

18/2/2018

INS. CASE OWNER:

Jenet

CC 4 / EQ180 03035 / R1 W83

LKK:

IDAC:

Surveyor:

MAMU

DOI:

ASSIGNMENT

22/2/18

Date / Time:

14/02/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : STU 8680E

Claim No. : _____

Name of Insured : TAN JIT YEE

Policy No. : DMPPHG17 - 001983

Insured Tel No. : HP: 9743 9399

Make / Model : MASERA GRAN TURISMO - 4.2 (V)

Excess Sec II : \$\$ D.O.A : 12/02/13

Place of Accident : CTE

Is driver the owner? ☒ YES / NO ☐ Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT ☒ YES / NO ☐ TP GIA REPORT ☒ YES / NO

Driver Tel No. : _____

(V/L: ☒ YES / NO ☐ NO)

Insured Liability : % Final ? Yes / No

STU 8680E

OI

INSRS:
WSP:
Tel:
Liability:
RMKS:

SLC 9724C

TP

INSRS:
WSP: Cycle & Carriage
Tel: London Easters
Liability:
RMKS:

SKW 2291L

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
22/02/18 (Kivim)	SLC 9724C - C/SLAG 17006452/Kib2 Don. 30/05/17 STU 8680E - X	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
	Confirm accident details inform TP claim. agree to settle. OAD involved in 3C-C OAD is the last von. OAD NCD will be affected. After send out	Documentation Check List: Handler Typist	
18/5/18	File pass to typist type report	Notification ltr (if non-pickup): After call ltr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA : Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
10/8/18	Email to EA to seek mandate		
13/8/18	Email from EA2 approve mandate		
	RECEIVED 21 MAY 2018		
	Email from Workshop. Claimant no company stamp		

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 15/8/18	Confirm with: MS LOI
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	28
Repair Cost:	SS 10250.60		
Loss of Rental (LOR):	SS 850.00	(8 days) x 100 + 60	
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/TA Search:	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS 11108.60	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 11108.60	Name 1:	Cycle & Carriage Kia Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

*ATA no company chop

ASSIGNMENT

Form _____ Date _____
Estimated Cost _____
QD / TP / WS / TP RES / QD RES / EVA / INV / MV _____
Form Used: SLC 9724C
at Workcenter C & C
of Pomona Harbor
Insured EQ1 / TP
Policy No. _____
Claim No. _____
Date of Loss _____
Date Reported _____
Max. Cl. Val. _____

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value		
ICAO Accident Report	Consistent? : Yes or No	
GA - PR Seen	Consistent? : Yes or No	
Est. Period	<u>6</u> days	Res. : Yes or No
Limit Sum	<u>1-8-2</u> ts	3 Val: Yes or No

CA / REV / REP / 24 HRS

Date	Person Contacted	Notes
10/1/01
10/2/01
10/3/01
10/4/01
10/5/01
10/6/01
10/7/01
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10/26/01
10/27/01
10/28/01
10/29/01
10/30/01
10/31/01

Date	Time	Action / Instructor
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18/5/18 Confirm I.R. > £9580.00 with 6 working days.

Van No. SLC9724C Weight 2016 max
Type Motor Moyle Blue Van Lorry 1 Ton Prime Mover
Truck Trailer

Name:	KIA FORTG K31-6A	SS:	1591
Color:	GRN	AD:	Painted: Soft Pink
So Reading:	41956	TR:	Painted: Soft Pink

KNAF 2411 MG 5580435

Rate: Cost Good AB Price Extra

[illegible][illegible]

Vol. 111 Q 870-83m-27

225/452R17

BS / DUN / ECHOVA / GY / PS / LIZA / MIC / CHTEL / PS / ALMA

TOYO/YOKO *maxxi*

[illegible]

(Handwritten notes and signatures are visible at the bottom of the page.)

6

00A 12/02/18 :: 22/02/18

CSC (PG)

DATE: 02/07/2017 08:57:00 AM

[illegible]

Final Report	<input type="checkbox"/>
Final Report	<input type="checkbox"/>

2007-04-24 14:14:14

© 2000 Blackwell Science Ltd *Journal of Internal Medicine* 247: 399–406

11-12-2014

Days Of Appeal

Resurvey No. of Title

Ad Fees

1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 26

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ18003035/R1ws3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 14-02-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJU 8680E	Veh. Inspected	SLC 9724C
Policy No.	DMPPHQ17-001983	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	14/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	12/02/2018	Inspection Date	22/02/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/EQ118003035/R1ws3

Date: 02.03.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SLC 9724C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.02.2018 at the premises of M/s Cycle & Carriage Kia Pte Ltd (Pandan Gardens) and have the following to report:-

Workshop Estimate Amount	: S\$	16,184.00
Revised Estimate Amount	: S\$	9,529.00
"Check" Items Amount	: S\$	3,335.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front & Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Remarks :

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



ESTIMATE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

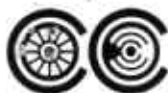
Invoice Name & Address	Owner Name & Vehicle Info	
MS ADAMDAM 471B FERNVALE STREET 03-103 FERNVALE RIVERGROVE SINGAPORE 792471 Contact No Mobile: 81898208	Cust No/Name	/MS ADAMDAM
	Reg No/Reg Date	SLC9724C / 31/05/201
	Date In/Mileage	/ 0
	Chassis No	KNAFZ411MG5580435
	Engine No	G4FGFH609750
	Make/Model	KIA/FORTE K3 1.6 A SX ADQ
	Colour/Trim	D7U / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	
CSM00081	Cash	13/02/2018/ 21:28		465 / Tay Jian Ye	23458	
Description of Goods / Services			Qty	Unit Price	Disc%	Amount
E PNT88000		TO RENEW REAR BUMPER LWR , REPAIR REAR BUMPER				550 1375 1650.00
E PNT98000		PAINT WORK SPRAY REAR BUMPER				420 840.00
E PNT88000		TO RENEW FRT BUMPER , HOOD, FRT SUPPORT PANEL				1100 2200.00
E PNT88000		TO REMOVE AND REFIT RADIATOR AND CONDSENSOR				120? 200.00
A 97000001		TO TOP AIR CON GAS AND CHECK SYSTEM				80? 200.00
E PNT98000		PAINT WORK SPRAY FRT BUMPER , HOOD,				840 1260.00
A 54900099		CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				20 50.00
A 10028901		TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST				200.00
M SUNDRY		TO APPLY ANTI COROSSION ON AFFECTED PORTION				60 80.00
M SUNDRY		SUNDRIES				20 50.00
M STAY-RR BUMPER LH			1.00	75.00	00.00	75.00
M STAY-RR BUMPER RH			1.00	75.00	00.00	75.00
M BEAM-RR BUMPER			1.00	365.00	00.00	365.00
M BRACKET-RR BEAM LWR,CTR			1.00	5.00	00.00	5.00
M BRACKET-RR BEAM LWR MTG			2.00	5.00	00.00	10.00
M COVER-RR BUMPER,UPR			1.00	245.00	00.00	245.00
M ULTRASONIC SENSOR ASSY-FBWS RR			1.00	172.00	00.00	172.00
M ULTRASONIC SENSOR ASSY-FBWS RR			1.00	172.00	00.00	172.00
M CARRIER ASSY-FRONT END MODULE			1.00	776.00	00.00	776.00
M BRACKET-FR BUMPER SIDE MTG,LH			1.00	12.00	00.00	12.00
M BRACKET-FR BUMPER SIDE MTG,RH			1.00	12.00	00.00	12.00
M RAIL ASSY-FR BUMPER			1.00	410.00	00.00	410.00

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**ESTIMATE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS ADAMDAM 471B FERNVALE STREET 03-103 FERNVALE RIVERGROVE SINGAPORE 792471 Contact No Mobile: 81898208	Cust No/Name	/MS ADAMDAM
	Reg No/Reg Date	SLC9724C / 31/05/201
	Date In/Mileage	/ 0
	Chassis No	KNAFZ411MG5580435
	Engine No	G4FGFH609750
	Make/Model	KIA/FORTE K3 1.6 A SX ADQ
	Colour/Trim	D7U / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00081	Cash	13/02/2018/ 21:28		465 / Tay Jian Ye	23458

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M ABSORBER-FRONT BUMPER ENERGY	1.00	97.00	00.00	CRA 97.00
M GARNISH-RADIATOR GRILLE,UPR	1.00	44.00	00.00	CRA 44.00
M COVER-FR BUMPER	1.00	728.00	00.00	CRA 728.00
M GRILLE ASSY-RADIATOR	1.00	322.00	00.00	CRA 322.00
M MOULDING-FRT BPR LICENSE PLATE	1.00	21.00	00.00	? 21.00
M LAMP ASSY-HEAD,LH	1.00	1870.00	00.00	CRA 1870.00
M LAMP ASSY-HEAD,RH	1.00	1870.00	00.00	CRA 1870.00
M CONDENSER ASSY-COOLER	1.00	697.00	00.00	? 697.00
M PANEL ASSY-HOOD	1.00	1408.00	00.00	PA 1408.00
M HINGE ASSY-HOOD,RH	1.00	34.00	00.00	X 3 34.00
M HINGE ASSY-HOOD,LH	1.00	34.00	00.00	X 3 34.00

Estimate

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SURVEYOR NAME:

SURVEYOR SIGNATURE:

DATE:

REMARKS:

Rasu - Hp 90010068
22/02/18 @ 1440
6 days

Resy 54 paint

Confirm & accepted by

	Nett	16,184.00
7% GST on	16184.00	1132.88
Total Payable		17,316.88

Authorized signatory and company stamp

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CYCLE & CARRIAGE

LKK
Rasul

VEHICLE NO : SLC 9724C

MODEL : KIA/FORTE K3 1.6 A SX

WIP : 23458

Material	:	\$	<u>6,370.00</u>
Labour	:	\$	<u>3,210.00</u>
Sub-Total	:	\$	<u>9,580.00</u>
Less 2% Disc	:	\$	<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>9,580.00.</u>
GST 7%	:	\$	<u>670.60</u>
Grand Total	:	\$	<u>10,250.60</u>
Finalise By/Date : <u>Amry on 12/05/18</u>			

☒ REVERT BACK WITHIN 7 DAYS,
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 6 WORKING DAYS + 2 days (w. end)
= 8 days

* TP vehicle no: SJU 8680E (EQ)
+ claim GA search fee \$2.00
+ claim loss of RENTAL.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**PRO-FORMA INVOICE**

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

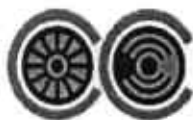
Invoice Name & Address	Owner Name & Vehicle Info
MS ADAMDAM	Cust No/Name /MS ADAMDAM
471B FERNVALE STREET	Reg No/Reg Date SLC9724C / 31/05/2016
03-103 FERNVALE RIVERGROVE	Date In/Mileage 22/02/2018/ 41956
SINGAPORE 792471	Chassis/Package KNAFZ411MG5580435 /FS1F/KC15
Contact No Mobile: 81898208	Engine No G4FGFH609750
22/02/	Make/Model KIA/FORTE K3 1.6 A SX ADQ
	Colour/Trim D7U / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CTP00080	Cash	12/05/2018/ 14:34	TLT	884 / Lauro Songcuan	23458

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPAIR REAR BUMPER				550.00 ✓
E PNT98000 SPRAY PAINT REAR BUMPER				420.00 ✓
E PNT88000 RENEW FRONT BUMPER , HOOD				1100.00 ✓
E PNT98000 SPRAY PAINT FRONT BUMPER , HOOD				840.00 ✓
A 54900099 CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM				20.00 ✓
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00 ✓
M SUNDRY APPLY ANTI COROSSION ON AFFECTED PORTIONS				60.00 ✓
M SUNDRY SUNDRIES				20.00 ✓
X BRACKET-FR BUMPER SIDE MTG,LH ✓	1.00	12.00	00.00	12.00 ✓
X BRACKET-FR BUMPER SIDE MTG,RH ✓	1.00	12.00	00.00	12.00 ✓
X ABSORBER-FRONT BUMPER ENERGY ✓	1.00	97.00	00.00	97.00 ✓
X COVER-FR BUMPER ✓	1.00	728.00	00.00	728.00 ✓
X GRILLE ASSY-RADIATOR ✓	1.00	322.00	00.00	322.00 ✓
X LAMP ASSY-HEAD,LH ✓	1.00	1870.00	00.00	1870.00 ✓
X LAMP ASSY-HEAD,RH ✓	1.00	1870.00	00.00	1870.00 ✓
X PANEL ASSY-HOOD ✓	1.00	1408.00	00.00	1408.00 ✓
X LOGO ASSY-KIA SUB → supp.	1.00	51.00	00.00	51.00 x
Z TEXT TP EQ DOA:12.02.2018 SURVEYOR: RASUL LKK 22.02.18 6 DAYS				
"Guarantee your warranty, maintain with Cycle & Carriage."				

Parts	6,370.00	Nett	9,580.00
Labour	3,130.00	7% GST on	670.60
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	10,250.60
Sundry/Others	80.00		
Total(w/o GST)	9,580.00		

This is not an official tax invoice.
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

INSURANCE CO. : EQ INSURANCE CO. LTD.

Supplementary For Registration No.: SLC 9724 C

<u>Materials</u>		<u>Cost \$</u>
1	Logo Assy- KIA Sub	51.00 <i>new</i>
	7 % GST	3.57
	Total	<u>54.57</u>

Thank You.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD

Larry Songcuan
Customer Service
Cycle & Carriage
Pandan Gardens

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 14 February 2018 12:44 PM
To: assignments
Subject: FW: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E
Attachments: [Untitled].pdf; WhatsApp Image 2018-02-13 at 10.38.25.jpeg; WhatsApp Image 2018-02-13 at 10.38.26.jpeg; WhatsApp Image 2018-02-13 at 10.38.27(1).jpeg; WhatsApp Image 2018-02-13 at 10.38.29(1).jpeg

1:53pm @ 14/2/18
Vehicle Not In
Person @ Mr-Tay

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Wednesday, 14 February 2018 10:54 AM
To: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Without Prejudice
Save As To Costs

Dear Jian Ye

Liability clear. We can agree on direct settlement.

Aside to surveyor from LKK, please arrange to attend to the PRS.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Wednesday, February 14, 2018 10:46 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E
Importance: High

Dear Janet,

I will choose LKK for the survey . Can I have the liability for this case

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339



WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]
Sent: Wednesday, 14 February, 2018 9:01 AM
To: Tay Jian Ye
Cc: Andre Chow En De; Edwin Abcede Caina; Yusof Bin Hashim; Don Bong Kiong Hua; Coco Lu Ting
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Without Prejudice
Save As To Costs

Dear Sir/Madam

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
-------------------------------------	---

Tel: 6255 0808 Fax: 6849 9155	Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate



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From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]

Sent: Tuesday, February 13, 2018 11:01 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Importance: High

To Officer In charge,

My client who is driving SLC9724C want to claims against SJU8680E which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * www.cyclecarriage.com.sg

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Shirley Hiew (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 14 February 2018 5:19 PM
To: Shirley Hiew (LKK Auto); Vivian Lau (LKKAuto)
Cc: Joy Irene (LKKAuto); Admin A
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E
Attachments: sju8680.pdf

Dear Shirley

As attached.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, February 14, 2018 5:14 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Your ref: TBA
LKK ref: CC4/EQI18003035/ws3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Kia Pte Ltd – Pandan Gardens.

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 14 February 2018 4:12 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 February 2018 10:54 AM

To: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Without Prejudice

Save As To Costs

Dear Jian Ye

Liability clear. We can agree on direct settlement.

Aside to surveyor from LKK, please arrange to attend to the PRS.

Regards,

Janet Tan



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
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A Member of Jardine



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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]
Sent: Wednesday, February 14, 2018 10:46 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E
Importance: High

Dear Janet,

I will choose LKK for the survey. Can I have the liability for this case.

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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A member of the Jardine Cycle & Carriage Group

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Sent: Wednesday, 14 February, 2018 9:01 AM
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Cc: Andre Chow En De; Edwin Abcede Caina; Yusof Bin Hashim; Don Bong Kiong Hua; Coco Lu Ting
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1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

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Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Tuesday, February 13, 2018 11:01 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong

Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Importance: High

To Officer In charge,

My client who is driving SLC9724C want to claims against SJU8680E which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6565 1240 * www.cyclecarriage.com.sg

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 29/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJU 8680E (Insd Veh)	Your Ref. No. : DM18HO00423/JT
	SLC 9724C (TP Veh)	Our Ref. No. : CC4/EQI18003035/R1wa3q2
Date of Accident	12/2/2018	

Liability	100%	
Final Repair Cost	: \$ 10,250.60	
Loss of Use	: \$	days
Rental (If any)	: \$ 856.00	8 days
Others:	: \$ 2.00	
	: \$	
	11,108.60	
Final Settlement Sum	: \$ 11,108.60	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	CYCLE & CARRIAGE KIA PTE LTD	: \$ 11,108.60
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



Cycle & Carriage Kia Pte Ltd
Kia Customer Service centre
209 Pandan Gardens Singapore 609339
T 6568 4555 F 6569 1056 W kia.com
Company No. 199405410K

 A member of the Landline Cycle & Carriage Group

Our ref : SLC9724C
Your ref: CC4/EQ118003035/R1wa3

Date : 31st July 2018

Ms. Vivian Lau (Case Handler)
LKK Auto Consultants Pte. Ltd.
Blk. 51 Paya Ubi Industrial Park
Ubi Avenue 1 #02-25
Singapore 408933

Dear Madam,

RE: SUBMISSION OF DOCUMENTS FOR SLC9724C

Kindly be informed that our customer, Ms. Adamdam, owner of vehicle registration no. SLC9724C (insured with AIG) holds vehicle registration no. SJU8680E which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 10,250.60
Loss of rental	:	\$ 1,605.00 (\$107.00 x 15 days)
GIA search fee	:	\$ 2.00
Total	:	\$ 11,857.60

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at andre.chow@cyclecarriage.com.sg **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Kia Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully
CYCLE & CARRIAGE KIA PTE LTD



MANAGER
SERVICE OPERATIONS - PG



Auto
Consultants
Pte Ltd

51 TEL AVE 1, #01-25 PAVARBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ118003035/ws3

09 March 2018

Tan Jit Yee

Blk 537 Serangoon North Ave 4

#08-161

Singapore 550537

Dear Sir/Madam,

ACCIDENT INVOLVING SJU 8680E/ SLC 9724C / OTHERS ON 12/02/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,


Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, Adam dan ("the third party claimant")
of 471B, Fernvale St # 03-103, Fernvale Rivergrove (address), owner of
SLC 9724C (vehicle no.) hereby authorize
Cycle & Carriage Kia Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SLC 9724C,
that was damaged pursuant to the accident which occurred on 12/02/18
(date) along CTE Before Bukit Timah exit
(location) involving vehicle no/s SKW2291L & SJU 8680E
(*the accident*).

I further authorized the workshop to settle my above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 day of Feb (month) 20 18 (year)



Signed by "the third party claimant"



Signed by "the workshop"



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240

**TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MS ADAMDAM	Cust No/Name /MS ADAMDAM
471B FERNVALE STREET	Reg No/Reg Date SLC9724C / 31/05/2016
03-103 FERNVALE RIVERGROVE	Date In/Mileage 22/02/2018/ 41956
SINGAPORE 792471	Chassis/Package KNAFZ411MG5580435 /FS1F/KC15
Contact No Mobile: 81898208	Engine No G4FGFH609750
22/02/	Make/Model KIA/FORTE K3 1.6 A SX ADQ
	Colour/Trim D7U / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00080	Cash	26/06/2018/ 14:34	TLT	260 / AiTing	23458	81368183		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								550.00
REPAIR REAR BUMPER, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								
E PNT98000								420.00
RESPRAY ON REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME								
E PNT88000								1100.00
REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, HOOD, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								
E PNT98000								840.00
RESPRAY ON FRONT BUMPER, HOOD, AND ALL OTHER AFFECTED AREAS TO THE SAME								
A 54900099								20.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								
A 10028901								200.00
CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								
M SUNDRY								60.00
APPLY ANTI COROSSION ON AFFECTED PORTIONS								
M SUNDRY								20.00
SUNDRIES								
X	BRACKET-FR BUMPER SIDE MTG,LH				1.00	12.00	00.00	12.00
X	BRACKET-FR BUMPER SIDE MTG,RH				1.00	12.00	00.00	12.00
X	ABSORBER-FRONT BUMPER ENERGY				1.00	97.00	00.00	97.00
X	COVER-FR BUMPER				1.00	728.00	00.00	728.00
X	GRILLE ASSY-RADIATOR				1.00	322.00	00.00	322.00
X	LAMP ASSY-HEAD,LH				1.00	1870.00	00.00	1870.00
X	LAMP ASSY-HEAD,RH				1.00	1870.00	00.00	1870.00
X	PANEL ASSY-HOOD				1.00	1408.00	00.00	1408.00
X	LOGO ASSY-KIA SUB				1.00	51.00	00.00	51.00
Z TEXT								
TP CLAIM EQ SJU8680E								
DOA : 12.02.18								
SURVEYOR RASUL LKK 22.02.18								
"Guarantee your warranty, maintain with Cycle & Carriage."								

Parts	6,370.00	Nett	9,580.00
Labour	3,130.00	7% GST on	670.60
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	10,250.60
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	80.00	Total Due	10,250.60
Total(w/o GST)	9,580.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
ADAMDAM 471B FERNVALE STREET #03-103 SINGAPORE 792471

DATE	INVOICE NO.
21-Mar-2018	P 1027

	VHA NO.	DUE DATE	VEH. NO.
	P 1027	21-Mar-2018	SLM 3646 G
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 22 FEBRUARY 2018 TO 09 MARCH 2018 YOUR REF: SLC 9724 C	15	100.00	1,500.00
GST @ 7%			\$105.00
TOTAL			\$1,605.00

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of BKW Automobile Pte Ltd



bizSAFE

HIRER'S PARTICULARS

Name (as in I/C) **ADAMDAM**
NRIC/Passport No: **53336845J** Date of Birth: _____
Address: **471B FERNVALE STREET** Age: _____
#03-103 (S) **792471**
Name & Address of Employer: _____
Occupation: _____ Driving Exp: _____
Driving Licence No: _____ Passed Date: _____
D/L Type: Local/Int'l/Others: **Company**
Tel(O) _____ (R) _____ HP **91055087**

DRIVER'S PARTICULARS

Name (as in I/C) **MOHAMED MADINI BIN ARPU L**
NRIC/Passport No: **S 8725355 D** Date of Birth: **23/08/87**
Address: **471B Fernvale St** Age: **21**
#03-103 (S) **792471**
Occupation: _____ Driving Exp: _____ Yrs
Driving Licence No: **S8725355D** Passed / Expiry Date: **18 Feb 2009**
D/L Type: Local/Int'l/Others: _____ Contact No: **91055087**

Hirer's Own Vehicle No: **SLC 9724 C** Replace Veh No: _____
Loan Vehicle No: **SLM 3646 G** VR No: _____
Make & Model: **H. ELANTRA** Auto/Manual Group: _____
CHARGES : \$ cts
Daily **15** day @ \$ **100** Per day **1,500.00**
Weekly/Monthly week @ \$ Per week/Monthly
Others
CDW/PAI @ \$ Per day/Monthly
Delivery/Collection Svc
GST
OR No: (A) SUB-TOTAL
Petrol Level & Surcharge
OUT E 1/4 1/2 3/4 F
IN
First _____ km FREE per day GST **71** **10500**
Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **1,605.00**

Security Deposit : \$ Bank: **DBS**
CASH/NETS/VISA/MC/AMEX/CHQ No: **5400 4200 3165 5439**
Expiry Date: **09/20** Card ID No: **238**
Name as in Card: **MOHD MADINI**

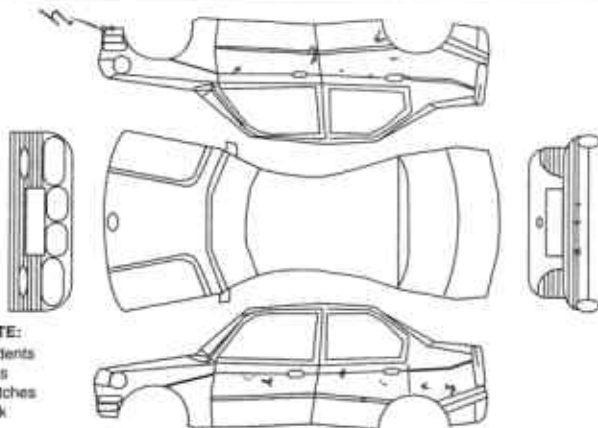
NON WAIVER EXCESS (Subject to GST): \$ **2000/-**

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

INDICATE:

- A - Accidents
D - Dents
S - Scratches
X - Crack



Hirer's Signature : _____ Additional Driver's Signature : _____
SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
22/02/18	1000	18752	J. J.	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
9/3/18	1700	19700		check in 10/3/18 12400

Hirer's/Driver Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-023934

Date of Request: 13/02/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date 13/02/2018

Enquiry By Tay Jian Ye

TP Vehicle No. SJU8680E

Accident Date 12/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Vivian Lau (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Sunday, 12 August, 2018 10:35 AM
To: Vivian Lau (LKKAUTO)
Cc: Thin Thin (LKKAUTO)
Subject: DM18HO00423/JT TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E
Attachments: LKK Inspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Dear Vivian

Please proceed to offer up to \$11,108.60.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Friday, August 10, 2018 5:39 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Your ref: TBA
LKK ref: CC4/EQI18003035/R1ws3

Dear Janet

ACCIDENT INVOLVING SJU 8680E & SLC 9724C & OTHERS ON 12/02/2018 ALONG CTE

We refer to the above matter

This is a chain collision involving 3 vehicles chain collision where OI was the last vehicle

In accordance to the MCF guideline, we have to settle 3rd claim at 100%.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer Cycle & Carriage Kia Pte Ltd – Pandan Gardens is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 17,371.45	S\$ 10,250.60
2. Loss of Rental (\$ 100.00 x8 days+ GST)	S\$ 1,605.00	S\$ 856.00(Surveyor recommend 6 days)
4.GIA SEARCH	S\$ 2.00	S\$ 2.00
	S\$ 18,978.45	S\$ 11,108.60

Amount of claim at liability 100% S\$ 11,108.60

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 2 March, 2018 2:08 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Your ref: TBA

LKK ref: CC4/EQI18003035/R1ws3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLC 9724C at M/s Cycle & Carriage Kia Pte Ltd – Pandan Gardens.

Enclosed revert of estimated cost of repair and preliminary advice in due course.

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 February 2018 5:19 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Dear Shirley

As attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, February 14, 2018 5:14 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Your ref: TBA

LKK ref: CC4/EQI18003035/ws3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Kia Pte Ltd – Pandan Gardens.

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 14 February 2018 4:12 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 February 2018 10:54 AM

To: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Without Prejudice

Save As To Costs

Dear Jian Ye

Liability clear. We can agree on direct settlement.

Aside to surveyor from LKK, please arrange to attend to the PRS.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Wednesday, February 14, 2018 10:46 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Importance: High

Dear Janet,

I will choose LKK for the survey. Can I have the liability for this case

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339



WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg



From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 February, 2018 9:01 AM

To: Tay Jian Ye

Cc: Andre Chow En De; Edwin Abcede Caina; Yusof Bin Hashim; Don Bong Kiong Hua; Coco Lu Ting

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

***Without Prejudice
Save As To Costs***

Dear Sir/Madam

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Tuesday, February 13, 2018 11:01 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong

Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Importance: High

To Officer In charge,

My client who is driving SLC9724C want to claims against SJU8680E which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * www.cyclecarriage.com.sg

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Vivian Lau (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Thursday, 16 August, 2018 5:13 PM
To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto); Lauro Araos Songcuan Jr; Cheng Jo Jo; Andre Chow En De; Tay Jian Ye
Subject: RE: Your Ref: SLC 9724C ,Our Ref: CC4/EQI1803035/R1wa3,Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

Hi, Vivian,

Checked with the owner, owner said he do not have company stamp.

He have checked with Registrar of Companies that it is NOT A MUST to have company stamp, therefore he did not prepare one.

We have several other cases without company stamp also.

Appreciate your understanding.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, 16 August, 2018 3:57 PM
To: Loi Ai Ting
Cc: Thin Thin (LKKAuto); Lauro Araos Songcuan Jr; Cheng Jo Jo; Andre Chow En De
Subject: RE: Your Ref: SLC 9724C ,Our Ref: CC4/EQI1803035/R1wa3,Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

WITHOUT PREJUDICE

Dear Ms Loi,

We refer to the email below.

Kindly let us have a copy of the Authorisation to Act with your client's company chop and sign

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Wednesday, 15 August, 2018 11:05 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>; Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: RE: Your Ref: SLC 9724C ,Our Ref: CC4/EQI1803035/R1wa3,Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

Hi, Vivian,

Noted with thanks.

Awaiting for your payment.

Appreciate.

Regards,

Loi

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, 15 August, 2018 10:07 AM

To: Loi Ai Ting

Cc: Thin Thin (LKKAuto); Lauro Araos Songcuan Jr; Cheng Jo Jo; Andre Chow En De

Subject: RE: Your Ref: SLC 9724C ,Our Ref: CC4/EQI1803035/R1wa3,Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

WITHOUT PREJUDICE

Dear Ms Loi,

We refer to the email below.

We confirm settlement amount \$ 11,108.60

For EQ cases settlement below \$ 20,000.00 no DV needed.

As such we will process to closed the matter.

EQ

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]

Sent: Tuesday, 14 August, 2018 11:11 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Lauro Araos Songcuan Jr <lauro.songcuan@cyclecarriage.com.sg>;

Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: RE: Your Ref: SLC 9724C ,Our Ref: CC4/EQI1803035/R1wa3,Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

Dear Vivian,

For amicable settlement, we accept your offer of total at \$11,108.60.

COST OF REPAIR	\$ 10,250.60
Loss of RENTAL (\$100.00 x 8days +GST)	\$ 856.00
LTA SEARCH	\$ 2.00
	\$ 11,108.60

Kindly issue DV through email.

Appreciate.

Best Regards,

Loi Ai Ting
Customer Service Advisor

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Monday, 13 August, 2018 9:46 AM
To: Lauro Araos Songcuan Jr; Andre Chow En De; Loi Ai Ting; Coco Lu Ting; Yusof Bin Hashim; Tay Jian Ye
Cc: Thin Thin (LKKAuto)
Subject: Your Ref: SLC 9724C ,Our Ref: CC4/EQI1803035/R1wa3,Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

WITHOUT PREJUDICE

Your Ref: SLC 9724C
Our Ref: CC4/EQI1803035/R1wa3

Dear Sir/Madam,

Accident involving Vehicle SLC 9724C & SJU 8680E ON 12/02/2018

We refer to the above matter.

On a without prejudice basis, our principal propose settlement as follow:

COST OF REPAIR	\$ 10,250.60
Loss of RENTAL (\$100.00 x 8days +GST)	\$ 850.00
LTA SEARCH	\$ 2.00
	\$ 11,108.60

Kindly confirm acceptance

EQ

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ18003035/R1wa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 29-08-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SJU 8680E	Veh. Inspected	SLC 9724C
	Policy No.	DMPPHQ17-001983	Coverage (\$)	0.00
	Claim No.	DM18HO00423/JT	Excess (\$)	0.00
	Assign From	JANET	Assign Date	14/02/2018
2. Vehicle Particulars & Condition				
	Make & Model	KIA FORTE K3 1.6A	c.c	1591
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	KNAFZ411MG5580435	Colour	GREY
	Odometer	41956	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	225/45 ZR17	MAXXIS	6 mm
	L/H Front Tyre	225/45 ZR17	MAXXIS	6 mm
	R/H Rear Tyre	225/45 ZR17	MAXXIS	6 mm
	L/H Rear Tyre	225/45 ZR17	MAXXIS	6 mm
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
	Accident Date	12/02/2018	Inspection Date	22/02/2018
	Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			6 Working Days	



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 9724C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	STAY-RR BUMPER LH (SN)	SERVICEABLE	75.00	-
1	STAY-RR BUMPER RH (SN)	SERVICEABLE	75.00	-
1	BEAM-RR BUMPER (SN)	SERVICEABLE	365.00	-
1	BRACKET -RR BEAM LWR ,CTR (SN)	SERVICEABLE	5.00	-
2	BRACKET -RR BEAM LWR ,MTG (SN)	SERVICEABLE	10.00	-
1	COVER -RR BUMPER ,UPR (SN)	SERVICEABLE	245.00	-
1	ULTRASONIC SENSOR ASSY -FBWS RR (SN)	SERVICEABLE	172.00	-
1	ULTRASONIC SENSOR ASSY -FBWS RR (SN)	SERVICEABLE	172.00	-
1	CARRIER ASSY -FROTN END MODULE (SN)	SERVICEABLE	776.00	-
1	BRACKET -FR BUMPER SIDE MTG ,LH (SN)	NECESSARY	12.00	12.00
1	BRACKET -FR BUMPER SIDE MTG ,RH (SN)	NECESSARY	12.00	12.00
1	RAIL ASSY -FR BUMPER (SN)	SERVICEABLE	410.00	-
1	ABSORBER -FRONT BUMPER ENERGY (SN)	CRACKED	97.00	97.00
1	GARNISH -RADIATOR GRILLE ,UPR (SN)	SERVICEABLE	44.00	-
1	COVER-FR BUMPER (SN)	CRACKED	728.00	728.00
1	GRILLE ASSY -RADIATOR (SN)	CRACKED	322.00	322.00
1	MOULDING -FRT BPR LICENSE PLATE (SN)	SERVICEABLE	21.00	-
1	LAMP ASSY -HEAD, LH (SN)	CRACKED	1,870.00	1,870.00
1	LAMP ASSY -HEAD, RH (SN)	CRACKED	1,870.00	1,870.00
1	CONDENSER ASSY -COOLER (SN)	SERVICEABLE	697.00	-
1	PANEL ASSY -HOOD (SN)	BENT	1,408.00	1,408.00
1	HINGE ASSY -HOOD ,RH (SN)	SERVICEABLE	34.00	-
1	HINGE ASSY -HOOD ,LH (SN)	SERVICEABLE	34.00	-
1	LOGO ASSY -KIA SUB (SN) (ADDITIONAL)	NECESSARY	51.00	51.00
			9,555.00	6,390.00
	LABOUR			
	TO RENEW REAR BUMPER LWR ,REPAIR REAR BUMPER .		1,650.00	550.00
	PAINT WORK SPRAY REAR BUMPER .		840.00	420.00
	TO RENEW FRT BUMPER ,HOOD ,FRT SUPPORT PANEL .		2,200.00	1,100.00

Report Ref No. CC4/EQI18003035/R1wa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REFIT RADIATOR AND CONDENSOR .	NOT NECESSARY	200.00	-
	TO TOP AIR CON GAS AND CHECK SYSTEM.	NOT NECESSARY	200.00	-
	PAINT WORK SPRAY FRT BUMPER ,HOOD .		1,260.00	840.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	20.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	TO APPLY ANTI COROSSION ON AFFECTED PORTION .		80.00	60.00
			6,680.00	3,190.00
GRAND TOTAL			16,235.00	9,580.00

RECOMMENDED COST OF REPAIRS				9,580.00
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Report Ref No. CC4/EQ118003035/R1wa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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