

15/5/2010

INS. CASE OWNER:

Ernest

CC 4 ASM
AXA1800

30/3/18

Keb35

LKK:
IDAC:

Surveyor:

FCL

DOI:

ASSIGNMENT

14/7/18

Date / Time:

15/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKP 8026D

Name of Insured:

SEOW KHIM POLYCHEMENE CO PIV

Insured Tel No.:

HP:

D.O.A:

Nature of Accident:

Claim No.:

S8M00850 / 30563

Policy No.:

4B30970511

Make / Model:

MITSUBISHI

Place of Accident:

PIE BY TOA PARTIAL WORK

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

VIM TAT OMV

Driver Tel No.:

96296082 (V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKB 55NP



INSRS:

WSP:

Tel:

Liability:

RMKS:

motor
image

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

20/2/18
Hshdr

SKB 55NP - X

SKP 8026D - X

A. Chandra

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 27/2/18.

After call ltr to OI:

22/2/18 @ 5:20

CALLED DID NO RESPONSE

27/2/18 @ 9:26

CALLED DID COMPANY CONFIRMED ACCIDENT. DID INVOLVED IN 3
VEM (i.e. DID WAS THE LAST VEM. INFORM TP CLAIM AGREED TO
SETTLE AND AWARE ABOUT NCD ISSUE.

Email WSP Liability Clear.

27/2/18

WSP INFORM WITHDRAW TO CLAIM. CONVERT TO CD DUE TO
TOTAL LOSS.

7/3/18

Email TO AHA TO INFORM SUBMIT WIP.

RECEIVED 09 MAR 2018

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

S\$

%

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 100%

Repair Cost:

S\$

3 VEM (i.e. DID WAS)

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle /wop

2) Report Format:

TP

3) Survey fee:

9250.

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
a/m/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18003093/eb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 15-02-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKP 8028D	Veh. Inspected	SKB 5521P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	15/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/02/2018	Inspection Date		
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

MOTORIMAGE ENTERPRISES PTE. LTD.

19 LORONG 8, TOA PAYOH

SINGAPORE 319255

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0626/2018
DATE : 10-FEB-2018

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER

S(068811)

TEL : 63387288

FAX : 68804838/ 3382522

MS LINA EXT: 824

OWNER'S NAME : GOH YU SHEN
ADDRESS : BLK 21 HOLLAND DRIVE
#03-415
S(271021)
TELEPHONE NO : 90701628

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 2100324471-05
VEHICLE NO : SKB5521P
MODEL CODE : SH9AK9T
MODEL/YEAR : FORESTER 2.5XT
ENGINE NO : EJ25D503053
CHASSIS NO : JF1SH9KT59G009498(*)
MILEAGE : 1 KM
DATE IN : 10/02/2018
LIABILITY : 0.00
EXCESS-CLAUSE : 0.00
ESTIMATE BY : SAYEDINAH ALI**
ACCIDENT DATE : 09/02/2018

Print Date : 10/02/2018

Print Time : 12:13:14

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SKB5521P

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	ZZ/001	CONDUCT TP CLAIM AXA LOC:PIE TOWARDS CHANGI-BEFORE TOA PAYOH LORONG 6 EXIT DATE:09/02/18 TIME:11530H		
3	ZZ/002	CONDUCT REAR BUMPER,PANEL,TAILGATE,REAR LH&RH FENDER	2800.00	25201
4	ZZ/003	RESPRAY REAR BUMPER,PANEL,TAILGATE,REAR LH&RH FENDER	2100.00	✓
5	ZZ/004	DISHENTLE&REFIX UNDERCARRIAGE(REAR)TO FACILITATE REPAIR	300.00	✓
6	ZZ/005	REMOVE AND REFIX EXHAUST	150.00	✓
7	ZZ/006	TO CONDUCT WATER SEEPAGE TEST	100.00	501
8	ZZ/007	TRANSFER(TAILGATE)MECHANISM	150.00	✓
9	ZZ/008	REMOVE&INSTALL(REAR)WINDSCREEN	300.00	✓
10	ZZ/009	TO REMOVE&REFIX FUEL TANK	200.00	✓
11	ZZ/011	TO SUPPLY&INSTALL REVERSE SENSOR-2 EYES	300.00	✓
12	ZZ/012	SUNDRIES	100.00	501
13	ZZ/10	TO CONDUCT(REAR)LIGHTING TEST	50.00	✓
TOTAL LABOUR CHARGES			6550.00	

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKB5521P

		DAMAGED PARTS & PRICES			
S/NO PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST REMARKS
1 DISC WHEEL 17"	28111SC040	Sm 850.00	X		
2 REAR TAIL PIPE CUTTER	44370FG001	Pa 72.00	✓		
3 REAR QTR PNL RH	51439SC0409P	R 864.00	X		
4 LH REAR FENDER	51439SC0509P	R 864.00	X		
5 FLOOR PAN RR 4D	52122FG0719P	B/B 370.80	✓		
6 END PANEL	52401SC0119P	B 288.00	✓		
7 BUMPER FACE REAR	57704SC010	B 432.00	✓		
8 REAR BUMPER BEAM	57711FG0109P	B 208.80	✓		
9 COVER HOOK R	57731SC050MD	mi 14.40	✓		
10 TAILGATE	60809SC0009P	B 1072.80	✓		
11 TAILGATE GLASS	63019SC000	Me 799.20	✓		
12 REAR TAILGATE LOCK MECHANISM	63032FG111	Pa 176.40	✓		
13 REAR WINDSCREEN DAM RUBBER (2PCS)	63232SC000	Me 7.20	✓		
14 MOULDING REAR WINDSCREEN	63232SC010	Me 14.40	✓		
15 REAR TAILGATE WEATHERSTRIP	63516SC000	Pa/Cy 126.60	✓		
16 REFLEX AY RH	84281SC000	Sm 20.40	X		
17 REFLEX AY LH	84281SC010	Sm 20.40	X		
18 REAR TAILLAMP ASSY RH	84912SC101	Sm 438.60	X		
19 LH TAIL LAMP	84912SC111	Sm 438.60	X		
20 LABEL TAILGATE	91572SC000	Me 14.40	✓		
21 LETTER MK FORESTER	93073SC000	Me 44.20	✓		
22 LETTER MK SUBARU	93073SC010	Me 43.20	✓		
SUB TOTAL		7180.40	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)		1436.08	0.00	0.00	0.00
GRAND TOTAL		5744.32	0.00	0.00	0.00

MOTORIMAGE ENTERPRISES PTE. LTD.

19 LORONG 8, TOA PAYOH

SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SKB5521P

DAMAGED PARTS & PRICES

S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	S/LIST	REMARKS
OVERALL TOTAL			5744.32				

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SKB5521P

TOTAL LABOUR CHARGES	6550.00
TOTAL SPARE PARTS CHARGES	5744.32
GRAND TOTAL	12294.32 *

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:
SURVEYED DATE	:
AUTHORIZED DATE	:
EXCESS CLAUSE	: 0.00
LIABILITY	: 0.00
REMARKS	:

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

Wai Aikhor

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before labour spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 February 2018 12:41 PM
To: 'Sayedina Bin Ali'; 'Oliver Zubiri'; 'Daniel Lim'; 'Rey Ricamora'
Cc: Vic (LKKAuto)
Subject: Accident Involving SKB 5521P & SKP 8028D on 09/02/2018

WITHOUT PREJUDICE

Your Ref: SKB 5521P
Our Ref: CC4/ASM18003093/eb3

Dear Sir/Madam,

Accident Involving SKB 5521P & SKP 8028D on 09/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Oliver Zubiri <olivergracilla@motorimage.net>
Sent: Tuesday, 27 February 2018 1:41 PM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO); Rey Ricamora; Sayedinah Bin Ali; Daniel Lim
Subject: Re: Accident Involving SKB 5521P & SKP 8028D on 09/02/2018

Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We are not pursuing 3rd party anymore as owner as addendum to own damage claim to expedite process.
Vehicle is pending constructive total loss i believe AIG will follow up with 3rd party insurer.

Regards

Oliver Zubiri

Claims Advisor

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:90903323

Email:olivergracilla@motorimage.net

Website:www.tanchong.com :: www.motorimage.net

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, February 27, 2018 12:41 PM
To: Sayedinah Bin Ali; Oliver Zubiri; Daniel Lim; Rey Ricamora
Cc: Vic (LKKAUTO)
Subject: Accident Involving SKB 5521P & SKP 8028D on 09/02/2018

WITHOUT PREJUDICE

Your Ref: SKB 5521P

Our Ref: CC4/ASM18003093/eb3

Dear Sir/Madam,

Accident Involving SKB 5521P & SKP 8028D on 09/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

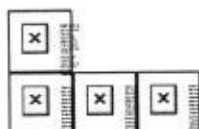
Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Third party withdraw claim

Type

🔗 Question

Message

Hi Ernest, We refer to the above matter. We were informed by third party workshop that claimant had convert to OD claim to expedite the process. Please refer to the email uploaded for easy reference. In view of the above, We will proceed to close file and submit our without prejudice report to your office Thank You. Best Regards,
Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

Reply

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 February 2018 3:31 PM
To: 'ALICE@SKP.COM.SG'
Subject: ACCIDENT INVOLVING SKP 8028D AND SKB 5521P ALONG PIE (PIE TO CHANGI) BEFORE TOA PAYOH LOR 6 ON 09/02/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 FEB 2018

SEOW KHIM POLYTHELENE CO PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18003093/Keb3
YOUR REF : SKP 8028D
ACCIDENT INVOLVING SKP 8028D AND SKB 5521P ALONG PIE (PIE TO CHANGI) BEFORE TOA PAYOH LOR 6 ON 09/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s MOTOR IMAGE ENTERPRISES PTE LTD acting on behalf of the owner of SKB 5521P against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties, where your vehicle was involved in a three (3) vehicle chain collision and was the 3rd vehicle and rear-ended the Third Party Vehicle SKB 5521P which in turn had rear-ended the first vehicle which is GBG 4456G and we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



Service Request Details

Claim
S8M008S0

Reference
CC4/ASM18003093/Keb3 

Loss Date
February 9, 2018

Request Date
February 13, 2018

Due Date
February 13, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #
SKB5521P

LKK AUTO CONSULTANTS PTE LTD (TP)

March 7, 2018

EMAIL FROM WSP DD 270218.pdf

Letters and Correspondence

Workshop

LKK AUTO CONSULTANTS PTE LTD (TP)

March 7, 2018

TP - SURVEY REMINDER.msg

Letters and Correspondence

Third Party

KUMAR Shailendra

February 13, 2018

GIA SKP8028D INSD.PDF

Reports & Statement

GIA Report

VISHNU BATHAM Shekhar

February 13, 2018

TP - SURVEY REQUEST.msg

Letters and Correspondence

Third Party



Service Request Details

Claim
S8M008S0

Reference
CC4/ASM18003093/Keb3 

Loss Date
February 9, 2018

Request Date
February 13, 2018

Due Date
February 13, 2019

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle Registration #
SKB5521P

\$9,117.52

\$9,117.52

Open

Share

Clone