

ASS. REC. BY:

REF: CS/GAI18003079/Mlad302

Special Instruction:

Surveyor: MA

ASSIGNMENT (Office)

From (Person): Rachel Tan

of GAI

Date/Time: 13/2/18 @ 2:02pm

Estimated Cost:

Bill to:

OD-TP-WS/TP RES / OD RES / EVA / INV / MV7CS

To Inspect Vehicle No:

SKK 402K

Insured:

YN 5184A

at Workshop m/s

Comfort Delgro

Tel:

6383 8115

of

205 Braddell Road

Policy No:

Claim No:

LUNOMVC000007589

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

01/02/2018

CA / REV / REP. / REV 24 HRS

lwp

15/02/2018 @ 10 am owner writing

H.O.D. Endorsement:

Date/Time:

11:49am @ 14/2/18

Person Contacted:

William

Vehicle IN

OUT

Date/Time

Action/Instruction (✓) Estimate

SKK 402K - NA/GAI18002085/h4

D.O.A: 11/2/18

YNS184A - NA/GAI18002085/h4

D.O.A: 11/2/18

17/2/18 @

4:20pm revised to Rachel Tan by email.

17/6/18 @

11:51am confirmed with Kirsty final fig \$312.98, 3 days.

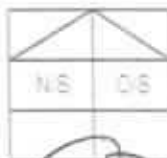
Lred \$4847.75, 607.)

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OO / TP / WS / TP RES / OO RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop No: CRBT BR
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAO Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 3 days Res. Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP / 24 HRS

Date: _____ Person Contacted: _____

Vehicle IN / OUT

Veh No: SKK402K Reg: JUN 2017
 Type: CC M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: TOYOTA CHR cc: 1797
 Colour: Silver A/C: _____ Insured / Std / Nil / NA
 Sp. Reading: 10331 T. Radio: Insured / Std / Nil / NA
 Engine: _____
 C.No: ZYX102024871
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Good / Jammed / Leaked / Burnt or
 Brake: Good / Jammed / Leaked / Burnt or
 Mod: Nil / S/R / STD A/Rim or
 Tyre Size: F: 225/50/R18
 R: _____

BS DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUM /
 TOYO / YOKO or

Front: _____ Rear: _____
 R.Bal: 8 mm R.Bal: 8 mm
 L.Bal: 8 mm L.Bal: 8 mm
 D.O.A: 1/02/2018 D.O.I: 15/2/2018
 Survey held at: _____
 Des. of Damages: Fnt Res OS / NS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision

Amanto
26/6/2018

RECEIVED 27 JUN 2018

Date/Time File Pass 107: 29/6/2018
☐ Prel. Report
☐ Final Report
 Date/Time File Return 107: _____

Days Of Repair: 3
 Resurvey No. of Trip: 1

Survey Fee: _____
 Transport: _____

Add Fee: ☐ STATION \$ _____
☐ PARKING \$ _____
☐ TOWING \$ _____
☐ LIFTING \$ _____

Report Format: TP
 Lump Sum / L.E: 3212.98

240
250



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18003079/M1qd3

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 15-02-2018



Code : GAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 5184A	Veh. Inspected	SKK 402K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	RACHEL TAN	Assign Date	15/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	01/02/2018	Inspection Date	15/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Catherine Chong (LKK Auto)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Tuesday, 13 February, 2018 2:02 PM
To: CDGE Braddell Private Cars Crash Repair Operation
Cc: braddell_cr@sparkcarcare.com; LKK Assignments
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Without Prejudice

Dear William

As agreed, we will arrange for LKK to conduct survey. Please provide estimates.

Dear LKK

Please accept assignment to conduct survey. Thank you.

Regards

Rachel Tan

Executive, Motor Claims, Great American Insurance Company

Tel: 6804 7846

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]
Sent: Tuesday, February 13, 2018 1:10 PM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Cc: braddell_cr@sparkcarcare.com; braddell_operation@sparkcarcare.com
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Dear Sir/Madam,

Kindly arrange the survey for the said vehicle at CDGE Braddell.
Please reply with confirmation.

Thanks.

Best Regards

William Wang

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 8115 | Fax: 6281 5767

www.SPARKcarcare.com

From: "Tan, Rachel" <Rachel.Tan@sg.gaig.com>
To: "braddell_operation@sparkcarcare.com" <braddell_operation@sparkcarcare.com>
Date: 02/13/2018 11:55 AM
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Without Prejudice

Dear William

Liability is clear.

Regards

Shiau Chan (LKKAUTO)

From: Tan, Rachel <Rachel.Tan@sg.gaig.com>
Sent: Wednesday, 27 June 2018 9:10 AM
To: Shiau Chan (LKKAUTO)
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

CLMOMVC000002589

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, June 26, 2018 11:54 AM
To: Tan, Rachel <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: [External] RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Dear Rachel,

Kindly provide us the claim reference no. of above mentioned.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 22 February 2018 4:20 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Dear Rachel,

Enclosed herewith preliminary advice of SKK 402K.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 14 February 2018 3:59 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Dear Sir/Mdm,

Thank you for the assignment.

Shiau Chan (LKKAuto)

From: Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>
Sent: Monday, 25 June 2018 11:51 AM
To: Shiau Chan (LKKAuto)
Cc: Denis Teo Chin Chye; SUR
Subject: RE: SKK 402K - Finalize -2nd Reminder

Hi Shiau Chan

COR confirmed with thanks.

Best regards,

Kristy Tay
Crash Repair | ComfortDelGro Engineering Pte Ltd
DID 6383 7049 | FAX:6281 5767

kristytay@sparkcarcare.com

From: "Shiau Chan (LKKAuto)" <siewsc@lkkauto.com>
To: Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>
Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>, SUR <sur@lkkauto.com>
Date: 21/06/2018 04:42 PM
Subject: RE: SKK 402K - Finalize -2nd Reminder

Dear Kristy,

Offer final fig \$3,212.98 before GST and 3 repair days.

Kindly confirm.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kristy Tay Siew Hwa [<mailto:kristytay@sparkcarcare.com>]
Sent: Tuesday, 19 June 2018 2:10 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>; SUR <sur@lkkauto.com>
Subject: RE: SKK 402K - Finalize -2nd Reminder

Hi Shiau Chan

Invoice

We provide the following

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 22 February 2018 4:20 PM
To: 'Tan, Rachel'; assignments
Cc: SUR
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY
Attachments: CSGAI18003079M1qd3.pdf

Dear Rachel,

Enclosed herewith preliminary advice of SKK 402K.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 14 February 2018 3:59 PM
To: 'Tan, Rachel' <Rachel.Tan@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Rachel [<mailto:Rachel.Tan@sg.gaig.com>]
Sent: Tuesday, 13 February 2018 2:02 PM
To: CDGE Braddell Private Cars Crash Repair Operation <braddell_operation@sparkcarcare.com>
Cc: braddell_cr@sparkcarcare.com; LKK Assignments <assignments@lkkauto.com>
Subject: RE: SKK402K CLAIMING AGAINST YN5184A DOA01022018 CHECK LIABILITY

Without Prejudice

Dear William

As agreed, we will arrange for LKK to conduct survey. Please provide estimates.

Dear LKK

Please accept assignment to conduct survey. Thank you.

Regards



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: YN5184A

Date: 22nd February 2018

Our Ref: CS/GA118003079/M1qd3

The Motor Claims Department
Great American Insurance Company

Attn: Rachel

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SKK 402K .

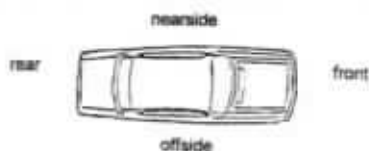
We thank you for the instruction on 13/02/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 15/02/2018 at the premises of M/s COMFORTDELGRO and have the following to report:-

Workshop Estimate Amount	: S\$ <u>8,060.73</u> .
Revised Estimate Amount	: S\$ <u>4,168.02</u> .
"Check" Items Amount	: S\$ <u>103.35</u> .
Market Value	: S\$ <u>-</u> .
Salvage Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages consistent.

We have NOT authorise repair.

Yours faithfully

Ma Chin Fook
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available at the said.

ACCIDENT STATEMENT

Date Of Report 01/02/2018 21:09
 Date Of Accident 01/02/2018 11:10
 Exact Location Of Accident 509 CHOA CHU KANG STREET 51 OPEN CP
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKK402K
 Insured/Policyholder
 Name Of Registered Owner ANG AH SUAN
 NRIC No S1405162G
 Email Address KH.ONG@SUMI-CARBIDE.COM
 Mobile Phone No (LOCAL) +65-97116609
 Alternative Phone No OFFICE-97116609

Vehicle Particulars

Manufacturer TOYOTA
 Model C-HR 1.8G
 Exact Purpose for which vehicle was being used at time of accident PRIVATE

Are you claiming under your own insurance policy for repair to your vehicle? NO

No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company SOMPO INSURANCE SINGAPORE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number D17MTPV01008678
 Cover Note Number N.A.

Driver

Name of Driver ONG JIANG
 NRIC No S9506763H
 Date Of Birth 28/02/1995
 Occupation INDOOR
 Date Of Driving Pass 08/11/2013
 Driving Experience 4 YEARS AND 2 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-97116609
 Fax Number
 Contact Number
 Email Address KH.ONG@SUMI-CARBIDE.COM

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own	-
Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I STOP MY VEHICLE IN FRONT OF BLK 509 CHAO CHU KANG STREET 51 WAITING OF MY FATHER. I STOP MY VEHICLE NEAR TO THE RUBBISH ROOM. SUDDENLY, VEHICLE B THAT BEHIND OF ME MAKE A REVERSED AND COLLIDED ONTO MY REAR PORTION. WE CAME DOWN TOOK PHOTO AND EXCHANGE PARTICULAR. NO INJURIES INVOLVED. PLEASE REFER TO THE VIDEO FOOTAGE

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN5184A
Vehicle Make/Model/Colour	MITSUBISHI/ CANTER/ BLUE
Details Of Properties	NA
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHUA KENG JUAY
NRIC/Passport Number	S1394025H
Contact Number	NA
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and their copies of this report will for a fee be made available application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
 - (a) I understand, acknowledge, agree and consent that
 - (i) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police) for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/postal packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
 - (ii) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purpose(s); and
 - (iii) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to the third party service providers or agents (including their lawyers/law firms), which may be acted outside of Singapore, for one or more of the above Purpose(s).

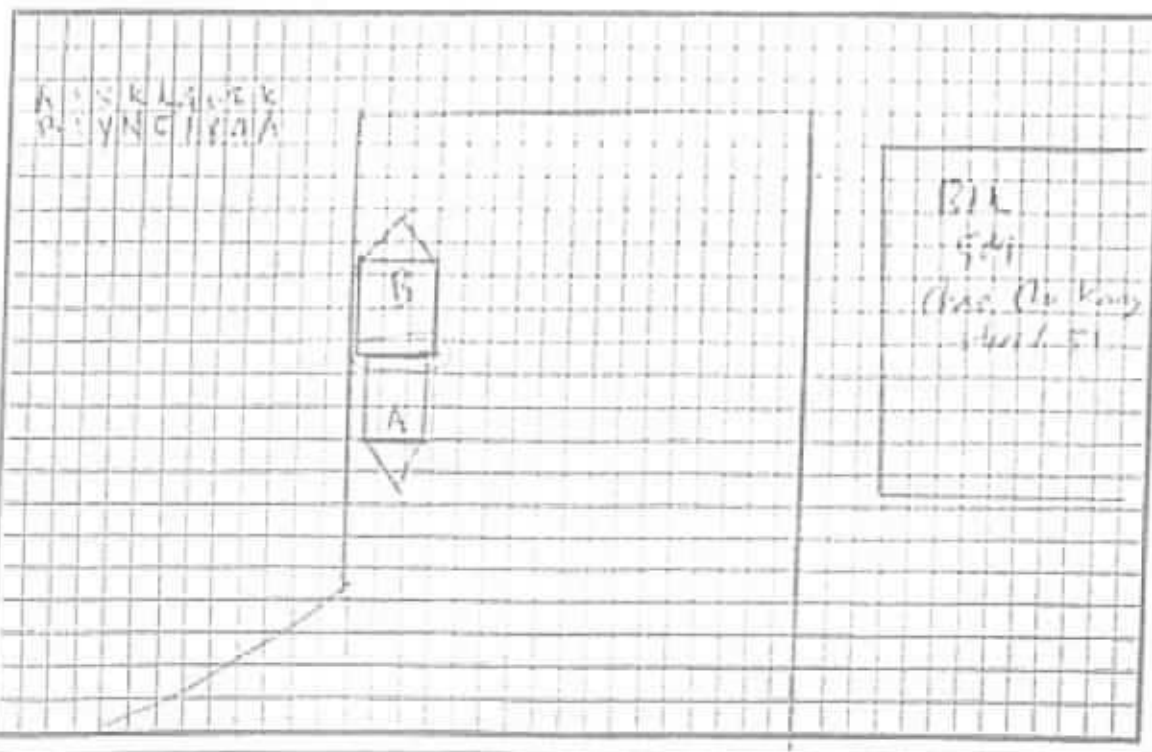
Long
Policyholder's Signature / Date & Time

[Signature]
Driver's Signature / Date & Time

1/2/18
16:25pm
VERIFIED BY AJAX MARS
REPORTING OFFICER
THOMAS NG CHIN CHUN

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement

COMMON STATEMENT (COMMON FORM 1)

I STOP MY VEHICLE IN FRONT OF BLK 509 CHAO CHU KANG STREET 51 WAITING OF MY FATHER. I STOP MY VEHICLE NEAR TO THE RUBBISH ROOM. SUDDENLY, VEHICLE B THAT BEHIND OF ME MAKE A REVERSED AND COLLIDED ONTO MY REAR PORTION. WE CAME DOWN TOOK PHOTO AND EXCHANGE PARTICULAR. NO INJURIES INVOLVED. PLEASE REFER TO THE VIDEO FOOTAGE

Taxi Voucher No.

Is it your company's car that involved in the accident?

No. Claim 3rd party

DECLARATION

I We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MS CHIN CHUN



Registered Owner or Driver's Signature

Accident Date-Time

1 February 2019 at 7:45 PM

Date-Time:

1 February 2019 at 7:45 PM



Sompo Insurance Singapore Pte. Ltd.

10 Raffles Place, #05-01/02 Singapore 048621 and Tower, Singapore 048621
Tel: 6342 4465 Fax: 6371 3302 Website: www.sompo.com.sg
Co Reg No: 102099901 GST Reg No: 800000000

PRIVATE CAR POLICY SCHEDULE

Intermediary Code: 11T31507

Policy No.: D17MTPV01008678

This Schedule is issued in accordance and should be read in conjunction with the terms, conditions and exceptions of the PRIVATE CAR Policy wordings, ref. MTP.27

Insured: **2020 AH SUAN**
Address: **BLK 506 CHOA CHU NANG STREET S1413-231 SINGAPORE 680531**

Business/Profession: **MANAGER**

INSURED DETAILS

Date of Birth & Age: **03 SEP 1967 & 56 years old** Marital Status: **MARRIED**
Driving Experience in Singapore: **25 years** Gender: **Female**
Identification Type: **NRIC (Singaporean)** Identification No.: **S14051629**
Period of Insurance: **03 JUNE 2017 00:00 TO 01 JUNE 2018 23:59**
Persons or Classes of Persons entitled to drive: **Refer to Certificate of Insurance**
Limitations as to use: **Refer to Certificate of Insurance**

VEHICLE DETAILS

Vehicle Registration No.: **NEW 8801**
Chassis No.: **ZVX-B-2034871**
Engine No.: **Z0P8047959**
Vehicle Make & Model: **TOYOTA CH-R HYBRID 1.6A**
Engine Capacity/Tonnage: **1797**
Type of Body: **SUV**
Year of Registration: **2017**
Seating Capacity (including driver): **5**
Estimated value of Vehicle: **Market value at time of loss**
Hire Purchase Owner: **LIMITED OVERSEAS BANK LIMITED**

PREMIUM DETAILS

Premium: **1,885.00**
Less for Claim Discount (30%): **(567.50)**
Less for New Car Discount (5%): **(47.38)**
Less EDI Discount (20%): **(160.02)**
Add others: **-**
Less Buy Up Excess: **(120.00)**
Total: **\$5,600.10**
GST: **\$542.01**
Premium (incl. GST): **\$6,142.11**

Coverage: **Comprehensive - ExcelDrive FOCUS**
Excess: **\$1,000 - Section 1**
(Waived up to 50% or maximum \$5,000 whichever is lower if accident report is done at ExcelDrive Workshop for the first claim per policy year)
Voluntary Excess: **Buy Up - \$300 - Section 1**
(In consideration of the premium discount granted, the insured shall bear the additional Voluntary Excess specified above. The additional Voluntary Excess will not be waived for claims at ExcelDrive Workshop)
Additional Excess: **Young and/or Inexperienced Drivers or Elderly Drivers - \$1,500**
Un-named Young and/or Inexperienced Drivers or Elderly Drivers - \$3,000
Un-named All Other Drivers - (50%)
The excess shall be waived as follows:
'Young Drivers' shall be defined as drivers (including the insured) who are below 25 years old
'Inexperienced Drivers' shall be defined as drivers (including the insured) who have less than 2 years of driving experience in Singapore
'Elderly Drivers' shall be defined as drivers (including the insured) who are above 70 years old
Paragraph 2 of Endorsement E in the policy will not apply to insured's Accidents provided he/she is 25 years old & above but less than 70 years old &/or has 2 or more years driving experience
Windscreen Excess: **\$5160.00 - Waived if Repair at ExcelDrive Workshop**
Endorsements Applicable: **Endorsement D - Young and/or Inexperienced or Elderly Drivers Excess**
Endorsement E - Excess Clause
Endorsement H - Total Loss
Endorsement L - Hire Purchase
Endorsement M - Issues of Special Perils

Driving License

REPUBLIC OF SINGAPORE DRIVING LICENCE.

 Licence Number **S9506763H**
Name **ONG JIAMING**
Birth Date **28 Feb 1995**
Valid Date **08 Nov 2013**


REPUBLIC OF SINGAPORE
IDENTITY CARD NO **S9506763H**



 NAME **ONG JIAMING**
翁 嘉 明
Race **CHINESE**
Date of birth **28-02-1995** Sex **M**
Country of birth **SINGAPORE**


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars= $\leq$ 3000l j with $\leq$ 7 passengers, exclusive of the driver, and other motor vehicles $\leq$ 2500kg **08 Nov 2013**

NP 422A



4564301



NPIC No S9506763H

Date of Issue
21-04-2010

Address

APT BLK 509 CHOA CHU KANG STREET 51
#13-231
SINGAPORE 680509



ComfortDelGio Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : TPVehicle No. : SKK402KMake & Model : TOYOTA C-HR 1.8GYear of Manufacture : 2017 HYBRID AChassis No. : ZYX10204871Ins Company : SOMPO VS GAIEngine No. : 2ZR8067955Excess : -Policy No. : -Date of Accident : 1/2/2018Time of Accident : 11:10Suggested Days of Repair : In-house Vehicle Assessor**Repair Estimates**Case Owner : PATRICKSignature :

Contact No

Parts (a) Cost / List Price Items \$6,220.97Plus/Less 25% \$1,555.24Total of Cost / List \$4,665.73(b) Nett Price Items \$-Less Total of Nett Item (c) Special Nett Items \$115.00Total Parts Cost (Appendix A) \$4,780.73Labour (Appendix B) \$3,280.00Total Repair Cost \$8,060.7363837890 – Eric
ericppg@sparkcarcare.com63837466 – Patrick
patrickia@sparkcarcare.com

63837362 – EZEL

63838115 – WILLIAM

63837656 - Ngo
ngotw@cdge.com.sg

63837730 – Brenda Ng

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Company : Survey conducted on : at Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : day(s)

(c) Resurvey : Required / Not Required

(d) Excess \$ (e) Signature of surveyor : Date:

Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62815767

Spare Parts

Vehicle No : SKK402K Case Owner : PATRICK

Make & Model : TOYOTA C-HR 1.8G Year Manufacture : 2017 HYBRID A

Chassis No : ZYX10204871 Engine No : 2ZR8067955

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N
1	TAILGATE	1	dt ✓	\$1,737.60		
2	REAR C-HR EMBLEM	1	ant ✓	\$60.20		
3	HYBRID BADGE	1	uc ✓	\$85.70		
4	TAILGATE OUTER GARNISH	1	ds ✓	\$891.70		
5	TAILGATE OUTER GARNISH CLIP	1SET	✓	\$62.80	nee	
6	TAILGATE OUTER GARNISH TOP COVER	1		GWW4	XNSP	
7	TAILGATE LOCK	1	only	\$452.70		
8	TAILGATE NUMBER PLATE W/CASING	1		60	40	\$45.00
9	REAR NUMBER PLATE LAMP RH	1	7	\$68.90	XNC	
10	REAR NUMBER PLATE LAMP LH	1	7	\$68.90	XNVC	
11	REAR REVERSE VIDEO CAM	1	✓	\$1,380.06	Shant XNVC	
12	REA WINDSCREEN GLASS MOULDING	1SET	✓	\$118.00	nee	
13	SEALANT	2			nee ✓	\$40.00
14	INNER SEAL	1			nee ✓	\$30.00
15	TAILGATE LOGO	1	✓	\$61.30	nee	
16	TAILGATE RH LAMP	1	X	\$622.40	anc	
17	TAILGATE LH LAMP	1	X	\$610.71	anc	
18	0	0				
19	0	1				
20	0	0				
21	0	4				
22	0	1				
23	0	1				
24	0	1				
25	0	6				
26	0	0				
27	0	0				
28	0	0				
29		0				
30		0				

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd
205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax: 62815767

Labour

Vehicle No. : **SKK402K** Case Owner : **PATRICK**
Make & Model : **TOYOTA C-HR 1.8G** Year of Manufacture : **2017 HYBRID A**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO PANEL BEAT ON REAR AFFECTED AREAS, REPLACE DAMAGE PARTS AND REALIGN AFFECTED AREAS	\$600.00	250
2	TO PUTTY, RESPRAY ON TAILGATE, END PANEL, GARNISH AND AFFECTED AREAS	\$1,000.00	250
3	TO REMOVE REAR WINDSCREEN TO ASSIST REPAIR AND REFIT	\$120.00	100 100
4	TO TRANSFER PARTS TO NEW TAILGATE	\$180.00	60
5	TO CHECK LIGHTING AND WIRING, TO INSTALL REVERSE VIDEO CAM	\$100.00	80
6	TO REDO SIGNATURE PROTECTION TREATMENT 3 LAYER ON EXTERIOR. (REFER TO INVOICE ATTACHED)	\$900.00	X/10
7	TO REMOVE/REFIT HYBRID INVEERTER CABLES TO FACILITATE REPAIR AND RE-SET SYSTEM	\$380.00	X
Not Authorised PIP Deny Before PIP Pldgr LKK Auto Mnt 3 wks days 15/4/2018 LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date: 23/2/18			

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Supp \$100?

6

Spark Car Care

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205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax: 62815767

Labour

Vehicle No. : **SKK402K**
Make & Model : **TOYOTA C-HR 1.8G**

Case Owner : **PATRICK**
Year of Manufacture : **2017 HYBRID A**

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3	TO REMOVE REAR WINDSCREEN TO ASSIST REPAIR AND REFIT	\$120.00	100
4	TO TRANSFER PARTS TO NEW TAILGATE	\$180.00	60
5	TO CHECK LIGHTING AND WIRING, TO INSTALL REVERSE VIDEO CAM	\$100.00	80
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7	TO REMOVE/REFIT HYBRID INVERTER CABLES TO FACILITATE REPAIR AND RE-SET SYSTEM	\$380.00	X
TD-Mr Mr Parts = 3017.30 - 2590 754.33 = 2262.97 + SN 110.00 + LOBOV 740.00 + Supp 100.00 = 3212.97 14/3/18		Not Authorised P/P Depr Before pin A P/d Like Auto W/H 3 w days 15/4/2018	

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd
205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax: 62815767

Spare Parts

Vehicle No : SKK402K Case Owner : PATRICK

Make & Model : TOYOTA C-HR 1.8G Year Manufacture : 2017 HYBRID A

Chassis No : ZYX10204871 Engine No : 2ZR8067955

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N
1	TAILGATE	1	atA ✓	\$1,737.60	✓	
2	REAR C-HR EMBLEM	1	ant ✓	\$60.20	✓	
3	HYBRID BADGE	1	u/c ✓	\$85.70	✓	
4	TAILGATE OUTER GARNISH	1	283 ✓	\$891.70	✓	
5	TAILGATE OUTER GARNISH CLIP	1SET	✓	\$62.80	✓ nrc	
6	TAILGATE OUTER GARNISH TOP COVER	1		C/W 4	X N8P	
7	TAILGATE LOCK	1	only ✓	\$452.70		
8	TAILGATE NUMBER PLATE W/CASING	1		40	40	\$45.00
9	REAR NUMBER PLATE LAMP RH	1	X	\$68.90	QVC	
10	REAR NUMBER PLATE LAMP LH	1	X	\$68.90	QVC	
11	REAR REVERSE VIDEO CAM X	1	X	\$1,380.06	QVC	
12	REA WINDSCREEN GLASS MOULDING	1SET	✓	\$118.00	✓ nrc	
13	SEALANT	2		NRC	5	\$40.00
14	INNER SEAL	1			5	\$30.00
15	TAILGATE LOGO	1	✓	\$51.30	✓ nrc	
16	TAILGATE RH LAMP	1	✓	\$622.40	QVC	
17	TAILGATE LH LAMP	1	X	\$610.71	C/VL	
18	0	0				
19	0	1				
20	0	0				
21	0	4				
22	0	1				
23	0	1				
24	0	1				
25	0	6				
26	0	0				
27	0	0				
28	0	0				
29	0	0				
30	0	0				

9: If any of the quoted parts are recommended to be repaired, then an additional labour charge
is charged accordingly under supplementary.

10/2/2018

10:22 AM

ThreeBond

SPARK

CAR CARE

ComfortDelGro Engineering

PREMIUM GLASS COATING LONG LASTING CAR PAINTWORK PROTECTION

Japan superior quality protective paintwork coating



Glass Coating & Shine Protection

Threebond Premium Glass Coating uses nanotechnology to bond with your vehicle paint work to preserve and enhance the shine while mitigating against paint discolouration from ultraviolet rays.

Strong Hydrophobic effect

Provide vehicle with strong hydrophobic effect, water beads will roll off easily minimising dirt from sticking on the treated surface - your vehicle now enjoys an added layer of protection against water spots and environmental pollutants.



Before Coating Treatment



After Coating Treatment



Easy Maintenance

Simply wash, wipe and enjoy your vehicle shine. The superior protective qualities of Threebond Premium Glass Coating ensures that your car is highly resistant against dirt and grime.

FREE

1 Re-Conditioning treatment
(WORTH UP TO \$80)
with every Glass Coating

Type	Saloon	Luxury	MPV/SUV
Premium Glass Coating	\$350 (U.P. \$450)	\$380 (U.P. \$500)	\$420 (U.P. \$550)
Re-Conditioning Treatment	\$50	\$60	\$80

(Re-condition treatment recommended every 3 months, prices may vary due to car condition)

- Price includes GST
- Applicable to all makes & models (passenger car only)
- Promotion ends on 31 March 2018

6383 8110

SPARKcarcare.com



TYRES



SERVICING



REPAIRS



GROOMING



OPTI-SHINE PTE. LTD. Reg No. 201227486G

25 Kaki Bukit Road 4 #06-47 Synergy@KB Singapore 417800
Tel: +65 6635 5656 Fax: +65 6635 4646 Mobile: +65 8661 8747
Email: sales@opti-shine.com Website: www.opti-shine.com

Invoice / Cash Sale

NO.: OS- 12765

Name : Mr. Ong Date : 06/06/2017
Address : _____ Mobile : 9663 1249
Email : kh.ong@sumi-carbide.com

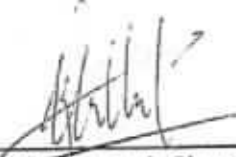
Vehicle No.	Model	Remarks
<u>SKK 402K</u>	<u>Toyota CHR</u>	

S. No	Description	Amount	
		\$	CTS
	Signature Protection Treatment	900	00
	Titanium Package (Diamond 9H)		
	3 Layers on Exterior		
	1 Layer on Rims & Glasses		
	Done on 06/06/2017		
	5 Years Warranty		
TOTAL		900	00

Terms and Conditions:

- * By providing your contact number on this form, you give us permission to call you in response to this request and other marketing activities via sms and phone even if your contact number is listed in the Do Not Call Registry. Your privacy is important to us. We will never sell, trade or share your personal information with any third party organization.
- * The above agreement and payment are not refundable or transferable.
- * Unless otherwise stated, the expiry date of package shall be for a period of 24 months from date of agreement.
- * Cheques should be crossed and made payable to **OPTI-SHINE PTE. LTD.**
- * Funds transfer should be made to OCBC Current Account No. 533827366001 and proof of transfer to be emailed to sales@opti-shine.com for our reference.
- * All Payments are due upon receipt of this invoice.


OPTI-SHINE PTE LTD


Customer's Signature



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18003079/M1qd3e2		
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 02-07-2018		
		Code : GAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YN 5184A	Veh. Inspected	SKK 402K	
Policy No.		Coverage (\$)	0.00	
Claim No.	CLMOMVC000002589	Excess (\$)	0.00	
Assign From	RACHEL TAN	Assign Date	13/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA C-HR	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZYX102024871	Colour	SILVER	
Odometer	10331	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R18	BRIDGESTONE	8 mm	
L/H Front Tyre	225/50 R18	BRIDGESTONE	8 mm	
R/H Rear Tyre	225/50 R18	BRIDGESTONE	8 mm	
L/H Rear Tyre	225/50 R18	BRIDGESTONE	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/02/2018	Inspection Date	15/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 402K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	TAILGATE	DENTED	1,737.60	1,737.60
1	REAR C-HR EMBLEM	CUT	60.20	60.20
1	HYBRID BADGE	NECESSARY	85.70	85.70
1	TAILGATE OUTER GARNISH	DISTORTED	891.70	891.70
1	SET TAILGATE OUTER GARNISH CLIP	NECESSARY	62.80	62.80
1	TAILGATE OUTER GARNISH TOP COVER (NPA)	NO SUCH PARTS	-	-
1	TAILGATE LOCK	SERVICEABLE	452.70	-
1	REAR NUMBER PLATE LAMP RH	SERVICEABLE	68.90	-
1	REAR NUMBER PLATE LAMP LH	SERVICEABLE	68.90	-
1	REAR REVERSE VIDEO CAM	SERVICEABLE	1,380.06	-
1	SET REAR WINDSCREEN GLASS MOULDING	NECESSARY	118.00	118.00
1	TAILGATE LOGO	NECESSARY	61.30	61.30
1	TAILGATE RH LAMP	SERVICEABLE	622.40	-
1	TAILGATE LH LAMP	SERVICEABLE	610.71	-
	LESS 25% DISCOUNT		-1,555.24	-754.32
			4,665.73	2,262.98
<u>SPECIAL NETT ITEMS</u>				
1	TAILGATE NUMBER PLATE W/CASING (SN)	BENT	45.00	40.00
2	SEALANT (SN)	NECESSARY	40.00	40.00
1	INNER SEAL (SN)	NECESSARY	30.00	30.00
			115.00	110.00
<u>LABOUR</u>				
	TO PANEL BEAT ON REAR AFFECTED AREAS REPLACE DAMAGE PARTS AND REALIGN AFFECTED AREAS.		600.00	250.00
	TO PUTTY,RESPRAY ON TAILGATE,END PANEL GARNISH AND AFFECTED AREAS.		1,000.00	250.00
	TO REMOVE REAR WINDSCREEN TO ASSIST REPAIR AND REFIT.		120.00	100.00
	TO TRANSFER PARTS TO NEW TAILGATE.		180.00	60.00
	TO CHECK LIGHTING AND WIRING TO INSTALL REVERSE VIDEO CAM.		100.00	80.00

Report Ref No. CS/GAI18003079/M1qd3e2



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REDO SIGNATURE PROTECTION TREATMENT,3 LAYER ON EXTERIOR (REFER TO INVOICE ATTACHED).	NOT NECESSARY	900.00	100.00
	TO REMOVE/REFIT HYBRID INVEERTER CABLES TO FACILITATE REPAIR AND RE-SET SYSTEM.		380.00	-
			3,280.00	840.00
GRAND TOTAL			8,060.73	3,212.98
RECOMMENDED COST OF REPAIRS				3,212.98

Report Ref No. CS/GAI18003079/M1qd3e2

MA CHIN FOOK

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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