

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 12 December, 2018 5:12 PM
To: Lily
Cc: Peiwen; Admin A; Vic (LKKAUTO)
Subject: RE: PROGRESSIVE/TP CLAIMS_SGA 349 G & SFX 358 X_DOA: 12/02/2018 LKK REF CC4/LPC18003084/Uhb3 (SETTLEMENT)
Attachments: 29032018152623-0001.jpg; 29032018152623-0002.jpg; 29032018152623-0004.jpg; 29032018152623-0005.jpg; 06032018155748-0003.jpg; 06032018155748-0004.jpg; 13022018123726-0005.tif; 13022018123726-0006.jpg

Without Prejudice

Dear Lily,

We refer to your below email.

Please be informed that we are pending for our principal's mandate approval.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Lily [mailto:bhlim@procarcare.com.sg]
Sent: Wednesday, 12 December, 2018 4:46 PM
To: Vic (LKKAUTO)
Cc: Peiwen
Subject: FW: PROGRESSIVE/TP CLAIMS_SGA 349 G & SFX 358 X_DOA: 12/02/2018 LKK REF CC4/LPC18003084/hb3 (SETTLEMENT)
Importance: High

Hi Vic

Further to my colleagues email with LOD attachment, please advise your early settlement.
Thank you

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Peiwen PROGAUTO [<mailto:peiwen@progauto.com.sg>]

Sent: Wednesday, 16 May, 2018 1:04 PM

To: 'Vic (LKKAUTO)'

Cc: 'bhlim@progauto.com.sg'; 'Admin A'; 'Asher Sng (LKKAUTO)'; 'Shu Pei (LKKAUTO)'; 'Soo Leong Keat'; 'Dawn, Progressive'

Subject: PROGRESSIVE/TP CLAIMS_SGA 349 G & SFX 358 X_DOA: 12/02/2018 LKK REF CC4/LPC18003084/hb3 (SETTLEMENT)

Hi Vic,

Please refer to the attached with our LOD for your early settlement.

Thanks & regards

Peiwen

Progressive Automotive Pte Ltd

Blk 3022A Ubi Rd 1

01 - 45 / 46 Singapore 408716

Tel : 67415336 Fax : 67417208

From: Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]

Sent: Tuesday, February 27, 2018 2:41 PM

To: Soo Leong Keat

Cc: peiwen@progauto.com.sg; bhlim@progauto.com.sg; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO); Shu Pei (LKKAUTO)

Subject: RE: PROGRESSIVE/TP CLAIMS_SGA 349 G & SFX 358 X_DOA: 12/02/2018 LKK REF CC4/LPC18003084/hb3

Your Ref: SGA 349C

“WITHOUT PREJUDICE”

Our Ref: CC4/LPC18003084/hb3

Dear Soo,

ACCIDENT INVOLVING VEHICLES SFX 358X AND SGA 349C ON 12/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Soo Leong Keat [<mailto:lksoo@progauto.com.sg>]

Sent: Tuesday, 27 February, 2018 12:25 PM

To: Vic (LKKAuto)

Cc: peiwen@progauto.com.sg; bhlim@progauto.com.sg

Subject: PROGRESSIVE/TP CLAIMS_SGA 349 G & SFX 358 X_DOA: 12/02/2018

Dear Vic

Your insured had done accident report.

Kindly advise the liability for the case above.

Thank you.

Best Regards,
Soo

Progressive Automotive Pte Ltd
Blk 3022A Ubi Rd 1
01 – 45 / 46 Singapore 408716
Tel : 67415336 Fax : 67417208