

22/03/2002

ASS. REC. BY:

REF: CS/MSG18003124/Tivd3et

Special Instruction:

Surveyor:

Taufik

ASSIGNMENT (Office)

From (Person):

Eliza Ho

of

MSIG

Date/Time: 15/2/18 @ 9:32am

Estimated Cost:

Bill to:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKN 9199Y

Insured:

at Workshop m/s

Volkswagen

Tel:

9236 1588

of

17 tuas Ave 9

Policy No:

A80428269AMW

Claim No:

Sum Insured:

Excess:

\$750.00

Make of Veh:

(Client's Record)

D.O.A. 13/02/2018

19/2/18 @ After 2pm

CA / ☒ REV /

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:18am @ 15/2/18

Person Contacted:

Germaine

Vehicle ☒ IN / ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SKN 9199Y - X
21/2/18	Sent preli thm Merimen ; seek mandate
26/2/18	Rece appraised part by part not exceeding \$31,500 from Ming Shao
26/2/18	Informed Germaine CIA on part by part not exceeding \$31,500 ex \$750 by email

Toufex

MS1G

19/12/18

SKN9199Y

2014 April

00 TR WS TR RES 00 RES ENA WY WY

To Insured Vehicle No SKN9199Y

at Insured's Volkswagen

at 17 Lucas Ave 9

Insured

Policy No

Damage

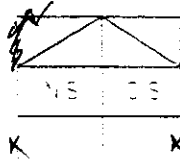
Sum Insured Excess \$750.00

Damage Record

Make of Car Germaine After 2pm

Policy Condition

Remarks: The vehicle had commenced its repair at the time of inspection.



Basic Market Value \$110K

DAC Accident Report Consistent? Yes or No

DAC PP Report Consistent? Yes or No

Est Repairs 17 days Res Yes or No

Lim Sum \$ Res Yes or No

01 PREP 24 HRS

Date Person Contacted Vehicle X OUT

Date Person Contacted

Date Time Action Instruction

Toufex

30/4/18 Final fig \$31,493.19 confirmed by email
(Red 54,436.25, 639)

RECEIVED 03 APR 2018

RECEIVED 03 MAY 2018

One Time Fee Res 01

☐

Prep Report

☐

Final Report

One Time Fee Res 01

30/4- typist

Add Fee

☐

Site Visit

Site Visit

Site Visit

Site Visit

Report Amount

merimen

Lim Sum

P/p \$31,493.19

Days Of Repair 17

Res Line No of Trip 1

Line Fee

150

Transport

Transport

Transport

Transport

Transport

Transport

Transport

Transport

Transport

Transport

Transport

Transport

10

460

Survey Department Check List (Case Handler)

Reference No.: CS/MSG/8003124/Tive3
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 30/4/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD			Ref : CS/MSG18003124/T1vd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581			Date : 19-02-2018	
			Code : MSG	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		SKN 9199Y
Policy No. A80428269AVW		Coverage (\$)		0.00
Claim No.		Excess (\$)		750.00
Assign From MERIMEN (ELIZA HO)		Assign Date		19/02/2018
2. Vehicle Particulars & Condition				
Make & Model		c.c		0
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
Accident Date 13/02/2018		Inspection Date 19/02/2018		
Survey held at		VOLKSWAGEN GROUP SINGAPORE PTE LTD NO 17 TUAS AVE 9 SINGAPORE 639197		
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Feb 2018		15 Feb 2018 09:32 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TANG BEE YIAN, ID: S1481405A, Tel: +6598432161, Email: NOEMAIL		
Vehicle Reg. No.:	SKN9199Y	Date of Loss:	13/02/2018 12:00 - :59
Claim Type:	OD	Policy/Cover Note No.:	A80428269AVW (Comprehensive) Coverage: 17/04/2017 - 16/04/2018
		Excess:	S\$750.00
Repairer:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 16/02/2018]		
Driver/Custodian:	TANG BEE YIAN (56 / Female), NRIC: S1481405A, Tel: +6598432161		
Adj Asg. Remarks:	REVERT - CAR IN 19/02 AFTER 2PM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

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This mail is associated with :

***SKN9199Y (549803)**

OD

Feb 13 2018 12:00PM

[TANG BEE YIAN]

Volkswagen Centre Singapore - Tuas

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 30/04/2018 09:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$31493.19) - SKN9199Y - Claim Handler: Eliza Ho Teng Boon

Approved:31493.19:To authorize part by part repair not exceeding \$31,500.00.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 25 Apr 2018

Preliminary Advice

Vehicle No	: SKN9199Y	Accident Date	: 13/02/2018
Make	: VOLKSWAGEN GOLF GTI	Policy No.	: A80428269AVW
Assignment Date	: 15/02/2018	Excess	: S\$750.00
Date of Inspection	: 19/02/2018	Est. Duration of Repair	: 17.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion, o/s rear portion and undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	85,929.44	(incl.supplementary \$5108.37)
Revised Amount	:S\$	31,493.19	(incl.supplementary \$5108.37)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	31,493.19	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	78,040.00
Salvage Value	:S\$	
Margin for Repair	:S\$	31,960.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 February 2018 4:11 PM
To: 'Ong, Germaine (VWG Singapore)'; Taufikh (LKKAUTO); SUR
Subject: RE: SKN9199Y - SUPPLEMENTARY

Dear Germaine,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SKN 9199Y on part by part not exceeding \$31,500/- (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: Friday, 23 February 2018 9:50 AM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: SKN9199Y - SUPPLEMENTARY

Dear Taufikh

Please see attached suppl.

For your kind approval

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

View Received Message

This mail is associated with :

***SKN9199Y (549803)**

OD

Feb 13 2018 12:00PM

[TANG BEE YIAN]

Volkswagen Centre Singapore - Tuas

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 26/02/2018 09:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$31500.00) - SKN9199Y - Claim Handler: Eliza Ho Teng Boon

Approved:31500.00:To authorize part by part repair not exceeding \$31,500.00.

DOCUMENTS SUMMARY

There are no documents.

From: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 14 February, 2018 6:01 PM
To: Eliza Ho; Claims
Cc: Tang, Shu Shi (VWG Singapore)
Subject: OD CLAIM SKN9199Y DOA: 13/02/2018
Attachments: MyDocument_2018_02_14_05_57_38.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Eliza

Please see attached GIA report and estimate

Please arrange survey on 19/02/2018 after 2pm as we only start work after 1100

17 tuas ave 9

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

 Arteon email signature

From: germaine.ong@vw.com.sg [mailto:germaine.ong@vw.com.sg]
Sent: Wednesday, 14 February, 2018 5:59 PM
To: Ong, Germaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Eliza Ho Teng Boon

Date: 20 Feb 2018

Preliminary Advice

Vehicle No	: SKN9199Y	Accident Date	: 13/02/2018
Make	: VOLKSWAGEN GOLF GTI	Policy No.	: A80428269AVW
Assignment Date	: 15/02/2018	Excess	: S\$750.00
Date of Inspection	: 19/02/2018	Est. Duration of Repair	: 14.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s, and o/s rear portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	80,821.07
Revised Amount	:S\$	38,837.43
Check Items (Estimated)	:S\$	33,607.77
Total	:S\$	72,445.20

Lump Sum Repair	:S\$
-----------------	------

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	110,000.00
COE / PARF Rebate	:S\$	78,040.00
Salvage Value	:S\$	
Margin for Repair	:S\$	31,960.00

Remarks

(X) Kindly advice on offer repair cost to repairer. Please note the margin repair cost is \$31,960.00

() The above survey was conducted on a 'without prejudice' basis.



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1405A

Vehicle Details

Vehicle No.: SKN9199Y
Vehicle to be Exported: Yes
Intended De-registration Date: 19 Feb 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: GOLF GTI 2.0 TSI 5G19TY
Primary Colour: Grey
Manufacturing Year: 2014
Engine No.: CHH035087
Chassis No.: WVVZZZAUZEW292930
Maximum Power Output: 162.0 kW (217 bhp)
Open Market Value: \$34,034.00
Original Registration Date: 17 Apr 2014
First Registration Date: 17 Apr 2014
Transfer Count: 0
Actual ARF Paid: \$34,648.00

Intended PARF Rebate Details

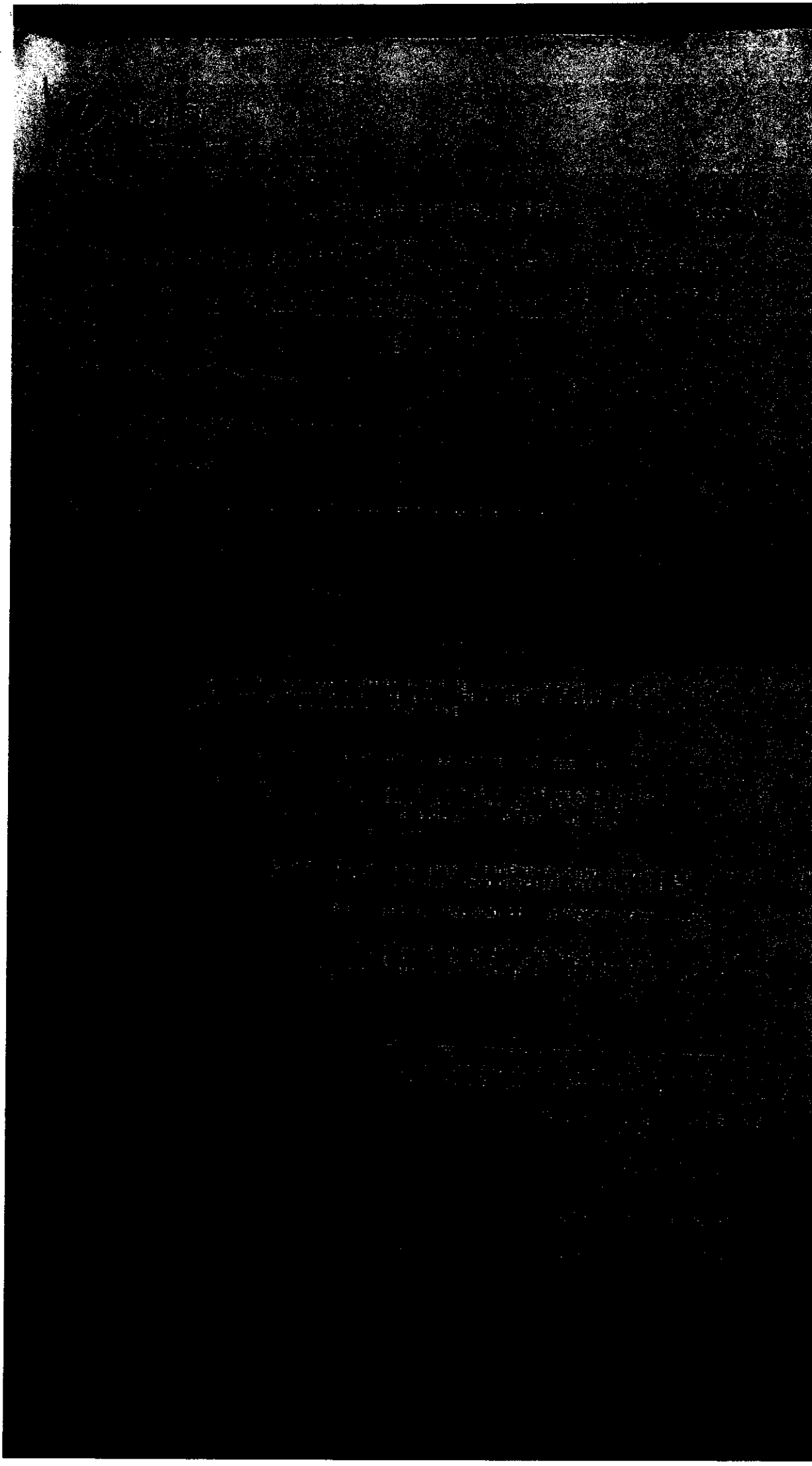
PARF Eligibility: Yes
PARF Eligibility Expiry Date: 16 Apr 2024
PARF Rebate Amount: \$25,986.00

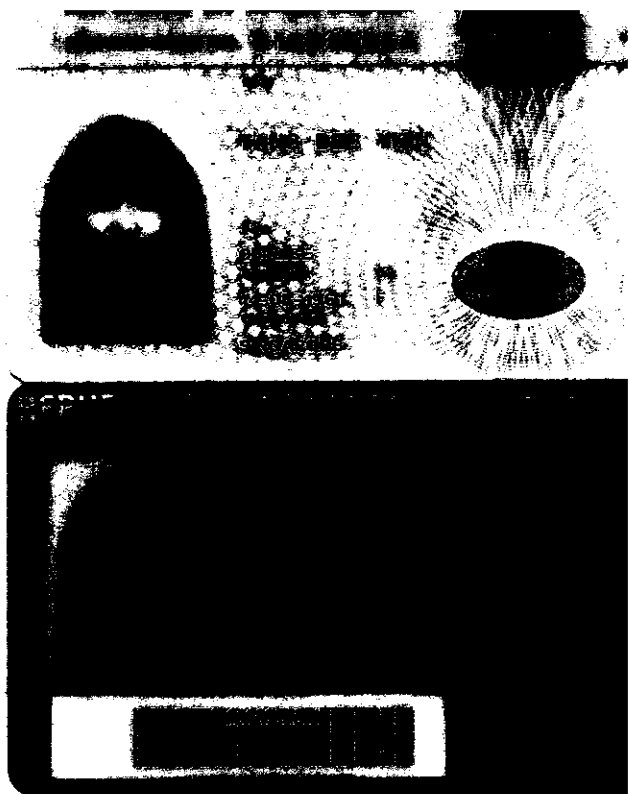
Intended COE Rebate Details

COE Expiry Date:	16 Apr 2024
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$84,504.00
COE Rebate Amount:	\$52,054.00
Total Rebate Amount:	\$78,040.00

The information contained herein is correct as at 19 Feb 2018

OK





Class 3 Motor Cars and Motor Trucks (No weight of vehicle includes driver and operator) 1932-1933

NP 428A



VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

Date: 14/2/18 Time: 2.06 AM
 Technician Name: Darren 9190
 Reg. No: SKN 91994 Job No: VS18000663
 Odometer Reading (Customer Vehicle): 81860 km
 KM Travelled by Assistance Vehicle: (1 way)
 Fault Reported: Accident
 Fault Found: Accident
 How was vehicle repaired?

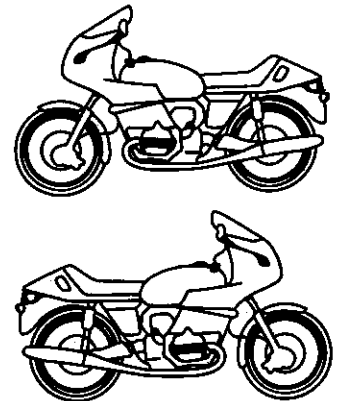
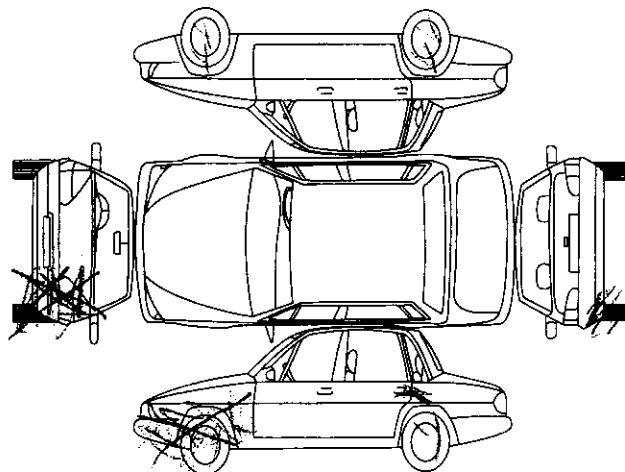
Customer Name: TANG BLT YIP
 Customer Telephone: 98432161
 Make/Model: VW GOLF
 Location: Hindhead Rd
 Time on Scene: 2.35 AM
 Time Job Completed: 3.26 AM
 Repaired at Breakdown Scene: Y/N
 VIN No:

Hubcaps (Y/N)
 Spare Wheel (Y/N)
 Tools (Y/N)
 Audio System (Y/N)
 Keys + Remote (Y/N)
 Aerial (Y/N)
 Cashcard (RM) (Y/N)
 Fuel

E		F
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Interior Condition :
 Front Seats
 Rear Seats
 Floor Covering
 Headlining

Day/Night Wet/Dry Clean/Soiled
 Please circle the above as appropriate
 Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time:

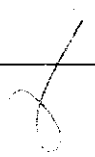
VW MAC

Vehicle received in the above condition YES/NO

If not stated as above specify difference:

CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customers Signature (white copy)		Dealer/Workshop Signature (pink copy)		Operators Signature (yellow copy)	
--	---	---	---	---	---

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/02/2018 11:22
Date Of Accident	13/02/2018 12:15
Exact Location Of Accident	HINDHEDE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN9199Y
Insured/Policyholder	
Name Of Registered Owner	TANG BEE YIAN
NRIC No	S1481405A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98432161
Alternative Phone No	OFFICE-98432161

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 GTI (DSG) 5 DOOR

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80428269 AVW
Cover Note Number	

Driver

Name of Driver	TANG BEE YIAN
NRIC No	S1481405A
Date Of Birth	14/08/1961
Occupation	INDOOR
Date Of Driving Pass	16/12/1982
Driving Experience	35 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-98432161
Fax Number	
Contact Number	OFFICE-98432161
EMail Address	NOEMAIL

Address	71 BUKIT WAY
Postcode	587767
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT BATOK NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 21 BUKIT BATOK EAST AVE 4 , POSTCODE: 659840 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-6659999 - FAX NO: 66655793
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



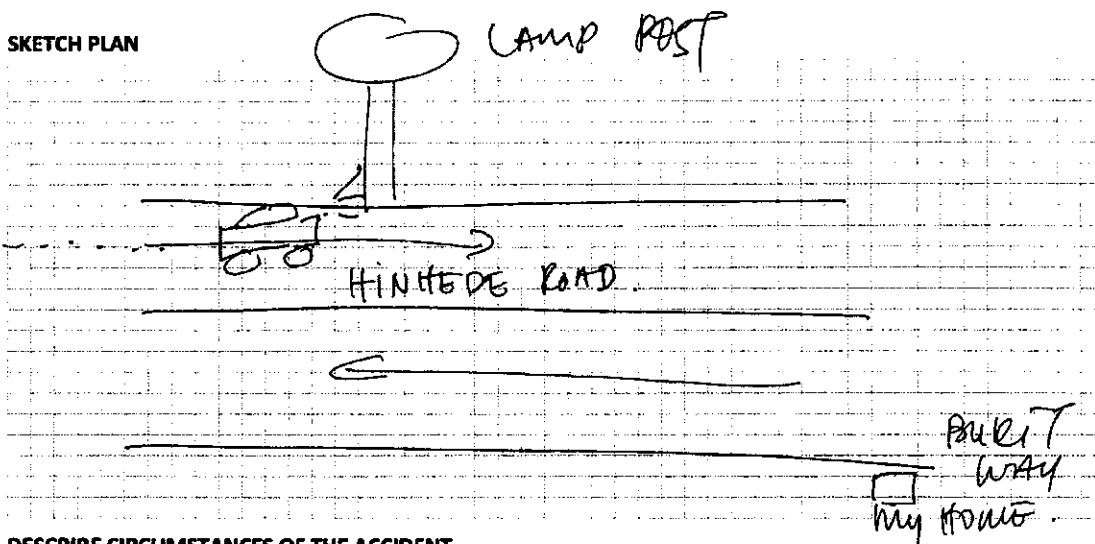
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

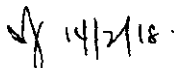
On the 14/2/2018 at about 0010 hrs to 0015 hrs. I was travelling back home via Hindhede Road. I was about two blocks away from my home. Where I dozed off for a moment and in the process, I had stepped onto the accelerator. This, causing my car to surge forward and mounted onto the kerb and eventually hit onto the lamp post. I am not sure on the lamp post number. No one was injured at the point of time. The damage on my car is that of my passenger side bumper and dented in.

DECLARATION

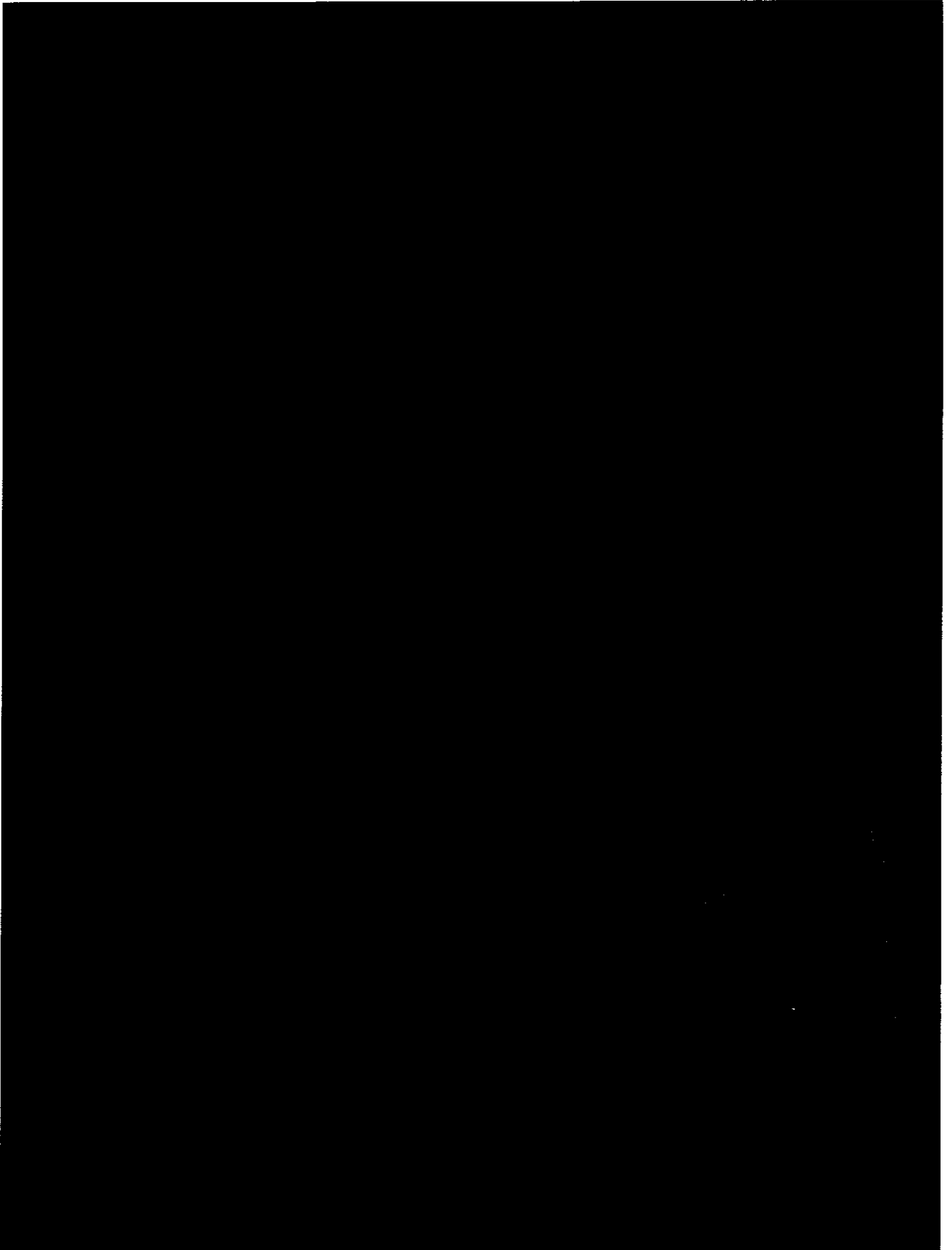
I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:

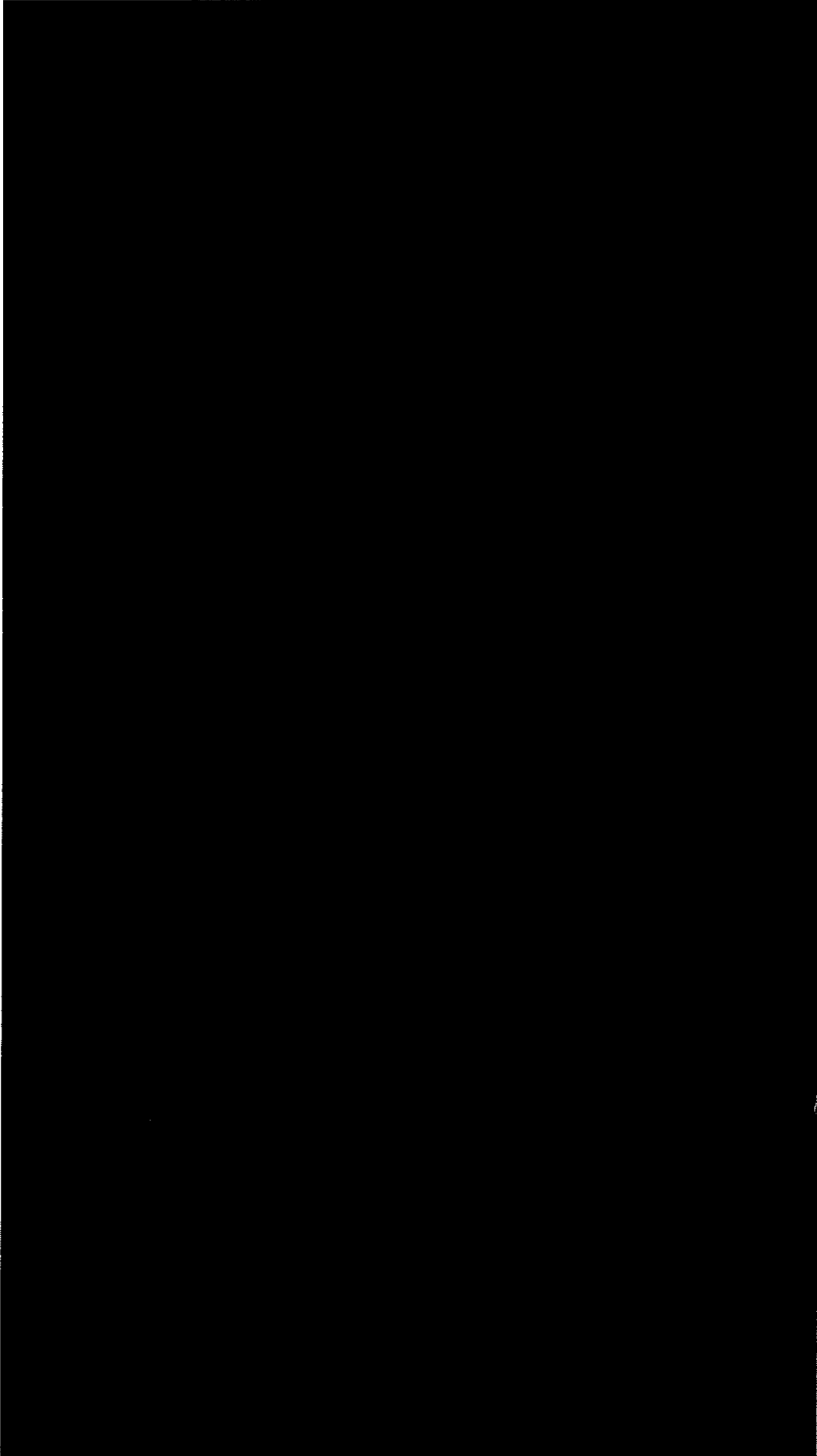
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

 14/2/18
 Reporting Centre/Personne's Signature
 Name: 
 NRIC No: 81030002

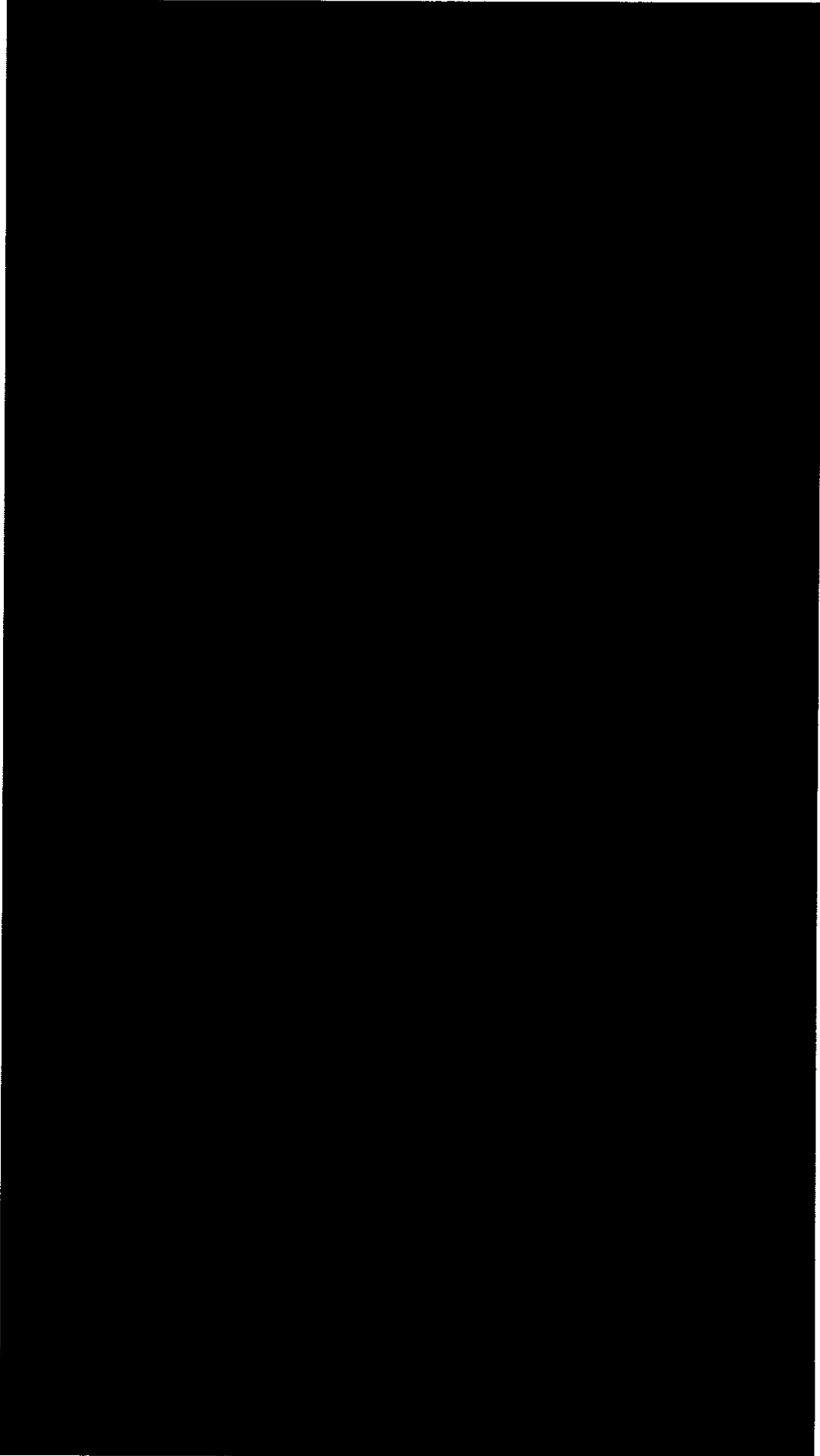
Sketch Plan #3



Sketch Plan #4



Sketch Plan #5



Service Order Confirmation

SERVICE ORDER NO: 18IP0466
CUSTOMER NO.: CV025180
CUSTOMER NAME: TANG BEE YIAN
TELEPHONE NO.:
ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 02/14/18

Reg Date: 04/17/14

KM: 81,860

VIN NO.: WVVZZZAUZEW292930

ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door

MODEL NO.: 5G19TY

Tanjin 97495749

Exd 750.

19/2/18 @ 5pm.

Resunny before paint

14 days.

sure 1khauto.com.

* To check repair limit

2/2/18

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25	✓ 195
2	B&P SUNDRIES	AIR CON GAS	48	TU	1.25	39 ✓ 60
3	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200	140 ✓ 200
4	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360	234 ✓ 360
5	B&P AIRCON	VACUUM & REGAS AIRCON-NETT	1	TU	238	154.70 ✓ 238
6	B&P MECH	R&R OIL SUMP	3	TU	475	308.75 475 1,425 ✓
7	B&P MECH	R&R SUB FRAME	3	TU	475	308.75 475? 1,425
8	B&P MECH	R&R FRT U/CARRIAGE	3	TU	475	403.12 712.50 1,425 ✓
9	B&P MECH	R&R REAR U/CARRIAGE LH	3	TU	475	nn x 712.50? 1,425
10	B&P MECH	R&R REAR U/CARRIAGE RH	3	TU	475	403.12 712.50? 1,425
11	B&P MECH	R&R D/BOARD	3	TU	475	403.12 712.50 1,425 ✓
12	B&P MECH	R&R SEAT BELT & AIRBAG CONTROL UNIT	2	TU	475	308.75 475 950 ✓
13	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	300	210 ✓ 300
14	B&P MECH	R&R RIM & BALANCE	3	TU	50	105 ? 150
15	B&P MECH	R&R ENGINE	3	TU	475	nn x ? 1,425
16	B&P MECH	TO TRANSFER NEW ENGINE PART	3	TU	475	nn x ? 1,425
17	B&P LTA	SEND ENGINE TO LTA FOR STAMPING	1	TU	475	nn x ? 475
18	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0 25013
19	B&P MACP LABOUR	LABOUR	500	UNIT	475	3800 3325 4,750
20	B&P MACP PAINT	SPRAY PAINT	7	UNIT	500	✓ 3000 3,500
21	B&P MACP LABOUR	R&R 1/4 FENDER GLASS	1	UNIT	475	✓ 237.50 475
22	B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	ST	80	80
23	EXT00040	Tyres MICHELIN PILOT SPORT 4 225/40/18	1	PCS	680	✓ 80% nt 680 544
24	B&P CELETTE	VEHICLE ON BENCH- CELETTE (NETT)	1	G	1,200	photo ? x 1,200 nn
Item						
25	5G2857003L HR6	DASHBOARD	1	PCS	2,769.44	28 del 1,994.00 1246.24
26	8V0880204G	AIRBAG (PASSENGER)	1	PCS	3,408.52	28 act 2,454.13 1533.83
27	5G2880842D	AIRBAG (LEG)	1	PCS	1,110.06	28 act 799.24 499.52
28	5G0880201ACHVF	AIRBAG (S/WHEEL)	1	PCS	3,331.53	28 act 2,398.70 1491.18

7646.07

Service Order Confirmation

SERVICE ORDER NO: 18IP0466
CUSTOMER NO.: CV025180
CUSTOMER NAME: TANG BEE YIAN
TELEPHONE NO.:
ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 02/14/18
Reg Date: 04/17/14 KM: 81,860
VIN NO.: WWWWZZAUZEW292930 ENGINE NO:
MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

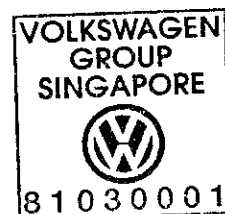
Signature:

Date:

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5G0959442M ICX	1	PCS	921.10	28	mis✓ 663.19 414.50
30	5Q0953549C	1	PCS	791.69	28	act✓ 570.02 X n
31	5Q0959655AAZ00	1	PCS	1,553.32	28	act✓ 1,118.39 X n
32	5G4857705N RAA	1	PCS	1,031.76	28	act✓ 742.87 464.29
33	5G4857706N RAA	1	PCS	949.29	28	act✓ 683.49 407.18
34	8V0857819	2	PCS	81.71	28	act✓ 117.66 43.55 act
35	5G0823031J	1	PCS	1,045.51	28	bt✓ 752.77 470.47
36	5G0823709A	1	PCS	55.29	28	de✓ 39.81 24.58
37	5G0823301B	1	PCS	56.24	28	bt✓ 40.49 25.30
38	5G0823302B	1	PCS	54.48	28	? 39.23 X n
39	5G0807217ADGRU	1	PCS	813.33	28	de✓ 585.60 366
40	5G0998399A GRU	1	PCS	41.29	28	ne✓ 29.73 18.58
41	5G0919493B	1	PCS	12.90	28	ne✓ 9.29 5.81
42	5G0919493C	2	PCS	12.90	28	ne✓ 18.58 11.61
43	5G0919494B	1	PCS	12.90	28	ne✓ 9.29 5.81
44	D 180KU2A1	1	PCS	89.84	28	ne✓ 64.68 40.42
45	D 822150A1	1	PCS	64.27	28	ne✓ 46.27 28.92
46	5G0805915B 9B9	1	PCS	219.75	28	de✓ 158.22 98.88
47	5G0807287C 9B9	1	PCS	98.62	28	X 71.01 h
48	N 0385491	6	PCS	0.69	28	X 2.98 n
49	5G0807109AK	1	PCS	448.11	28	? 322.64 X n
50	5G9807248	1	PCS	50.40	28	any✓ 36.29 22.68
51	5G0807723A	1	PCS	65.90	28	any✓ 47.45 29.66
52	5G0807049A	1	PCS	16.94	28	any✓ 12.20 7.62
53	5G0807050A	1	PCS	16.94	28	X 12.20 n
54	5G0805903B 9B9	1	PCS	97.20	28	mis✓ 69.98 29.16
55	5G0805904 9B9	1	PCS	97.20	28	mis✓ 69.98 43.74
56	5Q0919275B GRU	1	PCS	144.40	28	mis✓ 103.97 64.98
57	5Q0919297B GRU	1	PCS	191.02	28	mis✓ 137.53 85.96
58	5Q0919133 9B9	2	PCS	1.72	28	ne✓ 2.48 1.55

6578.29



Service Order Confirmation

SERVICE ORDER NO: 18IP0466

CUSTOMER NO.: CV025180

CUSTOMER NAME: TANG BEE YIAN

TELEPHONE NO.:

ADDRESS: 71 BUKIT WAY

Singapore

VEH No.: SKN9199Y

Order Date: 02/14/18

Reg Date: 04/17/14

KM: 81,860

VIN NO.: WWWZZZAUZEW292930

ENGINE NO:

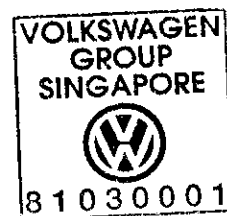
SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door

MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	5G0971095K SENSOR WIRE HARNESS	1	PCS	190.45	28	th ✓ 137.12 85.76
60	5G0955965 NOZZLE CYLINDER LH	1	PCS	154.71	28	ms ✓ 111.39 69.62
61	5G0955109A GRU NOZZLE COVER LH	1	PCS	32.75	28	ms ✓ 23.58 14.74
62	6R0955665 'L' JOINT	1	PCS	23.35	28	cut ✓ 16.81 10.51
63	8D0955873 'T' JOINT	1	PCS	12.19	28	rel ✓ 8.78 5.49
64	7P6955964B NOZZLE PIPE (5M)	5	PCS	11.73	28	ona ✓ 42.23 26.39
65	000979992A SLEEVE	1	PCS	67.82	28	rel ✓ 48.83 30.52
66	3Q0825235A ENGINE LOWER COVER	1	PCS	157.38	28	th ✓ 113.31 70.52
67	5G0853651AJBTU RADIATOR GRILLE	1	PCS	543.33	28	ant ✓ 391.20 244.50
68	5G0853677C 9B9 CENTRE LOWER GRILLE	1	PCS	116.14	28	? der 83.62 52.06
69	5G0853665E 9B9 LHS FOG LAMP GRILLE	1	PCS	91.88	28	ms ✓ 66.15 41.35
70	5G0853666E 9B9 RHS FOG LAMP GRILLE	1	PCS	91.88	28	X nm 66.15 X
71	5G0853949 9B9 LHS FOG LAMP GRILLE INNER PLATE	1	PCS	17.91	28	ms ✓ 12.90 8.06
72	5G2941753A HEADLAMP LH	1	PCS	2,519.15	28	ona ✓ 1,813.79 1133.62
73	N 10721805 GAS BULB	1	PCS	485.84	28	dis ✓ 349.80 218.63
74	8K0941597E BALLAST	1	PCS	603.15	28	ddl ✓ 434.27 271.42
75	4G0907697F POWER MOD	1	PCS	243.37	28	ddl ✓ 175.23 109.52
76	3D0941329D CONTROL UNIT	1	PCS	431.74	28	ddl ✓ 310.85 194.08
77	5G0941699 FOG LAMP LH	1	PCS	851.69	28	dis ✓ 613.22 383.06
78	07P973702 FOG LAMP WIRE HOUSING	1	PCS	6.77	28	dis ✓ 4.87 3.05
79	5G0805588R LOCK CARRIER	1	PCS	1,067.96	28	ona ✓ 768.93 480.58
80	5G0805705H BUMPER CENTRE BRACKET	1	PCS	34.85	28	? der 25.09 15.68
81	5G0805567 SUPPORT LOCK CARRIER	1	PCS	35.06	28	? X nm 25.24 X nm
82	5G0805931 LHS H/LAMP TOP PANEL	1	PCS	30.19	28	bt ✓ 21.74 13.59
83	N 90168604 SPEED NUT	2	PCS	3.09	28	na ✓ 4.45 2.78
84	5Q0129254B AIR INTAKE DUCT (TOP)	1	PCS	69.33	28	? 49.92 X
85	5Q0129621D AIR INTAKE DUCT (CTR)	1	PCS	39.42	28	? 28.38 X
86	5Q0129618B AIR INTAKE DUCT (LOWER)	1	PCS	22.18	28	? 15.97 X
87	5Q0129607AC AIRCLEANER	1	PCS	647.09	28	? 465.90 X
88	5G0121284B AIR GUIDE RH	1	PCS	25.45	28	X 18.32 X nm

6248.04



Service Order Confirmation

SERVICE ORDER NO: 18IP0466
 CUSTOMER NO.: CV025180
 CUSTOMER NAME: TANG BEE YIAN
 TELEPHONE NO.:
 ADDRESS: 71 BUKIT WAY
 Singapore

VEH No.: SKN9199Y

Order Date: 02/14/18

Reg Date: 04/17/14 KM: 81,860

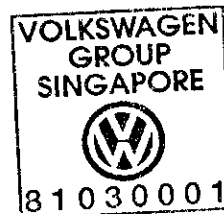
VIN NO.: WWWZZZAUZEW292930 ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
89	5G0121283AP AIR GUIDE LH	1	PCS	24.06	28	17.32
90	G 013040M2 COOLANT ADD 1.5 Ltr Ready Mix	2	PCS	23.40	28	33.70
91	5Q0915331K BATTERY BRACKET	1	PCS	133.26	28	95.95
92	5Q0937132C FUSE BOX TOP COVER	1	PCS	20.80	28	14.98
93	5Q0907361A FUSE BOX LOWER COVER	1	PCS	38.60	28	27.79
94	5G0955453M WIPER TANK	1	PCS	133.95	28	96.44
95	1K6955651 PUMP (W/SCREEN)	1	PCS	104.66	28	75.36
96	443955465 SEAL	1	PCS	1.39	28	1.00
97	6R0955681 PUMP (NOZZLE)	1	PCS	130.27	28	93.79
98	431955465A SEAL	1	PCS	4.68	28	3.37
99	G 052184A2 WINDSHIELD CLEANER 1 Litre Btl	1	PCS	19.50	28	14.04
100	5Q0951223 HORN	1	PCS	123.03	28	88.58
101	5G0809147 FENDER TOP INNER PANEL LH	1	PCS	179.07	28	128.93
102	5G0810135 FENDER TOP PANEL LH	1	PCS	253.52	28	182.53
103	5G0821105A FENDER LH	1	PCS	287.47	28	206.98
104	5G0821135B LHS FENDER BRACKET	1	PCS	25.13	28	18.09
105	N 90817302 NUT	4	PCS	1.55	28	4.46
106	5G0805969P LHS FENDER LINER UPPER	1	PCS	149.03	28	107.30
107	5G0805911AL LHS FENDER LINER LOWER	1	PCS	78.00	28	56.16
108	5G0809561 FENDER TOP BRACKET (FRT)	1	PCS	16.29	28	11.73
109	5G0809471 FENDER TOP BRACKET (RR)	1	PCS	16.29	28	11.73
110	5G0853688L JZQ FENDER EMBLEM (GTI)	1	PCS	87.67	28	63.12
111	5G0821111A FENDER SIDE SPONGE	1	PCS	36.13	28	26.01
112	N 91139001 BOLT	2	PCS	2.55	28	3.67
113	6N0809966A NUT	10	PCS	0.90	28	6.48
114	5G0805912J RHS FENDER LINER LOWER	1	PCS	43.25	28	31.14
115	5G4809835 'A' PILLAR LH	1	PCS	814.86	28	586.70
116	D 506KD1A3 2K FOAM	1	PCS	157.96	28	113.73
117	D 476KD1M2 SEALANT	1	PCS	77.39	28	55.72
118	D 007600A1 INOXSPRAY	1	PCS	67.98	28	48.95

2225 745



Service Order Confirmation

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VEH No.: SKN9199Y

Order Date: 02/14/18

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VIN NO.: WWWZZZAUZEW292930

ENGINE NO:

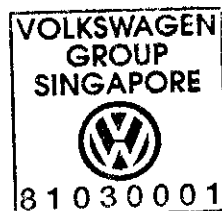
SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door

MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
119	D 180003M2 2KADHESIV	1	PCS	286.21	28	206.07 X ny
120	5G0810221 PLATE	1	PCS	3.89	28	2.80 X ny
121	5G0845411C NVB 1/4 FENDER GLASS	1	PCS	108.99		108.99 47.05
122	D 004660M2 2K GLUE	1	PCS	159.35	28	114.73 71.71
123	D 002000A2 CLEANER	1	PCS	128.14	28	92.26 57.66
124	D 00920002 PRIMER	1	PCS	27.90	28	20.09 12.56
125	D 00950025 APPLICATOR	2	PCS	9.70	28	13.97 8.73
126	D 181802M1 ACTIVATOR	1	PCS	25.53	28	18.38 11.49
127	06K100036E BASE ENGI	1	PCS	29,140.42	28	20,981.10
128	06B105313D NEEDLE BEARING	1	PCS	33.91	28	24.42
129	06L115441 GASKET	1	PCS	7.65	28	5.51
130	06L117070 GASKET	1	PCS	9.72	28	7.00
131	WHT003463 SEAL	1	PCS	8.55	28	6.16 X ny
132	06K129717A GASKET	1	PCS	132.34	28	95.28
133	06K133073 GASKET	1	PCS	34.25	28	24.66
134	06L253039 GASKET	1	PCS	19.38	28	13.95
135	WHT007210 NUT	4	PCS	2.80	28	8.06
136	06K103600R OIL SUMP	1	PCS	311.26	28	224.11 140.07
137	06K103649 OIL SUMP GASKET	1	PCS	43.02	28	30.97 19.36
138	N 0282222 O-RING	2	PCS	11.02	28	15.87 9.92
139	D 176501A1 SILICON SEALANT 50ml TUBE	1	PCS	58.34	28	42.00 26.25
140	999999011 EDGE PRO VW50501 5W40	6	PCS	36.65	28	158.33 98.96
141	06L115562 OIL FILTER	1	PCS	39.05	28	28.12 17.57
142	999999610 OWS BRAKE CLEANER	1	PCS	47.32	28	34.07 X ny
143	5G0601025ASFZZ 18" 'AUSTIN' RIM LHF RHR LHR	3	PCS	1,631.86	28	3,524.82 2203.01
144	311601361 RUBBER VALVE	1	PCS	1.50	28	1.08 0.68
145	5Q0199315Q FRT SUB FRAME	1	PCS	619.19	28	445.82 275.64
146	5Q0198037 RUBB BUSH	1	PCS	112.48	28	80.99 50.62
147	5Q0407151R FRT LOWER CONTR ARM LH	1	PCS	317.11	28	228.32 142.76
148	3C0407365B LOWER JOINT	1	PCS	194.82	28	140.27 87.67

26698.20



Service Order Confirmation

SERVICE ORDER NO.: 18IP0466
CUSTOMER NO.: CV025180
CUSTOMER NAME: TANG BEE YIAN
TELEPHONE NO.:
ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 02/14/18
Reg Date: 04/17/14 KM: 81,860
VIN NO.: WWWZZZAUZEW292930 ENGINE NO:
MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
149	8V0498625A WHEEL BEARING	1	PCS	671.46	28	bt- 483.45 30.216
150	5Q0407253A WHEEL BEARING HOUSING	1	PCS	924.64	28	bt- 665.74 416.09
151	5Q0411315A STABILIZER LINK	1	PCS	93.93	28	? 67.63 x nn
152	5Q0412521C LEVELSENSOR	1	PCS	307.67	28	? 221.52 138.45 bt-
153	5Q0407271AP DRIVESHAFT LH	1	PCS	2,245.31	28	dd- 1,616.62 1010.39
154	5Q0413031FM ABSORBER	1	PCS	707.01	28	? 509.05 318.15 bt-
155	5Q0412249F TOP BEARING	1	PCS	64.08	28	? 46.14 28.84 bt-
156	5Q0412331E TOP MOUNTING	1	PCS	131.65	28	? 94.79 59.24 bt-
157	1K0423810A FRT LHS TRACK ROD	1	PCS	151.49	28	? 109.07 68.17 bt-
158	1K0423811J TIEROD END	1	PCS	199.90	28	? 143.93 87.96 bt-
159	N 90834901 CLIP	1	PCS	5.56	28	? 4.00 0.50 new
160	999999610 OWS BRAKE CLEANER	1	PCS	47.32	28	need 34.07 x
161	8V0598611A REAR WHEEL BEARING LH	1	PCS	689.10	28	? 496.15 x
162	5Q0505435F REAR WHEEL BEARING HOUSING LH	1	PCS	955.44	28	? 687.92 x
163	1K0505553A RUBB MOUNT	1	PCS	33.02	28	? 23.77 x
164	8V0598611A REAR WHEEL BEARING RH	1	PCS	689.10	28	? 496.15 310.10 bt-
165	5Q0505436F REAR WHEEL BEARING HOUSING RH	1	PCS	955.44	28	? 687.92 429.94 bt-
166	1K0505553A RUBB MOUNT	1	PCS	33.02	28	? 23.77 14.86 new

Remarks : MSIG (IN-HOUSE) OD CLAIM

DOA: 13/02/2018

SURVEY BY:

EXCESS: \$750

6411.69



Service Order Confirmation

SERVICE ORDER NO: 18IP0466
CUSTOMER NO.: CV025180
CUSTOMER NAME: TANG BEE YIAN
TELEPHONE NO.:
ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 02/14/18
Reg Date: 04/17/14 KM: 81,860
VIN NO.: WWWZZAUZEW292930 ENGINE NO:
MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

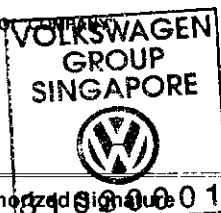
SA: Tang Shu Shi

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

(S) 151.92

TOTAL	80,821.07
GST AMOUNT	5,657.47
TOTAL AMOUNT	86,478.54

On Behalf of



Authorized Signature

Certified Goods/Service received:

80821.04

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

80463.11

Service Order Confirmation

SERVICE ORDER NO: 18IP0466

CUSTOMER NO.: CV025180

CUSTOMER NAME: TANG BEE YIAN

TELEPHONE NO.:

ADDRESS: 71 BUKIT WAY

Singapore

VEH No.: SKN9199Y

Order Date: 14/02/18

Reg Date: 17/04/14

KM: 81,860

VIN NO.: WVWZZZAUZEW292930

ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door

MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING B&P TOWING CHARGES	156	TU	1.25		195
2	B&P SUNDRIES AIR CON GAS / OIL	48	TU	1.25	35	39
3	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200	30	140
4	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360	35	234
5	B&P AIRCON VACUUM & REGAS AIRCON-NETT	1	TU	238	35	154.7
6	B&P MECH R&R OIL SUMP	1	TU	475	35	308.75
7	B&P MECH R&R SUB FRAME	1	TU	475	35	308.75
8	B&P MECH R&R FRT U/CARRIAGE	1.5	TU	475	35	463.125
9	B&P MECH R&R REAR U/CARRIAGE RH	1.5	TU	475	35	463.125
10	B&P MECH R&R D/BOARD	1.5	TU	475	35	463.125
11	B&P MECH R&R SEAT BELT & AIRBAG CONTROL UNIT	1	TU	475	35	308.75
12	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	300	30	210
13	B&P MECH R&R RIM & BALANCE	3	TU	50	30	105
14	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-750		-750
15	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
16	B&P MACP LABOUR LABOUR	8	UNIT	475		3,800
17	B&P MACP PAINT SPRAY PAINT	6	UNIT	500		3,000
18	B&P MACP LABOUR R&R 1/4 FENDER GLASS	0.5	UNIT	475		237.5
19	EXT00040 MICHELIN PILOT SPORT 4 225/40/18	1	PCS	680	20	544
20	EXT00040 MICHELIN PILOT SPORT 4 225/40/18	2	PCS	680	20	1,088
21	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
22	5G2857003L HR6 DASHBOARD	1	PCS	2,769.44	55	1,246.25
23	8V0880204G AIRBAG (PASSENGER)	1	PCS	3,408.52	55	1,533.83
24	5G2880842D AIRBAG (LEG)	1	PCS	1,110.06	55	499.53
25	5G0880201ACHVF AIRBAG (S/WHEEL)	1	PCS	3,331.53	55	1,499.19
26	5G0959442M ICX ST WHEEL BUTTON	1	PCS	921.10	55	414.50
27	5G4857705N RAA SEAT BELT LH	1	PCS	1,031.76	55	464.29
28	5G4857706N RAA SEAT BELT RH	1	PCS	949.29	55	427.18

18,147.58

Service Order Confirmation

SERVICE ORDER NO: 18IP0466

CUSTOMER NO.: CV025180

CUSTOMER NAME: TANG BEE YIAN

TELEPHONE NO.:

ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 14/02/18

Reg Date: 17/04/14 KM: 81,860

VIN NO.: VVVWZZAUZEW292930 ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	8V0857819 SEAT BELT ADJUSTER	2	PCS	81.71	55	73.54
30	5G0823031J FRT BONNET	1	PCS	1,045.51	55	470.48
31	5G0823709A BONNET SEAL LH	1	PCS	55.29	55	24.88
32	5G0823301B HINGE LH	1	PCS	56.24	55	25.31
33	5G0807217ADGRU FRT BUMPER	1	PCS	813.33	55	386.00
34	5G0998399A GRU SENSOR BRACKET	1	PCS	41.29	55	18.58
35	5G0919493B SENSOR BRACKET	1	PCS	12.90	55	5.81
36	5G0919493C SENSOR BRACKET	2	PCS	12.90	55	11.61
37	5G0919494B SENSOR BRACKET	1	PCS	12.90	55	5.81
38	D 180KU2A1 2KADHESIVE	1	PCS	89.84	55	40.43
39	D 822150A1 BONDAGENT	1	PCS	64.27	55	28.92
40	5G0805915B 9B9 SPOILER	1	PCS	219.75	55	98.89
41	5G9807248 FOAM	1	PCS	50.40	55	22.68
42	5G0807723A BUMPER INNER BRACKET LH	1	PCS	65.90	55	29.66
43	5G0807049A BUMPER SIDE BRACKET LH	1	PCS	16.94	55	7.62
44	5G0805903B 9B9 BUMPER LOWER SIDE BLACK TRIM LH	1	PCS	64.80	55	29.16
45	5G0805904 9B9 BUMPER LOWER SIDE BLACK TRIM RH	1	PCS	97.20	55	43.74
46	5Q0919275B GRU SENSOR CENTRE	1	PCS	144.40	55	64.98
47	5Q0919297B GRU SENSOR SIDE	1	PCS	191.02	55	85.96
48	5Q0919133 9B9 O-RING	2	PCS	1.72	55	1.55
49	5G0971095K SENSOR WIRE HARNESS	1	PCS	190.45	55	85.70
50	5G0955965 NOZZLE CYLINDER LH	1	PCS	154.71	55	69.62
51	5G0955109A GRU NOZZLE COVER LH	1	PCS	32.75	55	14.74
52	8R0955665 'L' JOINT	1	PCS	23.35	55	10.51
53	8D0955873 'T' JOINT	1	PCS	12.19	55	5.49
54	7P6955964B NOZZLE PIPE (5M)	5	PCS	11.73	55	26.39
55	000979992A SLEEVE	1	PCS	67.82	55	30.52
56	3Q0825235A ENGINE LOWER COVER	1	PCS	157.38	55	70.82
57	5G0853651B BTU RADIATOR GRILLE	1	PCS	543.33	55	244.50
58	5G0853677C 9B9 CENTRE LOWER GRILLE	1	PCS	116.14	55	52.26

2066.16

Service Order Confirmation

SERVICE ORDER NO: 18IP0466

CUSTOMER NO.: CV025180

CUSTOMER NAME: TANG BEE YIAN

TELEPHONE NO.:

ADDRESS: 71 BUKIT WAY

Singapore

VEH No.: SKN9199Y

Order Date: 14/02/18

Reg Date: 17/04/14

KM: 81,860

VIN NO.: WVVWZZZAUZEW292930

ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door

MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	5G0853665E 9B9	1	PCS	91.88	55	41.35
60	5G0853949 9B9	1	PCS	17.91	55	8.06
61	5G2941753A	1	PCS	2,519.15	55	1,133.62
62	N 10721805	1	PCS	485.84	55	218.63
63	8K0941597E	1	PCS	603.15	55	271.42
64	4G0907697F	1	PCS	243.37	55	109.52
65	3D0941329D	1	PCS	431.74	55	194.28
66	5G0941699	1	PCS	851.69	55	383.26
67	07P973702	1	PCS	6.77	55	3.05
68	5G0805588R	1	PCS	1,067.96	55	480.58
69	5G0805705H	1	PCS	34.85	55	15.68
70	5G0805931	1	PCS	30.19	55	13.59
71	N 90168604	2	PCS	3.09	55	2.78
72	5G0121283AP	1	PCS	24.06	55	10.83
73	G 013040M2	2	PCS	23.40	55	21.06
74	5Q0907361A	1	PCS	38.60	55	17.37
75	5G0955453M	1	PCS	133.95	55	60.28
76	1K8955651	1	PCS	104.66	55	47.10
77	443955465	1	PCS	1.39	55	0.63
78	6R0955681	1	PCS	130.27	55	58.62
79	431955465A	1	PCS	4.68	55	2.11
80	G 052184A2	1	PCS	19.50	55	8.78
81	5Q0951223	1	PCS	123.03	55	55.36
82	5G0809147	1	PCS	179.07	55	80.58
83	5G0810135	1	PCS	253.52	55	114.08
84	5G0821105A	1	PCS	287.47	55	129.36
85	5G0821135B	1	PCS	25.13	55	11.31
86	N 90817302	4	PCS	1.55	55	2.79
87	5G0805969P	1	PCS	149.03	55	67.06
88	5G0805911AL	1	PCS	78.00	55	35.10

2575.24

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	LABOURS ADDITIONAL 3 DAYS 3 days	3	475	\$1,425.00 ✓
2				
3				
4				
	Total			\$1,425.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	03F907660E	OIL SENSOR	1	193.03	cut ✓	193.03
2	5G0601025ASFZZ	18" 'AUSTIN' RIM ONLY	1	1631.86	cut ✓	1631.86
3	5G6853859B 9B9	LHS ROCKER PANEL TRIM (BLACK)	1	326.56	de ✓	326.56
4	5G0853950 9B9	RHS FOG LAMP GRILLE INNER PLATE	1	20	de ✓	20
5	TYRES	Tyres MICHELIN PILOT SPORT 4 225/40/18	2	680	cut ✓	! 1360 80% / 1088
				TOTAL:		\$3,531.45

\$4,956.45

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP0466

CUSTOMER NO.: CV025180

CUSTOMER NAME: TANG BEE YIAN

TELEPHONE NO.:

ADDRESS: 71 BUKIT WAY

Singapore

VEH No.: SKN9199Y

Order Date: 14/02/18

Reg Date: 17/04/14

KM: 81,860

VIN NO.: WVWZZZAUZEW292930

ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door

MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
89	5G0809561 FENDER TOP BRACKET (FRT)	1	PCS	16.29	55	7.33
90	5G0809471 FENDER TOP BRACKET (RR)	1	PCS	16.29	55	7.33
91	5G0853688L JZQ FENDER EMBLEM (GTI)	1	PCS	87.67	55	39.45
92	5G0821111A FENDER SIDE SPONGE	1	PCS	36.13	55	16.26
93	N 91139001 BOLT	2	PCS	2.55	55	2.30
94	6N0809966A NUT	10	PCS	0.90	55	4.05
95	5G0845411C NVB 1/4 FENDER GLASS	1	PCS	108.99	55	49.05
96	D 004660M2 2K GLUE	1	PCS	159.35	55	71.71
97	D 002000A2 CLEANER	1	PCS	128.14	55	57.66
98	D 00920002 PRIMER	1	PCS	27.90	55	12.56
99	D 00950025 APPLICATOR	2	PCS	9.70	55	8.73
100	D 181802M1 ACTIVATOR	1	PCS	25.53	55	11.49
101	06K103600R OIL SUMP	1	PCS	311.26	55	140.07
102	06K103649 OIL SUMP GASKET	1	PCS	43.02	55	19.36
103	N 0282222 O-RING	2	PCS	11.02	55	9.92
104	D 176501A1 SILICON SEALANT 50ml TUBE	1	PCS	58.34	55	26.25
105	999999011 EDGE PRO VW50501 5W40	6	PCS	36.65	55	98.96
106	06L115562 OIL FILTER	1	PCS	39.05	55	17.57
107	06L103801 PLUG	1	PCS	8.13	55	3.66
108	LIQUIMOLY3318 DEGREASER CLEANER 500ml	1	PCS	36.40	55	16.38
109	5G0601025ASFZZ 18" 'AUSTIN' RIM LHF RHR LHR	3	PCS	1,631.86	55	2,203.01
110	311601361 RUBBER VALVE	1	PCS	1.50	55	0.68
111	5Q0199315Q FRT SUB FRAME	1	PCS	619.19	55	278.64
112	5Q0198037 RUBB. BUSH	1	PCS	112.48	55	50.62
113	5Q0407151R FRT LOWER CONTR ARM LH	1	PCS	317.11	55	142.70
114	3C0407385B LOWER JOINT	1	PCS	194.82	55	87.67
115	8V0498625A WHEEL BEARING	1	PCS	671.46	55	302.16
116	5Q0407253A WHEEL BEARING HOUSING	1	PCS	924.64	55	416.09
117	5Q0412521C LEVELSENSOR	1	PCS	307.67	55	138.45
118	5Q0407271AP DRIVESHAFT LH	1	PCS	2,245.31	55	1,010.39

5250.50

Service Order Confirmation

SERVICE ORDER NO: 18IP0466

CUSTOMER NO.: CV025180

CUSTOMER NAME: TANG BEE YIAN

TELEPHONE NO.:

ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 14/02/18

Reg Date: 17/04/14 KM: 81,860

VIN NO.: WVWZZZAUZEW292930 ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
119	5Q0413031FM ABSORBER	1	PCS	707.01	55	318.15
120	5Q0412249F TOP BEARING	1	PCS	64.08	55	28.84
121	5Q0412331E TOP MOUNTING	1	PCS	131.65	55	59.24
122	1K0423810A FRT LHS TRACK ROD	1	PCS	151.49	55	68.17
123	1K0423811J TIEROD END	1	PCS	199.90	55	89.96
124	N 90834901 CLIP	1	PCS	5.56	55	2.50
125	LIQUIMOLY3318 DEGREASER CLEANER 500ml	1	PCS	36.40	55	16.38
126	03F907660E OIL SENSOR	1	PCS	193.03	55	86.86
127	5G0601025ASFZZ 18" 'AUSTIN' RIM ONLY	1	PCS	1,631.86	55	734.34
128	5G6853859B 9B9 LHS ROCKER PANEL TRIM (BLACK)	1	PCS	326.56	55	146.95
129	5G0853950 9B9 RHS FOG LAMP GRILLE INNER PLATE	1	PCS	20.00	55	9.00
130	5Q0505224D TRAILING ARM RH	1	PCS	239.75	55	107.89
131	5Q0505436F WHEEL BEARING HOUSING RH	1	PCS	955.43	55	429.94
132	8V0598611A WHEEL BEARING	1	PCS	689.10	55	310.10
133	1K0505553A RUBBER MOUNT	1	PCS	33.02	55	14.86
134	8D0973734 WIRE HOUSING	1	PCS	16.90	55	7.61

Remarks : MSIG (IN-HOUSE) OD CLAIM

DOA: 13/02/2018

SURVEY BY:TAUFIKH LKK

EXCESS: \$750

REPAIR LIMIT IS \$31.5K before Excess

>430.79

(A) all

(A) 4

(A) 45

Service Order Confirmation

SERVICE ORDER NO: 18IP0466
CUSTOMER NO.: CV025180
CUSTOMER NAME: TANG BEE YIAN
TELEPHONE NO.:
ADDRESS: 71 BUKIT WAY
Singapore

VEH No.: SKN9199Y

Order Date: 14/02/18
Reg Date: 17/04/14 KM: 81,860
VIN NO.: WVVZZZAUZEW292930 ENGINE NO: SA: Tang Shu Shi
MODEL: Golf A7 GTI (DSG) 5 Door MODEL NO.: 5G19TY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

31,493.27
31,493.19

TOTAL	30,743.19
GST AMOUNT	2,152.02
TOTAL AMOUNT	32,895.21

On Behalf Of "COMPANY" Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 30 April 2018 12:38 PM
To: 'Tang, Shu Shi (VWG Singapore)'; Admin A; Admin-D (LKKAUTO); Taufikh (LKKAUTO)
Cc: Ong, Germaine (VWG Singapore); Foo, John (VWG Singapore); SUR
Subject: RE: FINALISE SKN9199Y

Dear Shu Shi,

Confirmed cost of repair \$31,493.19 before excess \$750 and GST

No of days: 17 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Tuesday, 20 March 2018 4:48 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: FINALISE SKN9199Y

Hi Veron,

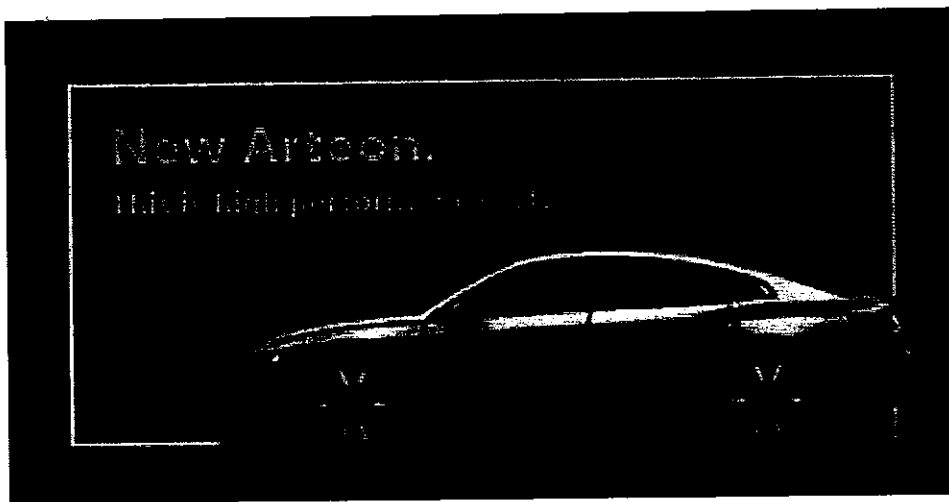
Yes, one for oil sump, one for wheel replacement.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 20 March, 2018 3:09 PM
To: Foo, John (VWG Singapore); Admin A; Admin-D (LKKAuto); Taufikh (LKKAuto)
Cc: Ong, Germaine (VWG Singapore); Tang, Shu Shi (VWG Singapore)
Subject: RE: FINALISE SKN9199Y

Dear Mr Foo,

Kindly refer to No 108 and No 125, same items?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, John (VWG Singapore) [mailto:John.Foo@vw.com.sg]
Sent: Monday, 19 March 2018 4:41 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: FW: FINALISE SKN9199Y

2nd Portion.

Dear Taufikh,

Please help to finalise the above-mentioned claims

The cost of repair before excess and GST is \$31,493.19.

Hope to hear from you soon.

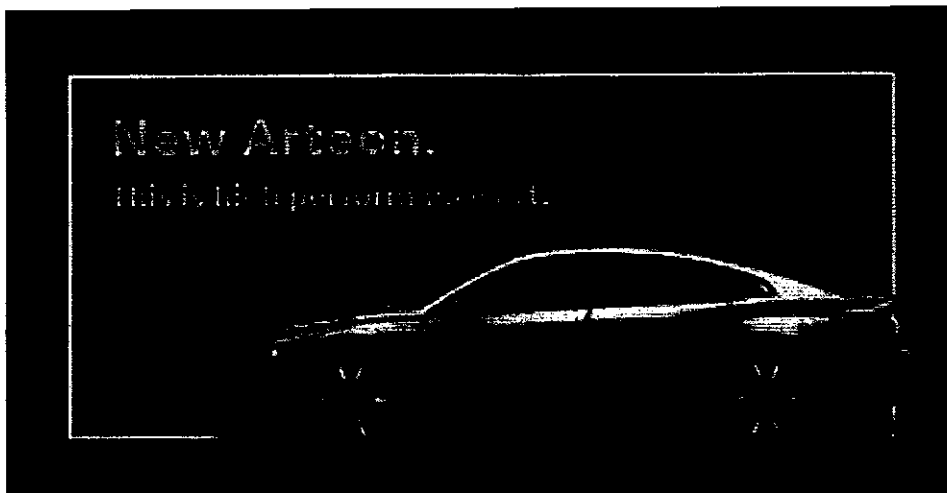
Best Regards,

John Foo

Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg
<http://www.vw.com.sg>



Work on the go. Think soft copies.

Veron Chen (LKKAuto)

From: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Sent: Tuesday, 20 March 2018 5:59 PM
To: Veron Chen (LKKAuto); Admin A; Admin-D (LKKAuto); Taufikh (LKKAuto)
Cc: Ong, Germaine (VWG Singapore); Tang, Shu Shi (VWG Singapore); Oh, Aik Seong (VWG Singapore)
Subject: RE: FINALISE SKN9199Y

Dear Veron,

The item 108 and 125 were the same items. The mechanical technician required 2 cans of degreaser cleaner for this job. Our parts store supplied out 1 can of degreaser cleaner first to our technician as it was the last can.

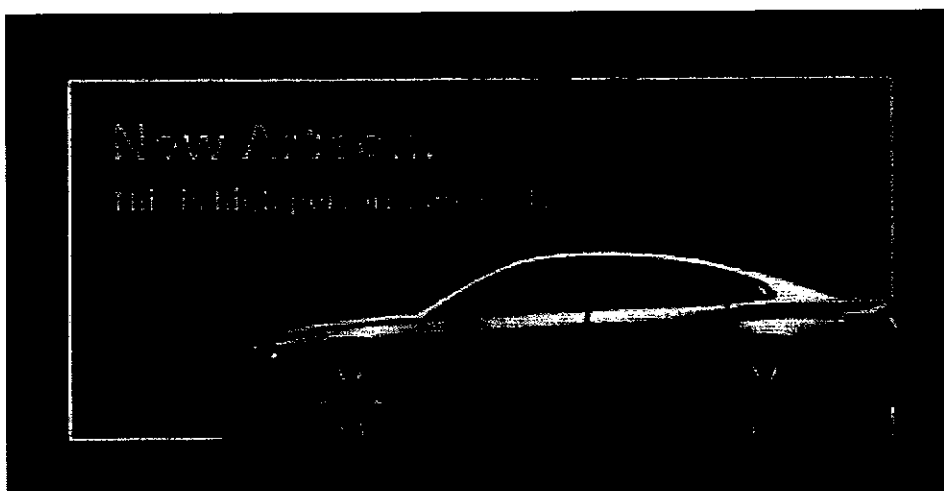
Our parts store then replenished the stock and supplied the degreaser cleaner to our body and paint technician on the next supply trip so in total, they supplied us 2 can of degreaser.

Best Regards,

John Foo
Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg
<http://www.vw.com.sg>



Work on the go. Think soft copies.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 20 March, 2018 3:09 PM
To: Foo, John (VWG Singapore); Admin A; Admin-D (LKKAuto); Taufikh (LKKAuto)
Cc: Ong, Germaine (VWG Singapore); Tang, Shu Shi (VWG Singapore)
Subject: RE: FINALISE SKN9199Y

Dear Mr Foo,

Kindly refer to No 108 and No 125, same items?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, John (VWG Singapore) [mailto:John.Foo@vw.com.sg]
Sent: Monday, 19 March 2018 4:41 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Ong, Germaine (VWG Singapore) <Germaine.ong@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: FW: FINALISE SKN9199Y

2nd Portion.

Dear Taufikh,

Please help to finalise the above-mentioned claims

The cost of repair before excess and GST is \$31,493.19.

Hope to hear from you soon.

Best Regards,

John Foo
Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg

Veron Chen (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Friday, 2 March 2018 10:13 AM
To: 'Ong, Germaine (VWG Singapore)'
Cc: Veron Chen (LKKAuto)
Subject: RE: SKN9199Y - SUPPLEMENTARY

Hi Germaine,

Noted, 3 days and tyre at 80%.

Regards
Taufikh

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Thursday, 1 March 2018 9:58 AM
To: Veron Chen (LKKAuto); Taufikh (LKKAuto); SUR
Subject: RE: SKN9199Y - SUPPLEMENTARY

Dear Veron

Why tyre only pay 70%,

The first tyre is 80%

The thread is about same

Labour we need 3 days

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 1 March, 2018 9:47 AM

To: Ong, Germaine (VWG Singapore); Taufikh (LKKAuto); SUR

Subject: RE: SKN9199Y - SUPPLEMENTARY

Dear Germaine,

Pls refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Thursday, 1 March 2018 9:41 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: SKN9199Y - SUPPLEMENTARY

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Ong, Germaine (VWG Singapore)
Sent: Friday, 23 February, 2018 9:49 AM
To: Taufikh@lkkauto.com; SUR
Subject: SKN9199Y - SUPPLEMENTARY

Dear Taufikh

Please see attached suppl.

For your kind approval

Best Regards

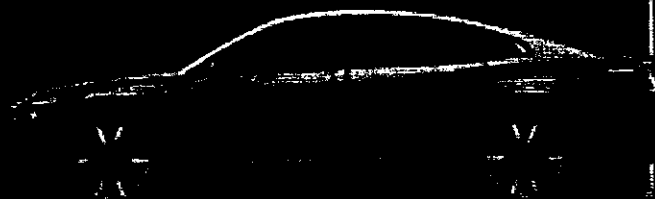
Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



Veron Chen (LKKAUTO)

From: Eliza Ho <Eliza_Ho@sg.msig-asia.com>
Sent: Wednesday, 21 February 2018 4:21 PM
To: Ong, Germaine (VWG Singapore); SUR
Cc: Tang, Shu Shi (VWG Singapore)
Subject: RE: OD CLAIM SKN9199Y DOA: 13/02/2018

Hi Germaine,

Will get back to you by tomorrow.

We are still pending for some documents from insured and she is aware that OD authorization will be delayed due to investigation.

Thank you.

Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com



MSIG



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From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Wednesday, 21 February, 2018 8:17 AM
To: Eliza Ho <Eliza_Ho@sg.msig-asia.com>; SUR <sur@lkkauto.com>; Taufikh@lkkauto.com
Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: RE: OD CLAIM SKN9199Y DOA: 13/02/2018

Dear Eliza

Please let us know the repair limit for the above car

Vehicle had been survey 19/02/2018 at 5pm

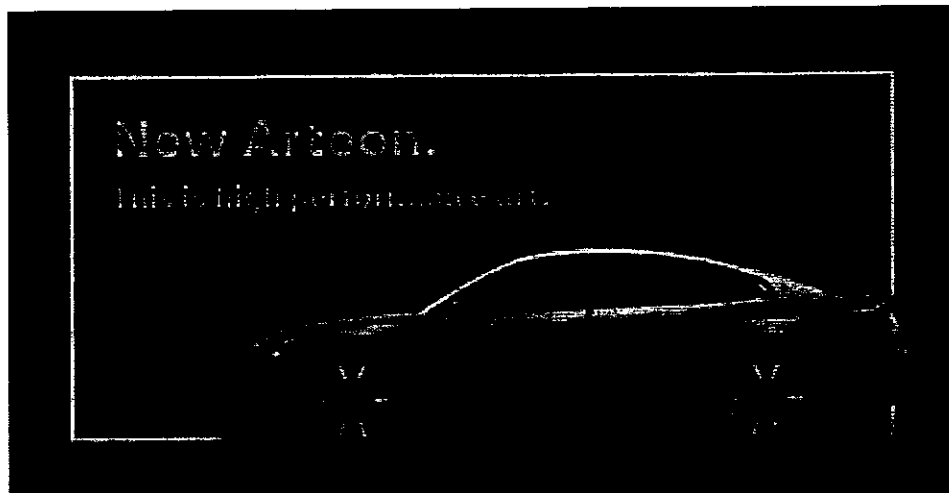
Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore

17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Eliza Ho [mailto:Eliza_Ho@sg.msig-asia.com]
Sent: Thursday, 15 February, 2018 9:31 AM
To: Ong, Germaine (VWG Singapore)
Cc: Tang, Shu Shi (VWG Singapore)
Subject: RE: OD CLAIM SKN9199Y DOA: 13/02/2018

Hi Germaine,

Ok noted, LKK will be going down to survey.

thanks

Eliza Ho
Assistant Executive, Claims Services (Motor)
D: +65 6594 2554 | F: +65 6225 7402 | eliza_ho@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

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From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Wednesday, 14 February, 2018 6:01 PM
To: Eliza Ho <Eliza_Ho@sg.msig-asia.com>; Claims <claims@sg.msig-asia.com>
Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: OD CLAIM SKN9199Y DOA: 13/02/2018

Dear Eliza

Please see attached GIA report and estimate

Please arrange survey on 19/02/2018 after 2pm as we only start work after 1100

17 tuas ave 9

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: germaine.ong@vw.com.sg [mailto:germaine.ong@vw.com.sg]
Sent: Wednesday, 14 February, 2018 5:59 PM
To: Ong, Germaine (VWG Singapore)
Subject: Scan von MyMFP

Scan from MyMFP

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 Feb 2018		15 Feb 2018 09:32 Edit Adj Rpt	\$31,493.19 Edit Estimates	\$31,493.19 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

Insured:

TANG BEE YIAN, ID: S1481405A, Tel: +6598432161, Email: NOEMAIL

Vehicle Reg. No.:

SKN9199Y

Claim Type:

OD / 549803

Repairer:

Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eliza Ho Teng Boon - 6594 2554]

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 17/03/2018]

Driver/Custodian:

TANG BEE YIAN (56 / Female), NRIC: S1481405A, Tel: +6598432161

Adj Asg. Remarks:

REVERT - CAR IN 19/02 AFTER 2PM

[Created by insurer]

Date of Loss:

13/02/2018 12:00 - :59
[45 Months and 27 Days From LTA Reg Date (Man Yr)]

Policy/Cover Note No.:

A80428269AVW (Comprehensive)
Coverage: 17/04/2017 - 16/04/2018

Excess:

S\$750.00

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- MSIG_SG (10/05/2018): Please expedite final report, we have received final bill. Thank u
- MSIG_SG (30/04/2018): Alert - Adj Mandate Approved (\$31493.19) - SKN9199Y - Claim Handler: Eliza Ho T...
- MSIG_SG (26/02/2018): Alert - Adj Mandate Approved (\$31500.00) - SKN9199Y - Claim Handler: Eliza Ho T...

ALL ASSOCIATED TASKS

[View All](#)
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[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN9199Y (549803)
 OD
 Feb 13 2018 12:00PM
 [TANG BEE YIAN]
 Volkswagen Centre Singapore - Tuas

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		☒	
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print					
1	14/02/18 12:00	Accident Statement	1	Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	21/02/18 09:44	Adjuster Immediate Advice	1	Load HTM						
2	27/04/18 17:51	Adjuster Immediate Advice	1	Load HTM						
Photos/Images							3 per page		☒	
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print					
1	14/02/18 11:48	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
2	14/02/18 11:48	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
3	14/02/18 11:48	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
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Assessment Reports			1 per page	☒
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Documentation			1 per page	☒
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1	15/02/18 09:13	COE/PARF		☐
2	15/02/18 09:31	ESTIMATE		☐
3	15/02/18 09:31	GERMAINE REQUEST FOR SURVEY		☐
4	17/04/18 10:17	VW FINAL BILL + SIGNED DV + RENTAL BILL		☐
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/02/18 11:44	Sketch Plan [Linked Accident Report Documents]		☐
2	14/02/18 11:44	Sketch Plan #2 [Linked Accident Report Documents]		☐
3	14/02/18 11:44	Sketch Plan #3 [Linked Accident Report Documents]		☒
4	14/02/18 11:44	Sketch Plan #4 [Linked Accident Report Documents]		☒
5	14/02/18 11:44	Sketch Plan #5 [Linked Accident Report Documents]		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/02/18 09:55	SKN 9199Y ESTIMATE		☐

Assessment Reports			1 per page	☒
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2	23/02/18 14:43	SUPPLEMENTARY		Load PDF
3	27/04/18 17:41	1ST MARK ESTIMATE		Load PDF
4	27/04/18 17:42	SUPPLEMENTARY		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/02/18 12:00	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	14/02/18 11:48	Accident Photo		Load JPG ☒
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3	14/02/18 11:48	Accident Photo		Load JPG ☒
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18003124/T1VD3E2

Date: 10/05/2018

REFERENCE

Insured/Claimant:	TANG BEE YIAN	Policy No:	A80428269AVW	Claim No:	549803
Date of Loss:	13/02/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKN9199Y		Engine No:	CHH035087
Make & Model:	VOLKSWAGEN GOLF GTI, 2.0 TSI (A)		Chassis No:	WWWZZZAUZEW292930
Reg. Date:	17/04/2014 (Man. Year: 2014)		Odometer:	0 km
Colour:	Grey			
Engine Capacity:	1984 cc			
Market Value/New Car Price:	S\$110,000.00			
Sum Insured (S\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40 R16	Rear Tyre Size:	225/40 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	58,025.11	20,518.38	37,506.73	64.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	26,438.00	10,974.81	15,463.19	58.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	84,463.11	31,493.19	52,969.92	62.71
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	83,713.11	30,743.19	52,969.92	63.28
+ GST 7.00/7.00% (S\$)	5,859.92	2,152.02	3,707.90	63.28
Nett Amount (S\$)	89,573.03	32,895.21	56,677.82	63.28

INSPECTION

Date of Assignment:	15/02/2018	
Date Inspected:	19/02/2018 Inspected At:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9 Singapore 639197
Estimated Period of Repair:	17.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 10 May 2018)
Parts: 144	VOLKSWAGEN GOLF GTI 2.0 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKN9199Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DASHBOARD	Deformed	1,994.00 FS	*1,246.24 FS
2	1		*AIRBAG (PASSENGER)	Activated	2,454.13 FS	*1,533.83 FS
3	1		*AIRBAG (LEG)	Activated	799.24 FS	*499.52 FS
4	1		*AIRBAG (S/WHEEL)	Activated	2,398.70 FS	*1,499.18 FS
5	1		*ST WHEEL BUTTON	Missing	663.19 FS	*414.50 FS
6	1		*S/WHEEL SPRING CLOCK	Not Necessary	570.02 FS	*- FS
7	1		*AIRBAG CONTROL UNIT	Not Necessary	1,118.39 FS	*- FS
8	1		*SEAT BELT LH	Activated	742.87 FS	*464.29 FS
9	1		*SEAL BELT RH	Activated	683.49 FS	*427.18 FS
10	1		*SEAL BELT ADJUSTER (2 PCS)	Activated	117.66 FS	*73.53 FS
11	1		*FRT BONNET	Bent	752.77 FS	*470.47 FS
12	1		*BONNET SEAL LH	Deformed	39.81 FS	*24.88 FS
13	1		*HINGE LH	Bent	40.49 FS	*25.30 FS
14	1		*HINGE RH	Not Necessary	39.23 FS	*- FS
15	1		*FRT BUMPER	Deformed	585.60 FS	*366.00 FS
16	1		*SENSOR BRACKET	Necessary	29.73 FS	*18.58 FS
17	1		*SENSOR BRACKET	Necessary	9.29 FS	*5.81 FS
18	1		*SENSOR BRACKET (2 PCS)	Necessary	18.58 FS	*11.61 FS
19	1		*SENSOR BRACKET	Necessary	9.29 FS	*5.81 FS
20	1		*2KADHESIVE	Necessary	64.68 FS	*40.42 FS
21	1		*BONDAGENT	Necessary	46.27 FS	*28.92 FS
22	1		*SPOILER	Deformed	158.22 FS	*98.88 FS
23	1		*NUMBER PLATE BRACKET	Not Necessary	71.01 FS	*- FS
24	6		*RIVET	Not Necessary	2.98 FS	*- FS
25	1		*REINFORCEMENT	Not Necessary	322.64 FS	*- FS
26	1		*FOAM	Cracked	36.29 FS	*22.68 FS
27	1		*BUMPER INNER BRACKET LH	Necessary	47.45 FS	*29.66 FS
28	1		*BUMPER SIDE BRACKET LH	Necessary	12.20 FS	*7.62 FS
29	1		*BUMPER SIDE BRACKET RH	Not Necessary	12.20 FS	*- FS
30	1		*BUMPER LOWER SIDE BLACK TRIM LH	Missing	69.98 FS	*29.16 FS
31	1		*BUMPER LOWER SIDE BLACK TRIM RH	Missing	69.98 FS	*43.74 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
32	1		*SENSOR CENTRE	Missing	103.97 FS	*64.98 FS
33	1		*SENSOR SIDE	Missing	137.53 FS	*85.96 FS
34	1		*O-RING (2 PCS)	Necessary	2.48 FS	*1.55 FS
35	1		*SENSOR WIRE HARNESS	Torn	137.12 FS	*85.70 FS
36	1		*NNOZZLE CYLINDER LH	Bent	111.39 FS	*69.62 FS
37	1		*NOZZLE COVER LH	Missing	23.58 FS	*14.74 FS
38	1		*L JOINT	Cut	16.81 FS	*10.51 FS
39	1		*T JOINT	Necessary	8.78 FS	*5.49 FS
40	1		*NOZZLE PIPE (5M) (5 PCS)	Cracked	42.23 FS	*26.39 FS
41	1		*SLEEVE	Necessary	48.83 FS	*30.52 FS
42	1		*ENGINE LOWER COVER	Torn	113.31 FS	*70.82 FS
43	1		*RADIATOR GRILLE	Cut	391.20 FS	*244.50 FS
44	1		*CENTRE LOWER GRILLE	Deformed	83.62 FS	*52.26 FS
45	1		*LHS FOG LAMP GRILLE	Missing	66.15 FS	*41.35 FS
46	1		*RHS FOG LAMP GRILLE	Not Necessary	66.15 FS	*- FS
47	1		*LHS FOG LAMP GRILLE INNER PLATE	Missing	12.90 FS	*8.06 FS
48	1		*HEADLAMP LH	Cracked	1,813.79 FS	*1,133.62 FS
49	1		*GAS BULB	Distorted	349.80 FS	*218.63 FS
50	1		*BALLAST	Dented	434.27 FS	*271.42 FS
51	1		*POWER MOD	Dented	175.23 FS	*109.52 FS
52	1		*CONTRL UNIT	Dented	310.85 FS	*194.28 FS
53	1		*FOG LAMP LH	Distorted	613.22 FS	*383.26 FS
54	1		*FOG LAMP WIRE HOUSING	Distorted	4.87 FS	*3.05 FS
55	1		*LOCK CARRIER	Cracked	768.93 FS	*480.58 FS
56	1		*BUMPER CENTRE BRACKET	Deformed	25.09 FS	*15.68 FS
57	1		*SUPPORT LOCK CARRIER	Not Necessary	25.24 FS	*- FS
58	1		*LHS H/LAMP TOP PANEL	Bent	21.74 FS	*13.59 FS
59	2		*SPEED NUT	Necessary	4.45 FS	*2.78 FS
60	1		*AIR INTAKE DUCT (TOP)	Not Necessary	49.92 FS	*- FS
61	1		*AIR INTAKE DUCT (CTR)	Not Necessary	28.38 FS	*- FS
62	1		*AIR INTAKE DUCT (LOWER)	Not Necessary	15.97 FS	*- FS
63	1		*AIRCLEANER	Not Necessary	465.90 FS	*- FS
64	1		*AIR GUIDE RH	Not Necessary	18.32 FS	*- FS
65	1		*AIR GUIDE LH	Cracked	17.32 FS	*10.83 FS
66	2		*COOLANT ADD 1.5 LTR READY MIX	Necessary	33.70 FS	*21.06 FS
67	1		*BATTERY BRACKET	Not Necessary	95.95 FS	*- FS
68	1		*FUSE BOX TOP COVER	Not Necessary	14.98 FS	*- FS
69	1		*FUSE BOX LOWER COVER	Deformed	27.79 FS	*17.37 FS
70	1		*WIPER TANK	Cracked	96.44 FS	*60.28 FS
71	1		*PUMP (W/SCREEN)	Distorted	75.36 FS	*47.10 FS
72	1		*SEAL	Necessary	1.00 FS	*0.63 FS
73	1		*PUMP (NOZZLE)	Cracked	93.79 FS	*58.62 FS
74	1		*SEAL	Necessary	3.37 FS	*2.11 FS

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75	1		*WINDSHIELD CLEANER 1 LITRE BTL	Necessary	14.04 FS	*8.78 FS
76	1		*HORN	Cracked	88.58 FS	*55.36 FS
77	1		*FENDER TOP INNER PANEL LH	Buckled	128.93 FS	*80.58 FS
78	1		*FENDER TOP PANEL LH	Buckled	182.53 FS	*114.08 FS
79	1		*FENDER LH	Bent	206.98 FS	*129.36 FS
80	1		*LHS FENDER BRACKET	Bent	18.09 FS	*11.31 FS
81	1		*NUT (4 PCS)	Necessary	4.46 FS	*2.79 FS
82	1		*LHS FENDER LINER UPPER	Missing	107.30 FS	*67.06 FS
83	1		*LHS FENDER LINER LOWER	Missing	56.16 FS	*35.10 FS
84	1		*FENDER TOP BRACKET (FRT)	Bent	11.73 FS	*7.33 FS
85	1		*FENDER TOP BRACKET (RR)	Bent	11.73 FS	*7.33 FS
86	1		*FENDER EMBLEM (GTI)	Necessary	63.12 FS	*39.45 FS
87	1		*FENDER SIDE SPONGE	Necessary	26.01 FS	*16.26 FS
88	2		*BOLT	Necessary	3.67 FS	*2.30 FS
89	1		*NUT (10 PCS)	Necessary	6.48 FS	*4.05 FS
90	1		*RHS FENDER LINER LOWER	Not Necessary	31.14 FS	*- FS
91	1		*A PILLAR LH	Repair	586.70 FS	*- FS
92	1		*2K FOAM	Not Necessary	113.73 FS	*- FS
93	1		*SEALANT	Not Necessary	55.72 FS	*- FS
94	1		*INOXSPRAY	Not Necessary	48.95 FS	*- FS
95	1		*2KADHESIV	Not Necessary	206.07 FS	*- FS
96	1		*PLATE	Not Necessary	2.80 FS	*- FS
97	1		*1/4 FENDER GLASS	Deformed	108.99 FS	*49.05 FS
98	1		*2K GLUE	Necessary	114.73 FS	*71.71 FS
99	1		*CLEANER	Necessary	92.26 FS	*57.66 FS
100	1		*PRIMER	Necessary	20.09 FS	*12.56 FS
101	1		*APPLICATOR (2 PCS)	Necessary	13.97 FS	*8.73 FS
102	1		*ACTIVATOR	Necessary	18.38 FS	*11.49 FS
103	1		*BASE ENGI	Not Necessary	20,981.10 FS	*- FS
104	1		*NEEDLE BEARING	Not Necessary	24.42 FS	*- FS
105	1		*GASKET	Not Necessary	5.51 FS	*- FS
106	1		*GASKET	Not Necessary	7.00 FS	*- FS
107	1		*SEAL	Not Necessary	6.16 FS	*- FS
108	1		*GASKET	Not Necessary	95.28 FS	*- FS
109	1		*GASKET	Not Necessary	24.66 FS	*- FS
110	1		*GASKET	Not Necessary	13.95 FS	*- FS
111	4		*NUT	Not Necessary	8.06 FS	*- FS
112	1		*OIL SUMP	Cracked	224.11 FS	*140.07 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
113	1		*OIL SUMP GASKET	Necessary	30.97 FS	*19.36 FS
114	2		*O-RING	Necessary	15.87 FS	*9.92 FS
115	1		*SILICON SEALANT 50ML TUBE	Necessary	42.00 FS	*26.25 FS
116	1		*EDGE PRO VW50501 5W40 (6 PCS)	Necessary	158.33 FS	*98.96 FS
117	1		*OIL FILTER	Necessary	28.12 FS	*17.57 FS
118	1		*OWS BRAKE CLEANER	Not Necessary	34.07 FS	*- FS
119	1		*18 AUSTIN RIM LHF RHR LHR (3 PCS)	Cut	3,524.82 FS	*2,203.01 FS
120	1		*RUBBER VALVE	Necessary	1.08 FS	*0.68 FS
121	1		*FRT SUB FRAME	Bent	445.82 FS	*278.64 FS
122	1		*RUBB BUSH	Deformed	80.99 FS	*50.62 FS
123	1		*FRT LOWER CONTR ARM LH	Bent	228.32 FS	*142.70 FS
124	1		*LOWER JOINT	Bent	140.27 FS	*87.67 FS
125	1		*WHEEL BEARING	Bent	483.45 FS	*302.16 FS
126	1		*WHEEL BEARING HOUSING	Bent	665.74 FS	*416.09 FS
127	1		*STABILIZER LINK	Not Necessary	67.63 FS	*- FS
128	1		*LEVELSEASON	Bent	221.52 FS	*138.45 FS
129	1		*DRIVESHAFT LH	Dented	1,616.62 FS	*1,010.39 FS
130	1		*ABSORBER	Bent	509.05 FS	*318.15 FS
131	1		*TOP BEARING	Bent	46.14 FS	*28.84 FS
132	1		*TOP MOUNTING	Bent	94.79 FS	*59.24 FS
133	1		*FRT LHS TRACK ROD	Bent	109.07 FS	*68.17 FS
134	1		*TIE ROD END	Bent	143.93 FS	*89.96 FS
135	1		*CLIP	Necessary	4.00 FS	*2.50 FS
136	1		*OWS BRAKE CLEANER	Not Necessary	34.07 FS	*- FS
137	1		*REAR WHEEL BEARING LH	Not Necessary	496.15 FS	*- FS
138	1		*REAR WHEEL BEARING HOUSING LH	Not Necessary	687.92 FS	*- FS
139	1		*RUBB MOUNT	Not Necessary	23.77 FS	*- FS
140	1		*REAR WHEEL BEARING RH	Bent	496.15 FS	*310.10 FS
141	1		*REAR WHEEL BEARING HOUSING RH	Bent	687.92 FS	*429.94 FS
142	1		*RUBB MOUNT	Necessary	23.77 FS	*14.86 FS
143	1		*OIL SENSOR	Cut	86.86 F	*86.86 F
144	1		*18 AUSTIN RIM ONLY	Cut	734.34 F	*734.34 F
145	1		*LHS ROCKER PANEL TRIM (BLACK)	Deformed	146.95 F	*146.95 F
146	1		*RHS FOG LAMP GRILLE INNER PLATE	Deformed	9.00 F	*9.00 F
147	2		*TYRES MICHELIN PILOT SPORT 4 225/40/18 (\$1360.00) (80%)	Cut	1,088.00 F	*1,088.00 F
148	1		*PLUG	Necessary	3.66 F	*3.66 F
149	1		*DEGREASER CLEANER 500ML	Necessary	16.38 F	*16.38 F
150	1		*DEGREASER CLEANER 500ML	Necessary	16.38 F	*16.38 F
151	1		*TRAILING ARM RH	Bent	107.89 F	*107.89 F
152	1		*WIRE HOUSING	Distorted	7.61 F	*7.61 F

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 58,025.11 20,518.38

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	B & P TOWING CHARGES	New	195.00	195.00
2	AIR CON GAS	New	60.00	39.00
3	ELECT WIRING & MECH COMPONENT CHECK	New	200.00	140.00
4	PROGRAMMING & CALIBRATION	New	360.00	234.00
5	VACUUM & REGAS AIRCON	New	238.00	154.70
6	R&R OIL SUMP	New	1,425.00	308.75
7	R&R SUB FRAME	New	1,425.00	308.75
8	R&R FRT U/CARRIAGE	New	1,425.00	463.12
9	R&R REAR U/CARRIAGE LH	New	1,425.00	0.00
10	R&R REAR U/CARRIAGE RH	New	1,425.00	463.12
11	R&R D/BOARD	New	1,425.00	463.12
12	R&R SEAT BELT & AIRBAG CONTROL UNIT	New	950.00	308.75
13	B&P WHEEL AIGNMENT	New	300.00	210.00
14	R&R RIM & BALANCE	New	150.00	105.00
15	R&R ENGINE	New	1,425.00	0.00
16	TO TRANSFER NEW ENGINE PART	New	1,425.00	0.00
17	SEND ENGINE TO LTA FOR STAMPING	New	475.00	0.00
18	LABOUR	New	4,750.00	3,800.00
19	SPRAY PAINT	New	3,500.00	3,000.00
20	R&R 1/4 FENDER GLASS	New	475.00	237.50
21	B&P NUMBER PLATE	New	80.00	0.00
22	TYRES MECHELIN PILOT SPORT 4 225/40/18 (80%)	New	680.00	544.00
23	VEHICLE ON BENCH-CELETTE	New	1,200.00	0.00
24	LABOUR ADDITIONAL 3 DAYS	New	1,425.00	-
Gross Labour Cost (\$\$)			26,438.00	10,974.81

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< END OF ESTIMATES >