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Insured Vehicle No		1.10/-	Claim No.	10440512	
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Name of Insured	(Eur. 2 - off	B CERVICES A.C.	Policy No.		-
Insured Tel No.		HP:	Make / Model	EFWMILT	
Excess Sec II :S\$	\$ 5000	D.O.A: BM 64 18	Place of Accid	ent: QUINTET K	-0
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Is driver the owner		Nature of Accident :	and on the settle of the second state of	_	_
If NO. Driver Nat	ne/Age: WOWN LE	ony with		RT: (E)/NO ; TP GIA REP	
Driver Tel	No.:	(V/L: (YE) / NO)	Insured Liabilit	y: % Final?	Yes / No
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PRELIMINARY ADVICE	Date/Time: 4 V	Sent By:		Post-Repair Photos:	
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FINALIZATION	Date/Time:	Confirm with:		Confirm by	
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GIA/LTA Search	ss —	The only on	1		
Medical:	55 -			1) Claim status: Normal/Rejo	Private Settle
Disbursement:	55 -	(e.g. Tow/ Independe	ent)	2) Report Format:	
Legal Cost	ss -	54.145.155.111,11131.155.75131.		3) Survey fee: 43	80.00
Total:	S\$	Global Sum S\$:			
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	
Payee 1:	ss —	Name I:	-		
Payee 2: (Strike if N.A.)	ss —	Name 2:			
			_		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	ationale Des Experts En Auton	nobile	
AXA	INSURANCE PTE	LTD	Ref : CC4/AXA18003015/K1hb3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date: 14-02-2018 Code: AXA2		
1.		Policy Particula	rs :- THIRD PARTY CLA	IM	
	Insured Veh.	SHB 9901K	Veh. Inspected	SHD 1847B	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	14/02/2018	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer - Steering				
	Brakes		Modification		
	General				
3.		Cond	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descri	ption of Damages		
5.		Gene	eral Information		
	Accident Date	09/02/2018	Inspection Date	14/02/2018	
	Survey held at	PREMIER AUTOMOTIVE SE	RVICES PTE LTD		
		23 CHANGI SOUTH AVENUE	E 2 #01-02 SINGAPORE 486	3443	
5a.			Remarks		
		ON WAS CONDUCTED ON A"V CE TO YOUR INSTRUCTIONS.			

CLAIM SUBFOLDER TRACKING

...CLAIM SUBFOLDER...(New Assignment)

3 Feb 2018	Referen	13 Feb 2018 17:14 Assign				New Assignment Cancel Case
	Referen					
		ce	Claim D	etails	Documents	Show All
OLDER DETA	ILS				[Created b	y insurer]
	TRANS-CAB S	ERVICES PTE	LTD			
	Premier Auto	motive Service	es Pte Ltd			
0,‡	SHD1847B		Date	of Loss:	09/02/2018	00:00 - :59
	TP / C04705	12	Policy	Policy/Cover Note No.: P1680520 (Third Party Only		(hird Party Only)
o. (Insured):	SHB9901K		Policy	No. (Claimant):		
			Exces	s;	\$\$5,000.00	
	Premier Autor	motive Service	ces Pte Ltd (HQ) 23 Changi South Ave 2, #01-02, 486443 Changi - Tel:			443 Changi - Tel:
er:	AXA Insuranc	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 [Handled by Khor Saw Theng - 6880 4754]				6880 4754]
	LKK Auto Con	sultants Pte L	td (HQ) - Tel:	6256-3561 [Fir	al Rpt due 23/0	2/2018]
rks:	TP IS ARC WOR	KSHOP.				
MAIL RECEI	VED				View	All Compose Case Mail
0/02/2018): W	P / New TP Assig	nment - CO42	70512/P1680	520		
ATED TASKS	3			36em 49 1	Carech Tarks Com	www.malle
		Subject			Completed On	Created On Done
1	o. (Insured): er: ks: MAIL RECEI /02/2018): W	SHD1847B TP / C04705 TP / C04705 SHB9901K Premier Autor 62148880 ET: AXA Insuranc LKK Auto Con TP IS ARC WOR MAIL RECEIVED /02/2018): WP / New TP Assign	SHD1847B TP / C0470512 SHB9901K Premier Automotive Service 62148880 AXA Insurance Pte Ltd (HQ LKK Auto Consultants Pte LTP IS ARC WORKSHOP. MAIL RECEIVED //02/2018): WP / New TP Assignment - C047	SHD1847B TP / C0470512 Policy O, (Insured): SHB9901K Premier Automotive Services Pte Ltd (HC) 62148880 Pr: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6358 7: Ks: TP IS ARC WORKSHOP. MAIL RECEIVED //02/2018): WP / New TP Assignment - C0470512/P1680	SHD1847B TP / C0470512 Policy/Cover Note No.: Policy No. (Claimant): Excess: Premier Automotive Services Pte Ltd (HQ) 23 Changi South 62148880 AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 [Handled by LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Fin ks: TP IS ARC WORKSHOP. MAIL RECEIVED //02/2018): WP / New TP Assignment - C0470512/P1680520 ATED TASKS	Date of Loss: 09/02/2018 TP / C0470512 Policy/Cover Note No.: P1680520 (To. (Insured): P1680520

5.25pm@ 13/218
person @ vincent
vehicle In
awarex on 14/2/18

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D

14-Feb-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1847 B

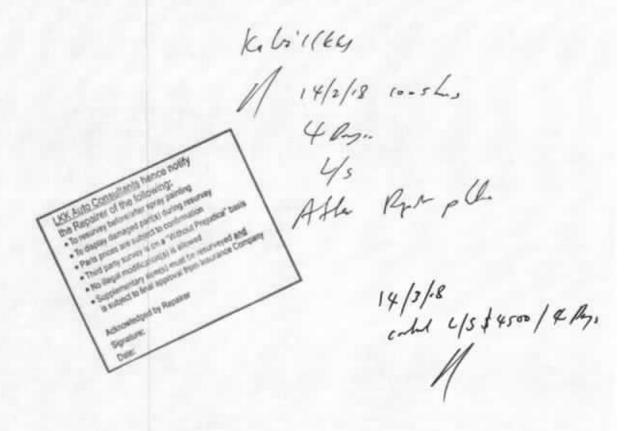
1 pc	Front n/s wheel cover - the		s	116.00 -
1 pc	Front n/s rim _ Be4		s	246.00
1 pc	Front n/s lower arm De-f		s	439.00 -
1 pc	Front n/s shock absorber X		5	330.00
1 pc	Front n/s ball joint Xxx		5	59.00
1 pc	Front n/s tie rod end		s	61.00
1 pc	Front n/s knuckle bearing		5	157.00
1 pc	Front n/s stabilizer link %~		5	86.00
1 pc	Front n/s knuckle arm		5	547.00
1 pc	Support panel — Des		5	No. of the Party of the
1 pc	Bonnet — Qu		\$	979.00
1 pc	Front n/s fender — Out		s	384.00
1 pc	Front n/s fender inner shield - ***		s	120.00
1 pc	Front bumper Polici		s	531.00
1 pc	Front bumper emblem —		5	44.00-
1 pc	Front bumper n/s side retainer @ \$16.00 - (~		5	16.00 -
1 pc	Front bumper n/s protector @ \$51.00 - curf		5	51.00
1 pc	Front bumper n/s fog lamp cover @ \$66.00 - c-+		S	66.00 -
1 pc	n/s head lamp — (~		5	1,028.00 -
			\$	5,905.00
		Less 10%	5	590.50
			\$	5,314.50
S/NETT				
1 set	Front n/s fender inner shield clips — ***		s	28.00 -
1 set	Front bumper clips		s	48.00
1 pc	Front n/s fender sticker > **		5	30.00
1, 100	VARMATINE AND		-	950,959

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1847 B

Sundry TV-	s	50.00 2
To check wheel alignment	\$	80.00 60
To dismantle and replace the front n/s undercarriage	\$	250:00 /00
To top up air con gas	\$	40.00
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same	s	800-00 600
To putty and spray painting on front bumper, front n/s fender, bonnet	\$	600.00 JKo
To apply rustproofing on the repaired and replaced panels.	s	690.80 FK
	S	7,440.50

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.



PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511 CO. REG:200707743D GST REG:200707743D

14-Feb-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1847 B

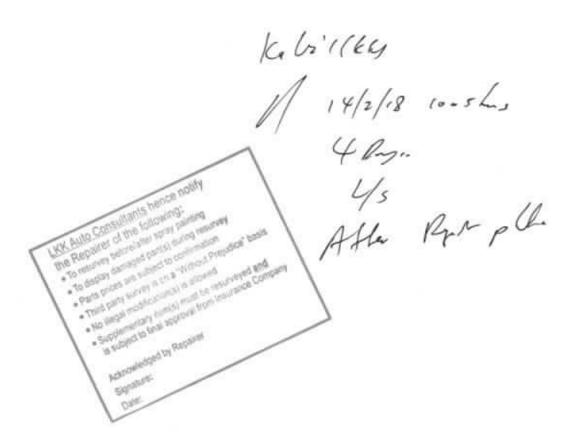
1 pc	Front n/s wheel cover	\$	116.00
1 pc	Front n/s rim	s	246.00
1 pc	Front n/s lower arm	s	439.00
1 pc	Front n/s shock absorber -1	s	330.00
1 pc	Front n/s ball joint ?	s	59.00
1 pc	Front n/s tie rod end ?	s	61.00
1 pc	Front n/s knuckle bearing ?	s	157.00
1 pc	Front n/s stabilizer link ?	S	86.00
1 pc	Front n/s knuckle arm ?	s	547.00
1 pc	Support panel -	s	645.00
1 pc	Bonnet	\$	979.00
1 pc	Front n/s fender /	s	384.00
1 pc	Front n/s fender inner shield	\$	120.00
1 pc	Front bumper	s	531.00
1 pc	Front bumper emblem	\$	44.00
1 pc	Front bumper n/s side retainer @ \$16.00	s	16.00
1 pc	Front bumper n/s protector @ \$51.00 /	\$	51.00
1 pc	Front bumper n/s fog lamp cover @ \$66.00 /	\$	66.00
1 pc	n/s head lamp —	S	1,028.00
		\$	5,905.00
	Les	s 10% \$	590.50
		\$	5,314.50
S/NETT			
1 set	Front n/s fender inner shield clips —	s	28.00
1 set	Front bumper clips	\$	48.00
1 pc	Front n/s fender sticker 🔀	\$	30.00

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1847 B

Sundry	\$	50.00 2
To check wheel alignment	\$	8000 60
To dismantle and replace the front n/s undercarriage	\$	250.00 100
To top up air con gas	S	40.00
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same	\$	800.00 600
To putty and spray painting on front bumper, front n/s fender, bonnet	\$	699.00 5%
To apply rustproofing on the repaired and replaced panels.	\$	200.00 50
	s	7,440.50

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.



Enquire Transaction History

Transaction History Details

Log Date/Time:

22 Oct 2013 / 09:41:12

Receipt No.:

AACCK001-AX239-131022-000011

Asset Type:

Vehicle

Transaction Amount:

\$73,800.00

Asset ID:

SHD1847B

Channel:

AA Counterless - CYCLE & CARRIAGE KIA PTE LTD

Transaction Type:

01.02 Register New Vehicle (AA)

Business Transaction

Reference No.:

20131022094112324475

Vehicle No.:

SHD1847B

Air-Con (Taxi)

Vehicle Type:

H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1:

Vehicle Attachment 2:

Vehicle Attachment 3:

Vehicle Scheme:

Taxi (Company)

First Registration Date: 22 Oct 2013

Original Registration

22 Oct 2013

Date:

Vehicle Make:

KIA

Vehicle Model:

OPTIMA 1.7(A) DIESEL

Chassis No.:

KNAGM414ME5447569

Engine No.:

D4FDDH308111

Motor No.:

Propellant:

Diesel

Passenger Capacity:

Trailer Chassis No.:

4

Engine Capacity:

1685

Power Rating:

1584

Unladen Weight: Maximum Laden

2050

Weight

Primary Color:

Silver

Secondary Color:

Manufacturing Year: 2013

Open Market Value:

\$19,836.00 \$7,401.00

Minimum PARF Benefit:

PARF Eligibility: No. of Transfer:

Effective Ownership

Date/Time:

22 Oct 2013 09:41:12

COE No.:

2013102201000934F

COE Expiry Date:

21 Oct 2021

COE Bid Category:

Actual QP/PQP Paid

\$61,324.00

Amount: Lifespan Expiry Date:

21 Oct 2021

Owner ID Type:

Company

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Tuesday, 23 October, 2018 4:51 PM

To:

Gary Shi

Cc:

Admin A: Vic (LKKAuto)

Subject:

RE: LOD / Accident involving SHD1847B & SHB9901K on 09.02.18 (AXA case) LKK

REF CC4/AXA18003015/K1hb3

Without Prejudice

Dear Gary,

We refer further to the below email.

Please be informed that our principal had further reviewed the matter and based on the available information provided, our principal is in the view that our Insured is not liable of this accident. Our Insured driver reported that he was stationary when hit by your client's vehicle.

As such, we have our principal's instruction to deny your client's claim unless proven otherwise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gary Shi [mailto:gary.shi@premiertaxi.com] Sent: Wednesday, 10 October, 2018 1:13 PM

To: Vic (LKKAuto) Cc: Admin A

Subject: RE: LOD / Accident involving SHD1847B & SHB9901K on 09.02.18 (AXA case)

WITHOUT PREJUDICE

Dear Vic.

No evidence for this case.

Regards

Gary Shi

Senior Executive, Claims Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com] Sent: Wednesday, 10 October, 2018 11:27 AM

To: Gary Shi

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD / Accident involving SHD1847B & SHB9901K on 09.02.18 (AXA case)

Without Prejudice

Dear Gary,

We refer further to our below email.

We would like to request for any evidence your client have to support his version.

Thank you.

Best Regards.

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Monday, 16 July, 2018 10:05 AM

To: Gary Shi

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD / Accident involving SHD1847B & SHB9901K on 09.02.18 (AXA case)

Without Prejudice

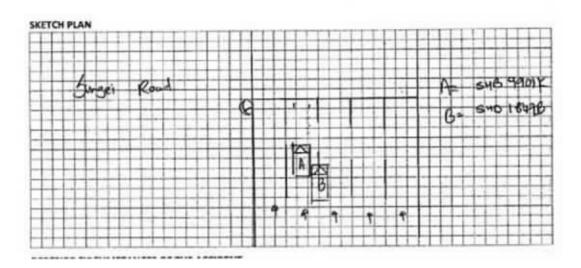
Dear Gary,

We refer to your below email.

Our Insured Driver reported that he was within the lane when collided by your client's vehicle. Please refer to the below statement for your reference.

As such, we would like to request for any evidence your client have to support his version.

Thank you.



Brief Details.

On 09/02/2018 at about 2220hrs, I was driving my taxi bearing theplate number SHB9901K along Sungei Rd towards ECP. My taxi was stationary at the traffic junction of Sungei Rd and Jln Besar. Suddenly a silver taxi bearing the plate number SHD1847B collided onto the rear end of my taxi and the taxi continued to move to my right side. Which caused the right rear end of my bumper to be damaged as well. There was a vehicle bearing the plate number SJJ7302L which was about 3 to 4 car length behind me. The driver told me that the in car camera footage in his vehicle had capture the accident and he was willing to be my witness if needed. However, after taking photos of the accident I felt pain on my chest and body. Hence, I sat in my taxi while I was waiting for the ambulance. Later on, I was conveyed to Tan Tock Seng hospital and I was given 4 days of MC. I was also contacted by a traffic police and the officer told me to lodge a police report and to report to Traffic Police HQ on Monday.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Gary Shi [mailto:gary.shi@premiertaxi.com]

Sent: Friday, 6 July, 2018 3:55 PM To: Asher Sng (LKKAuto); Vic (LKKAuto) Cc: CS A Team; Admin A

Subject: FW: LOD / Accident involving SHD1847B & SHB9901K on 09.02.18 (AXA case)

WITHOUT PREJUDICE

Dear Both,

Any offer for this case?

Regards

Gary Shi Senior Executive, Claims Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443 Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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A

please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Gary Shi

Sent: Friday, 23 March, 2018 1:06 PM

To: Asher Sng | LKK Auto (AsherSng@lkkauto.com); 'vicalpeh@lkkauto.com'

Cc: AccReport; 'cs-a@lkkauto.com'

Subject: LOD / Accident involving SHD1847B & SHB9901K on 09.02.18 (AXA case)

WITHOUT PREJUDICE

Dear Asher & Vic,

Your Ref: SHB9901K Our Ref: SHD1847B/GS Date of accident: 09/02/2018

We refer to the above mentioned accident.

Hereby we would like to append our losses from AXA Insurance Pte Ltd, as insurers of vehicle number SHB9901K which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Regards

Gary Shi Senior Executive, Claims Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 6544 6671 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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A Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

. 10/23/2018 Merimen e-Claims

Print Received Message

This mail is associated with:

*SHD1847B (C0470512) [SHB9901K]

Premier Automotive Services Pte Ltd Feb 9 2018 12:00AM [TRANS-CAB SERVICES PTE LTD] Premier Automotive Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 10/10/2018 15:34 PM.

To LKK HQ

CC AXA_SG; Admin-a@lkkauto.com; vicalpeh@lkkauto.com

Subject Re: C0470512/P1680520-Reject TP

Hi Vic

Since TP is unable to provide evidence to support his version. Please proceed to reject TP's claim in view of our Insured was stationary, thanks.

Regards

Vale

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; AXA_CynthiaLoh

CC: Admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 10/10/2018 02:09 PM Subject: Re: C0470512/P1680520

Dear Cynthia,

We refer to the subject matter.

Please be informed that we had spoken to the Insured's PIC Ms Wai Yin and we were informed that there claim against TP is still pending. They had rejected TP insurer offer of 50/50.

We had also confirmed with TP repairer that they do not have any evidence to support their client's version of the accident.

In view of Insured's driver statement that he was stationary within its lane, and TP driver statement which mentioned that both vehicles were changing towards the same lane at the time of accident, it is up to the claimant to provide concrete evidence to support his statement.

As such, we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

Vic Alpei

LKK Auto Consultants Pte Ltd

Tel: 6841 2096

<-- Original Message -->

From: AXA_SG

To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com

Sent On: 22/03/2018 10:06 AM Subject: C0470512/P1680520





Dear LKK,

ID COUNTER CLAIM TP. PLEASE OBTAIN EVIDENCE & LIAISE WITH OI BEFORE ANY SETTLEMENT.

Regards, Cynthia Loh

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1847B/GS

WITHOUT PREJUDICE

23rd March 2018

(By Email Only)

Attn: The Motor Claims Department
AXA Insurance Pte Ltd
No.8 Shenton Way
#27-01
Singapore 068811

Dear Sir/Madam

ACCIDENT INVOLVING SHD1847B & SHB9901K ALONG SUNGEI ROAD - ROCHOR

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1847B, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SHB9901K at the material time of the accident with the driver of our client's vehicle, Mr Chin Yong Sheng Jonson

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SHB9901K, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 4815.00 (Incl. GST)
(2) Loss of Rental - 33Days @\$100.39per day	\$ 3312.87
(3) Loss of Income - 33Days @\$100.00per day	\$ 3300.00
A STATE OF THE STA	S 11,427.87

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1847B
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1847B/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully.

Claims Department - Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 16 July, 2018 9:53 AM

To:

claims@transcab.com.sg

Cc:

Admin A: Vic (LKKAuto); icewong@ava-ins.com; ireneng@ava-ins.com;

foonghon@ava-ins.com; carrisalee@ava-ins.com

Subject:

YOUR REF: P1680520 (SHB9901K) ACCIDENT INVOLVING SHB 9901K AND SHD

1847B ALONG SUNGEI ROAD ON 09/02/2018



Auto Consultants Pte Lta

51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

16 July 2018

Transcab Taxi Singapore

Dear Sir/Madam,

OUR REF: CC4/AXA18003015/K1hb3 YOUR REF: P1680520 (SHB9901K)

ACCIDENT INVOLVING SHB 9901K AND SHD 1847B ALONG SUNGEI ROAD ON 09/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHD 1847B against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

We also wish to advise that there is an excess of \$\sumset\$\$\sumset \text{S\$5,000.00}\$ attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following <u>if not provided at our reporting centre</u>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg/vicalpeh@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or cst@axa.com.sg / vicalpeh@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443) TEL: 65436676 / 65436689 FAX: 62141511 CO. REG NO: 200707743D GST. REG. NO: 200707743D

TAX INVOICE

DATE

23-Mar-2018

PAGE

1 OF 1

PREMIER TAXIS PTE LTD 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443

ITEM	Description	YTO	U.PRICE	A	TANOMA
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1847 B			S	4,500.00
	TOTAL LUMP SUM REPAIR COSTS AS RECOMMEND		SURVEYOR GST @ 7% GRAND TOTAL		4,500.00 315.00 4,815.00

for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



20 February 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Chin Yong Sheng Jonson of NRIC Number S7905347C is a registered driver of SHD1847B. Chin Yong Sheng Jonson is paying daily rental rate of \$100.39 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared By: SY

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singspore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premierraxi.com
Co. Reg. No. 20030497511

REPLACEMENT	VEH GIVEN	YES / N
-------------	-----------	---------



CHECK IN / OUT VOUCHER

DRIVÉR'S NAME _ HIN YO	ING SHENG & JONSON	INDICATE AREA OF DAMAGE HERE:
	Turner to 151 TV FIC 141	102,000
NRIC 8 7 9 0 5 3 4 7	HANDPHONE 9 8 7 6 6 6 7	
TAXI REGN NO. 8 H D 1 9	1718 MAKE/MODEL . KOZ	
DATE IN TIME IN 0 4:0 2 V.8 12'3'9'		
KILOMETRES IN FUEL	the designation of the second	
TAXI METER DOWNLOADED		
YES NO	DATE / TIME TOWED IN TO WORKSHOP DATE / TIME CALL TO DRIVER FOR VEHICLE COLL 11 11 14 14 14	
	HAT I HAVE EXAMINED THE ABOVE SAID VEHICL DITION AND TO MY SATISFACTION IN EVERY RES RIES / ITEMS LIST ABOVE. THIS VOUCHER IS US ENTAL AGREEMENT.	
CHECK IN SHELLY DONSON	CHECK OUT	
DRIVER'S NAME	DRIVER'S NAME	X COO
DRIVER'S SIGNATURE / DATE / TIM	AE DRIVER'S SIGNATURE / DATE / TIME	FRONT
Lus	2 rung	BODY MARKINGS 1 – Light Dent 5 – Damaged 2 – Serious Dent 6 – Chilp
CHECKED IN BY (PREMIER'S AUTHORISED WORK		HOP) 3 - Light Scratch 7 - Crack 4 - Serious Scratch 8 - Peeling
SERVICE / REPAIRS DONE	DRIVER'S REM	ARKS
O SERVICING O OTHER O T/BELT O AIRCON SYSTEM O ACCID O TURBO O BRAKE SYSTEM O CLUTCH SYSTEM O BULB O UNDER CARRIAGE O CPF		

	**PREMIER	HIRER RELIEF / SUPER RELIEF
	VEHICLE NO.	SID 1847B
	CONTACT NO.	98766678.
Townson, and	NEW MAILING ADDRESS (if any)	DIr. 04.02 >609

REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7905347C



-/505947



Name

CHIN YONG SHENG JONSON



东勇于

CHINESE

Oste of birth See 06-02-1979 M

ut.

Country of birth

SINGAPORE

4187975





NRIC No. S7905347C

12-03-2009

APT BLK 2008 SENGKANG EAST ROAD #13-28 SINGAPORE 542200

NRIC No. 379053470

Date: 02/11/2016

Enquire Transaction History

Transaction History Details

Log Date/Time:

22 Oct 2013 / 09:41:12

Receipt No .:

AACCK001-AX239-131022-000011

Asset Type:

Vehicle

Transaction Amount:

\$73,800.00

Asset ID:

SHD1847B

Channel:

AA Counterless - CYCLE & CARRIAGE KIA PTE LTD

Transaction Type:

01.02 Register New Vehicle (AA)

Business Transaction

Reference No.:

20131022094112324475

Vehicle No.:

SHD1847B

Vehicle Type:

H10 - Public Transport Taxi (Motor Car)

Vehicle Attachment 1:

Air-Con (Taxi)

Vehicle Attachment 2:

Vehicle Attachment 3:

Vehicle Scheme:

Taxi (Company)

First Registration Date: 22 Oct 2013

Original Registration

Date:

22 Oct 2013

Vehicle Make:

KIA

Vehicle Model:

OPTIMA 1.7(A) DIESEL

Chassis No.:

KNAGM414ME5447569

Engine No.:

D4FDDH308111

Motor No.:

Trailer Chassis No.:

Propellant

Diesel

Passenger Capacity:

Engine Capacity:

4 1685

Power Rating:

Unladen Weight:

1584 2050

Maximum Laden Weight

Primary Color:

Silver

Secondary Color:

Manufacturing Year:

2013

Open Market Value:

\$19,836.00

Minimum PARF Benefit:

\$7,401.00

PARF Eligibility:

No. of Transfer.

Effective Ownership

Date/Time:

22 Oct 2013 09:41:12

COE No .:

2013102201000934E

COE Expiry Date:

21 Oct 2021

COE Bid Category:

Actual QP/PQP Paid Amount:

\$61,324.00

Lifespan Expiry Date:

21 Oct 2021

Owner ID Type:

Company



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5095103893

Cover : Third Party

1. Index mark and Registration Number of Vehicle

: SHD1847B

Chassis Number

: KNAGM414ME5447569

2. Name of Policyholder

: PREMIER TAXIS PTE. LTD.

3. Effective Date of Insurance

: 20 Oct 2017

4. Expiry Date of Insurance

: 19 Oct 2018

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

- 6. Limitations as to Use*
 - (a) Use as a Taxi.
 - (b) Use for social domestic and pleasure purposes.

This Policy does not cover

(a) Use for racing, pace-making, reliability trial or speed-testing.

- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.
 - * Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I)

: N/A

EXCESS (SECTION II)

: S\$3,500

INSURE WITH COE

: N/A

HIRE PURCHASE COMPANY

: N/A

SUM INSURED

: N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)

Date of Issue

: 16 Oct 2017 17:13 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

...CLAIM SUBFOLDER...(Pending for Survey Report) El Proceed Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Ad) Rpt		Adj S	ubmitted	Ins Auth ed	St	atus	
Main	13 Feb 2018		13 Feb 2018 17:14 Edit Adj Rpt	5\$4,500 Edit Es	0.00 timates	1000	500.00 w Rpt		Re	Pending for Survey Report Cancel Case	
	Main	R	eference	1	laim Det	ails		Document	ts		Show All
	BFOLDER DE						[Created	by insurer]			
Insured:	TRANS-C	AB SERVICES PT	ELTD, Co. Reg. No	0.1 -							
Main Claimant:	Premier A	lutomotive Servi	ces Pte Ltd								
Vehicle Reg No.:	SHD18478				Date of	Loss		3 00:00 - :59 and 18 Days Fr	rom LTA	Reg Date	(Man Yr)]
Claim Type	TP / C04	TP / C0470512			Policy/Ci Note No.		P1680520	P1680520 (Third Party Only)			
Vehicle Req No. (Insured):	SHB9901	K:			Policy No (Claimar		5095103893				
Stur 1121-224					Excess:		5\$5,000:00				
Repairer:	Premier A	lutomotive Servi	ces Pte Ltd (HQ)	23 Changi 5	South Ave	2, #0	1-02, 48644	3 Changi - Tel:	621488	80	
Handling Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 7288	[Handi	ed by Val	e Oh -	6880 4897	1			
Claimant's Insurer:	NTUC Inc	ome Insurance (Co-operative Ltd (HQ) - Teb							
Adjuster:	23/02/20		Ltd (HQ) - Tel: 62	56-3561	[Handled	by K	ALVIN ANG	WEI KUN]	[Final	Rpt due	9
Adj Asg. Remarks:	TP IS ARC	WORKSHOP.									
ASSOCIAT	ED MAIL RE	CEIVED						Vi	ew All	Compo	se Case Ma
 AXA_SG AXA_SG 	(22/03/2018) (22/03/2018)	C0470512/P16 TP settlement	/P1680520-Reject 880520 - C0470512/P168 ssignment - C047	0520	580520						
ALL ASSO	CIATED TAS	ks⊟				v	iew All 5	earch Tasks	Create N	lew Task	Complet
Due Dat	e Priority	Type Task	Group Subject	t Hand	ler A	ssign	ed By	Completed On	C	reated O	n Done

Claim Documents

*SHD1847B (C0470512)

[SHB9901K]

TP

Premier Automotive Services Pte Ltd
Feb 9 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Premier Automotive Services Pte Ltd

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6	14/02/18 17:01	General View	0	Load JPG	V
7	14/02/18 17:01	General View	0	Load 3PG	V
8	14/02/18 17:01	General View	0	Load JPG	V
9	14/02/18 17:01	General View	0	Load JPG	W
10	14/02/18 17:01	General View	0	Load JPG	V
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14	14/02/18 17:01	General View	0	Load 3PG	V
15	14/02/18 17:01	General View	0	Load JPG	V
16	14/02/18 17:01	General View	0	Load JPG	1
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18	14/02/18 17:01	General View	0	Load JPG	52
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3	22/03/18 10:05	E-filed GIA report - TP	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA18003015/K1HB3Q2

Date:

07/11/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No:

SHD1847B

Insured Vehicle No:

SHB9901K

Date of Loss:

09/02/2018

Nature of Claim:

TP

Claim No:

C0470512

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHD1847B

Make & Model:

KIA OPTIMA, 1.7 D (A)

Engine No: Chassis No: D4FDDH308111

Reg. Date: Colour:

22/10/2013 (Man. Year: 2013)

Odometer:

KNAGM414ME5447569 439070 km

Engine Capacity:

1685 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

205/65 R16

Rear Tyre Size:

205/65 R16

Front Left Side:

Achilles 7 mm

Rear Left Side: Rear Right Side: Achilles 7 mm Achilles 7 mm

Front Right Side: Achilles 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,470.50	4,294.50	1,176.00	21.50
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,970.00	1,380.00	590.00	29.95
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	7,440.50	5,674.50	1,766.00	23.73
	Approved Total (Overridden) (S\$)		4,500.00		

7,440.50 4,500.00 2,940.50 39.52 (S\$) + GST 7.00/7.00% (S\$) 520.84 315.00 205.84 39.52 7,961.34 3,146,34 39.52 Nett Amount (S\$) 4.815.00

INSPECTION

Date of Assignment:

13/02/2018

Date Inspected:

14/02/2018 Inspected At:

Premier Automotive Services Pte Ltd (HQ)

23 Changi South Ave 2, #01-02

Singapore 486443

Estimated Period of Repair:

4.0 days

Adjuster Report Page 2 of 4

Adjuster: KALVIN ANG WEI KUN Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Referen	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 07 Nov 2018)
Parts:	143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SHD1847B)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page he END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values n	ot in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT N/S WHEEL COVER (CONSISTENT)	Cracked	116.00 FL	*116.00 FL
2	1		*FRONT N/S RIM (CONSISTENT)	Bent	246.00 FL	*246.00 FL
3	1		*FRONT N/S LOWER ARM (CONSISTENT)	Bent	439.00 FL	*439.00 FL
4	1		*FRONT N/S SHOCK ABSORBER (CONSISTENT)	Serviceable	330.00 FL	*-FL
5	1		*FRONT N/S BALL JOINT (CONSISTENT)	Serviceable	59.00 FL	*-FL
6	1		*FRONT N/S TIE ROD END (CONSISTENT)	Serviceable	61.00 FL	*-FL
7	1		*FRONT N/S KNUCKLE BEARING (CONSISTENT)	Serviceable	157.00 FL	*-FL
8	1		*FRONT N/S STABILIZER LINK (CONSISTENT)	Serviceable	86.00 FL	*-FL
9	1		*FRONT N/S KNUCKLE ARM (CONSISTENT)	Serviceable	547.00 FL	*-FL
10	1		*SUPPORT PANEL (CONSISTENT)	Bent	645.00 FL	*645.00 FL
11	1		*BONNET (CONSISTENT)	Dented	979.00 FL	*979.00 FL
12	1		*FRONT N/S FENDER (CONSISTENT)	Dented	384.00 FL	*384.00 FL
13	1		*FRONT N/S FENDER INNER SHIELD (CONSISTENT)	Tom	120.00 FL	*120.00 FL
14	1		*FRONT BUMPER (CONSISTENT)	Deformed	531.00 FL	*531.00 FL
15	1		*FRONT BUMPER EMBLEM (CONSISTENT)	Necessary	44.00 FL	*44.00 FL
16	1		*FRONT BUMPER N/S SIDE RETAINER (CONSISTENT)	Cracked	16.00 FL	*16.00 FL
17	1		*FRONT BUMPER N/S PROTECTOR (CONSISTENT)	Cut	51.00 FL	*51.00 FL
18	1		*FRONT BUMPER N/S FOG LAMP COVER (CONSISTENT)	Cut	66.00 FL	*66.00 FL
19	1		*N/S HEAD LAMP (CONSISTENT)	Cracked	1,028.00 FL	*1,028.00 FL
20	1		*SET FRONT N/S FENDER INNER SHIELD CLIPS (CONSISTENT)	Necessary	28.00 FS	*28.00 FS
21	1		*SET FRONT BUMPER CLIPS (CONSISTENT)	Necessary	48.00 FS	*48.00 FS
22	1		*FRONT N/S FENDER STICKER (CONSISTENT)	Not Necessary	30.00 FS	*-FS
23 F=Fra	1 nchise	part S=5	*SUNDRY (CONSISTENT) SpcNett. L=ListItemDisc.	Necessary	50.00 FS	*20.00 FS
			- List Item Discount on L Items 10	Sub Total (S\$) 00/10.00% (S\$)	6,061.00 590.50	4,761.00 466.50
				Total Parts (S\$)		4,294.50
			Report was unsubmitted during this print-	out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO CHECK WHEEL ALIGNMENT	New	80.00	60.00
2	TO DISMANTLE AND REPLACE THE FRONT N/S UNDERCARRIAGE	New	250.00	100.00
3	TO TOP UP AIR CON GAS	New	40.00	30.00
4	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS .INCLUDING KNOCK -OUT ,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF TH SAME	New	800.00	600.00
5	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER ,FRONT N/S FENDER ,BONNET	New	600.00	540.00
5	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	200.00	50.00
	Gross Labo	ur Cost (S\$)	1,970.00	1,380.00

< END OF ESTIMATES >