

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 7 March 2018 11:11 AM
To: 'PBSP'; Shu Pei (LKKAuto)
Cc: Admin A
Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK
REF:CC3/AIG18003098/eb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Wednesday, 7 March 2018 10:37 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 5 March 2018 9:41:13 AM

To: PBSP; Shu Pei (LKKAUTO)

Cc: 甯珺 @

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Without Prejudice

Hi Caroline,

We refer to the email below.

As insured reported a difference insurer, AIG is still checking if SKT 6920U insured under AIG.

Shall revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Monday, 5 March 2018 9:38 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please see attached for LTA search.

Please advise.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 5 March 2018 9:24:26 AM

To: PBSP; Shu Pei (LKKAUTO)

Cc: 甯珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Without Prejudice

Hi Caroline,

We refer to the email below.

According to our principal SKT 6920U is not insured under AIG there is no record found.

Please kindly let us have your LTA/GIA search.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 2 March 2018 9:24 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please let us have your reply on liability.

Owner chasing for this case.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Wednesday, 28 February 2018 9:30:35 AM

To: Asher Sng (LKKAUTO); Shu Pei (LKKAUTO)

Cc: 甯珺 ©

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

According from our customer, she mentioned that TP has made report.

Please let us have your reply on liability, as our customer chasing for this case.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 26 February 2018 5:57:48 PM

To: PBSP; Shu Pei (LKKAUTO)

Cc: 甯珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Hi Caroline,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report (non reporting).**

Shall update you upon receiving our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Monday, 26 February 2018 4:40 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 22 February 2018 9:41:11 AM

To: PBSP; Shu Pei (LKKAuto)

Cc: 甯珺 ©

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Hi Caroline,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report (non reporting).**

Shall update your upon receiving our insured report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 21 February 2018 4:40 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Sirs

Please advise if your insured had reported the accident?

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 15 February 2018 11:59:21 AM

To: PBSP

Cc: 甯珺 @; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018 ***LKK REF:CC3/AIG18003098/eb3

Dear Caroline,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Thursday, 15 February 2018 11:48 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SLN3741J & SKT6920U ON 13.02.2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Please refer to video evidence below.

https://www.dropbox.com/s/e3siejrw3pwzr4r/EVT_20180213_194456_2.avi?dl=0

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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