

ASS. REC. BY: _____ REF: CS/MSG18003134/ d3 Special Instruction: _____

Surveyor: Menmen ASSIGNMENT (Office)

From (Person): Catherine Thia of MSIG Date/Time: 19/2/18 @ 8:58am

Estimated Cost: _____ Bill to: _____

OD (TP) WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SIH 91024 Insured: SLV 9326T

at Workshop n/s: ACE Auto Lotion Tel: 68336282

of 13 Kaki Bkt Rd 4 #03-29/30

Policy No: MSD/VPCP/18-00025F Claim No: MSC/V/18-000235

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 03/02/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'up' H.O.D. Endorsement: _____

Date/Time: 19/2/18 @ 3:14am Person Contacted: Grant Cheng Vehicle IN/OUT

Date/Time	Action/Instruction
	(+) Estimate called 3 times no answer. wksp might closed for cnly
	SIH 91024-X
	SLV 9326T-X
19/2/18-	called 3 times no answer
20/2/18-	vehicle send in to wksp.
23/2/18-	vehicle start to repair

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Feb 2018		19 Feb 2018 08:58 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N		
Main Claimant:	E-LUFAR AUTO, Co. Reg. No.: 53311078E		
Vehicle Reg. No.:	SJH9102U	Date of Loss:	03/02/2018 20:00 - :59
Claim Type:	TP / MSC/V/18-000235	Policy/Cover Note No.:	MSD/VPCP/18-000257 (Comprehensive) Coverage: 23/01/2018 - 22/01/2019
Vehicle Reg. No. (Insured):	SLV9326T	Policy No. (Claimant):	
		Excess:	
Repairer:	- Not Applicable - (-)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 20/02/2018]		
Driver/Custodian (Insured):	YOSHIHIRO TOBITA (), NRIC: S7086032F, Tel: +6583852216		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

**JusEquity Law Corporation****ADVOCATES & SOLICITORS • COMMISSIONER FOR OATHS**

171 Chin Swee Road #02-06, CES Centre, Singapore 169877
Telephone (65) 6536 9339, (65) 6253 1812, (65) 6397 2008, (65) 6533 2327
Fax : (65) 6253 0120 (Conveyancing), (65) 6536 5366 (Litigation)
Email : juseq@singnet.com.sg website : www.juseq.com.sg

Our Ref: JEQ / SJH9102U / ACE (zi)

Your Ref: SLV9326T



9 February 2018

HITACHI CAPITAL ASIA PACIFIC PTE LTD
111 Somerset Road #11-05
Singapore 238164

By Post Only

MSIG INSURANCE SINGAPORE PTE LTD
Singapore

By Fax: 6225 7402 Only

Dear Sir

ACCIDENT INVOLVING SJH9102U & SLV9326T ON 04.02.2018

We act for the owner of vehicle no. SJH9102U.

We hereby notify you of a road traffic accident on **4 February 2018** at about 2030 hrs, at Changi Airport Terminal 1 involving our client's vehicle and vehicle registration no. **SLV9326T** driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without future reference to you.

Yours faithfully

Encl.

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HITACHI
Inspire the Next

Your Ref: JEQ/SJH9102U/ACE (21)
Our Ref: SLV9326T

13 February 2018

JusEquity Law Corporation
Advocates & Solicitors,

Attn: Officer -in-Charge

Dear Sir,

**RE: ACCIDENT INVOLVING SJH9102U & SLV9326T
ON 4/02/2018**

We refer to the above and your letter dated 9 February 2018.

Please liaise directly with our Insurance Company:
MSIG Insurance (Singapore) Pte Ltd
Attn: Motor Claim Dept

Thank you.

Yours sincerely,
HITACHI CAPITAL ASIA PACIFIC PTE LTD



Cc: MSIG Insurance (Singapore) Pte Ltd
Attn: Motor Claim Dept - Attached for your n.a. pls.

Nivitha (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 19 February 2018 8:58 AM
To: assignments
Subject: FW: PRE-REPAIR SURVEY SLV9326T(OI) / SJH9102U ON 04/02/2018
Attachments: 13022018153647.pdf

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rashitha Binte Shahuthuman [mailto:rashitha_shahuthuman@sg.msig-asia.com]
Sent: Monday, 19 February 2018 8:57 AM
To: 'Sim Teo Koon' <tk_sim@juseq.com.sg>; SUR <sur@lkkauto.com>
Cc: 'Ace Autolution' <admin@aceauto.com.sg>; Catherine Thia <catherine_thia@sg.msig-asia.com>
Subject: RE: PRE-REPAIR SURVEY SLV9326T(OI) / SJH9102U ON 04/02/2018

OUR REF – MSC/V/18-000235

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your list of surveyors .

We regret to inform you that we are unable to accept your list of nominated Single Join Experts(SJE). We will proceed to appoint a surveyor from M/s LKK Auto Consultants Pte Ltd for your client's claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Dear LKK,

We will grant rights to you in merimen. Fyna.





Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com

**MSIG**

2016 Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on    

A member of **MS&AD** INSURANCE GROUP

From: Sim Teo Koon [mailto:tk_sim@juseq.com.sg]

Sent: Tuesday, 13 February, 2018 3:52 PM

To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>; Catherine Thia <catherine_thia@sg.msig-asia.com>

Cc: 'Ace Autolution' <admin@aceauto.com.sg>

Subject: RE: PRE-REPAIR SURVEY SLV9326T(OI) / SJH9102U ON 04/02/2018

Dear Sir,

We refer to your email.

We are instructed that our client is not agreeable to the surveyors proposed by you.

Please be informed that our client do not have 10 surveyors, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) SK Auto Consultants,
- 2) PAR Automotive Consultancy,
- 3) LCW APPRAISER PTE LTD
- 4) Sincere Appraisal Services,
- 5) Pal's Appraisal Pte Ltd,
- 6) Mc-Coy Appraiser Pte Ltd,

If the above is not agreeable by you, please be informed that our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

ACE AUTOLUTION PTE LTD
13 Kaki Bukit Road 4
#03-29/30, Bartley Biz Centre
Singapore 417807
TEL: 6844 1184

*** Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

Regards,

Sim Teo Koon
JusEquity Law Corporation
171 Chin Swee Road #02-06, CES Centre
Singapore 169877
Tel: 6506 6488 / 6536 9339
Fax: 6536 5368

E-mail: tk_sim@juseq.com.sg

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From: Rashitha Binte Shahuthuman [mailto:rashitha_shahuthuman@sg.msig-asia.com]
Sent: Tuesday, February 13, 2018 3:40 PM
To: 'Juseq@singnet.com.sg' <juseq@singnet.com.sg>
Cc: Catherine Thia <catherine_thia@sg.msig-asia.com>; Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Subject: PRE-REPAIR SURVEY SLV9326T(OI) / SJH9102U ON 04/02/2018

OUR REF - MSC/V/18-000235

WITHOUT PREJUDICE

Dear Sirs

We refer to your email.

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han
- 8) Gary Soon
- 9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com