Shirley Hiew (LKK Auto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Wednesday, 21 February 2018 9:04 AM
To: Shirley Hiew (LKK Auto); Hsiao Tong (LKKAuto)

Cc: Zaini (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI: QBE - TBA) AND

SHA3693E (TP: LKK REF - CC3/QBE18003137/K1ps3) on 14/02/2018

Attachments: XD6437D.pdf

Our Ref. VC011200

Hi

Attached OI GIA report for your retention. Please request for video footage from third party.

Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com Visit us on the web at www.gbe.com.sg



From: Joyce Foo

Sent: Tuesday, 20 February, 2018 9:47 AM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD6437D (OI: QBE - TBA) AND SHA3693E (TP: LKK REF -

CC3/QBE18003137/K1ps3) on 14/02/2018

Our Policy No. V0008804

Dear Shirley

We refer to the above.

Regret to note that our Insured has yet to report. We will send them a chaser.

Joyce Foo Senior Assistant - Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184 Email: joyce.foo@qbe.com

Visit us on the web at www.gbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Tuesday, 20 February, 2018 9:23 AM

To: Joyce Foo <joyce.foo@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Zaini (LKK Auto)

<Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD6437D (OI: QBE - TBA) AND SHA3693E (TP: LKK REF -

CC3/QBE18003137/K1ps3) on 14/02/2018

WITHOUT PREJUDICE

Dear Joyce,

We refer to the above matter.

We have inspected TP vehicle SHA 3693E at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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