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Insured Vehicle No			Claim No.	- 00	to the
Name of Insured	DOWNTOWN TRAVE	FU STRUCES PIL	Policy No.		
Insured Tel No.	HP:	7.7	Make / Model	SUBPRU	
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Is driver the owner		ure of Accident :		TIMPH	RO
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				LOD	
				Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time: *	Sent By -		Post-Repair Photos:	
				Others:	
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FINAL PAYMENT		nfirm with: (PEplinE		Email Call	
	Total Annual Control	CE TRANSPORT			

Name 1: PERSONNINCE, MOTORS LIMITED

Name 3:

Name 2: CAROLINE SOW KINY SHEARES

- 2€. POE . € 22

SS 180-40

Payee 1:

Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.)

WEFE REFE	e	90300
· ASSI	GNMENI	
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cm: Date		
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Inspect Vehicle No: SLN 31413	Make 8.M.N 2160	
Workshop mis PG-PO-PMONICO	Calour BLUG	A/C: Insured / Std / NI / NA
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Dealer

Performance Motors Limited

A member of the Sime Durby Group Co. Neg. No. 187401559W GST Neg. No M2-0020081-x

Mampong Arang Road East Coast Centre Singapore 438183 Tel. 43190888 (ActerSales) Fax. 63449773 315. Alexandra Road Sime Darby Suminess Centre Singapore 189944 Tel 63190528 (AfterSa 6319052)/510 (Motorra Fam. 64796604 (Motorra 64796604 (Motorra (AfterSales)

the Repairer of the following:

• To resurvey the following specific decembers: . To display stamaged part(k) during resurvey

LKK Auto Considered Netter notify.

. Parts prices are subject to confirmation

. No illegal modification(s) is allowed

. Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

*Third party survey is on a "Without Prejudice" basis G\$T REG. NO : M2 - 0020081 - X

STIMATE

Estimate No. Date Estimated

45949 : b1

: 15/02/2018

Page No. : 1 of 1

Prepared By

Inthiran A/L Thurasamy

- ESTIMATE REPAIR FOR -

Caroline Sow Kay Sheares

31 Watten Rise

ACCOUNT 121

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 287331

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLN3741J

5H46240

28/04/2017

216d G TOURER

0

DESCRIPTION

To replace rear bumper and attachments.

Painting rear bumper.

To check electrical wiring systems and lightings at the

rear section for proper function.

Apos

Sundries.

Total Labour 1:

PRIC

2,570.00

VALUE

423.80

59.25 ₹ 65.90

65.90

80.00

DESCRIPTION

REAR BUMPER CARRIER SUPPORT

RR BUMPER LH INNER SIDE GUIDE RR BUMPER RH INNER SIDE GUIDE

REAR BUMPER TRIM STRIP (CHROM) REAR BUMPER PANEL PRIMED (LINES PDC

SET MOUNTS PDC SENSOR REAR

REAR BUMPER TOWING FLAP EYE PRIMED

423.80 59.25 65.90 65.90 105.65 966.25 62.95 41.80

N- 7 105.65 966.25 4 62.95 6 41.80

Total Parts

1,791.50

Labour 1 Parts Labour 2 Excess

QTY

2,570.00 1,791.50 0.00 0.00

Total GST @ 7%

Grand Total

305.31 4.666.81

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A morrow of the Sime Dotty Group Co. Reg. No. 197401559W. QST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 45949

Page No. :

Date Estimated : 15/02/2018

Prepared By

Inthiran A/L Thurasamy

REPAIR FOR -

- ACCOUNT -121

Caroline Sow Kay Sheares

AIG Asia Pacific Insurance Pte. Ltd.

31 Watten Rise

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 287331

EGN NO	CHASSIS NO	REGN DATE	MCDEL		M LEA	Œ	
LN3741J	5H46240	28/04/2017	216d G TOURER		0		
DESCRIPTION			ORIGINAL PRICE		DISC, %	NETT	
	bumper and attachme			850.00		850.00	
To spray paint	rear bumper			934,00		934.00	
	rical wiring systems an proper function.	d lightings at the		150.00		150.00	
Sundries.				80.00		80.08	
DESCRIPTION			UNIT PRICE	QTY	DISC. %	NET	
	R TRIM STRIP (CHRC R PANEL PRIMED (LIN		105.65 966.25	1.00 1.00		105.65 966.25	
SUPPLEMENTAR	RYITEMS		T			0.014.00	
			Total Labour : Total Parts :			2,014.00	
			Total Labour & Deduction for E			3,085.90	
			Total Repair Co GST @7%:	sts less Exc	ess:	3,085.90	
			Grand Total:			3,301.91	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

A10	ACIA DACIFIC INI	NIDANCE DIE LID	rnationale Des Experts En Aut Ref : CC3/AIG180			
AIG	ASIA PACIFIC IN	SURANCE PTE LTD	Ref CCS/AIG160	003096/603		
CHA	78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date: 15-02-2018			
1.		Policy Particu	Code : AIG lars :- THIRD PARTY CL	AIM		
1.	Insured Veh.	SKT 6920U	Veh. Inspected	SLN 3741J		
_	Policy No.	SK1 03200	Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
_	Assign From		Assign Date	15/02/2018		
2	Assign From	Makiala f	Particulars & Condition	13/02/2010		
2.	Make & Model	venicie i	DELTH BRITE DE VENEZANI EN PRESENTANT	0		
_	(Introduce South Saturday	HIDDEN	C.C			
_	angine ite.		Year of Reg.			
	Chassis No.					
_	Odometer -		Steering			
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3.	General	0.	aditions of Toron			
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_	L/H Rear Tyre			mm		
4.	Littlean tyle	Desc	ription of Damages			
			· · · · · · · · · · · · · · · · · · ·			
5.		Ge	neral Information			
	Accident Date	13/02/2018	Inspection Date			
	Survey held at	PERFORMANCE MOTORS	SLTD			
		303 ALEXANDRA ROAD SINGAPORE 159941				
5a.			Remarks			

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Wednesday, 7 March 2018 11:11 AM

To:

'PBSP'; Shu Pei (LKKAuto)

Cc:

Admin A

Subject:

RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK

REF:CC3/AIG18003098/eb3

WTHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Wednesday, 7 March 2018 10:37 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Sent: Monday, 5 March 2018 9:41:13 AM

To: PBSP; Shu Pei (LKKAuto)

Cc: 南珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 *** LKK REF: CC3/AIG18003098/eb3

Without Prejudice

Hi Caroline,

We refer to the email below.

As insured reported a difference insurer, AIG is still checking if SKT 6920U insured under AIG.

Shall revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Monday, 5 March 2018 9:38 AM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Shu Pei (LKKAuto) < shupei@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please see atttached for LTA search.

Please advise.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Monday, 5 March 2018 9:24:26 AM

To: PBSP; Shu Pei (LKKAuto)

Cc: 甯珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Without Prejudice

Hi Caroline,

We refer to the email below.

According to our principal SKT 6920U is not insured under AIG there is no record found.

Please kindly let us have your LTA/GIA search.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 2 March 2018 9:24 AM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com >; Shu Pei (LKKAuto) < shupei@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please let us have your reply on liability.

Owner chasing for this case.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Wednesday, 28 February 2018 9:30:35 AM To: Asher Sng (LKKAuto); Shu Pei (LKKAuto)

Cc: 甯珺 ©

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

According from our customer, she mentioned that TP has made report.

Please let us have your reply on liabilty, as our customer chasing for this case.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Monday, 26 February 2018 5:57:48 PM

To: PBSP; Shu Pei (LKKAuto)

Cc: 甯珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Hi Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report (non reporting).

Shall update your upon receiving our insured report.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@ikkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Monday, 26 February 2018 4:40 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, 22 February 2018 9:41:11 AM

To: PBSP; Shu Pei (LKKAuto)

Cc: 甯珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Hi Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report (non reporting).

Shall update your upon receiving our insured report.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Wednesday, 21 February 2018 4:40 PM
To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Sirs

Please advise if your insured had reported the accident?

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupei@lkkauto.com> Sent: Thursday, 15 February 2018 11:59:21 AM

To: PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 15 February 2018 11:48 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018

Dear Sirs.

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Please refer to video evidence below.

https://www.dropbox.com/s/e3siejrw3pwzr4r/EVT 20180213 194456 2.avi?dl=0

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."





Liberty Insurance Pte Ltd

Registration no. 199002791D 51 Club Street #03-00 Liberty House Singapore 069428 Tel: (65) 6221 8811 Fax: (65) 6225 6890

Website: http://www.libertyinsurance.com.sg

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA) MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate No	SD17V05758 /VPC2 /R00
Form	MX1
Date of Issue	05-MAY-2017
1.Index Mark and Registration No. of Vehicle:	SLN3741J
2.Chassis number of Vehicle:	WBA2E320605H46240
3.Name of Policyholder:	CAROLINE SOW KAY SHEARES
4.Effective date of Commencement of Insurance for the purposes of the Act:	28-APR-2017 00:00 AM
5.Date of Expiry of Insurance:	27-APR-2019 23:59 PM
6.Persons or Classes of Persons entitled to	2010 1976 1976 1970 1970 1970 1970 1970 1970 1970 1970

drive*: A) The Policyholder.

B) Any other person who is driving an the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

7.Limitations as to use":

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

8. The Policy does not cover:

A) Use for hire or reward.

B) Use for racing, pace-making, reliability trials or speed-testing.

C) Use for the carriage of goods (other than samples) in connection with any trade or business.

D) Use for any purpose in connection with the Motor Trade.

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

> For and on behalf of LIBERTY INSURANCE PTE LTD Approved Insurers

> > Authorised Signature

For Information only:

COVERAGE:

Comprehensive, Unlimited Windscreen, Ncd Protection

SUM INSURED-

MARKET VALUE AT THE TIME OF LOSS.

EXCESS:

Section I S\$300,Additional Excess For Young & Inexperienced Drivers S\$2500,Windscreen Excess

530

FINANCE COMPANY:

PRODUCER NAME:

SD CONTEGO SERVICES

PLGG/PLGG/05-MAY-17

S1_CI_T1_T3_OE_Template2-Ver1.

05-MAY-17





NRC No. S7199030C

Blood Group

Date of issue

B+

08-02-1994

31 WATTEN RISE SINDAPORE 287331

NRIC No: \$7199030C

Date:

06/03/2010

No: 6331512

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7199030C



Name



CAROLINE SOW KAY SHEARES

Race

EURASIAN

Date of Beth

34

14-02-1971

.

Country of Birth

ENGLAND



REPUBLIC OF SINGAPORE DRIVING LICENCE



LE ST 199030C

CAROLINE SOW KAY SHEARES

Ben Date 14 Feb 1971 tune Date 22 Aug 2003

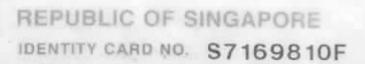
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unlader does not exceed 2500 kilograms

26 Jul 1990

NP 425A





Name



DAVID LOKE KOK TEIK

CHINESE

11-02-1971

M

Sex

Country of birth

MALAYSIA



NATIONALITY
MALAYSIAN
Date of issue
12-02-2010

31 WATTEN RISE
SINGAPORE 287331
NRIC No: S7169810F
Date: 06/03/2010
No: 6331513



PASS DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive 27 May 2008 of the driver; and other motor vehicles =< 2500kg

NP 428A

Licence No: S7169810F

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S7169810F

DAVID LOKE KOK TEIK

Birth Date 11 Feb 1971

Issue Date: 24 Mar 2010



-	EA	8. 7		
- 1	DA.	CVA:		
		4.7		

AIG THIRD PARTY EXPRESS SETTLEMENT FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008 (PAYMENT BREAKDOWN)

Vehicle No.	5 LN 3741			
Date of Acc	ridanti la	Model:		
DATE OF ACC	ridenf: 3-2 - 18			
Global Sum	Settlement I I	Yes []	1.	
Repair Estim			No	-1 1 1
Final Repair	Cost	1, 7,6	266	
Loss of Use	201		01.0	
Rental (if any	A	1000	3-0	3 days at \$ 60 per day
	y.,	: 5 -	-	days
LTA/ GI AS	earch Fee	1-1	24	
Others:	10	: \$	/	
		: 5		
Final Settlem	ent Sum	:\$ 3,4	29.3	36.
Is Third Par	ty Workshop GIA Regist			O (Kindly indicate below)
	or Non GIA Registered V			1.00
	or GIA Registered Works	BOI BOI BOI	A App	plicable: Yes/ No nario No:
	BOLA Liability:	(1.5)		iability (*):(%)
n	Assessed Liability to be fill of apply.	ed only for chain co	llision	is and for cases where BOLA does
Remarks				4
ayment Instr	ruction: Payee's Breakdow	79.		
20 1.				
- E	Performance <u>M</u> Performance M	otors Ltd	: 5	3,301.91
	erjarmance M	otors Lid	: \$	7.45
)	Caroline Souk	ay Sheares	: \$	180.031
Signed	by appointed surveyor	D	ite	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Friday, 23 March 2018 11:32 AM

To:

'TANKL@TANCHONG.COM'

Subject:

ACCIDENT INVOLVING SKT 6920U AND SLN 3741J ON 13/02/2018



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/AIG18003098/R1eb3

23 MAR 2018

DOWNTOWN TRAVEL SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKT 6920U AND SLN 3741J ON 13/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

AUTHORISATION TO ACT

(AIG Express Third Party Claim)

		(address), owner o		
hereby authorize	Performa	ince Motors Ltd	("the workshop")	to act for me
with respect to m	y claim for repair c	costs and/or rental and/or lo	ss of use ("claim")	for my vehicle
10. SLN 37413	that was damage	ed pursuant to the accident	which occurred or	13/2/18

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this ______ (day) of ______ (month) 20_18 (year)

0122-14/3/18

Signed by "the third party claimant" (with chop if applicable)

Sens During Tolled Community of the Enterthology of Sense During Tolled Community of the Enterthology of Sense Enterthology of Sense

Signed by "the workshop (with chop)

RELEASE VOUCHER (AIG Express Third Party Claim)

"We/L	Performance Motors Ltd	("the workshop") hereby confirm that we/I
have rea	sched an agreement with the appointed surveyo	r of AIG Asia Pacific Insurance Pte Ltd LKK
AUTO	CONSULTANTS PTE LTD (name of surve	eyor) with respect to the amount claimed for
S\$3301	(Repair Cost), SS 180 - (Loss of rental/t	ise), SS 7 45 (Disbursement), for vehicle no.
2TM3	SAND that was damaged pursuant to the accid	ent which occurred on 13-2-18 (date) alone
Dunezo	a Rolat Junction with Khean Hock Mocati	on) involving vehicle no/s <u>Skrt(S)</u> . This is
pursuant	to the inspection conducted on 12 3 18 (dat	e) at "the workshop".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SUNGALOW (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of	5 (month) 20 (year)	0.
(LKK)	FIGEORIAN 500 500	ICE MOTO'S LIMIT
MAR	TEL	G1910 S-eq 61910 S-eq 61911 A-expe

jobi Dealer 4.

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 1974015598 GST Reg. No M2-0020081-a

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

280, Kampong Arang Road East Coast Centre Singapore 438180 Tel. 63190888 (AfterSales) Fax. 63449773 Tel 83180100 (Sales & Admin) 63180111 (AfterSeles) Fox 64747770

115. Alexandra Road Sime Darby Buriness Centre Singapore 15994a Tel 63190528 (AfterSale 63190733/7330 (Motorrad)

[AfterSales] FRX. 64796603 64798624 (AfterSales)



SERVICE TAX INVOICE

Repair Order No. : B1 1250375 Page No. : 1 of 2

: 12/03/2018 Date IN

Invoice Number : 1958093 / WSB

Invoice Date 25/04/2018 .

Invoice By Toh Jing Xuan 2

- CUSTOMER INFORMATION -

Ms Caroline Sow Kay Sheares

31 Watten Rise

INVOICE TO -121

AIG Asia Pacific Insurance Pte. Ltd.

Payment Terms : 30 Days From Invoice

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 287331

REGN. NO.

CHASSIS NO.

Cust. Svc. Advisor: Inthiran A/L Thurasamy

REGN. DATE

MODEL.

MILEAGE

216D G TOURER SLN3741J 28/04/2017 11859 5H46240 --- LABOUR 1 ---NETT To replace rear bumper and attachments including knock 850.00 out dented area caused by the accident. 934.00 To respray rear bumper. To check electrical wiring systems and lightings at the 150.00 rear section for proper function. Sundries. 80.00 INS CLAIMS: ACCIDENT REPAIR, DIRECT SETTLEMENT. 0.00 DATE OF ACCIDENT: 13.02.2018. 3RD PARTY CAR: SKT6920U. YOUR REF NO : NIL. VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 12.03.2018 AT 11:40AM. AUTHORISED REPAIR BY MS ASHER SNG FROM LKK AUTO ON 07.03.2018 VIA EMAIL. 0.00 PROPOSE LOSS OF USE = \$60x3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY COMFIRMATION. 0.00 LTA SEARCH FEE = \$7.45. Total Labour 1: 2,014.00 Retail PARTS Price NETT Qty. 105.65 REAR BUMPER TRIM STRIP (CHROM) 105.65 1 966.25 966.25 REAR BUMPER PANEL PRIMED (LINES PDC 1 1,071.90 Total Parts

med Dealer

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GGT Reg. No. M2-0022081-s

303. Alexandrs Road Sime Darby Performance Centre Singapore 199941

Tel 61180100 (Sales & Admin) Tel. 62190888 (Afterpales) 61180115 (Afterpales) Fax. 64747770

260, Kampong Arang Road East Coast Centre Singapore 438181

115. Alexandra Boad Sime Darty Business Centre Singapore 159946 Tel. 61390328 (AfterSales) E1390337530 (Motocrad) Pax 64796602 (AfterSales) 64796624 (Motocrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1250375

: 2 of 2 Page No.

: 12/03/2018 Date IN

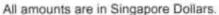
Invoice Number: 1958093 / WSB

Invoice Date : 25/04/2018

Cust. Svc. Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

Computer generated	invoice.	No signature is required.	Amount Payable Include GST :	S\$	3,301.91
			Invoice Total Amount Include GST	: S\$	3,301.9
			GST @ 7%	: S\$	216.01
Lubricant/Misc	1	80.00	Invoice Total Amount Exclude GST	: S\$	3,085.90
Parts Charges	1	1,071.90	Less Insurance Excess	: S\$	0.00
Labour Charges	1	1,934.00	Total Labour & Parts Charges	: S\$	3,085.90



Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice. For credit purchases, interest @1% per month will be debited on overdue amounts.





Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 14 Feb 2

14 Feb 2018 / 16:41:44

Receipt Date/Time: 14 Feb 2018 / 16:41:44

Tax Invoice/Receipt

Receipt No.: ITNET-00000-180214-001488

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference		Amount Before	Amount	Amount After GST
1022001	No.		GST (S\$)	(S\$)	(S\$)
	It of Insurance Enquiry - SKT6920U				
100000000	13 Feb 2018/19:40:00	NASARIOM NASAR			
	ance Co: AIG ASIA PACIFIC INSURA!	NCE PTE, LTD.			
-1	Insurance Enquiry - SKT6920U				
	Enquiry Fee 20180214164038937050		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7,00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		xxxxxxxxxxxx5164	Credit Card: Visa/MasterCard		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report) Express

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status			
Main	15 Feb 2018 Edit Reg		12 Mar 2018 00:00 Edit Adj Rpt	S\$3,085.90 Edit Estimates	5\$3,085.90 View Rpt		Pending for Survey Report Cancel Case			
	Main) R	eference	Claim De	tails	Documents	5how All			
CLAIM SU	BFOLDER DE	TAILS			[Created	by adjuster]				
Insured:	DOWNTO	DOWNTOWN TRAVEL SERVICES PTE LTD, Co. Reg. No.: 198403671H								
Main Claimant:	CAROLIN	CAROLINE SOW KAY SHEARES, ID: 57199030C								
Vehicle Reg No.:	SLN37413					8 19:00 - :59 and 16 Days From	LTA Reg Date (Man Yr)]			
Claim Type	TP / 0085195904SG				Cover o.:					
Vehicle Reg No. (Insured):	SKT6920U			Policy / (Claims						
				Excess						
Repairer:	Performa 63190172		ted (Alexandra) 3	3 Alexandra Road,	5ime Darby Perfor	mance Centre, 159	941 Alexandra - Tel:			
Handling Insurer:		Pacific Insuranc Inhamedrasheeds		is) - Tel: 65-6419-	3000 [Handled t	y Mohd-Rasheed,	Rashidah - 54191767]			
Claimant's Insurer:	Liberty Ir	surance Pte Ltd	(HQ) - Tel: 6221 8	611						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handle	d by MOHD RASU	L] [Final Rpt	due 27/02/2018]			
ASSOCIAT	ED MAIL RE	CEIVED				View	w All Compose Case Mail			
There are n	o mail for this	case.								
ALL ASSO	CIATED TAS	KS⊟			View All	Search Tasks Cr	eate New Task Complete			
	Priority	Type Task	Group Subjec	t Handler	Assigned By	Completed On	Created On Done			
Due Date			and the second		Contract of the	marrisprene area				

Claim Documents

*SLN3741J (0085195904SG) [SKT6920U] TP CAROLINE SOW KAY SHEARES Feb 13 2018 7:00PM [DOWNTOWN TRAVEL SERVICES PTE LTD] **Performance Motors Limited**

Up	Road Documents Up	pad Photos Compose	Vew Letter	Upload Video	Upload Audio	View	View in Brow	151 4
Let	ters/Corresponder	ces				1 per p	page 🔽	~
Νo	Finalized On	LKK Auto Consultant	Pte Ltd (H	IQ)			Thumbnall	Print
1	(Draft)	Third Party Express	ettlement	- Payment Br	eakdown	0	Edit	
Pho	tos/Images					3 per s	page V	V
No	Relabel/Reorder	LKK Auto Consultant	Pte Ltd (H	(Q)		- Designation	Thumbnail	Print
1	13/04/18 16:09	General View				0	Load JPG	V
2	13/04/18 16:09	General View				0	Load JPG	V
3	13/04/18 16:09	General View				0	Load 3PG	V
4	13/04/18 16:09	General View				0	Load JPG	2
5	13/04/18 16:09	General View				0	Load JPG	V
6	13/04/18 16:09	General View				0	Load JPG	V
7	13/04/18 16:09	General View				0	Load JPG	V
В	13/04/18 16:09	General View				0	Load JPG	12
9	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	General View				0	Load JPG	N
	13/04/18 16:09					0	Load JPG	₩.
10	13/04/18 16:09	General View					100000000000000000000000000000000000000	Tanan.
11	13/04/18 16:09	General View				0	Load JPG	N.
12	13/04/18 16:09	General View				0	Load JPG	Ø
13	13/04/18 16:09	General View				0	Load JPG	×
14	13/04/18 16:09	General View				0	Load JPG	4
15	13/04/18 16:09	General View				0	Load JPG	M
16	13/04/18 16:09	General View				0	Load JPG	A
17	13/04/18 16:09	General View				0	Load JPG	~
18	13/04/18 16:09	General View				0	Load JPG	V
19	13/04/18 16:09	General View				0	Load JPG	V
Doc	umentation					1 per s	page v	V
No	Relabel/Reorder	LKK Auto Consultant	Pte Ltd (H	(0)			Thumbnail	Print
1	15/02/18 11:57	TP ESTIMATE				0	Load PDF	
2	15/02/18 11:57	TP GIA REPORT				0	Load PDF	
3	21/02/18 10:27	LTA SEARCH				0	Load PDF	
4	07/03/18 10:58	OI GIA REPORT 1				0	Load PDF	
5	07/03/18 10:58	OI GIA REPORT 2				0	Load PDF	
6	14/03/18 18:14	TP ESTIMATE- MARK	ED			0	Load PDF	
7	23/03/18 11:44	LETTER TO OI				0	Load PDF	
В	07/05/18 14:56	CLAIMANT NRIC				0	Load PDF	
9	14/05/18 12:19	WORKSHOP INVOICE				0	Load PDF	
10	14/05/18 12:19	AUTHORISATION TO	ACT FORM			0	Load PDF	
11	14/05/18 12:19	Release Voucher				0	Load PDF	
12	14/05/18 12:19	LTA SEARCH				0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	•
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPL	ETED E	BY SURVEYOR
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TE/	MA		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKT6920U (Insd veh)	Model:	BMW 216D 1.5 D ACTIVE
	SLN3741J (TP veh) Date of Accident: 13/02/2018			TOURER (F45) (A)
Date of Accident:				
Global Sum Settlem	nent [] Yes	Lal	[X] No	
Repair Estimate		: \$	4,666.81	
Final Repair Cost		: \$	3,301.91	
Loss of Use		: \$	180.00	3.00 days at \$60.00 per day
Rental (if any)		: \$	0.00	days
LTA / GIA Search F	ee	: \$	7.45	
Others:		: \$	0.00	
		: \$		
Final Settlement Su	im	: \$	3,489.36	
below)	kshop GIA Registered	? [X] YES [J NO (Kindly indicate (%)
A) For Non GIA R	legistered Workshop:			
B) For GIA Regist	tered Workshop:		27	: Yes/-Ne BOLA Scenario No:
- 11 CT - 1 CT -	100(%) bility to be filled only for	chain d	The state of the s	y (*):(%) ses where BOLA does not apply.
Remarks				
Payment Instruction	on: Payee's Breakdow	n		
1) Performance f	Motors Limited		: \$	3,309.3
	Water Charles		: \$	180.0
2) Caroline Sow	Kay Sheares			

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG18003098/R1EB3Q2

Date:

14/05/2018

REFERENCE

Date of Loss:

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle SLN3741J

Insured Vehicle No:

SKT6920U

No:

13/02/2018

Nature of Claim:

TP

Claim No: 0085195904SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLN3741J

Make & Model:

BMW 216D, 1.5 D Active Tourer (F45) (A)

Engine No:

38769890B37C15A

Reg. Date:

28/04/2017 (Man. Year: 2017)

Chassis No:

WBA2E320605H46240

Colour

Odometer:

11859 km

Engine Capacity:

1496 cc Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size:

205/55 R17

Rear Tyre Size:

205/55 R17

Front Left Side:

Bridgestone 6 mm

Rear Left Side: Rear Right Side: Bridgestone 6 mm Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,871.50	1,151.90	719.60	38.45
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,490.00	1,934.00	556.00	22.33
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	4,361.50	3,085.90	1,275.60	29.25
	+ GST 7.00/7.00% (S\$)	305.31	216.01	89.30	29.25
	Nett Amount (S\$)	4,666.81	3,301.91	1,364.90	29.25
	ser self West re		761012000		

+ Loss of Use (3.0 x S\$60.00/day) (S\$) 180.00 + Doc/Search Fee (S\$) 7.45 3,489.36 Nett Liability (S\$)

INSPECTION

Date of Assignment:

12/03/2018

Date Inspected:

12/03/2018 Inspected At:

Performance Motors Limited (Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

3.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*REAR BUMPER CARRIER	Not Necessary	423.80 FS	*-FS
3	1		*SUPPORT	Not Necessary	59.25 FS	*-FS
4	1		*RR BUMPER LH INNER SIDE GUIDE	Not Necessary	65.90 FS	*-FS
5	1		*RR BUMPER RH INNER SIDE GUIDE	Not Necessary	65.90 FS	*-FS
6	1		*REAR BUMPER TRIM STRIP (CHROM)	Necessary	105.65 FS	*105.65 FS
7	1		*REAR BUMPER PANEL PRIMED (LINES PDC)	Deformed	966.25 FS	*966.25 FS
8	1		*SET MOUNTS PDC SENSOR REAR	Not Necessary	62.95 FS	*-FS
9	1		*REAR BUMPER TOWING FLAP EYE PRIMED	Not Necessary	41.80FS	*-FS
F=Fr	anchise	part. S=Spcl	Nett.	9		
				Total Parts (S\$)	1,871.50	1,151.90

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No I	Particulars	Lab.Type	Repairer's	Amount
Labou	ur Items			
1 .	TO REPLACE REAR BUMPER AND ATTACHMENTS	New	1,275.00	850.00
2 1	PAINTING REAR BUMPER	New	1,038.00	934.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
	Gross Labou	2,490.00	1,934.00	

< END OF ESTIMATES >