

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 8 June 2018 3:40 PM
To: Thin Thin (LKKAUTO); Admin A; Shu Pei (LKKAUTO)
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884/C02/7) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

LKK REF - CC3/CTI18003086/K1ub3
CTI REF – SNM18D00884C02/4 (GBD4344L)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property damage claim based on Insured's video footage.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Friday, June 08, 2018 2:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884/C02/7) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your approval as TP is chasing us for settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Friday, 18 May 2018 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD4344L (OI : CTI - SNM18D00884/C02/7) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

Importance: High

Your Ref: SNM18D00884/C02/7

Our Ref: CC3/CTI18003086/K1ub3

Dear Sir / Madam,

Accident Involving GBD4344L and SHC3327C on 13.02.2018

We refer to the above matter.

Please be inform that we did call OI to verify the nature of accident. OI disputed on the liability and he mention that he was stationary position and TP collided onto his vehicle.

We have reviewed the video footage. Based on our insured video footage, he was stationary position and TP side swipe to our insured vehicle.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

From: Shu Pei (LKKAuto)

Sent: Thursday, 15 February 2018 11:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD4344L (OI : CTI - TBA) and SHC3327C (TP : LKK REF - CC3/CTI18003086/K1ub3) on 13.02.2018

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 3327C at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)