

ASS. REC. BY:

REF:

CS/MSG18003136/Svd362

Special Instruction:

Surveyor

Merimen

From (Person):

Irene Tan

of

M81G

Date/Time:

19/2/18 @ 8:58am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SG28495G

Insured:

YP1512C

at Workshop m/s

Kah Motor

Tel:

6514 5248 | 8288 6309

of

8 mandai Estate

Policy No:

MSD/VCC/18-000004

Claim No:

MSC/V/18-000247

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

08/02/2018

CA / REV / REP. / REV 24 HRS / up

H.O.D. Endorsement:

Date/Time:

19/2/18 @ 11:10am

Person Contacted:

Faiz / Jason

Vehicle IN (OUT)

Date/Time

Action/Instruction

(✓)

Estimate

SG28495G - X

YP1512C - CS3/SMC17024040 / R/b52

N/A: 15/12/2017

29/2/18

Send preli revised by merimen

15/3/18

Final fig \$ 2680.16 (Red 2560.92, 4912 confirmed by email)

210

# Survey Department Check List (Case Handler)

Reference No. : CS / MSG / 800 3136 / Svc3

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 15/3/18  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/2014




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18003136/Svd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 19-02-2018	
			Code : MSG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YP 1512C		Veh. Inspected	SGZ 8995G
Policy No.	MSD/VCC/18-000004		Coverage (\$)	0.00
Claim No.	MSC/V/18-000247		Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)		Assign Date	19/02/2018
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
<b>3. Conditions of Tyres</b>				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
	Accident Date	08/02/2018		Inspection Date
	Survey held at	KAH MOTOR.CO.SDN.BHD 8 MANDAI ESTATE SINGAPORE 729903		
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Feb 2018		19 Feb 2018 08:58 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	SG SAGAWA AMEROID PTE LTD, Co. Reg. No.: 199100423D		
Main Claimant:	NG SIN YEE, ID: S8079617Z		
Vehicle Reg. No.:	SGZ8995G	Date of Loss:	08/02/2018 13:00 - :59
Claim Type:	TP / MSC/V/18-000247	Policy/Cover Note No.:	MSD/VCC/18-000004 (Comprehensive) Coverage: 01/01/2018 - 31/12/2018
Vehicle Reg. No. (Insured):	YP1512C	Policy No. (Claimant):	
		Excess:	
Repairer:	Kah Motor Co Sdn Bhd (Mandal) 8 Mandai Estate, CBODY REPAIR AND PAINT CENTRE, 729905 Mandai - Tel: 90721767		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Imm.Advice due 20/02/2018]</b>		
Driver/Custodian (Insured):	RIDWAN BIN MOHAMED NORDIN ( / Male), NRIC: S9227491H		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Tan Jin Hao**

---

**From:** Woon Choo Kwok  
**Sent:** Thursday, 15 February, 2018 12:20 PM  
**To:** Irene Tan; Tan Jin Hao  
**Cc:** Christopher Chionh; Foo Ai Ngoh; Jason Sim  
**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO: SGZ8995G AGAINST YP1512C.  
Accident date on 8/2/2018  
**Attachments:** 1004\_001.pdf; GIA REPORT-SGZ8995G.pdf

Dear IT & TJH

FYA

Best Regards

**Kwok Woon Choo**  
Senior Administrative Officer, Claims Services  
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | [woonchoo\\_kwok@sg.msig-asia.com](mailto:woonchoo_kwok@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Agnes Lee  
**Sent:** Thursday, February 15, 2018 12:19 PM  
**To:** Woon Choo Kwok <[WoonChoo\\_Kwok@sg.msig-asia.com](mailto:WoonChoo_Kwok@sg.msig-asia.com)>  
**Subject:** FW: DIRECT SETTLEMENT OF VEHICLE NO: SGZ8995G AGAINST YP1512C. Accident date on 8/2/2018

**From:** Jason Heng [<mailto:jasonheng@honda.com.sg>]  
**Sent:** 15 February 2018 12:07  
**To:** Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO: SGZ8995G AGAINST YP1512C. Accident date on 8/2/2018

Dear Officer-in-charge,

Kindly refer to the attachments for third party direct settlement.

Vehicle is not in our workshop. Please advised a suitable date for a survey.

Meanwhile, kindly get back to me once liability has establish.

Thank you very much

Regards,  
Jason

---

---

Jason Heng

---

Kah Motor Body & Paint Centre

6A Mandai Estate

Singapore 729903

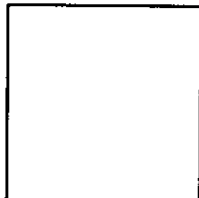
DID: 65145248

Mobile: 82886309

Email: [jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)

**KAHMOTOR**  
(A MEMBER OF ORIENTAL HOLDINGS BERHAD)

**HONDA**  
The Power of Dreams



**Confidential Note:** The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

---

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

<b>To:</b>	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	<b>From:</b>	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
<b>Attn:</b>	Irene Tan Gek Ing	<b>Date:</b>	27 Feb 2018

**Preliminary Advice**

<b>Insured Vehicle No</b>	YP1512C	<b>Accident Date</b>	08/02/2018
<b>TP Vehicle No</b>	SGZ8995G	<b>Assignment Date</b>	19/02/2018
<b>Make</b>	HONDA CIVIC	<b>Est. Duration of Repair</b>	4.00
<b>Date of Inspection</b>	26/02/2018		
<b>Inspection At</b>	KAH MOTOR CO SDN BHD (MANDAI) 8 MANDAI ESTATE, CBODY REPAIR AND PAINT CENTRE SINGAPORE 729905		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,220.66
Revised Amount	:S\$	2,680.40
Check Items (Estimated)	:S\$	619.06
Total	:S\$	3,299.46
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

☐ The vehicle is economical/not economical for repair.

☒ The above survey was conducted on a 'without prejudice' basis.



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GlA Records Management Centre established by the General Insurance Association of Singapore (GlA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	08/02/2018 20:53
Date Of Accident	08/02/2018 13:50
Exact Location Of Accident	CHANGI VILLAGE OPEN CP ALONG TELOK PAKU ROAD.
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGZ8995G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG SIN YEE
NRIC No	S8079617Z
Email Address	SEAN_LAWRH@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-91880356
Alternative Phone No	OFFICE-91880356

### Vehicle Particulars

Manufacturer	HONDA
Model	CIVIC 1.6 VTI CVT
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10763534
Cover Note Number	N.A.

### Driver

Name of Driver	LAW REN HUI
NRIC No	S8074632F
Date Of Birth	23/02/1980
Occupation	INDOOR
Date Of Driving Pass	04/07/2003
Driving Experience	14 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91880356
Fax Number	
Contact Number	
EEmail Address	SEAN_LAWRH@HOTMAIL.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

When I went back to my park car, I realised that my car had been hit at the front right fender . I also realised that there was a note saying that his vehicle had hit my car. I called him and he texted me his plate number . No injury involved.

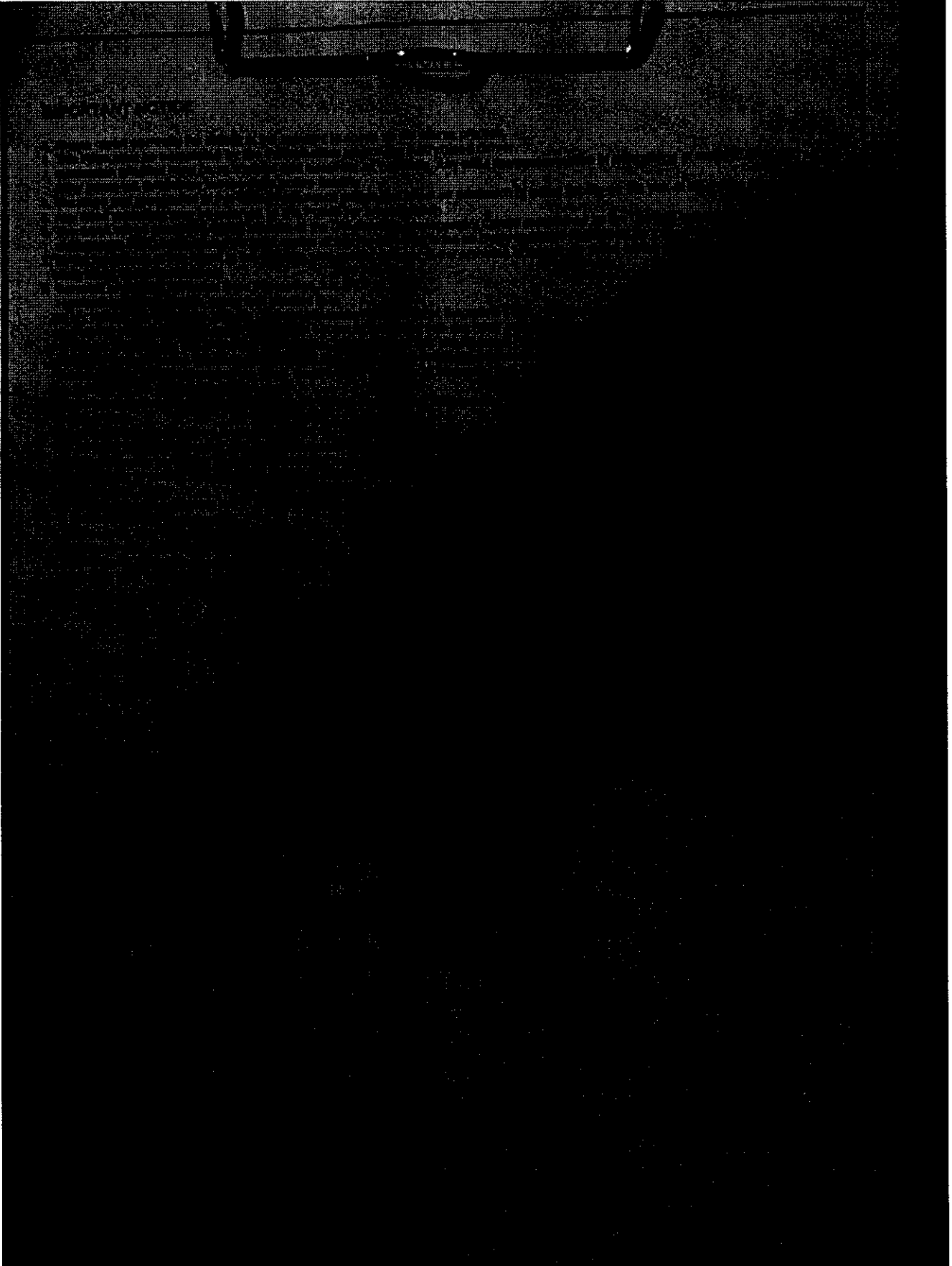
#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING FROM INSURED
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP1512C
Vehicle Make/Model/Colour	MITSUBISHI/ CANTER
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	RIDZWAN
NRIC/Passport Number	
Contact Number	91375136
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan



Sketch Plan #2

ACCIDENT STATEMENT (2000 characters)

When I went back to my park car, I realised that my car had been hit at the front right fender . I also realised that there was a note saying that his vehicle had hit my car. I called him and he texted me his plate number .

No injury involved.

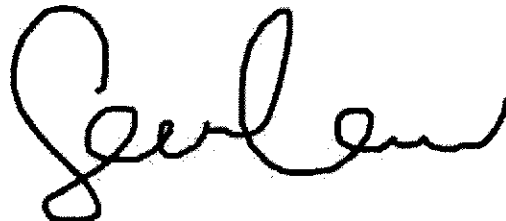
Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD AZALY BIN ABDULLAH

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

8 February 2018 at 7:45 PM

Date/Time:

8 February 2018 at 7:45 PM

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

**QUOTATION**

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

**Customer** : MSIG INSURANCE (SINGAPORE) PTE  
16 RAFFLES QUAY  
HONG LEONG BUILDING  
SINGAPORE 048581

**Registration No** : SGZ8995G

**Chassis No** : MRHFC5650HT000206

**Model** : CIVIC 1.6 VTI YM2017

**Owner's Name** : NG SIN YEE

**Ins Policy No.** : TP DIRECT SETTLEMENT

**Date of Accident** : 8/2/2018

**Document No.** : SQT18000706 **Page** 1

**Date** : 15. Feb 2018

**Customer No.** : WZM003

**Svc Advisor** : JASON HENG

**Engine No** : R16B22000321

**Date | Time** : 15. Feb 2018 9:23:59 AM

**Surveyor Name** :

**Survey Date** :

**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	THIRD PARTY CLAIMS (J/NO: ) OWNER: NG SIN YEE OWNER INSURER: AVIVA LTD ACC DATE: 8/2/18 SURVEYED BY: DATE: TP INSURER: MSIG INSURANCE (SINGAPORE) PTE LTD TP VEH: YP1512C						
71500-TEC-Q00ZZ	FACE ASSYRR.BUMPER ✓ CRK 434.92	1	617.20	25	✓ 462.90	32.40	495.30
71193-TEA-T01	SPACERR.FR.BUMPER SIDE ✓ NRK	1	10.40	25	✓ 7.80	0.55	8.35
71198-TEA-T01	SPACERL.FR.BUMPER SIDE X NRK NW	1	10.40	25	X 7.80	0.55	8.35
91505-TM8-003	CLIPBUMPER ✓ NRK	16	2.00	25	✓ 24.00	1.68	25.68
71103-TEA-T00	GARNISHR.FR.BUMPER SIDE ? CRK	1	17.50	25	✓ 13.12	0.92	14.04
71140-TEA-T00	BEAMR.FR.BUMPER UPPER ? ] NW	1	25.90	25	X 19.42	1.36	20.78
33100-TEC-Q01	HEADLIGHT ASSYR. ?	1	568.70	25	X 426.52	29.86	456.38
34300-TET-H01	LIGHT ASSYR.SIDE TURN ✓ SCR	1	32.20	25	✓ 24.15	1.69	25.84
71121-TEA-T01	BASE.FR.GRILLE CRASH ME ✓ CRK	1	71.60	25	✓ 53.70	3.76	57.46
90301-ST0-003	NUTPUSH 3MM ✓ NRK	2	1.90	25	✓ 2.85	0.20	3.05
60211-TBA-A00ZZ	PANELR.FENDER R	1	241.60	25	181.20	12.68	193.88
74101-TEA-T00	FENDERR.FR.INNER ✓ IN	1	49.60	25	✓ 37.20	2.60	39.80
Sum Item					1260.66	88.25	1,348.91
BOSUN	SUNDRIES	1	100.00 40 ✓		100.00	7.00	107.00
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	160.00 120 ?		160.00	11.20	171.20
BKFE12R	REMOVE & RENEW FR R FENDER.	1	2500.00 R 1120 ✓		2500.00	175.00	2675.00
BP02R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (2P)	1	1200.00 900 ✓		1200.00	84.00	1284.00
Sum Labor					3960.00	277.20	4,237.20

Survey By



**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

## QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

**Customer** : MSIG INSURANCE (SINGAPORE) PTE  
16 RAFFLES QUAY  
HONG LEONG BUILDING  
SINGAPORE 048581  
**Registration No** : SGZ8995G  
**Chassis No** : MRHFC5650HT000206  
**Model** : CIVIC 1.6 VTI YM2017  
**Owner's Name** : NG SIN YEE  
**Ins Policy No.** : TP DIRECT SETTLEMENT  
**Date of Accident** : 8/2/2018

**Document No.** : SQT18000706 **Page** 2  
**Date** : 15. Feb 2018  
**Customer No.** : WZM003  
**Svc Advisor** : JASON HENG  
**Engine No** : R16B22000321  
**Date | Time** : 15. Feb 2018 9:23:59 AM  
**Surveyor Name** :  
**Survey Date** :  
**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
Date & Time					Total Amount	5,220.66	365.45 5,586.11
Excess					Total (Inclusive of GST)		5,586.11
Status							5043.08
Signature							

4 days.

Sebastian  
26/2/18.

- Part by part repair.
- Question Mark Item Photo
- Photo Before & After Paint.

90036121

sebastianyeang@lkkauto.com

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

28/2/18

Printed on 15/2/2018 11:50:11 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 15 March 2018 10:22 AM  
**To:** Jason Heng; SUR  
**Subject:** RE: Finalization For SGZ8995G - DOA 8/2/17

Dear Jason,

Confirmed finalize amount \$2680.16 before GST

No of days: 4 days

**Final invoice and all supporting documents sent to MSIG**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jason Heng [mailto:jasonheng@honda.com.sg]  
**Sent:** Wednesday, 14 March 2018 11:27 AM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** FW: Finalization For SGZ8995G - DOA 8/2/17

Dear Veron,

As requested. FYI

Regards,  
Jason

Mandai Body & Paint Centre  
Kah Motor Sdn Bhd  
Mobile: 82886309

**From:** Jason Heng  
**Sent:** Saturday, 10 March, 2018 12:08 PM  
**To:** 'sebastianyeang@lkkauto.com' <sebastianyeang@lkkauto.com>  
**Subject:** Finalization For SGZ8995G - DOA 8/2/17

Dear Sebastian,

We enclosed the total final repair costs for,

<b>Vehicle No.</b>	<b>SGZ8995G</b>
<b>Final Repair Costs (exclude GST)</b>	<b>\$2,680.16</b>
<b>Repair Period* (Days)</b>	<b>4 days</b>

**\*Note: Repair period does include Sunday and Public Holiday.**

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

In addition, I have attached photos of before paint, '?' items and supplementary parts (if any) for your records.

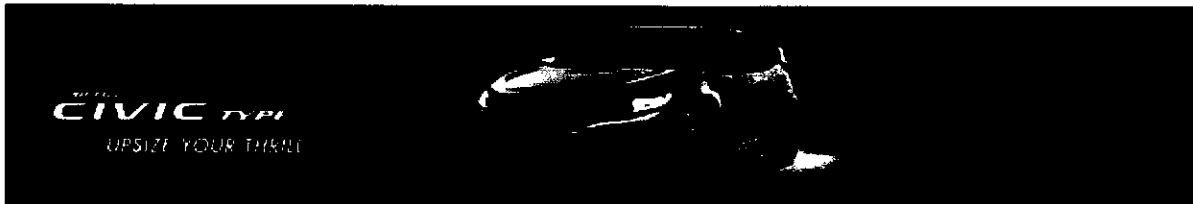
Regards,  
Jason

---

Jason Heng  
Kah Motor Body & Paint Centre  
6A Mandai Estate  
Singapore 729903  
DID: 65145248  
Mobile: 82886309  
Email: [jasonheng@honda.com.sg](mailto:jasonheng@honda.com.sg)

**KAHMOTOR**  
(A MEMBER OF ORIENTAL HOLDINGS BERHAD)

**HONDA**  
The Power of Dreams



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.





# SERVICE PRE-INVOICE

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer:** WZM003 / MSIG INSURANCE  
**Chassis No:** MRHFC5650HT000206  
**License No:** SGZ8995G  
**Mileage:** 21248  
**Engine No:** R16B22000321

**Document No:** SVO18011067  
**Printed By:** JASONHENG  
**Order Date:** 26. February 2018  
**Order Time:** 1:41:52 PM  
**Service Advisor:** JASON HENG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Amount incld GST
	THIRD PARTY CLAIMS (J/NO: 10354) OWNER: NG SIN YEE OWNER INSURER: AVIVA LTD ACC DATE: 8/2/18 SURVEYED BY: SEBASTIAN DATE: 26/2/18 TP INSURER: MSIG INSURANCE (SINGAPORE) PTE LTD TP VEH: YP1512C ADDITIONAL PART						
71101-TEA-T00ZZ	FACEFR.BUMPER	1	579.90 ✓	25	434.92	30.44	465.36
71193-TEA-T01	SPACERR.FR.BUMPER SIDE	1	10.40 ✓	25	7.80	0.55	8.35
91505-TM8-003	CLIPBUMPER	16	2.00 ✓	25	24.00	1.68	25.68
71103-TEA-T00	GARNISHR.FR.BUMPER SIDE	1	17.50? ✓	25	13.12	0.92	14.04
34300-TET-H01	LIGHT ASSYR.SIDE TURN	1	32.20 ✓	25	24.15	1.69	25.84
71121-TEA-T01	BASE,FR.GRILLE CHROME	1	71.60 ✓	25	53.70	3.76	57.46
90301-ST0-003	NUTPUSH 3MM	2	1.90 ✓	25	2.85	0.20	3.05
74101-TEA-T00	FENDERR.FR INNER	1	49.60 ✓	25	37.20	2.60	39.80
90682-SEA-003	CLIP ABUMPER ✓ NCC	2	2.30 \$	25	3.45	0.24	3.69 (A)
91501-TR0-003	CLIPINNER FENDER ✓ NCC	11	2.30 \$	25	18.97	1.33	20.30 (A)
	<b>SUM PARTS:</b>				<b>620.16</b>	<b>43.41</b>	<b>663.57</b>
BOSUN	0701	1	40.00 ✓		40.00	2.80	42.80
	SUNDRIES						
BKFE12R	1729	1	1,120.00 ✓		1,120.00	78.40	1,198.40
	REMOVE & RENEW FR R FENDER.						
BP02R	1718	1	900.00 ✓		900.00	63.00	963.00
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(2P)						
	<b>SUM LABOUR:</b>				<b>2,060.00</b>	<b>144.20</b>	<b>2,204.20</b>
	<b>TOTAL SGD</b>				<b>2,680.16</b>	<b>187.61</b>	<b>2,867.77</b>
	<b>Total Payable (SGD)</b>						<b>2,867.77</b>

GST Amount is calculated from individual line(s)



# SERVICE PRE-INVOICE

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer:** S8079617Z / NG SIN YEE  
**Chassis No:** MRHFC5650HT000206  
**License No:** SQZ8995G  
**Mileage:** 21248  
**Engine No:** R16B22000321

**Document No:** SVO18011067  
**Printed By:** JASONHENG  
**Order Date:** 26. February 2018  
**Order Time:** 1:41:52 PM  
**Service Advisor:** JASON HENG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Amount incld GST
SUPPLEMENTARY PARTS							
90682-SEA-003	CLIP ABUMPER <i>rec</i>	2	2.30	25	3.45	0.24	3.69
91501-TR0-003	CLIPINNER FENDER <i>rec</i>	11	2.30	25	18.97	1.33	20.30
SUM PARTS:					22.42	1.57	23.99
TOTAL SGD					22.42	1.57	23.99

Total Payable (SGD)

23.99

GST Amount is calculated from individual line(s)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Feb 2018		19 Feb 2018 08:58 <a href="#">Edit Adj Rpt</a>	<b>S\$2,680.16</b> <a href="#">Edit Estimates</a>	<b>S\$2,680.16</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	SG SAGAWA AMEROID PTE LTD, Co. Reg. No.: 199100423D			
Main Claimant:	NG SIN YEE, ID: S8079617Z			
Vehicle Reg. No.:	SGZ8995G	Date of Loss:	08/02/2018 13:00 - :59	
Claim Type:	TP / MSC/V/18-000247	Policy/Cover Note No.:	MSD/VCC/18-000004 (Comprehensive) Coverage: 01/01/2018 - 31/12/2018	
Vehicle Reg. No. (Insured):	YP1512C	Policy No. (Claimant):		
		Excess:		
Repairer:	Kah Motor Co Sdn Bhd (Mandai) 8 Mandai Estate, CBODY REPAIR AND PAINT CENTRE, 729905 Mandai - Tel: 90721767			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 21/03/2018]			
Driver/Custodian (Insured):	RIDWAN BIN MOHAMED NORDIN ( / Male), NRIC: S9227491H			

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
There are no mail for this case.		

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

## Claim Documents

**\*SGZ8995G (MSC/V/18-000247)**  
**[YP1512C]**  
**TP**  
**NG SIN YEE**  
**Feb 8 2018 1:00PM**  
**[SG SAGAWA AMERIOD PTE LTD]**  
**Kah Motor Co Sdn Bhd**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	19/02/18 08:58	<b>Accident Statement</b> From: SC - Reg. No: YP1512C, Claimant: SG SAGAWA AMERIOD P/L	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/02/18 17:21	<b>Adjuster Immediate Advice</b>	1	Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
2	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
3	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
4	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
5	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
6	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
7	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
8	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
9	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
10	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
11	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
12	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
13	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
14	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
15	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
16	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
17	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
18	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
19	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
20	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
21	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
22	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
23	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
24	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
25	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
26	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
27	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
28	27/02/18 17:07	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
29	14/03/18 12:02	<b>Reinspection Photo</b>	1	Load JPG	<input checked="" type="checkbox"/>
30	14/03/18 12:02	<b>Reinspection Photo</b>	1	Load JPG	

					<input checked="" type="checkbox"/>
31	14/03/18 12:03	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
32	14/03/18 12:03	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
33	14/03/18 12:03	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
		<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b>			
1	19/02/18 08:58	<b>SGZ8995G E-FILE Report</b> From: SC - Reg. No: YP1512C, Claimant: SG SAGAWA AMEROID P/L	1	Load PDF	
2	19/02/18 08:59	<b>Email from TP for survey</b>	1	Load PDF	
3	19/02/18 08:59	<b>TP estimate</b>	1	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18003136/SVD3E2

Date: 19/03/2018

## REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VCC/18-000004		
Claimant Vehicle No :	SGZ8995G	Insured Vehicle No :	YP1512C		
Date of Loss:	08/02/2018	Nature of Claim:	TP	Claim No:	MSC/V/18-000247

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SGZ8995G	Engine No:	R16B22000321
Make & Model:	HONDA CIVIC, 1.6 VTI (A)	Chassis No:	MRHFC5650HT000206
Reg. Date:	27/06/2017 (Man. Year: 2017)	Odometer:	21248 km
Colour:	Silver		
Engine Capacity:	1597 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	215/55 R16	Rear Tyre Size:	215/55 R16
Front Left Side:	Hankook 7 mm	Rear Left Side:	Hankook 7 mm
Front Right Side:	Hankook 7 mm	Rear Right Side:	Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,383.08	660.16	722.92	52.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,860.00	2,020.00	1,840.00	47.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,243.08</b>	<b>2,680.16</b>	<b>2,562.92</b>	<b>48.88</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>367.02</b>	<b>187.61</b>	<b>179.41</b>	<b>48.88</b>
<b>Nett Amount (S\$)</b>	<b>5,610.10</b>	<b>2,867.77</b>	<b>2,742.33</b>	<b>48.88</b>

## INSPECTION

Date of Assignment:	19/02/2018		
Date Inspected:	26/02/2018	Inspected At:	Kah Motor Co Sdn Bhd (Mandai) 8 Mandai Estate, CBODY REPAIR AND PAINT CENTRE Singapore 729905
Estimated Period of Repair:	4.0 days		

**Adjuster:** Sebastian Yeang Wai Keen

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG      **Version:** 1.0 (Last Synchronised: 19 Mar 2018)  
**Parts:** 143      **HONDA CIVIC 1.6 VTI (A) (Catalogue:Merimen Singapore 1.0)**  
**Labour:** Repairer's      (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SGZ8995G)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FACE ASSYRR.BUMPER	Cracked	462.90 FS	*434.92 FS
2	1		*SPACERR.FR.BUMPER SIDE	Necessary	7.80 FS	*7.80 FS
3	1		*SPACERL.FR.BUMPER SIDE	Not Necessary	7.80 FS	*- FS
4	16		*CLIPBUMPER	Necessary	24.00 FS	*24.00 FS
5	1		*GARNISHR.FR.BUMPER SIDE	Cracked	13.12 FS	*13.12 FS
6	1		*BEAMR.FR.BUMPER UPPER	Not Necessary	19.42 FS	*- FS
7	1		*HEADLIGHT ASSYR	Not Necessary	426.52 FS	*- FS
8	1		*LIGHT ASSYR.SIDE TURN	Scratched	24.15 FS	*24.15 FS
9	1		*BASE,FR.GRILLE	Cut	53.70 FS	*53.70 FS
10	1		*NUTPUSH 3MM (2 PCS)	Necessary	2.85 FS	*2.85 FS
11	1		*PANELR.FENDER	Repair	181.20 FS	*- FS
12	1		*FENDERR.FR.INNER	Torn	37.20 FS	*37.20 FS
13	1		*SUNDRIES	Necessary	100.00 FS	*40.00 FS
14	1		*CLIP ABUMPER (2 PCS)	Necessary	3.45 FS	*3.45 FS
15	1		*CLIPINNER FENDER (11 PCS)	Necessary	18.97 FS	*18.97 FS
Total Parts (\$\$)					1,383.08	660.16

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	INSPECT FR LIGHTING MECHANISMS & FOCUS	New	160.00	0.00
2	REMOVE & RENEW FR R FENDER	New	2,500.00	1,120.00
3	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (2 P)	New	1,200.00	900.00
Gross Labour Cost (S\$)			<b>3,860.00</b>	<b>2,020.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >