

INS. CASE OWNER:

CC3/52118002958, SWA34

LKK:
IDAC:

Surveyor:

YWK

DOI:

ASSIGNMENT

8/2/18

Date / Time:

12/2/18

Registered in Merimen:

Pre-assign / CCU / FTE

SGS 481L



Insured Vehicle No.:

Name of Insured:

ROSET UMONGWE SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

3/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

POH CHH HUANH

Driver Tel No.:

90615309

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Amperstair - 00012

1. with

Upper Changi Rd Traffic Junction

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHC 4882J



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMT, WL



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

2/2
NMANSHC 4882J / 52118002958 / 009-7/1/18
SGS 481L - 001/001, 90615309 / 009-7/1/18

28/4/18

Confirm accident details. Inform TP claim
Agree to settle letter and out

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

2/2

Sent By:

bmr

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

22/3/18

Confirm with

Lee Gek .

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

SS

1065.62

Loss of Rental (LOR):

SS

486.32

(

4.5

days) x 100.07.

Loss of Use (LOU):

SS

100.00

(\$50

x 2

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

1658.94

Global Sum SS:

1650.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1650.00

Name 1:

SMT Taxis Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
22/3/18

RECEIVED 22 MAR 2018

SUNDAY

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: I.B.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time / Action / Instruction

Veh No: SHC 4882J Tr Regn: 16/11/2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius cc 1798Colour: Maroon AAC: Insured / Std / NI / NASp. Reading: 380796 T/Radio: Insured / Std / NI / NA

Eng/Not: _____

C/No: JDKN 364905766182

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falton

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 7/2/18 D.O.I. 8/2/18Survey held at SPARTDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

21/3/18 Confirm I.B.2 \$1065.60 with 3 working days

TAX/02/18/2059

Lick

EQ

(Ed. \$1689.01
61.1)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ Site Insp (\$ _____)

) \$ + RS. \$ _____

☐ Interview (\$ _____)

) Photos _____

☐ Tech. Insp (\$ _____)

) Organ _____

☐ Weekend (\$ _____)

) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI18002958/Swa3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 13-02-2018	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGS 481L	Veh. Inspected	SHC 4882J
Policy No.	DMCFHQ17-000182	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	07/02/2018	Inspection Date	08/02/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4882J
 Ref. No : TAX/02/18/2054
 Reg. Date : 16/10/2015
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : CHO CHU KUAN
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 07/02/2018 08:54:00 PM
 Accident Reported Date / Time : 08/02/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094540
 Special Instruction to ARC, if any :
 SGS481L
 Prepared Date : 09/02/2018 09:12:32 AM



Sebastian
 9/2/18.
 - Part by part repair.
 - Question Mark Item
 Photo
 - Photo ~~After~~ Before
 Paint

90056121

sebastianyeang@kkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No :

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 1,498.63	1,498.63
Other Charges	: 360.00	0.00
TOTAL	: 2,754.63	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sign Off Date	: 09/02/2018 11:48:24 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 09/02/2018 11:46:40 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

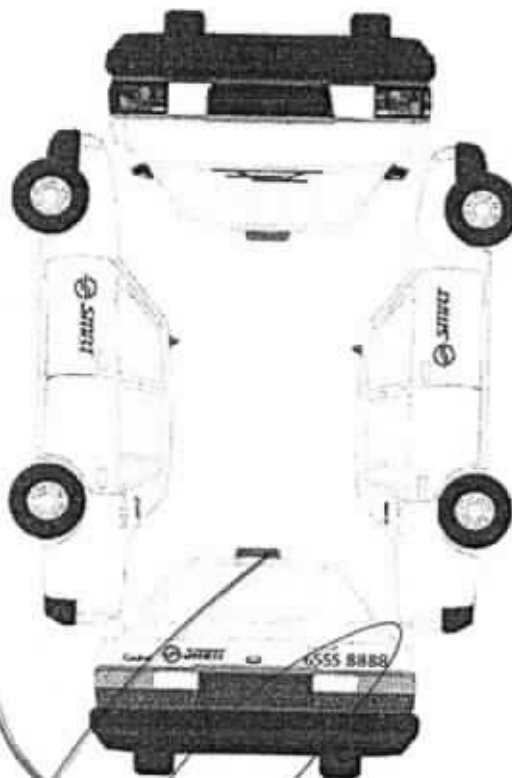
Invoice Amount : 0.00

Prepared Date : 2/9/2018 11:48:36 AM

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4882J
Ref. No : TAX/02/18/2054
Reg. Date : 16/10/2015
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : CHO CHU KUAN
Type of Accident : HEAD TO REAR
Date / Time of Accident : 07/02/2018 08:54:00 PM
Accident Reported Date / Time : 08/02/2018 12:00:00 AM
Surveyor Is Required? : Yes
Survey by : Sebastian
Vehicle Is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024094540
Special Instruction to ARC, if any :
SGS481L - EQ - LKK
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP: 90036121
Prepared Date : 09/02/2018 09:12:32 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

2nd witness

Date

Vehicle to Wega Date In: 09/02 Towing:
Time In: 1100 Driver: TAT
Wega Job No: 02/019
Vehicle sent to SMRT Date In: 12-2-2018 Towing:
Time In: 4:10 Driver:
Received by (SMRT):

QC 2/2/18 17:45 PASS

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : Mileage : 0
Work Shop : Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 1,321.49	635.62
Other Charges	: 360.00	30.00
TOTAL	: 2,577.49	1,065.62
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 09/02/2018 11:48:24 AM	10/02/2018 09:26:26 AM



repaired / Adjusted Date :

emarks :

repaired Date : 09/02/2018 11:46:40 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No	: QN-1802-0607	Invoice No	:
Quotation Date	: 24/2	Invoice Date	:
Invoice Amount	: 0.00	Prepared Date	: 2/9/2018 11:48:36 AM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00 ✓	200.00 /
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 /
TO RESPRAY BUMPER BEAM	180.00 ✓	0.00
Total Spray Painting & Panel Beating	558.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	360.00	30.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-17905		6505548	BUMPER REAR	✓1	458.80	25.00	343.95	Replace	Replace	No ✓
6891-17020		6505619	BUMPER LIP REAR	✓1	228.90	25.00	171.67	Replace	Replace	No ✓
12023-2240		6505547	BUMPER REINFORCEMENT REAR	X1	205.70	25.00	154.28	Replace	Check	No X
12016-7030			ARM SUB-ASSY, RR BUMPER LH	X1	139.80	25.00	104.70	Replace	Check	No X
12015-7050			ARM SUB-ASSY, RR BUMPER RH	X1	139.80	25.00	104.70	Replace	Check	No X
			SENSOR REVERSE	X1	180.00	0.00	180.00	Replace	Check	No X
			PIXEL STICKER	✓2	60.00	0.00	120.00	Replace	Replace	No ✓
2576-7020		6505550	BUMPER SIDE RETAINER RR/LH	X1	94.80	25.00	71.10	Replace	Check	No X
2575-7020		6505549	BUMPER SIDE RETAINER RR/RH	X1	94.80	25.00	71.10	Replace	Check	No X
6087-7020		6505618	BUMPER LIP COVER RR/RH	X0	118.10	25.00	0.00	Replace	Not given	No X
TOTAL MATERIALS							1,321.50	635.62		
TOTAL MATERIALS(Discounted)							1,321.49	635.62		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 635.62 \\
 + 200.00 \\
 + 230.00 \\
 \hline
 1065.62
 \end{array}$$

Submitted
 25/2/18

Part 1 - Labour Works

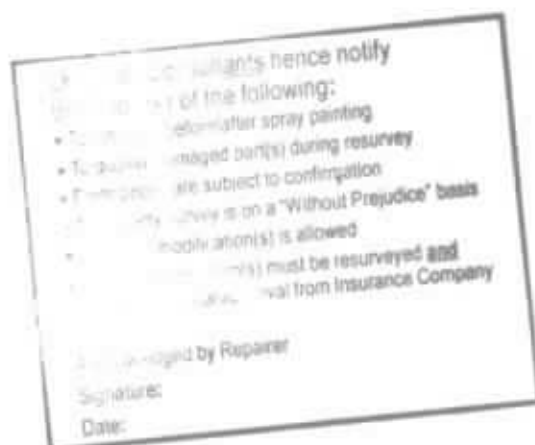
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	338.00	0.00 300
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 ?
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	360.00	0.00



Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <i>Refused</i>
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace	No <i>cut</i>
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace	No ?
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace	No ?
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace	No ?
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No ?
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No <i>✓</i>
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace	No ?
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No ?
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace	No <i>X</i>
TOTAL MATERIALS								1,410.08	1,410.06	
TOTAL MATERIALS(Discounted)							1,498.63	1,498.63		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4882J
Vehicle to be Exported:	No
Intended De-registration Date:	13 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6539406
Chassis No.:	JTDKN36U905766382
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	16 Oct 2015
First Registration Date:	16 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Oct 2023

PARF Rebate Amount: \$3,750.00

Intended COE Rebate Details

COE Expiry Date: 15 Oct 2023

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 8

PQP Paid: \$45,439.00

COE Rebate Amount: \$32,216.00

Total Rebate Amount: \$35,966.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 13 Feb 2018.

OK

Mei Kwan (LKKAuto)

From: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Sent: Wednesday, 21 February, 2018 10:31 AM
To: Mei Kwan (LKKAuto)
Cc: Jas Khine (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SGS481L (OI : EQI - TBA) AND SHC4882J (TP : LKK REF - CC3/EQI18002958/Swa3) on 07/02/2018
Attachments: SGS481L 07.02.2018.pdf
Categories: HMK

Dear Mei Kwan

We refer to the above matter and your email, please find attached our insured GIA report.

Thank You.

Regards,
Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, February 20, 2018 3:47 PM
To: Bazlin Ahmad
Cc: Jas Khine (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SGS481L (OI : EQI - TBA) AND SHC4882J (TP : LKK REF - CC3/EQI18002958/Swa3) on 07/02/2018

WITHOUT PREJUDICE

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 4882J at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- Estimated cost of repair



SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

EQ Insurance Company Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 19th March 2018

Our Ref.: TAX/02/18/2054/LG

Your Ref.:

Dear Sirs,

**ACCIDENT INVOLVING SHC 4882J & SGS 481L (EQ INSURED)
ON 07/02/2018 ALONG NEW UPPER CHANGI RD**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHC 4882J. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$1,065.62</u>
2. Loss of Rental for <u>4.5</u> days @ S\$ <u>108.07</u> /day	:	<u>\$ 486.32</u>
3. Loss of Income for <u>2</u> days @ S\$ <u>60.00</u> /day	:	<u>\$ 120.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$ 7.00</u>
5. Survey Fee	:	<u>-</u>
Total Claims :		<u>\$1,678.94</u>

We enclose the following documents:

☒ Repair Invoice	☒ Letter of Authorisation
☐ Survey Report	☒ LTA Search result
☐ Photographs _____ pcs	☒ Others :
☐ Investigation results	1. <u>vehicle laid-up report</u>
☒ Proof of Loss of Use/Rental/Income	2. <u>Vehicle attachment History</u>
☒ Police / SAS report of <u>SHC4882J</u>	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD


Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQH18002958/Swa3

09 March 2018

Roset Limousine Services Pte Ltd

53 Ubi Avenue 1,
#03-47 Paya Ubi Industrial Park
Singapore 408934

Dear Sir/Madam,

ACCIDENT INVOLVING SGS 481L AND SHC 4882J ON 07/02/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



Date: 8/2/2018

Our Ref. No.: TAX/02/18/2054

Letter of Authorisation

I, Cho Chu Kuan (NRIC No.: S00305882) the registered ~~hirer~~ relief driver / contract hirer of SMRT taxi registration number SHC 4882J hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and S9S 481L happened on 7/2/2018 8.54 pm along New Upper Changi Rd (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: Cho Chu Kuan Signature: 
NRIC No.: S00305882
Tel No.: 94369661
Address: BLK 124 #07-2923
Paya Lebar Way Spore 381124



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300039
Date : 02.03.2018
Vehicle No. : SHC4882J
Your Ref No. : TAX/02/18/2054
Our Ref No. : 24094540
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
Parts					
BUMPER, REAR: FOR TOYOTA PRIUS TAXI	1.00	\$ 458.60	(25.00)	\$ 114.65	\$ 343.95
LIP, BUMPER: REAR, FOR TOYOTA PRIUS TAXI	1.00	\$ 228.90	(25.00)	\$ 57.22	\$ 171.67
REINFORCEMENT, BUMPER: REAR, TOYOTA PRIUS	0.00	\$ 205.70	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER LH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER RH	0.00	\$ 139.60	(25.00)	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
RETAINER, BUMPER: SIDE, R/LH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
RETAINER, BUMPER: SIDE, R/RH, TOYOTA PRIUS	0.00	\$ 94.80	(25.00)	\$ 0.00	\$ 0.00
COVER, BUMPER LIP: R/RH, FOR TOYOTA PRIUS	0.00	\$ 118.10	(25.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 635.62
Labour					
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00


Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/18/2054

From: SMRT Taxis Pte Ltd

Date: 15/02/2018

**ACCIDENT ON 07/02/2018 INVOLVING SHC 4882J & SGS 481L
ALONG NEW UPPER CHANGI ROAD**

This is to confirm that the daily rental rate for SHC 4882J is \$108.07 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300039
Date : 02.03.2018
Vehicle No. : SHC4882J
Your Ref No. : TAX/02/18/2054
Our Ref No. : 24094540
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,065.62

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 07.02.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/02/18/2054
Date: 15/02/2018

**ACCIDENT ON 07/02/2018 INVOLVING SHC 4882J & SGS 481L
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Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4882J
Make / Model : TOYOTA PRIUS
Accident Case No. : TAX/02/18/2054
Ref. No. : 24094540

Date and Time Vehicle off-road for Accident Repair : 08.02.2018 13:00:00
Date and Time Repair Completed : 13.02.2018 08:32:52

Remarks :

Generated by : FOHSUAN

Printed on : 13.02.2018

Enquire Transaction History**Transaction History Details**

Log Date/Time:	09 Feb 2018 / 14:10:28	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SGS481L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180209141028165689

Search Date / Time: 07 Feb 2018 20:54:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs **OK**

1 of 1 100% Find | Next

Select a format Export



15 February 2018

SMRT TAXIS PTI

Woodlands Industrial Park
Singapore
Tel : 65 647
Fax : 65 636
www.smrt.

Vehicle Attachment History of CHO CHU KUAN (S0030588Z)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB687M	TOYOTA	CROWN-LXS	MAIN	30/09/2004 04:00 PM	25/04/2006 08:45 AM	SCRAP
SHB1871R	TOYOTA	CROWN-LXS	MAIN	27/04/2006 04:00 PM	11/05/2007 09:00 AM	STLR
SHB1871R	TOYOTA	CROWN-LXS	MAIN	16/05/2007 11:00 AM	25/09/2008 08:30 AM	VEHCG
SHB1871R	TOYOTA	CROWN-LXS	MAIN	30/09/2008 10:30 AM	18/06/2009 10:00 AM	TEMRT
SHB1871R	TOYOTA	CROWN-LXS	MAIN	23/06/2009 09:50 AM	26/02/2014 09:20 AM	Vehicle reached lifespan
SHC4400S	TOYOTA	PRIUS	MAIN	10/03/2014 03:55 PM	07/01/2016 01:42 PM	
SHC4882J	TOYOTA	PRIUS	MAIN	11/01/2016 11:50 AM		
SHC4259J	TOYOTA	PRIUS	COURTESY	08/12/2015 04:35 PM	07/01/2016 09:46 AM	
SHF445Z	TOYOTA	PRIUS	COURTESY	10/02/2018 11:00 AM	13/02/2018 10:00 AM	

Page



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 23/03/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SGS 481L (Insd Veh)	Your Ref. No. : DMCFHQ17-000182
	SHC 4882J (TP Veh)	Our Ref. No. : CC3/EQI18002958/Swa3q2
Date of Accident	7/2/2018	

Liability	100%	
Final Repair Cost	: \$ 1,065.62	
Loss of Income	: \$ 100.00	4.5 days
Rental (If any)	: \$ 486.32	4.5 days
Others:	: \$ 7.00	
	: \$	
	1,658.94	
Final Settlement Sum	: \$ 1,650.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	SMRT TAXIS PTE LTD	: \$ 1,650.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ118002958/Swa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 23-03-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGS 481L	Veh. Inspected	SHC 4882J
Policy No.	DMCFHQ17-000182	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/02/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JTDKN36U905766382	Colour	MAROON
Odometer	380796	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	6 mm
L/H Front Tyre	195/65R15	FALKEN	6 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	07/02/2018	Inspection Date	08/02/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4882J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
1	BUMPER LIP REAR (DISC 25%)	CUT	228.90	171.67
2	PIXEL STICKER @\$80.00 (SN)	NECESSARY	120.00	120.00
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY ,RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY ,RR BUMPER RH	NOT NECESSARY	139.60	-
1	SENSOR REVERSE	NOT NECESSARY	180.00	-
1	BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
1	BUMPER LIP COVER RR/RH	NOT NECESSARY	118.10	-
			1,780.10	635.62
	LABOUR			
	PANEL BEATING & BODY WORK.		338.00	200.00
	SPRAY PAINT.		558.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	30.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,256.00	430.00
	GRAND TOTAL		3,036.10	1,065.62
	RECOMMENDED COST OF REPAIRS			1,065.62

Report Ref No. CC3/EQ18002958/Swa3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.