

INS. CASE OWNER:

Shawn

CC 4 / AIG18003071

1KWS3

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

27/02/18

Date / Time:

14/02/18

Registered in Merimen:

15/02/18

Pre-assign / CCU / FTE:



Insured Vehicle No.:

YP 1932J

Claim No.:

6435816905SG

Name of Insured:

METARUP TC INDUSTRIAL

Policy No.:

0990094875

Insured Tel No.:

HP: 6703 8265

Make / Model:

JAC

Excess Sec II :\$5

D.O.A: 12/02/18

Place of Accident:

KWAN MING RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

STW 5064T



INSRS:

WSP: Complete VMS

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

4/4/18

Confirm with:

644

Email

Call

Final Liability:

%

(60

(Agreed / Assessed) BOLA S/N No.:

57

If NO or B 28, Ass. Lia:

Repair Cost:

\$687

\$5 2514.50

Loss of Rental (LOR):

\$5 400.00

(

4

days) x 100

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LO

☐

[Tick only one]

GIA/LTA Search

\$5 36.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5 2950.95

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 2950.95

Name 1:

Complete VMS pfc GLO

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT 4/4/18

REF: ALN

ASSIGNMENT

From _____ Date: 24.05.2018

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SIW 5064T

at Workshop.mil

176 Sin Ming Dr. #03-14

Insured

Policy No.

Claims No.

Sum Insured	Excess
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(Client's Record)

Make of Van:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

NS	OIS

Bal. or Market Value

IDAC Accident Report:	Consistent? Yes or No
1. The accident was caused by a failure of the reactor core.	
2. The accident was caused by a failure of the primary loop.	
3. The accident was caused by a failure of the secondary loop.	
4. The accident was caused by a failure of the steam generator.	
5. The accident was caused by a failure of the condenser.	
6. The accident was caused by a failure of the pump.	
7. The accident was caused by a failure of the control system.	
8. The accident was caused by a failure of the operator.	
9. The accident was caused by a failure of the design.	
10. The accident was caused by a failure of the maintenance.	
11. The accident was caused by a failure of the safety system.	
12. The accident was caused by a failure of the instrumentation.	
13. The accident was caused by a failure of the training.	
14. The accident was caused by a failure of the communication.	
15. The accident was caused by a failure of the management.	
16. The accident was caused by a failure of the culture.	
17. The accident was caused by a failure of the organization.	
18. The accident was caused by a failure of the process.	
19. The accident was caused by a failure of the equipment.	
20. The accident was caused by a failure of the materials.	
21. The accident was caused by a failure of the environment.	
22. The accident was caused by a failure of the weather.	
23. The accident was caused by a failure of the seismicity.	
24. The accident was caused by a failure of the terrorism.	
25. The accident was caused by a failure of the sabotage.	
26. The accident was caused by a failure of the espionage.	
27. The accident was caused by a failure of the intelligence.	
28. The accident was caused by a failure of the security.	
29. The accident was caused by a failure of the defense.	
30. The accident was caused by a failure of the law.	
31. The accident was caused by a failure of the justice.	
32. The accident was caused by a failure of the government.	
33. The accident was caused by a failure of the society.	
34. The accident was caused by a failure of the culture.	
35. The accident was caused by a failure of the religion.	
36. The accident was caused by a failure of the philosophy.	
37. The accident was caused by a failure of the science.	
38. The accident was caused by a failure of the technology.	
39. The accident was caused by a failure of the industry.	
40. The accident was caused by a failure of the commerce.	
41. The accident was caused by a failure of the economy.	
42. The accident was caused by a failure of the politics.	
43. The accident was caused by a failure of the law.	
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125. The accident was caused by a failure of the culture.	
126. The accident was caused by a failure of the religion.	
127. The accident was caused by a failure of the philosophy.	
128. The accident was caused by a failure of the science.	
129. The accident was caused by a failure of the technology.	
130. The accident was caused by a failure of the industry.	

GIA / PR Seen:	Consistent? : Yes or No
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Est. Repairs:	2	days	Res:	Yes or No
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Item Sum	20	%	3 Val: Yes or No
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CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date	Person Contacted
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Date / Time	Action / Instruction
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28/2 File pass to Corbourn

4/4/18 Confirm LIS \$2350.00 with 3 working days.

(Pd. \$2607.63
53%)

Date-Time File Path(s)

☐: Prel. Report

☐: Final Report

Call Time: 7:30 Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Add Fee: Size Insc: \$

212 1420

INTERPOL 15

Table 2. (Continued)

Report Format :

Lump Sum / I.B.I.: 15



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18003071/Kws3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 15-02-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 1732J	Veh. Inspected	SJW 5064T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	15/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	12/02/2018	Inspection Date	27/02/2018
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Email: darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

RAMAN SARAVANA KUMAR
BLK 412 JURONG WEST STREET 42 #05-869
SINGAPORE 640412

Attention: THE OWNER

Contact: 90210921

Estimate: ES006277

Date: 26/02/2018

Vehicle Num.: SJW5084T

Make/Model: KIA CERATO FORTE-2009

Chassis/Eng#: KNAFW411MA5191424/G4FC9H355

Accident Date: 12/02/2018

Claim No.:

Reference:

Policy No.:

Not Authorised
1 Bay @ 2350h
Painting After Paint
3 days

S/N	Quantity	Particular	Unit Price	Amount S\$
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1.	1	LIST ITEMS:		
2.	1	BONNET		771.80
3.	2	BONNET LOCK		81.00
4.	1	BONNET HINGE	52.00	104.00
5.	1	BONNET FRONT RUBBER		20.00
6.	2	RADIATOR GRILLE		258.00
7.	2	RADIATOR GRILLE CLIP	4.50	9.00
8.	1	HEADLAMP	560.40	1,120.80
9.	1	FRONT SUPPORT PANEL		580.00
10.	1	FRONT NUMBER PLATE GARNISH		69.00
		FRONT BUMPER		674.40

List Total S\$:

15.00% Discount S\$:

10

3,887.80

584.17

3,134.63

1.	1	SPECIAL NETT ITEMS:		
2.	1	FRONT NUMBER PLATE		25.00
		FRONT NUMBER PLATE HOLDER		33.00

Special Nett Total S\$:

58.00

LABOUR:

CHANGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS
RUST PROOFING TREATMENT
SPRAY PAINT DAMAGED AREA AFFECTED
TO DISMANTLE AND INSTALLED, AND ALIGNED DAMAGED PARTS
TO THE BODY CHASSIS FRAMES, AND CHANGE ALL NECESSARY
PARTS

Labour Total S\$:

201
3d 65.00
40d 1,000.00

40d 800.00

1,765.00

SingDollars: Four Thousand Nine Hundred Fifty-Seven & Cents Sixty-Three Only

COMPLETE VMS PTE LTD

This is only an estimate based on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

KKK Auto Consultants henceforth the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Total S\$: 4,957.63



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

RAMAN SARAVANA KUMAR
BLK 412 JURONG WEST STREET 42 #05-869
SINGAPORE 640412

Estimate : ES006277

Attention : THE OWNER
Contact : 90210921

Not Notified
1 By 87
Pruning After Paint
3 days

Date : 26/02/2018
Vehicle Num. : SJW5064T
Make/Model : KIA CERATO FORTE-2009
Chassis/Eng# : KNAFW411MA5191424/G4FC9H355
Accident Date : 12/02/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1	BONNET		771.60 ✓
2.	1	BONNET LOCK		81.00 X
3.	2	BONNET HINGE	52.00	104.00 X
4.	1	BONNET FRONT RUBBER		20.00 X
5.	1	RADIATOR GRILLE		258.00 ✓
6.	2	RADIATOR GRILLE CLIP	4.50	9.00 ✓
7.	2	HEADLAMP	560.40	1,120.80 ✓
8.	1	FRONT SUPPORT PANEL		580.00 ✓
9.	1	FRONT NUMBER PLATE GARNISH		69.00 X
10.	1	FRONT BUMPER		674.40 ✓

List Total S\$:
15.00% Discount S\$:

3,687.80
553.17
3,134.63

SPECIAL NETT ITEMS :	
1.	FRONT NUMBER PLATE
2.	FRONT NUMBER PLATE HOLDER

25.00
33.00 } 58.00

Special Nett Total S\$:

LABOUR :
CHANGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS
RUST PROOFING TREATMENT
SPRAY PAINT DAMAGED AREA AFFECTED
TO DISMANTLE AND INSTALLED, AND ALIGNED DAMAGED PARTS
TO THE BODY CHASSIS FRAMES, AND CHANGE ALL NECESSARY
PARTS

65.00
100.00
1,000.00

Labour Total S\$:

600.00
1,765.00

SingDollars : Four Thousand Nine Hundred Fifty-Seven & Cents Sixty-Three Only

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

LPK Auto Consultants hence Total S\$:

4,957.63

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental charges must be resurveyed and the subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



Your Ref : YP1732J

Our Ref : TPDS18020 - SJW5064T

24th March 2018

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Charitis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: SJW5064T AND YP1732J ALONG ENTERPRISE ROAD ON 12/02/2018

We are the authorized repair workshop for the owner of motor vehicle no. **SJW5064T**, which is involved in the captioned accident with your insured vehicle **YP1732J**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	SS 2,514.50	(inclusive GST)
2	4Days Loss of Rental @ \$200	SS 800.00	
3	LTA search fee/GIA report fee	SS 36.45	
		<u>SS 3,350.95</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. Lta search fee/GIA report

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully


Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721

Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg

Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 Shenton Way #07-16 Chartis Building
Singapore 079120

Attention : MOTOR CLAIMS DEPT

Invoice : TP006277

Date : 24/03/2018
Vehicle Num. : SJW5064T
Make/Model : KIA CERATO FORTE-2009
Chassis/Eng# : KNAFW411MA5191424/G4FC9H355838
Accident Date : 12/02/2018
Claim No. :
Reference :
Policy No. :

COST OF REPAIR AS AGREED

Amount S\$

2,350.00

SingDollars : Two Thousand Five Hundred Fourteen & Cents Fifty Only

Total S\$:	2,350.00
GST S\$:	164.50
Amount Due S\$:	<u>2,514.50</u>


COMPLETE VMS PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18003071/Kws3

23 March 2018

Metaquip TC Industrial

911 Bukit Timah Road

Singapore 589622

Dear Sir/Madam,

ACCIDENT INVOLVING YP 1732J AND SJW 5064T ON 12/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SJW5064T / YP1732J (Vehicle Numbers)
ON 12/2/2018 (Date of Accident) AT Enterprise Road

1. I/We, the owner of vehicle no. SJW5064T hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carried out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicable settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Vouchers issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages.

Signature



Name

Roman Saravanan Kumar

Date

26/2/2018

Witness's Name & Signature



Company Stamp (if applicable)

Email

RELEASE VOUCHER
(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)

"We/I, COMPLETE VMS PTE LTD (the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 2,514.50 (repair cost), S\$ 400.00 (loss of rental/ ~~use~~), S\$ 36.45 (disbursement), for vehicle no. SJW 5064T that was damaged pursuant to the accident which occurred on 12/02/2018 (date) along ENTERPRISE ROAD (location) involving vehicle no/s YP 1732J.

This is pursuant to the inspection conducted on 27/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner RAMAN SARAVANA KUMAR (the third party claimant") of vehicle no. SJW 5064T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJW 5064T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of April (month) 2018 (year)



Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

*This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.*

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM013284

Invoice Date : 04/04/2018
Vehicle Num. : SJW5064T
Make/Model : KIA CERATO FORTE
Mileage (Km) :
POW/RO# :
Ref./Remark :

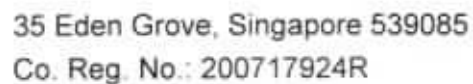
S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		2,350.00

SingDollars : Two Thousand Five Hundred Fourteen & Cents Fifty Only

COMPLETE VMS PTE LTD

Total S\$:	2,350.00
GST S\$:	164.50
Amount Due S\$:	2,514.50

Terms : 30 Days



No: 2061

Vehicle No: SKV7868X

for COMPLETE LEASING PTE LTD

Order checked & accepted by



530 5064T
35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

VEHICLE RENTAL AGREEMENT

STA No: 001991

HIRER'S PARTICULAR

Name : (as in I/C) Raman Saravana Kumar
NRIC / Passport No: S71663166
Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name : (as in I/C) _____
NRIC / Passport No: _____
Address: _____

REMARKS

Veh. No: SKV 7868X Replace Veh. No: _____
Mileage Out: _____ Mileage Out: _____
Out : Date 26-02-2018 Out : Date _____
Out : Time 16:15 Out : Time _____

RENTAL CHARGES		
Daily	<u>4</u> @ \$ <u>200</u>	\$ <u>800.00</u>
Monthly	@ \$	
Delivery Charges @ \$		<u>for</u>
Others @ \$		
SUB TOTAL \$		<u>800.00</u>

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2500 - excess
for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L
vehicle (inc. windscreen) and also first \$ \$2000 - excess
for Collision / Damages to 3rd party's vehicle for each and every
accident / damages.

Hirer's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER;
 - shall report all accidents involving the said vehicle to the owner immediately,
 - shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>02/03/2018</u>	<u>5-45pm</u>	<u>Raman Saravana Kumar</u>	



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-031963

Date of Request: 01/03/2018

Your Ref No: WALK IN CHIU

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Your Vehicle No: SJW5064T
Date of Accident: 12/02/2018
Place of Accident: ENTERPRISE RD
Involving Vehicle No: YP1732J

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-031964

Date of Request: 01/03/2018

Your Ref No: WALK IN CHIU

COMPLETE VMS PTE LTD
176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX
SINGAPORE 575721

Dear Sir/Madam,

Date of Accident: 12/02/2018

Vehicle No: SJW5064T

Place of Accident: ENTERPRISE ROAD

Involving Vehicle No: YP1732J

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
YP1732J	ENTERPRISE ROAD	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 12 Feb 2018 / 16:05:07

Receipt Date/Time : 12 Feb 2018 / 16:05:07

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180212-001491

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP1732J				
As at 12 Feb 2018/00:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - YP1732J Enquiry Fee 20180212160424397374	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180212160434589	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Feb 2018 Edit Reg		14 Feb 2018 00:00 Edit Adj Rpt	\$42,350.00 Edit Estimates	\$42,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	METAQUIP TC INDUSTRIAL PTE LTD, Co. Reg. No.: -		
Main Claimant:	RAMAN SARAVANA KUMAR, ID: S7166316G		
Vehicle Reg. No.:	SJW5064T	Date of Loss:	12/02/2018 00:00 - :59 [94 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 643581690SSG	Policy/Cover Note No.:	0999994875
Vehicle Reg. No. (Insured):	YP1732J	Policy No. (Claimant):	2100334239-04000
		Excess:	
Repairer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijie.Wui@aig.com		
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 27/02/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (19/02/2018): No OI GIA Report
- AIG_SG (19/02/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

*SJW5064T (6435816905SG)
[YP1732]

RAMAN SARAVANA KUMAR

Feb 12 2018 12:00AM

[METAQUIP TC INDUSTRIAL PTE LTD]

COMPLETE VMS PTE LTD

<https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp> docvi.. 5/4/2018

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
35	04/04/18 11:59	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/02/18 09:17	EMAIL FROM WORKSHOP DD 14.02.2018	 Load PDF	
2	15/02/18 09:17	EMAIL FROM AIG DD 14.02.2018	 Load PDF	
3	15/02/18 09:17	NOTIFICATION FROM WORKSHOP	 Load PDF	
4	23/02/18 11:50	TP GIA REPORT	 Load PDF	
5	05/03/18 13:49	TP ESTIMATE- MARKED	 Load PDF	
6	06/03/18 11:40	YP 7132J - NON REPORTING LETTER	 Load PDF	
7	22/03/18 10:10	OI GIA.	 Load PDF	
8	05/04/18 15:40	WORKSHOP INVOICE	 Load PDF	
9	05/04/18 15:40	AUTHORISATION TO ACT FORM	 Load PDF	
10	05/04/18 15:40	Release Voucher	 Load PDF	
11	05/04/18 15:40	RENTAL RECEIPT	 Load PDF	
12	05/04/18 15:40	LTA SEARCH	 Load PDF	
13	05/04/18 15:40	GIA SEARCH	 Load PDF	
14	05/04/18 15:40	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer. Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	YP1732J (Insd veh)	Model:	KIA CERATO FORTE 1.6 SX
	SJW5064T (TP veh)		(A)
Date of Accident:	12/02/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	:	\$		5,501.96
Final Repair Cost	:	\$		2,514.50
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$		400.00 4 days
LTA / GIA Search Fee	:	\$		36.45
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,950.95

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 2,950.95
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

05 Apr
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18003071/KWA3Q2

Date: 05/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994875
Claimant Vehicle No : SJW5064T **Insured Vehicle No :** YP1732J
 Date of Loss: 12/02/2018 Nature of Claim: TP Claim No: 6435816905SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW5064T**
 Make & Model: KIA CERATO FORTE, 1.6 SX (A) Engine No: G4FC9H355838
 Reg. Date: 30/03/2010 (Man. Year: 2009) Chassis No: KNAFW411MA5191424
 Colour: Metallic Silver Odometer: 198812 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17
 Front Left Side: Michelin 5 mm Rear Left Side: Michelin 7 mm
 Front Right Side: Michelin 5 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,377.02	2,091.06	1,285.96	38.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,765.00	850.00	915.00	51.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,142.02	2,941.06	2,200.96	42.80
Approved Total (Overridden) (S\$)		2,350.00		
(S\$)	5,142.02	2,350.00	2,792.02	54.30
+ GST 7.00/7.00% (S\$)	359.94	164.50	195.44	54.30
Nett Amount (S\$)	5,501.96	2,514.50	2,987.46	54.30
+ Car Rental (4.0 x S\$100.00/day) (S\$)		400.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		2,950.95		

INSPECTION

Date of Assignment: 14/02/2018
 Date Inspected: 27/02/2018 Inspected At: COMPLETE VMS PTE LTD (HQ)
 176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex
Singapore 575721

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	771.60 FL	*771.60 FL
2	1		*BONNET LOCK	Repair	81.00 FL	*- FL
3	2		*BONNET HINGE	Repair	104.00 FL	*- FL
4	1		*BONNET FRONT RUBBER	Serviceable	20.00 FL	*- FL
5	1		*RADIATOR GRILLE	Dented	258.00 FL	*258.00 FL
6	2		*RADIATOR GRILLE CLIP	Necessary	9.00 FL	*9.00 FL
7	1		*HEADLAMP	O/S Mtg Cracked	1,120.80 FL	*560.40 FL
8	1		*FRONT SUPPORT PANEL	Serviceable	580.00 FL	*- FL
9	1		*FRONT NUMBER PLATE GARNISH	Serviceable	69.00 FL	*- FL
10	1		*FRONT BUMPER	Mtg Cracked	674.40 FL	*674.40 FL
11	1		*FRONT NUMBER PLATE }	Dented	25.00 FS	*45.00 FS
12	1		*FRONT NUMBER PLATE HOLDER }	Dented	33.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,745.80	2,318.40
- List Item Discount on L Items 10.00/10.00% (\$\$)	368.78	227.34
Total Parts (\$\$)	3,377.02	2,091.06

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHARGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS	New	65.00	20.00
2	RUST PROOFING TREATMENT	New	100.00	30.00
3	SPRAY PAINTING DAMAGED AREA AFFECTED	New	1,000.00	400.00
4	TO DISMANTLE AND INSTALLED ,AND ALIGNED DAMAGED PARTS TO THE BODY CHASSIS FRAMES ,AND CHARGE ALL NECESSARY PARTS	New	600.00	400.00
Gross Labour Cost (S\$)			1,765.00	850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >