

INS. CASE OWNER:

NORSAH

CC 3 / AIG18002962 / K1033

LEK

IDAC:

Surveyor:

KALVIN

DOI:

12/02/18

Date / Time:

12/02/18

Registered in Merimen:

13/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLH 9453H

Claim No.:

0642815266SG

Name of Insured:

ROE CHEW CHEW

Policy No.:

210506495

Insured Tel No.:

HP: 9004 4296

Make / Model:

AUDI A4 SEDAN 1.4 TFSI S

Excess Sec II : \$5

D.O.A.: 12/02/18

Place of Accident:

JUNCT OF NORTH BRIDGE RD &amp; 3045 BASAH RD

Is driver the owner?

(YES ☒ NO ☐

Nature of Accident:

If NO, Driver Name / Age: ROE ZH YAN

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: 8182 2235

(VL: ☒ / NO)

Insured Liability:

Final ? Yes / No

SHD5985Y



INSRS:

WSP: COGE (copying)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/02/18 (Ashur)

27/2/18 @ 9:47am

SHD 5985Y - USA/ASE 180214 21/02/18

SLH 9453H - X

CALLED ON (CONFIRMED) ALIUDEN - DO REPAIR ENDED TO, ANDREW  
TO WHEN ADVISED TO SETTLE AND NUMBER ABOVE NOT SAME

STAGE

DATE/ PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

-

Sent By:

-

FINALIZATION

Date/Time:

20/2/18

Confirm with:

bry

Confirm by:

bry

Repair Cost:

45 \$51,950.00

( 3 days) Reduction:

65 \$

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

2/4/18

Confirm with:

bry

Email ☒ Call ☐

Final Liability:

\$ 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

W1851 \$51,979.50

DO REPAIR ENDED TO

Loss of Rental (LOR):

\$5 245.65

( 35 days) x

248.36

Loss of Use (LOU):

\$5 -

(5 x days)

Loss of Income (LOI):

\$5 075.00

(\$50 x 35 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOU ☒ (Tick only one)

GIA/LTA Search

\$5 7.44

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/Independent)

Legal Cost

\$5 -

1) Claim status: Not final/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9300 7420

Total:

\$5 2351.63

Global Sum \$5:

FINAL PAYMENT

Date/Time:

3/4/18

Confirm with:

bry

Email ☒ Call ☐

Payee 1:

\$5 2351.63

Name 1:

COMFORT DELICIOUS ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002962/K1es3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 13-02-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLH 9453H	Veh. Inspected	SHD 3985Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	12/02/2018	Inspection Date	12/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO : SHD 3985Y

DATE 12/2/2018

MAKE :

MODEL : HYUNDAI SONATA

Ang Asia - (L/S) TS:

LKK - Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid X <i>14-17</i>			\$ 1,349.50	
	Boot Lid Rubber X <i>5m</i>			\$ 110.90	
	Boot Lid Lock Upper X <i>2m</i>			\$ 132.10	
	Boot Lid Lock Lower X <i>2m</i>			\$ 30.30	
	Boot Lid Sonata Plate <i>1m</i>			\$ 43.60	
	Boot Lid Hyundai Plate <i>1m</i>			\$ 24.20	
	Boot Lid 'H' Emblem <i>1m</i>			\$ 26.10	
	Boot Lid CRDI Plate <i>1m</i>			\$ 22.70	
	Rear Bumper <i>1m</i>			\$ 578.40	
	Rear Bumper Reinforcement <i>1m</i>			\$ 483.30	
	Rear Bumper Clip <i>1m</i>			\$ 22.00	
	Rear Bumper Sponge <i>1m</i>			\$ 137.40	
	Rear Bumper Under Cover <i>1m</i>			\$ 185.80	
	Rear Bumper Protector (RH) <i>1m</i>			\$ 38.00	
	Tail Lamp (RH) X <i>1m</i>			\$ 344.00	
	Rear Panel X <i>1m</i>			\$ 391.80	
	Rear Panel Garnish X <i>1m</i>			\$ 95.80	
	<i>Rear Fender (RH) X repair</i>				
	<b>SUB TOTAL</b>			\$ 4,015.90	
	<b>LESS 20%</b>			\$ 803.18	
	<b>DISCOUNTED TOTAL</b>			\$ 3,212.72	
	Boot Lid Comfort Logo & Tel No. Sticker <i>1m</i>			\$ 30.00	Nett
	Rear Bumper Reverse Sensor X <i>1m</i>			\$ 135.70	Nett
	Rear Bumper Advertisement Logo <i>1m</i>			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) <i>1m</i>		\$ 100.00	\$ 200.00	Nett
				\$ 415.70	
	<b>Labour Charge</b>				
	Panel Beating			\$ <del>850.00</del> <i>400</i>	
	Spray Painting Charge			\$ <del>600.00</del> <i>5%</i>	
	Wiring Charge			\$ <del>50.00</del> <i>2%</i>	
	Tuff Kote			\$ <del>50.00</del> <i>X</i>	
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <i>X</i>	
	<b>TOTAL LABOUR</b>			\$ 1,670.00	
	<b>ESTIMATE TOTAL</b>			\$ 5,298.42	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305116109  
Date : 19/02/18

## FINALIZATION FORM

To : LKK  
Attn : KALVIN ANG

Fax :

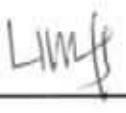
Vehicle Reg No. : SHD3985Y Date of Accident : 12-Feb-18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG ASIA --- SLH9453H
2. The finalized amount shall be:
  - (a) Spare Parts after List discount
  - (b) Labour Charges
  - Total for Part-By-Part Repair Cost**
  - (c.) Lumpsum Repair (if applicable)
  - Total for Lumpsum repair cost after Less: 20% \$1,850.00
  - Final Lumpsum Repair cost \$1,850.00**

3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM T S  
Tel : 62148398  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 20/2/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: REAR BUMPER SPONGE AND REINFORCEMENT – REPLACED

ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305116109

ER  
COMFORT TRANSPORTATION PTE LTD  
7010045  
ER NO.  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755  
(O)

REGN NO.	SHD3985Y	MILEAGE
MAKE	HYUNDAI	FUEL E 1/2 F
MODEL	SONATA	DATE/TIME IN 12.02.2018 10:45
YR OF MANUF.	29.06.2011	TARGET DATE
CHASSIS CODE	KMHET41VMBA812940	COMPLETION DATE/TIME

JT CARD NO.

JOB DESCRIPTION

ident Date: 12.02.2018  
URE: 3P 12.02.18

IO LABOR CODE DESCRIPTION

ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Idgement Slip

Exit Pass

lo. SHD3985Y LIMITS

Vehicle No.: SHD3985Y

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHD 3985Y

DATE 12/2/2018

MAKE :

MODEL : HYUNDAI SONATA

Ang Asia - (L/S)

TS

LKK - Kalvin

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid <del>X</del> <i>14-2</i>			\$ 1,349.50	
	Boot Lid Rubber <del>X</del>			\$ 110.90	
	Boot Lid Lock Upper <del>X</del>			\$ 132.10	
	Boot Lid Lock Lower <del>X</del>			\$ 30.30	
	Boot Lid Sonata Plate <del>-</del>			\$ 43.60	
	Boot Lid Hyundai Plate <del>-</del>			\$ 24.20	
	Boot Lid 'H' Emblem <del>-</del>			\$ 26.10	
	Boot Lid CRDI Plate <del>-</del>			\$ 22.70	
	Rear Bumper <del>-</del>			\$ 578.40	
	Rear Bumper Reinforcement <del>?</del>			\$ 483.30	
	Rear Bumper Clip <del>-</del>			\$ 22.00	
	Rear Bumper Sponge <del>?</del>			\$ 137.40	
	Rear Bumper Under Cover <del>?</del>			\$ 185.80	
	Rear Bumper Protector (RH) <del>-</del>			\$ 38.00	
	Tail Lamp (RH) <del>X</del>			\$ 344.00	
	Rear Panel <del>X</del>			\$ 391.80	
	Rear Panel Garnish <del>X</del>			\$ 95.80	
	<i>Rear Fender (RH) X repair</i>				
	<b>SUB TOTAL</b>			<b>\$ 4,015.90</b>	
	<b>LESS 20%</b>			<b>\$ 803.18</b>	
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,212.72</b>	
	Boot Lid Comfort Logo & Tel No. Sticker <del>-</del>			\$ 30.00	Nett
	Rear Bumper Reverse Sensor <del>X</del>			\$ 135.70	Nett
	Rear Bumper Advertisement Logo <del>-</del>			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH) <del>-</del>		\$ 100.00	\$ 200.00	Nett
				<b>\$ 415.70</b>	
	<b>Labour Charge</b>			<i>400</i>	
	Panel Beating			<del>\$ 850.00</del>	
	Spray Painting Charge			<del>\$ 600.00</del>	5%
	Wiring Charge			<del>\$ 50.00</del>	X
	Tuff Kote			<del>\$ 50.00</del>	X
	Remove/Refix Reverse Sensor			<del>\$ 120.00</del>	X
	<b>TOTAL LABOUR</b>			<b>\$ 1,670.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 5,298.42</b>	
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Our Ref : T 0218 / SHD3985Y /CL(st)  
Your Ref :  
Date : 26-Feb-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3985Y YOUR INSURED SLH9453H**  
**AND OTHER ON 12.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3985Y** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLH9453H** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,979.50
2	3 days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 2,281.74</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,521.74</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
- b) LTA search slip/s of : SLH9453H
- c) GIA / Police report/s of : SHD3985Y
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198500488R

#### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 27 February 2018 3:14 PM  
**To:** 'SERVICE@BOCKBUS.COM.SG'; 'KOEZIYAN@BOCKBUS.COM.SG'  
**Subject:** ACCIDENT INVOLVING SLH 9453H AND SHD 3985Y ON 12/02/2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18002962/K1es3**

27 FEB 2018

**KOE CHEW CHEW / KOE ZI YAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLH 9453H AND SHD 3985Y ON 12/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****SONATA SHD3985Y , SLH 9453H  
BRAS BASAH ROAD X NORTH BRIDGE ROAD****ON 12-Feb-18 09:40**

I / We

**ANG JEE TIONG**

(Hirer) NRIC No.:

**S1517748I**

and/or

(Relief) NRIC No.:

Taxi Number

**SHD3985Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**12-Feb-2018**

Name of Hirer

**ANG JEE TIONG**

Hirer NRIC

**S1517748I**

Signature :



Address

**359 YUNG AN ROAD #14-87  
610359**

Contact No.

**96847334**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,979.50** (Repair Cost), **S\$370.63** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHD 3985Y** that was damaged pursuant to the accident which occurred on **12/02/2018** (date) along **BRAS BASAH ROAD X NORTH BRIDGE ROAD** (location) involving vehicle no/s **SLH 9453H**.

This is pursuant to the inspection conducted on **12/02/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3985Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3985Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of **- 3 APR 2018** (month) **20** (year)



**AWK**

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD3985Y

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
29.06.2011

CHASSIS CODE  
KMHT41VMBAS12940

INV. NO/DATE  
91358189 21.02.2018

JOB NO.  
305116109

ODOMETER READING

JOB TYPE

Description : 3P 12.02.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,850.00
Add GST @ 7.000 %	129.50
<b>Total Invoice amount</b>	<b>1,979.50</b>

Issued by : CHEWBEELING 21.02.2018 16:45:51  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18020371

Date: 21 February 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      12/02/2018    @   09:40 hrs  
ALONG                                BRAS BASAH ROAD X NORTH BRIDGE ROAD  
INVOLVING                         SLH 9453H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3985Y** (the "Taxi"). The Taxi was hired to **ANG JEE TIONG IC NO S1517748I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLH9453H	12 Feb 2018 / 09:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

SHD38254

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Feb 2018 <a href="#">Edit Reg</a>		12 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,850.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,850.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>									
Insured: <b>KOE CHEW CHEW</b> , ID: S0212504H									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.:	<b>SHD3985Y</b>	Date of Loss:	12/02/2018 09:00 - :59 [79 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 0642815266SG</b>	Policy/Cover Note No.:	2100506495						
Vehicle Reg. No. (Insured):	<b>SLH9453H</b>	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com									
Claimant's Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 23/02/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span>View All</span> <span>Compose Case Mail</span>									
<ul style="list-style-type: none"> <li>AIG_SG (14/02/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span>View All</span> <span>Search Tasks</span> <span>Create New Task</span> <span>Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLH9453H (Insd veh)	Model:	HYUNDAI SONATA NF 2.0
	SHD3985Y (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	12/02/2018		TURBO (A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		5,669.31
Final Repair Cost	:	\$		1,979.50
Loss of Use	:	\$		125.00
Rental (if any)	:	\$		245.63
LTA / GIA Search Fee	:	\$		7.49
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		2,357.62

2.50 days at \$50.00 per day  
2.50 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/~~No~~—BOLA Scenario No: 27

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,357.62
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

04 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## Claim Documents

**\*SHD3985Y (0642815266SG)**  
**[SLH9453H]**  
**TP**  
**COMFORT TRANSPORTATION PTE LTD**  
**Feb 12 2018 9:00AM**  
**[KOE CHEW CHEW]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit		
Assessment Reports															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print	
1	14/02/18 11:00	Accident Statement From: SC - Reg. No: SLH9453H, Claimant: KOE CHEW CHEW													1	Load HTM		
Photos/Images															3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print	
1	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
2	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
3	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
4	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
5	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
6	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
7	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
8	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
9	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
10	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
11	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
12	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
13	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
14	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
15	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
16	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
17	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
18	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
19	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
20	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
21	14/02/18 08:39	General View													1	Load JPG	<input checked="" type="checkbox"/>	
22	20/02/18 08:08	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
23	20/02/18 08:08	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
24	20/02/18 08:08	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
25	20/02/18 16:55	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
26	20/02/18 16:55	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
27	20/02/18 16:55	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
28	20/02/18 16:55	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	
29	20/02/18 16:55	Reinspection Photo													1	Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>
Documentation			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>
1	14/02/18 11:31	TP GIA REPORT	Thumbnail Print
2	14/02/18 11:31	TP ESTIMATE- MARKED	1 Load PDF
3	27/02/18 15:14	LETTER TO OI	1 Load PDF
4	04/04/18 14:52	WORKSHOP INVOICE	1 Load PDF
5	04/04/18 14:52	AUTHORISATION TO ACT FORM	1 Load PDF
6	04/04/18 14:52	Release Voucher	1 Load PDF
7	04/04/18 14:52	RENTAL RECEIPT	1 Load PDF
8	04/04/18 14:52	LTA SEARCH	1 Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002962/K1EA3Q2

Date: 04/04/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100506495  
 Claimant Vehicle No: SHD3985Y Insured Vehicle No: SLH9453H  
 Date of Loss: 12/02/2018 Nature of Claim: TP Claim No: 0642815266SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD3985Y  
 Make & Model: HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A) Engine No: D4EAD312234  
 Reg. Date: 29/06/2011 (Man. Year: 2011) Chassis No: KMHET41VMBA812940  
 Colour: Blue Odometer: 177907 km  
 Engine Capacity: 1991 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,628.42	1,380.56	2,247.86	61.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,670.00	940.00	730.00	43.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,298.42</b>	<b>2,320.56</b>	<b>2,977.86</b>	<b>56.20</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,850.00</b>		
(S\$)	5,298.42	1,850.00	3,448.42	65.08
+ GST 7.00/7.00% (S\$)	370.89	129.50	241.39	65.08
<b>Nett Amount (S\$)</b>	<b>5,669.31</b>	<b>1,979.50</b>	<b>3,689.81</b>	<b>65.08</b>
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$98.25/day) (S\$)		245.63		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>2,357.62</b>		

## INSPECTION

Date of Assignment: 12/02/2018  
 Date Inspected: 12/02/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Repair	1,349.50 FL	*- FL
2	1		*BOOT LID RUBBER	Serviceable	110.90 FL	*- FL
3	1		*BOOT LID LOCK UPPER	Serviceable	132.10 FL	*- FL
4	1		*BOOT LID LOCK LOWER	Serviceable	30.30 FL	*- FL
5	1		*BOOT LID SONATA PLATE	Necessary	43.60 FL	*43.60 FL
6	1		*BOOT LID HYUNDAI PLATE	Necessary	24.20 FL	*24.20 FL
7	1		*BOOT LID H EMBLEM	Necessary	26.10 FL	*26.10 FL
8	1		*BOOT LID CRDI PLATE	Necessary	22.70 FL	*22.70 FL
9	1		*REAR BUMPER	Deformed	578.40 FL	*578.40 FL
10	1		*REAR BUMPER REINFORCEMENT	Cracked	483.30 FL	*483.30 FL
11	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
12	1		*REAR BUMPER SPONGE	Torn	137.40 FL	*137.40 FL
13	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
14	1		*REAR BUMPER PROTECTOR (RH)	Cut	38.00 FL	*38.00 FL
15	1		*TAIL LAMP (RH)	Serviceable	344.00 FL	*- FL
16	1		*REAR PANEL	Serviceable	391.80 FL	*- FL
17	1		*REAR PANEL GARNISH	Serviceable	95.80 FL	*- FL
18	1		*REAR FENDER (RH) (NPA)	Repair	0.00 FL	*- FL
19	1		*BOOT LID COMFORT LOGO & TEL NO.STICKER	Necessary	30.00 FS	*30.00 FS
20	1		*REAR BUMPER REVERSE SENSOR	Not Necessary	135.70 FS	*- FS
21	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
22	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>4,431.60</b>	<b>1,655.70</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>803.18</b>	<b>275.14</b>
<b>Total Parts (\$\$)</b>	<b>3,628.42</b>	<b>1,380.56</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	600.00	540.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (S\$)			<b>1,670.00</b>	<b>940.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >