

22/03/2002

ASS. REC. BY:

REF: CS/GAI18003062/Kvd3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Kelvyna Ngian of GAI Date/Time: 14/02/2018 @ 5:18pm

Estimated Cost: _____ Bill to: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLC 6605H Insured: _____at Workshop m/s S & H Motor Tel: 6453 4730of 160 Sin Ming Drive #07-02Policy No: _____ Claim No: CLMOMVP 000000 581Sum Insured: _____ Excess: \$300.00Make of Veh: _____ D.O.A. 12/02/2018

(Client's Record)

20/02/2018☒ CA REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 5:28pm @ 14/2/18 Person Contacted: Cynthia Vehicle IN / OUT: ☒ OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLC 6605H-NBA / MSG18003062/45/y</u> <u>D.O.A: 12/2/18</u>
<u>21.02.2018</u>	<u>Sent preliminary to kelvyna thru email</u>
<u>22.02.2018</u>	<u>Resent preliminary to kelvyna; inform repairer to proceed repair.</u>
<u>25/2/18</u>	<u>LS \$ 7300 confirmed by email (Reel 2399.85, 25/2)</u>

24/5/18 @ 1039am
Kelvyna

GAI

ASSIGNMENT

Date: 20/02/18

SLC 6605H 07 06

Estimated Cost:

① TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect vehicle No: SLC 6605H

at Workshop No: S&H Motor

at 160 Sing Ming Drive #07-02

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

Claims Record:

Make of Ven:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Sal. or Market Value: \$ 28/c

IDAO Accident Report: Consistent? Yes or No

GVA / PR Seen: Consistent? Yes or No

Est. Repairs: 09 days Res: Yes or No

Cum Sum: \$ Div: Yes or No

① REV / REP / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT

Date Time Action / Instruction

21/2 File pass to Denise

RECEIVED 25 MAY 2018

Date Time File Pass to: ☐ : Prel. ReportDate Time File Return: ☐ : Final Report

Date Time File Return:

25/5 - typist

Report Format: ad

Lump Sum: LS \$7300p

Days Of Repair: 9

Resurvey No. of Trip: 1

Add Fee:

Station:

Holding:

Towing:

Cleaning:

Surge Fee:

Transport:

Lump Sum:

Total:

Total:

Total:

250



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 22 February 2018

Our Ref: CS/GAI18003062/Kvd3

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLC 6605H .

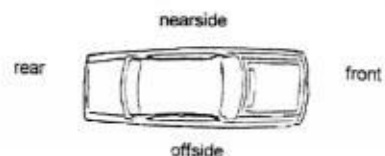
We thank you for the instruction on 20/02/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 20/02/2017 at the premises of m/s: S&H MOTOR PTE LTD and have the following to report:-

Repairer's Estimate (Gross)	: S\$ <u>9,699.85</u> .
Revised Estimate Amount	: S\$ <u>7,683.85</u> .
"Check" Items (Estimated)	: S\$ <u>1,529.50</u> .
Total Repair cost (Estimated)	: S\$ <u>9,213.35</u> .
Pre-Accident Value	: S\$ <u>28,000.00</u> .
COE/PARF value	: S\$ <u>17,723.00</u> .
Nett Value	: S\$ <u>10,277.00</u> .

Description of Damage:

The vehicle sustained damages
at the front and rear o/s portion.



Comment:

We have authorize repair.

Repair day: 9 days

Yours faithfully
KENNETH
Automotive Assessor



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: TBA

Date: 21 February 2018

Our Ref: CS/GAI18003062/Kvd3

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLC 6605H

We thank you for the instruction on 20/02/2018

Please be informed that we had conducted the inspection of the abovementioned vehicle 20/02/2017 at the premises of m/s: S&H MOTOR PTE LTD and have the following to report:-

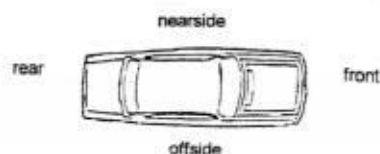
Repairer's Estimate (Gross)	: S\$ 9,699.85 .
Revised Estimate Amount	: S\$ 7,683.85 .
"Check" Items (Estimated)	: S\$ 1,529.50 .
Total Repair cost (Estimated)	: S\$ 9,213.35 .
Pre-Accident Value	: S\$ 28,000.00 .
COE/PARF value	: S\$ 17,723.00 .
Nett Value	: S\$ 10,277.00 .

Description of Damage:

The vehicle sustained damages at the front and rear o/s portion.

Comment:

We have not authorize repair.



Yours faithfully
KENNETH
Automotive Assessor

Survey Department Check List (Case Handler)

Reference No.: CS/GA118003062/Kvd3
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: VERON 25/5/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

Janice Lee (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Thursday, February 22, 2018 10:43 AM
To: 'enquiry@sh-motor.com'
Cc: SUR
Subject: SLC 6605H GAI OD DOA : 12.02.2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLC 6605H (excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Thursday, 22 February 2018 10:17 AM
To: 'Ngian, Kelvyna'
Cc: SUR
Subject: RE: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018
Attachments: SLC 6605H OD.pdf

Dear Kelvyna,
(Resent)

Kindly ignore the previous email.
Enclosed preliminary revised for SLC 6605H.
We have authorize repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAUTO)
Sent: Wednesday, February 21, 2018 6:04 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018

Dear Kelvyna,

Enclosed preliminary revised for SLC 6605H.

We have not authorize repair.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, February 14, 2018 5:31 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 20/02/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Wednesday, 14 February 2018 5:18 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018

Hi team

TP survey assigned. Please conduct OD survey. Excess \$300, authorize if consistent

Thanks

Kelvyna

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Wednesday, February 14, 2018 12:14 PM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Subject: RE: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018

Hi Kelvyna,

Kindly see as per attached.

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sing Ming AutoCity Singapore 575722

Tel: 6453 4730 Fax: 64571931

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]

Sent: Wednesday, 14 February 2018 12:05 PM

To: Enquiry

Subject: RE: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018

Hi Cynthia

Please resend attachment. Unable to view

Thanks

Kelvyna



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed August 11, 2017

Moody's
A1 (Good)
Affirmed April, 19 2017

Standard & Poor's
A+ (Strong)
Affirmed February 8, 2017

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

From: Enquiry [<mailto:enquiry@sh-motor.com>]
Sent: Wednesday, February 14, 2018 11:16 AM
To: Ong, Joanna <Joanna.Ong@sg.gaig.com>; Stella.Goh@sg.gaig.com
Cc: Ng, Sharon <Sharon.Ng@sg.gaig.com>
Subject: Arrange survey for our vehicle SLC6605H claiming OD DOA: 12.02.2018

Dear Sir/Mdm,

Kindly arrange survey for our vehicle SLC6605H DOA: 12.02.2018
Can you arrange today for survey?

Vehicle at our workshop

We will close tomorrow.

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02
Sing Ming AutoCity Singapore 575722
Tel: 6453 4730 Fax: 64571931

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

The content of this e-mail message and any attachments are confidential and may be legally privileged, intended solely for the addressee. If you are not the intended recipient, be advised that any use, dissemination, distribution, or copying of this e-mail is strictly prohibited. If you receive this message in error, please notify the sender immediately by reply email and destroy the message and its attachments.

Veron Chen (LKKAuto)

From: Doris <doris@sh-motor.com>
Sent: Friday, 25 May 2018 9:28 AM
To: Veron Chen (LKKAuto)
Subject: RE: vehicle no : SLC6605H-Final-2

Dear Veron

Noted..Thank...Lump sum cost S\$7,300.00

Please arrange in merimen

Thank

Doris

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 24 May 2018 11:02 AM
To: Doris; SUR
Subject: RE: vehicle no : SLC6605H-Final-2

Dear Doris,

Offer Lump Sum \$7300 before excess \$300 @ 9 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Doris [mailto:doris@sh-motor.com]
Sent: Monday, 14 May 2018 10:05 AM
To: SUR <sur@lkkauto.com>
Subject: FW: vehicle no : SLC6605H-Final-2

From: Doris [mailto:doris@sh-motor.com]
Sent: Saturday, 7 April 2018 5:33 PM
To: 'Kenneth Kong (LKKAuto)'
Subject: FW: vehicle no : SLC6605H-Final-2

From: Doris [mailto:doris@sh-motor.com]
Sent: Saturday, 7 April 2018 5:16 PM

To: 'Kenneth Kong (LKKAUTO)'

Subject: vehicle no : SLC6605H-Final

Dear Kenneth

Forward vehicle no : SLC 6605 H (Great American) final at lump sum repair

Thanks

Doris

Veron Chen (LKKAUTO)

From: Doris <doris@sh-motor.com>
Sent: Monday, 14 May 2018 10:05 AM
To: SUR
Subject: FW: vehicle no : SLC6605H-Final-1
Attachments: CCF_20180407_171311_005861.tif; CCF_20180407_171311_005862.tif;
P2270023.JPG; P2270024.JPG; P3010004.JPG; P3010005.JPG; P3010006.JPG;
P3010008.JPG; P3010009.JPG; P3010010.JPG

From: Doris [mailto:doris@sh-motor.com]
Sent: Saturday, 7 April 2018 5:30 PM
To: 'Kenneth Kong (LKKAUTO)'
Subject: FW: vehicle no : SLC6605H-Final-1

From: Doris [mailto:doris@sh-motor.com]
Sent: Saturday, 7 April 2018 5:16 PM
To: 'Kenneth Kong (LKKAUTO)'
Subject: vehicle no : SLC6605H-Final

Dear Kenneth

Forward vehicle no : SLC 6605 H (Great American) final at lump sum repair

Thanks

Doris

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 13/02/2018 11:45
Date Of Accident 12/02/2018 06:40
Exact Location Of Accident SLE TWDS BKE
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLC6605H
Insured/Policyholder
Name Of Registered Owner NG CHUN HAN
NRIC No S7927259J
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-96696803
Alternative Phone No OFFICE-96696803

Vehicle Particulars

Manufacturer TOYOTA
Model WISH-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number MOMVP000002641-00-000
Cover Note Number

Driver

Name of Driver NG CHUN HAN
NRIC No S7927259J
Date Of Birth 26/09/1979
Occupation INDOOR
Date Of Driving Pass 30/07/2003
Driving Experience 14 YEARS AND 6 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-96696803
Fax Number
Contact Number OFFICE-96696803
Email Address NOEMAIL

Address 189A RIVERVALE DR #11-1020
 Postcode 541189
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 Insurance Company of Driver's Own Vehicle -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance?
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

SEE ATTACHED REPORT

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJN3351A
 Vehicle Make/Model/Colour KIA SPORTAGE
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number 96163470
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number FBL7422H
 Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

MOTORCYCLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

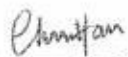
SKETCH PLAN

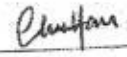
IMPORTANT NOTICE

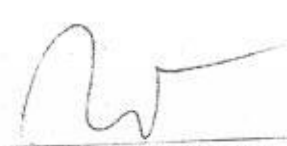
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

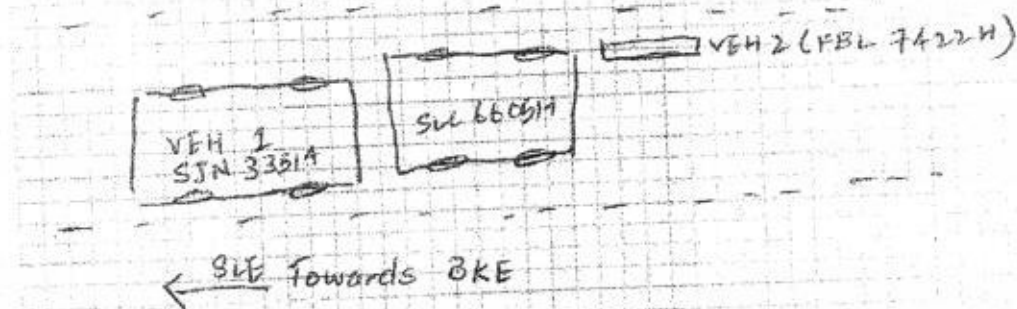

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

was driving along SIC towards BKE when the car in front of me suddenly jam brake. I too jam my brake as well but couldn't stop in time and as a result a collision happened. A motorbike was behind my car & the bike hit the back of my car (rear right). No injuries were reported

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Chun Han
Policyholder's Signature
Date & Time:

Chun Han
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7259J
Vehicle Details	
Vehicle No.:	SLC6605H
Vehicle to be Exported:	No
Intended De-registration Date:	21 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 A
Primary Colour:	Grey
Manufacturing Year:	2006
Engine No.:	1ZZ2621565
Chassis No.:	ZNE100314925
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,684.00
Original Registration Date:	28 Jul 2006
First Registration Date:	28 Jul 2006
Transfer Count:	3
Actual ARF Paid:	\$20,553.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jul 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	5
PQP Paid:	\$25,815.00
COE Rebate Amount:	\$17,723.00
Total Rebate Amount:	\$17,723.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 21 Feb 2018

The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY
 BLK 3 #16-01
 TEMASEK AVENUE
 CENTENNIAL TOWER
 SINGAPORE 039190

File No : SH/2018/052/02/019/OD
 Date : 14-February-2018

*Not Authored
 L1 Ly 87
 Penny After Pain*

Estimated cost of repair for vehicle no: **SLC6605H TOYOTA WISH 1.8A**
 Policy no.: **MOMVP000002641-00-000** Accident Date: **12-February-2018**

Description	Quantity	Cost Price
Rear bumper	1 <i>CM</i>	\$ 280.00 ✓
Rear bumper clips @ set	1 <i>M</i>	\$ 18.00 ✓
RH bumper retainer	1	\$ <i>DI</i> 55.00 ✓
RH tail lamp	1	\$ <i>CM</i> 220.00 ✓
Front bumper	1	\$ <i>CM</i> 280.00 ✓
Front bumper clips @ set	1	\$ <i>M</i> 18.00 ✓
LH bumper retainer	1	\$ <i>DI</i> 55.00 ✓
LH bumper focus lamp	1 <i>NIP</i>	\$ 190.00 X
LH bumper focu lamp inner housing	1	\$ <i>CM</i> 55.00 ✓
LH front fender	1	\$ <i>Bu</i> 240.00 ✓
LH front fender wheel cowl	1	\$ <i>DI</i> 95.00 ✓
LH front fender wheel cowl clips @ set	1	\$ <i>M</i> 18.00 ✓
LH head lamp	1	\$ <i>Bo</i> 320.00 ✓
RH head lamp (to check)	1 <i>mj. n</i>	\$ 320.00 ✓
Front support panel	1	\$ <i>B1</i> 380.00 ✓
Front bumper reinforcement	1	\$ <i>B2</i> 160.00 ✓
Bumper insulator	1	\$ <i>CM</i> 65.00 ✓
Bonnet	1	\$ <i>B1</i> 280.00 ✓
Bonnet lock	1	\$ <i>DI</i> 65.00 ✓
Bonnet chrome moulding	1	\$ <i>MI</i> 110.00 ✓
Bonnet emblem	1	\$ <i>MI</i> 40.00 ✓
Bonnet lock center bracket	1	\$ <i>B1</i> 65.00 ✓
Radiator	1 <i>T7/Pu</i>	\$ 580.00 ✓
Radiator fan blade	1	\$ <i>CM</i> 95.00 ✓
Radiator fan cowl	1	\$ <i>CM</i> 110.00 ✓
Radiator fan motor	1	\$ <i>B1/Pu</i> 280.00 ✓
Air condensor	1 <i>T7</i>	\$ <i>Pu</i> 590.00 ✓
LH condensor wind garnish	1	\$ <i>CM</i> 75.00 ✓
Bonnet insulator	1	\$ <i>CM</i> 220.00 ✓
Bonnet insulator clips	1	\$ <i>M</i> 20.00 ✓
RH bonnet hinge	1	\$ <i>B1</i> 40.00 ✓
LH bonnet hinge	1	\$ <i>B1</i> 40.00 ✓
Grille emblem	1	\$ <i>MI</i> 70.00 ✓
LH air aluminium box assy	1	\$ <i>CM</i> 350.00 ✓

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The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY
 BLK 3 #16-01
 TEMASEK AVENUE
 CENTENNIAL TOWER
 SINGAPORE 039190

File No : SH/2018/052/02/019/OD
 Date : 14-February-2018

Estimated cost of repair for vehicle no: SLC6605H TOYOTA WISH 1.8A
 Policy no.: MOMVP000002641-00-000 Accident Date: 12-February-2018

Description	Quantity	Cost Price
LH air aluminium ^{clean} box air duct	1	\$ CM 55.00 ✓
Front Fuse cover	1	\$ CM 265.00 ✓
		\$ 6,119.00
	Add 15%	\$ 917.85
		\$ 7,036.85
Front no. plate	1	SN \$ 45.00 ✓
Radiator coolant water	1	SN \$ 38.00 2012 ✓
To respray painting the front accident and repair areas	1	\$ 1,200.00 100% ✓
Towing charges	1	\$ 80.00 50% ✓
To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.	1	\$ 80.00 ✓
To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality.	1	\$ 120.00 100% ✓
Labour to remove front damaged parts, jack out LH front chassis, LH front fender inner panel, cut out front panel, renew , install, rewinding, repair and panel beating, adjust body chassis bonnet bumper adjustment.	1	\$ 1,100.00 100% ✓
		<u>\$ 9,699.85</u>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY
 3LK 3 #16-01
 TEMASEK AVENUE
 CENTENNIAL TOWER
 SINGAPORE 039190

File No : SH/2018/052/02/019/OD
 Date : 14-February-2018

Not Noted
Lily B?
Heavy After Rain

Estimated cost of repair for vehicle no. **SLC660SH** **TOYOTA WISH 1.8A**
 Policy no.: **MOMVP000002641-00-000** Accident Date: **12-February-2018**

Description	Quantity		Cost Price	
Rear bumper	1	CM S	280.00	✓
Rear bumper clips @ set	1	M S	18.00	✓
RH bumper retainer	1	S D11	55.00	✓
RH tail lamp	1	S CM	220.00	✓
Front bumper	1	S CM	280.00	✓
Front bumper clips @ set	1	S M	18.00	✓
LH bumper retainer	1	S D11	55.00	✓
LH bumper focus lamp	1	NSP S	190.00	X
LH bumper focu lamp inner housing	1	S	55.00	✓
LH front fender	1	S Bn	240.00	✓
LH front fender wheel cowl	1	S D11	95.00	✓
LH front fender wheel cowl clips @ set	1	S M	18.00	✓
LH head lamp	1	S Bn	320.00	✓
RH head lamp (to check)	1	S	320.00	✓
Front support panel	1	S B1	380.00	✓
Front bumper reinforcement	1	S B1	160.00	✓
Bumper insulator	1	S CM	65.00	✓
Bonnet	1	S B1	280.00	✓
Bonnet lock	1	S D11	65.00	✓
Bonnet chrome moulding	1	S M11	110.00	✓
Bonnet emblem	1	S M17	40.00	✓
Bonnet lock center bracket	1	S B1	65.00	✓
Radiator	1	S	580.00	✓
Radiator fan blade	1	S	95.00	✓
Radiator fan cowl	1	S CM	110.00	✓
Radiator fan motor	1	S	280.00	✓
Air condensor	1	771 S Pr	590.00	✓
LH condensor wind garnish	1	S CM	75.00	✓
Bonnet insulator	1	S CM	220.00	✓
Bonnet insulator clips	1	S M	20.00	✓
RH bonnet hinge	1	S B1	40.00	✓
LH bonnet hinge	1	S B1	40.00	✓
Grille emblem	1	S M11	70.00	✓
LH air aluminium box assy	1	S CM	350.00	✓

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The Motor Claims Department
GREAT AMERICAN INSURANCE COMPANY
 BLK 3 #16-01
 TEMASEK AVENUE
 CENTENNIAL TOWER
 SINGAPORE 039190

File No : SH/2018/052/02/019/OD
 Date : 14-February-2018

Estimated cost of repair for vehicle no: SLC6605H TOYOTA WISH 1.8A
 Policy no.: MOMVP000002641-00-000 Accident Date: 12-February-2018

Description	Quantity	Cost Price
LH air aluminium ^{clean} box air duct	1	\$ CM 55.00 ✓
Front Fuse cover	1	\$ CM 265.00 ✓
		\$ 6,119.00
	Add 15%	\$ 917.85
		\$ 7,036.85
Front no. plate	1	SN \$ De 45.00 ✓
Radiator coolant water	1	SN \$ Ma 38.00 2012 ✓
To respray painting the front accident and repair areas	1	\$ 1,200.00 1000 ✓
Towling charges	1	\$ 80.00 50 ✓
To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.	1	\$ 80.00 ✓
To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality.	1	\$ 120.00 100 ✓
Labour to remove front damaged parts, jack out LH front chassis LH front fender inner panel, cut out front panel, renew, install, rewelding, repair and panel beating, adjust body chassis bonnet bumper adjustment.	1	\$ 1,100.00 1000 ✓
		<u>\$ 9,699.85</u>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

GREAT AMERICAN INSURANCE COMPANY

Ref : CS/GAI18003062/Kvd3n2

3 TEMASEK AVENUE
#16-01 CENTENNIAL TOWER
SINGAPORE 039190

Date : 28-05-2018



Code : GAI

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLC 6605H
Policy No.	MOMVP000002641-00-000	Coverage (\$)	0.00
Claim No.	CLMOMVP000000581	Excess (\$)	300.00
Assign From	KELVYNA NGIAN	Assign Date	14/02/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH (A)	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2006
Chassis No.	ZNE100314925	Colour	WHITE
Odometer	174429	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	FALKEN	8 mm
L/H Front Tyre	205/55 R16	FALKEN	8 mm
R/H Rear Tyre	205/55 R16	FALKEN	7 mm
L/H Rear Tyre	205/55 R16	FALKEN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	12/02/2018	Inspection Date	20/02/2018
Survey held at	S & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722		

5a. Remarks

A) THE MARKET VALUE IS S\$28,000.00 (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 9 Working Days



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 6605H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (WCP)	CRACKED	280.00	280.00
1	SET REAR BUMPER CLIPS (WCP)	NECESSARY	18.00	18.00
1	RH BUMPER RETAINER (WCP)	DISTORTED	55.00	55.00
1	RH TAIL LAMP (WCP)	CRACKED	220.00	220.00
1	FRONT BUMPER (WCP)	CRACKED	280.00	280.00
1	SET FRONT BUMPER CLIPS (WCP)	NECESSARY	18.00	18.00
1	LH BUMPER RETAINER (WCP)	DISTORTED	55.00	55.00
1	LH BUMPER FOCUS LAMP (WCP)	NO SUCH PARTS	190.00	-
1	LH BUMPER FOCUS LAMP INNER HOUSING (WCP)	CRACKED	55.00	55.00
1	LH FRONT FENDER (WCP)	BUCKLED	240.00	240.00
1	LH FRONT FENDER WHEEL COWLING (WCP)	DISTORTED	95.00	95.00
1	SET LH FRONT FENDER WHEEL COWLING CLIPS (WCP)	NECESSARY	18.00	18.00
1	LH HEAD LAMP (WCP)	BROKEN	320.00	320.00
1	RH HEAD LAMP (WCP)	MTG CRACKED	320.00	320.00
1	FRONT SUPPORT PANEL (WCP)	BENT	380.00	380.00
1	FRONT BUMPER REINFORCEMENT (WCP)	BENT	160.00	160.00
1	BUMPER INSULATOR (WCP)	CRACKED	65.00	65.00
1	BONNET (WCP)	BENT	280.00	280.00
1	BONNET LOCK (WCP)	DISTORTED	65.00	65.00
1	BONNET CHROME MOULDING (WCP)	MISSING	110.00	110.00
1	BONNET EMBLEM (WCP)	MISSING	40.00	40.00
1	BONNET LOCK CENTER BRACKET (WCP)	BENT	65.00	65.00
1	RADIATOR (WCP)	TWISTED / PUNCTURE	580.00	580.00
1	RADIATOR FAN BLADE (WCP)	CRACKED	95.00	95.00
1	RADIATOR FAN COWLING (WCP)	CRACKED	110.00	110.00
1	RADIATOR FAN MOTOR (WCP)	BENT / PUNCTURE	280.00	280.00
1	AIR CONDENSOR (WCP)	TWISTED / PUNCTURE	590.00	590.00
1	LH CONDENSOR WIND GARNISH (WCP)	CRACKED	75.00	75.00
1	BONNET INSULATOR (WCP)	CRACKED	220.00	220.00
1	BONNET INSULATOR CLIPS (WCP)	NECESSARY	20.00	20.00
1	RH BONNET HINGE (WCP)	BENT	40.00	40.00
1	LH BONNET HINGE (WCP)	BENT	40.00	40.00

Report Ref No. CS/GAI18003062/Kvd3n2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	GRILLE EMBLEM (WCP)	MISSING	70.00	70.00
1	LH AIR CLEANER BOX ASSY (WCP)	CRACKED	350.00	350.00
1	LH AIR CLEANER BOX AIR DUCT (WCP)	CRACKED	55.00	55.00
1	FRONT FUSE COVER (WCP)	CRACKED	265.00	265.00
	COST PLUS 15%		917.85	889.35
			7,036.85	6,818.35
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT NO PLATE (SN)	DENTED	45.00	45.00
1	RADIATOR COOLANT WATER (SN)	NECESSARY	38.00	20.00
			83.00	65.00
	<u>LABOUR</u>			
	TO RESPRAY PAINTING THE FRONT ACCIDENT AND REPAIR AREAS.		1,200.00	1,100.00
	TOWING CHARGES.		80.00	50.00
	TO DISCONNECT WIRE HARNESS TO FACILITATE REPAIRS AND CHECK FOR DAMAGE AND RECONNECT WIRING SYSTEM AND CHECK FOR FULL FUNCTIONALITY.T0 FOCUS HEADLAMP.		80.00	80.00
	TO REMOVE AND CHECK AIR CON CONDENSER,DRYER,ALUMINIUM PIPES,VALVES AND REINSTALL COMPONENTS AND VACUUM AND CHARGE REFRIGERANT R134A AND CHECK FOR LEAKAGE AND FULL FUNCTIONALITY.		120.00	100.00
	LABOUR TO REMOVE FRONT DAMAGED PARTS,JACK OUT LH FRONT CHASSIS,LH FRONT FENDER INNER PANEL,CUT OUT FRONT PANEL,RENEW,INSTALL,REWILDING, REPAIR AND PANEL BEATING,ADJUST BODY CHASSIS BONNET BUMPER ADJUSTMENT.		1,100.00	1,000.00
			2,580.00	2,330.00
	GRAND TOTAL		9,699.85	9,213.35
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			7,300.00
	LESS EXCESS			-300.00
	NETT LIABILITY			7,000.00

Report Ref No. CS/GAI18003062/Kvd3n2


KONG SENG CHEONG
Licensed Appraiser

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