

INSURANCE

INS. CASE OWNER:

Rachidch

CC3 / AIG18003068

1 A 539

LKK

IDAC:

Surveyor:

ADRIAN

DOI:

01/03/18

Date / Time:

14/02/18

Registered in Merimen:

15/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SL5 67865

Claim No.:

42510054605

Name of Insured:

GOH ENG CHOO

Policy No.:

Insured Tel No.:

HP: 9621 6746

Make / Model:

TOYOTA C-HR

Excess Sec II :\$5

D.O.A.: 15/02/18

Place of Accident:

RAFFLES CITY RACEMENT CARNARK

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TEO HENG KAI

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.: 9366 7157

(V/ YES / NO)

Insured Liability:

% Final ? Yes / No

SKH 3135C



INSRS:

WSP: Premium (UB:)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE/ PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 2018 Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

\$5

(Agreed / Assessed) BOLA S/N No.:

NR

If NO or B 28, Ass. Lia.:

Repair Cost:

\$5

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(

x days)

Loss of Income (LOI):

\$5

(

x days)

LOI only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GLA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

33201420

COPY SENT
14/05/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18003068/Aes3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 15-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLS 6786J	Veh. Inspected	SKH 3135C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	15/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/02/2018	Inspection Date	01/03/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

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Ways of Selling

04/13 Jaguar XF Diesel 2.2d.1 Owner. Well Maintained.



Powered 2.2d. Turbocharged.
Euro 5 Diesel Engine. Reverse
Camera. AWP \$48,500.
Shine Connect



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4 vehicles

audi a3

Advanced Search

Model

Price

Depreciation

Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

audi a3

Any

Any

2012

Any

Any

Any

Available



Audi A3 Sportback 1.4A TFSI

\$58,800

\$11,590 /yr

10-Jan-2012

1,390 cc

83,000 km

Hatchback

Available

Up To 90% Loan Available Or 20% Down Payment \$12k. Monthly \$1083 x 48 Months. Agent's Premium Auto Unit. 100% Genuine Mileage With Record To Prove. Fully Stock, No Fanciful Mod. Cheap Depreciation At ...

In-Carz Credit Pte Ltd

Posted: 11-Feb-2018 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi

PREMIUM AD



Audi A3 Sportback 1.4A TFSI

\$56,988

\$10,690 /yr

08-Mar-2012

1,390 cc

113,500 km

Hatchback

Available

CNY Bank Interest Rate At 2.18%! Up To 10% Downpayment! Agent Unit, Immaculate Condition, Absolutely No Repairs, 100% Accident Free. Flexible Loan And Trade In Available. STA Evaluation Welcomed! Call...

Posted: 24-Feb-2018 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi



Audi A3 Sportback 1.4A TFSI

\$64,800

\$12,460 /yr

28-Mar-2012

1,390 cc

89,326 km

Hatchback

Available

Only 1 Owner! Low Mileage! Extended Warranty Available! FC Of 18.1km/L! Up To 1220 Litres Of Boot Capacity! Go For A Spin In This Powerful And Sporty Hatchback Kept In Tip Top Condition, And Be Amazed...

Dixon Automobile

Posted: 27-Dec-2017 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi



Audi A3 Sportback 1.4A TFSI

\$61,800

\$11,500 /yr

23-Apr-2012

1,390 cc

95,000 km

Hatchback

Available

Only 1 Owner Buy With A Peace Of Mind, Down Payment \$6500, Monthly At \$1170. Agent Unit, Servicing Vehicle Checks Done. One And Only Such Condition In The Market And Test Drive To Judge The Condition ...

Posted: 24-Feb-2018 Tags: 2012 Audi A3, Audi A3, Audi, A3, Used Audi

PREMIUM AD

Save this search criteria, to get email alerts whenever a match is found.

Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2568I
Vehicle Details	
Vehicle No.:	SKH3135C
Vehicle to be Exported:	Yes
Intended De-registration Date:	01 Mar 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SB 1.4 TFSI (PANORAMIC ROOF)
Primary Colour:	Grey
Manufacturing Year:	2012
Engine No.:	CAXB41369
Chassis No.:	WAUZZZ8P4DA004309
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$29,555.00
Original Registration Date:	27 Nov 2012
First Registration Date:	27 Nov 2012
Transfer Count:	0
Actual ARF Paid:	\$29,555.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2022
PARF Rebate Amount:	\$20,688.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$77,291.00
COE Rebate Amount:	\$36,605.00
Total Rebate Amount:	\$57,293.00

The information contained herein is correct as at 01 Mar 2018

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0201/2018/CCS
Date : 14-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.
Your insured vehicle no: SLS 6786 J

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Helen Too Mei Gek
Address : 16 Upper Serangoon View
#04-12
Singapore 534201
Telephone : HP +65 92388322
Type of Claim : Third Party Claims
Policy No. : 5075232053-02
Vehicle No : **SKK-3135C** SKH 3135C
Model Code : Audi A3 SB 1.4 TFSI
Model / Year : Nov-12
Engine No : CAX B41369
Chassis No : WAUZZZ8P4DA004309
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Feb-18
Place of Accident : Basement 2 carpark Raffles City Shopping Centre

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKH 3135 C.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To remove and transfer both lhs front and rear door's multi-lock system and power window devices.	S/N \$ 560.00 ✓	
3	To remove and transfer rear parking aid.	S/N \$ 280.00 ✓	
4	To dismantle front bumper, renew lhs front fender, lhs front and rear doors, lhs wing mirror assy and rear bumper. Repair lhs rear fender. Reinstall all parts removed.	\$ 4,200.00	2500.
5	To respray lhs front fender, lhs front and rear doors, door covers, wing mirror cover, lhs rear fender and rear bumper.	\$ 4,600.00	2950.
6	To renew lhs front and rear rims. Carry out wheel alignment.	S/N \$ 320.00 ✗	
7	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 10,512.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKH 3135 C.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - LH <i>Dented</i>	\$ 665.00	✓
2	FRONT FENDER BRACKET - LH FRT / CTR / REAR ?	3 \$ 86.00	?
3	FRONT FENDER RIVET SET <i>new</i>	\$ 24.00	✓
4	FRONT FENDER BRACE - LH <i>new</i>	\$ 47.00	+
5	FRONT FENDER CLOSING ELEMENT - LH <i>new</i>	\$ 81.00	+
6	FRONT WHEEL HOUSING LINER - LH <i>new</i>	\$ 151.00	+
7	WHEEL HOUSING LINER ATTACHMENT PARTS ?	\$ 62.00	?
8	FRONT DOOR - LH <i>Dented</i>	\$ 1,912.00	✓
9	FRONT DOOR PROTECTIVE STRIP - LH <i>cut</i>	\$ 176.00	✓
10	FRONT DOOR COVER - LH <i>new</i>	\$ 265.00	✓
11	SIDE MIRROR MOUNTING - LH <i>new</i>	\$ 902.00	+
12	SIDE MIRROR CAP - LH <i>new</i>	\$ 501.00	+
13	SIDE MIRROR TURN SIGNAL INDICATOR - LH <i>new</i>	\$ 88.00	+
14	REAR DOOR - LH <i>Dented</i>	\$ 1,912.00	✓
15	REAR DOOR ATTACHMENT PARTS ?	\$ 64.00	?
16	REAR DOOR PROTECTIVE STRIP - LH <i>cut</i>	\$ 117.00	✓
17	REAR DOOR COVER - LH <i>new</i>	\$ 247.00	✓
18	REAR BUMPER <i>Regis</i>	\$ 1,147.00	+
19	REAR BUMPER GUIDE - LH <i>new</i>	\$ 57.00	+
20	ALUMINIUM RIM - LH FRONT / LH REAR <i>Not New</i>	2 \$ 1,688.00	+
21	SUNDRIES ?	\$ 300.00	?
TOTAL SPARE PARTS		\$ 10,492.00	
TOTAL LABOUR CHARGES		\$ 10,512.00	
GRAND TOTAL		\$ 21,004.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian
Surveyed Date : 01/03/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 08 Days.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 27 February 2018 3:11 PM
To: 'HENGKAITEO@GMAIL.COM'
Subject: ACCIDENT INVOLVING SLS 6786J AND SKH 3135C ON 13/02/2018



Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18003068/es3

27 FEB 2018

GOH ENG CHOO / TEO HENG KAI

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 6786J AND SKH 3135C ON 13/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>
Sent: Tuesday, 6 March 2018 2:40 PM
To: Asher Sng (LKKAuto)
Cc: Vic (LKKAuto)
Subject: our Ref: 4251005460SG
Attachments: ACCIDENT INVOLVING SLS 6786J AND SKH 3135C ON 13/02/2018

Hi Asher,

To reject TP claim if they do not have further evidence.

Thank you

Rashidah Rasheed
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, March 05, 2018 3:07 PM
To: Mohamedrasheed, Rashidah
Cc: Vic (LKKAuto)
Subject: Your Ref: 4251005460SG

Hi Rashidah,

We refer to the above matter.

Enclosed a copy of the email from insured with the video footage for your easy reference.

We are still pending for evidence from third party if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 13 March 2018 2:52 PM
To: 'Claims Dept'
Cc: Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SKH 3135 C AND YOUR INSURED SLS6786J DATED ON 13/02/2018 *** LKK REF - CC3/AIG18003068/es3
Attachments: VID-20180214-WA0000.mp4; OI SKETCH PLAN.PDF

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client collided into our insured stationary vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Monday, 5 March 2018 2:59 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKH 3135 C AND YOUR INSURED SLS6786J DATED ON 13/02/2018 *** LKK REF - CC3/AIG18003068/es3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that your client collided into our insured stationary vehicle. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

****NOTE:** The nett value of your client vehicle \$7,000.00.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 1 March 2018 11:33 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKH 3135 C AND YOUR INSURED SLS6786J DATED ON 13/02/2018 *** LKK REF - CC3/AIG18003068/es3

Dear all,

Kindly assist on the liability clearance for the above mentioned vehicle.

Survey was carried out earlier today. We propose for 100% DS in our clients favour.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 189802271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 15 February, 2018 9:09 AM

To: Claims Department <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: mastura@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SKH 3135 C AND YOUR INSURED SLS6786J DATED ON 13/02/2018 *** LKK REF - CC3/AIG18003068/es3

Dear Mastura,

Thank you for your email.

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignment Team,

Kindly assist to arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 14 February 2018 11:13 AM
To: Admin A <admin-a@lkkauto.com>; 'Claims Department' <claims@premiumauto.com.sg>
Cc: 'Mastura' <mastura@premiumauto.com.sg>
Subject: ACCIDENT INVOLVING SKH 3135 C AND YOUR INSURED SLS6786J DATED ON 13/02/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

TP INSURED : AIG

Kindly arrange the survey on 01/03/2018, 10 am.

We will forward you the estimate once is available.

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Asher Sng (LKKAUTO)

From: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>
Sent: Tuesday, 6 March 2018 2:40 PM
To: Asher Sng (LKKAUTO)
Cc: Vic (LKKAUTO)
Subject: our Ref: 4251005460SG
Attachments: ACCIDENT INVOLVING SLS 6786J AND SKH 3135C ON 13/02/2018

Hi Asher,

To reject TP claim if they do not have further evidence.

Thank you

Rashidah Rasheed
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, March 05, 2018 3:07 PM
To: Mohamedrasheed, Rashidah
Cc: Vic (LKKAUTO)
Subject: Your Ref: 4251005460SG

Hi Rashidah,

We refer to the above matter.

Enclosed a copy of the email from insured with the video footage for your easy reference.

We are still pending for evidence from third party if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Feb 2018 Edit Reg		01 Mar 2018 00:00 Edit Adj Rpt	S\$12,160.00 Edit Estimates	S\$12,160.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		GOH ENG CHOO, ID: S1697190A							
Main Claimant:		HELEN TOO MEI GEK, ID: S7022568I							
Vehicle Reg. No.:		SKH3135C	Date of Loss:	13/02/2018 19:00 - :59					
Claim Type:		TP / 4251005460SG	Policy/Cover Note No.:	1700077618					
Vehicle Reg. No. (Insured):		SLS6786J	Policy No. (Claimant):	5075232053-02					
		Excess:							
Repairer:		Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com							
Claimant's Insurer:		NTUC Income Insurance Co-operative Ltd (HQ) - Tel:							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/02/2018]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKH3135C (4251005460SG)
[SLS6786J]**

TP

HELEN TOO MEI GEK

Feb 13 2018 7:00PM

[GOH ENG CHOO]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser	
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Video					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	06/03/18 14:38	OI WITNESS VIDEO FOOTAGE		Load MP4		

Assessment Reports					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	19/02/18 10:10	Accident Statement <small>From: SC - Reg. No: SLS6786J, Claimant: GOH ENG CHOO</small>		Load HTM		

Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
2	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
3	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
4	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
5	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
6	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
7	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
8	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
9	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
10	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
11	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
12	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
13	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
14	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
15	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
16	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
17	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
18	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
19	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
20	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
21	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
22	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
23	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
24	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
25	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
26	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	
27	13/03/18 15:05	General View		Load JPG	<input checked="" type="checkbox"/>	

Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/02/18 09:02	TP GIA REPORT	1	Load PDF	
2	27/02/18 15:11	LETTER TO OI	1	Load PDF	
3	05/03/18 13:26	TP ESTIMATE- MARKED	1	Load PDF	
4	13/03/18 14:53	APPROVAL TO REJECT TP CLAIM	1	Load PDF	
5	13/03/18 14:53	EMAIL WSP TO REJECT TP CLAIM	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	15/02/18 09:32	E-filed GIA report SLS6786J	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> <p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			

LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18003068/AES3Q2

Date: 15/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700077618
 Claimant Vehicle No: SKH3135C Insured Vehicle No: SLS6786J
 Date of Loss: 13/02/2018 Nature of Claim: TP Claim No: 4251005460SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKH3135C
 Make & Model: AUDI A3 SB, 1.4 (A) Engine No: CAXB41369
 Reg. Date: 27/11/2012 (Man. Year: 2012) Chassis No: WAUZZZ8P4DA004309
 Colour: Bronze Odometer: 84583 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,492.00	5,318.00	5,174.00	49.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,512.00	6,842.00	3,670.00	34.91
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	21,004.00	12,160.00	8,844.00	42.11
+ GST 7.00/7.00% (S\$)	1,470.28	851.20	619.08	42.11
Nett Amount (S\$)	22,474.28	13,011.20	9,463.08	42.11
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 01/03/2018
 Date Inspected: 01/03/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

MARKET VALUE : \$65,000.00

LTA REIMBURSEMENT VALUE (RV) : \$57,293.00

NETT VALUE : \$7,707.00

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Dented	665.00 FS	*665.00 FS
2	3		*FRONT FENDER BRACKET -LH FRT /CTR/REAR	*Check	86.00 FS	*- FS
3	1		*SET FRONT FENDER RIVET	Necessary	24.00 FS	*24.00 FS
4	1		*FRONT FENDER BRACE -LH	Not Necessary	47.00 FS	*- FS
5	1		*FRONT FENDER CLOSING ELEMENT -LH	Not Necessary	81.00 FS	*- FS
6	1		*FRONT WHEEL HOUSING LINER -LH	Not Necessary	151.00 FS	*- FS
7	1		*WHEEL HOUSING LINER ATTACHMENT PATS	*Check	62.00 FS	*- FS
8	1		*FRONT DOOR -LH	Dented	1,912.00 FS	*1,912.00 FS
9	1		*FRONT DOOR PROTECTIVE STRIP -LH	Cut	176.00 FS	*176.00 FS
10	1		*FRONT DOOR COVER -LH	Necessary	265.00 FS	*265.00 FS
11	1		*SIDE MIRROR MOUNTING -LH	Not Necessary	902.00 FS	*- FS
12	1		*SIDE MIRROR CAP -LH	Not Necessary	501.00 FS	*- FS
13	1		*SIDE MIRROR TURN SIGNAL INDICATOR -LH	Not Necessary	88.00 FS	*- FS
14	1		*REAR DOOR -LH	Dented	1,912.00 FS	*1,912.00 FS
15	1		*REAR DOOR ATTACHMENT PARTS	*Check	64.00 FS	*- FS
16	1		*REAR DOOR PROTECTIVE STRIP -LH	Cut	117.00 FS	*117.00 FS
17	1		*REAR DOOR COVER -LH	Necessary	247.00 FS	*247.00 FS
18	1		*REAR BUMPER	Repair	1,147.00 FS	*- FS
19	1		*REAR BUMPER GUIDE -LH	Not Necessary	57.00 FS	*- FS
20	2		*ALUMINIUM RIM -LH FRONT /LH REAR	Not Necessary	1,688.00 FS	*- FS
21	1		*SUNDRIES	*Check	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **10,492.00** **5,318.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AN HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER BOTH LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	560.00	560.00
3	TO REMOVE AND TRANSFER REAR PARKING AID	New	280.00	280.00
4	TO DISMANTLE FRONT BUMPER ,RENEW LHS FRONT FENDER ,LHS FRONT AND REAR DOORS ,LHS WING MIRROR ASSY AND REAR BUMPER .REPAIR LHS REAR FENDER .REINSTALL ALL PARTS REMOVED	New	4,200.00	2,500.00
5	TO RESPRAY LHS FRONT FENDER ,LHS FRONT AND REAR DOORS ,DOOR COVERS ,WING MIRROR COVER ,LHS REAR FENDER AND REAR BUMPER	New	4,600.00	2,950.00
6	TO RENEW LHS FRONT AND REAR RIMS ,CARRY OUT WHEEL ALIGNMENT	New	320.00	0.00
7	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			10,512.00	6,842.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >