

INS. CASE OWNER

CC 4/AXA1800

2094, TI 103

LKK:

IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

15/3/18

Date / Time:

17/3/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 2774H

Name of Insured:

COMUTE SOLUTIONS GROUP PTE

Insured Tel No.:

HP:

27/01/18

Excess Sec II :\$5

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UMY YEN MENA

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8MOUTOR | 30964

Policy No.:

D1747874

Make / Model:

VITARA

Place of Accident:

PIONEER RD

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

GUB 8540B



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kah  
MENA

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

21/3/18  
UMT

GUB 8540B

PC 2774H

Smartclaim

verify driver record

2/3/18 @ 2:45pm called OI company at 67340147.

Spoken to PIC Mr Pang. Confirm accident. Request for OI D/L &amp; vocational Licence. Inform TP claim. Agreed to settle &amp; advise NCB issue.

5/3/18 @ 3:02pm spoken to Cynthia (OI's rep). She proposed private settlement if amount is reasonable.

7/3/18 - Uploaded OI D/L &amp; VDL instant claim.

13/3/18 - Email to TP: DS

21/3/18 - Free pass to shop to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 2/3/18 (Kah Men).

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Malware/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with:

Confirm by:

Repair Cost: \$5 ( days) Reduction: %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 21/4/18 Confirm with: Desmond

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOI A S/N No.: 15.

If NO or B 28, Ass. Lia:

Repair Cost: w/hf \$5 2914.56

Loss of Rental (LOR): \$5 ( days)

Loss of Use (LOU): \$5 250.00 (\$50 x 5 days)

Loss of Income (LOI): \$5 (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

Medical:

Disbursement:

Legal Cost:

Total:

\$5 3164.56

Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with:

Email ☐ Call ☐

Payee 1: \$5 3164.56

Payee 2: (Strike if N.A.) \$5

Payee 3: (Strike if N.A.) \$5

Name 1: Kah Motor Coldn Phd.

Name 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: 9P

3) Survey fee: \$350.00

COPY SENT  
21/4/18

Signature: Tanpin

REF: ASM (AXA)

P

ASSIGNMENT

From: \_\_\_\_\_ Date: 15/3/2018  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To Inspect Vehicle No: SLG 8540B  
at Workshop m/s: Kah Motor  
of: 255 Alexandra Rd  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: Patrick

4.30pm

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 5 days Res.: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: Patrick Vehicle: IN / OUT

Veh No: SLG 8540B Yr Regn: 2016 Oct  
Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or  
Make: Honda Jazz cc 1498  
Colour: Blue A/C: Insured / Std / NI / NA  
Sp. Reading: 27615 T/Radio: Insured / Std / NI / NA  
Eng/No: \_\_\_\_\_  
C/No: JHMG K585 OH X 200275  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: Inorder / Jammed / Leaked / Burnt or  
Brake: Inorder / Jammed / Leaked / Burnt or  
Modi: Nil / S/Rim / STD A/Rim or  
Tyre Size: F: 185/55R16  
R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Continental

| Front                                     | Rear                        |
|---|-----------------------------|
| R/Bal. <u>6</u> mm                        | R/Bal. <u>6</u> mm          |
| L/Bal. <u>6</u> mm                        | L/Bal. <u>6</u> mm          |
| D.O.A. _____                              | D.O.I. <u>15/3/18 R/E30</u> |
| Survey held at <u>Kah Motor Alexandra</u> |                             |

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Frt N/S  
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 2723.89 (Net # 922.57) 25%.

Date/Time. File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time. File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

) S + RE \$

) Photos

) Others

Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$

TOTAL

XP 62015 - 90K  
XD 48454 - 68K



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003094/pb3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 15-02-2018



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |          |                |            |
|--------------|----------|----------------|------------|
| Insured Veh. | PC 2274H | Veh. Inspected | SLG 8540B  |
| Policy No.   |          | Coverage (\$)  | 0.00       |
| Claim No.    |          | Excess (\$)    | 0.00       |
| Assign From  |          | Assign Date    | 15/02/2018 |

## 2. Vehicle Particulars & Condition

|              |        |              |
|--------------|--------|--------------|
| Make & Model | c.c    | 0            |
| Engine No.   | HIDDEN | Year of Reg. |
| Chassis No.  |        | Colour       |
| Odometer     | -      | Steering     |
| Brakes       |        | Modification |
| General      |        |              |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |
|--|
|  |
|--|

## 5. General Information

|                |  |                 |
|----------------|--|-----------------|
| Accident Date  | 23/01/2018   | Inspection Date |
| Survey held at | KAH MOTOR.CO.SDN.BHD<br>6A MANDAI ESTATE<br>SINGAPORE 729903 |                 |

## 5a. Remarks

|  |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

**QUOTATION**

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer : AXA INSURANCE S'PORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
Registration No : SLG8540B  
Chassis No : JHMGK5850HX200275  
Model : JAZZ 1.5VTIR CVT 17YM  
Owner's Name : LOH WAI MENG  
Ins Policy No. :  
Date of Accident : 23/1/2018

Document No. : SQT18000354  
Date : 23. Jan 2018  
Customer No. : WZA006  
Svc Advisor : PATRICK MOK LIP KAY  
Engine No : L15B31190169  
Date | Time : 23. Jan 2018 6:03:30 PM  
Surveyor Name :  
Survey Date :  
Authorisation Date :

Page 1

| Item            | Description  | Qty           | Unit Price | Disc % | Amount         | GST Amt       | Amount incld GST |
|-----------------|--|---------------|------------|--------|----------------|---------------|------------------|
|                 | TP DIRECT SETTLEMENT (J/NO: )<br>OWNER: LOH WEI MENG<br>OWNER INSURER: LIBERTY INSURANCE<br>ACC DATE: 23/01/2018<br>SURVEYED BY:<br>DATE:<br>REF NO:<br>TP INSURER: AXA INSURANCE<br>TP VEH: PC2274H |               |            |        |                |               |                  |
| BOSUN           | SUNDRIES <i>Nu</i>   | 1 <i>30</i>   | 50.00      |        | 50.00          | 3.50          | 53.50            |
| BKBH01S         | STRAGHTEN ALIGN BULKHEAD & RENEW DAMAGE PARTS.   | 1 <i>1400</i> | 1500.00    | 20     | 1200.00        | 84.00         | 1284.00          |
| BML01I          | INSPECT FR LIGHTING MECHANISMS & FOCUS   | 1 <i>✓</i>    | 80.00      | 20     | 64.00          | 4.48          | 68.48            |
| BP03R           | SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (3P)   | 1 <i>1125</i> | 1200.00    | 20     | 960.00         | 67.20         | 1027.20          |
| Sum Labor       |  |               |            |        | <b>2274.00</b> | <b>159.18</b> | <b>2,433.18</b>  |
| 60261-T5R-A00ZZ | PANELL.FR.FENDER   | 1 <i>bt</i>   | 390.80     | 35     | 254.02         | 17.78         | 271.80           |
| 60690-T5A-300ZZ | BRACKET COMP,L.FR.FENDER   | 1 <i>?</i>    | 40.90      | 35     | 26.58          | 1.86          | 28.44            |
| 67050-T5A-N10ZZ | PANEL COMP,L.FR.DOOR   | 1 <i>X</i>    | 757.20     | 35     | 492.18         | 34.45         | 526.63           |
| 67364-T5A-003   | TAPE SETL.FR.DOOR  | 1 <i>X</i>    | 32.90      | 35     | 21.38          | 1.50          | 22.88            |
| 76251-T5A-J31ZF | CAPL.SKULL   | 1 <i>cut</i>  | 50.90      | 35     | 33.08          | 2.32          | 35.40            |
| 76258-T5A-J32   | MIRROR ASSY,L  | 1 <i>cut</i>  | 496.60     | 35     | 322.79         | 22.60         | 345.39           |
| 73350-T5A-T40   | GLASS ASSYL.FR.DOOR  | 1 <i>X</i>    | 344.20     | 35     | 223.73         | 15.66         | 239.39           |
| Sum Item        |  |               |            |        | <b>1373.76</b> | <b>96.17</b>  | <b>1,469.93</b>  |

Survey By *Taufer 97495749*  
Date & Time *15/5/18*  
Excess *WP*  
Status *5 days*

*Resurvey before paint  
sure (kkh auto.com)*

Total Amount 3,647.76 255.35 3,903.11

**LKK Auto Total (Inclusive of GST)**

The Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

**3,903.11**

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

**SERVICE PRE-INVOICE**GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer:** WZA006 / AXA INSURANCE  
**Chassis No:** JHMGK5850HX200275  
**License No:** SLG8540B  
**Mileage:** 28656  
**Engine No:** L15B31190169

**Document No:** SVO18019667  
**Printed By:** SHNG  
**Order Date:** 5. April 2018  
**Order Time:** 6:14:04 PM  
**Service Advisor:** NG SIN HAI

| ITEM            | DESCRIPTION   | QTY | UNIT     | DISC % | AMOUNT          | 7% GST Amount | Amount incld GST |
|-----------------|---|-----|----------|--------|-----------------|---------------|------------------|
|                 | TP DIRECT SETTLEMENT (J/NO: 09611)<br>OWNER: LOH WEI MENG<br>OWNER INSURER: LIBERTY INSURANCE<br>ACC DATE: 23/01/2018<br>SURVEYED BY: L.K.K. (TAUFIKH)<br>DATE: 15/03/2018<br>REF NO: CC4/ASM18003094/pb3<br>TP INSURER: AXA INSURANCE<br>TP VEH: PC2274H |     |          |        |                 |               |                  |
| 60261-T5R-A00ZZ | PANELL FR FENDER  | 1   | 390.80   | 35     | 254.02          | 17.78         | 271.80           |
| 76251-T5A-J31ZF | CAPL SKULL  | 1   | 50.90    | 35     | 33.08           | 2.32          | 35.40            |
| 76258-T5A-J32   | MIRROR ASSY,L   | 1   | 496.80   | 35     | 322.79          | 22.60         | 345.39           |
|                 | <b>SUM PARTS:</b>   |     |          |        | <b>609.89</b>   | <b>42.70</b>  | <b>652.59</b>    |
| BOSUN           | SUNDRIES  | 1   | 30.00    |        | 30.00           | 2.10          | 32.10            |
| BKBH01S         | STRAGHTEN ALIGN BULKHEAD &<br>RENEW DAMAGE PARTS.   | 1   | 1,400.00 | 20     | 1,120.00        | 78.40         | 1,198.40         |
| BML01I          | INSPECT FR LIGHTING MECHANISMS &<br>FOCUS<br>HEADLIGHTS.(N)   | 1   | 80.00    | 20     | 64.00           | 4.48          | 68.48            |
| BP03R           | SPRAY PAINTING ON REPAIRED OR<br>REPLACED AREAS.(3P)  | 1   | 1,125.00 | 20     | 900.00          | 63.00         | 963.00           |
|                 | <b>SUM LABOUR:</b>  |     |          |        | <b>2,114.00</b> | <b>147.98</b> | <b>2,261.98</b>  |
|                 | <b>TOTAL SGD</b>  |     |          |        | <b>2,723.89</b> | <b>190.68</b> | <b>2,914.57</b>  |
|                 | <b>Total Payable (SGD)</b>  |     |          |        |                 |               | <b>2,914.57</b>  |

GST Amount is calculated from individual line(s)

## Hsiao Tong (LKKAUTO)

---

**From:** Shiao Chan (LKKAUTO)  
**Sent:** Thursday, 7 June 2018 1:34 PM  
**To:** Ng Sin Hai; Hsiao Tong (LKKAUTO)  
**Cc:** SUR  
**Subject:** FW: Submission Pre-Invoice for vehicle SLG8540B  
**Attachments:** 3214\_001.pdf; DSCF3116.jpg; DSCF3117.jpg; DSCF3112.jpg; DSCF3113.jpg; DSCF3114.jpg; DSCF3115.jpg

Dear Sin Hai,

Thank you for the email.

This case is handle by Hsiao Tong.

Dear Hsiao Tong,

FYNA. [CC4/ASM18003094/T1pb3](#)

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ng Sin Hai [<mailto:shng@kahmotor.onmicrosoft.com>]  
**Sent:** Thursday, 7 June 2018 12:16 PM  
**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Submission Pre-Invoice for vehicle SLG8540B

Dear Mr Taufikh,

Kindly refer to the attached pdf for the pre-invoice final repair cost amount for abovementioned vehicle .

Cost of repair : S\$2,723.89 (before GST)

No of working days : 03 days. (LOU)

We will proceed for closing after 1 week of submission to you.

Kindly contact me if there is any discrepancy

Thank you and have a nice day,😊

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road  
Singapore 159937  
DID: 6471 5419  
HP: 9072 1769  
E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



Visit our  
Facebook page

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## ENQUIRE VOCATIONAL LICENCE STATUS

[Viewers](#) | [Viewers](#)
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### Enquiry E-Service for Vocational Licence Holders

Welcome to LTA eService for Vocational Licence Holders

This e-service allows vocational Licence (VL) holders and other interested parties to check on the status of a VL. To use this enquiry feature, you will need to enter both the NRIC/Foreign Identification Number (FIN) and the date of birth of the VL holder.

You can enquire on the status of all types of VL, as listed below:

- Private Hire Car Driver's Vocational Licence
- Taxi Driver's Vocational Licence
- Omnibus Driver's Vocational Licence
- General Bus Driver's Vocational Licence
- Bus Attendant's Vocational Licence
- Trishaw Rider's Vocational Licence

\* **NRIC No/FIN**  (e.g. S1234567A, F1234567A)

\* **Date of Birth**  -  -  (Format: DD-MM-YYYY)

[PROCEED](#) [RESET](#)

Fields marked \* are required.

### STATUS OF VOCATIONAL LICENCE

The information contained herein is correct as at 27-Feb-2018.

**Name** LING YEW MENG

**Licence Number** s6927082d

**Date of Birth** 02-Aug-1969

### TYPE OF VOCATIONAL LICENCE

| VL Type                                 | Status | Expiry Date |
|---|--------|-------------|
| General Bus Driver's Vocational Licence | Valid  | 18-09-2020  |
| Bus Attendant's Vocational Licence      | Valid  | 18-09-2020  |

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[sell](#)
[maintain](#)
[participate](#)



## Hsiao Tong (LKKAUTO)

---

**From:** Cynthia Pang <cynthia\_pang@commute-solutions.com.sg>  
**Sent:** Tuesday, 6 March 2018 12:18 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Kok leong Pang  
**Subject:** Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018  
**Attachments:** img-180306122013.pdf

Hi Ms Chew,

As spoken yesterday, here is the driver driving licence and vocational licence.

Pls help us assess the amt of claims. If the amt is small, we hope we can private settle so as not to affect the NCD.  
Thanks!

Regards,  
Cynthia PANG (Ms)  
General Manager



### Commute Solutions Group Pte Ltd

Primz Bizhub 21 Woodlands Close #05-12 Singapore 737854

Tel: +65 6734 0147 | DID: +65 6710 7849 | WEB: [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)



: [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

Begin forwarded message:

**From:** Kok leong Pang <kokleong\_pang@commute-solutions.com.sg>  
**Subject:** Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018  
**Date:** 2 March, 2018 3:43:03 pm GMT+8  
**To:** Cynthia Pang <cynthia\_pang@commute-solutions.com.sg>  
**Cc:** Jeslyn Chong <jeslyn\_chong@commute-solutions.com.sg>

Pls follow-up.

Thanks.

Regards,

PANG Kok Leong  
Managing Director



**Commute Solutions Group Pte Ltd**

Primz Bizhub 21 Woodlands Close #05-12 S(737854)

**Tel:** +65 6734 0147 | **DID:** +65 6710 7849 | **HP:** +65 98297924 **WEB:** [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)



: [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

Begin forwarded message:

**From:** "Hsiao Tong (LKKAUTO)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD  
ON 23/01/2018

**Date:** 2 March 2018 at 3:14:55 PM SGT

**To:** "kokleong\_pang@commute-solutions.com.sg" <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>

02 MARCH 2018

**M/s COMMUTE SOLUTIONS GROUP PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18003094/pb3**

**YOUR REF : PC 2274H**

**ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON  
23/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAH MOTOR.CO.SDN.BHD acting on behalf of the owner of SLG 8540B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be

seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@kkauto.com](mailto:chewht@kkauto.com) within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@kkauto.com](mailto:chewht@kkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@kkauto.com](mailto:chewht@kkauto.com)

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:**

| CLASS   | VEHICLE TYPE  | WEIGHT    | ISSUE DATE  |
|---------|---|-----------|-------------|
| Class 1 | Motor cars < 3500 kg with < 7 passengers, exclusive of the driver and motor tricycles < 2500 kg | < 3500 kg | 19 Mar 2008 |
| Class 4 | Motor cycles and motor tricycles < 2500 kg  | < 2500 kg | 19 Mar 2008 |

NP 425A

License No: S6927082D



**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

Vehicle No: S6927082D

**LING YEW MENG**

Next Exam: 02 Aug 1989  
Issue Date: 15 Mar 2008




This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to LTA on request. If found, please return to LTA, 10 Sun Ming Drive, Singapore 575707.

| Type | Description    | Issue Date |
|------|----------------|------------|
| 03   | BUS, VL        | 19/09/2008 |
| 04   | BUS, ATTENDANT | 19/09/2008 |



**Land Transport Authority**

**VOCATIONAL LICENCE**

License No: S6927082D

**LING YEW MENG**

Issue Date: 14/3/2011

Please visit [www.lta.gov.sg](http://www.lta.gov.sg) to check the status of this vocational licence





## <UPLOADED OLD DRIVING LICENCE & VOCATIONAL LICENCE> - S8M007OR

Type

Question

Message

Hi, We have uploaded a copy of OLD D/L & Vocational Licence in SMART CLAIM. We will proceed DS for this matter. Thank you. Hsiao Tong - 07/03/2018

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 13 March 2018 8:45 AM  
**To:** 'patrickmok@honda.com.sg'  
**Cc:** Admin A; Zaini (LKK Auto); assignments  
**Subject:** Your Ref: SLG 8540B \*Our Ref: CC4/ASM18003094/pb3 [ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018]

Your Ref: **SLG 8540B**  
Our Ref: CC4/ASM18003094/pb3

*Without Prejudice*

Dear Sirs,

### **ACCIDENT INVOLVING PC 2274H(AXA) & SLG 8540B ON 23/01/2018**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

\*\*Meantime, kindly assist to check with your client is there is any injury claim as our insured may consider private settlement.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 11 June 2018 3:15 PM  
**To:** 'Cynthia Pang'  
**Cc:** Kok leong Pang  
**Subject:** RE: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Ms Cynthia,

We refer to the above matter.

As per our tele-conversation earlier, we would like to request a copy of authorisation letter from your company(registered car owner) to authorise Mr Ling Yew Meng as a driver.

We will get back to you on the final claim amount once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cynthia Pang [mailto:[cynthia\\_pang@commute-solutions.com.sg](mailto:cynthia_pang@commute-solutions.com.sg)]  
**Sent:** Tuesday, 6 March 2018 12:18 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Kok leong Pang <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>  
**Subject:** Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Ms Chew,

As spoken yesterday, here is the driver driving licence and vocational licence.

Pls help us assess the amt of claims. If the amt is small, we hope we can private settle so as not to affect the NCD.  
Thanks!

Regards,  
**Cynthia PANG (Ms)**  
**General Manager**

## Hsiao Tong (LKKAUTO)

---

**From:** Marisa Wong <marisa\_wong@commute-solutions.com.sg>  
**Sent:** Tuesday, 12 June 2018 2:31 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Kok leong Pang; Cynthia Pang  
**Subject:** Re: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018  
**Attachments:** img-180612142531.pdf

Hi Hsiao Tong,

Please see the authorisation letter as attached.

Thank you.

Regards,  
Marisa Wong  
Admin Executive



Commute Solutions Group Pte Ltd  
39 Woodlands Close, Mega@woodlands, #07-15 Singapore 737856.  
Tel: +65 6734 0147 | FAX: +65 6710 7844  
WEB: [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg) |  
 : [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

**From:** "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018  
**Date:** 11 June, 2018 3:14:31 pm GMT+8  
**To:** Cynthia Pang <cynthia\_pang@commute-solutions.com.sg>  
**Cc:** Kok leong Pang <kokleong\_pang@commute-solutions.com.sg>

Hi Ms Cynthia,

We refer to the above matter.

As per our tele-conversation earlier, we would like to request a copy of authorisation letter from your company(registered car owner) to authorise Mr Ling Yew Meng as a driver.

We will get back to you on the final claim amount once it is ready.





Commute Solutions Group Pte Ltd

Reg No: 201405003M

MEGA@Woodlands, 39 Woodlands Close, #07-12 Singapore 737856

Tel: 6734 0147 | Fax: 6710 7844 | Website: [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)

Email: [enquiry@commute-solutions.com.sg](mailto:enquiry@commute-solutions.com.sg)

Date: 12<sup>th</sup> June 2018

To Whom It May Concern

Dear Sir/ Madam,

This is authorize my employee, **Ling Yew Meng** of NRIC **S6927082D** to drive, report and claim for the accident dated **23<sup>rd</sup> January 2018** for vehicle number **PC2274H**.

Sign & Chop

Name of Manager/ In Charge/ Owner: **Cynthia Pang**

NRIC Number: **S8376578Z**

## Hsiao Tong (LKKAuto)

---

**From:** Desmond Toh <desmondtoh@honda.com.sg>  
**Sent:** Thursday, 23 August 2018 1:40 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Jerome Tan; Winson Chow  
**Subject:** FW: LOD Submission of TPDS - Accident Involving SLG8540B and PC2274H on 23/01/2018  
**Attachments:** 4253\_001.pdf

Your Ref: CC4/ASM18003094/pb3

Our Ref: SLG8540B

M/s: AXA Insurance Singapore Pte Ltd  
C/o: LKK Auto Consultants Pte Ltd  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
Attn: Hsiao Tong, Chew | Case Handler

Dear Hsiao Tong,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Best Regards

**Desmond Toh**

Kah Motor Co Sdn Bhd

Website : [www.honda.com.sg](http://www.honda.com.sg)



**Confidential Note:** The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



## <SEEK MANDATE> - S8M007OR [ACCIDENT INVOLVING PC 2274H(OI) & SLG 8540B(TP) ON 23/01/2018]

Type

Question

Message

Liability: 100%. Insured driver changed lane and hit third party. Informed OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to \$3,164.56(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 25 Aug 2018

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No: 1000021880

55 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408033 TEL: (665) 62563561 FAX: (665) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25.08.2018

### Survey Details:

|                     |                      |
|---------------------|----------------------|
| Date of loss        | 23.01.2018           |
| Date of appointment | 15.02.2018           |
| Date of survey      | 15.03.2018           |
| Location of survey  | KAH MOTOR.CO.SDN.BHD |

### Vehicle Details:

|                      |                     |
|----------------------|---------------------|
| Claim Type:          | Third party         |
| Vehicle number       | SLG 8540B           |
| Make and Model       | Honda Jazz (1498cc) |
| Date of registration | 17.10.2016          |
| Excess               | NIL                 |
| Market Value         |                     |
| Parf/COE Rebate      |                     |
| Nett Loss            |                     |

### Repair details:

|                  |             |
|------------------|-------------|
| Initial Estimate | \$ 3,647.76 |
|------------------|-------------|

### Proposed/Revised repair cost:

|                         |             |
|-------------------------|-------------|
| Parts                   | \$ 609.89   |
| Check items (estimate)  | NIL         |
| Labour                  | \$ 2,114.00 |
| Supplementary           | NIL         |
| Total                   | \$ 2,723.89 |
| Lump Sum(if applicable) | NIL         |

|                           |          |
|---------------------------|----------|
| Number of days for repair | <u>5</u> |
|---------------------------|----------|



Auto-  
Consultants  
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 409033 TEL : (065) 62563561 FAX : (065) 62564315

**Date: 25.08.2018**

**Remarks:**

|  |
|--|
|  |
|--|

**Mandate:**

| Liability(TP)                | 100%               |                   |
|------------------------------|--------------------|-------------------|
|                              |                    |                   |
| Proposed repair cost (w/GST) | \$ 2,914.56        |                   |
| Loss of use                  | \$ 250.00          | (5days x \$50.00) |
| Loss of rental               | NIL                |                   |
| Loss of income               | NIL                |                   |
| LTA/GIA search fees          | NIL                |                   |
| Others                       | NIL                |                   |
| <b>Proposed Total</b>        | <b>\$ 3,164.56</b> |                   |

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC  
Owner ID: 3792F

**Vehicle Details**

Vehicle No: SLG8540B  
Vehicle to be Exported: No  
Intended De-registration Date: 25 Aug 2018  
Vehicle Make: HONDA  
Vehicle Model: JAZZ 1.5 VTiR CVT ABS D/AIRBAG 2WD  
Primary Colour: Silver  
Manufacturing Year: 2016  
Engine No: L15B31190169  
Chassis No: JHMGK5850HX200275  
Maximum Power Output: 96.0 kW (128 bhp)  
Open Market Value: \$17,273.00  
Original Registration Date: 17 Oct 2016  
First Registration Date: 17 Oct 2016  
Transfer Count: 0  
Actual ARF Paid: \$12,273.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 16 Oct 2026  
PARF Rebate Amount: \$9,204.00

**Intended COE Rebate Details**

COE Expiry Date: 16 Oct 2026  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$50,000.00  
COE Rebate Amount: \$40,701.00  
**Total Rebate Amount: \$49,905.00**

The information contained herein is correct as at 25 Aug 2018

OK

## Service Request Details

### Claim

S8M007OR

### Reference

CC4/ASM18003094/T1pb3 

### Loss Date

23 January 2018

### Request Date

21 August 2018

### Due Date

15 February 2019

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

### Actions

#### Next Step

Finish the work

Complete Work

More 

### Vehicle Information

#### Incident Vehicle Registration #

SLG8540B

#### Make

TPVD HONDA

## Model

JAZZ-1.5 VTIR CVT (A)

## Service Address

...

## Primary Contact/Insured

COMMUTE SOLUTIONS GROUP PTE LTD  
21 WOODLANDS CLOSE, 737854, Singapore  
67340147  
ENQUIRY@COMMUTE-SOLUTIONS.COM.SG

## Claim Handler

ANG Richard

richard.angbs@axa.com.sg

## Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

[New Message](#)

## TYPE



## SENT

5/9/18 1:38 PM

## FROM

ANG Richard

## SUBJECT

Re:<SEEK MANDATE> - S8M007OR [ACCIDENT INVOLVING PC  
2274H(OI) & SLG 8540B(TP) ON 23/01/2018]

## BODY

Hi LKK, please proceed as per the mandate. Thank y...



## TYPE



## SENT

25/8/18 11:11 AM

## FROM

LKK AUTO CONSULTANTS PTE LTD (TP)



SUBJECT <SEEK MANDATE> - S8M007OR [ACCIDENT INVOLVING PC 2274H(OI) & SLG 8540B(TP) ON 23/01/2018]

BODY Liability: 100%. Insured driver changed lane and h...



TYPE



SENT 13/6/18 12:51 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Proceed for DS / Instructions

BODY Hi, we have uploaded a copy of authorisation lette...



TYPE



SENT 2/5/18 5:19 PM

FROM TAY Ernest

SUBJECT Proceed for DS / Instructions

BODY 1) Liability down against Insured - supported by I...



TYPE



SENT 16/3/18 3:46 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT Ia (Immdiate Advise)

BODY ----- Repairer Estimate: \$ 3,647.76 -----



TYPE



SENT

7/3/18 9:34 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

<UPLOADED OID DRIVING LICENCE & VOCATIONAL LICENCE>  
- S8M007OR

BODY

Hi, We have uploaded a copy of OID D/L &amp; Vocationa...



TYPE



SENT

20/2/18 2:36 PM

FROM

TAY Ernest

SUBJECT

DS instruction

BODY

Hi Shu Pei, Liability is against insured based on...



## Hsiao Tong (LKKAUTO)

---

**From:** Kok leong Pang <kokleong\_pang@commute-solutions.com.sg>  
**Sent:** Monday, 29 October 2018 3:49 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Cynthia Pang  
**Subject:** Re: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Hsiao Tong,

Sorry for the late reply.

We shall let the insurer settle the matter.

Thanks.

Regards,

**PANG Kok Leong**  
Managing Director



**Commute Solutions Group Pte Ltd**  
MEGA@WOODLANDS 39 Woodlands Close #07-15 S(737856) (New Office Address)  
**Tel:** +65 6734 0147 | **DID:** +65 6710 7849 | **HP:** +65 98297924 **WEB:** [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)

 [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

On 20 Oct 2018, at 10:28 AM, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Hi Mr Pang,

Attached is a copy of repair estimate and damage photos of third party vehicle for your easy reference.

Kindly confirm if you are prepared to do private settlement or let insurer to settle the matter.

Appreciate if you could get back to us within the next 10days as third party claimant is chasing for outcome.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kok leong Pang <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>

**Sent:** Friday, 12 October 2018 10:08 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Cynthia Pang <[cynthia\\_pang@commute-solutions.com.sg](mailto:cynthia_pang@commute-solutions.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Hsiao Tong

Thanks for the email.

Can I have the breakdown of the cost of repair?

I recalled that the accident only involves scratches on the side mirror of the car.

Thanks,

Regards,

**PANG Kok Leong**  
**Managing Director**

<image001.jpg>

**Commute Solutions Group Pte Ltd**

MEGA@WOODLANDS 39 Woodlands Close #07-15 S(737856) **(New Office Address)**

**Tel:** +65 6734 0147 | **DID:** +65 6710 7849 | **HP:** +65 98297924 **WEB:** [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)

<image002.png>: [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

On 11 Oct 2018, at 2:42 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Hi Mr Pang,

Re-send as requested.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 19 Sep, 2018, at 10:21 am, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Hi All,

We refer to the above matter.

We understand that you would like to know final claim amount on third party vehicle and may consider private settlement to protect your NCD. We have tried to negotiate at best with third party repairer and the final and adjusted amount of the third party claim is as follows: -

|                                  |                    |
|----------------------------------|--------------------|
| 1. Cost of Repair (with GST)     | \$ 2,914.56        |
| 2. Loss of Use (5days x \$50.00) | \$ 250.00          |
| <b>Total</b>                     | <b>\$ 3,164.56</b> |

Kindly confirm if you are prepared to do private settlement and let us have you confirmation within the next 10days.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Marisa Wong <[marisa\\_wong@commute-solutions.com.sg](mailto:marisa_wong@commute-solutions.com.sg)>

**Sent:** Tuesday, 12 June 2018 2:31 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kok leong Pang <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>; Cynthia Pang <[cynthia\\_pang@commute-solutions.com.sg](mailto:cynthia_pang@commute-solutions.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Hsiao Tong,

Please see the authorisation letter as attached.

Thank you.

**Regards,**  
Marisa Wong  
Admin Executive

<image001.jpg>

**Commute Solutions Group Pte Ltd**

39 Woodlands Close, Mega@woodlands, #07-15 Singapore 737856.

**Tel:** +65 6734 0147 | **FAX:** +65 6710 7844

**WEB:** [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg) |

<image002.png>

: [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

**From:** "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

**Date:** 11 June, 2018 3:14:31 pm GMT+8

**To:** Cynthia Pang <[cynthia\\_pang@commute-solutions.com.sg](mailto:cynthia_pang@commute-solutions.com.sg)>

**Cc:** Kok leong Pang <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>

Hi Ms Cynthia,

We refer to the above matter.

As per our tele-conversation earlier, we would like to request a copy of authorisation letter from your company(registered car owner) to authorise Mr Ling Yew Meng as a driver.

We will get back to you on the final claim amount once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cynthia Pang [[mailto:cynthia\\_pang@commute-solutions.com.sg](mailto:cynthia_pang@commute-solutions.com.sg)]

**Sent:** Tuesday, 6 March 2018 12:18 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kok leong Pang <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>

**Subject:** Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Ms Chew,

As spoken yesterday, here is the driver driving licence and vocational licence.

Pls help us assess the amt of claims. If the amt is small, we hope we can private settle so as not to affect the NCD.  
Thanks!

Regards,

**Cynthia PANG (Ms)**

**General Manager**

<image001.jpg>

**Commute Solutions Group Pte Ltd**

Primz Bizhub 21 Woodlands Close #05-12 Singapore 737854

Tel: +65 6734 0147 | DID: +65 6710 7849 | WEB: [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)

<image002.png>

: [www.facebook.com/commutesolutions.com.sg](http://www.facebook.com/commutesolutions.com.sg)

Begin forwarded message:

**From:** Kok leong Pang <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>

**Subject:** Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

**Date:** 2 March, 2018 3:43:03 pm GMT+8

**To:** Cynthia Pang <[cynthia\\_pang@commute-solutions.com.sg](mailto:cynthia_pang@commute-solutions.com.sg)>

**Cc:** Jeslyn Chong <[jeslyn\\_chong@commute-solutions.com.sg](mailto:jeslyn_chong@commute-solutions.com.sg)>

Pls follow-up.

Thanks.

Regards,

**PANG Kok Leong**  
Managing Director

**Commute Solutions Group Pte Ltd**

Primz Bizhub 21 Woodlands Close #05-12 S(737854)

**Tel:** +65 6734 0147 | **DID:** +65 6710 7849 | **HP:** +65 98297924 **WEB:** [www.commute-solutions.com.sg](http://www.commute-solutions.com.sg)

: [www.facebook.com/commutesolutions.com.sg](https://www.facebook.com/commutesolutions.com.sg)

Begin forwarded message:

**From:** "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

**Date:** 2 March 2018 at 3:14:55 PM SGT

**To:** "[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)" <[kokleong\\_pang@commute-solutions.com.sg](mailto:kokleong_pang@commute-solutions.com.sg)>

02 MARCH 2018

**M/s COMMUTE SOLUTIONS GROUP PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18003094/pb3**

**YOUR REF : PC 2274H**

**ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAH MOTOR.CO.SDN.BHD acting on behalf of the owner of SLG 8540B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us



within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

<REPAIR  
ESTIMATE.pdf><IMG\_0538.JPG><IMG\_0539.JPG><IMG\_0540.JPG><IMG\_0541.JPG><IMG\_0542.JPG><IMG\_0544.JPG><IMG\_0545.JPG><IMG\_0546.JPG><IMG\_0547.JPG><IMG\_0549.JPG><IMG\_0550.JPG><IMG\_0554.JPG><IMG\_0555.JPG><IMG\_0558.JPG>

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 30 October 2018 9:04 AM  
**To:** 'Desmond Toh'  
**Subject:** RE: LOD Submission of TPDS - Accident Involving SLG8540B and PC2274H on 23/01/2018  
**Attachments:** DV\_SLG 8540B.pdf

Without Prejudice

Hi Desmond,

We refer to the above matter.

We propose settlement as follows: -

|                                  |                    |
|----------------------------------|--------------------|
| 1. Cost of Repair (with GST)     | \$ 2,914.56        |
| 2. Loss of Use (5days x \$50.00) | \$ 250.00          |
| <b>Total</b>                     | <b>\$ 3,164.56</b> |

If our offer is acceptable by your client, please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 25 October 2018 2:14 PM  
**To:** 'Desmond Toh' <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>  
**Subject:** RE: LOD Submission of TPDS - Accident Involving SLG8540B and PC2274H on 23/01/2018

Without Prejudice

Hi Desmond,

We refer to your below email.

Our insured had some enquires on the repair cost and damages, we are in the midst of clearing our insured and will get back to you soon.



**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
Body Repair & Paint Centre  
6A Mandal Estate  
Singapore 729903  
Tel : +65 6841 3838  
Fax : +65 6362 5015  
www.honda.com.sg

**M/s: AXA Insurance Singapore Pte Ltd**

Date : 23/8/2018

**C/o: LKK Auto Consultants Pte Ltd**

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

**Attn: Hsiao Tong, Chew | Case Handler**

**Your ref :** CC4/ASM18003094/pb3

**Our ref :** SLG8540B

Dear Sir / Madam,

**THIRD PARTY DIRECT SETTLEMENT**

**ACCIDENT INVOLVING SLG8540B AND PC2274H ON 23/01/2018**

We refer to the item(s) marked (✓ ) below:

- ( ✓ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**
- ( ✓ ) We return your discharge voucher duly completed.
- ( ) Kindly expedite settlement the following :-
  - ✓ Repair Cost **S\$2914.57** payable to **Kah Motor Co. Sdn. Bhd.**
  - Loss of Use **S\$ 250.00 (50.00 X 5 Days)** payable to **LOH WAI MENG**
  - Rental **NIL**
  - Third Party Insurer Search **NIL**
  - LTA Search **NIL**
- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority, Repair Invoice

Thank you.

Yours faithfully,

Desmond Toh

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 2 March 2018 3:15 PM  
**To:** 'kokleong\_pang@commute-solutions.com.sg'  
**Subject:** ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

02 MARCH 2018

**M/s COMMUTE SOLUTIONS GROUP PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18003094/pb3**  
**YOUR REF : PC 2274H**  
**ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAH MOTOR.CO.SDN.BHD acting on behalf of the owner of SLG 8540B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewhit@lkkauto.com](mailto:chewhit@lkkauto.com) within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SLG 85408 &  
(THIRD PARTY'S VEHICLE NO.) PC 2274H ON 23/1/2018  
ALONG Pioneer Road & Pioneer Walk

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Owner Signature  
(Co stamp & authorized signature if is Co registered vehicle)

Name : LOH WAI MENG

NRIC No : S7293792F

Vehicle No : \_\_\_\_\_

Date : 14 Apr 2018



redefining / insurance

CLAIM REF : S8M007OR  
INSURED : COMMUTE SOLUTIONS GROUP PTE LTD

DISCHARGE VOUCHER

We/I, LOH WEI MENG (LU WEIMING), NRIC NO. S7243792F hereby agree to accept the sum of dollars THREE THOUSAND ONE HUNDRED SIXTY FOUR AND CENTS FIFTY SIX ONLY (\$\$3,164.56) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. PC 2274H as a result of an accident along PIONEER ROAD on 23/01/2018 which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLG 8540B.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. PC 2274H in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. PC 2274H.

Dated this 20 day of Nov 2018

Claimant's Signature



[Signature]

NRIC no./ Company Stamp

S7243792F

Occupation/ Business

BLK 653A JURONG WEST ST 61

Address

#16-428 S(641653)

Telephone No.

90103217

Witness's Name

DESMOND TAN

Witness's Signature

[Signature]

Witness's NRIC No.

KAFI MOTOR CO. SDN. BHD.

BODY REPAIR & PAINT CENTRE

8 MANDAI ESTATE

SINGAPORE 729605

TEL: 6514 5288 FAX: 6365 1949

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Centre #B1-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



# Service Tax Invoice

**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
6A Mandal Estate, 729903 SINGAPORE  
Mandal Parts Centre  
Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223  
Company Ref No. S60FC1380G

AXA INSURANCE S'PORE PTE LTD  
MOTOR CLAIMS DEPT  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE, 068811

Invoice No. : SINV-BM18000629  
Invoice Date : 14/06/18  
Order No. : SVO18019667  
Reference :  
Job Card No. : 09611  
Date/Time Received : 23/01/18 / 6:03:30 PM  
Licence No. : SLG8540B  
Model : JAZZ 1.5VTIR CVT 17YM  
Car Chassis No. : JHMGK5850HX200275  
Car Engine No. : L15B31190169  
Mileage : 28656  
Service Advisor : NG SIN HAI 1596  
Served By : SHNG  
Page : 1

Customer No. : WZA006

| No.                 | Description   | Qty. | UoM   | U. Price | Disc % | Amount   | 7% GST Amount incld |          |
|---------------------|---|------|-------|----------|--------|----------|---------------------|----------|
|                     |   |      |       |          |        |          | Amount              | GST      |
|                     | TP DIRECT SETTLEMENT (J/NO: 09611)<br>OWNER: LOH WAH MENG<br>OWNER INSURER: LIBERTY INSURANCE<br>ACC DATE: 23/01/2018<br>SURVEYED BY: L.K.K. (TAUFIKH)<br>DATE: 15/03/2018<br>REF NO: CC4/ASM18003094/pb3<br>TP INSURER: AXA INSURANCE<br>TP VEH: PC2274H |      |       |          |        |          |                     |          |
| BOSUN               | 0701 SUNDRIES   | 1    | Hours | 30.00    |        | 30.00    | 2.10                | 32.10    |
| BKBH01S             | 0701 STRAGHTEN ALIGN BULKHEAD & RENEW<br>DAMAGE PARTS.  | 1    | Hours | 1,400.00 | 20     | 1,120.00 | 78.40               | 1,198.40 |
| BML01I              | 0701 INSPECT FR LIGHTING MECHANISMS &<br>FOCUS<br>HEADLIGHTS.(N)  | 1    | Hours | 80.00    | 20     | 64.00    | 4.48                | 68.48    |
| BP03R               | 0701 SPRAY PAINTING ON REPAIRED OR<br>REPLACED AREAS.(3P)   | 1    | Hours | 1,125.00 | 20     | 900.00   | 63.00               | 963.00   |
| 60261-T5R-A00ZZ     | PANELL FR FENDER  | 1    | Each  | 390.80   | 35     | 254.02   | 17.78               | 271.80   |
| 76251-T5A-J31ZF     | CAPL SKULL  | 1    | Each  | 50.90    | 35     | 33.08    | 2.32                | 35.40    |
| 76258-T5A-J32       | MIRROR ASSY,L   | 1    | Each  | 496.60   | 35     | 322.79   | 22.60               | 345.39   |
| Sum Labor           |   |      |       |          |        |          | 2,114.00            | 147.98   |
| Sum Item            |   |      |       |          |        |          | 609.89              | 42.70    |
| Total SGD           |   |      |       |          |        |          | 2,723.89            | 190.68   |
| Total Payable (SGD) |   |      |       |          |        |          |                     | 2,914.57 |

Printed by SHNG on 14 Jun 2018 at 9:41:46 AM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.

GST Amount is calculated from individual line(s).

Please give us your  
feedback by scanning  
the QR Code using  
mobile device.





### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |            |
|-------------------|---------------------|--------|------------|
| Vehicle No:       | PC 2274H (Insd veh) | Model: | HONDA JAZZ |
|                   | SLG 8540B (TP veh)  |        |            |
| Date of Accident: | 23/01/2018          |        |            |

|                       |   |                              |  |          |
|-----------------------|---|------------------------------|--|----------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |          |
| Repair Estimate       | : | \$                           |  | 3,903.10 |
| Final Repair Cost     | : | \$                           |  | 2,914.56 |
| Loss of Use           | : | \$                           |  | 250.00   |
| Rental (if any)       | : | \$                           |  |          |
| LTA / GIA Search Fee  | : | \$                           |  | 0.00     |

|         |   |    |      |
|---------|---|----|------|
| Others: | : | \$ | 0.00 |
|---------|---|----|------|

|                      |   |    |          |
|----------------------|---|----|----------|
|                      | : | \$ |          |
| Final Settlement Sum | : | \$ | 3,164.56 |

|   |       |     |     |    |                         |
|---|-------|-----|-----|----|-------------------------|
| Is Third Party Workshop GIA Registered? | [ X ] | YES | [ ] | NO | (Kindly indicate below) |
|---|-------|-----|-----|----|-------------------------|

|  |  |
|--|--|
| A) For Non GIA Registered Workshop:  | Agreed Liability _____(%)                        |
| B) For GIA Registered Workshop:  | BOLA Applicable: Yes/ No BOLA Scenario No: _____ |
| BOLA Liability: _____100_____(%)   | Assessed Liability (*): _____(%)                 |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. |  |

|         |  |
|---------|--|
| Remarks |  |
|---------|--|

|   |                       |   |             |
|---|-----------------------|---|-------------|
| <b>Payment Instruction: Payee's Breakdown</b> |                       |   |             |
| 1)  | KAH MOTOR CO.SDN.BHD. | : | \$ 3,164.56 |

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
13/12/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18003094/T1pb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 13-12-2018



ATTN:RICHARD

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

|              |          |                |            |
|--------------|----------|----------------|------------|
| Insured Veh. | PC 2274H | Veh. Inspected | SLG 8540B  |
| Policy No.   | P1747814 | Coverage (\$)  | 0.00       |
| Claim No.    | S8M007OR | Excess (\$)    | 0.00       |
| Assign From  |          | Assign Date    | 15/02/2018 |

**2. Vehicle Particulars & Condition**

|              |                   |              |            |
|--------------|-------------------|--------------|------------|
| Make & Model | HONDA JAZZ        | c.c          | 1498       |
| Engine No.   | HIDDEN            | Year of Reg. | 2016       |
| Chassis No.  | JHMGK5850HX200275 | Colour       | SILVER     |
| Odometer     | 27615             | Steering     | IN ORDER   |
| Brakes       | IN ORDER          | Modification | SPORTS RIM |
| General      | GOOD              |              |            |

**3. Conditions of Tyres**

|                | Size       | Make        | Balance |
|----------------|------------|-------------|---------|
| R/H Front Tyre | 185/55 R16 | CONTINENTAL | 6 mm    |
| L/H Front Tyre | 185/55 R16 | CONTINENTAL | 6 mm    |
| R/H Rear Tyre  | 185/55 R16 | CONTINENTAL | 6 mm    |
| L/H Rear Tyre  | 185/55 R16 | CONTINENTAL | 6 mm    |

**4. Description of Damages**

|   |
|---|
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.<br>DAMAGES SEE DETAILS. |
|---|

**5. General Information**

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 23/01/2018                              | Inspection Date | 15/03/2018 |
| Survey held at | NO. 255 ALEXANDRA ROAD SINGAPORE 159937 |                 |            |
| Repairer       | KAH MOTOR.CO.SDN.BHD                    |                 |            |

**5a. Remarks**

|  |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

**5b. Estimate Days of Repair**

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 5 Working Days |
|-------------------------------------|----------------|

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 8540B**

| Qty                                | Description of Parts                            | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|---|---------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b>        |   |               |                           |                   |
| 1                                  | SUNDRIES (SN) (CONSISTENT)                      | NECESSARY     | 50.00                     | 30.00             |
| 1                                  | PANELL.FR.FENDER (SN) (CONSISTENT)              | BENT          | 254.02                    | 254.02            |
| 1                                  | BRACKET COMP,L.FR.FENDER (SN) (CONSISTENT)      | NOT NECESSARY | 26.58                     | -                 |
| 1                                  | PANEL COMP,L.FR.DOOR (SN) (CONSISTENT)          | NOT NECESSARY | 492.18                    | -                 |
| 1                                  | TAPE SETL.FR.DOOR (SN) (CONSISTENT)             | NOT NECESSARY | 21.38                     | -                 |
| 1                                  | CAPL.SKULL (SN) (CONSISTENT)                    | CUT           | 33.08                     | 33.08             |
| 1                                  | MIRROR ASSY,L (SN) (CONSISTENT)                 | CUT           | 322.79                    | 322.79            |
| 1                                  | GLASS ASSYL.FR.DOOR (SN) (CONSISTENT)           | NOT NECESSARY | 223.73                    | -                 |
|                                    |   |               | 1,423.76                  | 639.89            |
| <b>LABOUR</b>                      |   |               |                           |                   |
|                                    | STRAIGHTEN ALIGN BULKHEAD & RENEW DAMAGE PARTS. |               | 1,200.00                  | 1,120.00          |
|                                    | INSPECT FR LIGHTING MECHANISMS & FOCUS.         |               | 64.00                     | 64.00             |
|                                    | SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.   |               | 960.00                    | 900.00            |
|                                    |   |               | 2,224.00                  | 2,084.00          |
| <b>GRAND TOTAL</b>                 |   |               | <b>3,647.76</b>           | <b>2,723.89</b>   |
| <b>RECOMMENDED COST OF REPAIRS</b> |   |               |                           | <b>2,723.89</b>   |

Report Ref No. CC4/ASM18003094/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SJA000708

Reference

CCA/ASM18003094/T1pb3u2

Loss Date

23 January 2018

Request Date

21 August 2018

Due Date

Vendor Name

LUK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

3LG6S40B

Make

TPWD HONDA

Model

JAZZ-1.5 VTR CVT (A)

Service Address

...

Primary Contact/Insured

COMMUTE SOLUTIONS GROUP PTE LTD  
21 WOODLANDS CLOSE, 737854, Singapore  
67340147  
ENQUIRY@COMMUTE-SOLUTIONS.COM.SG

Claim Handler

ANG Richard  
richard.ang@axa.com.sg

Actions















Next Step


Wait for Approve Invoice

Next Invoice

Additional Instructions

| Document Type | Document SubType | NAME                   | TYPE                | SUB-TYPE                   | AUTHOR                            | DATE UPLOADED    |
|---------------|------------------|------------------------|---------------------|----------------------------|-----------------------------------|------------------|
|               |                  |                        |                     |                            |                                   |                  |
|               |                  | Accident Statement     | Reports & Statement |                            | Martimen                          |                  |
|               |                  | LUK Invoice 1 (TP).pdf | Invoice             | Surveyor/ Assessor expense | LUK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |

| NAME   | TYPE                       | SUB-TYPE                         | AUTHOR                            | DATE<br>UPLOADED |
|--|----------------------------|----------------------------------|-----------------------------------|------------------|
|  payment Briefdown.pdf                            | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  LOD.pdf  | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  LKKInspection (S).pdf                            | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  LKKAdjustment1a (4).pdf                          | Forms / Claim Documents    | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  DISCHARGE VOUCHER.pdf                            | Forms / Claim Documents    | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  AUTHORIZATION TO ACT FORM.pdf                    | Forms / Claim Documents    | POA / Authority Letter           | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  WORKSHOP INVOICE.pdf                             | Invoice                    | Repairs                          | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  LETTER TO OI.pdf                                 | Letters and Correspondence | Policy Holders / Insured         | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 December 2018 |
|  LKK Survey Photos.pdf                            | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 25 August 2018   |
|  LKK Resurvey Photos.pdf                          | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 25 August 2018   |
|  Immediate Advice (with mandated dd 250818).pdf | Reports & Statement        | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 25 August 2018   |
|  Authorisation Letter from OI.pdf               | Letters and Correspondence | Policy Holders / Insured         | LKK AUTO CONSULTANTS PTE LTD (TP) | 13 June 2018     |
|  TP ESTIMATE- MARKED.pdf                        | Reports & Statement        | Estimate / Quotation             | LKK AUTO CONSULTANTS PTE LTD (TP) | 16 March 2018    |
|  Preliminary Advice.pdf                         | Reports & Statement        | Estimate / Quotation             | LKK AUTO CONSULTANTS PTE LTD (TP) | 16 March 2018    |

| NAME  | TYPE                          | SUB-TYPE   | AUTHOR                               | DATE<br>UPLOADED    |
|---|-------------------------------|------------|--------------------------------------|---------------------|
|  OLD Driving Licence & Vocational Licence.pdf            | Reports & Statement           | Others     | LNK AUTO CONSULTANTS PTE<br>LTD (TP) | 7 March 2018        |
|  OLD Vocational Licence Status.pdf                       | Reports & Statement           | Others     | LNK AUTO CONSULTANTS PTE<br>LTD (TP) | 27 February<br>2018 |
|  Video 2 - Accident.MP4                                  | Evidence                      | Videos     | TAY Ernest                           | 20 February<br>2018 |
|  Video - Accident.MP4                                    | Evidence                      | Videos     | TAY Ernest                           | 20 February<br>2018 |
|  SLZ85408 TP GIA.PDF                                     | Forms / Claim<br>Documents    | Claim Form | PATIL Anul                           | 25 January<br>2018  |
|  PC2274H INSD GIA.PDF                                    | Forms / Claim<br>Documents    | Claim Form | PATIL Anul                           | 25 January<br>2018  |
|  Email received from workshop with TP GIA & Estimate.mng | Letters and<br>Correspondence | Others     | PATIL Anul                           | 25 January<br>2018  |