

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 19 September 2018 10:22 AM
To: 'Marisa Wong'
Cc: Kok leong Pang; Cynthia Pang
Subject: RE: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi All,

We refer to the above matter.

We understand that you would like to know final claim amount on third party vehicle and may consider private settlement to protect your NCD. We have tried to negotiate at best with third party repairer and the final and adjusted amount of the third party claim is as follows: -

1. Cost of Repair (with GST)	\$ 2,914.56
2. Loss of Use (5days x \$50.00)	\$ 250.00
Total	<u>\$ 3,164.56</u>

Kindly confirm if you are prepared to do private settlement and let us have your confirmation within the next 10 days.

Please call us if you have any queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Marisa Wong <marisa_wong@commute-solutions.com.sg>

Sent: Tuesday, 12 June 2018 2:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Kok leong Pang <kokleong_pang@commute-solutions.com.sg>; Cynthia Pang <cynthia_pang@commute-solutions.com.sg>

Subject: Re: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Hsiao Tong,

Please see the authorisation letter as attached.

Thank you.

Regards,
Marisa Wong
Admin Executive



Commute Solutions Group Pte Ltd

39 Woodlands Close, Mega@woodlands, #07-15 Singapore 737856.

Tel: +65 6734 0147 | **FAX:** +65 6710 7844

WEB: www.commute-solutions.com.sg |



: www.facebook.com/commutesolutions.com.sg

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT
PIONEER ROAD ON 23/01/2018
Date: 11 June, 2018 3:14:31 pm GMT+8
To: Cynthia Pang <cynthia_pang@commute-solutions.com.sg>
Cc: Kok leong Pang <kokleong_pang@commute-solutions.com.sg>

Hi Ms Cynthia,

We refer to the above matter.

As per our tele-conversation earlier, we would like to request a copy of
authorisation letter from your company(registered car owner) to authorise Mr
Ling Yew Meng as a driver.

We will get back to you on the final claim amount once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cynthia Pang [mailto:cynthia_pang@commute-solutions.com.sg]
Sent: Tuesday, 6 March 2018 12:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Kok leong Pang <kokleong_pang@commute-solutions.com.sg>
Subject: Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018

Hi Ms Chew,

As spoken yesterday, here is the driver driving licence and vocational licence.

Pls help us assess the amt of claims. If the amt is small, we hope we can private settle so as not to affect the NCD. Thanks!

Regards,
Cynthia PANG (Ms)
General Manager

<image001.jpg>

Commute Solutions Group Pte Ltd

Primz Bizhub 21 Woodlands Close #05-12 Singapore 737854

Tel: +65 6734 0147 | **DID:** +65 6710 7849 | **WEB:** www.commute-solutions.com.sg

<image002.png>

: www.facebook.com/commutesolutions.com.sg

Begin forwarded message:

From: Kok leong Pang <kokleong_pang@commute-solutions.com.sg>
Subject: Fwd: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018
Date: 2 March, 2018 3:43:03 pm GMT+8
To: Cynthia Pang <cynthia_pang@commute-solutions.com.sg>
Cc: Jeslyn Chong <jeslyn_chong@commute-solutions.com.sg>

Pls follow-up.

Thanks.

Regards,

PANG Kok Leong
Managing Director

Commute Solutions Group Pte Ltd

Primz Bizhub 21 Woodlands Close #05-12 S(737854)

Tel: +65 6734 0147 | **DID:** +65 6710 7849 | **HP:** +65 98297924 **WEB:** www.commute-solutions.com.sg

Begin forwarded message:

From: "Hsiao Tong (LKKAuto)"
<chewht@lkkauto.com>
Subject: ACCIDENT INVOLVING PC 2274H & SLG 8540B ALONG/AT PIONEER ROAD ON 23/01/2018
Date: 2 March 2018 at 3:14:55 PM SGT
To: "kokleong_pang@commute-solutions.com.sg"
<kokleong_pang@commute-solutions.com.sg>

02 MARCH 2018

M/s COMMUTE SOLUTIONS GROUP PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18003094/pb3
YOUR REF : PC 2274H
ACCIDENT INVOLVING PC 2274H & SLG 8540B
ALONG/AT PIONEER ROAD ON 23/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAH MOTOR.CO.SDN.BHD acting on behalf of the owner of SLG 8540B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
 (Motor Claims Dept)