

## Veron Chen (LKKAUTO)

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**From:** Rohaizal (LKKAUTO)  
**Sent:** Wednesday, 7 March 2018 9:00 AM  
**To:** 'Joslin Lim'  
**Cc:** SUR; Admin-D (LKKAUTO); Bryan Ang (LKKAUTO)  
**Subject:** RE: AIG ; GBC 1145U ; D.O.A. 09/02/2018 (Fire Case)  
**Attachments:** INV REPORT[2].pdf

Dear Joslin,  
Pls find fire investigation report for GBC1145U. Thx

Best Regards,

**Rohaizal** | Technical Investigator

**LKK Auto Consultants**

phone: 6256-3561 email: [Rohaizal@lkkauto.com](mailto:Rohaizal@lkkauto.com) | fax: 6256-4315

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**From:** Rohaizal (LKKAUTO)  
**Sent:** Tuesday, 20 February 2018 12:52 PM  
**To:** 'Joslin Lim'  
**Cc:** SUR; Admin-D (LKKAUTO); Bryan Ang (LKKAUTO)  
**Subject:** RE: AIG ; GBC 1145U ; D.O.A. 09/02/2018 (Fire Case)

Dear Joslin,  
I've undertake the case from Naz yesterday.  
The latest update on the investigation process as stated below:

- 1) Applied SCDF fire report earlier today.
- 2) Later will be going to Sin Yew Hup workshop for vehicle inspection & site visit.
- 3) Tomorrow late afternoon arranged for interview session with Mr. Lim Eng Khong & maintenance record review.

Best Regards,

**Rohaizal** | Technical Investigator

**LKK Auto Consultants**

phone: 6256-3561 email: [Rohaizal@lkkauto.com](mailto:Rohaizal@lkkauto.com) | fax: 6256-4315

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**From:** Naz (LKKAUTO)  
**Sent:** Monday, 19 February 2018 9:26 AM  
**To:** 'Joslin Lim'  
**Cc:** SUR; Admin-D (LKKAUTO); Bryan Ang (LKKAUTO); Rohaizal (LKKAUTO)  
**Subject:** Re: AIG ; GBC 1145U ; D.O.A. 09/02/2018 (Fire Case)

Dear Ms Joslin,

My colleague Rohaizal will be handling this assignment.

Rohaizal, kindly carry out the investigations for this case.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

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**From:** Naz (LKKAUTO)

**Sent:** Wednesday, 14 February 2018 4:18:00 PM

**To:** 'Joslin Lim'

**Cc:** SUR; Admin-D (LKKAUTO); Bryan Ang (LKKAUTO)

**Subject:** AIG ; GBC 1145U ; D.O.A. 09/02/2018 (Fire Case)

Dear Ms Joslin,

I have received the assignment and will proceed with the investigation.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

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**From:** Admin-D (LKKAUTO)

**Sent:** Wednesday, 14 February 2018 10:05 AM

**To:** 'Joslin Lim'

**Cc:** assignments; SUR; Investigation

**Subject:** RE: GBC1145U - Vehicle caught fire on 09/02/2018 - Insured : Qin Xun Trading Pte Ltd - URGENT

Dear Joslin,

Thank you for the assignment.

Please be informed that repairer arrange survey on 19.02.2018.

**Dear Investigator,**

**Kindly assist.**

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Joslin Lim [[mailto:joslin\\_lim@sg.msig-asia.com](mailto:joslin_lim@sg.msig-asia.com)]

**Sent:** Tuesday, 13 February 2018 3:36 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'sinyewhup@gmail.com' <[sinyewhup@gmail.com](mailto:sinyewhup@gmail.com)>

**Subject:** GBC1145U - Vehicle caught fire on 09/02/2018 - Insured : Qin Xun Trading Pte Ltd - URGENT

**Importance:** High

Dear Sirs

We enclose a copy of the accident report to you.

We are appointing you to survey and investigate the cause of the fire.

Please apply for SCDF Fire report too.

Please contact Sin Yew Hup Auto Pte Ltd urgently/vehicle to be surveyed by today as the workshop is closed for the CNY.

**Regards**

**Joslin Lim**

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6643 1327 | Direct fax +65 6225 7402 | [joslin\\_lim@sg.msig-asia.com](mailto:joslin_lim@sg.msig-asia.com)



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