

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 3 April, 2018 12:13 PM  
**To:** Sayedinah Bin Ali  
**Cc:** Daniel Lim; Sayedinah Bin Ali; Admin A; Oliver Zubiri; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: SJX3619B-3RD PARTY CLAIM-AIG-TP(SKA2896H)AXA-SURVEY-27/02/2018-AFTER 1000HRS \*\*\* LKK REF: CC4/ASM18003018/hb3

WITHOUT PREJUDICE

Dear Sayedinah,

We refer further to our below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 5 March, 2018 2:59 PM  
**To:** Shu Pei (LKKAUTO); Sayedinah Bin Ali  
**Cc:** Daniel Lim; Sayedinah Bin Ali; Admin A; Oliver Zubiri; Asher Sng (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: SJX3619B-3RD PARTY CLAIM-AIG-TP(SKA2896H)AXA-SURVEY-27/02/2018-AFTER 1000HRS \*\*\* LKK REF: CC4/ASM18003018/hb3

Without Prejudice

Dear Sayedinah,

We refer to your below email.

Please be informed that we are pending for our principal's instruction.

We will follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 5 March, 2018 8:53 AM

**To:** Sayedinah Bin Ali

**Cc:** Daniel Lim; Sayedinah Bin Ali; Admin A; Oliver Zubiri; Vic (LKKAuto); Asher Sng (LKKAuto)

**Subject:** FW: SJX3619B-3RD PARTY CLAIM-AIG-TP(SKA2896H)AXA-SURVEY-27/02/2018-AFTER 1000HRS \*\*\* LKK REF: CC4/ASM18003018/hb3

**Importance:** High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Vic,*

*For your information and necessary action please.*

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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**From:** Sayedinah Bin Ali [<mailto:sayedinah@motorimage.net>]

**Sent:** Saturday, 3 March 2018 10:35 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Oliver Zubiri <[olivergracilla@motorimage.net](mailto:olivergracilla@motorimage.net)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Daniel Lim <[daniellim@motorimage.net](mailto:daniellim@motorimage.net)>; Sayedinah Bin Ali <[sayedinah@motorimage.net](mailto:sayedinah@motorimage.net)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJX3619B-3RD PARTY CLAIM-AIG-TP(SKA2896H)AXA-SURVEY-27/02/2018-AFTER 1000HRS \*\*\* LKK REF: CC4/ASM18003018/hb3

**Importance:** High

Hi Claims Team,

Kindly advise on the liability status of my insured vehicle. Vehicle already surveyed.

Regards

Sayedinah Ali

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP:92992693 DID:67038109 FAX:+65-62535535

Email:sayedinah@motorimage.net

Website:www.tanchong.com :: [www.motorimage.net](http://www.motorimage.net)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Saturday, 24 February 2018 4:28 PM

**To:** Oliver Zubiri <[olivergracilla@motorimage.net](mailto:olivergracilla@motorimage.net)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Daniel Lim <[daniellim@motorimage.net](mailto:daniellim@motorimage.net)>; Sayedinah Bin Ali <[sayedinah@motorimage.net](mailto:sayedinah@motorimage.net)>; Rey Ricamora <[reyricamora@motorimage.net](mailto:reyricamora@motorimage.net)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJX3619B-3RD PARTY CLAIM-AIG-TP(SKA2896H)AXA-SURVEY-27/02/2018-AFTER 1000HRS \*\*\* LKK REF: CC4/ASM18003018/hb3

Dear Oliver,

Thank you for your email.

***By copy to Assignment team,***

***For your necessary action please.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Oliver Zubiri [<mailto:olivergracilla@motorimage.net>]

**Sent:** Saturday, 24 February, 2018 4:05 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Daniel Lim <[daniellim@motorimage.net](mailto:daniellim@motorimage.net)>; Sayedinah Bin Ali <[sayedinah@motorimage.net](mailto:sayedinah@motorimage.net)>; Rey Ricamora <[reyricamora@motorimage.net](mailto:reyricamora@motorimage.net)>

**Subject:** SJX3619B-3RD PARTY CLAIM-AIG-TP(SKA2896H)AXA-SURVEY-27/02/2018-AFTER 1000HRS

**Importance:** High

Dear Sir/Mdm,

Kindly arrange survey on 27/02/2018 after 1000hrs.

Regards

Oliver Zubiri  
Claims Advisor  
Motor Image Enterprises Pte Ltd  
19 Lorong 8 Toa Payoh Singapore 319255  
HP:90903323  
Email:olivergracilla@motorimage.net  
Website:www.tanchong.com :: [www.motorimage.net](http://www.motorimage.net)



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