

INSURANCE

INS. CASE OWNER:

Sharon

CC3 / CT118002942 / K1

2003
M53

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

12/02/13

Date / Time:

12/02/13

Registered in Meritmen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJS 7709A

Claim No.:

Name of Insured:

TAN CHONG KOON ALVIN

Policy No.:

Insured Tel No.:

HP: 9640 7929

Make / Model:

TOYOTA CAMRY - 2.0 (A)

Excess Sec II :SS

D.O.A.: 07/02/13

Place of Accident:

TAMPINES CENTRAL 4 TWO'S TAMPINE AVE 4

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN CHONG YANG ADRIAN

OI GIA REPORT YES / NO:

TP GIA REPORT YES / NO

Driver Tel No.:

(VA / YES / NO)

Insured Liability:

% Final ? Yes / No

SHA 7340Y



INSRS:

WSP: CODE (Lany)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHA 7340Y - CAR 11/000491 - DOA 07/02/13
- CC3/CT118002942/12/02/13 DOA 07/02/13
- CC3/CT118002942/12/02/13 DOA 07/02/13
DOA 7709A - CC3/CT118002942/12/02/13 DOA 07/02/13
- CC3/CT118002942/12/02/13 DOA 07/02/13
- CC3/CT118002942/12/02/13 DOA 07/02/13

STAGE DATE / PIC

Non-Reporting 1st (1st)
Non-Reporting 1st (2nd)
Non-Reporting 1st (Final)
Notification 1st (if non-pickup)
Call OI

21/02/13 (5-2)

14/3/13

RECEIVED 14 DEC 2018
P/MC

Rejected TP claim.

LOD attached with file.

OI driving straight along main road and TP turning into main road. BOLA 9

Reject Case
By (initial)
Approved by
Date

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)
After call 1st to OI
Authorisation To Act
Release Voucher
Final Repair Bill
Car Rental Invoice
Towing Invoice
LTA / GIA
Medical Bill
PIR
Mandate/Reject Instruction
LOD
Payment Breakdown Form
Post-Repair Photos
Others

PRELIMINARY ADVICE

Date/Time: 13/02/13

Sent By:

Shirley Hsu

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

NON-URGENT

Kalvin

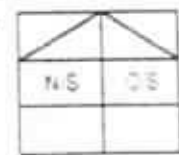
REF

ASSIGNMENT

SHA 7340Y

29 Jan 2015

From _____ Date _____
 Estimated Cost _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No _____
 at Workshop no _____
 of _____
 insured _____
 Policy No _____
 Claims No _____
 Sum Insured _____ Excess _____
 (Client's Record)
 Make of Veh _____



(Policy Condition)
 Remark The veh had commenced its repair at the time of inspection

Bar or Market Value _____
 IDAC Accident Report Consistent? Yes or No _____
 GIA PR Seen Consistent? Yes or No _____
 Est. Repairs 2 days Res Yes or No _____
 Lum Sum 20 % 3 Val Yes or No _____

CA / REV / REP / 24 HRS

Date _____ Person Contacted _____

Vehicle IN / OUT

Type M/Car / M/Cycle / Bus / Van / Lorry / Tr Prime Mover
 Truck / Trailer _____
 Make Hyundai I40 1685
 Colour Blk Insur 6 Std / Nil / NA
 Sp Reading 541695 T-Rad Insur 6 Std / Nil / NA
 Eng No _____
 C No KMHCBX14MF4065642
 Gen Cond Good / Fair / Poor / Burnt
 Steering In order / 6 Jammed / Leaked / Burnt or
 Brake In order / 6 Jammed / Leaked / Burnt or
 Mod Nil / S/Rim / STD 6 Rim or
 Tyre Size F 205 / 65 R16
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / DHTSU / PIR / SUMI /
 TOYO / YOKO or Haruh
 Front 2 Rear 2
 R Bal 2 R Ba 2
 L Bal 2 L Ba 2
 D/O A 9/2/8 D/O 12/2/8
 Survey held at COLE (hwy)
 Des. of Damages Frt / Rear / O/S / N/S / UIC / Rooftop or
N/S Front
 The UIC / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction

LIS - \$2450 + CRD: \$ 2858.80 / 54% 2

CTZ
4/s

Time For Pass 1/1 ☐ Prel. Report
 Time For Return 1/1 ☐ Final Report

Days Of Repair _____
 Resurvey No. of Trip _____

Survey Fee _____



Report Format _____
 Lump Sum / f.B. _____

Add Fee: ☐ Site Insp \$
☐ Standard \$
☐ No \$
☐ Other \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18002942/K1ys3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 13-02-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJS 7709A	Veh. Inspected	SHA 7340Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	13/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/02/2018	Inspection Date	12/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Item: ARC Repair TP(CLS0)1

JOB CARD Sales Order:

JC NO: 305115719

OWNER IS COMFORT TRANSPORTATION PTE LTD OMER NO 7010045 LESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO SHA7340Y	MILEAGE
	MAKE HYUNDAI	FUEL E 1/2 F
	MODEL I-40	DATE/TIME IN 09.02.2018 20:15
	YR OF MANU 29.01.2015	TARGET DATE
	CHASSIS CODE KMHLB41UMFU065642	COMPLETION DATE/TIME:

CHINA

Accident Date: 09.02.2018
NATURE: 3P 09.02.2018

JOB DESCRIPTION

/NO	LABOR CODE	DESCRIPTION
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WORKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Settlement Slip

Exit Pass

No.: SHA7340Y

LKE/KALVIN

Vehicle No.:

SHA7340Y

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No 305115719
Date : 22/02/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : Mr KALVIN ANG
Vehicle Reg No. SHA7340Y CTPL 09.02.18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: CHINA — SJS7709A
2. The finalized amount shall be:

(a) Spare Parts after List discount		
(b) Labour Charges		
Total for Part-By-Part Repair Cost		
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less:	<u>20%</u>	<u>\$2,450.00</u>
Final Lumpsum Repair cost		<u>\$2,450.00</u>

3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM KWOK ENG
Tel : 62148316
Fax : 65468156

Signature : 
Name : Calvin
Date : 23/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHA 7340Y

MAKE :

MODEL : HYUNDAI i40

DATE 12/2/2018 13:53

LKK

CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover — <i>Rebrand</i>			\$ 562.30
	Front Bumper Sponge <i>X 500</i>			\$ 142.20
	Front Bumper Reinforcement <i>X 500</i>			\$ 526.10
	Front Bumper Grille (LH) — <i>in</i>			\$ 40.30
	Front Bumper Centre Grille Top Garnish — <i>in</i>			\$ 80.00
	Front Bumper Bracket Top (LH) — <i>in</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>X 500</i>			\$ 9.20
	Headlamp Support Panel Assy <i>X 500</i>			\$ 1,067.50
	Headlamp (LH) — <i>bracket</i>			\$ 1,388.00
	Front Fender (LH) — <i>Paint</i>			\$ 619.00
	Front Fender Shield (LH) <i>X 500</i>			\$ 169.80
	Front Fender Retainer <i>X 500</i>			\$ 9.20
	SUB TOTAL			\$ 4,636.00
	LESS 20%			\$ 927.20
	DISCOUNTED TOTAL			\$ 3,708.80
	Front Fender Advertisement Logo (LH) — <i>net</i>			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			400
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 400.00 760
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Remove/Refix Aircon & Refill Gas			\$ 150.00 X 11
	TOTAL LABOUR			\$ 1,500.00
	ESTIMATE TOTAL			\$ 5,308.80
<i>Ka Wei LKK</i> <i>12/2/18 1420h</i> <i>2018</i> <i>LKS</i> <i>After Repair</i>				<div> LKK Auto Consultants hence notify the Repairer of the following: <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be surveyed and is subject to final approval from insurance Co. </div> <div> Acknowledged by Repairer Signature: _____ Date: _____ </div>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 7340Y

DATE 12/2/2018 13:53

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 562.30
	Front Bumper Sponge ?			\$ 142.20
	Front Bumper Reinforcement ?			\$ 526.10
	Front Bumper Grille (LH) ✓			\$ 40.30
	Front Bumper Centre Grille Top Garnish ✓			\$ 80.00
	Front Bumper Bracket Top (LH) ✓			\$ 22.40
	Front Bumper Retainer Mounting ✓			\$ 9.20
	Headlamp Support Panel Assy ?			\$ 1,067.50
	Headlamp (LH) ✓			\$ 1,388.00
	Front Fender (LH) ✓			\$ 619.00
	Front Fender Shield (LH) ✕			\$ 169.80
	Front Fender Retainer ✕			\$ 9.20
	SUB TOTAL			\$ 4,636.00
	LESS 20%			\$ 927.20
	DISCOUNTED TOTAL			\$ 3,708.80
	Front Fender Advertisement Logo (LH) ✓			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 850.00 400
	Spray Painting Charge			\$ 400.00 260
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Remove/Refix Aircon & Refill Gas			\$ 150.00 x
	TOTAL LABOUR			\$ 1,500.00
	ESTIMATE TOTAL			\$ 5,308.80

Ka Lin LKK
 12/2/18 1420h
 2018
 4/5
 After Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplemental claims must be insured and is subject to final approval from Insurance Company

Acknowledged by LKK

Signature

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 BAYVIEW #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/CTI18002942/K1ys3

Date: 13/02/2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA 7340Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.02.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	5,308.80
Revised Estimate Amount	: S\$	3,069.60
"Check" Items Amount	: S\$	1,396.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Portion



Comments/Present Status:

Damages Consistent
Estimated normal period for repairs: 2.0 days
Remarks :

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Shirley Hiew (LKK Auto)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Wednesday, 14 February 2018 11:17 AM
To: Shirley Hiew (LKK Auto); Jas Khine (LKKAuto)
Cc: Adeline Chng; Thin Thin (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018
Attachments: SJS7709A.pdf

Dear Shirley,

Our insured's report attached.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 2002083E4E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Wednesday, 14 February, 2018 11:08 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7340Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Monday, 19 March 2018 11:07 AM
To: William Tan Thoo Seng
Cc: Vic (LKKAuto)
Subject: Your Ref: T0218/ SHA 7340Y/WT (st) Our Ref: CC3/CTI18002942/K1ms3 ACCIDENT INVOLVING SHA 7340Y AND SJS 7709A ON 09.02.2018
Attachments: SJS 7709A GIA.pdf

WITHOUT PREJUDICE

Your Ref: T0218/ SHA 7340Y/WT (st)
Our Ref: CC3/CTI18002942/K1ms3

Dear William,

ACCIDENT INVOLVING SHA 7340Y AND SJS 7709A ON 09.02.2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear / our Insured is disputing for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

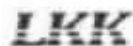
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Bevan Lim (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 11 May 2018 3:58 PM
To: Bevan Lim (LKK Auto); Admin A; Vic (LKKAuto)
Cc: Sharon Han; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

LKK REF - CC3/CTI18002942/K1ys3
CTI REF - SNM18D00827C02/9 (SJS7709A)

Dear Bevan

We refer to your email pertaining to the above matter.

Please proceed to reject the property damage claim based on the video footage.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]
Sent: Friday, May 11, 2018 1:50 PM
To: Sharon Han <sharon.han@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJ57709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Sir/Madam,

We further to our email below.

Please find attached video from TP.

Based on the video footage, our insured was travelling on the main road and was changing lane while TP who was making a turn from the minor road and collided with our insured vehicle.

In view of the above, We would like to reject TP claim. As our insured is on the main road and have the precedence. While TP who was coming out from the minor should ensure the main road is clear before moving off.

Kindly let us have your instruction/comments if any.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Sharon Han <sharon.han@sg.cntaiping.com>

Sent: Wednesday, 14 February 2018 11:16 AM

To: Shirley Hiew (LKK Auto); Jas Khine (LKKAuto)

Cc: Adeline Chng; Thin Thin (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SJ57709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Shirley,

Our insured's report attached.

Thank you & regards

Sharon Han

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02

Springleaf Tower Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6193

Fax: 6224 7175 / 6224 7478

Email: claimsdept@sg.cntaiping.com

sharon.han@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 14 February, 2018 11:08 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7340Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Wednesday, 16 May 2018 12:24 PM
To: 'Catherine Koh Mui Gek'; 'William Tan Thoo Seng'
Cc: Vic (LKKAuto); Admin A
Subject: RE: Yr ref SJS7709A our taxi SHA7340Y doa 9.2.18 - (video attached)

Without Prejudice

Dear William,

We further to our email below.

Based on the video footage, our insured was travelling on the main road and was changing lane while your client who was making a turn from the minor road and collided with our insured vehicle.

We regret to inform you that we have our principal instruction to reject your client claim. As our insured is on the main road and have the precedence. While your client who was coming out from the minor should ensure the main road is clear before moving out.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Bevan Lim (LKK Auto)
Sent: Friday, 11 May 2018 9:56 AM
To: 'Catherine Koh Mui Gek' <catherinekoh@cdge.com.sg>; 'William Tan Thoo Seng' <williamtan@cdge.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Yr ref SJS7709A our taxi SHA7340Y doa 9.2.18 - (video attached)

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email below.

We are in the midst of clearing our insured.

We will revert back to your soonest.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]

Sent: Thursday, 22 March 2018 11:07 AM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>

Subject: Yr ref SJ57709A our taxi SHA7340Y doa 9.2.18 - (video attached)

Dear Bevan

Your email of 19.3.18 refers.

Attached video footage as requested. Kindly revert on our PD claim soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0218 / SHA7340Y /WT(st)
Your Ref :
Date : 07-Mar-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Maintline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198000497

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7340Y YOUR INSURED SJS7709A
AND OTHER _____ ON 09.02.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7340Y which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJS7709A we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,621.50
2	4.5 days Loss of Rental @ \$ 115.00 per day	\$ 517.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,146.49

HIRER'S CLAIM

7	4.5 days Loss of Income @ \$ 80.00 per days	\$ 360.00
Total Claims :		\$ 3,506.49

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 7 pcs.
- b) LTA search slip/s of : SJS7709A
- c) GIA / Police report/s of : SHA7340Y
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William 'Ian

Deputy Manager
CDGE Claims Department
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA7340Y

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
29.01.2015

CHASSIS CODE
KMHLE41UMFU065642

INV. NO/DATE
91359517 28.02.2018

JOB NO.
305115719

ODOMETER READING

JOB TYPE

Description : 3P 09.02.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,450.00
Add GST @ 7.000 %	171.50
Total Invoice amount	2,621.50

Issued by : CHEWHEELING 28.02.2018 10:48:12
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18020337

Date: 26 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	09/02/2018 @ 19:25 hrs
ALONG	TAMPINES CENTRAL 4 TOWARDS TAMPINES CENTRAL 1
INVOLVING	SJS7709A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7340Y** (the "Taxi"). The Taxi was hired to **CHUNG CHUAN GAN IC NO S1206189G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

LETTER OF AUTHORISATION

(NAF / PAF) 5

ACCIDENT INVOLVING
ALONGSONATA SHA7340Y , SLS7709A
TAMPINES CENTRAL 4 TOWARDS TAMPINES CENTRAL 1

ON 09-Feb-18 19:25

I / We

CHUNG CHUAN GAN

(Hirer) NRIC No.: S1206189G

and/or

NG WEI LIANG

(Relief) NRIC No.: S1444794F

Taxi Number

SHA7340Y

hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

10-Feb-2018

Name of Hirer

CHUNG CHUAN GAN

Hirer NRIC

S1206189G

Signature :



Address

487A TAMPINES AVENUE 9 #05-92
520487

Contact No.

98303912

Name of Relief

NG WEI LIANG

Relief NRIC

S1444794F

Signature :



Address

230B TAMPINES STREET 24 09-27
525230

Contact No.

93879283

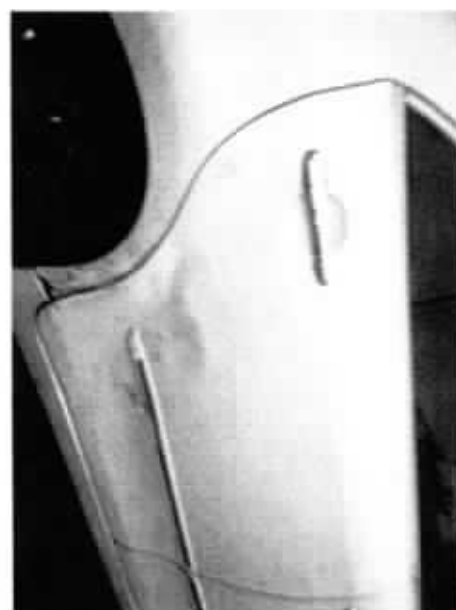
- **Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
-------------	--------------------	---------------	------------------------	------------------------

SJS7709A	09 Feb 2018 / 19:25:00	Successful	C01	
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				CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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[Previous](#)[OK](#)



Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Friday, 14 December 2018 10:50 AM
To: 'William Tan Thoo Seng'
Cc: 'Aileen Tan Lee Noi'; 'alfred.toh@sg.cntaiping.com'; KKLau; Admin A; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: [CTI]: Yr ref : N.A. (SJS 7709 A) VS SHA 7340 Y D.O.A. 08.02.18 China.
Attachments: WhatsApp Video 2018-05-14 at 15.35.33 (2).mp4

Dear William,

We refer to your email below.

Please be inform that we have firm instruction given by our principal to inform you that we maintain rejection.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Friday, 14 December 2018 10:11 AM
To: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; alfred.toh@sg.cntaiping.com; KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [CTI]: Yr ref : N.A. (SJS 7709 A) VS SHA 7340 Y D.O.A. 08.02.18 China.

Dear Olivia,

Below matter is pending for further instruction from our Principal.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAUTO)
Sent: Friday, 14 December 2018 7:35 AM

To: William Tan Thoo Seng <williamtan@cdge.com.sg>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Aileen Tan Lee Noi <aileentan@cdge.com.sg>; alfred.toh@sg.cntaiping.com; KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [CTI]: Yr ref : N.A. (SJS 7709 A) VS SHA 7340 Y D.O.A. 08.02.18 China.

William, thanks for your email.

Thin / Hsiao Tong - please check on the case. Thanks!

Best Regards,

Olivia Lau

LKK Auto Consultants Pte Ltd

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Tuesday, December 11, 2018 2:44 AM

To: KKLau; alfred.toh@sg.cntaiping.com

Cc: Olivia Lau (LKKAuto); Aileen Tan Lee Noi

Subject: Re: Yr ref : N.A. (SJS 7709 A) VS SHA 7340 Y D.O.A. 08.02.18 China.

Final reminder

[REDACTED]

Outstanding : 9 months.

BOLA : 100%

[REDACTED]

Without prejudice.

Dear Mr Lau

Preceding email reminders refer.

Kindly be informed that case was not prudently handled by your case handler/s.

Liability is crystal clear. On the contrary, case was been kept in abeyance and indefinitely at your end for nine months with no sign of any development..

Not to let matter to be further protracted, kindly forward your offer by **18.12.18**. After which, if no offer received, we will then have to escalate to GIA .

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Thursday, 27 September 2018 10:54 AM

To: kkiau@lkkauto.com; alfred.toh@sg.cntaiping.com

Cc: Aileen Tan Lee Noi

Subject: Fw: Yr ref : N.A. (SJS 7709 A) VS SHA 7340 Y D.O.A. 08.02.18 China.

Another urgent reminder

BOLA : 100%

Outstanding : 6.5 months.

Without Prejudice.

Dear Mr Lau and Alfred

Preceding emails refer.

Till to date, after protracted for another more three months, nothing heard from you. Kindly be informed that on 22.03.15, the video footage was forwarded to your Bevan. It clearly showed liability is 100% down on your insured driver.

On the contrary, case has been long protracted at your end till to day with no sign of any development.

Without letting matter to be protracted indefinitely, kindly forward your offer by **03.10.18**. Otherwise, we will refer to GIA for advice.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Friday, 17 August 2018 3:23 PM

To: kklau@lkkauto.com

Subject: Yr ref : N.A. (SJS 7709 A) VS SHA 7340 Y D.O.A. 08.02.18 China.

Urgent reminder

Outstanding : 5 months.

Liability : 100%

Without Prejudice.

Dear Mr Lau

Preceding emails refer.

Kindly refer to our email to you dated 19.06.18. Till to date, nothing heard from your end.

Kindly ask your case handler not to delay any further, to forward offer and to settle this claim expeditiously and amicably.

Looking forward to receive your offer.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

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Thin Thin (LKKAUTO)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>
Sent: Friday, 14 December 2018 10:32 AM
To: Thin Thin (LKKAUTO); Alfred Toh; Admin A
Cc: Hsiao Tong (LKKAUTO); KKLau; Vic (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018
Attachments: WhatsApp Video 2018-05-14 at 15.35.33 (2).mp4

Dear thin thin

We refer to the above reference

We have just received insured video. We are inclined to maintain rejection under BOLA agreement.

Thanks

Catherine Thia
Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
www.sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Friday, 14 December, 2018 10:06 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; Vic (LKKAUTO)

<vicalpeh@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018
Importance: High

Dear Sir / Madam,

We had further reviewed the matter.

Our insured was travelling along the main road and was changing lane as he intended to make a right turn further while TP was making a right turn from the minor road when collided to our insured vehicle. BOLA 9 is applicable (Traffic on main road has precedence). Under MAG, Insured is liable for 20% (failing to lookout for vehicles turning into the major road from an adjoining minor road.)



In view of the above, kindly let us have your instruction whether we settle TP claim at 20% or maintain our stand (rejection).

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 13 December 2018 10:52 AM

To: Catherine Thia <catherine.thia@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; OLIVIA <olivia@cowell.com.sg>; KKLau <kklau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Catherine

Please assist to follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: Thursday, December 13, 2018 10:48 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Mr Alfred,

We refer to the below matter.

Kindly let us have your further instruction as TP is keep on chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 11 December 2018 4:50 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Importance: High

Dear Mr Alfred,

We refer to the below matter.

Please be inform that we have rejected TP claim as per instruction.

However, TP did not agree our rejection and propose to settle at 100% liability to their client claim. TP mention that insured accident report was not probable and credible at all.

Therefore, kindly let us have your further instruction in order to us proceed further.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bevan Lim (LKK Auto)

Sent: Monday, 11 June, 2018 12:58 PM

To: Claims Dept of CTI

Cc: Sharon Han; Alfred Toh; Hsiao Tong (LKKAuto); Chong Boon Sen; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Importance: High

Dear Sir/Madam

We refer to our email dated 21/05/2018

Kindly let us have your instruction for our necessary action.

Thank you.

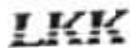
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Bevan Lim (LKK Auto)

Sent: Friday, 1 June 2018 5:32 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: 'Sharon Han' <sharon.han@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Sir/Madam,

We refer to our email dated 21/05/2018.

Kindly let us have your instruction for our necessary action.

Thank you.

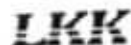
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Bevan Lim (LKK Auto)

Sent: Monday, 21 May 2018 11:43 AM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

CTI REF - SNM18D00827C02/9 (SJS7709A)

LKK REF - CC3/CTI18002942/K1ys3

Dear Sir/Madam,

We further to your email below.

As per your instruction below, we have Rejected TP claim.

TP is not agreeable to the rejection of the claim.

Kindly let us have your instruction for our necessary action.

Thank you.

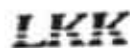
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 11 May 2018 3:58 PM

To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJ57709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

LKK REF - CC3/CTI18002942/K1ys3

CTI REF - SNM18D00827C02/9 (SJ57709A)

Dear Bevan

We refer to your email pertaining to the above matter.

Please proceed to reject the property damage claim based on the video footage.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com



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From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Friday, May 11, 2018 1:50 PM
To: Sharon Han <sharon.han@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI: SNM18D00827C02/9) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Sir/Madam,

We further to our email below.

Please find attached video from TP.

Based on the video footage, our insured was travelling on the main road and was changing lane while TP who was making a turn from the minor road and collided with our insured vehicle.

In view of the above, We would like to reject TP claim. As our insured is on the main road and have the precedence. While TP who was coming out from the minor should ensure the main road is clear before moving off.

Kindly let us have your instruction/comments if any.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Wednesday, 14 February 2018 11:16 AM
To: Shirley Hiew (LKK Auto); Jas Khine (LKKAuto)

Cc: Adeline Chng; Thin Thin (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

Dear Shirley,

Our insured's report attached.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Wednesday, 14 February, 2018 11:08 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJS7709A (OI : CTI - TBA) AND SHA7340Y (TP : LKK REF - CC3/CTI18002942/K1ys3) on 09/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7340Y at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18002942/K1aa3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 18-12-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJS 7709A	Veh. Inspected	SHA 7340Y
Policy No.		Coverage (\$)	0.00
Claim No.	SNM18D00827C02/9	Excess (\$)	0.00
Assign From		Assign Date	12/02/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU065642	Colour	BLUE
Odometer	541695	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	HANKOOK	7 mm
L/H Front Tyre	205/60 R16	HANKOOK	7 mm
R/H Rear Tyre	205/60 R16	HANKOOK	7 mm
L/H Rear Tyre	205/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/02/2018	Inspection Date	12/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7340Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER COVER	DEFORMED	562.30	562.30
1	FRONT BUMPER SPONGE	SERVICEABLE	142.20	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	526.10	-
1	FRONT BUMPER GRILLE (LH)	CRACKED	40.30	40.30
1	FRONT BUMPER CENTRE GRILLE TOP GARNISH	CRACKED	80.00	80.00
1	FRONT BUMPER BRACKET TOP (LH)	CRACKED	22.40	22.40
1	FRONT BUMPER RETAINER MOUNTING	SERVICEABLE	9.20	-
1	HEADLAMP SUPPORT PANEL ASSY	SERVICEABLE	1,067.50	-
1	HEADLAMP (LH)	GRAZED	1,388.00	1,388.00
1	FRONT FENDER (LH)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (LH)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
	LESS 20% DISCOUNT		-927.20	-542.40
			3,708.80	2,169.60
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN)	NECESSARY	100.00	100.00
			100.00	100.00
	<u>LABOUR</u>			
	PANEL BEATING.		850.00	400.00
	SPRAY PAINTING CHARGE.		400.00	360.00
	WIRING CHARGE.		50.00	20.00
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
			-	-
			-	-
			-	-
			1,500.00	800.00
	GRAND TOTAL		5,308.80	3,069.60

Report Ref No. CC3/CT118002942/K1aa3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,450.00
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Report Ref No. CC3/CT118002942/K1aa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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