

INS. CASE OWNER:

Boon Sen

CC 3/CTI1800

3086, K2ub3/1

LKK-
IDAC

Surveyor:

Kaiwin

DOI:

ASSIGNMENT

14/7/18

Date / Time:

14/7/18

Registered in Merimen:

Pre-assign / CCU / FTE

GRD 4344L

Claim No.:

SNM 1860088402

Insured Vehicle No.:

Policy No.:

DM WSN/167231701

Name of Insured:

BTP WINSON BIRNVEST P/L

Make / Model:

TOYOTA

Insured Tel No.:

HP:

Place of Accident:

QUEEN STREET

Excess Sec II :\$S

D.O.A.:

13/07/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

If NO, Driver Name / Age:

LHUA SEN WEL

Insured Liability: %

Final ? Yes / No

Driver Tel No.:

81700877

(V/L: ☒ YES / NO)

SHC 3327C

INSRS:
WSP:
Tel:
Liability:
RMKS:V062
mINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
20/7/18 TH	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call ltr to OI:	<input type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
	14/7/18	Wm

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	(days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>

FINAL SETTLEMENT	Date/Time:	Confirm with:	If NO or B 28, Ass. Lia:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	(days)	
Loss of Use (LOU):	\$S	(\$ x days)	
Loss of Income (LOI):	\$S	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
GIA/LTA Search	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost	\$S		
Total:	\$S	Global Sum \$S:	

FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

RECEIVED 16 AUG 2018

Refer to LTR

Reject Case

This claim

16/8/2018

COPY SENT

 1) Claim status: Normal ☒ Reject/Private Settle
 2) Report Format:
 3) Survey fee: 400.00

Surveyor: Kalvin

REF: _____

ASSIGNMENT

SHC3327C

29 Mar, 2014

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____ Yr Regnt: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 C.C. 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 416747 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLD41ME4052375

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or Han Kook

Front 2 mm Rear 2 mm

R/Bal. 2 mm

L/Bal. 2 mm

D.O.A. 13/2/8 D.O.I. 14/2/8

Survey held at COSE (Geyser)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or N/S B.L.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>LIS - \$1200+ (Red: \$680.88 / 36%.) 4s</u>

Date/Time, File Pass to? ☐ : Prel. Report

☐ : Final Report

1) Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Insp (\$ _____)

Survey Fee: _____

Transportation: _____

\$ + RS. \$ _____

Photos _____

Others _____

Report Form 1



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18003086/K1ub3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 15-02-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 4344L	Veh. Inspected	SHC 3327C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

4.

5. General Information

5.

Accident Date	13/02/2018	Inspection Date	14/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

Remarks

5a.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18003086/K1ub3

Date: 15.02.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC3327C

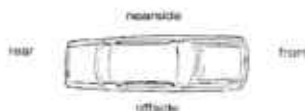
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.02.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,880.88
Revised Estimate Amount	: S\$	1,510.88
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Date/Time: 14.02.2018 12:21

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305116837

TOMER		REGN NO	SHC3327C	MILEAGE
COMFORT TRANSPORTATION PTE LTD		MAKE	HYUNDAI	FUEL
AS	7010045			E.....1/2.....F
TOMER NO	383 SIN MING DRIVE	MODEL	I-40	DATE/TIME IN
RESS	Singapore SINGAPORE 575717		14.02.2018	09:00
	65508755	YR OF MANU	29.03.2014	TARGET DATE
(R)	(O)	CHASSIS CODE	KMHLB41UMEU052375	COMPLETION DATE/TIME:
(P)				
XQJINT CARD NO.				

Accident Date: 13.02.2018
NATURE: 3P 13.02.18

JOB DESCRIPTION

U/NO	LABOR CODE	DESCRIPTION
------	------------	-------------

CHECKED & PASSED OUT BY: _____	
_____ SERVICE ADVISOR	_____ CUSTOMER'S SIGNATURE
Acknowledgement Slip d: 2: le No.: SHC3327C LIMITS	Exit Pass Vehicle No.: SHC3327C
_____ Signature/Date	_____ Name of Service Advisor
_____ Date	_____ Date
returned to Service Reception upon collection	To be kept by Security Guard

(Hsum)
China Taipei

IS

LKK - kalvin

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (LH) / D))			\$ 1,351.10
	SUB TOTAL			\$ 1,351.10
	LESS 20%			\$ 270.22
	DISCOUNTED TOTAL			\$ 1,080.88
	Rear Door Comfortdelgro & Apps Sticker (LH) — Nue			\$ 80.00
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Tuff Kote			\$ 50.00
	Transfer of Door			\$ 120.00
	TOTAL LABOUR			\$ 720.00
	ESTIMATE TOTAL			\$ 1,880.88

100
180
20
50

Kaluz 16 Kay
14/2/18 1235L
2 Rys
L/S
After Repair photo

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party surveys on a "Without Prejudice" basis
- No legal proceedings will be allowed
- Supplementary claims must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer:
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

(4 sum)
China Taiping

TS

LKK - kalvin

MODEL	: HYUNDAI i40	Type	Unit Price	Amount
Qty	Parts Description/ Labour			
	Rear Door (LH) ✓			\$ 1,351.10
	SUB TOTAL			\$ 1,351.10
	LESS 20%			\$ 270.22
	DISCOUNTED TOTAL			\$ 1,080.88
	Rear Door Comfortdelgro & Apps Sticker (LH) ✓			\$ 80.00
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Tuff Kote			\$ 50.00
	Transfer of Door			\$ 120.00
	TOTAL LABOUR			\$ 720.00
	ESTIMATE TOTAL			\$ 1,880.88

Kelvin K.K.

14/2/18 1735L

2 Days

L/S

After Repair photo

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a Without Prejudice
- No illegal modification allowed
- Supplies and materials must be surveyed
- is subject to final approval from insurance company

Acknowledged by Reparer
Signature: _____
Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

LKK Auto Consultants will hence notify the Reprairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal means/monies allowed
- Supplier's quotes must be resurveyed and is subject to our Approval from Insurance Company

Acknowledged: _____
Signature: _____

Q. The final repair quantum will

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305116837
Date : 19/02/18

FINALIZATION FORM

To : LKK
Attn : KALVIN ANG
Vehicle Reg No. : SHC3327C

Fax :

Date of Accident : 13-Feb-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA TAIPING --- GBD4344L
2. The finalized amount shall be:

(a) Spare Parts after List discount		
(b) Labour Charges		
Total for Part-By-Part Repair Cost		
(c) Lumpsum Repair (if applicable)		<u>\$1,200.00</u>
Total for Lumpsum repair cost after Less: <u>20%</u>		<u>\$1,200.00</u>
Final Lumpsum Repair cost		

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : LIM T S
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : KALVIN
Name : KALVIN
Date : 20/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	-----			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Our Ref : T 0218 / SHC3327C /WT(st)
 Your Ref : _____
 Date : 26-Feb-18

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Flr
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 199506048W

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 363 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791

Yishun
 Yishun Industrial Park A
 Singapore 768732

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3327C YOUR INSURED GBD4344L
AND OTHER _____ ON 13.02.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC3327C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBD4344L we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,284.00
2	<u>2</u> days Loss of Rental @ \$ 119.28 per day	\$ 238.56
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,530.05

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,690.05

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : _____ 8 pcs.
 b) LTA search slip/s of : GBD4344L
 c) GIA / Police report/s of : SHC3327C
 d) Letter of authority from owner / hirer / operator
 () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
 William Tan

Deputy Manager
 CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3327C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.03.2014

CHASSIS CODE
KMHLB41U052375

INV. NO/DATE
91358177 21.02.2018

JOB NO.
305116837

ODOMETER READING

JOB TYPE

Description : 3P 13.02.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,200.00
Add GST @ 7.000 %	84.00
Total Invoice amount	1,284.00

Issued by : CHEWBEELENG 21.02.2018 16:27:05
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Our Ref: CT18020474

Date: 21 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG

INVOLVING

13/02/2018 @ 18:15 hrs
QUEENS ST NEAR BUGIS PLUS BLDG TWDS THE
DIRECTION OF MIDDLE RD
GBD4344L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3327C** (the "Taxi"). The Taxi was hired to **ALOYSIUS PETER PILLAI IC NO S1091503A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$119.28 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ON 13-Feb-18 18:15

ACCIDENT INVOLVING
ALONG

i 40 SHC3327C , GBD 4344L

QUEENS STREET NEAR BUGIS PLUS BLDG TOWARDS THE DIRECTION OF M...

I / We

ALOYSIUS PETER PILLAI

(Hirer) NRIC No.: S1091503A

and/or

(Relief) NRIC No.:

Taxi Number

SHC3327C

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

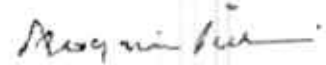
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

14-Feb-2018

Name of Hirer
Hirer NRICALOYSIUS PETER PILLAI
S1091503A

Signature :



Address

7 JALAN LEKUB
808728

Contact No.

96250627

14/2/2018

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBD4344L 13 Feb 2018 / 18:15:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SHC3327C

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Wednesday, 15 August 2018 6:54 PM
To: 'Catherine Koh Mui Gek'; 'William Tan Thoo Seng'
Cc: Admin A
Subject: RE: ACCIDENT ON 13/02/2018 INVOLVING VEHICLES GBD 4344L AND SHC 3327 C China
Attachments: My Movie.mp4

"Without Prejudice"

Dear Sir / Madam,

ACCIDENT ON 13/02/2018 INVOLVING VEHICLES GBD 4344L AND SHC 3327C

We refer to above matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

Based on video footage, it can be seen that our insured vehicle was stationary position and your client's vehicle side swipe to our insured vehicle.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Yours faithfully,

Best Regards,

Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Friday, 18 May 2018 11:20 AM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>
Subject: RE: ACCIDENT ON 13/02/2018 INVOLVING VEHICLES GBD 4344L AND SHC 3327 C China

Dear Catherine,

We acknowledge your email below.

We will get further instruction from our Principal and will revert back to you as soon as possible.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Friday, 18 May 2018 11:00 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: ACCIDENT ON 13/02/2018 INVOLVING VEHICLES GBD 4344L AND SHC 3327 C China

Dear Thin Thin

Attached as requested. Hope to hear from you soon.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

----- Forwarded by William Tan Thoo Seng/cdge/delgronotes on 17/05/2018 01:50 PM -----

From: "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

To: William Tan Thoo Seng <williamtan@cdge.com.sg>

Date: 11/05/2018 09:49 AM

Subject: ACCIDENT ON 13/02/2018 INVOLVING VEHICLES GBD 4344L AND SHC 3327C

"Without Prejudice"

Dear William,

ACCIDENT ON 13/02/2018 INVOLVING VEHICLES GBD 4344L AND SHC 3327C

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage as stated in your client statement for our necessary action.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party

is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
[attachment "OI Sketch Plan.pdf" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Thin Thin (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 15 August 2018 3:17 PM
To: Thin Thin (LKKAuto); Admin A; Shu Pei (LKKAuto)
Cc: Chong Boon Sen; Chee So Chow; Hsiao Tong (LKKAuto); Alfred Toh; KKLau; Olivia Lau (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884C02/4) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

LKK REF - CC3/CTI18003086/K1ub3
CTI REF - SNM18D00884C02/4 (GBD4344L)

Dear Thin Thin

We refer to our email of 8 June 2018 pertaining to the above matter.

Please let us have an update on the claim at your earliest convenience.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Claims Dept of CTI
Sent: Friday, June 08, 2018 3:40 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884C02/4) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

LKK REF - CC3/CTI18003086/K1ub3
CTI REF - SNM18D00884C02/4 (GBD4344L)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property damage claim based on Insured's video footage.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
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From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]
Sent: Friday, June 08, 2018 2:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884/C02/7) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018
Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval as TP is chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Friday, 18 May 2018 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884/C02/7) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

Importance: High

Your Ref: SNM18D00884/C02/7

Our Ref: CC3/CTI18003086/K1ub3

Dear Sir / Madam,

Accident Involving GBD4344L and SHC3327C on 13.02.2018

We refer to the above matter.

Please be inform that we did call OI to verify the nature of accident. OI disputed on the liability and he mention that he was stationary position and TP collided onto his vehicle.

We have reviewed the video footage. Based on our insured video footage, he was stationary position and TP side swipe to our insured vehicle.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 15 February 2018 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD4344L (OI : CTI - TBA) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 3327C at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18003086/K1ub3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 17-08-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBD 4344L	Veh. Inspected	SHC 3327C	
Policy No.	DMCVSN1672231701	Coverage (\$)	0.00	
Claim No.	SNM18D00884C02	Excess (\$)	0.00	
Assign From		Assign Date	14/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KMHLB41UMEU052375	Colour	BLUE	
Odometer	416747	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	HANKOOK	7 mm	
L/H Front Tyre	205/60 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	13/02/2018	Inspection Date	14/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3327C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR DOOR (LH)	DENTED	1,351.10	1,351.10
	LESS 20% DISCOUNT		-270.22	-270.22
			1,080.88	1,080.88
<u>SPECIAL NETT ITEMS</u>				
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN)	NECESSARY	80.00	80.00
			80.00	80.00
<u>LABOUR</u>				
	PANEL BEATING .		350.00	100.00
	SPRAY PAINTING CHARGE.		200.00	180.00
	TUFF KOTE.		50.00	20.00
	TRANSFER OF DOOR .		120.00	50.00
			720.00	350.00
GRAND TOTAL			1,880.88	1,510.88
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,200.00

Report Ref No. CC3/CT118003086/K1ub3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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