

INSUR

INS. CASE OWNER:

Janet

CC 3/EQ18003046 / Rly 2

LKK:
IDAC:

ASSIGNMENT

Surveyor:

RASUL

DOI:

13/02/18

Date / Time:

13/02/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJP 2556Y

Claim No.:

DM1811000427/187

Name of Insured:

Chong Kee Hong.

Policy No.:

DMPPH217-00 Pbx 9

Insured Tel No.:

HP:

8720 2038

Make / Model:

Suzuki Swift.

Excess Sec II :SS

D.O.A.:

12/02/18

Place of Accident:

VISTAR MRT.

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

GSE 920AG

SIB 939C

SJP 2556Y

SAC 4274P



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP: SMART Acco (Woodlands)
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
<u>18/1/18</u>	Non-Reporting ltr (1st):	
<u>18/1/18</u>	Non-Reporting ltr (2nd):	
<u>18/1/18</u>	Non-Reporting ltr (Final):	
<u>18/1/18</u>	Notification ltr (if non-pickup):	
<u>18/1/18</u>	Call OI:	<u>> 215118 Uth</u>
<u>21/5/18</u>	After call ltr to OI:	<u>Uth</u>
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>

RECEIVED 22 MAY 2018

PRELIMINARY ADVICE Date/Time: 14/02/18 Sent By: Shirley Howe

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 21/5/18 Confirm with: Lee GPC Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28

Repair Cost: \$5 2600.00

Loss of Rental (LOR): \$5 900.41 (8.5 days) x 105.93

Loss of Use (LOU): \$5 425.00 (5 x 8.5 days)

Loss of Income (LOI): \$5 (5 x days)

LOR only LDU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search: \$5 1.00

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost: \$5

Total: \$5 3932.41 Global Sum \$5: 3900.00

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 3900.00 Name 1: SMART TAXIS Pte Ltd.

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COPY SENT 21/5/18

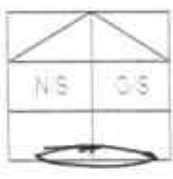
REP: Ram

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MY
 To inspect Vehicle No: _____
 at Workshop no: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Job No: SHC 4274P Job Ref: 2014 APR
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Prime Mover
 Truck / Trailer or _____
 Make: TOYOTA PRIUS Job No: 1798
 Colour: MAROON A/C: Insured / Std / Nil / NA
 Sp Reading: 611861 T-Radio: Insured / Std / Nil / NA
 Engine: _____
 C No: JTDKN 364805 740-713
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: / Jammed / Leaked / Burnt or
 Brake: / Jammed / Leaked / Burnt or
 Mod: Nil / / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.



BB / DUN / EXNOVA / GY / FS / LIZA / MID / OHTSU / PIR / SUMI / TOYO / YOKO or FRANCON
 Front: _____ Rear: _____
 R.Bal: 5 mm R.Bal: 5 mm
 L.Bal: 5 mm L.Bal: 5 mm
 D.O.A: 12/02/18 D.O.I: 13/02/18
 Survey held at: SMRT
 Des. of Damage: Frt / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent?: Yes or No
 GIA / PR. Seen: _____ Consistent?: Yes or No
 Est. Repairs: 6 days Res: Yes or No
 LHM Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date: Time Action / Instruction
21/5/18 confirm CLS \$2600.00 with 6 working days
 02/18/2083
 EQ
 5JP 25564
 (Red: \$5476.30 68%)

Date/Time File Pass: Prel. Report Final Report
 Days Of Repair: _____
 Resurvey No. of Trip: _____
 Add Fee: Site Visit \$ Trip \$ Test \$ Vehicle \$
 Report Format: _____
 Lump Sum / I.B.F. \$ _____
 Survey Fee: _____
 Transporter: _____

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 22 March 2018 5:45 PM
To: 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'; Rasul (LKKAuto)
Cc: SUR; CS A Team
Subject: RE: SHC4274P

Dear Poh Suan,

Confirmed lump sum \$2,600.00, 6 days.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Thursday, 22 February 2018 5:32 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Leong Chee kwong' <cheekwongwega@gmail.com>
Subject: SHC4274P

Hi Rasul,

Attached herewith the repair estimate of SHC 4274P having Case No: TAX/02/18/2083.

There is no change to the approved amount of \$2,600 @ 6 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Sent: 22 February 2018 05:21
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)
Subject: Scan Data from FX-D421D6

Attached
Supplementary
Guar

 22-2-18/12-24
22-2-18/16-24

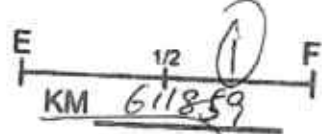
13-2-18/16-24

SMRT Accident Vehicle Repair Estimates
Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4274P
 Ref. No : TAX/02/18/2083
 Reg. Date : 09/04/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : YONG BOON HUAT
 Type of Accident : CHAIN COLLISION
 Date / Time of Accident : 12/02/2018 03:00:00 PM
 Accident Reported Date / Time : 12/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : *Rasul*
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094595
 Special Instruction to ARC, if any :
 SJP2556P - EQ - LKK *45*
 Resurvey after paint, FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL / HP : 9001 0068. email: rasul@lkkauto.com
 Prepared Date : 12/02/2018 04:31:34 PM


 818
SN

Recording Camera *Taxi*
 Radio Antenna *CSC*
 1st witness 9 Date 18-2-18
 2nd witness _____ Date _____

CC 21/2/18 16:40 PRIUS


Vehicle to SWRT Date in: 13/2/18 Towing: _____
 Time in: _____ Driver: *[Signature]*
 Repair Job No: 02/026
 Vehicle sent to SWRT Date in: 24/2/18 Towing: _____
 Time in: 1340 Driver: *[Signature]*
 Received by (SWRT): _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805740713

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	500.00
Total Spray Painting Charges	: 1,674.00	700.00
Total Material Charges	: 1,628.50	1,121.50
Other Charges	: 945.00	290.00
TOTAL	: 5,261.50	2,611.50
Lum Sum Total	: 5,250.00	2,600.00
No. of Repair Days	: 7.00	6.00
Prepared / Adjusted By	:	RASUL
Arc / Surveyor Sign Off Date	: 12/02/2018 06:50:57 PM	13/02/2018 04:24:08 PM

M

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/02/2018 06:50:57 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : *QN-1802-0509* Invoice No :
 Quotation Date : *2/2* Invoice Date :
 Invoice Amount : *2/2* Prepared Date :

$$\begin{array}{r}
 1401.89 \\
 - 20\% \\
 \hline
 1121.50 \\
 500 \\
 + 990 \\
 \hline
 2611.50
 \end{array}$$

45-27600

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,014.00 ✓	500.00
Total Labour	1,014.00	500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER RH	378.00 ✓	200.00
TO REPSRAY REAR BUMPER	378.00 ✓	200.00
TO RESPRAY BUMPER BEAM	180.00 ✗	0.00
TO RESPRAY REAR PANEL	180.00 ✓	100.00
TO RESPRAY TAIL GATE	378.00 ✓	200.00
TO RESPRAY TROUGH BACK DOOR RH	180.00 ✗	0.00
Total Spray Painting & Panel Beating	1,674.00	700.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET) MN	125.00	0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
Total Other Costs	945.00	290.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
61604-47090			FENDER RR/RH	1	766.80	100.00	0.00	Replace	Repair	No <i>R</i>
			STICKER DECAL SMRT	1	7.80	0.00	7.80	Replace	Replace	No <i>✓</i>
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace	No <i>✓</i>
62710-47130			QUARTER GLASS RR/RH	0	846.50	25.00	0.00	Replace	Not given	No <i>X SVC</i>
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No <i>X</i>
81551-47180		6505462	TAIL LAMP RH	0	557.80	10.00	0.00	Replace	Not given	No <i>X SVC</i>
81551-47180		6505462	TAIL LAMP RH	0	557.80	10.00	0.00	Replace	Not given	No <i>X SVC</i>
52563-47010			TAIL LAMP BRACKET, LH	0	30.70	25.00	0.00	Replace	Not given	No <i>X SVC</i>
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.03	Replace	Check	No <i>X SVC</i>
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>✓</i>
52161-18010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace	No <i>✓</i>
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>✓</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Replace	No <i>✓</i>
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace	No <i>✓</i>
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.80	25.00	104.70	Replace	Replace	No <i>✓</i>
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Check	No <i>X NN</i>
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No <i>✓</i>
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No <i>✓</i>
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No <i>✓</i>
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace	No <i>✓</i>
58308-47011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.88	Replace	Check	No <i>X SVC</i>
58307-47060		6505522	END PANEL	1	602.10	100.00	0.00	Replace	Repair	No <i>R</i>
	COMMON	4006314	SEALANT SIKAFLEX	0	37.00	0.00	0.00	Replace	Not given	No <i>X NN</i>
67005-47241			TAILGATE ASY	1	1,007.90	100.00	0.00	Replace	Repair	No <i>R</i>
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace	No <i>✓</i>
61621-47030			TROUGH, BACK DOOR	1	110.90	25.00	83.18	Replace	Check	No <i>X SVC</i>
TOTAL MATERIALS								2,035.64	1,401.89	
TOTAL MATERIALS(Discounted)								1,628.50	1,121.50	

Added Spare Parts / Material Usage After Surveyor Signed off

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4274P
Ref. No : TAX/02/18/2083
Reg. Date : 09/04/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : YONG BOON HUAT
Type of Accident : CHAIN COLLISION
Date / Time of Accident : 12/02/2018 03:00:00 PM
Accident Reported Date / Time : 12/02/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094595
Special Instruction to ARC, if any :
SJP2556P - EQ - LKK / *Resin after repair*
Prepared Date : 12/02/2018 04:31:34 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805740713

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,014.00	0.00
Total Spray Painting Charges	: 1,674.00	0.00
Total Material Charges	: 4,443.30	4,443.30
Other Charges	: 945.00	0.00
TOTAL	: 8,076.30	0.00
Lum Sum Total	: 8,100.00	0.00
No. of Repair Days	: 7.00	0.00 ⁶ days
Prepared / Adjusted By	:	:
Arc / Surveyor Sing Off Date	: 12/02/2018 06:50:57 PM	01/01/1900 12:00:00 AM

M

Rasm
13/02/18 P1510

Prepared / Adjusted Date :

Remarks :

Prepared Date : 12/02/2018 06:50:57 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
REPAIR REAR PORTION	1,014.00	0.00 500
Total Labour	1,014.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
RESPRAY REAR FENDER RH	378.00	0.00 200
REPSRAY REAR BUMPER	378.00	0.00 200
RESPRAY BUMPER BEAM	180.00	0.00 100?
RESPRAY REAR PANEL	180.00	0.00 100
RESPRAY TAIL GATE	378.00	0.00 200
RESPRAY TROUGH BACK DOOR RH	180.00	0.00 9.X
Total Spray Painting & Panel Beating	1,674.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 40
PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0.00 125 X
REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0.00 X
TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
REPLACE SUNDRY PARTS	100.00	0.00 20
WASH AND VACUUM	60.00	0.00 40
Total Other Costs	945.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
51604-47090			FENDER RR/RH	1	766.80	25.00	575.10	Replace	Replace <i>R</i> Repair	No
			STICKER DECAL SMRT	1	7.80	0.00	7.80	Replace	Replace <i>nee</i> /	No
			STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>nee</i> /	No
62710-47130			QUARTER GLASS RR/RH	1	846.50	25.00	634.87	Replace	Replace X	No
	COMMON		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace	Replace X	No
81551-47180		6505462	TAIL LAMP RH	1	557.80	10.00	502.02	Replace	Replace X	No
81551-47180		6505462	TAIL LAMP RH	1	557.80	10.00	502.02	Replace	Replace X <i>repeated</i>	No
52563-47010			TAIL LAMP BRACKET, LH	1	30.70	25.00	23.02	Replace	Replace X	No
52562-47010			TAIL LAMP BRACKET, RH	1	30.70	25.00	23.02	Replace	Replace ?	No
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace DE	No
52161-16010			BUMPER CLIPS	10	1.61	25.00	12.07	Replace	Replace <i>nee</i>	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace <i>nee</i>	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace ?	No
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace ?	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace ?	No
89997-30070			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	10.00	141.66	Replace	Replace ?	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>nee</i>	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>nee</i> /	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>nee</i> /	No
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace <i>see</i>	No
58308-47011			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	25.00	385.87	Replace	Replace ?	No
58307-47060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace <i>R</i> Repair	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace X	No
67005-47241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace Repair	No
75374-47051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>nee</i> /	No
61621-47030			TROUGH, BACK DOOR	1	110.90	25.00	83.17	Replace	Replace ?	No
TOTAL MATERIALS								5,554.18	5,554.12	
TOTAL MATERIALS(Discounted)								4,443.30	4,443.30	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS								

Mei Kwan (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 17 April, 2018 9:52 AM
To: Vivian Lau (LKKAuto)
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving SJP2556Y (OI : EQI - DM18HO00427/JT) AND SHC4274P (TP : LKK REF - CC3/EQI18003046/R1ws3) on 12/02/2018
Attachments: TP GIA REPORT.pdf; TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; SJP2556Y.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Vivian

OI report as attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the :

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, April 17, 2018 9:25 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJP2556Y (OI : EQI - TBA) AND SHC4274P (TP : LKK REF - CC3/EQI18003046/R1ws3) on 12/02/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 21 March, 2018 1:08 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJP2556Y (OI : EQI - TBA) AND SHC4274P (TP : LKK REF - CC3/EQI18003046/R1ws3) on 12/02/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 February 2018 11:23 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJP2556Y (OI : EQI - TBA) AND SHC4274P (TP : LKK REF - CC3/EQI18003046/R1ws3) on 12/02/2018

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SHC 4274P at M/s SMRT Automotive Services Pte Ltd - Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



SMRT AUTOMOTIVE SERVICES PTE LTD
 60 Woodlands Industrial Park E4
 Singapore 757705
 Tel : 65 6866 2650
 Fax : 65 6368 7421
 www.smrt.com.sg

EQ Insurance Company Ltd
 c/o LKK Auto Consultants Pte Ltd
 No. 51 Ubi Ave 1 #01-25
 Paya Ubi Industrial Park
 Singapore 408933

Date: 12 April 2018

Our Ref.: TAX/02/18/2083/LG

Dear Sirs,

**ACCIDENT INVOLVING SHC 4274P, SJP 2556Y (EQ INSURED) ETC
 ON 12/02/2018 ALONG YISHUN AVE 2**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHC 4274P. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$2,600.00</u>
2. Loss of Rental for <u>9.25</u> days @ S\$ <u>105.93</u> /day	:	<u>\$ 979.85</u>
3. Loss of Income for <u>9.25</u> days @ S\$ <u>60.00</u> /day	:	<u>\$ 555.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$ 7.00</u>
5. Survey Fee	:	
Total Claims :		<u>\$ 4,141.85</u>

We enclose the following documents:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Repair Invoice | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input type="checkbox"/> Survey Report | <input checked="" type="checkbox"/> LTA Search result |
| <input type="checkbox"/> Photographs _____ pcs | <input checked="" type="checkbox"/> Others : |
| <input type="checkbox"/> Investigation results | 1. <u>vehicle laid-up report</u> |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____ |
| <input checked="" type="checkbox"/> Police / SAS report of <u>SHC 4274P</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek
 For Manager, Claims
 Claims Department
 DID: 6866 2647
 Email: leegek@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ11803046/R1wa3

03 May 2018

Chong Bee Hong

Blk 895B Woodlands Drive 50

#06-34

Singapore 731895

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 2556Y/ SHC 4274P / OTHERS ON 12/02/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



Date: 12/2/2018

Our Ref. No.: TAX/02/18/2083

Letter of Authorisation

I, YONG BOON HUAT (NRIC No.: 51248940/P) the registered ~~hire~~ / relief driver / contract hirer of SMRT taxi registration number SHL 4274P hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and B) SLP 2556 Y(C) SHB 939L (D) GBE 9209G happened on 12/02/2018 along Yishuan ave 2

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Yong Boon Huat Signature: [Signature] 3.00pm
NRIC No.: 51248940/P
Tel No.: 98348042
Address: 166B Punggol Central



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/18/2083

From: SMRT Taxis Pte Ltd

Date: 20/02/2018

**ACCIDENT ON 12/02/2018 INVOLVING SHC 4274P, SJP 2556Y ETC
ALONG YISHUN AVE 2**

This is to confirm that the daily rental rate for SHC 4274P is \$105.93 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

INFO

Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Feb 2018 / 16:29:04	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	5JP2556Y	Business Transaction Reference No.:	20180212162904574678
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

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Search Date / Time: 12 Feb 2018 15:00:00
Insurance Company: EQ INSURANCE COMPANY LTD

INFO

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

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INFO



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 30/05/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJP 2556Y (Insd Veh)	Your Ref. No. : DM18HO00427/JT
	SHC 4274P (TP Veh)	Our Ref. No. : CC3/EQI18003046/R1wa3q2
Date of Accident	12/2/2018	

Liability	100%	
Final Repair Cost	: \$ 2,600.00	
Loss of Income	: \$ 425.00	8.5 days
Rental (If any)	: \$ 900.41	8.5 days
Others:	: \$ 7.00	
	: \$	
	3,932.41	
Final Settlement Sum	: \$ 3,900.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT TAXIS PTE LTD	: \$ 3,900.00
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQ118003046/R1wa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 30-05-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJP 2556Y	Veh. Inspected	SHC 4274P
Policy No.	DMPPHQ17-004659	Coverage (\$)	0.00
Claim No.	DM18HO00427/JT	Excess (\$)	0.00
Assign From		Assign Date	13/02/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U805740713	Colour	MAROON
Odometer	611861	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	5 mm
L/H Front Tyre	195/65 R15	FALKEN	5 mm
R/H Rear Tyre	195/65 R15	FALKEN	5 mm
L/H Rear Tyre	195/65 R15	FALKEN	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/02/2018	Inspection Date	13/02/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4274P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.07
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	ARM SUB-ASSY ,RR BUMPER LH (DISC 25%)	BENT	139.60	104.70
1	ARM SUB-ASSY,RR BUMPER RH (DISC 25%)	BENT	139.60	104.70
1	BUMPER SIDE RETAINER RR /LH (DISC 25%)	NECESSARY	94.80	71.10
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	NECESSARY	94.80	71.10
1	BUMPER LIP REAR (DISC 25%)	SCRATCHED	228.90	171.67
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	STICKER DECAL SMRT (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)	NOT WORKING	180.00	180.00
1	QUARTER GLASS RR/RH	SERVICEABLE	846.50	-
1	TAIL LAMP RH	SERVICEABLE	557.80	-
1	TAIL LAMP RH	SERVICEABLE	557.80	-
1	TAIL LAMP BRACKET ,LH	SERVICEABLE	30.70	-
1	TAIL LAMP BRACKET ,RH	SERVICEABLE	30.70	-
1	UNDER COVER SUB-ASSY ,RR FLOOR	SERVICEABLE	514.50	-
1	TROUGH ,BACK DOOR	SERVICEABLE	110.90	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	ANTENNA ELECTRICAL LOWER REAR	NOT NECESSARY	157.40	-
1	SEALANT SIKAFLEX	NOT NECESSARY	37.00	-
1	SOLAR FILM	NOT NECESSARY	125.00	-
1	FENDER RR/RH	TO REPAIR SEE LABOUR	766.80	-
1	END PANEL	TO REPAIR SEE LABOUR	602.10	-
1	TAILGATE ASY	TO REPAIR SEE LABOUR	1,007.90	-
			7,141.50	1,401.89

Report Ref No. CC3/EQ118003046/R1wa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF FENDER RR/RH, END PANEL AND TAILGATE ASY.		1,014.00	500.00
	SPRAY PAINT.		1,674.00	700.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	40.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	40.00
	TO REMOVE & REFIT REAR QUARTER GLASS RH.	NOT NECESSARY	120.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	60.00
	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.		120.00	60.00
	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE.		120.00	30.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.		60.00	40.00
			3,508.00	1,490.00
	GRAND TOTAL		10,649.50	2,891.89
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,600.00

Report Ref No. CC3/EQ118003046/R1wa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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