

## Vivian Lau (LKKAuto)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 26 March, 2018 11:34 AM  
**To:** CS A Team; Admin A  
**Subject:** Re: Accident on 12/2/2018 involving SHB 1874H & SLN 9701K (AIG insured) Our  
Ref: TAX/02/18/2085/lg  
**Attachments:** 02 18 2085.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$9,050.00
Loss of Rental	\$1,717.35 ( 15 days x \$114.49 )
Loss of Income	\$900.00 ( 15 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$11,674.35</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18003053/R1ws3

09 March 2018

**Chan Kim Mun**  
36 Serenade Walk  
Singapore 575785

Dear Sir/Madam,

**ACCIDENT INVOLVING SLN 9701K AND SHB 1874H ON 12/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORISATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHB 1874H (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 1874H that was damaged pursuant to the accident which occurred on 12/02/2018 (date) along T1 CARPARK OUTSIDE T2 (location) involving vehicle no/s SLN 9701K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of April (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 11,350.00 (Global Sum) for vehicle no. SHB 1874H that was damaged pursuant to the accident which occurred on 12/02/2018 (date) along T1 CARPARK OUTSIDE T2 (location) involving vehicle no/s SLN 9701K.

This is pursuant to the inspection conducted on 13/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 1874H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 1874H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of April (month) 2018 (year)

M.R.B.



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV180300104  
Date : 08.03.2018  
Vehicle No. : SHB1874H  
Your Ref No. : TAX/02/18/2085  
Our Ref No. : 24094597  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 9,050.00
GRAND TOTAL					\$ 9,050.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 12.02.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/18/2085

From: SMRT Taxis Pte Ltd

Date: 20/02/2018

**ACCIDENT ON 12/02/2018 INVOLVING SHB 1874H & SLN 9701K  
ALONG T2 BOULEVARD TOWARDS T2 DEPARTURE**

This is to confirm that the daily rental rate for SHB 1874H is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHB1874H                      Accident Case No. : TAX/02/18/2085  
Make / Model : TOYOTA PRIUS                      Ref. No. : 24094597

Date and Time Vehicle off-road for Accident Repair : 12.02.2018 22:34:00  
Date and Time Repair Completed : 28.02.2018 08:26:32

Remarks :

Generated by : POHSUAN  
Printed on : 02.03.2018

2/13/2018

TAX/02/18/2085 - STB1874H Vehicle Hub

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	13 Feb 2018 / 10:56:55		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLN9701K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180213105655233423

Search Date / Time: 12 Feb 2018 22:20:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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## View Received Message

This mail is associated with :

**\*SHB1874H (7703960001SG)  
[SLN9701K]**

TP  
SMRT TAXIS PTE LTD  
Feb 12 2018 10:20PM  
[Chan Kim Mun]  
SMRT Automotive Services Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on **24/04/2018 11:47 AM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (\$11359.86) - SHB1874H - Claim Handler: Wui, Shawn-KJ

Approved:11359.86:COR \$9,050 LOI \$700.00 (14 days x \$50) rental \$1,602.86 (14 days x \$114.49) LTA fee \$7.00 Total \$11,359.86

### DOCUMENTS SUMMARY

There are no documents.