

## Vic (LKKAUTO)

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**From:** Shafawati <shafawati.rabu@premiertaxi.com>  
**Sent:** Thursday, 12 December, 2019 5:20 PM  
**To:** Vic (LKKAUTO)  
**Cc:** AccReport; Admin A  
**Subject:** RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

WITHOUT PREJUDICE

Dear Vic,

We thank you for your reply.

We would like to propose 50% settlement due to conflicting version made by both parties and no evidences to support both parties' version.

Please consider and looking forward to your offer at 50%.

Thank you

Regards

Shafawati Md Rabu  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Thursday, 12 December, 2019 4:58 PM  
**To:** Shafawati  
**Cc:** AccReport; Admin A; Vic (LKKAUTO)  
**Subject:** RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Shafawati,

We refer to your below email.

Please find attached email and our Insured's damaged vehicle photos as requested.

There was no video footage, scene photos, and no PIR yet as conveyed to us by our Insured as of today.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]

**Sent:** Thursday, 12 December, 2019 1:39 PM

**To:** Vic (LKKAuto)

**Cc:** AccReport; CS A Team; Admin A

**Subject:** RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

WITHOUT PREJUDICE

Dear Vic,

We refer to the above mentioned.

Please forward us the Police investigation result , scene video and your insured damaged photos for our review.

Both reported conflicting version hence please let us have the evidences.

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511**

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**From:** Foong Shiuh Jye  
**Sent:** Thursday, 28 November, 2019 5:25 PM  
**To:** Vic (LKKAUTO)  
**Cc:** AccReport; [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com); Admin A  
**Subject:** (Reminder) (AXA case) : LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018  
**Importance:** High

Without Prejudice

Dear Vic,

Wish to follow the case.

We sent a request to have your insured GIA report.

Thank you.

Regards,

(Mr) Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

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**From:** Foong Shiuh Jye  
**Sent:** Friday, 19 July, 2019 1:04 PM  
**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)  
**Subject:** (Reminder) (AXA case) : LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Vic,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

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**From:** Foong Shiuh Jye  
**Sent:** Wednesday, 8 May, 2019 2:36 PM  
**To:** [JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com); [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)  
**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)  
**Subject:** (Reminder) (AXA case) : LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Your Ref : **SHB9901K (CC4/AXA18003015/K1hb3)**  
Our Ref : **SHD1847B**  
DOA : **09.02.2018**

Dear all,

We have yet to receive any offer for the case, which was sent on **Wednesday, 20.03.2019**.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.  
Regards.

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511