

Thin Thin (LKKAUTO)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>
Sent: Friday, 14 December 2018 10:32 AM
To: Thin Thin (LKKAUTO); Alfred Toh; Admin A
Cc: Hsiao Tong (LKKAUTO); KKLau; Vic (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018
Attachments: WhatsApp Video 2018-05-14 at 15.35.33 (2).mp4

Dear thin thin

We refer to the above reference

We have just received insured video. We are inclined to maintain rejection under BOLA agreement.

Thanks

Catherine Thia
Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
www.sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Friday, 14 December, 2018 10:06 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Vic (LKKAUTO)

<vicalpeh@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJ57709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Importance: High

Dear Sir / Madam,

We had further reviewed the matter.

Our insured was travelling along the main road and was changing lane as he intended to make a right turn further while TP was making a right turn from the minor road when collided to our insured vehicle. BOLA 9 is applicable (Traffic on main road has precedence). Under MAG, Insured is liable for 20% (failing to lookout for vehicles turning into the major road from an adjoining minor road.)



In view of the above, kindly let us have your instruction whether we settle TP claim at 20% or maintain our stand (rejection).

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 13 December 2018 10:52 AM

To: Catherine Thia <catherine.thia@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; OLIVIA <olivia@cowell.com.sg>; KKLau <kklau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Catherine

Please assist to follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: Thursday, December 13, 2018 10:48 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Mr Alfred,

We refer to the below matter.

Kindly let us have your further instruction as TP is keep on chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 11 December 2018 4:50 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Importance: High

Dear Mr Alfred,

We refer to the below matter.

Please be inform that we have rejected TP claim as per instruction.

However, TP did not agree our rejection and propose to settle at 100% liability to their client claim. TP mention that insured accident report was not probable and credible at all.

Therefore, kindly let us have your further instruction in order to us proceed further.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bevan Lim (LKK Auto)

Sent: Monday, 11 June, 2018 12:58 PM

To: Claims Dept of CTI

Cc: Sharon Han; Alfred Toh; Hsiao Tong (LKKAuto); Chong Boon Sen; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Importance: High

Dear Sir/Madam

We refer to our email dated 21/05/2018

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Bevan Lim (LKK Auto)

Sent: Friday, 1 June 2018 5:32 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: 'Sharon Han' <sharon.han@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Sir/Madam,

We refer to our email dated 21/05/2018.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Bevan Lim (LKK Auto)

Sent: Monday, 21 May 2018 11:43 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

CTI REF – SNM18D00827C02/9 (SJS7709A)

LKK REF - CC3/CTI18002942/K1ys3

Dear Sir/Madam,

We further to your email below.

As per your instruction below, we have Rejected TP claim.

TP is not agreeable to the rejection of the claim.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 11 May 2018 3:58 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

LKK REF - CC3/CTI18002942/K1ys3

CTI REF – SNM18D00827C02/9 (SJS7709A)

Dear Bevan

We refer to your email pertaining to the above matter.

Please proceed to reject the property damage claim based on the video footage.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com



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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Friday, May 11, 2018 1:50 PM
To: Sharon Han <sharon.han@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Sir/Madam,

We further to our email below.

Please find attached video from TP.

Based on the video footage, our insured was travelling on the main road and was changing lane while TP who was making a turn from the minor road and collided with our insured vehicle.

In view of the above, We would like to reject TP claim. As our insured is on the main road and have the precedence. While TP who was coming out from the minor should ensure the main road is clear before moving off.

Kindly let us have your instruction/comments if any.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Wednesday, 14 February 2018 11:16 AM
To: Shirley Hiew (LKK Auto); Jas Khine (LKKAuto)

Cc: Adeline Chng; Thin Thin (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Shirley,

Our insured's report attached.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 14 February, 2018 11:08 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7340Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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