



## Survey Department Check List (Case Handler)

Reference No.: CC3/AIG/800>941/Hvb  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

### (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

### (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

### (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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### (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

### (4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 3/7/18  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/20






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002941/Avb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 13-02-2018	
		Code : AIG	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SJU 7235P
Policy No.	2100183492	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	13/02/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	05/02/2018	Inspection Date	13/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		
<b>5a. Remarks</b>			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

## Janice Lee (LKKAUTO)

---

**From:** Janice Lee (LKKAUTO)  
**Sent:** Tuesday, February 20, 2018 11:02 AM  
**To:** 'Claims Department'  
**Cc:** SUR  
**Subject:** SJU 7235P AIG OD DOA: 05/02/2018

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJU 7235P (excess \$1,400/-)**. Please **note that the vehicle repair on Part by Part basis not more than \$28K**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

**Janice Lee (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*SJU7235P (6866563133SG)**

OD

Feb 5 2018 9:00AM

[XIAO YUNSHAN LYNN]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 19/02/2018 11:45 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$30004.00) - SJU7235P - Claim Handler: Loo, Tong Shing

Approved:30004.00:To commence repairs, Clear photos of damage and/or check items to be present during finalization.



**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Loo, Tong Shing

Date: 14 Feb 2018

**Preliminary Advice**

Vehicle No	: SJU7235P	Accident Date	: 05/02/2018
Make	: AUDI TTC	Policy No.	:
Assignment Date	: 13/02/2018	Excess	: S\$0.00
Date of Inspection	: 13/02/2018	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,820.00
Revised Amount	:S\$	26,172.00
Check Items (Estimated)	:S\$	3,832.00
Total	:S\$	30,004.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	62,000.00
COE / PARF Rebate	:S\$	32,239.00
Salvage Value	:S\$	
Margin for Repair	:S\$	29,761.00

**Remarks**

☐ The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

☐ The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

☒ Other comments : Pending repair cost from repairer.

**Veron Chen (LKKAUTO)**

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 14 February 2018 12:22 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM SJU 7235 P

Dear Veron,

We propose \$28K part by part replacement for this vehicle.

Please confirm.

Thank you and wish you a happy and prosperous chinese new year.

Best Regards,  
**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. claims@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, 14 February, 2018 12:19 PM  
**To:** 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM SJU 7235 P

Dear Veron,

We will review and update to you again.

Thank you and wish you a happy and prosperous chinese new year.



Best Regards,  
**Tony Foong**  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Wednesday, 14 February, 2018 9:45 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM SJU 7235 P

Dear Tony,

Kindly check vehicle able to repair at part by part not exceeding \$27K

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Tuesday, 13 February 2018 3:08 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** OD CLAIM SJU 7235 P

Dear all,

Kindly assist repair approval above mention case. Adrian have done the survey on just now.



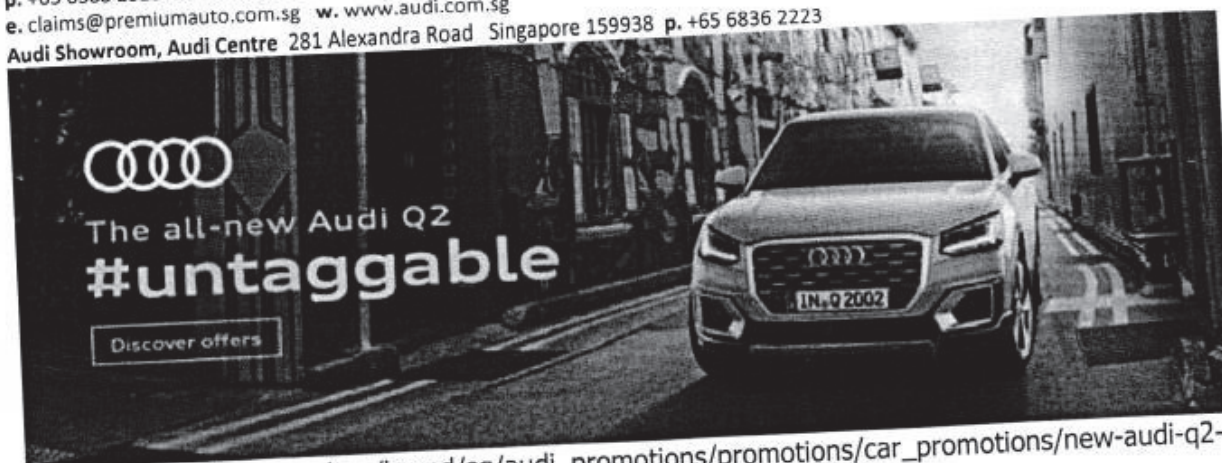
Thank you and wish you a happy and prosperous chinese new year.

Best Regards,  
**Tony Foong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. claims@premiumauto.com.sg w. www.audi.com.sg

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2407F
Vehicle Details	
Vehicle No.:	SJU7235P
Vehicle to be Exported:	No
Intended De-registration Date:	14 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	TTC 2.0 TFSI S-TRONIC
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	BWA268964
Chassis No.:	TRUZZZ8J3A1008481
Maximum Power Output:	147.0 kW (197 bhp)
Open Market Value:	\$51,940.00
Original Registration Date:	23 Dec 2009
First Registration Date:	23 Dec 2009
Transfer Count:	0
Actual ARF Paid:	\$51,940.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Dec 2019
PARF Rebate Amount:	\$28,567.00
Intended COE Rebate Details	
COE Expiry Date:	22 Dec 2019
COE Category:	E - Open Category

2/14/2018

PARF/COE Rebate Enquiry

COE Period(Years):	10
QP Paid:	\$20,200.00
COE Rebate Amount:	\$3,672.00
<b>Total Rebate Amount:</b>	<b>\$32,239.00</b>

The information contained herein is correct as at 14 Feb 2018

OK



# Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 2407F

## Vehicle Details

Vehicle No.: SJU7235P

Vehicle to be Exported: Yes

Intended De-registration Date: 13 Feb 2018

Vehicle Make: AUDI

Vehicle Model: TTC 2.0 TFSI S-TRONIC

Primary Colour: White

Manufacturing Year: 2009

Engine No.: BWA268964

Chassis No.: TRUZZZ8J3A1008481

Maximum Power Output: 147.0 kW (197 bhp)

Open Market Value: \$51,940.00

Original Registration Date: 23 Dec 2009

First Registration Date: 23 Dec 2009

Transfer Count: 0

Actual ARF Paid: \$51,940.00

## Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 22 Dec 2019

PARF Rebate Amount: \$28,567.00

## Intended COE Rebate Details

COE Expiry Date: 22 Dec 2019

COE Category: E - Open Category

COE Period(Years): 10

QP Paid: \$20,200.00

COE Rebate Amount: \$3,678.00

**Total Rebate Amount: \$32,245.00**

The information contained herein is correct as at 13 Feb 2018

OK



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17 vehicles

Audi TT coupe

Search Selection

Audi TT coupe

Price	Depreciation	Year Make	Eng Cap	Mileage	Veh Type	Status
Any	Any	2009	Any	Any	Any	Available



**Audi S5 Coupe 4.2A FSI Quattro**

\$51,500

\$20,400 /yr

22-Jan-2009

4,163 cc

87,000 km

Sports

Available

Regularly Serviced, Well Maintained, 100% Accident Free, Parked Under Shelter Daily. Leather Well Taken Care Of And In Good Condition. Only 1 Owner With Very Conservative Mileage.

DIRECT OWNER

Posted: 26-Jan-2018 Tags: 2009 Audi S5, Audi S5, Audi, S5, Used Audi



**Audi TTS Coupe 2.0A TFSI Quattro S-tronic**

\$53,900

\$19,600 /yr

09-Apr-2009

1,984 cc

94,700 km

Sports

Available

Extremely Well Kept, Attentively Maintained, Superb Performance, Very Engaging Drive. Over The Years, This Audi TTS Has Been Well Maintained To Extract Optimal Performance: Very Smooth Engine And Tran...

Carro

Posted: 16-Jan-2018 Tags: 2009 Audi TTS, Audi TTS, Audi, TTS, Used Audi



**Audi TT Coupe 2.0A TFSI S-tronic**

\$55,000

\$23,560 /yr

17-Apr-2009

1,984 cc

119,000 km

Sports

Available

Most Affordable Coupe, Affordable Unit To Own, Well Taken Care With Servicing And Repair Receipts, No Repairs Needed. Viewings And Test Drives Are Strictly By Appointment Only. Up To 90% Loan And Trad...

PREMIUM AD

Monster Motors Pte Ltd

Posted: 18-Dec-2017 Tags: 2009 Audi TT, Audi TT, Audi, TT, Used Audi



**Audi A5 Coupe 3.2A FSI Quattro S-Line**

\$44,800

\$14,410 /yr

21-Apr-2009

3,197 cc

141,000 km

Sports

Available

One And Only Full Facelift RS Caractere Bodykit With LED Lights Which Cost Over \$13k With Receipt From VAG. Definitely One Of The Most Beautiful Condition And Best Looking. Took Care Of It Like A Baby...

DIRECT OWNER

Posted: 10-Feb-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi

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**Audi S5 Coupe 4.2A FSI Quattro**

\$52,800

\$17,000 /yr

23-Apr-2009

4,163 cc

123,798 km

Sports

Available

Agent Unit! Down Payment \$5280 With Monthly \$1409, Full Service Record, Mileage Done 14000km Yearly, GPS/DVD, Panoramic Roof, LTA Approval Akrepovic Exhaust With Cert, Upgraded RS Brake Calliper, Bluet...

PREMIUM AD

Posted: 01-Feb-2018 Tags: 2009 Audi S5, Audi S5, Audi, S5, Used Audi



**Audi A5 Coupe 3.2A FSI Quattro S-Line**

\$45,888

\$14,860 /yr

26-May-2009

3,197 cc

84,000 km

Sports

Available

Very Careful Owner, Pristine Condition, Factory Fitted Navigation System, White Beauty In The Market! Call Now To Enquire! In House Financing And Trade In Available! Hurry Call Us Today Before It's Gone...

Posted: 31-Jan-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi



**Audi S5 Coupe 4.2A FSI Quattro**

\$57,800

\$19,970 /yr

28-May-2009

4,163 cc

75,000 km

Sports

Available

Well Maintained. Low Mileage. Easy In-House Financing Available. Call Our Friendly Sales Consultant For Viewing.

Posted: 28-Jan-2018 Tags: 2009 Audi S5, Audi S5, Audi, S5, Used Audi

Compare

	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> Viewed To Believe! New Christmas Package! Free Petrol Voucher Worth \$400 Plus 6 Months Premium Warranty. Pristine Cond! Agent Unit! Beautiful White In Colour! Reluctant Sales By Ex Owner, Reasons Bein... Posted: 23-Dec-2017 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$44,800	\$15,480 /yr	11-Jun-2009	1,984 cc	96,434 km	Sports	Available
	<b>Audi TTS Coupe 2.0A TFSI Quattro S-tronic</b> Lowest In The Market! Only \$5000 Down Payment With In House Loan Available. Free Servicing For 6 Months! Almost To Brand New Condition. No Gimmicks Or Fully Refund. High Quotation Given For Trade In A... Posted: 09-Dec-2017 Tags: 2009 Audi TTS, Audi TTS, Audi, TTS, Used Audi	\$53,800	\$16,960 /yr	11-Jun-2009	1,984 cc	-	Sports	Available
	<b>Audi S5 Coupe 4.2A FSI Quattro</b> ONY Promo, Only 1.98% Interest! No Advance Instalment! Well Maintained, Cheapest In Town! Peace Of Mind! Lowest Depreciation! Low Mileage, Accident Free! High Trade In And High In House Loan Availabl... Privilege Motors Pte Ltd Posted: 17-Dec-2017 Tags: 2009 Audi S5, Audi S5, Audi, S5, Used Audi	\$54,500	\$17,770 /yr	12-Jun-2009	4,163 cc	70,000 km	Sports	Available
	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> Stunning Matte Black A5 Coupe For Sale, RS5 Kitted, Clad In Matte Black Wrap, Sitting On Vossen Wheels With A Sweet Eisenmaan Exhaust For The Roar. Definitely A Head Turner, A Car That Looks Current, ... Posted: 28-Dec-2017 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$48,500	\$17,650 /yr	16-Jun-2009	1,984 cc	120,000 km	Sports	Available
	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> Direct Consignment Unit, Viewing Is Strictly Based On Appointment Only, Perfect Sleek And Black Audi A5 Letting Go At \$14k Depreciation A Year, Road Tax Just Renew, Well Taken Care By Owner, Interior ... Wheeler Dealers LLP Posted: 22-Jan-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$45,111	\$14,440 /yr	24-Jul-2009	1,984 cc	126,000 km	Sports	Available
	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> New Radiator, Newly Replaced Aft Market Suspensions, Rear Speakers, Gearbox/Engine In Good Condition. Warranty Coverage With QBE Insurance On Engine And Gearbox For 6 Months For Your Assurance. Stage ... Tradeit.Com Pte Ltd Posted: 10-Feb-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$50,800	\$15,230 /yr	10-Nov-2009	1,984 cc	92,000 km	Sports	Available
	<b>Audi A5 Coupe 3.2A FSI Quattro S-Line</b> Road Tax Till April 2018! Fox Exhaust LTA Registered, Enjoy The Rumble Of V6 Engine. Motorvac Done, Gearbox Oil Changed Recently, Just Serviced 15Dec, Vossen Rims, RS5 Bumper, Carbon Fibre Interior Tr... Posted: 27-Dec-2017 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$50,800	\$13,970 /yr	12-Nov-2009	3,197 cc	130,000 km	Sports	Available
	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> Very Careful Owner, Pristine Condition, Sunroof, Factory Fitted Audio System, White Beauty In The Market! Call Now To Enquire! In House Financing And Trade In Available! Hurry Call Us Today Before It'... Posted: 06-Feb-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$46,588	\$14,550 /yr	04-Dec-2009	1,984 cc	85,000 km	Sports	Available
	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> One And Only Face Lifted Audi A5 Coupe In The Market, Excellent Condition! Particular Owner! Accident Free! No Outstanding Issue, Hassel Free Driving, Road Tax Paid Till June 2018. Seeing Is Believing... Posted: 08-Feb-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$56,888	\$17,680 /yr	18-Dec-2009	1,984 cc	119,000 km	Sports	Available
	<b>Audi A5 Coupe 2.0A TFSI Quattro</b> Brand New Registration Number. Brand New Clutch. Fully Stock Engine, Many Wear And Tear Replaced, Upgraded Alcon Brake Kit, Upgraded TSW Sport Rims With Brand New Expensive Michelin Tyres. Please Call... Posted: 16-Jan-2018 Tags: 2009 Audi A5, Audi A5, Audi, A5, Used Audi	\$48,000	\$14,820 /yr	24-Dec-2009	1,984 cc	88,388 km	Sports	Available

Save this search criteria, to get email alerts whenever a match is found.

☐ Make ☐ Model ☐ Price ☐ Depreciation ☐ Reg Date ☐ Eng Cap ☐ Mileage ☐ Veh Type ☐ Status

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/02/2018 08:39
Date Of Accident	05/02/2018 09:40
Exact Location Of Accident	ALONG STEVEN ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU7235P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	XIAO YUNSHAN LYNN
NRIC No	S8612407F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91286232
Alternative Phone No	OFFICE-91286232

### Vehicle Particulars

Manufacturer	AUDI
Model	TTC 2.0T FSI 8J302X
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100183492-08
Cover Note Number	

### Driver

Name of Driver	XIAO YUNSHAN LYNN
NRIC No	S8612407F
Date Of Birth	06/05/1986
Occupation	INDOOR
Date Of Driving Pass	02/02/2007
Driving Experience	11 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91286232
Fax Number	
Contact Number	OFFICE-91286232
Email Address	NOEMAIL

Address	120 SARACA ROAD
Postcode	807414
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING BEHIND THE TWO VEHICLES AND WANTED TO FILTER LANES. AFTER CHECKING MY BLIND SPOT AND MIRRORS, I PROCEEDED TO FILTER LANES. MID WAY A MOTORBIKE APPEARED AND I FILTER BACK INTO MY SIGNAL LANE. THE SECOND CAR (SJZ336B), SUDDENLY BRAKE AND I COULDN'T STOP IN TIME. WHEN I ALIGHTED I FOUND THE SECOND CAR HAD HIT THE FIRST CAR (SLD8576P). THE PASSENGER IN THE SECOND CAR VERBALLY CLAIMED TO HAVE NECK AND INJURIES. THE OTHERS TWO DRIVERS SAID THAT THEY WERE OKAY.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJZ336B
Vehicle Make/Model/Colour	TOYOTA VIOS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SARAH WONG
NRIC/Passport Number	S7236610G
Contact Number	97436020
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SLD8576P
Vehicle Make/Model/Colour	MAZDA 3
Details Of Properties	GRAB/ PHV
Vehicle Category	PRIVATE CAR
Name of Driver	TEO CHAI KERN
NRIC/Passport Number	S6971577Z
Contact Number	96367668
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF INJURED PERSON 1**

Name	
Approximate Age	
Injuries Sustain	NECK AND OTHER INJURIES
Injured person in which vehicle?	SJZ336B
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 25 FEB 2018

12:51 PM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/IN No.: G270451478

## Sketch Plan #2

### SKETCH PLAN

Along STEVENS ROAD HEADING TOWARDS DUNDAS



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling behind the two vehicles, and wanted to filter lanes. After checking my blind spot and mirrors, I planned to filter lanes, but was a mistake appeared and I filter back into my original lane.

The second car suddenly braked and I couldn't stop in time.

When I stopped I found the second car had hit the first car.

The passenger in the second car verbally claimed to have seen and injuries. The other two drivers said that they were okay.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

 05 FEB 2014  
Policyholder's Signature  
Date & Time: 11:30 PM

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/FIN No: G7060 JAT

Accident Photo

