

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 23 February, 2018 4:14 PM
To: PBSP
Cc: Admin A; Shu Pei (LKKAUTO); Asher Sng (LKKAUTO); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU238R & SKJ1603X ON 13.02.18 ***LKK
REF:CC3/AIG18003076/hb3

Your Ref: SKU 238R
Our Ref: CC3/AIG18003076/hb3

“WITHOUT PREJUDICE”

Dear Caroline,

ACCIDENT INVOLVING VEHICLES SKJ 1603X AND SKU 238R ON 13/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: PBSP [mailto:pml-pbsp@simeдарby.com.sg]
Sent: Friday, 23 February, 2018 3:55 PM
To: Shu Pei (LKKAUTO); Vic (LKKAUTO); Asher Sng (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU238R & SKJ1603X ON 13.02.18 ***LKK REF:CC3/AIG18003076/hb3

Dear All

Please advise if your insured had reported the accident? Kindly reply on liability ASAP.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Thursday, 15 February 2018 10:31:46 AM
To: PBSP
Cc: 甯璿 ©; CS A Team
Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU238R & SKJ1603X ON 13.02.18 ***LKK REF:CC3/AIG18003076/hb3

Dear Caroline,

Received with thanks.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Thursday, 15 February 2018 10:22 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQ FOR DIRECT SETTLEMENT - SKU238R & SKJ1603X ON 13.02.18 ***LKK REF:CC3/AIG18003076/hb3

Dear Sirs

Our customer filed an addendum today to indicate the location of the accident.

Please refer to attach amended GIA report for your reference.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Thursday, 15 February 2018 9:50:18 AM
To: PBSP

Cc: 甯琚 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT - SKU238R & SKJ1603X ON 13.02.18 ***LKK

REF:CC3/AIG18003076/hb3

Dear Caroline,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 14 February 2018 6:34 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT - SKU238R & SKJ1603X ON 13.02.18

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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