

Shirley Hiew (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Wednesday, 14 February 2018 5:19 PM
To: Shirley Hiew (LKK Auto); Vivian Lau (LKKAuto)
Cc: Joy Irene (LKKAuto); Admin A
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E
Attachments: sju8680.pdf

Dear Shirley

As attached.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, February 14, 2018 5:14 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Your ref: TBA

LKK ref : CC4/EQI18003035/ws3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Cycle & Carriage Kia Pte Ltd – Pandan Gardens.

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 14 February 2018 4:12 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 February 2018 10:54 AM

To: Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Without Prejudice

Save As To Costs

Dear Jian Ye

Liability clear. We can agree on direct settlement.

Aside to surveyor from LKK, please arrange to attend to the PRS.

Regards,

Janet Tan



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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Wednesday, February 14, 2018 10:46 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong

Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Importance: High

Dear Janet,

I will choose LKK for the survey . Can I have the liability for this case

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339



WE DRIVE FIRST CLASS

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • www.cyclecarriage.com.sg



From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Wednesday, 14 February, 2018 9:01 AM

To: Tay Jian Ye

Cc: Andre Chow En De; Edwin Abcede Caina; Yusof Bin Hashim; Don Bong Kiong Hua; Coco Lu Ting

Subject: RE: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Without Prejudice

Save As To Costs

Dear Sir/Madam

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



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From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Tuesday, February 13, 2018 11:01 PM

To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin Hashim <yusof.hashim@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: TP CLAIM SLC9724C AGAIN YOUR INSURE SJU8680E

Importance: High

To Officer In charge,

My client who is driving SLC9724C want to claims against SJU8680E which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Tay Jian Ye
Claim Division Operations
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * www.cyclecarriage.com.sg

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