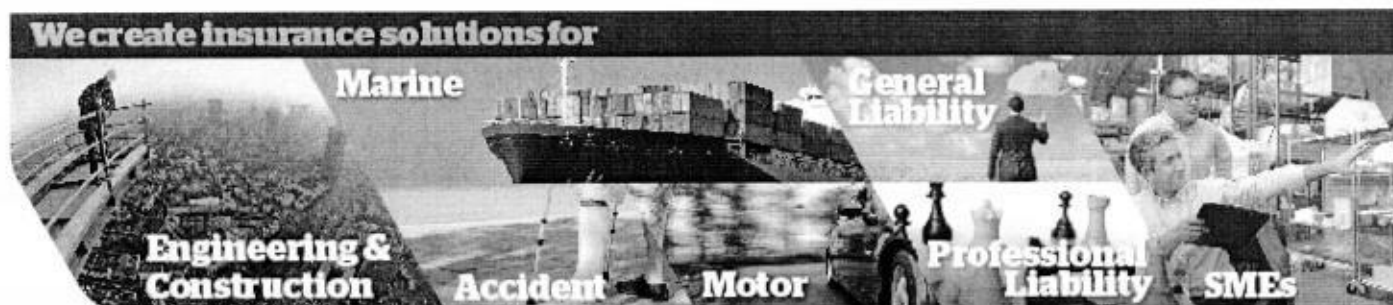
We refer to the above.

Regret to note that our Insured has yet to report. We will send them a chaser.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Tuesday, 20 February, 2018 9:23 AM

To: Joyce Foo <joyce.foo@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD6437D (OI : QBE - TBA) AND SHA3693E (TP : LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHA 3693E at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 July 2018 2:59 PM
To: 'William Tan Thoo Seng'
Subject: RE: Your Ref: CC3/QBE18003137/K1ps3 (XD 6437 D) vs SHA 3693 E D.O.A. 14/02/2018 - video attached QBE

Without Prejudice

Hi Mr William,

We refer to the above matter.

We propose settlement at a global sum of **\$3,500.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Friday, 8 June 2018 10:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: CC3/QBE18003137/K1ps3 (XD 6437 D) vs SHA 3693 E D.O.A. 14/02/2018 - video attached QBE

Without Prejudice.

Dear Hsiao Tong

At 50%, what is your offer amount ?

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Thursday, 19 July 2018 3:27 PM
To: Hsiao Tong (LKKAuto)
Cc: Aileen Tan Lee Noi; KKLau
Subject: Re: Your Ref: CC3/QBE18003137/K1ps3 (XD 6437 D) vs SHA 3693 E D.O.A. 14/02/2018 - video attached QBE

Dear Ms Hsiao Tong

Strictly on a without Prejudice and purely for the purpose of an amicable settlement, we accept your global offer at \$3,500.00.

Kindly forward your D.V. and payment to CDGE.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 19 July 2018 2:58 PM
To: William Tan Thoo Seng
Subject: RE: Your Ref: CC3/QBE18003137/K1ps3 (XD 6437 D) vs SHA 3693 E D.O.A. 14/02/2018 - video attached QBE

Without Prejudice

Hi Mr William,

We refer to the above matter.

We propose settlement at a global sum of \$3,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Friday, 8 June 2018 10:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your Ref: CC3/QBE18003137/K1ps3 (XD 6437 D) vs SHA 3693 E D.O.A. 14/02/2018 - video attached QBE

Without Prejudice.

Dear Hsiao Tong

At 50%, what is your offer amount ?

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>, "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>
Date: 07/06/2018 04:21 PM
Subject: RE: <Request for Video Footage> Your Ref: T 0218/ SHA3693E/ WT(st) *Our Ref: CC3/QBE18003137/K1ps3 [ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018] - video attached

Without Prejudice

Hi Mr William,

We refer to the above matter and our tele-conversation earlier, we propose settlement at 50/50 as both parties changed lane.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Thursday, 29 March 2018 2:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: <Request for Video Footage> Your Ref: T 0218/ SHA3693E/ WT(st) *Our Ref: CC3/QBE18003137/K1ps3
[ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018] - video attached

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S19, both vehicles lane changing.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 29/03/2018 11:08 AM
Subject: <Request for Video Footage> Your Ref: T 0218/ SHA3693E/ WT(st) *Our Ref: CC3/QBE18003137/K1ps3 [ACCIDENT INVOLVING XD 6437D(QBE) & SHA 3693E ON 14/02/2018]

video footage

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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